# Tourist profile. Historical data: 2018 - 2022

# **GERMANY**



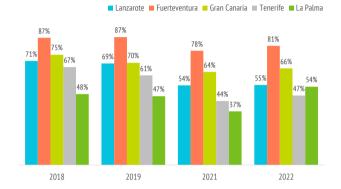
### How many are they and how much do they spend?

### **∳**€

# Aspectos más relevantes en la elección de Canarias

	2018	2019	2020	2021	2022
TOURISTS					
Tourist arrivals (FRONTUR) (*)	3,065	2,651	894	1,298	2,275
Tourist arrivals > 15 years old (EGT) (*)	2,745	2,394	811	1,153	2,055
- book holiday package (*)	2,060	1,710	532	707	1,317
- do not book holiday package (*)	685	684	279	446	738
- % tourists who book holiday package (*) Thousands of tourists	75.0%	71.4%	65.5%	61.3%	64.1%

#### % OF TOURIST WHO BOOK HOLIDAY PACKAGE



	2018	2019	2020	2021	2022
Expenditure per tourist (€)	1,295	1,254		1,480	1,489
- book holiday package	1,361	1,347		1,595	1,561
- holiday package	1,147	1,145		1,308	1,339
- others	214	202		287	222
- do not book holiday package	1,097	1,022		1,297	1,361
- flight	304	303		321	379
- accommodation	379	340		489	478
- others	414	379		487	504
Average lenght of stay	10.70	10.72		11.30	11.17
- book holiday package	9.78	10.10		9.78	9.85
- do not book holiday package	13.49	12.27		13.71	13.52
Average daily expenditure (€)	135.7	130.2		152.5	153.4
- book holiday package	147.4	142.5		175.3	170.1
- do not book holiday package	100.4	99.4		116.5	123.6
Total turnover (> 15 years old) (€m)	3,556	3,002		1,706	3,059
- book holiday package	2,804	2,303		1,128	2,055
- do not book holiday package	752	699		578	1,004

#### What is the main purpose of their trip?

	2018	2019	2020	2021	2022
Holiday, leisure	94.4%	94.1%		92.9%	92.8%
Visiting family or friends	3.7%	3.8%		5.0%	4.9%
Business and work	0.6%	0.8%		1.0%	0.8%
Education and training	0.2%	0.1%		0.1%	0.1%
Sports training	0.5%	0.6%		0.4%	0.5%
Health or medical care	0.2%	0.1%		0.1%	0.1%
Fairs and congresses	0.1%	0.0%		0.0%	0.1%
Others	0.4%	0.5%		0.4%	0.7%

Source: Encuesta sobre el Gasto Turístico (ISTAC).

	2018	2019	2020	2021	2022
Climate	78.2%	78.2%		78.6%	74.6%
Sea	60.3%	61.3%		66.8%	63.8%
Safety	55.8%	55.9%		54.2%	53.0%
Tranquility	50.9%	51.6%		51.3%	50.5%
Beaches	47.6%	47.9%		54.3%	50.4%
Effortless trip	43.1%	45.0%		46.7%	46.6%
European belonging	40.6%	41.7%		43.3%	42.0%
Accommodation supply	39.8%	41.3%		41.3%	39.4%
Landscapes	35.6%	38.0%		34.6%	35.8%
Price	27.7%	27.7%		25.8%	28.0%
Gastronomy	21.9%	23.4%		28.5%	27.0%
Environment	23.7%	27.4%		24.3%	24.9%
Authenticity	18.1%	18.6%		19.2%	19.2%
Fun possibilities	15.1%	15.8%		19.2%	18.0%
Hiking trail network	10.7%	12.5%		11.7%	12.1%
Shopping	8.6%	9.2%		8.5%	9.8%
Culture	6.5%	7.4%		7.0%	7.6%
Exoticism	7.0%	7.2%		7.0%	7.3%
Historical heritage	6.4%	7.9%		6.6%	6.4%
Nightlife	4.1%	4.3%		5.5%	4.6%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

# What is the main motivation for their holidays?



	2018	2019	2020	2021	2022
Rest	49.2%	49.3%		52.4%	46.8%
Enjoy family time	8.3%	9.2%		10.9%	10.7%
Have fun	6.6%	7.1%		6.6%	7.9%
Explore the destination	29.9%	28.4%		24.1%	28.8%
Practice their hobbies	3.1%	3.5%		3.8%	2.8%
Other reasons	2.9%	2.6%		2.2%	2.9%

#### How far in advance do they book their trip?

1

	2018	2019	2020	2021	2022
The same day	0.6%	0.6%		0.7%	0.7%
Between 1 and 30 days	22.8%	21.0%		43.7%	28.5%
Between 1 and 2 months	21.7%	21.1%		23.9%	23.6%
Between 3 and 6 months	34.5%	35.9%		19.8%	31.1%
More than 6 months	20.3%	21.4%		11.9%	16.0%

# What channels did they use to get information about the trip?

	2018	2019	2020	2021	2022
Previous visits to the Canary Islands	50.1%	51.9%		47.0%	46.9%
Friends or relatives	24.3%	22.8%		24.1%	25.5%
Internet or social media	53.7%	52.7%		55.5%	53.1%
Mass Media	2.5%	2.3%		2.9%	2.6%
Travel guides and magazines	15.4%	13.8%		9.4%	10.2%
Travel Blogs or Forums	4.8%	5.0%		6.0%	5.6%
Travel TV Channels	1.5%	1.4%		0.8%	1.3%
Tour Operator or Travel Agency	34.0%	31.0%		25.9%	26.1%
Public administrations or similar	0.2%	0.3%		0.4%	0.5%
Others	1.6%	2.2%		1.7%	2.5%

\* Multi-choise question

# **Tourist profile. Historical data: 2018 - 2022**

# **GERMANY**



### With whom did they book their flight and accommodation?

	2018	2019	2020	2021	2022
Flight					
- Directly with the airline	23.4%	27.9%		35.2%	32.8%
- Tour Operator or Travel Agency	76.6%	72.1%		64.8%	67.2%
Accommodation					
- Directly with the accommodation	15.8%	18.8%		25.3%	22.4%
- Tour Operator or Travel Agency	84.2%	81.2%		74.7%	77.6%

### Where does the flight come from?



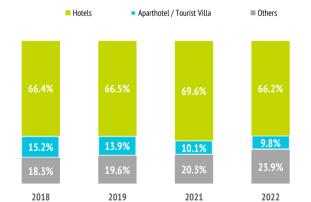
	2018	2019	2020	2021	2022
Germany	93.5%	92.8%		94.0%	91.2%
Switzerland	1.9%	2.1%		1.3%	3.1%
Mainland Spain	2.7%	2.9%		2.4%	2.5%
Luxembourg	0.6%	0.4%		0.5%	1.1%
Portugal	0.3%	0.5%		0.7%	0.9%
Netherlands	0.2%	0.4%		0.1%	0.3%
Others	0.9%	1.1%		1.1%	1.0%

### Where do they stay?



	2018	2019	2020	2021	2022
1-2-3* Hotel	14.2%	13.5%		14.0%	11.9%
4* Hotel	47.5%	45.6%		45.0%	45.3%
5* Hotel / 5* Luxury Hotel	4.7%	7.5%		10.6%	9.0%
Aparthotel / Tourist Villa	15.2%	13.9%		10.1%	9.8%
House/room rented in a private dwelling	5.9%	6.5%	6.6%	7.4%	9.2%
Private accommodation (1)	5.3%	6.4%	8.2%	7.3%	7.7%
Others (Cottage, cruise, camping,)	7.1%	6.7%	6.0%	5.6%	7.0%

<sup>(1)</sup> Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



### What do they book?



	2018	2019	2020	2021	2022
Room only	17.5%	17.4%		19.3%	20.5%
Bed and Breakfast	8.1%	7.7%		9.1%	7.4%
Half board	33.5%	30.7%		24.7%	25.5%
Full board	2.2%	3.9%		3.6%	3.4%
All inclusive	38.7%	40.4%		43.3%	43.3%

### Other expenses



	2018	2019	2020	2021	2022
Restaurants or cafes	56.0%	50.1%		56.5%	55.7%
Supermarkets	55.2%	50.3%		53.7%	54.4%
Car rental	33.0%	32.6%		36.8%	35.9%
Organized excursions	25.9%	24.5%		22.7%	26.5%
Taxi, transfer, chauffeur service	57.2%	55.7%		56.1%	56.0%
Theme Parks	7.6%	5.8%		7.2%	8.2%
Sport activities	7.3%	6.5%		10.8%	7.8%
Museums	6.1%	5.6%		4.4%	5.2%
Flights between islands	3.2%	3.3%		4.7%	4.0%

### **Activities in the Canary Islands**



Outdoor time per day	2018	2019	2020	2021	2022
0 hours	1.7%	1.9%		3.4%	2.4%
1 - 2 hours	10.5%	9.7%		13.8%	11.5%
3 - 6 hours	37.5%	38.0%		36.9%	37.7%
7 - 12 hours	45.3%	46.0%		40.6%	43.1%
More than 12 hours	5.1%	4.4%		5.4%	5.2%



Activities in the Canary Islands	2018	2019	2020	2021	2022
Beach	79.7%	77.8%		84.2%	81.3%
Walk, wander	54.9%	53.2%		55.5%	55.4%
Explore the island on their own	52.0%	51.4%		51.7%	52.6%
Swimming pool, hotel facilities	41.5%	39.8%		43.3%	42.4%
Taste Canarian gastronomy	31.0%	29.0%		34.2%	32.4%
Hiking				20.4%	19.6%
Organized excursions	19.8%	19.2%		13.5%	17.4%
Sea excursions / whale watching	12.0%	12.2%		13.1%	14.3%
Theme parks	14.1%	12.6%		10.8%	11.5%
Other Nature Activities				10.1%	11.4%
Wineries / markets / popular festivals	12.4%	12.4%		8.1%	10.2%
Museums / exhibitions	10.8%	10.7%		8.6%	10.0%
Nightlife / concerts / shows	9.2%	9.1%		8.1%	9.4%
Swim				50.1%	7.2%
Astronomical observation	4.6%	5.4%		6.3%	5.8%
Practice other sports				7.4%	5.6%
Beauty and health treatments	4.5%	4.3%		4.7%	5.0%
Cycling / Mountain bike				5.1%	4.2%
Surf				5.1%	3.9%
Scuba Diving				5.8%	3.9%
Running				3.6%	2.4%
Windsurf / Kitesurf				2.0%	1.6%
Golf				2.1%	1.6%

<sup>\*</sup> Multi-choise question

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Fourists (> 15 years old)	2018	2019	2020	2021	2022	Share by islands	2018	2019	2020	2021	2
anzarote	292,173	274,617		107,543	203,250	Lanzarote	10.9%	11.8%		9.6%	10
uerteventura	755,337	607,724		333,335	599,054	Fuerteventura	28.1%	26.1%		29.7%	29
Gran Canaria	862,105	778,717		361,424	635,157	Gran Canaria	32.0%	33.4%		32.2%	31
renerife	681,175	578,542		303,546	553,807	Tenerife	25.3%	24.8%		27.0%	27
.a Palma	99,946	93,070		17,024	35,724	La Palma	3.7%	4.0%		1.5%	1
How many islands do they	visit du	ring thei	r trip?		À	% TOURISTS BY ISLANDS					
	2018	2019	2020	2021	2022	3.7%	1.0%	■ l ■1.5%	.Z FV	■ GC ■ TF	■ LP
One island	91.1%	90.8%		92.4%	92.5%		4.8%	27.0%		27.3%	
Γwo islands	6.5%	6.1%		5.7%	5.6%						
Three or more islands	2.4%	3.0%		1.9%	1.9%	32.0%	3.4%	32.2%		31.3%	
Three of more islands	2.470	3.070		1.570	1.570	28.1%	6.1%	29.7%		29.6%	
How many are loyal to the	Canary	Islands?				10.9%	1.8%	9.6%		10.0%	
						2018	2019	2021		2022	
	2018	2019	2020	2021	2022						
Repeat tourists	70.3%	73.3%		70.9%	70.3%	How do they rate the Can	ary Islan	ds?			
At least 10 previous visits	16.5%	19.7%		19.4%	18.8%			2010			
Repeat tourists (last 5 years)	65.4%	69.2%		65.6%	64.9%	Satisfaction (scale 0-10)	2018	2019	2020	2021	
Repeat tourists (last 5 years) (5 or more	17.1%	19.5%		14.5%	13.2%	Average rating	8.49	8.64		8.82	
						Experience in the Canary Islands	2018	2019	2020	2021	:
Who are they?					å	Worse or much worse than expected	1.7%	1.3%		1.3%	:
						Lived up to expectations	57.4%	55.6%		54.1%	54
	2018	2019	2020	2021	2022	Better or much better than expected	40.9%	43.0%		44.6%	43
<u>Gender</u>											
Men	50.5%	52.4%		51.9%	50.5%	Future intentions (scale 1-10)	2018	2019	2020	2021	7
Vomen	49.5%	47.6%		48.1%	49.5%	Return to the Canary Islands	8.55	8.70		8.83	
Age_						Recommend visiting the Canary Islands	8.83	8.95		9.07	
Average age (tourist > 15 years old)	47.0	48.2		44.8	46.4						
Standard deviation	15.9	15.7		16.1	16.6	Who do they come with?					
Age range (> 15 years old)											
16 - 24 years old	8.4%	7.2%		11.6%	11.0%		2018	2019	2020	2021	:
25 - 30 years old	12.0%	10.7%		12.4%	11.1%	Unaccompanied	9.5%	10.6%		12.6%	1
31 - 45 years old	24.6%	24.1%		28.4%	27.4%	Only with partner	53.8%	52.7%		50.3%	4
16 - 60 years old	33.0%	34.5%		28.5%	27.4%	Only with children (< 13 years old)	5.5%	5.2%		5.0%	
Over 60 years old	22.1%	23.5%		19.1%	23.1%	Partner + children (< 13 years old)	5.7%	5.2%		5.0%	
Occupation .						Other relatives	4.9%	5.6%		6.0%	
Salaried worker	57.3%	57.1%		58.7%	58.2%	Friends	6.1%	5.9%		7.5%	
self-employed	8.7%	10.2%		8.2%	7.3%	Work colleagues	0.2%	0.3%		0.5%	
Jnemployed	0.2%	0.4%		0.7%	0.3%	Organized trip	0.2%	0.4%		0.3%	
Business owner	11.2%	11.6%		11.7%	11.3%	Other combinations (1)	14.1%	14.2%		12.9%	1
Student	5.6%	3.5%		6.2%	4.7%	(2) Combinación de algunos de los grupos anteriorm		,			
Retired	15.8%	15.6%		12.9%	16.8%	Tourists with children	13.9%	13.0%		12.9%	1
Jnpaid domestic work	0.6%	0.5%		0.3%	0.5%	- Between 0 and 2 years old	1.4%	1.3%		1.0%	
Others	0.7%	1.1%		1.2%	0.9%	- Between 3 and 12 years old	11.5%	10.7%		10.9%	1
Annual household income level	5.,,0	/0		1.2,3	2.570	- Between 0 -2 and 3-12 years old	1.0%	1.0%		1.0%	
ess than €25,000	11.9%	11.1%		11.8%	11.7%	Tourists without children	86.1%	87.0%		87.1%	8
£25,000 - €49,999	34.0%	37.8%		32.8%	32.2%	Group composition:					
550,000 - €74,999	29.8%	26.7%		27.4%	30.1%	- 1 person	13.0%	13.5%		14.8%	1
More than €74,999	24.3%	24.4%		28.0%	26.0%	- 2 people	61.3%	61.2%		59.4%	9
ducation level						- 3 people	11.8%	11.9%		11.1%	1
No studies	0.4%	0.6%		0.3%	0.3%	- 4 or 5 people	12.3%	11.8%		12.8%	1
		3.8%						1.6%		1.9%	
Primary education Secondary education	4.4% 23.8%	26.0%		2.5% 18.6%	3.2% 23.4%	- 6 or more people  Average group size:	1.6% <b>2.34</b>	2.32	-	1.9% 2.33	
,	_5.5,5	69.6%		78.7%	73.1%	*People who share the main expenses of the trip					