How many are they and how much do they spend?



GC

75.9%

•?

LP

TFE

73.2% 72.2%

#### Importance of each factor in the destination choice

LZ

72.8%

FUE

76.5%

**n**€

Climate

Nightlife

Practice their hobbies

Other reasons

					LZ		FU	JE		GC		TFE	LP
TOURISTS													
Tourist arrivals (FRONT	UR) <i>(*)</i>				181		14	2	1	133		311	4
Tourist arrivals > 15 yea		EGT	) (*)		161		12	6	1	19		278	4
<ul> <li>book holiday package</li> </ul>					56		7	3		46		77	1
- do not book holiday p	-				105		5	3		73		200	2
<ul> <li>% tourists who book ho</li> <li>(*) Thousands of tourists</li> </ul>	oliday pa	cka	ge	34	.6%		58.2	%	38.	7%	2	27.9%	34.3%
OURISTS	160,7	00	1	26,0	25	11	9,126	5	27	7,591		<u>م</u> 3,677	
	Lanzaro	ote 🌘	🕨 Fu	ertever	itura (	<b>G</b>	ran Can	iaria (	<b>T</b> e	nerife	• 1	.a Palma	
		9	6 TOU	RISTS	S WHO	) BOC	ok ho		/ PAC	KAGE			
Lz	anzarote	Å	Å	Å	Å	Å	Å	Å	Å	Å	Å	35%	
Fuerf	teventura	å	Â	- <u>-</u>	-		Å	Å	Å	Å	Å	58%	
Gran	ı Canaria	Ψ Â	т Ф	ê ê	Å F Å		<b>T</b>	f Å	Ψ Å	T Å	T Å	39%	
	Tenerife	т А́		U A	U Å	U Å	т Å	т А	т А	т Å	т А	28%	
,	La Palma	Â	Å	Å	Å	Å	Å	Å	Å	Å	Å	34%	
					LZ		FU	JE		GC		TFE	LI
Expenditure per touris	t (€)			1,	155		1,22	7	1,2	280		1,238	961
- book holiday packag	ge			1,	320		1,23	6	1,5	520		1,395	1,118
- holiday packag	ge			1,	117		1,08	5	1,2	270		1,141	896
- others					203		15	2	2	250		254	223
- do not book holiday	/ packa	ge		1,	067		1,21	.3	1,1	L29		1,178	879
- flight					283		30	)1	2	293		303	243
- accommodatio	on				411		52	8	4	117		408	358
- others					372		38	34	2	119		467	278
Average lenght of stay				7	7.83		8.5	5	9	.08		9.15	9.90
	ge			8	3.02		7.7	8	8	.82		7.80	7.34
<ul> <li>book holiday packag</li> </ul>		ge		7	7.73		9.6	52	9	.24		9.67	11.24
- do not book holiday				15	57.5		154.	.4	15	6.7		152.4	128.6
- do not book holiday Average daily expendit	ture (€)						167.	-	10	0.8		190.1	152.6
- do not book holiday Average daily expendit - book holiday packag	<b>ture (€)</b> ge			17	71.2		107.	.5	19	0.0		190.1	1021
- do not book holiday Average daily expendit - book holiday packag - do not book holiday	ture (€) ge / packag	ge			71.2 50.2		136.			5.1		137.8	
- do not book holiday Average daily expendit - book holiday packag - do not book holiday Total turnover (> 15 ye	ture (€) ge / packa ears old	ge	m)	15				.3	13				116.1
- do not book holiday Average daily expendit - book holiday packag	ture (€) ge / packa ears old ge	ge ) (€	m)	15	50.2		136. <b>15</b>	.3	13	5.1		137.8	116.1 4

### Where did they spend their main holiday last year?\*

	LZ	FUE	GC	TFE	LP
Didn't have holidays	24.9%	26.5%	24.1%	24.3%	17.7%
Canary Islands	8.0%	10.8%	15.1%	13.2%	13.6%
Other destination	67.1%	62.7%	60.8%	62.5%	68.7%

## What other destinations did they consider for this trip?\*

	LZ	FUE	GC	TFE	LP
None (I was clear about "this Canary Island")	23.5%	26.4%	25.7%	32.0%	12.9%
Canary Islands (other island)	23.7%	28.9%	23.9%	22.7%	32.7%
Other destination	52.8%	44.7%	50.4%	45.3%	54.3%
*Percentage of valid answers					

Landscapes 62.0% 44.2% 50.2% 65.6% 77.0% 47.2% 60.0% 49.8% 46.6% 41.3% Sea Tranquility 50.9% 51.2% 52.3% 45.7% 71.0% 43.9% Safety 45.7% 48.2% 44.1% 55.8% Environment 46.5% 33.7% 35.1% 48.9% 48.0% Price 39.4% 42.9% 46.1% 37.0% 40.4% 32.8% 38.0% 41.7% European belonging 39.1% 34.6% Beaches 33.1% 52.9% 42.7% 30.1% 23.4% Accommodation supply 36.5% 44.1% 40.6% 32.5% 42.2% 34.9% 49.1% Authenticity 40.2% 25.8% 31.6% Effortless trip 24.2% 27.7% 29.7% 27.2% 33.4% Exoticism 25.1% 19.9% 24.8% 24.3% 23.9% Gastronomy 21.1% 18.6% 28.2% 21.0% 37.1% Fun possibilities 13.0% 19.4% 22.6% 16.9% 6.0% Hiking trail network 17.3% 9.7% 15.7% 20.0% 18.9% Historical heritage 21.6% 8.5% 17.5% 14.4% 3.5% Culture 17.9% 7.0% 14.9% 11.4% 3.4% Shopping 8.7% 14.4% 13.8% 8.3% 9.4%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very impo

% of tourists who indicate that the factor is "very important" in their choice.

% TOUR	ISTS WHO CHOOSE BEACHES
Lanzarote	///////////////////////////////////////
Fuerteventura	
Gran Canaria	
Tenerife	///////////////////////////////////////
La Palma	//////// 23%

4.2%

8.8%

12.5%

7.0%

0.5%

What is the main mot	>	ţ			
	LZ	FUE	GC	TFE	LP
Rest	24.2%	39.3%	44.5%	24.6%	31.7%
Enjoy family time	9.1%	8.9%	10.5%	14.4%	2.7%
Have fun	2.5%	3.8%	8.5%	3.1%	1.4%
Explore the destination	61.0%	36.8%	32.2%	54.1%	60.7%

2.3%

0.9%

6.9%

4.3%

1.4%

3.0%

#### How far in advance do they book their trip?

	LZ	FUE	GC	TFE	LP
The same day	1.4%	0.7%	0.9%	1.2%	0.8%
Between 1 and 30 days	24.8%	33.8%	32.0%	26.7%	29.4%
Between 1 and 2 months	25.7%	26.7%	27.2%	30.1%	35.9%
Between 3 and 6 months	37.5%	30.9%	32.5%	31.1%	31.2%
More than 6 months	10.6%	7.9%	7.5%	11.0%	2.7%

Source: Encuesta sobre el Gasto Turístico (ISTAC).

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

// 53% %

2.4%

1.4%

ě

2.6% 1.0%

1

# What channels did they use to get information about the trip? ${}^{\mathbf{Q}}$

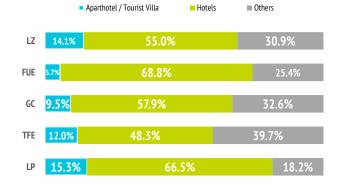
	LZ	FUE	GC	TFE	LP
Previous visits to the Canary Islands	26.4%	28.6%	36.2%	30.0%	35.2%
Friends or relatives	27.5%	18.2%	25.7%	31.6%	26.6%
Internet or social media	65.6%	55.2%	48.7%	60.7%	59.5%
Mass Media	3.2%	1.6%	2.4%	1.5%	7.2%
Travel guides and magazines	21.0%	5.8%	11.0%	19.6%	7.9%
Travel Blogs or Forums	16.2%	6.9%	8.3%	13.9%	16.1%
Travel TV Channels	0.3%	0.0%	0.3%	0.1%	0.0%
Tour Operator or Travel Agency	22.2%	24.3%	18.6%	15.7%	8.6%
Public administrations or similar	0.1%	0.3%	1.0%	0.6%	0.0%
Others * Multi-choise question	1.5%	2.3%	3.2%	3.7%	2.7%

## With whom did they book their flight and accommodation? 👁

	LZ	FUE	GC	TFE	LP
Flight					
- Directly with the airline	59.4%	44.3%	54.6%	65.0%	55.2%
- Tour Operator or Travel Agency	40.6%	55.7%	45.4%	35.0%	44.8%
Accommodation					
- Directly with the accommodation	46.9%	38.2%	40.2%	47.7%	55.1%
- Tour Operator or Travel Agency	53.1%	61.8%	59.8%	52.3%	44.9%

Where do they stay?					
	LZ	FUE	GC	TFE	LP
1-2-3* Hotel	10.6%	11.7%	10.2%	6.5%	-
4* Hotel	33.2%	52.8%	37.9%	34.7%	66.5%
5* Hotel / 5* Luxury Hotel	11.1%	4.3%	9.8%	7.1%	-
Aparthotel / Tourist Villa	14.1%	5.7%	9.5%	12.0%	15.3%
House/room rented in a private dwelling	16.2%	10.2%	11.3%	20.1%	4.7%
Private accommodation (1)	3.2%	1.4%	7.7%	9.5%	8.4%
Others (Cottage, cruise, camping,)	11.5%	13.9%	13.6%	10.2%	5.1%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



What do	they	book?
---------	------	-------

	LZ	FUE	GC	TFE	LP
Room only	32.3%	17.7%	35.4%	39.1%	25.0%
Bed and Breakfast	9.1%	4.3%	13.4%	12.9%	5.9%
Half board	17.9%	10.7%	14.8%	16.2%	18.9%
Full board	7.2%	13.5%	7.0%	6.0%	5.5%
All inclusive	33.5%	53.7%	29.4%	25.8%	44.7%



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# Other expenses

	LZ	FUE	GC	TFE	LP
Restaurants or cafes	69.5%	42.7%	59.4%	69.6%	57.9%
Supermarkets	52.7%	35.4%	50.2%	57.0%	53.0%
Car rental	60.3%	33.5%	33.6%	61.2%	67.1%
Organized excursions	41.5%	28.7%	25.2%	43.4%	33.9%
Taxi, transfer, chauffeur service	34.9%	49.7%	42.0%	33.5%	12.3%
Theme Parks	4.6%	3.0%	4.3%	21.4%	0.4%
Sport activities	10.4%	9.0%	6.4%	7.6%	5.1%
Museums	30.6%	2.7%	8.0%	7.6%	9.8%
Flights between islands	9.8%	9.3%	8.3%	8.6%	8.0%

## Activities in the Canary Islands

Outdoor time per day	LZ	FUE	GC	TFE	LP
0 hours	0.8%	0.7%	0.5%	0.5%	0.1%
1 - 2 hours	3.6%	7.0%	6.1%	4.6%	4.0%
3 - 6 hours	27.9%	25.2%	25.9%	22.3%	26.2%
7 - 12 hours	59.4%	54.9%	52.9%	61.5%	61.2%
More than 12 hours	8.3%	12.2%	14.7%	11.1%	8.5%

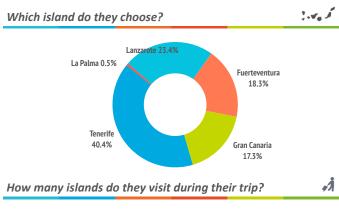
#### ■ 0 hours ■ More than 1 hour ■ More than 3 hours ■ More than 7 hours ■ More than 12 hours



Activities in the Canary Islands	LZ	FUE	GC	TFE	LP
Beach	76.7%	80.8%	77.4%	72.4%	74.2%
Walk, wander	74.3%	66.4%	70.9%	78.0%	72.1%
Explore the island on their own	71.8%	54.7%	57.2%	69.3%	69.2%
Swimming pool, hotel facilities	61.6%	70.0%	57.1%	55.6%	76.2%
Hiking	35.6%	24.9%	26.2%	42.6%	38.3%
Organized excursions	26.4%	28.0%	18.7%	23.8%	23.6%
Sea excursions / whale watching	13.4%	14.5%	11.6%	31.3%	13.4%
Museums / exhibitions	42.9%	6.1%	18.1%	13.4%	14.2%
Wineries / markets / popular festiv	30.0%	7.2%	9.6%	11.5%	18.0%
Theme parks	5.6%	8.3%	8.1%	25.1%	6.1%
Taste Canarian gastronomy	14.2%	10.5%	13.8%	15.0%	17.6%
Other Nature Activities	12.1%	9.3%	7.0%	16.2%	16.5%
Nightlife / concerts / shows	8.3%	8.9%	19.0%	12.4%	4.1%
Beauty and health treatments	8.1%	6.9%	12.8%	9.3%	6.2%
Running	10.1%	5.8%	9.1%	6.5%	9.1%
Scuba Diving	9.7%	5.6%	6.2%	4.8%	6.8%
Surf	6.1%	6.9%	3.3%	5.2%	0.0%
Swim	4.8%	5.7%	3.0%	6.1%	1.1%
Practice other sports	5.3%	7.1%	2.7%	5.1%	5.6%
Astronomical observation	1.5%	2.4%	2.6%	3.9%	15.3%
Cycling / Mountain bike	3.6%	3.0%	1.2%	1.5%	0.0%
Windsurf / Kitesurf	1.2%	4.7%	1.5%	1.3%	0.0%
Golf	1.2%	0.7%	1.1%	1.0%	1.0%

\* Multi-choise question

101



	LZ	FUE	GC	TFE	LP
One island	88.7%	79.6%	85.8%	88.0%	87.6%
Two islands	10.3%	16.2%	12.0%	9.6%	11.9%
Three or more islands	1.0%	4.1%	2.2%	2.4%	0.5%

## Sustainable destination

When booking a trip, do they tend to choose the most sustainable options?

No Yes, even if it means some incovenience (price, time, hassle, etc) Ves, but only if it is not inconvenient

Lanzarote	24.7%	33.5%	41.8%
Fuerteventura	35.6%	26.2%	38.1%
Gran Canaria	33.0%	25.6%	41.4%
Tenerife	29.3%	27.1%	43.6%
La Palma	14.3% 20	).1%	65.7%

Would they be willing to spend more on travel to reduce their carbon footprint?

No Y	es, up to 5% more 📕 Yes, up to	o 10% more 📕 Yes, up to 20% more	Yes, over 20	% more
Lanzarote	32.7%	32.5%	23.6%	6.3% 4.9%
Fuerteventura	46.5%	29.7%	17.0%	3.7%6.1%
Gran Canaria	42.4%	31.6%	18.2%	2.8%4.9%
Tenerife	41.0%	31.2%	19.3%	4.4%4.0%
La Palma	33.0%	31.2%	34.0%	<b>1</b> 89

Perception during their stay*	LZ	FUE	GC	TFE	LP
Quality of life on the island	8.21	7.99	7.96	8.02	8.02
Tolerance towards tourism	8.52	8.37	8.51	8.31	8.51
Cleanliness of the island	8.68	8.23	7.92	8.12	8.44
Air quality	8.55	8.41	8.16	8.30	8.63
Rational water consumption	7.53	7.32	7.39	7.29	7.39
Energy saving	7.07	6.74	6.72	6.71	6.90
Use of renewable energy	6.85	6.83	7.20	6.84	6.49
Recycling	7.04	6.95	7.01	6.90	6.89
Easy to get around by public transport	7.40	7.03	7.74	7.26	6.43
Overcrowding in tourist areas	6.78	6.81	6.80	6.71	6.47
Supply of local products	7.21	7.13	7.31	7.34	7.47

\* Scale 0 - 10 ( 0 = Not important and 10 = Very important)



70% PARQUE NACIONAL DEL TEIDE

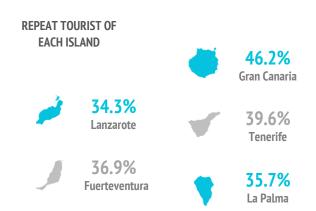
68% SANTA CRUZ DE

LA PALMA

The data refers to % of tourists on each island who have visited the place.

How do they rate the Canar	y Islan	nds?			-	
Satisfaction (scale 0-10)	LZ	FUE	GC	TFE	LP	
Average rating	8.76	8.45	8.59	8.62	9.11	
Experience in the Canary Islands	LZ	FUE	GC	TFE	LP	
Worse or much worse than expected	3.1%	6.6%	6.2%	5.1%	1.4%	
Lived up to expectations	60.1%	65.4%	67.6%	56.7%	46.1%	
Better or much better than expected	36.8%	28.0%	26.2%	38.2%	52.5%	
Future intentions (scale 1-10)	LZ	FUE	GC	TFE	LP	
Return to the Canary Islands	8.22	7.83	8.28	8.23	8.91	
Recommend visiting the Canary Island	8.87	8.42	8.70	8.83	9.30	
How many are loyal to the Canary Islands?						

	LZ	FUE	GC	TFE	LP
Repeat tourists of the island	34.3%	36.9%	46.2%	39.6%	35.7%
At least 10 previous visits	1.5%	2.4%	5.8%	6.1%	0.1%
Repeat tourists	41.7%	44.6%	53.3%	43.5%	56.2%
At least 10 previous visits	4.0%	4.0%	10.5%	8.2%	3.5%







## Where does the flight come from?

	LZ	FUE	GC	TFE	LP
France	76.7%	79.9%	50.3%	55.3%	77.7%
Mainland Spain	13.3%	7.8%	26.5%	26.0%	21.2%
Switzerland	2.0%	5.3%	9.2%	6.2%	-
Belgium	4.2%	0.2%	2.9%	4.6%	0.9%
Luxembourg	2.2%	2.9%	2.9%	3.8%	-
Portugal	-	1.3%	4.8%	2.3%	-
Germany	0.5%	1.2%	1.7%	0.7%	0.3%

#### SHARE OF TOURIST BY ORIGIN OF THE FLIGHT



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## Who do they come with?

	LZ	FUE	GC	TFE	LP
Unaccompanied	4.7%	7.6%	14.3%	6.0%	9.6%
Only with partner	47.6%	38.0%	41.1%	43.7%	45.2%
Only with children (< 13 years old)	9.2%	11.5%	5.5%	7.3%	9.5%
Partner + children (< 13 years old)	6.1%	5.0%	5.8%	8.9%	14.3%
Other relatives	6.1%	10.4%	8.4%	8.9%	8.7%
Friends	5.2%	5.6%	10.8%	7.0%	3.2%
Work colleagues	0.5%	1.0%	0.8%	0.1%	0.0%
Organized trip	1.2%	0.5%	0.9%	0.8%	0.0%
Other combinations (1)	19.4%	20.3%	12.3%	17.3%	9.4%
(1) Different situations have been isolated					
Tourists with children	21.0%	23.6%	15.7%	20.5%	25.7%
- Between 0 and 2 years old	1.4%	1.9%	1.5%	1.4%	0.0%
- Between 3 and 12 years old	18.6%	20.5%	12.4%	17.6%	25.4%
- Between 0 -2 and 3-12 years	1.0%	1.1%	1.8%	1.4%	0.3%
Tourists without children	79.0%	76.4%	84.3%	79.5%	74.3%
Group composition:					
- 1 person	7.3%	8.8%	18.0%	9.3%	9.7%
- 2 people	52.5%	50.7%	51.4%	52.7%	52.5%
- 3 people	15.4%	13.6%	12.8%	11.6%	9.9%
- 4 or 5 people	22.5%	22.1%	14.8%	22.8%	24.9%
- 6 or more people	2.4%	4.8%	3.0%	3.6%	2.9%
Average group size:	2.72	2.78	2.44	2.73	2.74

*People who	share	the	main	expenses	of	the	trip



Lanzarote 21% Fuerteventura 24% Gran Canaria 16% Tenerife 21% La Palma 26%



Who are they?					ġ
	LZ	FUE	GC	TFE	LP
Gender					
Men	51.5%	51.6%	54.9%	45.4%	37.5%
Women	48.5%	48.4%	45.1%	54.6%	62.5%
Age					
Average age (tourist > 15 years old)	43.6	43.7	43.7	42.6	38.1
Standard deviation	14.9	15.5	15.7	15.2	11.9
Age range (> 15 years old)					
16 - 24 years old	11.5%	12.3%	15.4%	9.7%	8.2%
25 - 30 years old	11.9%	12.9%	10.0%	18.7%	24.6%
31 - 45 years old	33.6%	30.4%	28.9%	31.9%	44.0%
46 - 60 years old	27.6%	29.6%	30.4%	25.2%	15.3%
Over 60 years old	15.4%	14.8%	15.3%	14.5%	7.9%
Occupation					
Salaried worker	59.6%	57.5%	59.3%	65.0%	72.6%
Self-employed	11.3%	11.1%	7.5%	8.0%	8.2%
Unemployed	1.1%	0.2%	0.9%	0.7%	0.7%
Business owner	9.9%	8.5%	8.4%	9.0%	6.7%
Student	5.2%	8.5%	9.7%	3.9%	4.8%
Retired	12.5%	13.6%	12.0%	12.1%	6.0%
Unpaid domestic work	0.5%	0.0%	0.0%	0.0%	0.0%
Others	0.0%	0.4%	2.2%	1.2%	0.9%
Annual household income level					
Less than €25,000	15.0%	10.3%	17.0%	10.8%	18.3%
€25,000 - €49,999	35.5%	37.0%	40.0%	41.9%	50.0%
€50,000 - €74,999	30.0%	26.4%	23.6%	26.4%	15.7%
More than €74,999	19.5%	26.3%	19.4%	20.8%	16.1%
Education level					
No studies	0.5%	0.1%	0.6%	0.5%	0.0%
Primary education	1.7%	1.4%	0.7%	1.3%	0.5%
Secondary education	14.3%	17.4%	19.9%	17.5%	14.5%
Higher education	83.6%	81.0%	78.8%	80.6%	85.0%





#### % OF TOURISTS TRAVEL ONLY WITH PARTNER

Lanzarote	Å	Å	Å	ê	Å	ŝ	Å	ê	ê	48%
Fuerteventura	Å	Å	ê	â	Å	ê	Å	Å	ĝ	38%
Gran Canaria 🔒	Å	Å	Å	Å	Å	Å	ĝ	ê	ê	41%
Tenerife	Å	Å	Å	ရို	Å	Å	Å	Å	ĝ	44%
La Palma	Å	Å	Å	ê	Å	Å	Å	Å	Å	45%

Source: Encuesta sobre el Gasto Turístico (ISTAC).

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.