

How many are they and how much do they spend?

••€ TFE LP 215 8 190 7

6

2

78.7%

115

75

60.4%

0

- do not book holiday package (*) - % tourists who book holiday package (*) Thousands of tourists

Tourist arrivals > 15 years old (EGT) (*)

Tourist arrivals (FRONTUR) (*)

- book holiday package (*)

TOURISTS

TOURISTS

93

81

46

35

56.4%

FUE

64

57

41

16

71.8%

GC

273

239

147

92

61.4%

18 940

80 774 56 992 Fuerteventura Gran Canaria Tenerife La Palma

% TOURISTS WHO BOOK HOLIDAY PACKAGE

56% 72% 60% 79%

17

FUE

GC

TFE

LP

Expenditure per tourist (€) 1.286 1.345 1.535 1.380 1.364 - book holiday package 1,451 1,420 1,652 1,471 1,369 - holiday package 1,196 1,202 1,368 1,158 1.095 - others 255 217 284 313 273 - do not book holiday package 1,073 1,156 1,350 1,241 1,346 - flight 315 284 415 317 364 - accommodation 373 528 471 442 542 - others 385 344 465 482 Average lenght of stay 9.64 8.15 9.55 9.44 9.31 - book holiday package 8.00 8.90 8.99 8.36 8.78 - do not book holiday package 8.35 11.22 10.68 11.09 11.26 Average daily expenditure (€) 171.6 156.1 172.1 167.5 154.3 - book holiday package 186.8 171.2 184.0 160.3 183.9 - do not book holiday package 151.9 153.3 142.3 132.1 117.7 Total turnover (> 15 years old) (€m) 104 368 262 10

Where did they spend their main holiday last year?*

	LZ	FUE	GC	TFE	LP
Didn't have holidays	28.4%	29.3%	30.1%	30.0%	26.8%
Canary Islands	17.4%	21.1%	18.2%	14.5%	14.7%
Other destination	54.1%	49.5%	51.7%	55.5%	58.5%

66

38

58

19

243

125

169

93

8

2

What other destinations did they consider for this trip?*

	LZ	FUE	GC	TFE	LP
None (I was clear about "this Canary Island")	19.2%	19.8%	25.5%	24.4%	23.9%
Canary Islands (other island)	28.2%	31.2%	24.2%	24.7%	26.5%
Other destination	52.7%	49.0%	50.3%	50.9%	49.7%
*Percentage of valid answers					

Importance of each factor in the destination choice

LZ FUE GC TFE LP Climate 72.8% 76.7% 76.8% 72.5% 65.1% Sea 30.7% 52.0% 37.1% 37.8% 23.5% Tranquility 37.3% 45.9% 38.9% 31.8% 33.2% Accommodation supply 26.3% 36.7% 38.1% 34.7% 14.2% Fun possibilities 29.8% 36.0% 37.5% 31.2% 23.3% Beaches 25.7% 50.0% 33.2% 27.1% 9.7% 29.9% 29.0% European belonging 31.4% 31.1% 20.6% Safety 32.4% 33.2% 31.5% 24.9% 18.4% Landscapes 24.6% 20.8% 19.2% 28.2% 42.0% Price 24.3% 22.4% 24.6% 22.0% 24.6% 16.2% 14 7% Gastronomy 15.8% 18.0% 8.2% 17.8% Exoticism 11.5% 10.6% 15.8% 23.6% 16.8% 11.8% Effortless trip 16.2% 14.1% 3.0% Authenticity 15.7% 12.0% 13.1% 13.7% 21.9% Environment 12.5% 10.1% 9.8% 12.9% 11.1% Hiking trail network 6.5% 4.4% 5.4% 15.8% 25.4% Nightlife 2.3% 3.4% 10.6% 2.6% 0.0% Shopping 2.4% 3.5% 7.2% 4.6% 2.6% Culture 6.6% 0.7% 5.7% 5.1% 3.3% Historical heritage 7.3% 2.7% 4.4% 3.1% 3.4%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very impo % of tourists who indicate that the factor is "very important" in their choice.

% TOURISTS WHO CHOOSE BEACHES

///////// 26% Lanzarote Fuerteventura Gran Canaria Tenerife /////////// 27% La Palma //// 10%

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What is the main motivation for their holidays?

	LZ	FUE	GC	TFE	LP
Rest	44.0%	56.6%	49.7%	43.9%	25.8%
Enjoy family time	15.9%	7.3%	14.6%	13.7%	7.5%
Have fun	14.4%	16.3%	18.6%	14.7%	14.4%
Explore the destination	18.9%	12.1%	12.5%	21.1%	41.5%
Practice their hobbies	3.3%	3.0%	0.9%	2.5%	4.4%
Other reasons	3.6%	4.7%	3.6%	4.1%	6.4%

How far in advance do they book their trip?

	LZ	FUE	GC	TFE	LP
The same day	1.6%	0.4%	1.8%	1.7%	-
Between 1 and 30 days	32.9%	36.7%	40.1%	28.4%	51.4%
Between 1 and 2 months	28.3%	23.5%	23.3%	24.8%	27.0%
Between 3 and 6 months	25.6%	28.6%	23.8%	33.2%	18.1%
More than 6 months	11.6%	10.8%	11.1%	11.8%	3.5%

- book holiday package

- do not book holiday package



What channels did they use to get information about the trip? ${\color{red}Q}$

	LZ	FUE	GC	TFE	LP
Previous visits to the Canary Islands	43.4%	34.1%	40.4%	40.2%	43.6%
Friends or relatives	24.9%	22.9%	24.5%	23.6%	27.0%
Internet or social media	71.1%	68.2%	51.4%	59.8%	70.6%
Mass Media	0.3%	1.2%	1.2%	2.4%	0.1%
Travel guides and magazines	10.1%	8.2%	5.9%	8.8%	18.7%
Travel Blogs or Forums	4.9%	7.1%	3.1%	3.6%	15.5%
Travel TV Channels	0.0%	0.5%	0.6%	0.5%	0.3%
Tour Operator or Travel Agency	21.0%	25.6%	18.6%	22.0%	17.5%
Public administrations or similar	0.5%	0.0%	0.0%	1.2%	2.7%
Others	3.8%	1.8%	4.3%	2.6%	2.9%

^{*} Multi-choise question

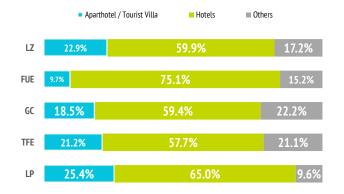
With whom did they book their flight and accommodation? •

	LZ	FUE	GC	TFE	LP
Flight					
- Directly with the airline	40.3%	24.3%	35.2%	36.1%	27.0%
- Tour Operator or Travel Agency	59.7%	75.7%	64.8%	63.9%	73.0%
Accommodation					
- Directly with the accommodation	29.3%	20.4%	28.1%	30.2%	19.3%
- Tour Operator or Travel Agency	70.7%	79.6%	71.9%	69.8%	80.7%

Where do they stay?

	LZ	FUE	GC	TFE	LP
1-2-3* Hotel	13.3%	10.8%	15.9%	7.4%	0.6%
4* Hotel	38.6%	62.4%	35.5%	41.6%	64.4%
5* Hotel / 5* Luxury Hotel	8.0%	1.9%	8.0%	8.7%	-
Aparthotel / Tourist Villa	22.9%	9.7%	18.5%	21.2%	25.4%
House/room rented in a private dwelling	7.1%	0.4%	6.6%	6.4%	2.2%
Private accommodation (1)	4.4%	5.9%	3.9%	5.5%	0.2%
Others (Cottage, cruise, camping,)	5.7%	8.9%	11.7%	9.2%	7.2%

 $^{(1) \ \} Own \ property \ / House \ of \ friends \ or \ relatives \ / \ Free \ housing \ exchange \ / \ Other \ private \ accommodation.$



What do they book?

	LZ	FUE	GC	TFE	LP
Room only	29.6%	11.3%	26.1%	28.2%	36.3%
Bed and Breakfast	9.6%	13.1%	14.2%	18.9%	18.8%
Half board	16.0%	16.0%	13.4%	22.9%	27.4%
Full board	1.1%	0.7%	0.7%	2.3%	-
All inclusive	43.7%	58.9%	45.6%	27.7%	17.5%

Other expenses

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	LZ	FUE	GC	TFE	LP
Restaurants or cafes	67.3%	53.2%	65.0%	69.8%	69.1%
Supermarkets	67.4%	57.3%	56.8%	63.1%	77.7%
Car rental	51.3%	31.4%	27.5%	44.1%	75.3%
Organized excursions	32.4%	23.7%	18.1%	35.8%	31.1%
Taxi, transfer, chauffeur service	51.2%	50.5%	61.4%	58.1%	29.2%
Theme Parks	10.8%	2.8%	10.6%	18.8%	2.1%
Sport activities	9.7%	10.1%	7.1%	11.4%	4.6%
Museums	16.5%	1.6%	2.7%	3.1%	7.5%
Flights between islands	5.0%	10.4%	3.8%	3.3%	0.3%

Activities in the Canary Islands

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Outdoor time per day	LZ	FUE	GC	TFE	LP
0 hours	1.0%	3.3%	2.2%	2.0%	2.7%
1 - 2 hours	13.5%	14.4%	13.6%	10.1%	5.8%
3 - 6 hours	40.0%	39.2%	37.1%	33.5%	35.6%
7 - 12 hours	36.1%	35.4%	37.7%	45.1%	44.5%
More than 12 hours	9.4%	7.7%	9.3%	9.3%	11.4%

■ 0 hours ■ More than 1 hour ■ More than 3 hours ■ More than 7 hours ■ More than 12 hours



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Activities in the Canary Islands	LZ	FUE	GC	TFE	LP
Beach	76.6%	82.2%	69.6%	69.1%	56.3%
Walk, wander	80.3%	68.7%	62.5%	72.3%	79.4%
Swimming pool, hotel facilities	64.5%	66.3%	66.5%	66.2%	60.2%
Explore the island on their own	57.1%	46.3%	46.6%	52.1%	81.6%
Hiking	36.3%	25.6%	30.9%	38.8%	68.2%
Organized excursions	22.3%	18.0%	14.0%	26.7%	23.7%
Taste Canarian gastronomy	24.4%	12.4%	16.6%	22.0%	33.6%
Running	22.7%	13.5%	17.0%	15.9%	28.4%
Swim	18.4%	12.9%	17.9%	14.6%	15.6%
Theme parks	10.3%	7.7%	13.5%	22.1%	0.0%
Sea excursions / whale watching	4.9%	9.3%	12.2%	22.5%	12.4%
Nightlife / concerts / shows	9.4%	8.3%	18.2%	7.5%	3.4%
Museums / exhibitions	21.4%	5.6%	8.8%	5.5%	24.4%
Other Nature Activities	7.1%	8.5%	6.0%	6.9%	17.3%
Wineries / markets / popular festiv	12.9%	3.8%	6.0%	4.5%	4.3%
Beauty and health treatments	5.0%	5.4%	4.7%	5.1%	0.0%
Astronomical observation	2.3%	2.0%	4.5%	6.1%	15.8%
Scuba Diving	5.3%	3.2%	2.6%	4.9%	4.3%
Practice other sports	4.4%	4.8%	3.1%	3.9%	2.0%
Surf	4.1%	6.8%	4.3%	1.9%	0.0%
Cycling / Mountain bike	7.2%	5.6%	0.9%	2.1%	1.1%
Windsurf / Kitesurf	3.3%	2.7%	1.3%	1.4%	0.0%
Golf	0.2%	1.3%	1.9%	2.2%	0.0%

^{*} Multi-choise question



Which island do they choose?

1.4.5

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LP

90.5%

8.5%

1.0%

TFE

94.0%

5.0%

1.0%

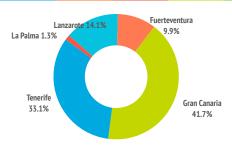
GC

93.2%

6.2%

0.6%

Which is the most visited place on each island?



LZ

95.3%

3.5%

1.2%

FUE

94.1%

4.1%

1.8%

How many islands do they visit during their trip?



LANZAROTE



FUERTEVENTURA



GRAN CANARIA

MONTAÑA DE 48% FUEGO / RUTA VOLCANES

PLAYAS DE 35% JANDÍA

51% LAS PALMAS DE **GRAN CANARIA**

TENERIFE



54% PARQUE NACIONAL **DEL TEIDE**

79% SANTA CRUZ DE LA PALMA

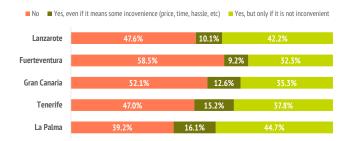
Sustainable destination

One island

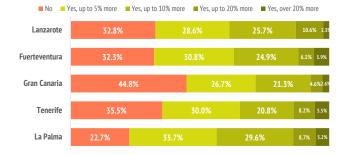
Two islands

Three or more islands

When booking a trip, do they tend to choose the most sustainable options?



Would they be willing to spend more on travel to reduce their carbon footprint?



Perception during their stay*	LZ	FUE	GC	TFE	LP
Quality of life on the island	7.91	7.64	7.89	7.92	8.07
Tolerance towards tourism	8.09	8.04	8.26	8.20	8.23
Cleanliness of the island	8.30	7.97	7.71	7.89	8.23
Air quality	8.37	8.09	7.90	8.03	8.39
Rational water consumption	7.39	7.22	7.37	7.32	7.53
Energy saving	6.94	6.91	7.00	6.90	7.00
Use of renewable energy	6.85	6.99	7.01	6.87	6.83
Recycling	7.04	7.07	7.09	7.05	7.07
Easy to get around by public transport	7.01	7.17	7.58	7.37	7.39
Overcrowding in tourist areas	6.72	6.58	6.70	6.93	6.95
Supply of local products	6.95	7.02	7.00	7.12	7.33

* Scale 0 - 10 (0 = Not important and 10 = Very important)

The data refers to % of tourists on each island who have visited the place.

How do they rate the Canary Islands?					
Satisfaction (scale 0-10)	LZ	FUE	GC	TFE	LP
Average rating	8.52	8.41	8.47	8.46	8.41
Experience in the Canary Islands	LZ	FUE	GC	TFE	LP
Worse or much worse than expected	3.1%	4.8%	2.5%	3.2%	6.5%
Lived up to expectations	50.6%	57.5%	57.2%	54.0%	43.0%
Better or much better than expected	46.3%	37.7%	40.3%	42.8%	50.5%
Future intentions (scale 1-10)	LZ	FUE	GC	TFE	LP
Return to the Canary Islands	8.29	8.03	8.12	8.06	8.00
Recommend visiting the Canary Island	8.69	8.38	8.50	8.55	8.62

How many are loyal to the Canary Islands?

		_			
	LZ	FUE	GC	TFE	LP
Repeat tourists of the island	56.3%	44.4%	56.0%	55.4%	55.9%
At least 10 previous visits	3.7%	5.7%	10.7%	4.1%	1.9%
Repeat tourists	70.4%	61.4%	62.3%	61.9%	68.2%
At least 10 previous visits	13.7%	13.2%	15.9%	11.4%	3.7%

REPEAT TOURIST OF EACH ISLAND





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56.3% Lanzarote



55.4% Tenerife



44.4% **Fuerteventura**



55.9% La Palma

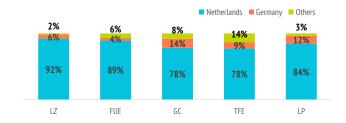


Where does the flight come from?



	LZ	FUE	GC	TFE	LP
Netherlands	92.1%	89.4%	78.4%	77.5%	84.5%
Germany	6.0%	4.1%	13.6%	8.7%	12.0%
Belgium	0.1%	2.3%	2.8%	6.1%	2.5%
Mainland Spain	-	1.5%	2.6%	3.8%	0.7%
Portugal	-	-	1.8%	1.6%	-
United Kingdom	1.1%	1.1%	-	0.7%	-
Finland	-	-	0.7%	-	-

SHARE OF TOURIST BY ORIGIN OF THE FLIGHT

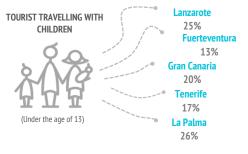


Who do they come with?

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	LZ	FUE	GC	TFE	LP
Unaccompanied	6.0%	11.5%	9.5%	5.1%	7.7%
Only with partner	41.6%	51.0%	43.3%	49.8%	49.6%
Only with children (< 13 years old)	6.7%	4.7%	7.4%	2.7%	6.5%
Partner + children (< 13 years old)	12.4%	5.3%	7.6%	10.2%	16.8%
Other relatives	8.8%	6.6%	8.3%	10.6%	5.7%
Friends	7.2%	7.8%	12.0%	6.0%	5.5%
Work colleagues	0.0%	0.0%	0.2%	0.1%	0.0%
Organized trip	0.0%	0.0%	0.0%	0.1%	0.0%
Other combinations (1)	17.1%	13.1%	11.6%	15.3%	8.2%
(1) Different situations have been isolated					
Tourists with children	25.1%	13.3%	20.4%	17.2%	25.5%
- Between 0 and 2 years old	2.3%	3.1%	1.8%	1.5%	0.3%
- Between 3 and 12 years old	21.8%	9.3%	16.2%	14.5%	25.2%
- Between 0 -2 and 3-12 years	1.0%	1.0%	2.4%	1.2%	0.0%
Tourists without children	74.9%	86.7%	79.6%	82.8%	74.5%
Group composition:					
- 1 person	7.7%	14.0%	12.3%	6.0%	7.7%
- 2 people	49.1%	62.0%	54.9%	60.3%	55.3%
- 3 people	11.6%	6.6%	11.7%	11.0%	12.7%
- 4 or 5 people	26.1%	13.5%	16.3%	18.7%	23.3%
- 6 or more people	5.5%	3.9%	4.8%	4.0%	0.9%
Average group size:	2.86	2.40	2.62	2.71	2.58

^{*}People who share the main expenses of the trip



Who are they?



	LZ	FUE	GC	TFE	LP
Gender					
Men	56.6%	53.6%	54.3%	43.3%	51.8%
Women	43.4%	46.4%	45.7%	56.7%	48.2%
Age					
Average age (tourist > 15 years old)	47.0	45.8	44.6	46.7	47.3
Standard deviation	14.5	15.9	16.7	15.9	15.1
Age range (> 15 years old)					
16 - 24 years old	6.8%	11.6%	16.3%	9.6%	8.9%
25 - 30 years old	7.4%	14.1%	10.1%	10.8%	5.0%
31 - 45 years old	32.8%	18.7%	26.7%	27.8%	35.4%
46 - 60 years old	32.8%	33.8%	26.1%	27.9%	26.9%
Over 60 years old	20.2%	21.8%	20.8%	23.9%	23.8%
Occupation					
Salaried worker	63.6%	57.5%	55.8%	53.7%	60.0%
Self-employed	8.9%	10.2%	12.3%	15.2%	7.2%
Unemployed	0.8%	0.9%	0.2%	0.1%	2.6%
Business owner	10.7%	9.2%	11.1%	9.4%	6.7%
Student	1.3%	4.3%	5.6%	2.8%	5.2%
Retired	13.2%	14.3%	13.7%	16.0%	15.9%
Unpaid domestic work	0.7%	2.5%	0.7%	1.2%	1.0%
Others	0.7%	1.1%	0.7%	1.6%	1.3%
Annual household income level					
Less than €25,000	7.2%	7.8%	12.8%	8.4%	9.1%
€25,000 - €49,999	27.4%	32.2%	30.6%	27.9%	26.9%
€50,000 - €74,999	32.6%	32.1%	31.1%	33.0%	39.2%
More than €74,999	32.8%	27.9%	25.5%	30.7%	24.8%
Education level					
No studies	1.7%	0.5%	1.0%	0.2%	0.0%
Primary education	0.9%	1.1%	1.0%	0.5%	0.0%
Secondary education	29.0%	37.9%	47.8%	41.8%	40.7%
Higher education	68.4%	60.5%	50.2%	57.5%	59.3%





