

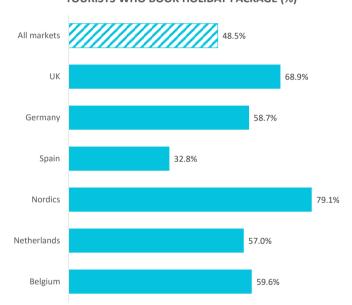
#### **INBOUND TOURISM AND TOURIST EXPENDITURE**

|   | All markets | UK     | Germany | Spain   | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Sv | vitzerland |
|---|-------------|--------|---------|---------|---------|--------|---------|-------|-------------|---------|-----------|------------|
| Tourist arrivals ≥ 16 years old (EGT)         | 133,951     | 10,655 | 41,652  | 45,391  | 5,881   | 3,204  | 264     | 1,432 | 7,230       | 2,991   | 3,106     | 2,501      |
| % Tourists                                    | 100%        | 8.0%   | 31.1%   | 33.9%   | 4.4%    | 2.4%   | 0.2%    | 1.1%  | 5.4%        | 2.2%    | 2.3%      | 1.9%       |
| % tourists who book holiday package           | 48.5%       | 68.9%  | 58.7%   | 32.8%   | 79.1%   |        |         |       | 57.0%       | 59.6%   |           |            |
| Expenditure per tourist (€)                   | 1,241       | 1,319  | 1,417   | 914     | 1,855   |        |         |       | 1,342       | 1,454   |           |            |
| - book holiday package                        | 1,314       | 858    | 1,433   | 1,035   | 2,007   |        |         |       | 1,396       | 1,816   |           |            |
| - holiday package                             | 1,115       | 1,032  | 1,178   | 788     | 1,828   |        |         |       | 1,126       | 1,500   |           |            |
| - others                                      | 199         | -174   | 255     | 247     | 179     |        |         |       | 270         | 315     |           |            |
| - do not book holiday package                 | 1,172       | 2,342  | 1,394   | 856     | 1,279   |        |         |       | 1,270       | 922     |           |            |
| - flight                                      | 344         | 371    | 449     | 254     | 402     |        |         |       | 363         | 327     |           |            |
| - accommodation                               | 418         | 1,199  | 446     | 311     | 584     |        |         |       | 412         | 356     |           |            |
| - others                                      | 410         | 771    | 498     | 291     | 293     |        |         |       | 495         | 240     |           |            |
| Average lenght of stay                        | 9.71        | 10.29  | 11.71   | 7.51    | 8.30    |        |         |       | 10.01       | 8.17    |           |            |
| Average daily expenditure (€)                 | 140.8       | 120.9  | 133.2   | 134.7   | 252.0   |        |         |       | 147.5       | 173.7   |           |            |
| Average daily expenditure without flight (€)  | 96.6        | 92.7   | 93.4    | 92.6    | 164.5   |        | -       |       | 98.4        | 97.8    |           | -          |
| Average cost of the flight (€)                | 372.3       | 251.3  | 422.8   | 277.0   | 630.8   |        | -       |       | 425.3       | 632.4   |           |            |
| Total turnover (≥ 16 years old) (€m)          | 166         | 14     | 59      | 42      | 11      |        |         |       | 10          | 4       |           |            |
| % Turnover                                    | 100%        | 8.5%   | 35.5%   | 25.0%   | 6.6%    |        |         |       | 5.8%        | 2.6%    |           |            |
| Tourist arrivals (FRONTUR)                    | 148,720     | 12,965 | 45,111  | 50,339  | 5,850   |        |         |       | 7,743       | 3,278   |           |            |
| Passenger arrivals on non-stop flights (AENA) | 186,553     | 11,687 | 44,957  | 105,131 | 10,019  |        |         |       | 8,331       | 1,123   |           |            |
| Children <16 years old (FRONTUR - EGT)        | 14,769      | 2,310  | 3,459   | 4,948   |         |        |         |       | 513         | 287     |           |            |

#### % TOURISTS (≥ 16 years old)

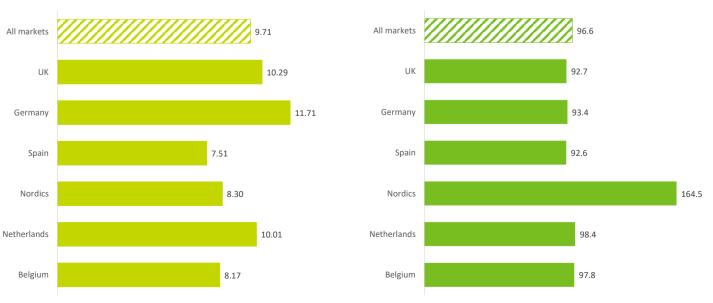
# Poland; 2% Switzerland; 2% Belgium; 2% Italy; 1% Ireland; 0.2% France; 2% Spain; 34%

#### TOURISTS WHO BOOK HOLIDAY PACKAGE (%)



#### **AVERAGE LENGHT OF STAY**







#### % Tourists whose spending has been greater than €0 in each item

|                                     | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Swi | tzerland |
|-------------------------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|------------|----------|
|                                     |             |       |         |       |         |        |         |       |             |         |            |          |
| Accommodation:                      |             |       |         |       |         |        |         |       |             |         |            |          |
| - Accommodation                     | 89.8%       | 75.7% | 91.8%   | 89.9% | 97.3%   |        |         |       | 93.9%       | 100.0%  |            |          |
| - Additional accommodation expenses | 6.7%        | 3.9%  | 5.0%    | 8.0%  | 0.0%    |        |         |       | 8.0%        | 21.7%   |            |          |
| Transport:                          |             |       |         |       |         |        |         |       |             |         |            |          |
| - National/International Transport  | 96.2%       | 77.6% | 99.5%   | 95.5% | 100.0%  |        |         |       | 99.4%       | 100.0%  |            |          |
| - Flights between islands           | 7.1%        | 16.4% | 4.2%    | 3.6%  | 3.1%    |        |         |       | 9.5%        | 0.0%    |            |          |
| - Taxi                              | 31.6%       | 56.4% | 38.7%   | 14.5% | 64.2%   |        |         |       | 32.6%       | 12.4%   |            |          |
| - Car rental                        | 67.0%       | 28.2% | 71.7%   | 77.8% | 40.1%   |        |         |       | 75.6%       | 67.6%   |            |          |
| - Public transport                  | 12.0%       | 19.7% | 12.3%   | 11.7% | 16.8%   |        |         |       | 14.6%       | 9.2%    |            |          |
| Food and drink:                     |             |       |         |       |         |        |         |       |             |         |            |          |
| - Food purchases at supermarkets    | 66.6%       | 46.3% | 73.3%   | 65.9% | 60.7%   |        |         |       | 84.5%       | 73.0%   |            |          |
| - Restaurants                       | 75.1%       | 60.5% | 70.6%   | 81.7% | 74.6%   |        |         |       | 86.7%       | 83.1%   |            |          |
| Leisure:                            |             |       |         |       |         |        |         |       |             |         |            |          |
| - Organized excursions              | 32.6%       | 31.2% | 35.2%   | 35.2% | 35.4%   |        |         |       | 25.7%       | 23.1%   |            |          |
| - Sport activities                  | 5.2%        | 6.3%  | 8.2%    | 1.9%  | 1.8%    |        |         |       | 8.3%        | 9.8%    |            |          |
| - Cultural activities               | 2.3%        | 1.4%  | 4.4%    | 0.8%  | 2.7%    |        |         |       | 2.5%        | 6.5%    |            |          |
| - Museums                           | 11.2%       | 3.1%  | 10.5%   | 14.0% | 3.1%    |        |         |       | 13.2%       | 15.7%   |            |          |
| - Theme Parks                       | 1.2%        | 2.0%  | 1.0%    | 1.3%  | 0.8%    |        |         |       | 2.0%        | 0.0%    |            |          |
| - Discos and pubs                   | 1.7%        | 1.2%  | 1.5%    | 2.6%  | 0.6%    |        |         |       | 0.3%        | 3.0%    |            |          |
| - Wellness                          | 2.7%        | 4.2%  | 0.8%    | 1.8%  | 6.6%    |        |         |       | 3.9%        | 6.7%    |            |          |
| Purchases of goods:                 |             |       |         |       |         |        |         |       |             |         |            |          |
| - Souvenirs                         | 38.9%       | 34.2% | 34.8%   | 45.2% | 32.3%   |        |         |       | 38.4%       | 50.4%   |            |          |
| - Real estate                       | 0.0%        | 0.0%  | 0.0%    | 0.0%  | 0.0%    |        |         |       | 0.4%        | 0.0%    |            |          |
| - Other purchases                   | 0.9%        | 0.7%  | 0.6%    | 0.8%  | 1.9%    |        |         |       | 1.3%        | 0.0%    |            |          |
| Others:                             |             |       |         |       |         |        |         |       |             |         |            |          |
| - Medical expenses                  | 8.2%        | 8.4%  | 11.4%   | 7.5%  | 11.8%   |        |         |       | 6.8%        | 13.7%   |            |          |
| - Other expenses                    | 7.7%        | 6.6%  | 8.5%    | 6.3%  | 1.1%    |        |         |       | 8.1%        | 6.6%    |            |          |

#### Average expenditure of tourists whose spending has been greater than €0 in each item

|                                      | All markets | UK  | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland S | witzerland |
|--------------------------------------|-------------|-----|---------|-------|---------|--------|---------|-------|-------------|---------|----------|------------|
| Expenditure per tourist and trip (€) |             |     |         |       |         |        |         |       |             |         |          |            |
| Accommodation:                       | 613         | 927 | 687     | 420   | 984     |        |         |       | 685         | 547     |          |            |
| - Accommodation                      | 545         | 880 | 605     | 376   | 984     |        |         |       | 521         | 520     |          |            |
| - Additional accommodation expenses  | 67          | 48  | 82      | 44    | 0       |        |         |       | 164         | 27      |          |            |
| Transport:                           | 799         | 871 | 858     | 539   | 886     |        |         |       | 831         | 821     |          |            |
| - National/International Transport   | 387         | 324 | 425     | 290   | 631     |        |         |       | 428         | 632     |          |            |
| - Flights between islands            | 124         | 198 | 105     | 72    | 70      |        |         |       | 69          | 0       |          |            |
| - Taxi                               | 123         | 188 | 140     | 49    | 71      |        |         |       | 93          | 73      |          |            |
| - Car rental                         | 143         | 143 | 170     | 114   | 100     |        |         |       | 151         | 96      |          |            |
| - Public transport                   | 22          | 19  | 17      | 14    | 14      |        |         |       | 90          | 19      |          |            |
| Food and drink:                      | 216         | 305 | 227     | 176   | 170     |        |         |       | 213         | 181     |          |            |
| - Food purchases at supermarkets     | 86          | 113 | 100     | 57    | 50      |        |         |       | 68          | 96      |          |            |
| - Restaurants                        | 131         | 192 | 127     | 119   | 120     |        |         |       | 145         | 86      |          |            |
| Leisure:                             | 399         | 316 | 402     | 232   | 310     |        |         |       | 639         | 495     |          |            |
| - Organized excursions               | 95          | 70  | 106     | 81    | 105     |        |         |       | 86          | 72      |          |            |
| - Sport activities                   | 108         | 36  | 82      | 44    | 71      |        |         |       | 109         | 173     |          |            |
| - Cultural activities                | 57          | 27  | 65      | 36    | 17      |        |         |       | 40          | 113     |          |            |
| - Museums                            | 19          | 11  | 21      | 15    | 9       |        |         |       | 19          | 46      |          |            |
| - Theme Parks                        | 33          | 76  | 18      | 21    | 20      |        |         |       | 89          | 0       |          |            |
| - Discos and pubs                    | 29          | 52  | 28      | 11    | 25      |        |         |       | 150         | 50      |          |            |
| - Wellness                           | 60          | 44  | 82      | 23    | 63      |        |         |       | 147         | 40      |          |            |
| Purchases of goods:                  | 153         | 74  | 303     | 139   | 44      |        |         |       | 101         | 44      |          |            |
| - Souvenirs                          | 58          | 44  | 77      | 53    | 30      |        |         |       | 42          | 44      |          |            |
| - Real estate                        | 10          | 0   | 0       | 0     | 0       |        |         |       | 10          | 0       |          |            |
| - Other purchases                    | 85          | 30  | 226     | 85    | 13      |        |         |       | 49          | 0       |          |            |
| Others:                              | 99          | 65  | 106     | 51    | 85      |        |         |       | 103         | 63      |          |            |
| - Medical expenses                   | 18          | 22  | 25      | 10    | 18      |        |         |       | 13          | 8       |          |            |
| - Other expenses                     | 81          | 43  | 81      | 40    | 67      |        |         |       | 90          | 56      |          |            |

# Tourist profile by markets LA PALMA (2023)



#### **TOURIST PROFILE**

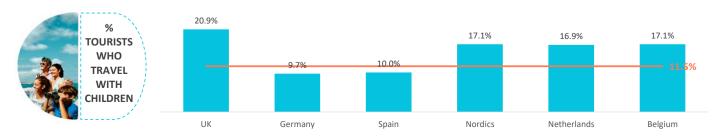
#### Who are they?

|   | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Switzerland |
|---|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|--------------------|
| Gender                                    |             |       |         |       |         |        |         |       |             |         |                    |
| Percentage of men                         | 43.9%       | 35.1% | 47.0%   | 41.3% | 41.3%   |        |         |       | 38.1%       | 39.4%   |                    |
| Percentage of women                       | 56.1%       | 64.9% | 53.0%   | 58.7% | 58.7%   |        |         |       | 61.9%       | 60.6%   |                    |
| Age                                       |             |       |         |       |         |        |         |       |             |         |                    |
| Average age (tourists above 16 years old) | 48.06       | 50.33 | 49.18   | 50.08 | 45.39   |        |         |       | 45.46       | 44.97   |                    |
| Standard deviation                        | 15.2        | 16.2  | 14.7    | 14.5  | 19.6    |        |         |       | 15.1        | 12.9    |                    |
| Age range                                 |             |       |         |       |         |        |         |       |             |         |                    |
| 16-24 years old                           | 7.7%        | 5.6%  | 6.2%    | 5.2%  | 22.7%   |        |         |       | 10.3%       | 6.3%    |                    |
| 25-30 years old                           | 8.3%        | 8.8%  | 7.0%    | 6.8%  | 9.1%    |        |         |       | 12.9%       | 5.7%    |                    |
| 31-45 years old                           | 27.0%       | 29.3% | 24.5%   | 25.8% | 19.7%   |        |         |       | 21.6%       | 41.1%   |                    |
| 46-60 years old                           | 31.6%       | 20.8% | 36.0%   | 30.6% | 24.8%   |        |         |       | 41.5%       | 30.4%   |                    |
| Over 60 years old                         | 25.4%       | 35.5% | 26.2%   | 31.7% | 23.7%   |        |         |       | 13.7%       | 16.6%   |                    |
| Occupation                                |             |       |         |       |         |        |         |       |             |         |                    |
| Salaried worker                           | 59.7%       | 55.1% | 60.5%   | 53.5% | 62.0%   |        |         |       | 61.7%       | 61.8%   |                    |
| Self-employed                             | 8.2%        | 5.1%  | 5.8%    | 10.0% | 9.2%    |        |         |       | 13.0%       | 14.0%   |                    |
| Unemployed                                | 1.0%        | 0.0%  | 0.1%    | 1.9%  | 0.0%    |        |         |       | 5.2%        | 0.4%    |                    |
| Business owner                            | 9.1%        | 1.2%  | 12.4%   | 9.9%  | 3.1%    |        |         |       | 6.6%        | 9.9%    |                    |
| Student                                   | 3.0%        | 0.8%  | 3.5%    | 2.6%  | 7.9%    |        |         |       | 2.7%        | 0.0%    |                    |
| Retired                                   | 17.9%       | 37.6% | 15.4%   | 21.4% | 17.8%   |        |         |       | 8.9%        | 14.0%   |                    |
| Unpaid domestic work                      | 0.0%        | 0.2%  | 0.0%    | 0.0%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |                    |
| Others                                    | 1.0%        | 0.0%  | 2.2%    | 0.7%  | 0.0%    |        |         |       | 1.9%        | 0.0%    |                    |
| Annual household income level             |             |       |         |       |         |        |         |       |             |         |                    |
| Less than €25,000                         | 11.2%       | 5.4%  | 9.9%    | 12.9% | 11.7%   |        |         |       | 11.4%       | 4.4%    |                    |
| €25,000 - €49,999                         | 37.6%       | 30.0% | 27.6%   | 57.6% | 15.5%   |        |         |       | 22.1%       | 35.1%   |                    |
| €50,000 - €74,999                         | 24.0%       | 27.8% | 22.2%   | 20.3% | 32.6%   |        |         |       | 34.8%       | 50.2%   |                    |
| More than €74,999                         | 27.3%       | 36.8% | 40.3%   | 9.2%  | 40.2%   |        |         |       | 31.6%       | 10.3%   |                    |
| Education level                           |             |       |         |       |         |        |         |       |             |         |                    |
| No studies                                | 1.1%        | 5.8%  | 0.2%    | 0.0%  | 8.9%    |        |         |       | 0.9%        | 2.9%    |                    |
| Primary education                         | 2.5%        | 0.0%  | 2.5%    | 4.3%  | 1.8%    |        |         |       | 0.0%        | 0.0%    |                    |
| Secondary education                       | 18.5%       | 15.3% | 20.2%   | 17.7% | 12.9%   |        |         |       | 37.0%       | 24.6%   |                    |
| Higher education                          | 77.9%       | 78.9% | 77.1%   | 78.1% | 76.5%   |        |         |       | 62.1%       | 72.5%   |                    |

#### Who do they come with?

|  | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Switzerla | and |
|--|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|------------------|-----|
| Unaccompanied  | 7.3%        | 7.6%  | 6.5%    | 4.4%  | 0.8%    |        |         |       | 8.6%        | 0.8%    |                  |     |
| Only with partner                                      | 54.7%       | 54.7% | 59.9%   | 52.0% | 45.0%   |        |         |       | 51.1%       | 49.3%   |                  |     |
| Only with children (< 13 years old)                    | 3.2%        | 3.0%  | 3.1%    | 1.9%  | 5.1%    |        |         |       | 5.7%        | 12.0%   |                  |     |
| Partner + children (< 13 years old)                    | 5.5%        | 8.7%  | 5.2%    | 4.6%  | 8.9%    |        |         |       | 9.3%        | 3.9%    |                  |     |
| Other relatives  | 8.5%        | 6.8%  | 6.7%    | 9.6%  | 18.3%   |        |         |       | 8.2%        | 5.5%    |                  |     |
| Friends  | 5.4%        | 3.5%  | 5.6%    | 7.4%  | 1.9%    |        |         |       | 4.7%        | 11.9%   |                  |     |
| Work colleagues  | 2.0%        | 2.5%  | 0.7%    | 4.6%  | 0.0%    |        |         |       | 0.8%        | 0.0%    |                  |     |
| Organized trip   | 0.6%        | 0.0%  | 1.6%    | 0.3%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |                  |     |
| Other combinations (2)                                 | 12.9%       | 13.2% | 10.8%   | 15.2% | 20.1%   |        |         |       | 11.7%       | 16.6%   |                  |     |
| <sup>(2)</sup> Different situations have been isolated |             |       |         |       |         |        |         |       |             |         |                  |     |
| Tourists with children                                 | 11.5%       | 20.9% | 9.7%    | 10.0% | 17.1%   |        |         |       | 16.9%       | 17.1%   |                  |     |
| - Between 0 and 2 years old                            | 0.5%        | 0.3%  | 1.0%    | 0.1%  | 2.2%    |        |         |       | 0.0%        | 0.0%    |                  |     |
| - Between 3 and 12 years old                           | 10.2%       | 19.9% | 7.6%    | 9.3%  | 13.0%   |        |         |       | 16.9%       | 15.5%   |                  |     |
| - Between 0 -2 and 3-12 years old                      | 0.8%        | 0.6%  | 1.1%    | 0.6%  | 1.9%    |        |         |       | 0.0%        | 1.6%    |                  |     |
| Tourists without children                              | 88.5%       | 79.1% | 90.3%   | 90.0% | 82.9%   |        |         |       | 83.1%       | 82.9%   |                  |     |
| Group composition:                                     |             |       |         |       |         |        |         |       |             |         |                  |     |
| - 1 person   | 9.3%        | 11.1% | 9.3%    | 6.0%  | 6.4%    |        |         |       | 10.0%       | 0.8%    |                  |     |
| - 2 people   | 63.4%       | 56.6% | 67.5%   | 62.3% | 61.3%   |        |         |       | 60.2%       | 52.1%   |                  |     |
| - 3 people   | 10.8%       | 12.9% | 10.1%   | 13.0% | 11.2%   |        |         |       | 10.8%       | 9.3%    |                  |     |
| - 4 or 5 people  | 14.1%       | 12.9% | 11.5%   | 17.6% | 11.9%   |        |         |       | 15.6%       | 34.9%   |                  |     |
| - 6 or more people                                     | 2.4%        | 6.4%  | 1.6%    | 1.2%  | 9.2%    |        |         |       | 3.4%        | 3.0%    |                  |     |
| Average group size:                                    | 2.45        | 2.64  | 2.34    | 2.49  | 2.90    |        |         |       | 2.66        | 3.11    |                  |     |

<sup>\*</sup>People who share the main expenses of the trip





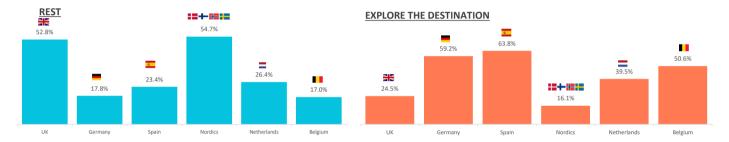
#### TRIP MOTIVATION AND DESTINATION CHOICE

#### What is the main reason for visiting the Canary Islands?

|                             | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Sw | itzerland |
|-----------------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|-----------|-----------|
| Holidays                    | 90.4%       | 96.1% | 93.0%   | 86.7% | 96.2%   |        |         |       | 96.9%       | 99.7%   |           |           |
| Family reasons              | 4.7%        | 1.3%  | 5.4%    | 3.7%  | 0.0%    |        |         |       | 2.3%        | 0.3%    |           |           |
| Business                    | 2.9%        | 0.0%  | 0.9%    | 6.2%  | 3.1%    |        |         |       | 0.8%        | 0.0%    |           |           |
| Education and training      | 0.4%        | 2.5%  | 0.0%    | 0.5%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |           |           |
| Sports training             | 0.4%        | 0.0%  | 0.1%    | 0.8%  | 0.8%    |        |         |       | 0.0%        | 0.0%    |           |           |
| Health                      | 0.0%        | 0.0%  | 0.0%    | 0.0%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |           |           |
| Conventions and Exhibitions | 0.9%        | 0.0%  | 0.2%    | 1.6%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |           |           |
| Others                      | 0.3%        | 0.0%  | 0.4%    | 0.5%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |           |           |

#### What is the main motivation for their holidays?

|                         | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Sw | itzerland |
|-------------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|-----------|-----------|
| Rest                    | 25.6%       | 52.8% | 17.8%   | 23.4% | 54.7%   |        |         |       | 26.4%       | 17.0%   |           |           |
| Enjoy family time       | 8.8%        | 9.5%  | 8.3%    | 6.4%  | 19.3%   |        |         |       | 7.9%        | 6.8%    |           |           |
| Have fun                | 7.0%        | 4.2%  | 8.6%    | 3.8%  | 5.0%    |        |         |       | 14.2%       | 12.7%   |           |           |
| Explore the destination | 52.5%       | 24.5% | 59.2%   | 63.8% | 16.1%   |        |         |       | 39.5%       | 50.6%   |           |           |
| Practice their hobbies  | 3.2%        | 0.5%  | 4.2%    | 2.4%  | 0.0%    |        |         |       | 4.2%        | 2.3%    |           |           |
| Other reasons           | 2.9%        | 8.4%  | 1.9%    | 0.2%  | 4.9%    |        |         |       | 7.8%        | 10.7%   |           |           |



#### Importance of each factor in the destination choice

|                      | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Switz | erland |
|----------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|--------------|--------|
| Landscapes           | 67.6%       | 53.6% | 77.1%   | 71.7% | 35.3%   |        |         |       | 46.3%       | 63.4%   |              |        |
| Climate              | 63.0%       | 69.9% | 69.5%   | 59.7% | 64.2%   |        |         |       | 53.5%       | 53.2%   |              |        |
| Environment          | 52.3%       | 53.2% | 44.7%   | 65.0% | 53.2%   |        |         |       | 13.0%       | 55.4%   |              |        |
| Tranquility          | 50.4%       | 51.9% | 51.0%   | 51.6% | 19.9%   |        |         |       | 40.6%       | 42.1%   |              |        |
| Safety               | 42.6%       | 62.0% | 49.4%   | 41.7% | 16.6%   |        |         |       | 16.5%       | 19.7%   |              |        |
| Sea                  | 38.5%       | 27.2% | 49.5%   | 37.8% | 34.2%   |        |         |       | 18.1%       | 16.1%   |              |        |
| Hiking trail network | 37.9%       | 27.0% | 38.1%   | 38.5% | 19.8%   |        |         |       | 25.2%       | 56.4%   |              |        |
| Authenticity         | 34.6%       | 24.7% | 32.0%   | 42.0% | 31.7%   |        |         |       | 27.9%       | 17.7%   |              |        |
| European belonging   | 30.7%       | 28.2% | 28.3%   | 31.4% | 21.7%   |        |         |       | 18.0%       | 17.0%   |              |        |
| Effortless trip      | 27.2%       | 44.0% | 34.0%   | 24.6% | 5.3%    |        |         |       | 9.7%        | 7.1%    |              |        |
| Gastronomy           | 26.3%       | 34.7% | 24.1%   | 28.2% | 25.2%   |        |         |       | 9.1%        | 10.4%   |              |        |
| Accommodation supply | 25.5%       | 44.9% | 28.5%   | 21.1% | 23.4%   |        |         |       | 14.6%       | 18.4%   |              |        |
| Price                | 24.2%       | 38.3% | 20.5%   | 21.8% | 27.6%   |        |         |       | 13.8%       | 24.1%   |              |        |
| Beaches              | 21.3%       | 17.4% | 19.5%   | 27.4% | 25.7%   |        |         |       | 9.9%        | 4.3%    |              |        |
| Exoticism            | 18.1%       | 6.6%  | 12.0%   | 22.5% | 35.7%   |        |         |       | 19.5%       | 14.7%   |              |        |
| Fun possibilities    | 16.7%       | 18.6% | 15.8%   | 18.4% | 15.6%   |        |         |       | 20.4%       | 5.5%    |              |        |
| Historical heritage  | 13.7%       | 9.2%  | 10.0%   | 17.5% | 3.9%    |        |         |       | 6.3%        | 4.9%    |              |        |
| Culture              | 10.6%       | 10.3% | 7.0%    | 13.9% | 6.0%    |        |         |       | 5.6%        | 3.3%    |              |        |
| Shopping             | 6.8%        | 5.0%  | 8.8%    | 6.7%  | 1.2%    |        |         |       | 0.6%        | 6.0%    |              |        |
| Nightlife            | 4.7%        | 1.7%  | 4.7%    | 5.0%  | 3.0%    |        |         |       | 1.0%        | 3.0%    |              |        |

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important"). % of tourists who indicate that the factor is "very important" in their choice.

#### What channels did they use to get information about the trip?

| All markets | UK  | Germany   | Spain   | Nordics  | France  | Ireland   | Italy   | Netherlands   | Belgium   | Poland Switze   | erland  |
|-------------|---|---|---|--|---|---|---|---|---|---|---|
| 45.3%       | 55.8%   | 49.6%   | 44.7%   | 33.1%  |   |   |   | 38.6%   | 41.9%   |   |   |
| 23.9%       | 14.6%   | 26.7%   | 24.5%   | 28.6%  |   |   |   | 19.5%   | 32.9%   |   |   |
| 55.4%       | 65.1%   | 54.8%   | 45.7%   | 61.0%  |   |   |   | 67.7%   | 50.6%   |   |   |
| 3.9%        | 1.3%  | 3.7%  | 4.3%  | 0.0%   |   |   |   | 1.0%  | 0.0%  |   |   |
| 19.8%       | 12.1%   | 30.1%   | 8.5%  | 7.9%   |   |   |   | 20.9%   | 27.7%   |   |   |
| 8.1%        | 1.6%  | 5.7%  | 8.9%  | 2.7%   |   |   |   | 12.4%   | 9.7%  |   |   |
| 1.0%        | 0.9%  | 1.3%  | 0.8%  | 0.0%   |   |   |   | 1.5%  | 1.9%  |   |   |
| 20.9%       | 30.6%   | 23.3%   | 19.6%   | 24.2%  |   |   |   | 19.1%   | 30.4%   |   |   |
| 2.7%        | 6.9%  | 0.7%  | 2.7%  | 0.8%   |   |   |   | 0.0%  | 5.5%  |   |   |
| 4.9%        | 10.7%   | 2.8%  | 4.3%  | 6.2%   |   |   |   | 2.3%  | 12.8%   |   |   |
|             | 45.3%<br>23.9%<br>55.4%<br>3.9%<br>19.8%<br>8.1%<br>1.0%<br>20.9%<br>2.7% | 45.3% 55.8% 23.9% 14.6% 65.1% 3.9% 1.3% 12.1% 8.1% 1.6% 1.0% 0.9% 20.9% 30.6% 2.7% 6.9% | 45.3% 55.8% 49.6% 23.9% 14.6% 26.7% 55.4% 65.1% 54.8% 3.9% 1.3% 3.7% 19.8% 12.1% 30.1% 8.1% 1.6% 5.7% 1.0% 0.9% 1.3% 20.9% 30.6% 23.3% 2.7% 6.9% 0.7% | 45.3%         55.8%         49.6%         44.7%           23.9%         14.6%         26.7%         24.5%           55.4%         65.1%         54.8%         45.7%           3.9%         1.3%         3.7%         4.3%           19.8%         12.1%         30.1%         8.5%           8.1%         1.6%         5.7%         8.9%           1.0%         0.9%         1.3%         0.8%           20.9%         30.6%         23.3%         19.6%           2.7%         6.9%         0.7%         2.7% | 45.3%         55.8%         49.6%         44.7%         33.1%           23.9%         14.6%         26.7%         24.5%         28.6%           55.4%         65.1%         54.8%         45.7%         61.0%           3.9%         1.3%         3.7%         4.3%         0.0%           19.8%         12.1%         30.1%         8.5%         7.9%           8.1%         1.6%         5.7%         8.9%         2.7%           1.0%         0.9%         1.3%         0.8%         0.0%           20.9%         30.6%         23.3%         19.6%         24.2%           2.7%         6.9%         0.7%         2.7%         0.8% | 45.3%         55.8%         49.6%         44.7%         33.1%            23.9%         14.6%         26.7%         24.5%         28.6%            55.4%         65.1%         54.8%         45.7%         61.0%            3.9%         1.3%         3.7%         4.3%         0.0%            19.8%         12.1%         30.1%         8.5%         7.9%            8.1%         1.6%         5.7%         8.9%         2.7%            1.0%         0.9%         1.3%         0.8%         0.0%            20.9%         30.6%         23.3%         19.6%         24.2%            2.7%         6.9%         0.7%         2.7%         0.8% | 45.3%         55.8%         49.6%         44.7%         33.1%             23.9%         14.6%         26.7%         24.5%         28.6%             55.4%         65.1%         54.8%         45.7%         61.0%             3.9%         1.3%         3.7%         4.3%         0.0%             19.8%         12.1%         30.1%         8.5%         7.9%             8.1%         1.6%         5.7%         8.9%         2.7%             1.0%         0.9%         1.3%         0.8%         0.0%             20.9%         30.6%         23.3%         19.6%         24.2%             2.7%         6.9%         0.7%         2.7%         0.8% | 45.3%         55.8%         49.6%         44.7%         33.1% | 45.3%         55.8%         49.6%         44.7%         33.1%            38.6%           23.9%         14.6%         26.7%         24.5%         28.6%            19.5%           55.4%         65.1%         54.8%         45.7%         61.0%            67.7%           3.9%         1.3%         3.7%         4.3%         0.0%            1.0%           19.8%         12.1%         30.1%         8.5%         7.9%            20.9%           8.1%         1.6%         5.7%         8.9%         2.7%            12.4%           1.0%         0.9%         1.3%         0.8%         0.0%            1.5%           20.9%         30.6%         23.3%         19.6%         24.2%            19.1%           2.7%         6.9%         0.7%         2.7%         0.8%            0.0% | 45.3%         55.8%         49.6%         44.7%         33.1%           38.6%         41.9%           23.9%         14.6%         26.7%         24.5%         28.6%            19.5%         32.9%           55.4%         65.1%         54.8%         45.7%         61.0%            67.7%         50.6%           3.9%         1.3%         3.7%         4.3%         0.0%            67.7%         50.6%           19.8%         12.1%         30.1%         8.5%         7.9%            20.9%         27.7%           8.1%         1.6%         5.7%         8.9%         2.7%            12.4%         9.7%           1.0%         0.9%         1.3%         0.8%         0.0%            1.5%         1.9%           20.9%         30.6%         23.3%         19.6%         24.2%            19.1%         30.4%           2.7%         6.9%         0.7%         2.7%         0.8% | 45.3%         55.8%         49.6%         44.7%         33.1%            38.6%         41.9%            23.9%         14.6%         26.7%         24.5%         28.6%            19.5%         32.9%            55.4%         65.1%         54.8%         45.7%         61.0%            67.7%         50.6%            3.9%         1.3%         3.7%         4.3%         0.0%            1.0%         0.0%            19.8%         12.1%         30.1%         8.5%         7.9%            20.9%         27.7%            8.1%         1.6%         5.7%         8.9%         2.7%            12.4%         9.7%            1.0%         0.9%         1.3%         0.8%         0.0%            1.5%         1.9%            20.9%         30.6%         23.3%         19.6%         24.2%            19.1%         30.4% </td |

<sup>\*</sup> Multi-choise question



#### **TRIP BOOKING**

#### How far in advance do they book their trip?

|                        | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Swi | zerland |
|------------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|------------|---------|
| The same day           | 0.2%        | 0.0%  | 0.0%    | 0.3%  | 0.0%    |        |         |       | 0.1%        | 0.0%    |            |         |
| Between 1 and 30 days  | 18.5%       | 24.3% | 13.0%   | 17.2% | 14.5%   |        |         |       | 22.1%       | 10.4%   |            |         |
| Between 1 and 2 months | 28.4%       | 26.9% | 21.5%   | 35.1% | 44.7%   |        |         |       | 29.4%       | 24.3%   |            |         |
| Between 3 and 6 months | 37.8%       | 27.5% | 46.4%   | 35.5% | 28.3%   |        |         |       | 35.1%       | 49.1%   |            |         |
| More than 6 months     | 15.2%       | 21.3% | 19.1%   | 11.8% | 12.5%   |        |         |       | 13.3%       | 16.1%   |            |         |

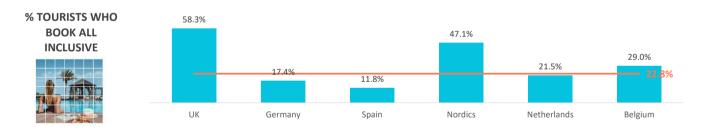


#### With whom did they book their flight and accommodation?

|                                   | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Swi | tzerland |
|-----------------------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|------------|----------|
| Flight                            |             |       |         |       |         |        |         |       |             |         |            |          |
| - Directly with the airline       | 48.1%       | 35.0% | 39.2%   | 58.8% | 19.9%   |        |         | 71.1% | 46.4%       | 32.1%   |            |          |
| - Tour Operator or Travel Agency  | 51.9%       | 65.0% | 60.8%   | 41.2% | 80.1%   |        |         | 28.9% | 53.6%       | 67.9%   |            |          |
| Accommodation                     |             |       |         |       |         |        |         |       |             |         |            |          |
| - Directly with the accommodation | 38.8%       | 29.8% | 31.0%   | 46.8% | 20.1%   |        |         | 62.8% | 31.4%       | 43.0%   |            |          |
| - Tour Operator or Travel Agency  | 61.2%       | 70.2% | 69.0%   | 53.2% | 79.9%   |        |         | 37.2% | 68.6%       | 57.0%   |            |          |

#### What do they book?

|                   | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Swit | zerland |
|-------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|-------------|---------|
| Room only         | 25.9%       | 13.3% | 27.6%   | 18.7% | 19.1%   |        |         |       | 51.0%       | 37.1%   |             |         |
| Bed and Breakfast | 16.4%       | 9.1%  | 13.2%   | 21.4% | 25.4%   |        |         |       | 7.3%        | 15.0%   |             |         |
| Half board        | 30.9%       | 19.2% | 37.2%   | 42.1% | 6.4%    |        |         |       | 20.2%       | 19.0%   |             |         |
| Full board        | 4.0%        | 0.0%  | 4.7%    | 6.0%  | 2.0%    |        |         |       | 0.0%        | 0.0%    |             |         |
| All inclusive     | 22.8%       | 58.3% | 17.4%   | 11.8% | 47.1%   |        |         |       | 21.5%       | 29.0%   |             |         |



#### **ACCOMMODATION**

|   | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Switz | zerland |
|---|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|--------------|---------|
| 1-2-3* Hotel                            | 5.3%        | 8.6%  | 7.1%    | 3.2%  | 15.1%   |        |         |       | 0.0%        | 0.0%    |              |         |
| 4* Hotel                                | 59.5%       | 79.3% | 45.3%   | 75.3% | 66.5%   |        |         |       | 44.5%       | 68.7%   |              |         |
| 5* Hotel / 5* Luxury Hotel              | 0.0%        | 0.0%  | 0.0%    | 0.0%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |              |         |
| Aparthotel / Tourist Villa              | 17.7%       | 6.1%  | 25.3%   | 13.8% | 12.2%   |        |         |       | 28.8%       | 21.7%   |              |         |
| House/room rented in a private dwelling | 6.4%        | 0.9%  | 8.2%    | 2.3%  | 1.9%    |        |         |       | 6.3%        | 1.1%    |              |         |
| Private accommodation (1)               | 5.3%        | 2.4%  | 6.8%    | 3.1%  | 2.7%    |        |         |       | 6.9%        | 0.0%    |              |         |
| Others (Cottage, cruise, camping,)      | 5.8%        | 2.6%  | 7.2%    | 2.2%  | 1.5%    |        |         |       | 13.5%       | 8.6%    |              |         |

<sup>(1)</sup> Own property /House of friends or relatives / Free housing exchange / Other private accommodation.

#### TYPE OF ACCOMMODATION

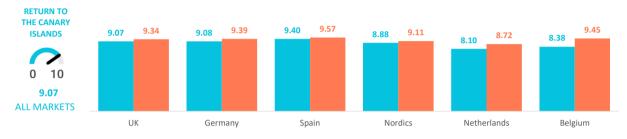




#### **SATISFACTION AND LOYALTY INDICATORS**

#### Satisfaction

| Satisfaction (scale 0-10)             | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Switzer | rland |
|---------------------------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|----------------|-------|
| Average rating                        | 9.01        | 9.03  | 9.01    | 9.13  | 8.93    |        |         |       | 8.63        | 9.02    |                |       |
| Experience in the Canary Islands      | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Switzer | rland |
| Worse or much worse than expected     | 2.1%        | 3.7%  | 0.3%    | 3.3%  | 0.0%    |        |         |       | 4.4%        | 1.8%    |                |       |
| Lived up to expectations              | 48.7%       | 45.2% | 49.8%   | 49.7% | 38.3%   |        |         |       | 44.6%       | 46.3%   |                |       |
| Better or much better than expected   | 49.2%       | 51.1% | 49.9%   | 47.0% | 61.7%   |        |         |       | 51.0%       | 51.8%   |                |       |
|                                       |             |       |         |       |         |        |         |       |             |         |                |       |
| Future intentions (scale 1-10)        | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Switzer | rland |
| Return to the Canary Islands          | 9.07        | 9.07  | 9.08    | 9.40  | 8.88    |        |         |       | 8.10        | 8.38    |                |       |
| Recommend visiting the Canary Islands | 9.38        | 9.34  | 9.39    | 9.57  | 9.11    |        |         |       | 8.72        | 9.45    |                |       |



■ La Palma: Repeat tourists

RECOMMEND VISITING THE CANARY ISLANDS

0 10

9.38

ALL MARKETS

#### How many are loyal to the Canary Islands?

|   | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Switz | zerland |
|---|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|--------------|---------|
| La Palma: Repeat tourists                   | 63.6%       | 58.9% | 67.0%   | 69.4% | 50.8%   |        |         |       | 52.5%       | 69.3%   |              |         |
| La Palma: At least 10 previous visits       | 4.1%        | 4.5%  | 6.5%    | 1.7%  | 3.8%    |        |         |       | 4.4%        | 0.5%    |              |         |
| Canary Islands: Repeat tourists             | 77.6%       | 76.3% | 81.7%   | 84.9% | 57.9%   |        |         |       | 72.2%       | 82.8%   |              |         |
| Canary Islands: At least 10 previous visits | 16.3%       | 23.0% | 17.6%   | 18 6% | 10.5%   |        |         |       | 8.6%        | 8 7%    |              |         |

■ La Palma: At least 10 previous visits

69.4% 69.3% 67.0% 63.6% 58.9% 52.5% 50.8% 6.5% 4.1% 4.5% 3.8% 4.4% 1.7% 0.5% All markets UK Nordics Netherlands Germany Spain Belgium

#### **ISLANDS**

#### How many islands do they visit during their trip?

|                       | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Switze | erland |
|-----------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|---------------|--------|
| One island            | 80.0%       | 83.0% | 85.3%   | 79.3% | 82.9%   |        |         |       | 87.8%       | 94.7%   |               |        |
| Two islands           | 16.5%       | 11.4% | 13.4%   | 18.2% | 14.8%   |        |         |       | 10.8%       | 5.3%    |               |        |
| Three or more islands | 3.5%        | 5.6%  | 1.3%    | 2.6%  | 2.3%    |        |         |       | 1.4%        | 0.0%    |               |        |

#### Visited islands during their trip (with overnight staying)

|               | All markets | UK     | Germany | Spain  | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Swi | tzerland |
|---------------|-------------|--------|---------|--------|---------|--------|---------|-------|-------------|---------|------------|----------|
| Lanzarote     | 1.6%        | 3.1%   | 1.0%    | 1.8%   | 0.0%    |        |         |       | 0.2%        | 0.0%    |            |          |
| Fuerteventura | 0.9%        | 3.1%   | 0.1%    | 0.9%   | 0.0%    |        |         |       | 0.1%        | 0.0%    |            |          |
| Gran Canaria  | 2.6%        | 5.8%   | 1.8%    | 2.3%   | 1.2%    |        |         |       | 0.6%        | 0.0%    |            |          |
| Tenerife      | 6.6%        | 10.4%  | 3.0%    | 4.9%   | 0.0%    |        |         |       | 11.8%       | 4.4%    |            |          |
| La Gomera     | 1.0%        | 1.2%   | 0.3%    | 1.0%   | 0.0%    |        |         |       | 1.0%        | 0.0%    |            |          |
| La Palma      | 100.0%      | 100.0% | 100.0%  | 100.0% | 100.0%  |        |         |       | 100.0%      | 100.0%  |            |          |
| El Hierro     | 1.3%        | 0.0%   | 0.3%    | 3.1%   | 0.0%    |        |         |       | 0.0%        | 0.0%    |            |          |
| Cruise        | 0.0%        | 0.0%   | 0.0%    | 0.0%   | 0.0%    |        |         |       | 0.0%        | 0.0%    |            |          |

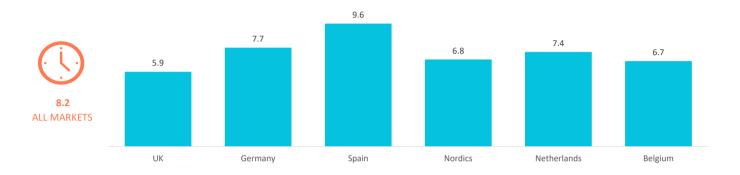
# Tourist profile by markets LA PALMA (2023)



#### **ACTIVITIES IN THE CANARY ISLANDS**

#### Outdoor time per day

|                      | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Sw | itzerland |
|----------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|-----------|-----------|
| 0 hours              | 1.6%        | 12.3% | 0.1%    | 0.0%  | 6.3%    |        |         |       | 3.3%        | 0.0%    |           |           |
| 1 - 2 hours          | 5.0%        | 20.5% | 1.8%    | 1.9%  | 14.7%   |        |         |       | 3.7%        | 6.7%    |           |           |
| 3 - 6 hours          | 26.8%       | 20.7% | 33.2%   | 16.3% | 26.6%   |        |         |       | 45.7%       | 49.9%   |           |           |
| 7 - 12 hours         | 58.3%       | 39.6% | 60.4%   | 69.3% | 46.5%   |        |         |       | 41.1%       | 42.2%   |           |           |
| More than 12 hours   | 8.3%        | 6.8%  | 4.5%    | 12.5% | 6.0%    |        |         |       | 6.2%        | 1.2%    |           |           |
| Outdoor time per day | 8.2         | 5.9   | 7.7     | 9.6   | 6.8     |        |         |       | 7.4         | 6.7     |           |           |

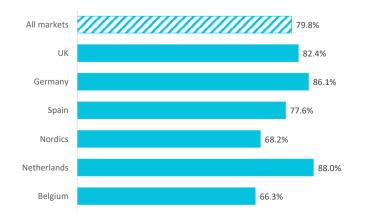


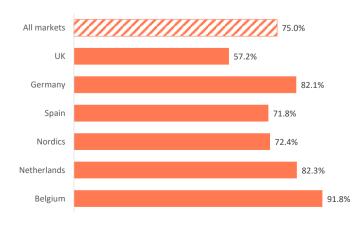
#### **Activities in the Canary Islands**

|  | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland Sv | itzerland |
|--|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|-----------|-----------|
| Walk, wander                           | 79.8%       | 82.4% | 86.1%   | 77.6% | 68.2%   |        |         |       | 88.0%       | 66.3%   |           |           |
| Explore the island on their own        | 75.0%       | 57.2% | 82.1%   | 71.8% | 72.4%   |        |         |       | 82.3%       | 91.8%   |           |           |
| Beach                                  | 65.2%       | 36.4% | 78.1%   | 61.3% | 53.6%   |        |         |       | 67.6%       | 62.0%   |           |           |
| Hiking                                 | 51.9%       | 38.4% | 54.5%   | 51.6% | 45.1%   |        |         |       | 70.5%       | 62.5%   |           |           |
| Swimming pool, hotel facilities        | 46.6%       | 62.4% | 30.6%   | 54.5% | 59.5%   |        |         |       | 55.8%       | 68.4%   |           |           |
| Taste Canarian gastronomy              | 41.7%       | 23.6% | 46.4%   | 48.1% | 30.5%   |        |         |       | 32.0%       | 20.2%   |           |           |
| Organized excursions                   | 26.0%       | 32.7% | 22.4%   | 27.4% | 33.8%   |        |         |       | 19.7%       | 14.9%   |           |           |
| Museums / exhibitions                  | 22.8%       | 26.9% | 21.2%   | 24.6% | 7.2%    |        |         |       | 27.4%       | 16.0%   |           |           |
| Wineries / markets / popular festivals | 19.0%       | 18.7% | 16.5%   | 23.1% | 20.6%   |        |         |       | 17.7%       | 6.1%    |           |           |
| Other Nature Activities                | 16.6%       | 9.7%  | 18.4%   | 15.3% | 13.6%   |        |         |       | 20.6%       | 12.0%   |           |           |
| Astronomical observation               | 15.8%       | 29.1% | 13.6%   | 14.0% | 6.2%    |        |         |       | 19.4%       | 14.0%   |           |           |
| Sea excursions / whale watching        | 14.9%       | 10.8% | 15.9%   | 15.3% | 5.0%    |        |         |       | 32.5%       | 15.7%   |           |           |
| Nightlife / concerts / shows           | 6.8%        | 9.1%  | 5.9%    | 3.9%  | 3.6%    |        |         |       | 7.5%        | 2.3%    |           |           |
| Running                                | 6.4%        | 5.4%  | 1.1%    | 5.8%  | 12.7%   |        |         |       | 32.8%       | 2.8%    |           |           |
| Swim                                   | 4.0%        | 4.6%  | 1.4%    | 2.6%  | 7.9%    |        |         |       | 21.9%       | 9.7%    |           |           |
| Beauty and health treatments           | 3.7%        | 3.0%  | 2.6%    | 1.9%  | 9.6%    |        |         |       | 6.5%        | 6.7%    |           |           |
| Scuba Diving                           | 2.4%        | 0.6%  | 3.0%    | 0.8%  | 0.0%    |        |         |       | 9.2%        | 6.5%    |           |           |
| Practice other sports                  | 2.0%        | 4.4%  | 1.2%    | 2.1%  | 4.4%    |        |         |       | 2.1%        | 1.2%    |           |           |
| Cycling / Mountain bike                | 1.7%        | 0.0%  | 2.2%    | 0.0%  | 5.9%    |        |         |       | 3.9%        | 1.2%    |           |           |
| Theme parks                            | 1.4%        | 0.7%  | 0.6%    | 1.1%  | 0.8%    |        |         |       | 6.7%        | 0.9%    |           |           |
| Surf                                   | 0.5%        | 1.4%  | 0.2%    | 0.8%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |           |           |
| Golf                                   | 0.0%        | 0.0%  | 0.0%    | 0.0%  | 0.0%    |        |         |       | 0.7%        | 0.0%    |           |           |
| Windsurf / Kitesurf                    | 0.0%        | 0.0%  | 0.0%    | 0.0%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |           |           |

#### WALK, WANDER

#### **EXPLORE THE ISLAND ON THEIR OWN**





# Tourist profile by markets LA PALMA (2023)

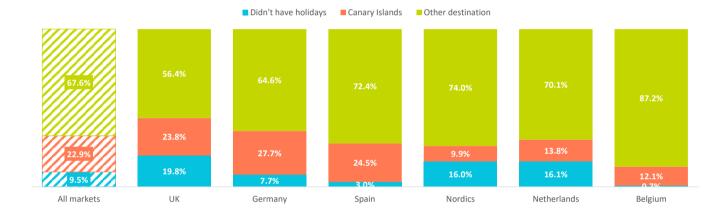


#### **COMPETITORS**

#### Where did they spend their main holiday last year? \*

|                      | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland | Switzerland |
|----------------------|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|--------|-------------|
| Didn't have holidays | 9.5%        | 19.8% | 7.7%    | 3.0%  | 16.0%   |        |         |       | 16.1%       | 0.7%    |        |             |
| Canary Islands       | 22.9%       | 23.8% | 27.7%   | 24.5% | 9.9%    |        |         |       | 13.8%       | 12.1%   |        |             |
| Other destination    | 67.6%       | 56.4% | 64.6%   | 72.4% | 74.0%   |        |         |       | 70.1%       | 87.2%   |        |             |
| Balearic Islands     | 4.2%        | 1.9%  | 6.1%    | 5.2%  | 0.2%    |        |         |       | 1.7%        | 0.0%    |        |             |
| Rest of Spain        | 14.7%       | 5.5%  | 5.4%    | 33.3% | 8.5%    |        |         |       | 3.7%        | 7.8%    |        |             |
| Italy                | 8.0%        | 6.9%  | 10.7%   | 3.8%  | 14.6%   |        |         |       | 10.4%       | 3.1%    |        |             |
| France               | 6.5%        | 5.0%  | 5.1%    | 4.1%  | 4.4%    |        |         |       | 9.2%        | 23.8%   |        |             |
| Turkey               | 1.6%        | 1.8%  | 2.1%    | 0.9%  | 3.9%    |        |         |       | 1.7%        | 1.3%    |        |             |
| Greece               | 7.7%        | 12.8% | 9.7%    | 3.1%  | 16.9%   |        |         |       | 6.3%        | 12.9%   |        |             |
| Portugal             | 6.3%        | 3.1%  | 4.5%    | 9.1%  | 4.3%    |        |         |       | 5.8%        | 10.5%   |        |             |
| Croatia              | 1.8%        | 0.5%  | 3.0%    | 0.1%  | 1.1%    |        |         |       | 2.6%        | 0.0%    |        |             |
| Egypt                | 1.7%        | 0.9%  | 1.2%    | 3.2%  | 0.0%    |        |         |       | 0.2%        | 0.7%    |        |             |
| Tunisia              | 0.2%        | 0.4%  | 0.1%    | 0.0%  | 0.0%    |        |         |       | 0.0%        | 0.0%    |        |             |
| Morocco              | 0.2%        | 0.0%  | 0.0%    | 0.4%  | 1.1%    |        |         |       | 0.2%        | 0.0%    |        |             |
| Others               | 14.8%       | 17.5% | 16.8%   | 9.2%  | 19.0%   |        |         |       | 28.2%       | 27.1%   |        |             |

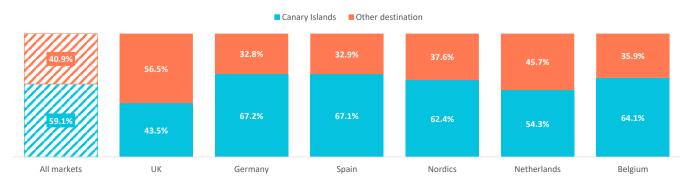
<sup>\*</sup> Percentage of valid answers



#### What other destinations did they consider for this trip? \*

|   | All markets | UK    | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland | Switzerland |
|---|-------------|-------|---------|-------|---------|--------|---------|-------|-------------|---------|--------|-------------|
| None (I was clear about "this Canary Island") | 32.8%       | 17.2% | 37.1%   | 46.6% | 18.9%   |        |         |       | 31.2%       | 44.7%   |        |             |
| Canary Islands (other island)                 | 26.3%       | 26.3% | 30.2%   | 20.5% | 43.5%   |        |         |       | 23.1%       | 19.4%   |        |             |
| Other destination                             | 40.9%       | 56.5% | 32.8%   | 32.9% | 37.6%   |        |         |       | 45.7%       | 35.9%   |        |             |
| Balearic Islands                              | 4.5%        | 6.9%  | 4.7%    | 4.1%  | 0.2%    |        |         |       | 2.4%        | 10.6%   |        |             |
| Rest of Spain                                 | 6.3%        | 7.7%  | 4.1%    | 5.6%  | 1.4%    |        |         |       | 6.2%        | 6.4%    |        |             |
| Italy   | 5.5%        | 6.3%  | 4.7%    | 5.9%  | 3.5%    |        |         |       | 6.8%        | 6.9%    |        |             |
| France  | 1.8%        | 0.7%  | 2.0%    | 1.3%  | 0.8%    |        |         |       | 2.2%        | 1.3%    |        |             |
| Turkey  | 2.1%        | 5.1%  | 1.4%    | 1.4%  | 1.5%    |        |         |       | 2.7%        | 0.0%    |        |             |
| Greece  | 6.9%        | 10.3% | 6.3%    | 4.4%  | 8.4%    |        |         |       | 7.5%        | 6.2%    |        |             |
| Portugal                                      | 6.4%        | 8.3%  | 5.2%    | 4.4%  | 5.9%    |        |         |       | 10.3%       | 1.9%    |        |             |
| Croatia                                       | 1.8%        | 4.5%  | 0.5%    | 1.3%  | 0.8%    |        |         |       | 2.6%        | 1.7%    |        |             |
| Egypt   | 2.3%        | 3.5%  | 1.7%    | 1.8%  | 6.6%    |        |         |       | 1.9%        | 0.7%    |        |             |
| Others  | 3.3%        | 3.2%  | 2.1%    | 2.7%  | 8.5%    |        |         |       | 3.1%        | 0.2%    |        |             |

<sup>\*</sup> Percentage of valid answers



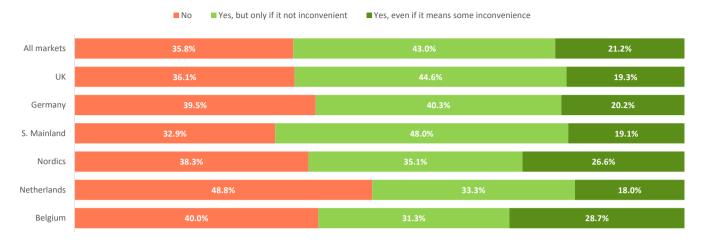
# Tourist profile by markets

## **LA PALMA (2023)**

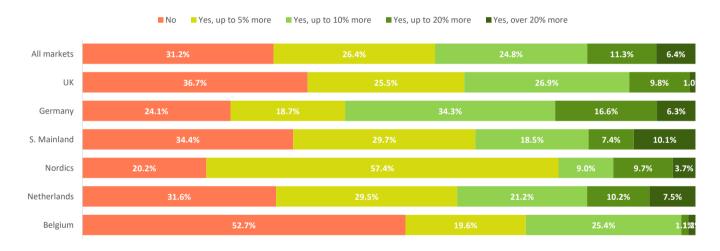


#### **SUSTAINABLE DESTINATION**

#### When booking a trip, do they tend to choose the most sustainable options?



#### Would they be willing to spend more on travel to reduce their carbon footprint?



#### Percepcion of the following sustainability measures during their stay \*

|  |             |     | _       |       |         | _      |         |       |             |         |          |            |
|--|-------------|-----|---------|-------|---------|--------|---------|-------|-------------|---------|----------|------------|
|  | All markets | UK  | Germany | Spain | Nordics | France | Ireland | Italy | Netherlands | Belgium | Poland S | witzerland |
| Quality of life on the island          | 8.2         | 7.9 | 8.1     | 8.4   | 8.2     |        |         |       | 7.9         | 7.9     |          |            |
| Tolerance towards tourism              | 8.6         | 8.6 | 8.6     | 9.0   | 8.5     |        |         |       | 7.9         | 7.8     |          |            |
| Cleanliness of the island              | 8.6         | 8.6 | 8.4     | 8.7   | 8.8     |        |         |       | 8.1         | 8.3     |          |            |
| Air quality                            | 8.9         | 8.7 | 8.8     | 9.1   | 8.7     |        |         |       | 8.3         | 8.5     |          |            |
| Rational water consumption             | 7.6         | 7.7 | 7.4     | 7.9   | 7.8     |        |         |       | 7.7         | 7.2     |          |            |
| Energy saving                          | 7.1         | 7.3 | 6.7     | 7.4   | 7.0     |        |         |       | 7.2         | 6.7     |          |            |
| Use of renewable energy                | 6.8         | 7.0 | 6.3     | 7.0   | 7.2     |        |         |       | 6.9         | 6.1     |          |            |
| Recycling                              | 6.7         | 7.4 | 6.2     | 6.7   | 6.8     |        |         |       | 6.9         | 6.6     |          |            |
| Easy to get around by public transport | 7.2         | 7.6 | 7.2     | 7.1   | 7.7     |        |         |       | 7.0         | 6.4     |          |            |
| Overcrowding in tourist areas          | 6.6         | 6.4 | 5.4     | 7.7   | 6.4     |        |         |       | 6.7         | 6.3     |          |            |
| Supply of local products               | 7.5         | 6.8 | 7.6     | 7.7   | 7.4     |        |         |       | 7.2         | 6.8     |          |            |

<sup>\*</sup> Scale 0 - 10 ( 0 = Not important and 10 = Very important)