# **AUSTRIA**



**.**•€

#### How many are they and how much do they spend?

	2019	2020	2021	2022	2023
TOURISTS					
Tourist arrivals (FRONTUR) (*)	n.d.	n.d.	n.d.	n.d.	n.d.
Tourist arrivals ≥ 16 years old (EGT) (*)	82	35	39	122	125
- book holiday package (*)	49		15	49	46
- do not book holiday package (*)	33		24	73	80
- % tourists who book holiday package	60.2%		38.8%	39.9%	36.4%
Children < 16 years old (FRONTUR - EGT) (*)	n.d.		n.d.	n.d.	n.d.
Expenditure per tourist (€)	1,193		1,412	1,386	1,522
- book holiday package	1,369		1,692	1,695	1,846
- holiday package	1,160		1,391	1,430	1,563
- others	209		301	265	283
- do not book holiday package	928		1,235	1,181	1,337
- flight	261		317	320	406
- accommodation	280		448	374	455
- others	387		470	486	477
Average lenght of stay	10.11		11.13	11.46	11.64
Average daily expenditure (€)	138.3		151.4	145.2	152.0
Average daily expenditure (without flight)	94.9		108.9	105.7	104.2
Average cost of the flight (€)	371.4		380.7	376.9	466.1
Total turnover ( ≥ 16 years old) (€m)	98		55	169	190



# % tourists who book holiday package Average daily expenditure (€) (without flight) 2019 2021 38.8% 108.9 2021 2022 2023 Average lenght of stay Expenditure per tourist (€) 2019 1,193 10.11 2021 1,412 2022

#### % Tourists whose spendin<mark>g has been greater than €0 in each item</mark>

	2019	2020	2021	2022	2023
Accommodation:					
- Accommodation	84.2%		81.5%	80.1%	79.2%
- Additional accommodation expenses	7.3%		10.2%	6.3%	4.5%
Transport:					
- National/International Transport	94.1%		98.0%	95.4%	95.9%
- Flights between islands	5.8%		4.3%	6.0%	7.8%
- Taxi	51.8%		34.0%	41.5%	37.6%
- Car rental	32.2%		43.3%	43.1%	49.2%
- Public transport	8.4%		15.5%	16.1%	13.9%
Food and drink:					
- Food purchases at supermarkets	52.0%		61.9%	62.0%	64.4%
- Restaurants	56.1%		71.3%	65.7%	72.9%
Leisure:					
- Organized excursions	25.9%		23.2%	24.1%	22.7%
- Sport activities	7.7%		13.3%	11.0%	15.5%
- Cultural activities	1.5%		2.9%	4.9%	2.9%
- Museums	4.2%		4.8%	6.1%	4.6%
- Theme Parks	5.6%		8.7%	9.9%	7.9%
- Discos and pubs	3.0%		5.4%	6.8%	4.4%
- Wellness	4.7%		3.1%	4.6%	5.5%
Purchases of goods:					
- Souvenirs	45.9%		32.0%	34.7%	39.0%
- Real state	0.0%		0.0%	0.0%	0.7%
- Other expenses	0.7%		0.7%	1.5%	1.0%
Other:					
- Medical or pharmaceutical expenses	5.3%		12.2%	7.3%	6.7%
- Other expenses	5.2%		7.9%	4.4%	4.8%

#### Average expenditure of tourists whose spending has been greater than €0 in each item

Expenditure per tourist and trip (€)	2019	2020	2021	2022	2023
Accommodation:	727	-	853	1,002	888
- Accommodation	590		719	717	777
- Additional accommodation expenses	138		134	285	110
Transport:	640		749	737	837
- National/International Transport	395		388	395	486
- Flights between islands	45		62	61	82
- Taxi	85		110	90	100
- Car rental	100		167	167	138
- Public transport	15		22	24	31
Food and drink:	257		304	305	300
- Food purchases at supermarkets	104		114	126	108
- Restaurants	153		189	179	192
Leisure:	567		518	610	512
- Organized excursions	87		100	83	100
- Sport activities	158		165	179	132
- Cultural activities	43		22	38	28
- Museums	24		15	26	22
- Theme Parks	50		58	61	77
- Discos and pubs	109		102	66	64
- Wellness	97		57	157	89
Purchases of goods:	122		176	227	2,124
- Souvenirs	87		113	92	81
- Real state	0		0	0	2,000
- Other expenses	35		63	135	42
Other:	149		167	144	114
- Medical or pharmaceutical expenses	62		47	99	26
- Other expenses	88		120	45	88

Source: Encuesta sobre el Gasto Turístico (ISTAC).

### **AUSTRIA**



1

#### What is the main purpose of their trip?

	2019	2020	2021	2022	2023
Holiday, leisure	90.5%		90.2%	89.4%	87.0%
Visiting family or friends	2.8%		7.0%	7.2%	7.4%
Business and work	2.2%		1.2%	2.0%	0.2%
Education and training	0.5%		0.0%	0.0%	0.5%
Sports training	3.4%		1.1%	0.9%	3.9%
Health or medical care	0.5%		0.0%	0.0%	0.0%
Fairs and congresses	0.0%		0.0%	0.0%	0.0%
Others	0.0%		0.6%	0.5%	1.0%

#### What is the main motivation for their holidays?

	2019	2020	2021	2022	2023
Rest	44.9%		40.6%	35.1%	33.6%
Enjoy family time	8.7%		8.5%	11.0%	8.7%
Have fun	9.3%		4.2%	8.9%	6.8%
Explore the destination	30.7%		34.7%	37.5%	35.9%
Practice their hobbies	4.2%		11.1%	6.1%	10.5%
Other reasons	2.2%		1.0%	1.4%	4.5%

#### Where did they spend their main holiday last year? \*

	2019	2020	2021	2022	2023
Didn't have holidays			36.9%	18.6%	13.3%
Canary Islands			19.6%	15.4%	19.0%
Other destination			43.5%	66.0%	67.7%
Balearic Islands			5.7%	2.7%	2.1%
Rest of Spain			4.0%	4.4%	7.1%
Italy			10.6%	15.3%	14.5%
France			1.6%	5.6%	5.1%
Turkey			0.6%	1.3%	1.4%
Greece			6.9%	9.7%	9.3%
Portugal			1.6%	2.8%	3.3%
Croatia			3.5%	11.0%	9.3%
Egypt			0.0%	0.6%	2.6%
Tunisia			0.0%	0.0%	0.5%
Morocco			0.0%	0.0%	0.4%
Others			9.1%	12.7%	12.1%

<sup>\*</sup> Percentage of valid answers

#### What other destinations did they consider for this trip? \*

	2019	2020	2021	2022	2023
None (I was clear about "this Canary Island")			34.3%	32.8%	35.3%
Canary Islands (other island)			28.0%	28.4%	28.7%
Other destination			37.7%	38.8%	36.1%
Balearic Islands			2.0%	3.4%	2.6%
Rest of Spain			4.2%	3.7%	4.8%
Italy			7.6%	6.1%	3.6%
France			0.3%	1.2%	0.9%
Turkey			0.6%	1.6%	2.0%
Greece			10.6%	6.8%	7.6%
Portugal			4.0%	4.4%	5.4%
Croatia			3.1%	2.1%	1.6%
Egypt			2.2%	3.2%	4.9%
Others			3.1%	6.4%	2.6%

<sup>\*</sup> Percentage of valid answers

### Importance of each factor in the destination choice

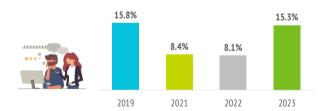
	2019	2020	2021	2022	2023
Climate	72.3%		72.1%	69.2%	73.0%
Sea	63.1%		64.9%	62.4%	66.8%
Safety	60.4%		52.8%	55.6%	53.0%
Tranquility	47.1%		48.1%	44.4%	50.3%
Beaches	51.8%		50.5%	50.7%	48.8%
Landscapes	43.7%		50.6%	43.9%	46.4%
Effortless trip	42.1%		43.3%	48.0%	42.8%
European belonging	39.7%		41.9%	43.2%	41.2%
Environment	31.1%		34.9%	32.0%	31.4%
Gastronomy	29.0%		37.8%	30.2%	31.0%
Accommodation supply	40.6%		30.8%	34.7%	29.3%
Price	28.0%		27.1%	26.3%	29.3%
Fun possibilities	21.7%		21.5%	19.1%	25.5%
Authenticity	26.6%		25.7%	27.3%	24.1%
Hiking trail network	12.0%		22.0%	10.0%	20.1%
Shopping	11.8%		8.1%	10.2%	10.3%
Culture	7.5%		8.8%	6.7%	9.5%
Exoticism	11.4%		9.5%	11.1%	8.7%
Historical heritage	5.5%		9.7%	8.4%	8.5%
Nightlife	7.5%		7.3%	8.1%	4.3%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important % of tourists who indicate that the factor is "very important" in their choice.

#### How far in advance do they book their trip?

		_			
	2019	2020	2021	2022	2023
The same day	0.3%		1.4%	1.4%	0.4%
Between 1 and 30 days	22.4%		43.7%	33.9%	25.0%
Between 1 and 2 months	26.3%		30.7%	23.2%	22.9%
Between 3 and 6 months	35.2%		15.7%	33.4%	36.4%
More than 6 months	15.8%		8.4%	8.1%	15.3%

#### % TOURISTS WHO BOOK MORE THAN 6 MONTHS IN ADVANCE



# What channels did they use to get information about the trip?

	2019	2020	2021	2022	2023
Previous visits to the Canary Islands	41.5%		32.5%	38.4%	40.3%
Friends or relatives	23.5%		31.4%	30.0%	31.4%
Internet or social media	52.1%		48.8%	57.5%	55.3%
Mass Media	1.7%		2.4%	2.2%	3.3%
Travel guides and magazines	15.9%		10.2%	12.9%	15.6%
Travel Blogs or Forums	7.7%		12.3%	9.4%	12.1%
Travel TV Channels	0.4%		0.1%	1.3%	0.6%
Tour Operator or Travel Agency	28.6%		18.3%	16.4%	18.1%
Public administrations or similar	1.7%		0.4%	0.3%	1.1%
Others	1.7%		4.6%	3.3%	3.2%

<sup>\*</sup> Multi-choise question

#### **AUSTRIA**



六十

# With whom did they book their flight and accommodation?

	_	
4	a	h
7	u	~

	2019	2020	2021	2022	2023
Flight					
- Directly with the airline	31.0%		47.1%	55.4%	53.6%
- Tour Operator or Travel Agency	69.0%		52.9%	44.6%	46.4%
Accommodation					
- Directly with the accommodation	22.9%		37.2%	36.9%	45.3%
- Tour Operator or Travel Agency	77.1%		62.8%	63.1%	54.7%

#### Where does the flight come from?

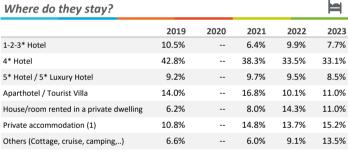
- Tour Operator	Fligh or Travel Agend		ly with the airline	:		<b>odation</b> r or Travel Agency the accommodati	*	
69%	53%	45%	46%	77%	63%	63%	55%	
31%	47%	55%	54%	23%	37%	37%	45%	
2019	2021	2022	2023	2019	2021	2022	2023	

021 2022	2023
3% 66.1%	67.3%
2% 16.8%	18.9%
1% 8.9%	7.7%
1% 4.4%	3.1%
0% 0.3%	1.5%
0% 1.1%	0.7%
0% 0.0%	0.4%
3% 0.2%	0.2%
0% 0.1%	0.1%
0% 0.0%	0.0%
9% 2.0%	0.2%
	3% 66.1% 2% 16.8% 11% 8.9% 11% 4.4% 00% 0.3% 00% 1.1% 00% 0.0% 33% 0.2% 00% 0.1% 00% 0.0% 99% 2.0%

#### Where do they stay?

Activities	in	the	Canary	Islands

Outdoor time per day	2019	2020	2021	2022	2023
0 hours	1.5%		0.9%	0.8%	1.7%
1 - 2 hours	10.1%		4.7%	8.1%	6.2%
3 - 6 hours	29.2%		28.7%	29.9%	26.2%
7 - 12 hours	49.3%		46.0%	51.3%	57.6%
More than 12 hours	10.0%		19.6%	9.9%	8.3%
Outdoor time per day	7.6		9.1	8.0	8.2







	Hotels		Aparthotel /	Tourist Villa	■ Others	
62.4%		54.5%		52.8%	49.3%	
14.0%		16.8%		10.1%	11.0%	
23.6%		28.8%		2022	2023	

Activities in the Canary Islands	2019	2020	2021	2022	2023
Beach	78.7%		79.2%	81.0%	78.3%
Walk, wander	54.6%		62.7%	64.3%	59.7%
Explore the island on their own	48.2%		55.3%	58.3%	57.1%
Taste Canarian gastronomy	29.6%		33.7%	40.3%	36.0%
Swimming pool, hotel facilities	42.3%		39.5%	40.5%	35.9%
Hiking			29.2%	29.3%	27.5%
Other Nature Activities			13.0%	17.1%	17.0%
Sea excursions / whale watching	13.6%		13.6%	15.4%	14.6%
Organized excursions	17.9%		18.0%	12.8%	13.2%
Museums / exhibitions	8.6%		9.9%	14.2%	12.8%
Nightlife / concerts / shows	10.0%		6.4%	15.5%	11.7%
Theme parks	16.8%		11.6%	14.4%	11.0%
Wineries / markets / popular festivals	8.4%		8.7%	11.8%	10.2%
Practice other sports			6.9%	7.7%	9.7%
Surf			12.0%	9.0%	7.4%
Astronomical observation	4.5%		10.0%	5.0%	6.8%
Cycling / Mountain bike			5.6%	3.2%	5.7%
Scuba Diving			4.7%	5.1%	5.5%
Beauty and health treatments	4.2%		4.9%	5.5%	4.8%
Running			6.9%	4.5%	3.8%
Swim			49.9%	13.9%	3.6%

7.4%

0.9%

1.5%

1.1%

3.5%

0.9%

#### What do they book?

Golf

\* Multi-choise question

101

	2019	2020	2021	2022	2023
Room only	22.7%		26.8%	31.3%	34.8%
Bed and Breakfast	15.2%		21.3%	14.0%	13.6%
Half board	28.6%		25.8%	26.6%	28.1%
Full board	3.3%		4.3%	2.1%	2.6%
All inclusive	30.2%		21.9%	26.0%	20.9%

Windsurf / Kitesurf

# **AUSTRIA**



‴

# Which island do they choose?

Tourists (≥ 16 year old)	2019	2020	2021	2022	2023	Share by islands	2019	2020	2021	2022	2023
Lanzarote	5,346		1,567	13,812	9,406	Lanzarote	6.7%		4.1%	11.5%	7.6%
Fuerteventura	16,637		2,456	19,917	24,882	Fuerteventura	20.9%		6.5%	16.5%	20.1%
Gran Canaria	24,835		11,624	40,906	40,581	Gran Canaria	31.2%		30.8%	34.0%	32.8%
Tenerife	29,916		21,521	44,773	45,808	Tenerife	37.6%		56.9%	37.2%	37.1%
La Palma	2,891		623	1,012	2,881	La Palma	3.6%		1.6%	0.8%	2.3%



#### How many are loyal to the Canary Islands?

•

	2019	2020	2021	2022	2023
Repeat tourists	60.6%		61.4%	56.2%	59.2%
At least 10 previous visits	14.4%		17.7%	14.4%	12.7%
Repeat tourists (last 5 years)	59.3%		58.2%	52.3%	54.1%
Repeat tourists (last 5 years)(5 or more visits)	17.8%		16.9%	7.9%	9.4%



Who are they?					ů
	2019	2020	2021	2022	202
Gender					
Men	50.9%		51.5%	50.5%	50.09
Women	49.1%		48.5%	49.5%	50.09
Age					
Average age	45.4		42.0	41.4	43.
Standard deviation	16.1		16.8	16.7	17.
Age range					
16 - 24 years old	12.9%		14.6%	19.2%	16.39
25 - 30 years old	9.7%		22.7%	15.4%	15.29
31 - 45 years old	27.3%		24.0%	26.6%	23.79
46 - 60 years old	29.1%		20.5%	21.2%	24.9
Over 60 years old	21.0%		18.3%	17.6%	19.99
Occupation .					
Salaried worker	51.7%		53.2%	58.3%	51.4
Self-employed	7.9%		10.8%	9.5%	12.4
Unemployed	1.0%		0.0%	0.8%	0.49
Business owner	16.0%		14.6%	4.9%	12.5
Student	5.0%		6.7%	10.7%	7.8
Retired	16.8%		11.0%	13.0%	15.29
Unpaid domestic work	0.0%		1.3%	0.7%	0.29
Others	1.7%		2.5%	2.1%	0.09
Annual household income level					
Less than €25,000	19.3%		11.0%	20.0%	15.89
€25,000 - €49,999	35.5%		48.7%	36.6%	33.3
€50,000 - €74,999	26.6%		28.7%	30.3%	32.69
More than €74,999	18.5%		11.5%	13.1%	18.3
Education level					
No studies	0.8%		0.3%	0.0%	0.79
Primary education	7.4%		4.0%	4.6%	4.0
Secondary education	25.6%		20.6%	16.7%	15.5
Higher education	66.3%		75.1%	78.7%	79.8

How many islands do they visit during their trip?						
	2019	2020	2021	2022	2023	
One island	87.8%		91.8%	88.6%	89.5%	
Two islands	8.6%		5.7%	9.0%	8.4%	
Three or more islands	3.6%		2.6%	2.5%	2.1%	

How do they rate the Canary Islands?						
Satisfaction (scale 0-10)	2019	2020	2021	2022	2023	
Average rating	8.77		8.84	8.97	8.93	
Experience in the Canary Islands	2019	2020	2021	2022	2023	
Worse or much worse than expected	1.1%		1.6%	1.4%	0.6%	
Lived up to expectations	46.2%		48.8%	48.8%	47.6%	
Better or much better than expected	52.7%		49.7%	49.9%	51.8%	
Future intentions (scale 1-10)	2019	2020	2021	2022	2023	
Return to the Canary Islands	8.50		8.76	8.56	8.62	
Recommend visiting the Canary Islands	8.92		9.15	9.10	9.08	

#### Who do they come with?

	2019	2020	2021	2022	2023
Unaccompanied	10.7%		19.6%	13.5%	12.6%
Only with partner	49.7%		52.1%	52.8%	47.9%
Only with children (< 13 years old)	5.1%		0.7%	2.9%	5.4%
Partner + children (< 13 years old)	4.6%		1.9%	3.7%	4.1%
Other relatives	4.7%		4.9%	5.0%	5.7%
Friends	9.9%		13.8%	9.3%	9.0%
Work colleagues	0.5%		0.5%	0.0%	0.0%
Organized trip	0.3%		0.5%	0.2%	0.0%
Other combinations (2) (2) Combination of some of the groups previously a	14.5% nalyzed		6.1%	12.6%	15.3%

	••••••	••••••		
12.9%		3.0%	8.1%	11.2%
0.0%		1.2%	1.4%	1.1%
12.9%		1.8%	6.7%	9.3%
0.0%		0.0%	0.0%	0.8%
87.1%		97.0%	91.9%	88.8%
17.5%		23.3%	15.3%	15.6%
57.7%		64.2%	61.7%	59.0%
15.1%		5.7%	10.7%	11.7%
7.9%		4.7%	10.2%	12.6%
1.7%		2.0%	2.0%	1.1%
2.29		2.01	2.26	2.29
	0.0% 12.9% 0.0% 87.1% 17.5% 57.7% 15.1% 7.9%	0.0% 12.9% 0.0% 87.1% 17.5% 57.7% 15.1% 7.9% 1.7%	0.0% 1.2% 12.9% 1.8% 0.0% 0.0%  87.1% 97.0%  17.5% 23.3% 57.7% 64.2% 15.1% 5.7% 7.9% 4.7% 1.7% 2.0%	0.0%        1.2%       1.4%         12.9%        1.8%       6.7%         0.0%        0.0%       0.0%         87.1%        97.0%       91.9%         17.5%        23.3%       15.3%         57.7%        64.2%       61.7%         15.1%        5.7%       10.7%         7.9%        4.7%       10.2%         1.7%        2.0%       2.0%

\*People who share the main expenses of the trip