NETHERLANDS



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How many are they and how much do they spend?

	2019	2020	2021	2022	2023
TOURISTS					
Tourist arrivals (FRONTUR) (*)	584	175	315	656	658
Tourist arrivals ≥ 16 years old (EGT) (*)	521	159	277	577	587
- book holiday package (*)	358		192	355	348
- do not book holiday package (*)	163		85	222	240
- % tourists who book holiday package	68.8%		69.2%	61.5%	59.2%
Children < 16 years old (FRONTUR - EGT) (*)	63		38	80	71
Expenditure per tourist (€)	1,121		1,222	1,429	1,469
- book holiday package	1,212		1,266	1,536	1,618
- holiday package	957		1,007	1,255	1,325
- others	255		260	282	293
- do not book holiday package	922		1,123	1,257	1,252
- flight	245		273	356	335
- accommodation	293		390	450	439
- others	384		461	451	478
Average lenght of stay	9.31		8.97	9.37	9.74
Average daily expenditure (€)	131.7		147.2	168.6	171.8
Average daily expenditure (without flight)	93.3		107.7	119.7	123.0
Average cost of the flight (€)	325.0		321.4	408.6	413.4
Total turnover (≥ 16 years old) (€m)	584		338	824	863

^(*) Thousands of tourists

% tourists who book holiday package Average daily expenditure (€) (without flight) 2019 68.8% 2021 69.2% 2021 107.7 2022 61.5% 2022 119.7 2023 Average lenght of stay Expenditure per tourist (€) 2019 1,121 2021 1,222 2022 1,429

% Tourists whose spendin<mark>g has been greater than €0 in each item</mark>

	2019	2020	2021	2022	2023
Accommodation:					
- Accommodation	88.7%		91.6%	88.4%	86.7%
- Additional accommodation expenses	10.7%		12.0%	9.6%	9.2%
Transport:					
- National/International Transport	93.8%		98.1%	94.7%	93.3%
- Flights between islands	4.0%		5.0%	4.7%	4.1%
- Taxi	56.1%		62.6%	57.3%	58.9%
- Car rental	30.3%		32.4%	37.4%	38.1%
- Public transport	9.0%		10.4%	9.2%	11.0%
Food and drink:					
- Food purchases at supermarkets	61.9%		61.3%	60.7%	61.6%
- Restaurants	61.3%		69.4%	65.9%	64.5%
Leisure:					
- Organized excursions	24.0%		26.6%	26.7%	25.8%
- Sport activities	6.4%		10.0%	9.1%	11.2%
- Cultural activities	3.0%		3.2%	3.4%	3.6%
- Museums	5.7%		3.5%	4.7%	6.9%
- Theme Parks	8.0%		11.6%	12.4%	11.0%
- Discos and pubs	4.9%		7.9%	7.0%	7.5%
- Wellness	2.7%		3.6%	5.2%	4.7%
Purchases of goods:					
- Souvenirs	45.7%		41.6%	39.9%	42.8%
- Real state	1.0%		0.8%	1.1%	0.2%
- Other expenses	0.7%		0.7%	0.5%	0.9%
Other:					
- Medical or pharmaceutical expenses	6.2%		8.5%	8.9%	9.7%
- Other expenses	6.4%		6.6%	5.8%	5.3%

Average expenditure of tourists whose spending has been greater than €0 in each item

Expenditure per tourist and trip (€)	2019	2020	2021	2022	2023
Accommodation:	626		688	832	855
- Accommodation	512		570	694	710
- Additional accommodation expenses	114		118	137	145
Transport:	624		620	750	808
- National/International Transport	347		328	431	443
- Flights between islands	83		64	59	87
- Taxi	78		94	104	120
- Car rental	88		113	136	133
- Public transport	28		21	20	24
Food and drink:	261		255	272	285
- Food purchases at supermarkets	91		76	84	85
- Restaurants	170		179	187	200
Leisure:	483		497	497	541
- Organized excursions	93		87	90	103
- Sport activities	75		86	87	91
- Cultural activities	45		53	69	80
- Museums	34		28	29	31
- Theme Parks	59		48	64	59
- Discos and pubs	132		112	99	91
- Wellness	46		83	59	87
Purchases of goods:	421		394	1,130	238
- Souvenirs	86		77	85	97
- Real state	190		60	75	74
- Other expenses	146		258	970	67
Other:	126		99	148	208
- Medical or pharmaceutical expenses	52		32	59	114
- Other expenses	75		67	89	94

Source: Encuesta sobre el Gasto Turístico (ISTAC).

HOLANDA



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What is the main purpose of their trip?

	2019	2020	2021	2022	2023
Holiday, leisure	95.1%		96.1%	94.5%	92.8%
Visiting family or friends	3.3%		2.7%	3.9%	4.7%
Business and work	0.5%		0.6%	0.8%	1.1%
Education and training	0.1%		0.0%	0.1%	0.4%
Sports training	0.6%		0.1%	0.3%	0.4%
Health or medical care	0.0%		0.0%	0.1%	0.0%
Fairs and congresses	0.1%		0.0%	0.0%	0.1%
Others	0.1%		0.5%	0.4%	0.5%

What is the main motivation for their holidays?

	2019	2020	2021	2022	2023
Rest	54.9%		56.8%	47.3%	47.7%
Enjoy family time	9.8%		9.2%	13.7%	12.5%
Have fun	15.9%		15.0%	16.4%	18.3%
Explore the destination	15.4%		15.6%	16.9%	16.8%
Practice their hobbies	1.2%		1.9%	2.3%	1.6%
Other reasons	2.7%		1.5%	3.4%	3.2%

Where did they spend their main holiday last year? *

2019	2020	2021	2022	2023
		46.8%	29.6%	14.3%
		9.8%	17.1%	21.5%
		43.4%	53.3%	64.2%
		1.0%	1.9%	1.8%
		4.8%	8.5%	10.8%
		7.5%	6.6%	7.3%
		6.6%	7.5%	8.7%
		0.6%	1.3%	2.2%
		3.9%	7.4%	8.5%
		2.0%	2.9%	3.4%
		1.5%	1.3%	1.9%
		0.4%	0.4%	1.4%
		0.0%	0.1%	0.1%
		0.3%	0.5%	1.0%
		14.9%	15.0%	17.2%
			46.8% 9.8% 43.4% 1.0% 4.8% 6.6% 6.6% 2.0% 1.5% 0.4% 0.0% 0.3%	46.8% 29.6% 9.8% 17.1% 43.4% 53.3% 1.0% 1.9% 4.8% 8.5% 7.5% 6.6% 6.6% 7.5% 0.6% 1.3% 3.9% 7.4% 2.0% 2.9% 1.5% 1.3% 0.4% 0.4% 0.0% 0.1% 0.3% 0.5%

^{*} Percentage of valid answers

What other destinations did they consider for this trip? *

	2019	2020	2021	2022	2023
None (I was clear about "this Canary Island")			23.4%	23.7%	22.4%
Canary Islands (other island)			25.7%	25.7%	25.8%
Other destination			50.9%	50.6%	51.8%
Balearic Islands			4.9%	3.6%	3.2%
Rest of Spain			8.4%	9.8%	9.9%
Italy			4.8%	4.9%	5.6%
France			1.0%	1.7%	2.1%
Turkey			2.4%	4.1%	3.9%
Greece			13.1%	11.3%	11.5%
Portugal			6.7%	6.7%	6.1%
Croatia			1.8%	1.9%	2.6%
Egypt			2.3%	2.6%	2.9%
Others			5.4%	4.0%	3.9%

^{*} Percentage of valid answers

Importance of each factor in the destination choice

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	2019	2020	2021	2022	2023
Climate	76.0%		76.6%	74.5%	70.5%
Tranquility	39.7%		40.1%	36.9%	43.4%
Fun possibilities	30.9%		37.7%	33.9%	38.2%
Sea	38.5%		41.8%	37.8%	37.6%
Accommodation supply	34.0%		33.1%	34.7%	36.3%
Beaches	32.5%		34.6%	31.4%	32.2%
Safety	26.8%		27.3%	29.4%	29.2%
European belonging	26.2%		34.2%	30.7%	27.3%
Landscapes	24.1%		20.6%	23.6%	24.5%
Price	24.5%		22.5%	23.4%	23.7%
Gastronomy	14.6%		17.5%	16.3%	16.4%
Exoticism	16.3%		15.3%	15.6%	15.9%
Authenticity	12.8%		10.1%	13.7%	13.7%
Effortless trip	12.4%		14.5%	13.7%	13.4%
Environment	10.0%		11.6%	11.3%	11.0%
Hiking trail network	8.8%		7.7%	9.3%	9.4%
Culture	3.6%		3.5%	5.1%	6.3%
Historical heritage	3.1%		3.9%	4.2%	5.9%
Nightlife	4.0%		5.2%	5.9%	5.8%
Shopping	3.9%		5.3%	5.2%	5.1%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important % of tourists who indicate that the factor is "very important" in their choice.

How far in advance do they book their trip?

	2019	2020	2021	2022	2023
The same day	1.4%		1.0%	1.6%	1.6%
Between 1 and 30 days	31.9%		49.3%	35.0%	27.3%
Between 1 and 2 months	22.7%		25.6%	24.5%	24.9%
Between 3 and 6 months	32.2%		17.3%	27.5%	32.5%
More than 6 months	11.8%		6.8%	11.5%	13.7%

% TOURISTS WHO BOOK MORE THAN 6 MONTHS IN ADVANCE



What channels did they use to get information about the trip?

	2019	2020	2021	2022	2023
Previous visits to the Canary Islands	45.6%		41.2%	40.4%	38.7%
Friends or relatives	24.8%		24.4%	24.0%	25.6%
Internet or social media	60.0%		61.5%	58.8%	57.4%
Mass Media	1.0%		1.6%	1.4%	1.2%
Travel guides and magazines	10.9%		6.7%	8.0%	6.8%
Travel Blogs or Forums	4.2%		5.1%	4.1%	5.2%
Travel TV Channels	0.6%		0.4%	0.4%	0.7%
Tour Operator or Travel Agency	22.6%		22.9%	20.7%	20.6%
Public administrations or similar	0.1%		3.0%	0.5%	0.5%
Others	2.3%		3.4%	3.5%	3.8%

^{*} Multi-choise question

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With whom did they book their flight and accommodation?



	2019	2020	2021	2022	2023
Flight	2015	2020	2021	2022	2023
- Directly with the airline	31.1%		31.7%	35.2%	38.7%
- Tour Operator or Travel Agency	68.9%		68.3%	64.8%	61.3%
Accommodation					
- Directly with the accommodation	25.4%		22.2%	28.1%	29.0%
- Tour Operator or Travel Agency	74.6%		77.8%	71.9%	71.0%

Where does the flight come from?



	2019	2020	2021	2022	2023
	2019	2020	2021	2022	2023
Netherlands	85.5%		81.4%	81.0%	79.2%
Germany	9.1%		8.0%	10.1%	12.8%
Belgium	2.4%		3.5%	3.4%	2.8%
Spanish Mainland	1.8%		2.5%	2.5%	2.6%
United Kingdom	0.3%		1.6%	0.5%	1.2%
Portugal	0.0%		1.5%	1.3%	0.8%
Switzerland	0.0%		0.8%	0.1%	0.1%
Italy	0.0%		0.0%	0.3%	0.1%
Hungary	0.0%		0.0%	0.0%	0.1%
Czech Republic	0.0%		0.0%	0.0%	0.1%
Others	0.8%		0.8%	0.8%	0.2%

Whe

rs	0.8%		0.8%	0.8%	0.2%
ere do they stay?					H
	2019	2020	2021	2022	2023
* Hotel	14.0%		14.5%	12.0%	11.8%

1-2-3* Hotel	14.0%	 14.5%	12.0%	11.8%
4* Hotel	34.2%	 41.9%	40.8%	37.6%
5* Hotel / 5* Luxury Hotel	5.1%	 6.9%	7.5%	6.9%
Aparthotel / Tourist Villa	28.8%	 18.1%	19.3%	19.8%
House/room rented in a private dwelling	4.4%	 4.9%	5.9%	5.4%
Private accommodation (1)	4.0%	 3.4%	4.7%	5.2%
Others (Cottage, cruise, camping,)	9.5%	 10.2%	9.8%	13.3%

 $(1) \ \ Own\ property\ / House\ of\ friends\ or\ relatives\ /\ Free\ housing\ exchange\ /\ Other\ private\ accommodation.$



What do they book?



	2019	2020	2021	2022	2023
Room only	28.7%		24.9%	26.0%	26.2%
Bed and Breakfast	15.1%		15.1%	15.0%	16.2%
Half board	20.0%		17.2%	17.3%	17.0%
Full board	1.9%		1.6%	1.3%	2.2%
All inclusive	34.4%		41.2%	40.4%	38.5%

Activities in the Canary Islands



Outdoor time per day	2019	2020	2021	2022	2023
0 hours	3.2%		1.2%	2.1%	2.5%
1 - 2 hours	9.0%		16.4%	12.4%	12.4%
3 - 6 hours	36.8%		34.7%	36.6%	39.0%
7 - 12 hours	43.6%		37.8%	39.8%	38.8%
More than 12 hours	7.4%		9.8%	9.2%	7.2%
Outdoor time per day	7.0		6.9	7.1	6.8



Activities in the Canary Islands	2019	2020	2021	2022	2023
Walk, wander	69.4%		71.8%	69.1%	67.2%
Beach	64.6%		70.6%	71.4%	65.5%
Swimming pool, hotel facilities	61.2%		68.7%	65.8%	63.9%
Explore the island on their own	44.6%		48.9%	50.4%	49.5%
Hiking			30.5%	34.2%	35.3%
Organized excursions	21.4%		19.6%	19.9%	19.4%
Taste Canarian gastronomy	15.8%		16.9%	19.3%	19.1%
Running			20.3%	17.2%	18.3%
Swim			49.8%	16.3%	17.7%
Sea excursions / whale watching	12.4%		18.5%	14.3%	16.0%
Theme parks	15.4%		15.2%	15.2%	14.4%
Nightlife / concerts / shows	12.2%		11.6%	12.2%	11.3%
Other Nature Activities			7.6%	6.8%	9.6%
Museums / exhibitions	10.3%		7.8%	9.3%	9.0%
Astronomical observation	4.7%		4.6%	4.6%	6.9%
Wineries / markets / popular festivals	7.2%		6.7%	6.3%	5.9%
Beauty and health treatments	3.7%		4.0%	4.9%	4.7%
Practice other sports			3.7%	3.7%	3.8%
Scuba Diving			4.2%	3.8%	3.8%
Cycling / Mountain bike			3.9%	2.7%	2.7%
Surf			3.1%	3.6%	2.5%
Golf			1.3%	1.6%	2.4%
Windsurf / Kitesurf			1.0%	1.7%	1.5%

^{*} Multi-choise question

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Tourists (≥ 16 year old)

Lanzarote

Fuerteventura



Which island do they choose?

				145
2019	2020	2021	2022	2023
16.2%		13.0%	14.1%	12.0%
8.2%		8.9%	9.9%	9.4%

41.7%

33.1%

1.3%

40.2%

37.1%

0.8%

Gran Cana	ria		208,8	398		110,668	239,499	242,946
Tenerife				162,182 -		102,053	189,940	210,978
La Palma			20,0	090		2,093	7,328	7,230
	31%		37%		33%		36%	
			40%				41%	
	8%		00/		10%		00/	

2019

84,038

42,561

2020

2021

35,892

24,393

2022

80,774

56,992

2023

2023

70,125

55,228

Share by islands

Lanzarote

Fuerteventura

Gran Canaria

Tenerife

La Palma

	Lanzarote	Fuerteventura	Gran Canana	renem
How many are	loyal to	o the Can	ary Island	ds?

How many islands do	they visit	during their	trip?
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41.4%

36.0%

1.2%

	2019	2020	2021	2022	2023
One island	92.2%		94.5%	93.4%	94.1%
Two islands	7.1%		5.2%	5.5%	4.4%
Three or more islands	0.7%		0.4%	1.0%	1.5%

40.3%

31.3%

3.9%

	2019	2020	2021	2022	2023
Repeat tourists	67.7%		61.6%	63.4%	68.0%
At least 10 previous visits	14.8%		13.0%	13.8%	14.3%
Repeat tourists (last 5 years)	62.9%	-	52.3%	56.6%	59.8%
Repeat tourists (last 5 years)(5 or more visits)	12.4%		9.4%	9.4%	11.3%

Who are thev?



Who are they?					ď
	2019	2020	2021	2022	2023
Gender					
Men	49.8%		46.5%	50.8%	50.4%
Women	50.2%		53.5%	49.2%	49.6%
Age					
Average age	48.0		43.1	45.8	44.8
Standard deviation	16.0		16.7	16.1	16.9
Age range					
16 - 24 years old	9.4%		15.0%	12.1%	16.0%
25 - 30 years old	10.3%		17.5%	10.2%	10.69
31 - 45 years old	20.2%		22.8%	27.3%	24.89
46 - 60 years old	35.5%		25.8%	28.5%	26.09
Over 60 years old	24.5%		18.8%	21.8%	22.69
Occupation					
Salaried worker	56.4%		62.2%	56.4%	55.89
Self-employed	10.4%		6.9%	12.5%	10.29
Unemployed	0.6%		1.0%	0.3%	0.89
Business owner	10.2%		10.9%	10.3%	10.39
Student	4.4%		5.6%	3.9%	6.59
Retired	15.2%		11.1%	14.4%	14.79
Unpaid domestic work	1.6%		0.2%	1.0%	0.29
Others	1.2%		2.2%	1.0%	1.59
Annual household income level					
Less than €25,000	15.9%		10.7%	10.0%	10.29
€25,000 - €49,999	39.4%		31.7%	29.3%	31.99
€50,000 - €74,999	25.1%		30.8%	32.1%	30.5%
More than €74,999	19.6%		26.8%	28.7%	27.39
Education level					
No studies	0.5%		0.7%	0.8%	1.09
Primary education	0.9%		1.2%	0.8%	1.49
Secondary education	47.1%		39.9%	42.0%	40.19
Higher education	51.5%		58.2%	56.4%	57.5%

How do they rate the Canary Islands?					
Satisfaction (scale 0-10)	2019	2020	2021	2022	2023
Average rating	8.33		8.51	8.47	8.42
Experience in the Canary Islands	2019	2020	2021	2022	2023
Worse or much worse than expected	2.9%		2.9%	3.1%	2.4%
Lived up to expectations	59.1%		54.5%	55.0%	57.1%
Better or much better than expected	38.0%		42.6%	41.9%	40.5%
Future intentions (scale 1-10)	2019	2020	2021	2022	2023
Return to the Canary Islands	7.99		8.01	8.12	8.12
Recommend visiting the Canary Islands	8.37		8.55	8.54	8.50

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Lived up to expectations	59.1%		54.5%	55.0%	57.1%
Better or much better than expected	38.0%		42.6%	41.9%	40.5%
Future intentions (scale 1-10)	2019	2020	2021	2022	2023
Return to the Canary Islands	7.99		8.01	8.12	8.12
Recommend visiting the Canary Islands	8.37		8.55	8.54	8.50
Who do they come with?					챘
	2019	2020	2021	2022	2023
Unaccompanied	6.9%		8.9%	7.8%	9.1%
Only with partner	53.4%		54.6%	46.0%	48.8%
Only with children (< 13 years old)	4.2%		3.1%	5.5%	4.6%
Partner + children (< 13 years old)	6.6%		5.0%	9.1%	7.8%
Other relatives	8.6%		7.4%	8.9%	8.3%
Friends	6.3%		9.0%	8.9%	6.4%
Work colleagues	0.5%		0.2%	0.1%	0.1%
Organized trip	0.4%		0.0%	0.0%	0.0%
Other combinations (2)	13.1%		11.6%	13.7%	14.9%
(2) Combination of some of the groups previously anal					
Tourists with children	14.4%		9.9%	19.4%	16.2%
- Between 0 and 2 years old	1.8%		1.3%	1.9%	2.1%
- Between 3 and 12 years old	11.5%		7.8%	15.9%	12.8%
- Between 0 -2 and 3-12 years old	1.1%		0.9%	1.7%	1.2%
Tourists without children	85.6%		90.1%	80.6%	83.8%
Group composition:					
- 1 person	9.5%		11.0%	9.7%	10.9%
- 2 people	61.2%		67.3%	56.5%	57.0%
- 3 people	11.1%		9.0%	11.0%	12.4%
- 4 or 5 people	14.4%		11.3%	18.4%	15.5%
- 6 or more people	3.7%		1.4%	4.5%	4.1%
Average group size:	2.53		2.29	2.66	2.59