NORWAY



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How many are they and how much do they spend?

Total turnover (≥ 16 years old) (€m)	507		126	521	677
Average cost of the flight (€)	423.8		488.0	563.9	549.9
Average daily expenditure (without flight)	95.5		118.0	124.6	119.8
Average daily expenditure (€)	140.8		170.8	187.1	171.9
Average lenght of stay	11.27		12.15	11.72	13.68
- others	496		697	670	737
- accommodation	357		316	403	567
- flight	387		454	518	581
- do not book holiday package	1,240		1,467	1,591	1,885
- others	388		420	371	472
- holiday package	1,060		1,256	1,502	1,416
- book holiday package	1,448		1,676	1,873	1,887
Expenditure per tourist (€)	1,363		1,590	1,760	1,886
Children < 16 years old (FRONTUR - EGT) (*)	60		9	37	49
- % tourists who book holiday package	59.0%		59.1%	59.8%	54.5%
- do not book holiday package (*)	152		32	119	163
- book holiday package (*)	219		47	177	196
Tourist arrivals ≥ 16 years old (EGT) (*)	372	120	79	296	359
Tourist arrivals (FRONTUR) (*)	432	136	89	333	408
TOURISTS					
	2019	2020	2021	2022	2023



% tourists who book holiday package Average daily expenditure (€) (without flight) 2019 59.0% 2021 59.1% 2021 118.0 2022 59.8% 2023 Average lenght of stay Expenditure per tourist (€) 2019 1,363 11.27 2021 2022 1,886

% Tourists whose spendin<mark>g has been greater than €0 in each item</mark>

	2019	2020	2021	2022	2023
Accommodation:					
- Accommodation	80.5%		81.3%	80.6%	78.9%
- Additional accommodation expenses	4.1%		7.4%	4.8%	3.9%
Transport:					
- National/International Transport	96.5%		98.4%	96.7%	96.7%
- Flights between islands	3.1%		2.1%	2.6%	4.5%
- Taxi	53.8%		67.0%	63.0%	61.8%
- Car rental	16.6%		16.6%	13.4%	17.9%
- Public transport	10.2%		13.5%	11.5%	12.5%
Food and drink:					
- Food purchases at supermarkets	63.5%		68.8%	63.3%	67.5%
- Restaurants	73.9%		74.2%	72.8%	75.4%
Leisure:					
- Organized excursions	8.7%		8.1%	12.9%	13.7%
- Sport activities	2.9%		7.8%	5.7%	6.1%
- Cultural activities	1.1%		0.4%	1.5%	2.1%
- Museums	1.3%		2.2%	2.3%	1.3%
- Theme Parks	3.9%		6.2%	6.9%	7.3%
- Discos and pubs	6.9%		9.9%	7.3%	8.3%
- Wellness	5.5%		5.2%	9.1%	8.0%
Purchases of goods:					
- Souvenirs	30.0%		33.1%	32.1%	28.8%
- Real state	0.2%		0.4%	0.8%	0.6%
- Other expenses	0.3%		1.0%	1.2%	1.8%
Other:					
- Medical or pharmaceutical expenses	5.9%		8.2%	7.1%	8.0%
- Other expenses	6.1%		7.2%	5.7%	6.3%

Average expenditure of tourists whose spending has been greater than €0 in each item

Expenditure per tourist and trip (€)	2019	2020	2021	2022	2023
Accommodation:	765	-	904	1,045	1,075
- Accommodation	598		653	809	883
- Additional accommodation expenses	167		251	236	192
Transport:	737		861	1,010	983
- National/International Transport	439		496	583	568
- Flights between islands	105		71	92	76
- Taxi	71		107	111	107
- Car rental	99		153	189	185
- Public transport	23		35	35	47
Food and drink:	439	-	477	452	548
- Food purchases at supermarkets	160		195	166	180
- Restaurants	279		282	286	368
Leisure:	563		691	650	568
- Organized excursions	104		88	100	86
- Sport activities	60		129	81	95
- Cultural activities	65		71	60	87
- Museums	33		34	36	46
- Theme Parks	113		62	125	75
- Discos and pubs	130		165	150	114
- Wellness	57		142	99	65
Purchases of goods:	2,929		583	1,356	3,758
- Souvenirs	137		139	152	133
- Real state	2,743		85	186	2,540
- Other expenses	48		358	1,017	1,084
Other:	138		128	121	151
- Medical or pharmaceutical expenses	80		55	53	88
- Other expenses	58		73	67	64

Source: Encuesta sobre el Gasto Turístico (ISTAC).

NORUEGA



1

What is the main purpose of their trip?

	2019	2020	2021	2022	2023
Holiday, leisure	91.6%		94.3%	94.0%	92.5%
Visiting family or friends	5.3%		4.3%	3.0%	5.2%
Business and work	1.0%		0.6%	0.7%	0.5%
Education and training	0.1%		0.0%	0.1%	0.2%
Sports training	0.8%		0.3%	0.2%	0.1%
Health or medical care	0.4%		0.4%	0.6%	0.6%
Fairs and congresses	0.1%		0.0%	0.0%	0.0%
Others	0.7%		0.1%	1.3%	0.8%

What is the main motivation for their holidays?

	2019	2020	2021	2022	2023
Rest	70.5%		72.4%	65.0%	63.7%
Enjoy family time	17.6%		17.0%	21.2%	22.6%
Have fun	2.7%		5.2%	5.9%	4.1%
Explore the destination	5.5%		1.8%	5.0%	5.0%
Practice their hobbies	2.5%		2.1%	1.4%	2.0%
Other reasons	1.2%		1.4%	1.6%	2.5%

Where did they spend their main holiday last year? *

2019	2020	2021	2022	2023
		68.3%	59.0%	26.3%
		17.7%	21.2%	31.9%
		14.0%	19.7%	41.8%
		0.3%	1.0%	1.5%
		0.7%	3.2%	8.7%
		0.5%	1.5%	4.6%
		0.8%	1.3%	2.3%
		0.0%	0.7%	1.4%
		1.3%	2.5%	8.1%
		0.1%	0.3%	0.9%
		1.0%	1.5%	2.0%
		0.3%	0.2%	0.7%
		0.3%	0.2%	0.0%
		0.0%	0.0%	0.1%
		8.8%	7.4%	11.5%
			68.3% 17.7% 14.0% 0.3% 0.5% 0.8% 0.0% 1.3% 1.0% 0.3% 0.3% 0.3% 0.3% 0.3% 0.0%	68.3% 59.0% 17.7% 21.2% 14.0% 19.7% 0.3% 1.0% 0.5% 1.5% 0.8% 1.3% 0.0% 0.7% 1.3% 2.5% 0.1% 0.3% 1.0% 1.5% 0.3% 0.2% 0.3% 0.2% 0.3% 0.2% 0.0% 0.0%

^{*} Percentage of valid answers

What other destinations did they consider for this trip? *

	2019	2020	2021	2022	2023
None (I was clear about "this Canary Island")			50.8%	50.2%	52.1%
Canary Islands (other island)			23.3%	23.8%	19.4%
Other destination			25.9%	26.0%	28.5%
Balearic Islands			0.4%	0.9%	1.1%
Rest of Spain			6.5%	6.3%	7.2%
Italy			3.2%	3.4%	3.3%
France			1.3%	0.8%	1.2%
Turkey			1.1%	1.7%	1.4%
Greece			4.5%	6.2%	6.4%
Portugal			2.7%	2.4%	1.4%
Croatia			2.0%	2.0%	2.3%
Egypt			1.9%	0.6%	1.6%
Others			2.3%	1.5%	2.6%

^{*} Percentage of valid answers

Importance of each factor in the destination choice

		-			
	2019	2020	2021	2022	2023
Climate	87.9%		87.7%	88.2%	84.2%
Sea	43.6%		44.7%	51.1%	42.7%
Safety	41.6%		45.1%	42.8%	41.5%
Beaches	40.8%		44.0%	47.5%	36.9%
Accommodation supply	37.1%		35.5%	41.7%	35.8%
Effortless trip	35.4%		39.4%	39.6%	34.6%
Tranquility	35.3%		33.9%	32.5%	33.7%
European belonging	27.6%		36.7%	34.9%	28.1%
Price	26.7%		28.2%	22.8%	24.1%
Environment	20.3%		22.3%	22.0%	21.6%
Gastronomy	17.5%		19.1%	24.9%	18.3%
Landscapes	14.9%		14.8%	17.8%	15.3%
Fun possibilities	12.1%		17.6%	20.6%	13.8%
Hiking trail network	14.6%		17.2%	12.0%	12.9%
Shopping	8.5%		9.7%	9.8%	8.9%
Authenticity	5.9%		11.2%	7.5%	6.9%
Nightlife	5.9%		11.8%	11.2%	6.5%
Exoticism	4.2%		7.8%	7.7%	4.8%
Culture	3.6%		7.6%	7.8%	3.9%
Historical heritage	4.1%		6.6%	3.6%	3.4%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important % of tourists who indicate that the factor is "very important" in their choice.

How far in advance do they book their trip?

	2019	2020	2021	2022	2023
The same day	0.8%		1.1%	1.3%	0.8%
Between 1 and 30 days	28.7%		32.9%	27.3%	26.0%
Between 1 and 2 months	23.7%		30.3%	20.5%	21.1%
Between 3 and 6 months	27.3%		21.8%	29.9%	32.6%
More than 6 months	19.6%		13.9%	21.0%	19.5%

% TOURISTS WHO BOOK MORE THAN 6 MONTHS IN ADVANCE



What channels did they use to get information about the trip?

	2019	2020	2021	2022	2023
Previous visits to the Canary Islands	63.7%		64.6%	61.1%	58.3%
Friends or relatives	23.5%		28.6%	27.6%	27.8%
Internet or social media	48.5%		41.5%	40.0%	41.6%
Mass Media	1.0%		1.3%	1.5%	1.5%
Travel guides and magazines	3.0%		2.1%	1.9%	1.9%
Travel Blogs or Forums	1.8%		0.7%	1.0%	1.3%
Travel TV Channels	0.2%		0.0%	0.4%	0.6%
Tour Operator or Travel Agency	24.3%		18.8%	24.0%	21.9%
Public administrations or similar	0.1%		0.9%	0.3%	0.1%
Others	2.2%		1.2%	3.0%	3.6%

^{*} Multi-choise question

NORWAY



With whom did they book their flight and accommodation?



	2019	2020	2021	2022	2023
Flight					
- Directly with the airline	35.5%		38.4%	38.7%	42.5%
- Tour Operator or Travel Agency	64.5%		61.6%	61.3%	57.5%
Accommodation					
- Directly with the accommodation	25.1%		26.2%	29.3%	32.6%
- Tour Operator or Travel Agency	74.9%		73.8%	70.7%	67.4%

Where does the flight come from?

Flight ■ - Tour Operator or Travel Agency ■ - Directly with the airline					Accomm - Tour Operato - Directly with	or Travel Ag	,
64%	62%	61%	57%	75%	74%	71%	67%
36%	38%	39%	43%	25%	26%	29%	33%
2019	2021	2022	2023	2019	2021	2022	2023

2019	2020	2021	2022	2023
96.6%		95.3%	95.6%	94.5%
1.0%		1.0%	1.9%	1.7%
0.5%		1.0%	0.9%	1.2%
0.1%		0.5%	0.7%	1.1%
0.7%		0.3%	0.3%	0.5%
0.9%		0.4%	0.2%	0.4%
0.0%		0.0%	0.0%	0.2%
0.0%		0.6%	0.0%	0.1%
0.0%		0.1%	0.0%	0.1%
0.0%		0.3%	0.1%	0.1%
0.2%		0.5%	0.3%	0.0%
	96.6% 1.0% 0.5% 0.1% 0.7% 0.9% 0.0% 0.0%	96.6% 1.0% 0.5% 0.1% 0.7% 0.9% 0.0% 0.0% 0.0%	96.6% 95.3% 1.0% 1.0% 0.5% 1.0% 0.1% 0.5% 0.7% 0.3% 0.9% 0.4% 0.0% 0.0% 0.0% 0.6% 0.0% 0.1% 0.0% 0.3%	96.6% 95.3% 95.6% 1.0% 1.0% 1.9% 0.5% 1.0% 0.9% 0.1% 0.5% 0.7% 0.7% 0.3% 0.3% 0.9% 0.4% 0.2% 0.0% 0.0% 0.0% 0.0% 0.6% 0.0% 0.0% 0.1% 0.0% 0.0% 0.3% 0.1%

Where do they stay?

0.1%	(
0.1%	
0.0%	

					where ao they stay?
2023	2022	2021	2020	2019	
15.7%	18.3%	19.7%		15.5%	1-2-3* Hotel
26.0%	26.7%	28.6%		23.0%	4* Hotel
5.3%	8.6%	5.3%		5.0%	5* Hotel / 5* Luxury Hotel
24.6%	21.4%	20.3%		35.5%	Aparthotel / Tourist Villa
10.0%	5.9%	10.3%		6.9%	House/room rented in a private dwelling
12.3%	10.5%	11.1%		8.8%	Private accommodation (1)
6.2%	8.6%	4.7%		5.3%	Others (Cottage, cruise, camping,)
	8.6% 21.4% 5.9% 10.5%	5.3% 20.3% 10.3% 11.1%	 	5.0% 35.5% 6.9% 8.8%	5* Hotel / 5* Luxury Hotel Aparthotel / Tourist Villa House/room rented in a private dwelling Private accommodation (1)

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



What do they book?

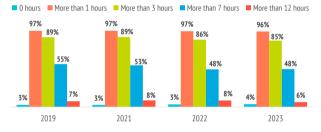


	2019	2020	2021	2022	2023
Room only	54.4%		47.0%	42.5%	51.3%
Bed and Breakfast	19.8%		26.2%	23.7%	19.7%
Half board	10.9%		7.4%	9.3%	8.8%
Full board	1.0%		1.6%	2.5%	2.6%
All inclusive	13.9%		17.9%	22.1%	17.6%

Activities in the Canary Islands



Outdoor time per day	2019	2020	2021	2022	2023
0 hours	2.6%		2.6%	3.2%	3.6%
1 - 2 hours	8.3%		8.0%	10.7%	11.6%
3 - 6 hours	34.2%		36.2%	38.0%	36.4%
7 - 12 hours	47.7%		44.8%	39.8%	42.3%
More than 12 hours	7.1%		8.3%	8.2%	6.1%
Outdoor time per day	7.5		7.3	6.8	6.9



Activities in the Canary Islands	2019	2020	2021	2022	2023
Walk, wander	77.5%	2020	78.2%	74.4%	75.2%
Beach	63.5%		65.7%	67.6%	65.3%
Swimming pool, hotel facilities	59.5%		56.9%	65.4%	62.9%
Hiking			38.5%	35.8%	34.7%
Explore the island on their own	37.1%		32.7%	31.9%	32.7%
Nightlife / concerts / shows	13.7%		16.0%	13.3%	14.9%
Wineries / markets / popular festivals	12.6%		6.5%	10.1%	10.3%
Theme parks	7.7%		9.0%	10.3%	9.6%
Running			10.0%	7.4%	9.4%
Beauty and health treatments	7.4%		8.0%	12.3%	9.3%
Organized excursions	7.8%		6.0%	9.2%	8.0%
Taste Canarian gastronomy	6.1%		4.9%	6.8%	6.5%
Swim			37.0%	13.4%	5.5%
Sea excursions / whale watching	4.7%		5.6%	5.7%	5.0%
Museums / exhibitions	4.7%		4.3%	4.8%	3.8%
Golf			4.7%	2.1%	3.7%
Other Nature Activities			3.2%	3.1%	2.6%
Cycling / Mountain bike			3.4%	2.1%	2.5%
Practice other sports			6.4%	4.3%	2.5%
Scuba Diving			1.9%	1.5%	1.7%
Surf			2.1%	1.9%	1.4%
Astronomical observation	1.7%		1.8%	1.7%	1.2%
Windsurf / Kitesurf			1.2%	0.8%	0.4%

^{*} Multi-choise question

NORWAY

Tourists (≥ 16 year old)

Lanzarote

Fuerteventura

Gran Canaria

Tenerife

La Palma



0.2%

8.91

8.91

8.84

‴

0.0%

Which island do they choose?

Share by islands	2019	2020	2021	2022	2023
Lanzarote	4.3%		0.5%	2.4%	2.8%
Fuerteventura	1.7%		0.3%	1.3%	2.2%
Gran Canaria	73.8%		87.0%	78.1%	77.9%
Tenerife	20.2%		12.0%	18.1%	17.0%

0.0%



2019

15,947

6,479

273,849

74,793

0

2020

2021

396

271

68,930

9,516

142

2022

7,206

3,853

231,208

53,654

0

2023

9,941

7,973

279,257

61,124

302

La Palma

How many islands do they visit during their trip?

À

0.1%

	2019	2020	2021	2022	2023
One island	94.9%		97.0%	95.7%	94.0%
Two islands	4.8%		3.0%	4.2%	5.5%
Three or more islands	0.3%		0.0%	0.0%	0.6%

How many are loyal to the Canary Islands?

	2019	2020	2021	2022	2023
Repeat tourists	85.4%		85.9%	82.7%	84.2%
At least 10 previous visits	36.1%		34.2%	35.5%	34.7%
Repeat tourists (last 5 years)	78.7%		78.3%	73.8%	74.5%
Repeat tourists (last 5 years)(5 or more visits)	36.0%		24.4%	18.5%	21.9%

How do they rate the Canary Islands?					
Satisfaction (scale 0-10)	2019	2020	2021	2022	2023
Average rating	8.44		8.71	8.68	8.56

Experience in the Canary Islands	2019	2020	2021	2022	2023
Worse or much worse than expected	1.9%		3.3%	2.1%	1.6%
Lived up to expectations	68.7%		61.0%	59.7%	65.9%
Better or much better than expected	29.4%		35.6%	38.2%	32.5%
Future intentions (scale 1-10)	2019	2020	2021	2022	2023
Return to the Canary Islands	8.80		9.00	8.89	8.86

8.74

Who are they?



Who are they?					å
	2019	2020	2021	2022	2023
Gender					
Men	51.5%		47.6%	51.2%	47.9%
Women	48.5%		52.4%	48.8%	52.1%
Age					
Average age	54.2		51.2	50.8	53.4
Standard deviation	15.4		16.9	17.6	16.9
Age range					
16 - 24 years old	4.4%		10.4%	10.3%	6.7%
25 - 30 years old	5.9%		4.8%	6.8%	6.5%
31 - 45 years old	17.7%		18.6%	21.6%	20.3%
46 - 60 years old	30.9%		29.6%	25.9%	25.0%
Over 60 years old	41.0%		36.5%	35.4%	41.5%
<u>Occupation</u>					
Salaried worker	48.1%		53.0%	52.4%	51.4%
Self-employed	8.5%		4.7%	5.9%	9.3%
Unemployed	0.7%		0.2%	1.4%	0.5%
Business owner	8.1%		11.2%	9.8%	7.2%
Student	1.8%		3.7%	2.7%	1.6%
Retired	31.1%		24.4%	24.5%	28.0%
Unpaid domestic work	0.1%		0.0%	0.2%	0.0%
Others	1.7%		2.9%	3.2%	2.0%
Annual household income level					
Less than €25,000	4.0%		4.6%	3.4%	2.6%
€25,000 - €49,999	21.7%		19.0%	13.0%	14.2%
€50,000 - €74,999	32.3%		25.4%	30.8%	27.2%
More than €74,999	42.0%		51.1%	52.8%	56.0%
Education level					
No studies	0.6%		0.3%	0.4%	0.9%
Primary education	4.0%		4.2%	2.8%	3.0%
Secondary education	31.0%		28.9%	25.6%	25.4%
Higher education	64.5%		66.7%	71.2%	70.7%

Who do they come with?

Recommend visiting the Canary Islands

	2019	2020	2021	2022	2023
		2020			
Unaccompanied	11.7%		14.4%	11.4%	10.0%
Only with partner	49.3%		48.3%	41.6%	47.5%
Only with children (< 13 years old)	2.5%		3.0%	4.3%	4.5%
Partner + children (< 13 years old)	3.8%		5.1%	6.2%	5.6%
Other relatives	8.3%		8.3%	11.0%	10.3%
Friends	7.0%		9.0%	6.8%	5.4%
Work colleagues	0.5%		0.0%	0.3%	0.1%
Organized trip	0.4%		0.3%	0.6%	0.0%
Other combinations (2) (2) Combination of some of the groups previously a	16.5%		11.5%	17.8%	16.6%
(2) combination of some of the groups previously a	nuryzeu				

Tourists with children	11.5%	 12.7%	19.0%	17.3%
- Between 0 and 2 years old	1.6%	 0.0%	0.8%	1.4%
- Between 3 and 12 years old	9.0%	 11.5%	16.9%	14.5%
- Between 0 -2 and 3-12 years old	0.8%	 1.1%	1.2%	1.4%
Tourists without children	88.5%	 87.3%	81.0%	82.7%
Group composition:				
- 1 person	15.5%	 15.5%	14.5%	12.7%
- 2 people	58.6%	 59.8%	50.3%	57.2%
- 3 people	8.6%	 9.1%	10.9%	10.6%
- 4 or 5 people	13.7%	 11.6%	18.0%	13.8%
- 6 or more people	3.7%	 3.9%	6.2%	5.7%
Average group size:	2.43	 2.43	2.80	2.60