### **SWITZERLAND**

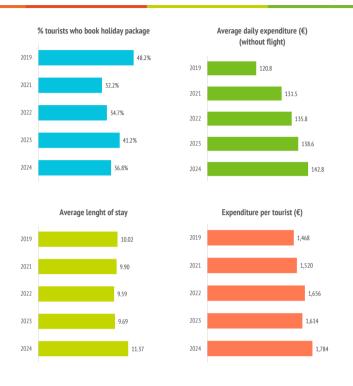


### How many are they and how much do they spend?



**å**€

	2019	2021	2022	2023	2024
TOURISTS					
Tourist arrivals (FRONTUR) (*)	264	100	155	191	191
Tourist arrivals ≥ 16 years old (EGT) (*)	234	88	135	168	171
- book holiday package (*)	113	28	47	69	63
- do not book holiday package (*)	121	60	88	99	108
- % tourists who book holiday package	48.2%	32.2%	34.7%	41.2%	36.8%
Children < 16 years old (FRONTUR - EGT) (*)	30	12	20	23	20
Expenditure per tourist (€)	1,468	1,520	1,656	1,614	1,784
- book holiday package	1,567	1,605	1,899	1,839	2,143
- holiday package	1,269	1,297	1,605	1,527	1,785
- others	298	307	294	312	358
- do not book holiday package	1,376	1,480	1,527	1,457	1,575
- flight	384	377	431	369	440
- accommodation	484	554	585	553	577
- others	508	549	510	535	557
Average lenght of stay	10.02	9.90	9.59	9.69	11.37
Average daily expenditure (€)	169.8	179.2	191.5	189.4	201.5
Average daily expenditure (without flight)	120.8	131.5	135.8	138.6	142.8
Average cost of the flight (€)	418.8	390.8	477.7	427.4	521.4
<b>Total turnover</b> ( ≥ 16 years old) (€m)	343	134	223	272	305
Turnover without flight (≥ 16 years old) (€m) (*) Thousands of tourists	245	100	159	200	216
( ) Thousands by tourists					



#### % Tourists whose spending has been greater than €0 in each item

#### Average expenditure of tourists whose spending has been greater than €0 in each item

	2019	2021	2022	2023	2024
Accommodation:					
- Accommodation	84.6%	87.2%	85.5%	85.6%	83.2%
- Additional accommodation expenses	11.2%	8.4%	6.8%	9.1%	9.5%
Transport:					
- National/International Transport	95.0%	96.8%	97.1%	95.4%	96.2%
- Flights between islands	3.7%	7.7%	7.3%	6.4%	7.8%
- Taxi	43.4%	41.9%	41.3%	40.2%	40.6%
- Car rental	32.6%	43.0%	44.3%	42.2%	41.6%
- Public transport	8.7%	11.1%	9.5%	11.4%	14.7%
Food and drink:					
- Food purchases at supermarkets	55.2%	54.3%	55.1%	59.0%	64.9%
- Restaurants	64.8%	69.9%	71.2%	69.8%	73.5%
Leisure:					
- Organized excursions	22.6%	25.6%	21.4%	27.2%	26.0%
- Sport activities	11.4%	11.4%	10.0%	11.9%	9.3%
- Cultural activities	2.8%	3.3%	3.4%	3.3%	2.0%
- Museums	5.3%	5.4%	6.3%	6.8%	6.3%
- Theme Parks	7.6%	6.7%	10.3%	12.1%	9.2%
- Discos and pubs	5.9%	4.1%	7.7%	8.2%	6.1%
- Wellness	6.0%	9.3%	5.6%	11.1%	5.8%
Purchases of goods:					
- Souvenirs	47.3%	41.9%	42.4%	39.7%	46.1%
- Real state	0.2%	0.6%	0.4%	0.2%	0.0%
- Other expenses	0.8%	1.2%	0.8%	0.0%	2.3%
Other:					
- Medical or pharmaceutical expenses	7.4%	17.4%	9.7%	10.5%	4.3%
- Other expenses	5.2%	8.5%	4.8%	4.5%	3.3%

Expenditure per tourist and trip (€)	2019	2021	2022	2023	2024
Accommodation:	948	903	958	1,077	1,068
- Accommodation	727	708	831	832	896
- Additional accommodation expenses	221	195	127	246	172
Transport:	710	745	872	811	860
- National/International Transport	441	404	492	448	542
- Flights between islands	50	75	99	95	51
- Taxi	77	106	92	94	107
- Car rental	116	136	153	146	138
- Public transport	27	24	36	29	22
Food and drink:	352	349	332	342	375
- Food purchases at supermarkets	127	126	110	117	131
- Restaurants	225	223	222	225	245
Leisure:	640	719	604	530	622
- Organized excursions	84	98	90	87	100
- Sport activities	167	231	141	133	151
- Cultural activities	99	42	77	47	43
- Museums	39	38	27	41	38
- Theme Parks	66	60	55	57	73
- Discos and pubs	111	170	120	78	102
- Wellness	75	81	95	87	116
Purchases of goods:	327	1,414	3,939	208	199
- Souvenirs	99	109	99	106	123
- Real state	168	160	3,414	102	0
- Other expenses	60	1,144	426	0	76
Other:	202	230	118	131	182
- Medical or pharmaceutical expenses	35	66	51	51	35
- Other expenses	168	163	67	80	146

Source: Encuesta sobre el Gasto Turístico (ISTAC).

### **SWITZERLAND**



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### What is the main purpose of their trip?

	2019	2021	2022	2023	2024
Holiday, leisure	89.1%	89.6%	90.0%	90.9%	90.5%
Visiting family or friends	6.5%	7.1%	7.5%	5.2%	7.7%
Business and work	0.6%	0.9%	0.8%	0.4%	0.7%
Education and training	0.6%	0.3%	0.1%	0.0%	0.0%
Sports training	1.6%	0.6%	0.4%	1.7%	0.3%
Health or medical care	0.0%	0.0%	0.4%	0.2%	0.0%
Fairs and congresses	0.3%	0.2%	0.0%	0.4%	0.0%
Others	1.4%	1.4%	0.8%	1.1%	0.8%

#### What is the main motivation for their holidays?

	2019	2021	2022	2023	2024
Rest	50.8%	49.4%	44.5%	42.9%	40.1%
Enjoy family time	10.1%	10.2%	11.6%	11.3%	16.1%
Have fun	8.9%	8.0%	7.4%	11.3%	5.4%
Explore the destination	22.3%	24.2%	27.8%	27.7%	32.1%
Practice their hobbies	5.4%	5.2%	6.1%	4.8%	4.2%
Other reasons	2.4%	3.0%	2.6%	1.9%	2.2%

### Where did they spend their main holiday last year? \*

	2019	2021	2022	2023	2024
Didn't have holidays		25.8%	18.5%	11.1%	8.7%
Canary Islands		14.1%	18.8%	18.0%	20.2%
Other destination		60.1%	62.7%	70.9%	71.1%
Balearic Islands		3.1%	3.1%	4.5%	5.4%
Rest of Spain		7.0%	7.5%	7.3%	7.5%
Italy		12.8%	12.9%	16.0%	17.9%
France		9.8%	8.1%	8.4%	8.3%
Turkey		1.2%	1.4%	2.4%	2.1%
Greece		7.0%	9.7%	4.4%	5.0%
Portugal		3.0%	2.5%	5.6%	4.8%
Croatia		1.2%	2.7%	3.0%	1.3%
Egypt		1.1%	2.0%	1.8%	1.6%
Tunisia		0.2%	0.1%	0.0%	0.0%
Morocco		0.2%	0.3%	1.2%	1.3%
Others		13.4%	12.4%	16.3%	15.8%

<sup>\*</sup> Percentage of valid answers

### What other destinations did they consider for this trip? \*

	2019	2021	2022	2023	2024
None (I was clear about "this Canary Island")		29.3%	31.2%	36.6%	32.6%
Canary Islands (other island)		24.0%	23.6%	26.2%	25.7%
Other destination		46.6%	45.2%	37.2%	41.7%
Balearic Islands		4.2%	4.3%	3.0%	3.9%
Rest of Spain		6.1%	7.1%	5.5%	6.9%
Italy		5.0%	4.9%	4.0%	4.8%
France		0.9%	1.9%	0.7%	1.3%
Turkey		3.0%	2.7%	2.1%	2.5%
Greece		10.6%	8.9%	9.3%	8.3%
Portugal		5.7%	5.7%	4.3%	4.9%
Croatia		3.2%	2.0%	0.7%	1.2%
Egypt		3.8%	4.0%	3.5%	3.8%
Others		4.1%	3.6%	4.0%	4.0%

<sup>\*</sup> Percentage of valid answers

### Importance of each factor in the destination choice

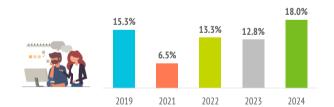
	2019	2021	2022	2023	2024
Climate	76.0%	73.7%	70.7%	72.7%	76.1%
Sea	52.4%	56.9%	56.7%	58.8%	58.9%
Safety	47.5%	44.3%	48.3%	50.7%	53.2%
Tranquility	43.7%	39.8%	43.9%	46.8%	45.4%
Beaches	40.1%	44.4%	44.9%	49.3%	45.0%
Landscapes	33.3%	32.9%	40.0%	42.2%	39.9%
European belonging	36.9%	31.3%	34.1%	32.9%	39.9%
Effortless trip	34.3%	34.6%	39.6%	38.7%	37.9%
Accommodation supply	36.1%	37.6%	35.6%	34.2%	37.5%
Gastronomy	34.0%	36.3%	32.5%	37.1%	35.3%
Environment	29.0%	27.6%	30.0%	30.3%	31.9%
Price	25.1%	24.9%	28.4%	24.9%	25.4%
Authenticity	22.2%	20.4%	23.1%	22.8%	24.5%
Fun possibilities	15.8%	13.3%	19.2%	17.9%	16.1%
Hiking trail network	10.9%	11.0%	11.1%	9.8%	15.5%
Historical heritage	6.0%	5.8%	7.6%	9.2%	11.2%
Exoticism	9.2%	10.2%	9.5%	8.9%	11.1%
Culture	4.9%	9.8%	7.3%	6.6%	11.1%
Shopping	6.8%	7.2%	10.3%	10.5%	9.5%
Nightlife	6.6%	7.0%	7.8%	5.4%	5.8%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important % of tourists who indicate that the factor is "very important" in their choice.

#### How far in advance do they book their trip?

		_			
	2019	2021	2022	2023	2024
The same day	1.0%	1.4%	1.1%	0.3%	0.5%
Between 1 and 30 days	27.3%	51.0%	26.8%	27.6%	22.1%
Between 1 and 2 months	22.3%	28.6%	29.5%	28.5%	28.2%
Between 3 and 6 months	34.2%	12.5%	29.3%	30.9%	31.1%
More than 6 months	15.3%	6.5%	13.3%	12.8%	18.0%

#### % TOURISTS WHO BOOK MORE THAN 6 MONTHS IN ADVANCE



## What channels did they use to get information about the trip?

	2019	2021	2022	2023	2024
Previous visits to the Canary Islands	42.3%	39.3%	43.5%	40.9%	40.7%
Friends or relatives	28.9%	27.6%	30.5%	30.5%	24.8%
Internet or social media	61.3%	55.7%	57.1%	54.5%	51.0%
Mass Media	1.4%	3.2%	1.4%	1.9%	0.4%
Travel guides and magazines	11.1%	8.0%	9.3%	8.9%	11.4%
Travel Blogs or Forums	5.5%	6.5%	6.8%	7.1%	5.1%
Travel TV Channels	0.4%	0.4%	1.2%	1.2%	0.4%
Tour Operator or Travel Agency	18.6%	18.0%	13.3%	16.6%	16.5%
Public administrations or similar	0.4%	1.3%	0.4%	0.0%	0.0%
Others	1.9%	3.1%	3.6%	4.0%	3.0%

<sup>\*</sup> Multi-choise question

## **SWITZERLAND**



### With whom did they book their flight and accommodation?



	2019	2021	2022	2023	2024
Flight					
- Directly with the airline	48.0%	64.3%	63.1%	57.4%	63.9%
- Tour Operator or Travel Agency	52.0%	35.7%	36.9%	42.6%	36.1%
Accommodation					
- Directly with the accommodation	38.2%	47.9%	46.6%	42.6%	49.4%
- Tour Operator or Travel Agency	61.8%	52.1%	53.4%	57.4%	50.6%

#### Where does the flight come from?

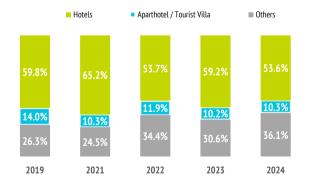
- Tour Op	erator or Tra	Flight avel Agency	- Directly	with the airline		- Tour	commodat Operator or Tr tly with the ac	avel Agency	
52%	36%	37%	43%	36%	62%	52%	53%	57%	51%
48%	64%	63%	57%	64%	38%	48%	47%	43%	49%
2019	2021	2022	2023	2024	2019	2021	2022	2023	2024

	2019	2021	2022	2023	2024
Switzerland	79.0%	77.7%	77.3%	80.7%	67.6%
Spanish Mainland	14.9%	13.1%	9.9%	10.2%	14.4%
Italy	2.7%	2.2%	5.2%	2.4%	7.6%
Portugal	0.8%	1.4%	2.7%	0.6%	3.8%
Germany	1.7%	3.2%	2.3%	3.1%	3.1%
United Kingdom	0.2%	0.4%	0.5%	0.5%	1.4%
Luxembourg	0.1%	0.0%	0.0%	0.0%	0.6%
France	0.2%	0.7%	0.6%	0.5%	0.5%
Netherlands	0.1%	0.0%	0.1%	0.0%	0.4%
Ireland	0.0%	0.5%	0.0%	0.0%	0.3%
Others	0.3%	0.8%	1.4%	2.0%	0.3%

#### Where do they stay?

Where do they stay?					
	2019	2021	2022	2023	2024
1-2-3* Hotel	9.4%	10.9%	5.2%	10.6%	7.8%
4* Hotel	32.2%	32.3%	32.2%	32.6%	32.9%
5* Hotel / 5* Luxury Hotel	18.1%	22.1%	16.3%	15.9%	12.9%
Aparthotel / Tourist Villa	14.0%	10.3%	11.9%	10.2%	10.3%
House/room rented in a private dwelling	8.0%	8.3%	11.7%	9.5%	19.2%
Private accommodation (1)	8.5%	8.2%	8.5%	8.8%	12.4%
Others (Cottage cruise camping )	9.8%	8.0%	14 2%	12.3%	4.5%

 $(1) \ \ Own\ property\ / House\ of\ friends\ or\ relatives\ /\ Free\ housing\ exchange\ /\ Other\ private\ accommodation.$ 



### What do they book?

	2019	2021	2022	2023	2024
Room only	24.1%	21.6%	29.1%	28.8%	31.4%
Bed and Breakfast	25.1%	24.9%	21.1%	23.9%	26.9%
Half board	26.7%	30.7%	27.7%	26.7%	21.5%
Full board	3.3%	4.3%	4.9%	2.9%	3.7%
All inclusive	20.9%	18.5%	17.2%	17.7%	16.4%

### Activities in the Canary Islands



Outdoor time per day	2019	2021	2022	2023	2024
0 hours	4.5%	2.3%	2.7%	0.6%	1.9%
1 - 2 hours	7.2%	9.6%	9.0%	8.3%	6.1%
3 - 6 hours	30.5%	29.7%	24.3%	26.8%	29.6%
7 - 12 hours	48.5%	49.7%	54.1%	52.8%	54.8%
More than 12 hours	9.3%	8.7%	9.9%	11.4%	7.6%
Outdoor time per day	7.5	7.7	8.0	8.1	7.8



Activities in the Canary Islands	2019	2021	2022	2023	2024
Beach	70.1%	83.1%	77.0%	77.6%	77.6%
Explore the island on their own	48.5%	54.5%	54.0%	49.1%	55.3%
Walk, wander	51.7%	58.6%	57.0%	55.4%	55.2%
Swimming pool, hotel facilities	46.6%	57.6%	48.3%	46.3%	43.2%
Taste Canarian gastronomy	27.0%	25.5%	26.9%	29.7%	29.0%
Hiking		21.7%	17.6%	21.1%	20.2%
Other Nature Activities		12.6%	12.7%	9.3%	13.5%
Wineries / markets / popular festivals	11.7%	8.7%	11.6%	12.5%	13.5%
Sea excursions / whale watching	10.8%	13.5%	15.5%	14.9%	13.2%
Theme parks	15.3%	10.4%	16.5%	12.1%	12.8%
Museums / exhibitions	11.6%	9.7%	10.9%	11.3%	12.6%
Organized excursions	14.4%	15.4%	15.6%	17.0%	12.5%
Nightlife / concerts / shows	14.8%	9.2%	15.2%	17.6%	12.4%
Beauty and health treatments	7.1%	10.2%	6.1%	9.4%	9.9%
Practice other sports		7.1%	6.7%	8.3%	5.1%
Swim		38.7%	8.3%	3.4%	4.1%
Surf		6.1%	7.6%	3.6%	3.9%
Astronomical observation	4.0%	3.2%	5.5%	4.0%	3.7%
Running		6.7%	7.2%	5.7%	3.7%
Cycling / Mountain bike		5.9%	4.5%	4.0%	3.1%
Scuba Diving		2.3%	6.1%	2.4%	2.8%
Golf		3.3%	3.3%	5.0%	2.6%
Windsurf / Kitesurf		3.4%	5.1%	1.9%	2.0%

<sup>\*</sup> Multi-choise question

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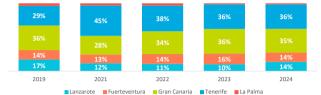
## **SWITZERLAND**



### Which island do they choose?

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Tourists (≥ 16 year old)	2019	2021	2022	2023	2024	Share by islands	2019	2021	2022	2023	2024
Lanzarote	39,283	10,103	14,320	16,899	23,271	Lanzarote	17.0%	11.6%	10.6%	10.1%	13.6%
Fuerteventura	31,851	11,258	19,406	26,094	23,232	Fuerteventura	13.8%	12.9%	14.4%	15.6%	13.6%
Gran Canaria	83,826	24,040	45,216	61,032	59,722	Gran Canaria	36.4%	27.5%	33.6%	36.5%	35.0%
Tenerife	67,059	39,280	51,304	60,783	61,812	Tenerife	29.1%	45.0%	38.1%	36.3%	36.2%
La Palma	8,528	2,668	4,290	2,501	2,546	La Palma	3.7%	3.1%	3.2%	1.5%	1.5%



### How many islands do they visit during their trip?



	2019	2021	2022	2023	2024
One island	89.4%	91.0%	89.1%	91.6%	89.6%
Two islands	7.9%	7.3%	9.1%	8.1%	8.2%
Three or more islands	2.7%	1.8%	1.8%	0.3%	2.2%

### How many are loyal to the Canary Islands?



	2019	2021	2022	2023	2024
Repeat tourists	64.2%	59.9%	63.2%	66.3%	64.2%
At least 10 previous visits	18.1%	16.0%	18.2%	19.4%	13.2%
Repeat tourists (last 5 years)	58.7%	54.8%	57.8%	59.1%	58.9%
Repeat tourists (last 5 years)(5 or more visits)	18.1%	13.0%	13.9%	15.8%	15.4%

### How do they rate the Canary Islands?

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Satisfaction (scale 0-10)	2019	2021	2022	2023	2024
Average rating	8.61	8.74	8.69	8.66	8.73
Experience in the Canary Islands	2019	2021	2022	2023	2024
Worse or much worse than expected	3.5%	1.3%	2.8%	2.4%	2.9%
Lived up to expectations	54.9%	55.2%	58.3%	57.2%	48.0%
Better or much better than expected	41.7%	43.5%	38.9%	40.4%	49.2%
Future intentions (scale 1-10)	2019	2021	2022	2023	2024
Return to the Canary Islands	8.28	8.53	8.48	8.54	8.61
Recommend visiting the Canary Islands	8.63	8.87	8.80	8.78	9.01

## Who are they?



Time are they.					(111)
	2019	2021	2022	2023	2024
Gender					
Men	53.1%	54.4%	51.0%	51.4%	54.4%
Women	46.9%	45.6%	49.0%	48.6%	45.6%
Age					
Average age	44.7	42.0	43.6	43.6	45.5
Standard deviation	15.2	15.3	16.3	16.1	17.4
Age range					
16 - 24 years old	10.0%	11.5%	12.4%	11.2%	12.5%
25 - 30 years old	11.8%	17.6%	16.3%	15.1%	13.9%
31 - 45 years old	30.2%	31.7%	28.2%	28.9%	26.8%
46 - 60 years old	30.9%	24.7%	25.8%	26.1%	24.2%
Over 60 years old	17.2%	14.5%	17.3%	18.7%	22.5%
Occupation					
Salaried worker	58.5%	65.6%	59.7%	60.6%	62.0%
Self-employed	7.5%	6.6%	8.7%	6.8%	8.7%
Unemployed	0.1%	1.1%	0.6%	0.4%	0.0%
Business owner	17.3%	12.3%	12.2%	11.6%	10.0%
Student	3.3%	5.3%	5.3%	4.5%	5.7%
Retired	11.0%	8.3%	10.8%	13.1%	12.1%
Unpaid domestic work	1.2%	0.5%	0.3%	0.8%	0.6%
Others	1.1%	0.2%	2.5%	2.3%	0.8%
Annual household income level					
Less than €25,000	10.4%	5.9%	5.7%	4.1%	6.8%
€25,000 - €49,999	14.2%	9.0%	10.9%	13.1%	11.2%
€50,000 - €74,999	27.1%	19.1%	17.4%	21.7%	21.3%
More than €74,999	48.3%	66.0%	66.0%	61.1%	60.6%
Education level					
No studies	0.4%	0.6%	0.7%	1.0%	1.4%
Primary education	8.7%	4.2%	5.7%	4.2%	4.1%
Secondary education	22.2%	16.8%	17.8%	24.8%	24.2%
Higher education	68.8%	78.4%	75.8%	70.0%	70.3%

Future intentions (scale 1-10)	2019	2021	2022	2023	2024
Return to the Canary Islands	8.28	8.53	8.48	8.54	8.61
Recommend visiting the Canary Islands	8.63	8.87	8.80	8.78	9.01
Who do they come with?					<b>iii</b> i
	2019	2021	2022	2023	2024
Unaccompanied	16.8%	15.4%	16.3%	16.3%	11.2%
Only with partner	43.6%	49.5%	47.7%	49.6%	46.2%
Only with children (< 13 years old)	5.8%	3.0%	4.2%	3.6%	5.2%
Partner + children (< 13 years old)	4.9%	6.2%	4.8%	3.7%	7.1%
Other relatives	6.2%	6.1%	7.3%	7.7%	8.7%
Friends	8.6%	8.4%	8.3%	9.8%	8.6%
Work colleagues	0.7%	0.8%	0.1%	0.8%	0.0%
Organized trip	0.2%	0.4%	0.0%	0.1%	0.3%
Other combinations (2)	13.2%	10.3%	11.3%	8.5%	12.8%
(2) Combination of some of the groups previously analy	yzed				
Tourists with children	14.4%	10.6%	11.4%	10.3%	16.8%
- Between 0 and 2 years old	1.8%	1.4%	0.5%	2.3%	0.5%
- Between 3 and 12 years old	12.0%	8.3%	9.4%	7.1%	15.6%
- Between 0 -2 and 3-12 years old	0.7%	0.9%	1.5%	1.0%	0.8%
Tourists without children	85.6%	89.4%	88.6%	89.7%	83.2%
Group composition:					
- 1 person	20.4%	17.3%	17.8%	19.2%	12.7%
- 2 people	53.8%	56.9%	58.2%	59.9%	55.1%
- 3 people	10.8%	12.7%	8.5%	9.4%	10.9%
- 4 or 5 people	14.0%	11.9%	13.2%	9.9%	17.6%
- 6 or more people	1.1%	1.2%	2.4%	1.7%	3.7%
Average group size:	2.28	2.26	2.31	2.23	2.57