Profile of tourist visiting Gran Canaria 2015



How many they are and how much do they spend?

- Sporting activities

- Cultural activities

Others:

- Wellness

- Discos and disco-pubs



How	do	they	book?



ry Islands	Accommodation booking	Gran Canaria	Canary Islands
2,310,044	Tour Operator	44.2%	42.8%
133.60	- Tour Operator's website	80.8%	78.8%
95.33	Accommodation	12.3%	14.0%
38.27	- Accommodation's website	79.4%	81.9%
9.46	Travel agency (High street)	19.2%	19.8%
1,125	Online Travel Agency (OTA)	14.0%	15.4%
13,854	No need to book accommodation	10.3%	8.0%
100%			

Flight booking	Gran Canaria	Canary Islands
Tour Operator	46.2%	45.5%
- Tour Operator's website	79.4%	77.7%
Airline	23.5%	24.9%
- Airline´s website	95.5%	96.2%
Travel agency (High street)	19.5%	18.6%
Online Travel Agency (OTA)	10.8%	11.0%

Where do they stay?



	Gran Canaria	Canary Islands
5* Hotel	6.6%	6.8%
4* Hotel	29.4%	37.7%
1-2-3* Hotel	19.6%	15.0%
Apartment	29.2%	30.3%
Property (privately-owned, friends, family)	8.3%	7.0%
Others	7.0%	3.2%

How are they?



Gender	Gran Canaria	Canary Islands
Percentage of men	51.3%	49.8%
Percentage of women	48.7%	50.2%
Age		
Average age (tourists > 16 years old)	45.9	44.5
Standard deviation	16.0	14.9
Age range		
16-24 years old	10.1%	8.8%
25-30 years old	11.1%	13.1%
31-45 years old	28.8%	32.8%
46-60 years old	28.2%	28.4%
Over 60 years old	21.7%	17.0%
Occupation		
Business owner or self-employed	20.6%	23.7%
Upper/Middle management employee	37.1%	37.1%
Auxiliary level employee	16.2%	16.6%
Students	6.7%	5.6%
Retired	17.1%	14.5%
Unemployed / unpaid dom. work	2.4%	2.5%
Annual household income level		
€12,000 - €24,000	17.9%	18.3%
€24,001 - €36,000	18.0%	18.9%
€36,001 - €48,000	16.8%	16.9%
€48,001 - €60,000	15.2%	14.6%
€60,001 - €72,000	9.1%	9.2%
€72,001 - €84,000	6.8%	6.1%
More than €84,000	16.2%	16.0%

	Gran Canaria	Canary Islan
Tourist arrivals (> 16 years old)	3,447,259	12,310,0
Average daily expenditure (€)	138.88	133.
. in their place of residence	97.30	95.
. in the Canary Islands	41.58	38.
Average lenght of stay	9.93	9.
Turnover per tourist (€)	1,187	1,1
Total turnover (> 16 years old) (€m)	4,094	13,8
Share of total turnover	29.5%	100

Share of total tourist	28.0%	100%		
Expenditure in the Canary Islands per tourist and	Expenditure in the Canary Islands per tourist and trip (€)			
Accommodation ^(*) :	50.56	44.10		
- Accommodation	44.63	37.76		
- Additional accommodation expenses	5.94	6.33		
Transport:	26.34	27.41		
- Public transport	6.90	4.99		

4.84

1.54

8.90

16.89

3.35

20.34	27.41
6.90	4.99
9.47	7.42
9.97	14.99
176.47	153.13
93.55	68.64
82.92	84.49
62.82	55.15
34.04	36.28
12.95	14.63
4.58	5.23
1.23	1.51
	6.90 9.47 9.97 176.47 93.55 82.92 62.82 34.04 12.95 4.58

- Medical expenses - Other expenses

How far in advance do they book their trip?



5.38

2.18

7.34

15.71

2.97

1.46

11.28

	Gran Canaria	Canary Islands
The same day they leave	0.7%	0.6%
Between 2 and 7 days	8.4%	7.3%
Between 8 and 15 days	9.5%	8.9%
Between 16 and 30 days	16.7%	15.4%
Between 31 and 90 days	33.4%	33.9%
More than 90 days	31.3%	33.8%

What do they book at their place of residence?



	Gran Canaria	Canary Islands
Flight only	13.4%	11.1%
Flight and accommodation (room only)	24.9%	25.5%
Flight and accommodation (B&B)	8.5%	7.6%
Flight and accommodation (half board)	19.0%	18.3%
Flight and accommodation (full board)	5.0%	4.4%
Flight and accommodation (all inclusive)	29.3%	33.2%
% Tourists using low-cost airlines	40.7%	47.1%
Other expenses in their place of residence:		
- Car rental	7.4%	11.5%
- Sporting activities	3.9%	5.4%
- Excursions	4.7%	5.7%
- Combined trip to other islands	4.1%	2.0%

^(*) Bear in mind that 87% of the tourists visiting Gran Canaria pay the accommodation before travelling.

Profile of tourist visiting Gran Canaria 2015



Tourist per year



Tourists (> 16 years old)	Gran Canaria	Canary Islands
2011	3,077,649	10,960,604
2012	3,020,104	10,701,588
2013	3,160,023	11,150,021
2014	3,270,347	11,951,495
2015	3,447,259	12,310,044

Year on year growth (%)	Gran Canaria	Canary Islands
2011		
2012	-1.9%	-2.4%
2013	4.6%	4.2%
2014	3.5%	7.2%
2015	5.4%	3.0%

Gran Canaria

39.9%

39.1%

17.3%

12.5%

12.7%

7.1%

6.2%

8.4%

4.4%

3.6%

5.8%

1.0%

3.4%

2.1%

1.5%

Who do they come with?



Why do they choose the Canary Islands?

Aspects influencing the choice

Suitable destination for children

Quality of the environment

Tranquillity/rest/relaxation

Climate/sun

Beaches

Scenery

Security

Visiting new places

Ease of travel

Active tourism

Nightlife/fun

Theme parks

Nautical activities

* Multi-choise question

Shopping

Culture

Price



89.3%

37.9%

33.6%

22.6%

14.1%

14.1%

8.3%

7.7%

7.5%

6.4%

5.2%

4.3%

3.1%

Canary Islands

	Gran Canaria	Canary Islands
Unaccompanied	14.9%	9.8%
Only with partner	47.0%	48.0%
Only with children (under the age of 13)	1.3%	1.4%
Partner + children (under the age of 13)	8.4%	11.8%
Other relatives	6.5%	6.4%
Friends	7.2%	6.1%
Work colleagues	0.6%	0.4%

How do they value the destination?

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Impression of their stay	Gran Canaria	Canary Islands
Good or very good (% tourists)	91.9%	93.3%
Average rating (scale 1-10)	8.73	8.84

How many are loyal to the destination?

Percentage of repeat tourists	Gran Canaria	Canary Islands
Repeat tourists of the island	53.4%	76.4%
and the state of the state of	40.00/	4.5.70/

What	did	motivate	them	to	come?



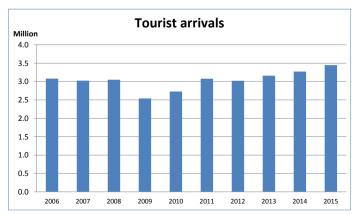
Where are they from?

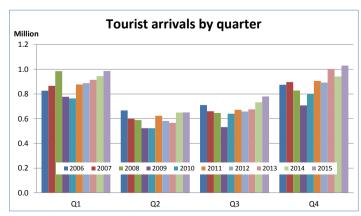


Ten main source markets	Share	Absolute
Germany	23.0%	792,732
United Kingdom	16.3%	560,426
Spain	13.5%	465,749
Sweden	9.8%	337,023
Norway	8.5%	292,579
Netherlands	5.1%	174,982
Denmark	3.8%	129,564
Others	3.3%	112,554
Finland	3.1%	106,628
Switzerland	2.5%	86,759

Aspects motivating the choice	Gran Canaria	Canary Islands
Previous visits to the Canary Islands	66.1%	64.1%
Recommendation by friends or relatives	31.3%	34.7%
The Canary Islands television channel	0.3%	0.4%
Other television or radio channels	0.7%	0.7%
Information in the press/magazines/books	3.5%	3.7%
Attendance at a tourism fair	0.6%	0.5%
Tour Operator's brochure or catalogue	8.1%	8.2%
Recommendation by Travel Agency	8.9%	9.5%
Information obtained via the Internet	24.6%	25.6%
Senior Tourism programme	0.3%	0.3%
Others	9.9%	6.7%

^{*} Multi-choise question





Source: ISTAC (Encuesta sobre el Gasto Turístico).