Tourist profile by quarter of trip (2015)

Canary Islands: Spanish



How many they are and how much do they spend?



How do they book?



	Q1	Q2	Q3	Q4	Total
Tourist arrivals (> 16 years old)	271,519	330,992	502,480	327,982	1,432,973
Average daily expenditure (€)	131.85	132.67	122.86	126.60	127.68
. in their place of residence	84.04	88.14	82.23	78.34	83.05
. in the Canary Islands	47.81	44.52	40.62	48.26	44.63
Average lenght of stay	7.87	6.83	8.63	7.24	7.75
Turnover per tourist (€)	811	769	896	757	819
Total turnover (> 16 years old) (€m)	220.1	254.5	450.2	248.3	1,173.1
Share of spanish turnover	18.8%	21.7%	38.4%	21.2%	100%
Share of spanish tourist	18.9%	23.1%	35.1%	22.9%	100%
Expenditure in the Canary Islands per tour	ist and trip (€)			
Accommodation (*):	49.85	38.68	43.61	40.26	42.88
- Accommodation	40.17	30.98	35.02	33.79	34.78
- Additional accommodation expenses	9.68	7.70	8.59	6.47	8.10
Transport:	36.79	31.61	35.65	34.53	34.67
- Public transport	7.61	5.87	5.61	5.26	5.97
- Taxi	7.49	6.05	4.03	5.04	5.38
- Car rental	21.69	19.69	26.01	24.23	23.32
Food and drink:	119.54	104.25	117.98	124.72	116.65
- Food purchases at supermarkets	47.02	36.71	48.52	50.78	46.02
- Restaurants	72.51	67.55	69.47	73.94	70.62
Souvenirs:	52.86	45.99	47.94	52.69	49.51
Leisure:	27.11	26.18	47.75	25.98	33.87
- Organized excursions	10.82	9.39	18.61	8.16	12.61
- Leisure, amusement	3.76	5.82	10.82	4.08	6.79

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Accommodation booking	Q1	Q2	Q3	Q4	Total
Tour Operator	13.2%	13.7%	13.1%	11.4%	12.9%
- Tour Operator's website	70.7%	62.2%	75.7%	76.2%	71.8%
Accommodation	21.1%	19.9%	16.3%	18.3%	18.5%
- Accommodation's website	84.2%	87.4%	81.1%	78.6%	82.8%
Travel agency (High street)	29.2%	31.3%	32.3%	25.8%	30.0%
Online Travel Agency (OTA)	16.4%	20.2%	20.5%	19.3%	19.4%
No need to book accommodation	20.1%	14 8%	17 9%	25 1%	19 2%

Flight booking	Q1	Q2	Q3	Q4	Total
Tour Operator	16.8%	18.9%	18.8%	17.7%	18.2%
- Tour Operator's website	79.1%	70.7%	73.7%	75.6%	74.3%
Airline	40.4%	37.1%	33.2%	43.5%	37.8%
- Airline´s website	97.5%	98.2%	97.6%	98.5%	98.0%
Travel agency (High street)	30.6%	30.1%	31.8%	25.1%	29.7%
Online Travel Agency (OTA)	12.2%	13.8%	16.2%	13.6%	14.3%

Where do they stay?



	Q1	Q2	Q3	Q4	Total	
5* Hotel	7.8%	9.4%	7.7%	6.3%	7.8%	
4* Hotel	39.4%	46.9%	39.8%	32.8%	39.8%	
1-2-3* Hotel	16.0%	14.9%	10.6%	14.9%	13.6%	
Apartment	16.5%	13.7%	23.9%	18.6%	18.9%	
Property (privately-owned, friends, family)	18.6%	13.6%	16.4%	24.8%	18.1%	
Others	1.7%	1.5%	1.6%	2.6%	1.8%	

How far in advance do they book their trip?

- Trip to other islands

- Sporting activities

- Cultural activities

- Medical expenses

- Other expenses

Others:

- Wellness

- Discos and disco-pubs



2.32

3.22

2.52

6.42

12.44 2.27

0.83

9.33

	Q1	Q2	Q3	Q4	Total
The same day they leave	0.7%	0.7%	0.9%	1.0%	0.8%
Between 2 and 7 days	12.2%	13.0%	9.3%	12.7%	11.5%
Between 8 and 15 days	11.8%	10.4%	12.5%	14.6%	12.3%
Between 16 and 30 days	23.1%	23.4%	21.2%	23.2%	22.5%
Between 31 and 90 days	36.2%	37.4%	37.0%	34.0%	36.2%
More than 90 days	16.1%	15.2%	19.1%	14.6%	16.6%

2.48

2.12

1.40

8.35

1.85

1.17

5.33

2.24

2.57

1.93

4.23

12.10

1.94

0.66

2.74

3.92

3.73

7.93

13.14

3.00

0.68

9.46

1.62

3.71

2.18

15.09

1.85

0.98

12.27

How are they?



now are they:					
Gender	Q1	Q2	Q3	Q4	Total
Percentage of men	54.4%	49.1%	51.2%	54.9%	52.1%
Percentage of women	45.6%	50.9%	48.8%	45.1%	47.9%
Age					
Average age (tourists > 16 years old)	46.5	42.8	39.6	41.1	42.0
Standard deviation	15.5	15.2	12.6	12.3	14.0
Age range					
16-24 years old	6.3%	11.6%	11.6%	6.6%	9.4%
25-30 years old	11.8%	12.8%	15.8%	15.7%	14.3%
31-45 years old	32.0%	38.3%	43.4%	44.5%	40.3%
46-60 years old	27.3%	20.2%	22.5%	25.4%	23.5%
Over 60 years old	22.6%	17.2%	6.7%	7.8%	12.4%
Occupation					
Business owner or self-employed	23.0%	17.7%	19.4%	20.2%	19.9%
Upper/Middle management employee	30.9%	34.7%	32.2%	35.6%	33.3%
Auxiliary level employee	16.0%	20.6%	28.2%	27.5%	24.0%
Students	5.5%	8.8%	8.5%	5.2%	7.3%
Retired	21.2%	13.3%	6.4%	6.0%	10.6%
Unemployed / unpaid dom. work	3.4%	4.9%	5.3%	5.4%	4.9%
Annual household income level					
€12,000 - €24,000	25.1%	28.5%	33.7%	33.2%	30.8%
€24,001 - €36,000	26.6%	25.3%	27.4%	26.1%	26.5%
€36,001 - €48,000	17.3%	16.5%	16.6%	15.2%	16.4%
€48,001 - €60,000	12.2%	12.6%	9.2%	9.5%	10.6%
€60,001 - €72,000	5.2%	5.0%	4.7%	6.7%	5.3%
€72,001 - €84,000	4.0%	3.5%	3.1%	2.4%	3.2%
More than €84,000	9.7%	8.6%	5.3%	6.9%	7.2%

What do they book at their place of residence?



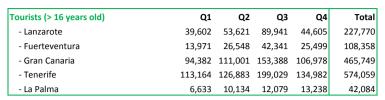
	Q1	Q2	Q3	Q4	Total
Flight only	24.7%	19.2%	20.7%	30.2%	23.2%
Flight and accommodation (room only)	16.4%	15.7%	18.0%	17.3%	17.0%
Flight and accommodation (B&B)	11.5%	9.2%	6.2%	9.5%	8.6%
Flight and accommodation (half board)	19.0%	21.1%	22.1%	18.1%	20.4%
Flight and accommodation (full board)	12.5%	9.1%	6.2%	6.3%	8.1%
Flight and accommodation (all inclusive)	15.9%	25.7%	26.9%	18.7%	22.7%
% Tourists using low-cost airlines	54.8%	58.3%	55.1%	61.2%	57.2%
Other expenses in their place of residence:					
- Car rental	21.2%	20.5%	25.0%	22.1%	22.6%
- Sporting activities	1.2%	2.5%	2.7%	1.4%	2.1%
- Excursions	5.1%	4.9%	7.8%	4.2%	5.8%
- Combined trip to other islands	2.0%	2.2%	1.6%	1.3%	1.7%

Tourist profile by quarter of trip (2015)

Canary Islands: Spanish



Which island do they choose?



Share (%)	Q1	Q2	Q3	Q4	Total
- Lanzarote	14.8%	16.3%	18.1%	13.7%	16.1%
- Fuerteventura	5.2%	8.1%	8.5%	7.8%	7.6%
- Gran Canaria	35.2%	33.8%	30.9%	32.9%	32.8%
- Tenerife	42.3%	38.7%	40.1%	41.5%	40.5%
- La Palma	2.5%	3.1%	2.4%	4.1%	3.0%

Q1

71.5%

30.9%

26.8%

30.2%

15.3%

6.8%

6.9%

4.1%

3.6%

1.8%

2.9%

4.4%

1.7%

2.2%

2.8%

Ω2

73.6%

35.9%

32.9%

26.2%

19.0%

8.7%

7.2%

7.8%

4.6%

4.0%

3.3%

2.1%

1.8%

2.2%

2.4%

2.4%

03

66.2%

36.6%

40.3%

32.9%

24.0%

11.8%

7.9%

8.1%

4.0%

4.5%

2.8%

2.5%

3.4%

2.2%

1.6%

0.4%

9.7%

0.7%

17.1% 13.4%

1.9%

Q4

34.8%

32.9%

26.1%

13.6%

8.1%

8.4%

5.5%

4.9%

2.3%

2.8%

Who do they come with?



W	ny (do	they	choose	the	Canary	Isi	lands	?
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Aspects influencing the choice

Suitable destination for children

Tranquillity/rest/relaxation

Climate/sun

Visiting new places

Active tourism

Theme parks

Nightlife/fun

Ease of travel

Nautical activities

Multi-choise question

Security

Shopping

Culture

Beaches

Scenery



Total

70.4%

34 9%

34 3%

29.3%

18.8%

9.3%

7.6%

6.7%

4.3%

3.4%

2.9%

1.4.5

	Q1	Q2	Q3	Q4	Total
Unaccompanied	22.1%	16.9%	14.5%	22.7%	18.4%
Only with partner	45.2%	40.5%	41.1%	40.5%	41.6%
Only with children (under the age of 13)	1.3%	1.2%	1.7%	1.0%	1.4%
Partner + children (under the age of 13)	7.6%	14.8%	18.5%	11.5%	14.0%
Other relatives	4.0%	4.5%	4.4%	5.5%	4.6%
Friends	8.6%	6.6%	5.7%	4.7%	6.2%
Work colleagues	1.3%	1.1%	0.5%	1.1%	0.9%

How do they value the destination?



Impression of their stay	Q1	Q2	Q3	Q4	Total
Good or very good (% tourists)	91.2%	94.6%	93.9%	93.3%	93.5%
Average rating (scale 1-10)	8.66	8.89	8.93	8.84	8.85

How many are loyal to the destination?

Percentage of repeat tourists	Q1	Q2	Q3	Q4	Total
Repeat tourists	84.8%	78.9%	75.5%	82.5%	79.6%
In love (more than 10 visits)	21.0%	17.7%	11.6%	22.5%	17.2%

Price Quality of the environment



Where does the flight come from?



Ten main origin countries	Q1	Q2	Q3	Q4	Total
Spain	99.1%	99.6%	99.6%	99.7%	99.5%
Others	0.4%	0.2%	0.2%	0.0%	0.2%
Belgium	0.0%	0.0%	0.3%	0.0%	0.1%
Germany	0.2%	0.1%	0.0%	0.1%	0.1%
United Kingdom	0.1%	0.1%	0.0%	0.1%	0.0%
Switzerland	0.2%	0.0%	0.0%	0.0%	0.0%
Norway	0.0%	0.0%	0.0%	0.1%	0.0%
Italy	0.0%	0.0%	0.0%	0.1%	0.0%
Finland	0.1%	0.0%	0.0%	0.0%	0.0%
Austria	0.0%	0.0%	0.0%	0.0%	0.0%

Tourist arrivals (> 16 years old) by islands (2015) →Lanzarote -Fuerteventura -Gran Canaria -Tenerife -La Palma 250 200 150 100 50 0 Q1

What did motivate them to come?

Aspects motivating the choice	Q1	Q2	Q3	Q4	Total	
Previous visits to the Canary Islands	64.1%	60.4%	58.1%	61.5%	60.5%	
Recommendation by friends or relatives	33.5%	36.3%	41.3%	36.5%	37.6%	
The Canary Islands television channel	0.5%	0.2%	0.1%	0.1%	0.2%	
Other television or radio channels	0.9%	0.6%	1.4%	0.6%	1.0%	
Information in the press/magazines/books	3.2%	3.4%	4.4%	2.4%	3.5%	
Attendance at a tourism fair	0.9%	0.6%	0.6%	0.3%	0.6%	
Tour Operator's brochure or catalogue	0.7%	3.0%	2.9%	1.4%	2.2%	
Recommendation by Travel Agency	4.4%	7.7%	9.8%	5.2%	7.3%	
Information obtained via the Internet	14.8%	19.4%	26.8%	18.6%	21.0%	

4.0%

16.7%

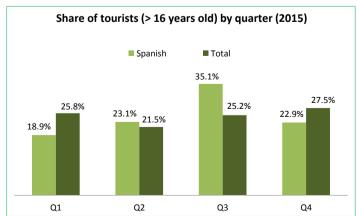
3.7%

12.9%

* Multi-choise question

Others

Senior Tourism programme



Source: ISTAC (Encuesta sobre el Gasto Turístico).