Tourist profile by quarter of trip (2015)

Canary Islands: British



How many they are and how much do they spend?



How do they book?



	Q1	Q2	Q3	Q4	Total
Tourist arrivals (> 16 years old)	861,249	927,211	1,072,784	1,005,858	3,867,102
Average daily expenditure (€)	135.42	129.96	136.54	140.69	135.79
. in their place of residence	95.27	90.82	99.78	99.07	96.44
. in the Canary Islands	40.15	39.13	36.76	41.62	39.35
Average lenght of stay	8.88	8.37	9.99	8.56	8.98
Turnover per tourist (€)	1,069	989	1,242	1,107	1,108
Total turnover (> 16 years old) (€m)	920.3	916.7	1,332.4	1,113.6	4,283.1
Share of british turnover	21.5%	21.4%	31.1%	26.0%	100%
Share of british tourist	22.3%	24.0%	27.7%	26.0%	100%
Expenditure in the Canary Islands per tour	rist and trip (€)			
Accommodation (*):	40.23	35.70	41.88	46.84	41.32
- Accommodation	35.41	30.34	35.30	38.88	35.07
- Additional accommodation expenses	4.82	5.36	6.59	7.95	6.25
Transport:	24.98	20.59	22.73	20.71	22.19
- Public transport	4.13	3.84	4.54	3.99	4.14
- Taxi	9.87	8.94	10.29	8.50	9.40
- Car rental	10.98	7.81	7.91	8.22	8.65
Food and drink:	170.55	160.05	175.47	167.93	168.72
- Food purchases at supermarkets	75.96	71.13	84.59	70.24	75.71
- Restaurants	94.59	88.92	90.88	97.70	93.01
Souvenirs:	45.17	44.21	55.68	48.07	48.61
Leisure:	34.68	28.94	38.58	31.96	33.68
- Organized excursions	9.57	10.22	14.54	11.13	11.51
- Leisure, amusement	3.16	4.17	6.96	4.22	4.74
- Trip to other islands	0.99	0.71	0.78	0.71	0.79

Accommodation booking	Q1	Q2	Q3	Q4	Total
Tour Operator	51.1%	52.0%	52.7%	53.0%	52.3%
- Tour Operator's website	79.2%	84.9%	82.2%	82.7%	82.3%
Accommodation	18.2%	17.6%	16.5%	16.9%	17.3%
- Accommodation's website	83.1%	82.0%	82.3%	81.6%	82.2%
Travel agency (High street)	9.4%	9.8%	11.3%	10.1%	10.2%
Online Travel Agency (OTA)	13.4%	14.0%	11.6%	13.6%	13.1%
No need to book accommodation	7.9%	6.6%	7.9%	6.4%	7.2%

Flight booking	Q1	Q2	Q3	Q4	Total
Tour Operator	53.4%	55.0%	55.2%	54.5%	54.6%
- Tour Operator's website	81.2%	84.8%	82.6%	84.3%	83.3%
Airline	30.0%	28.9%	26.6%	28.4%	28.4%
- Airline´s website	97.8%	97.2%	96.8%	96.3%	97.0%
Travel agency (High street)	8.4%	8.5%	9.6%	8.9%	8.9%
Online Travel Agency (OTA)	8.1%	7.5%	8.7%	8.2%	8.2%

Where do they stay?



	Q1	Q2	Q3	Q4	Total
5* Hotel	8.5%	8.6%	7.5%	9.1%	8.4%
4* Hotel	31.9%	32.7%	33.1%	35.3%	33.3%
1-2-3* Hotel	12.5%	12.9%	11.9%	11.4%	12.2%
Apartment	35.0%	37.7%	38.7%	36.6%	37.1%
Property (privately-owned, friends, family)	7.8%	5.0%	6.9%	5.5%	6.3%
Others	4.3%	3.1%	1.8%	2.1%	2.8%

How far in advance do they book their trip?

- Sporting activities

- Cultural activities

- Medical expenses

- Other expenses

Others:

- Wellness

- Discos and disco-pubs



3.94

1.63

11.07

13.61

2.55

1.16

9.90

3.88

1.54

10.88

13.36

2.41

0.80

10.15

3.88

1.56

10.46

13.79

2.53

0.91

10.35

	Q1	Q2	Q3	Q4	Total
The same day they leave	0.9%	0.7%	0.5%	0.5%	0.7%
Between 2 and 7 days	6.9%	5.4%	3.9%	5.2%	5.3%
Between 8 and 15 days	7.6%	7.1%	6.7%	6.3%	6.9%
Between 16 and 30 days	13.6%	12.8%	9.9%	13.2%	12.3%
Between 31 and 90 days	35.3%	35.2%	27.5%	34.4%	32.9%
More than 90 days	35.8%	38.7%	51.5%	40.3%	42.0%

4.00

2.08

13.97

2.75

1.99

9.23

4.04

1.40

8.40

13.40

2.57

1.09

9.75

How are they?



Gender	Q1	Q2	Q3	Q4	Total
Percentage of men	47.4%	45.9%	46.1%	48.9%	47.1%
Percentage of women	52.6%	54.1%	53.9%	51.1%	52.9%
Age					
Average age (tourists > 16 years old)	44.6	43.4	44.1	47.0	44.8
Standard deviation	14.8	15.3	13.8	14.5	14.6
Age range					
16-24 years old	9.4%	11.9%	8.0%	7.0%	9.0%
25-30 years old	11.1%	13.6%	10.5%	10.0%	11.3%
31-45 years old	34.6%	30.9%	37.6%	28.2%	32.9%
46-60 years old	27.7%	26.5%	30.1%	35.0%	30.0%
Over 60 years old	17.2%	17.1%	13.7%	19.8%	16.9%
Occupation					
Business owner or self-employed	35.1%	32.2%	34.2%	33.8%	33.8%
Upper/Middle management employee	25.9%	26.2%	27.7%	25.8%	26.4%
Auxiliary level employee	17.0%	16.7%	19.9%	17.1%	17.7%
Students	3.6%	5.8%	3.8%	2.1%	3.8%
Retired	16.9%	16.5%	12.0%	19.1%	16.0%
Unemployed / unpaid dom. work	1.5%	2.5%	2.4%	2.2%	2.2%
Annual household income level					
€12,000 - €24,000	17.0%	17.7%	15.6%	17.3%	16.8%
€24,001 - €36,000	18.5%	20.2%	17.5%	19.4%	18.9%
€36,001 - €48,000	17.2%	15.5%	16.9%	17.0%	16.7%
€48,001 - €60,000	15.1%	13.8%	14.8%	13.1%	14.2%
€60,001 - €72,000	9.2%	9.1%	11.1%	9.9%	9.9%
€72,001 - €84,000	6.0%	7.3%	6.4%	5.7%	6.3%
More than €84,000	17.0%	16.3%	17.8%	17.7%	17.2%

What do they book at their place of residence?



	Q1	Q2	Q3	Q4	Total
Flight only	11.3%	8.8%	10.0%	8.6%	9.6%
Flight and accommodation (room only)	33.7%	34.1%	32.9%	33.6%	33.5%
Flight and accommodation (B&B)	7.5%	6.5%	4.1%	6.8%	6.1%
Flight and accommodation (half board)	13.3%	12.7%	12.2%	14.3%	13.1%
Flight and accommodation (full board)	2.8%	2.1%	2.0%	2.4%	2.3%
Flight and accommodation (all inclusive)	31.4%	35.9%	38.9%	34.3%	35.3%
% Tourists using low-cost airlines	59.5%	63.0%	62.2%	59.5%	61.1%
Other expenses in their place of residence:					
- Car rental	5.1%	3.8%	3.3%	3.6%	3.9%
- Sporting activities	3.9%	4.4%	3.9%	3.5%	3.9%
- Excursions	2.0%	2.0%	2.2%	2.2%	2.1%
- Combined trip to other islands	1.4%	0.7%	0.3%	0.6%	0.7%

Tourist profile by quarter of trip (2015)

Canary Islands: British



Q2

Q3

Which island do they choose?



Tourists (> 16 years old)	Q1	Q2	Q3	Q4	Total
- Lanzarote	237,279	264,226	276,100	266,162	1,043,767
- Fuerteventura	97,927	122,032	112,335	117,601	449,896
- Gran Canaria	109,369	140,490	173,359	137,207	560,426
- Tenerife	399,605	392,318	499,307	474,227	1,765,457
- La Palma	8,167	5,288	5,364	6,996	25,814

Share (%)	Q1	Q2	Q3	Q4	Total
- Lanzarote	27.8%	28.6%	25.9%	26.6%	27.1%
- Fuerteventura	11.5%	13.2%	10.5%	11.7%	11.7%
- Gran Canaria	12.8%	15.2%	16.3%	13.7%	14.6%
- Tenerife	46.9%	42.4%	46.8%	47.3%	45.9%
- La Palma	1.0%	0.6%	0.5%	0.7%	0.7%

Who do they come with?



Why do th	ey choose tl	he Canary Islan	ds?
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Total

Q4

	Q1	Q2	Q3	Q4	Total
Unaccompanied	7.2%	5.9%	5.0%	8.4%	6.6%
Only with partner	54.9%	51.4%	34.0%	52.1%	47.5%
Only with children (under the age of 13)	0.3%	1.2%	2.5%	1.2%	1.4%
Partner + children (under the age of 13)	9.0%	10.8%	19.6%	9.5%	12.5%
Other relatives	6.9%	6.4%	8.9%	6.3%	7.2%
Friends	7.2%	8.2%	3.8%	5.8%	6.1%
Work colleagues	0.2%	0.1%	0.0%	0.2%	0.1%

How do they value the destination?

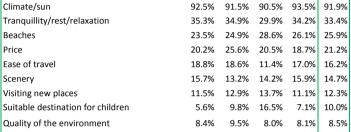


Impression of their stay	Q1	Q2	Q3	Q4	Total
Good or very good (% tourists)	92.6%	96.1%	94.8%	95.4%	94.8%
Average rating (scale 1-10)	8.84	9.11	9.12	9.12	9.06

How many are loyal to the destination?

Percentage of repeat tourists	Q1	Q2	Q3	Q4	Total
Repeat tourists	85.2%	82.8%	82.2%	84.7%	83.7%
In love (more than 10 visits)	22.0%	20.4%	17.8%	21.3%	20.3%

Aspects influencing the choice Q1



Quality of the environment Nightlife/fun 8.0% 7.0% 7.6% 7.9% 7.7% Security 3.8% 4.1% 7.3% 8.2% 6.0% Theme parks 2.7% 4.4% 6.8% 4.0% 4.6% Culture 4.2% 2.8% 4.3% 3.7% 3.8% Shopping 3.0% 2.8% 3.4% 3.5% 3.2% Active tourism 3.7% 2.9% 1.9% 2.6% 2.7%

Golf

Where does the flight come from?



Ten main origin countries	Q1	Q2	Q3	Q4	Total
United Kingdom	98.1%	98.4%	97.8%	97.4%	97.9%
Spain	1.1%	0.8%	0.8%	1.4%	1.0%
Ireland	0.3%	0.3%	1.1%	0.9%	0.7%
Germany	0.2%	0.1%	0.0%	0.2%	0.1%
Others	0.0%	0.2%	0.1%	0.1%	0.1%
Norway	0.1%	0.0%	0.1%	0.0%	0.1%
Czech Republic	0.0%	0.2%	0.0%	0.0%	0.0%
Belgium	0.1%	0.0%	0.0%	0.0%	0.0%
Poland	0.0%	0.0%	0.0%	0.0%	0.0%
Netherlands	0.0%	0.0%	0.0%	0.0%	0.0%

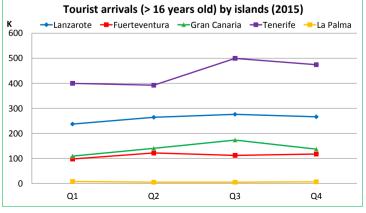
What did motivate them to come?

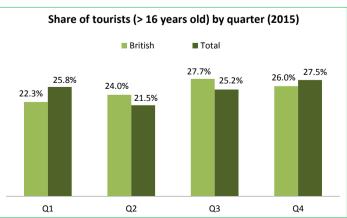


1.0%

Aspects motivating the choice	Q1	Q2	Q3	Q4	Total	
Previous visits to the Canary Islands	71.7%	69.6%	68.0%	72.8%	70.5%	
Recommendation by friends or relatives	37.4%	36.6%	37.1%	37.4%	37.1%	
The Canary Islands television channel	0.2%	0.4%	0.1%	0.2%	0.2%	
Other television or radio channels	0.3%	0.3%	0.2%	0.2%	0.2%	
Information in the press/magazines/books	2.4%	2.7%	2.1%	3.1%	2.5%	
Attendance at a tourism fair	0.1%	0.3%	0.2%	0.4%	0.2%	
Tour Operator's brochure or catalogue	6.7%	8.8%	11.0%	7.6%	8.6%	
Recommendation by Travel Agency	4.6%	5.3%	5.9%	4.8%	5.2%	
Information obtained via the Internet	23.3%	27.3%	25.6%	22.4%	24.7%	
Senior Tourism programme	0.0%	0.0%	0.1%	0.0%	0.0%	
Others	6.5%	6.2%	5.9%	5.7%	6.1%	

^{*} Multi-choise question





Source: ISTAC (Encuesta sobre el Gasto Turístico).

Multi-choise question