Tourist profile by country of residence (2015)

Canary Islands: Nordics



How many they are and how much do they spend?



How do they book?



	Norway	Sweden	Denmark	Finland	Nordic
Tourist arrivals (> 16 years old)	407,410	550,792	269,694	213,111	1,441,007
Average daily expenditure (€)	133.80	134.32	137.93	136.44	135.16
. in their place of residence	86.84	99.32	101.33	96.48	95.75
. in the Canary Islands	46.96	35.00	36.60	39.96	39.41
Average lenght of stay	11.66	9.43	8.42	10.88	10.09
Turnover per tourist (€)	1,301	1,161	1,107	1,256	1,204
Total turnover (> 16 years old) (€m)	530	639	298	268	1,735
Share of nordic turnover	30.5%	36.8%	17.2%	15.4%	100.0%
Share of nordic tourist	28.3%	38.2%	18.7%	14.8%	100.0%
Expenditure in the Canary Islands per tou	ırist and tr	ip (€)			
Accommodation (*):	50.08	32.86	35.33	60.45	42.27
- Accommodation	43.70	29.52	31.41	55.35	37.70
- Additional accommodation expenses	6.38	3.34	3.92	5.10	4.57
Transport:	32.78	19.32	20.30	25.84	24.2
- Public transport	6.55	4.80	3.41	5.41	5.13
- Taxi	16.74	7.78	5.52	10.12	10.2
- Car rental	9.48	6.73	11.37	10.31	8.9
Food and drink:	303.40	192.71	171.04	200.39	221.09
- Food purchases at supermarkets	140.94	89.70	83.24	96.73	104.02
- Restaurants	162.46	103.01	87.80	103.66	117.0
Souvenirs:	52.51	41.88	49.87	74.05	51.14
Leisure:	27.55	19.96	24.28	32.19	24.72
- Organized excursions	6.63	7.07	9.25	10.44	7.85
- Leisure, amusement	4.37	3.19	3.19	8.00	4.2
- Trip to other islands	1.13	0.64	0.70	1.04	0.8
- Sporting activities	6.44	4.35	4.43	5.46	5.12
- Cultural activities	1.87	1.89	2.69	0.86	1.8
- Discos and disco-pubs	7.11	2.80	4.01	6.38	4.7
Others:	20.38	18.31	5.99	13.13	15.82
- Wellness	3.26	2.04	1.10	3.41	2.4
- Medical expenses	1.72	0.66	0.37	1.03	0.96
- Other expenses	15.40	15.61	4.53	8.70	12.4

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Accommodation booking	Norway	Sweden	Denmark	Finland	Nordics
Tour Operator	56.0%	76.8%	77.3%	74.9%	71.1%
- Tour Operator's website	94.0%	85.4%	87.0%	90.0%	88.2%
Accommodation	14.4%	7.3%	5.9%	6.1%	8.7%
- Accommodation's website	64.7%	81.6%	83.5%	89.2%	75.3%
Travel agency (High street)	6.3%	5.3%	2.7%	4.8%	5.0%
Online Travel Agency (OTA)	10.1%	5.7%	11.3%	8.9%	8.4%
No need to book accommodation	13.1%	4 9%	2.8%	5 3%	6.8%

Flight booking	Norway	Sweden	Denmark	Finland	Nordics
Tour Operator	57.4%	78.8%	79.2%	75.0%	72.4%
- Tour Operator's website	93.6%	85.5%	88.6%	89.9%	88.5%
Airline	28.6%	10.9%	9.5%	12.5%	15.8%
- Airline's website	96.7%	95.7%	92.6%	97.0%	96.0%
Travel agency (High street)	6.7%	5.6%	3.4%	4.5%	5.3%
Online Travel Agency (OTA)	7.3%	4.7%	7.8%	8.0%	6.5%

Where do they stay?



	Norway	Sweden	Denmark	Finland	Nordics
5* Hotel	5.1%	4.4%	1.7%	4.5%	4.1%
4* Hotel	21.9%	31.6%	27.2%	25.8%	27.2%
1-2-3* Hotel	15.1%	17.5%	26.0%	17.8%	18.4%
Apartment	45.2%	41.5%	43.0%	48.4%	43.9%
Property (privately-owned, friends, family)	9.6%	3.5%	2.1%	3.1%	4.9%
Others	3.2%	1.5%	0.1%	0.5%	1.6%

How are they?



Gender	Norway	Sweden	Denmark	Finland	Nordics
Percentage of men	54.7%	47.8%	53.6%	46.7%	50.7%
Percentage of women	45.3%	52.2%	46.4%	53.3%	49.3%
Age					
Average age (tourists > 16 years old)	49.1	49.4	46.0	46.9	48.3
Standard deviation	16.9	15.8	14.3	14.9	15.7
Age range					
16-24 years old	10.8%	6.8%	8.6%	9.8%	8.7%
25-30 years old	7.0%	8.6%	8.9%	5.0%	7.7%
31-45 years old	24.3%	26.6%	32.5%	33.3%	28.1%
46-60 years old	27.4%	28.9%	31.8%	30.0%	29.2%
Over 60 years old	30.6%	29.1%	18.2%	22.0%	26.4%
Occupation					
Business owner or self-employed	15.3%	13.3%	20.7%	11.6%	15.0%
Upper/Middle management employee	33.9%		42.3%	33.7%	36.6%
Auxiliary level employee	19.3%		13.5%	28.1%	21.2%
Students	8.6%	4.8%	8.6%	6.4%	6.8%
Retired	20.5%	20.3%	14.1%	17.6%	18.7%
Unemployed / unpaid dom. work	2.4%	1.1%	0.9%	2.7%	1.7%
Annual household income level					
€12,000 - €24,000	6.3%	11.0%	5.4%	10.9%	8.7%
€24,001 - €36,000	7.4%	17.3%	6.7%	15.1%	12.4%
€36,001 - €48,000	14.4%	19.4%	11.7%	17.0%	16.3%
€48,001 - €60,000	19.9%	16.6%	14.9%	16.5%	17.2%
€60,001 - €72,000	13.0%	12.7%	13.3%	10.2%	12.5%
€72,001 - €84,000	10.8%	9.6%	10.6%	10.6%	10.3%
More than €84,000	28.1%	13.4%	37.4%	19.6%	22.6%

How far in advance do they book their trip?



	Norway	Sweden	Denmark	Finland	Nordics
The same day they leave	0.4%	0.6%	0.0%	0.5%	0.4%
Between 2 and 7 days	8.3%	7.0%	7.0%	4.6%	7.0%
Between 8 and 15 days	9.6%	6.2%	8.7%	6.3%	7.6%
Between 16 and 30 days	15.1%	14.4%	14.6%	13.9%	14.6%
Between 31 and 90 days	36.0%	38.1%	37.3%	37.6%	37.3%
More than 90 days	30.7%	33.7%	32.4%	37.2%	33.1%

What do they book at their place of residence?



	Norway	Sweden	Denmark	Finland	Nordics
Flight only	17.8%	6.4%	4.7%	8.7%	9.6%
Flight and accommodation (room only)	43.4%	31.2%	37.9%	36.6%	36.6%
Flight and accommodation (B&B)	13.1%	16.4%	11.5%	18.4%	14.9%
Flight and accommodation (half board)	6.4%	12.0%	7.9%	14.0%	10.0%
Flight and accommodation (full board)	3.2%	2.9%	3.2%	2.7%	3.0%
Flight and accommodation (all inclusive)	16.1%	31.0%	34.8%	19.6%	25.9%
% Tourists using low-cost airlines	40.9%	16.4%	29.6%	20.5%	26.1%
Other expenses in their place of residence	e:				
- Car rental	2.9%	5.1%	10.7%	3.3%	5.3%
- Sporting activities	1.8%	2.9%	9.7%	3.5%	4.0%
- Excursions	1.8%	1.8%	4.8%	3.5%	2.6%
- Combined trip to other islands	1.0%	0.3%	0.3%	0.4%	0.5%

^(*) Bear in mind that 90% of nordic tourists pay the accommodation before travelling.

Tourist profile by country of residence (2015)

Canary Islands: Nordics



Which island do they choose?



1,239

1,068

493

781

Share (%)	Norway	Sweden	Denmark	Finland	Nordics
- Lanzarote	5.4%	7.1%	11.3%	5.3%	7.2%
- Fuerteventura	1.7%	8.3%	9.2%	5.0%	6.1%
- Gran Canaria	72.2%	61.4%	48.2%	50.6%	60.4%
- Tenerife	20.4%	23.0%	31.1%	38.8%	26.1%
- La Palma	0.3%	0.2%	0.2%	0.4%	0.2%

94.0%

53.2%

38.1%

10.8%

8.7%

9.0%

8.1%

9.2%

7.8%

4.5%

3 1%

2.1%

2.2%

1 4%

1.7%

2.2%

Norway Sweden

Norway Sweden Denmark

94.5%

56.9%

33.7%

13.1%

12.6%

8.3%

11.2%

7.3%

5.2%

3.4%

4.3%

3.2%

2.8%

1.8%

1.1%

Who do they come with?

- La Palma



3,581

Why do they choose the Canary Islands?

Aspects influencing the choice

Suitable destination for children

Visiting new places

Active tourism

Ease of travel

Nightlife/fun

Shopping

Golf

Culture

Tranquillity/rest/relaxation

Climate/sun

Beaches

Security

Price



Nordics

94.2%

50.8%

33.0%

13.8%

12.4%

11.8%

9.3%

9.2%

6.4%

5.5%

Finland

92.6%

30.5%

34.4%

15.7%

16.9%

19.1%

11.0%

15.0%

6.0%

12.1%

0.6%

Finland

0.0%

6.7%

95.1%

51.0%

22.9%

18.4%

14.1%

17.2%

6.0%

8.7%

7.4%

2.8%

2 4%

2.1%

2.7%

1 1%

2.9%

1.7%

Denmark

0.3%

4.9%

1.00

	Norway	Sweden	Denmark	Finland	Nordics
Unaccompanied	11.5%	6.7%	7.5%	8.5%	8.5%
Only with partner	46.3%	47.1%	36.5%	41.8%	44.1%
Only with children (under the age of 13)	1.1%	1.3%	1.3%	0.9%	1.2%
Partner + children (under the age of 13)	9.5%	11.3%	16.9%	18.2%	12.8%
Other relatives	6.6%	8.8%	6.7%	4.7%	7.2%
Friends	7.6%	5.9%	4.2%	7.2%	6.2%
Work colleagues	0.3%	0.4%	0.2%	0.0%	0.3%

How do they value the destination?



Impression of their stay	Norway	Sweden	Denmark	Finland	Nordics
Good or very good (% tourists)	88.3%	90.5%	92.1%	91.3%	90.3%
Average rating (scale 1-10)	8.57	8.72	8.72	8.51	8.64

How many are loyal to the destination?

Percentage of repeat tourists	Norway	Sweden	Denmark	Finland	Nordics
Repeat tourists	90.7%	85.7%	82.6%	85.8%	86.6%
In love (more than 10 visits)	28.6%	17.5%	16.8%	16.9%	20.4%



Aspects motivating the choice

What did motivate them to come?

Healt-related tourism

* Multi-choise question

Quality of the environment



1.4%

Nordics

0.1%

6.2%

Where does the flight come from?



Ten main source markets	Norway	Sweden	Denmark	Finland	Nordics
Sweden	0.7%	89.1%	0.3%	2.4%	34.6%
Norway	96.0%	1.9%	0.8%	0.5%	28.1%
Denmark	0.6%	7.5%	90.0%	0.9%	20.0%
Finland	0.0%	0.0%	0.0%	93.4%	13.8%
Germany	0.3%	0.2%	7.3%	0.1%	1.5%
United Kingdom	0.9%	0.4%	0.7%	0.7%	0.7%
Spain	0.8%	0.4%	0.5%	1.1%	0.7%
Others	0.3%	0.2%	0.1%	0.3%	0.2%
Netherlands	0.1%	0.1%	0.2%	0.3%	0.1%
Poland	0.2%	0.1%	0.0%	0.0%	0.1%

Previous visits to the Canary Islands 81.3% 76.2% 70.6% 75.1% 76.4% Recommendation by friends or relatives 26.9% 29.2% 27.3% 31.3% 28.5% The Canary Islands television channel 0.1% 0.1% 0.4% 0.0% 0.1% Other television or radio channels 0.5% 0.1% 0.3% 0.7% 0.3% Information in the press/magazines/books 2.6% 3.0% 1.7% 3.2% 2.7% Attendance at a tourism fair 0.0% 0.2% 0.7% 0.7% 0.3% Tour Operator's brochure or catalogue 4.7% 10.5% 8.8% 9.3% 8.4% Recommendation by Travel Agency 2.8% 5.2% 3.5% 3.1% 3.9% Information obtained via the Internet 26.4% 29.3% 32.0% 41.3% 30.8%

0.1%

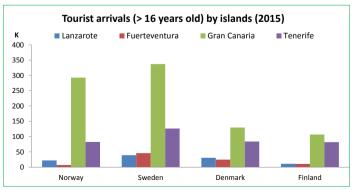
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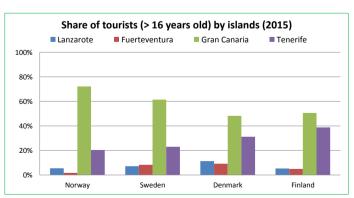
0.0%

6.1%

Others

Senior Tourism programme





Source: ISTAC (Encuesta sobre el Gasto Turístico)

^{*} Multi-choise question