# PROFILE OF TOURIST VISITING THE CANARY ISLANDS (2021) **AUSTRIA**



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### How many are they and how much do they spend?

**∳**€

	Austria	All markets
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	6,697,165
Tourist arrivals > 15 years old (EGT)	38,835	5,827,892
- book holiday package	15,049	2,549,012
- do not book holiday package	23,785	3,278,880
- % tourists who book holiday package	38.8%	43.7%
Share of total tourist	0.7%	100%



57% of Austrians travel to Tenerife.

Expenditure per tourist (€)	1,412	1,206
- book holiday package	1,692	1,415
- holiday package	1,391	1,135
- others	301	280
- do not book holiday package	1,235	1,044
- flight	317	248
- accommodation	448	369
- others	470	427
Average lenght of stay	11.13	9.54
- book holiday package	8.79	8.59
<ul><li>book holiday package</li><li>do not book holiday package</li></ul>	8.79 12.61	8.59 10.28
, , ,		
- do not book holiday package	12.61	10.28
- do not book holiday package  Average daily expenditure (€)	12.61 <b>151.4</b>	10.28 <b>144.0</b>
- do not book holiday package  Average daily expenditure (€)  - book holiday package	12.61 <b>151.4</b> 197.4	10.28 <b>144.0</b> 172.8
- do not book holiday package  Average daily expenditure (€)  - book holiday package  - do not book holiday package	12.61 <b>151.4</b> 197.4 122.2	10.28 <b>144.0</b> 172.8 121.6

#### Where did they spend their main holiday last year?\*

	Austria	All markets
Didn't have holiday	36.9%	35.7%
Canary Islands	19.6%	17.6%
Other destination	43.5%	46.8%

# What other destinations do they consider for this trip?\*

	Austria	All markets
None	34.3%	29.4%
Canary Islands (other island)	28.0%	25.4%
Other destination	37.7%	45.1%
*Percentage of valid answers		

Source: Encuesta sobre el Gasto Turístico (ISTAC).

# Importance of each factor in the destination choice

	Austria	All markets
Climate	72.1%	76.0%
Sea	64.9%	52.0%
Safety	52.8%	49.0%
Landscapes	50.6%	39.1%
Beaches	50.5%	44.6%
Tranquility	48.1%	48.5%
Effortless trip	43.3%	34.9%
European belonging	41.9%	40.2%
Gastronomy	37.8%	27.9%
Environment	34.9%	34.7%
Accommodation supply	30.8%	37.8%
Price	27.1%	32.4%
Authenticity	25.7%	24.4%
Hiking trail network	22.0%	12.1%
Fun possibilities	21.5%	22.4%
Historical heritage	9.7%	9.1%
Exoticism	9.5%	14.5%
Culture	8.8%	8.7%
Shopping	8.1%	8.8%
Nightlife	7.3%	8.4%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

#### % TOURISTS WHO CHOOSE SEA

**AUSTRIA 64.9%** 



ALL MARKETS **52.0%** 

# What is the main motivation for their holidays?



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	Austria	All markets
Rest	40.6%	50.7%
Enjoy family time	7.8%	14.0%
Have fun	4.2%	7.3%
Explore the destination	34.2%	23.3%
Practice their hobbies	8.5%	2.6%
Other reasons	4.7%	2.1%
EXPLORE THE		

# How far in advance do they book their trip?

	Austria	All markets
The same day	1.4%	1.0%
Between 1 and 30 days	43.7%	42.5%
Between 1 and 2 months	30.7%	26.7%
Between 3 and 6 months	15.7%	18.7%
More than 6 months	8.4%	11.1%

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

# PROFILE OF TOURIST VISITING THE CANARY ISLANDS (2021) **AUSTRIA**



# What channels did they use to get information about the trip?

	Austria	All markets
Previous visits to the Canary Islands	32.5%	45.7%
Friends or relatives	31.4%	30.9%
Internet or social media	48.8%	53.5%
Mass Media	2.4%	2.3%
Travel guides and magazines	10.2%	7.0%
Travel Blogs or Forums	12.3%	8.4%
Travel TV Channels	0.1%	0.5%
Tour Operator or Travel Agency	18.3%	19.4%
Public administrations or similar	0.4%	1.9%
Others	4.6%	2.9%

<sup>\*</sup> Multi-choise question

#### With whom did they book their flight and accommodation?

	Austria	All markets
Flight		
- Directly with the airline	47.1%	52.8%
- Tour Operator or Travel Agency	52.9%	47.2%
Accommodation		
- Directly with the accommodation	37.2%	39.9%
- Tour Operator or Travel Agency	62.8%	60.1%

#### Where do they stay?

	Austria	All markets
1-2-3* Hotel	6.4%	11.5%
4* Hotel	38.3%	39.4%
5* Hotel / 5* Luxury Hotel	9.7%	10.9%
Aparthotel / Tourist Villa	16.8%	14.8%
House/room rented in a private dwelling	8.0%	6.9%
Private accommodation (1)	14.8%	9.9%
Others (Cottage, cruise, camping,)	6.0%	6.6%

 $(1) \ \ Own\ property\ / House\ of\ friends\ or\ relatives\ /\ Free\ housing\ exchange\ /\ Other\ private\ accommodation$ 



# What do they book?

	A	All as autoria
	Austria	All markets
Room only	26.8%	28.1%
Bed and Breakfast	21.3%	15.3%
Half board	25.8%	19.5%
Full board	4.3%	3.2%
All inclusive	21.9%	33.8%

# 25.8% of Austrians book half board.

(Canary Islands: 19.5%)

## Other expenses

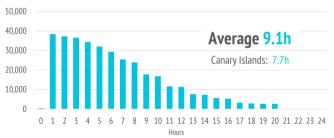
	Austria	All markets
Restaurants or cafes	71.3%	66.9%
Supermarkets	61.9%	55.6%
Car rental	43.3%	37.3%
Organized excursions	23.2%	23.7%
Taxi, transfer, chauffeur service	34.0%	46.0%
Theme Parks	8.7%	8.6%
Sport activities	13.3%	9.3%
Museums	4.8%	4.7%
Flights between islands	4.3%	6.3%

#### Activities in the Canary Islands

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Outdoor time per day	Austria	All markets
0 hours	0.9%	2.4%
1 - 2 hours	4.7%	10.0%
3 - 6 hours	28.7%	30.1%
7 - 12 hours	46.0%	47.1%
More than 12 hours	19.6%	10.5%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	Austria	All markets
Beach	79.2%	75.1%
Walk, wander	62.7%	72.2%
Swimming pool, hotel facilities	39.5%	57.5%
Explore the island on their own	55.3%	52.5%
Swim	49.9%	38.8%
Taste Canarian gastronomy	33.7%	30.2%
Hiking	29.2%	22.5%
Organized excursions	18.0%	16.0%
Sea excursions / whale watching	13.6%	13.5%
Nightlife / concerts / shows	6.4%	12.3%
Theme parks	11.6%	12.2%
Museums / exhibitions	9.9%	10.7%
Wineries / markets / popular festivals	8.7%	10.0%
Other Nature Activities	13.0%	9.5%
Running	6.9%	7.6%
Practice other sports	6.9%	5.9%
Beauty and health treatments	4.9%	5.6%
Surf	12.0%	4.8%
Astronomical observation	10.0%	4.2%
Cycling / Mountain bike	5.6%	4.2%
Scuba Diving	4.7%	4.2%
Golf	7.4%	2.3%
Windsurf / Kitesurf	0.9%	1.5%
* Multi-choise auestion		

Multi-choise question

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# **PROFILE OF TOURIST VISITING THE CANARY ISLANDS (2021)**

# **AUSTRIA**



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1.8%

#### Which island do they choose?

Tourists (> 15 years old)	Austria	All markets
Lanzarote	1,567	963,331
Fuerteventura	2,456	843,805
Gran Canaria	11,624	1,545,237
Tenerife	21,521	2,320,313
La Palma	623	102,576

#### How many islands do they visit during their trip?

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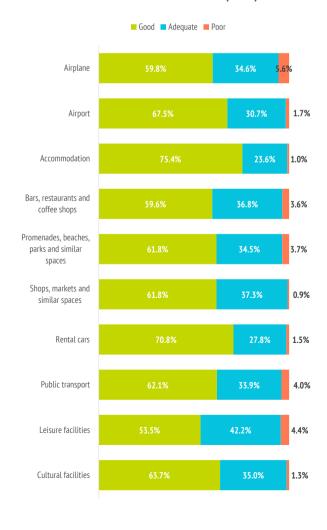
La Palma

	Austria	All markets
One island	91.8%	90.9%
Two islands	5.7%	7.8%
Three or more islands	2.6%	1.3%

#### Health safety

Planning the trip: Importance	Austria	All markets
Average rating (scale 0-10)	7.67	7.99
During the stay: Rate	Austria	All markets
Average rating (scale 0-10)	8.42	8.42

#### **HEALTH SAFETY MEASURES (RATE)**

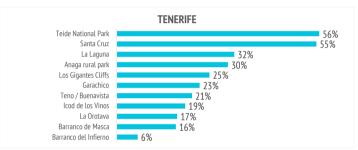


Share by islands	Austria	All markets
Lanzarote	4.1%	16.7%
Fuerteventura	6.5%	14.6%
Gran Canaria	30.8%	26.8%
Tenerife	56.9%	40.2%

1.6%

#### • MOST VISITED PLACES IN EACH ISLAND •



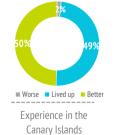


The data refers to % of tourists on each island who have visited the place.

## How do they rate the Canary Islands?



Satisfaction (scale 0-10)	Austria	All markets
Average rating	8.84	8.86
Experience in the Canary Islands	Austria	All markets
Worse or much worse than expected	1.6%	2.7%
Lived up to expectations	48.8%	51.4%
Better or much better than expected	49.7%	45.9%
Future intentions (scale 1-10)	Austria	All markets
Return to the Canary Islands	8.76	8.86
Recommend visiting the Canary Island	9.15	9.10







Recommend visiting Return to the Canary the Canary Islands Islands

#### How many are loyal to the Canary Islands?



	Austria	All markets
Repeat tourists	61.4%	68.0%
Repeat tourists (last 5 years)	58.2%	61.9%
Repeat tourists (last 5 years) (5 or mor	16.9%	15.0%
At least 10 previous visits	17.7%	18.3%

# **PROFILE OF TOURIST VISITING THE CANARY ISLANDS (2021) AUSTRIA**



# Where does the flight come from?

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	%	Absolute
Austria	65.3%	25,364
Germany	18.2%	7,080
Spanish Mainland	8.1%	3,161
Switzerland	5.1%	1,989
United Kingdom	1.2%	450
Portugal	1.0%	381
Ireland	0.5%	176
Others	0.6%	234



# Who do they come with?

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	Austria	All markets
Unaccompanied	19.6%	13.5%
Only with partner	52.1%	48.2%
Only with children (< 13 years old)	0.7%	3.9%
Partner + children (< 13 years old)	1.9%	4.9%
Other relatives	4.9%	8.4%
Friends	13.8%	8.5%
Work colleagues	0.5%	0.8%
Organized trip	0.5%	0.2%
Other combinations (1)	6.1%	11.5%
(1) Different situations have been isolated		
Tourists with children	3.0%	12.5%
- Between 0 and 2 years old	1.2%	1.2%
- Between 3 and 12 years old	1.8%	10.2%
- Between 0 -2 and 3-12 years	0.0%	1.0%
Tourists without children	97.0%	87.5%
Group composition:		
- 1 person	23.3%	16.5%
- 2 people	64.2%	56.7%
- 3 people	5.7%	10.7%
- 4 or 5 people	4.7%	13.6%
- 6 or more people	2.0%	2.5%
Average group size:	2.01	2.37

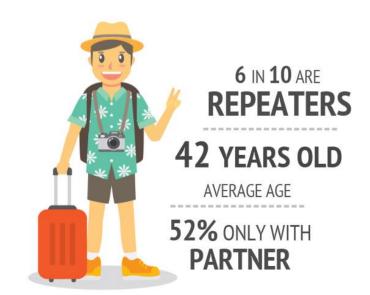
<sup>\*</sup>People who share the main expenses of the trip



#### Who are they?

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	Austria	All markets
<u>Gender</u>		
Men	51.5%	49.6%
Women	48.5%	50.4%
Age		
Average age (tourist > 15 years old)	42.0	43.3
Standard deviation	16.8	15.6
Age range (> 15 years old)		
16 - 24 years old	14.6%	11.9%
25 - 30 years old	22.7%	14.8%
31 - 45 years old	24.0%	30.2%
46 - 60 years old	20.5%	26.6%
Over 60 years old	18.3%	16.4%
Occupation		
Salaried worker	53.2%	57.8%
Self-employed	10.8%	11.1%
Unemployed	0.0%	1.7%
Business owner	14.6%	10.0%
Student	6.7%	5.9%
Retired	11.0%	12.2%
Unpaid domestic work	1.3%	0.5%
Others	2.5%	0.9%
Annual household income level		
Less than €25,000	11.0%	16.1%
€25,000 - €49,999	48.7%	37.0%
€50,000 - €74,999	28.7%	23.4%
More than €74,999	11.5%	23.5%
Education level		
No studies	0.3%	2.2%
Primary education	4.0%	2.2%
Secondary education	20.6%	18.8%
Higher education	75.1%	76.9%



Pictures: Freepik.com

Source: Encuesta sobre el Gasto Turístico (ISTAC).