How many are they and how much do they spend? $\oplus \in$

|  | Travel guides | Total |
| :--- | ---: | ---: |
| TOURISTS |  |  |
| Tourist arrivals (FRONTUR) | n.d. | $\mathbf{6 , 6 9 7 , 1 6 5}$ |
| Tourist arrivals > 15 years old (EGT) | $\mathbf{4 0 7 , 2 2 5}$ | $\mathbf{5 , 8 2 7 , 8 9 2}$ |
| - book holiday package | 188,412 | $\mathbf{2 , 5 4 9 , 0 1 2}$ |
| - do not book holiday package | 218,813 | $\mathbf{3 , 2 7 8 , 8 8 0}$ |
| - \% tourists who book holiday package | $46.3 \%$ | $43.7 \%$ |
| Share of total tourist | $\mathbf{7 . 0 \%}$ | $\mathbf{1 0 0 \%}$ |
| Expenditure per tourist (€) | $\mathbf{1 , 2 6 3}$ |  |
| - book holiday package | 1,410 | $\mathbf{1 , 2 0 6}$ |
| - holiday package | 1,139 | 1,415 |
| - others | 271 | 1,135 |
| - do not book holiday package | 1,136 | 280 |
| - flight | 240 | 1,044 |
| - accommodation | 461 | 248 |
| - others | 434 | 369 |
| Average lenght of stay | $\mathbf{9 . 6 3}$ | 427 |
| - book holiday package | 8.97 | $\mathbf{9 . 5 4}$ |
| - do not book holiday package | 10.19 | 8.59 |
| Average daily expenditure (€) | $\mathbf{1 4 3 . 9}$ | 10.28 |
| - book holiday package | 166.1 | $\mathbf{1 4 4 . 0}$ |
| - do not book holiday package | 124.7 | 172.8 |
| Total turnover (> 15 years old) (€m) | $\mathbf{5 1 4}$ | 121.6 |
| - book holiday package | 266 | $\mathbf{7 , 0 2 8}$ |
| - do not book holiday package | 249 | 3,606 |

AVERAGE LENGHT OF STAY


EXPENDITURE PER TOURIST (€)


Where did they spend their main holiday last year?*

|  | Travel guides | Total |
| :--- | ---: | ---: |
| Didn't have holidays | $33.6 \%$ | $35.7 \%$ |
| Canary Islands | $10.3 \%$ | $17.6 \%$ |
| Other destination | $56.1 \%$ | $46.8 \%$ |

What other destinations do they consider for this trip?*

|  | Travel guides | Total |
| :--- | ---: | ---: |
| None | $17.7 \%$ | $29.4 \%$ |
| Canary Islands (other island) | $27.7 \%$ | $25.4 \%$ |
| Other destination | $54.5 \%$ | $45.1 \%$ |
| *Percentage of valid answers |  |  |

Importance of each factor in the destination choice ?

|  | Travel guides | Total |
| :--- | :---: | ---: |
| Climate | $70.7 \%$ | $76.0 \%$ |
| Landscapes | $55.0 \%$ | $39.1 \%$ |
| Sea | $49.7 \%$ | $52.0 \%$ |
| Safety | $45.4 \%$ | $49.0 \%$ |
| Tranquility | $44.4 \%$ | $48.5 \%$ |
| Environment | $43.2 \%$ | $34.7 \%$ |
| Beaches | $38.4 \%$ | $44.6 \%$ |
| European belonging | $37.7 \%$ | $40.2 \%$ |
| Accommodation supply | $33.9 \%$ | $37.8 \%$ |
| Effortless trip | $31.6 \%$ | $34.9 \%$ |
| Price | $28.8 \%$ | $32.4 \%$ |
| Authenticity | $27.9 \%$ | $24.4 \%$ |
| Gastronomy | $26.9 \%$ | $27.9 \%$ |
| Hiking trail network | $20.1 \%$ | $12.1 \%$ |
| Fun possibilities | $17.0 \%$ | $22.4 \%$ |
| Exoticism | $15.7 \%$ | $14.5 \%$ |
| Historical heritage | $12.6 \%$ | $9.1 \%$ |
| Culture | $10.8 \%$ | $8.7 \%$ |
| Shopping | $6.3 \%$ | $8.8 \%$ |
| Nightlife | $5.8 \%$ | $8.4 \%$ |
| Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") |  |  |
| \% of tourists who indicate that the factor is "very important" in their choice. |  |  |

What is the main motivation for their holidays?

|  | Travel guides | Total |
| :--- | ---: | ---: |
| Rest | $37.4 \%$ | $50.7 \%$ |
| Enjoy family time | $7.3 \%$ | $14.0 \%$ |
| Have fun | $5.4 \%$ | $7.3 \%$ |
| Explore the destination | $46.5 \%$ | $23.3 \%$ |
| Practice their hobbies | $1.7 \%$ | $2.6 \%$ |
| Other reasons | $1.7 \%$ | $2.1 \%$ |

EXPLORE THE
destination
 Travel guides
46.5\%

Total
23.3\%

How far in advance do they book their trip?

|  | Travel guides | Total |
| :--- | ---: | ---: |
| The same day | $0.8 \%$ | $1.0 \%$ |
| Between 1 and 30 days | $35.7 \%$ | $42.5 \%$ |
| Between 1 and 2 months | $28.2 \%$ | $26.7 \%$ |
| Between 3 and 6 months | $22.7 \%$ | $18.7 \%$ |
| More than 6 months | $12.5 \%$ | $11.1 \%$ |

\% TOURISTS BOOKING BETWEEN 3 AND 6 MONTHS IN ADVANCE

TRAVEL GUIDES
22.7\%


TOTAL
18.7\%

Source: Encuesta sobre el Gasto Turístico (ISTAC). Profile of tourist who answer that use travel guides and magazines to plan the trip.
Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

What channels did they use to get information about the trip?

|  | Travel guides | Total |
| :--- | ---: | ---: |
| Previous visits to the Canary Islands | $37.4 \%$ | $45.7 \%$ |
| Friends or relatives | $31.4 \%$ | $30.9 \%$ |
| Internet or social media | $76.3 \%$ | $53.5 \%$ |
| Mass Media | $6.6 \%$ | $2.3 \%$ |
| Travel guides and magazines | $100 \%$ | $7.0 \%$ |
| Travel Blogs or Forums | $24.6 \%$ | $8.4 \%$ |
| Travel TV Channels | $2.3 \%$ | $0.5 \%$ |
| Tour Operator or Travel Agency | $26.8 \%$ | $19.4 \%$ |
| Public administrations or similar | $3.8 \%$ | $1.9 \%$ |
| Others | $1.4 \%$ | $2.9 \%$ |
| * Multi-choise question |  |  |

With whom did they book their flight and accommodation?

|  | Travel guides | Total |
| :--- | :---: | :---: |
| Flight |  |  |
| - Directly with the airline | $50.4 \%$ | $52.8 \%$ |
| - Tour Operator or Travel Agency | $49.6 \%$ | $47.2 \%$ |
| Accommodation |  |  |
| - Directly with the accommodation | $40.8 \%$ | $39.9 \%$ |
| - Tour Operator or Travel Agency | $59.2 \%$ | $60.1 \%$ |

Where do they stay?

|  | Travel guides | Total |
| :--- | ---: | ---: |
| 1-2-3* Hotel | $10.1 \%$ | $11.5 \%$ |
| 4* Hotel | $42.6 \%$ | $39.4 \%$ |
| 5* Hotel / 5* Luxury Hotel | $10.8 \%$ | $10.9 \%$ |
| Aparthotel / Tourist Villa | $13.5 \%$ | $14.8 \%$ |
| House/room rented in a private dwelling | $12.7 \%$ | $6.9 \%$ |
| Private accommodation (1) | $2.4 \%$ | $9.9 \%$ |
| Others (Cottage, cruise, camping,..) | $7.9 \%$ | $6.6 \%$ |

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.


What do they book?

|  | Travel guides | Total |
| :--- | ---: | ---: |
| Room only | $30.6 \%$ | $28.1 \%$ |
| Bed and Breakfast | $17.1 \%$ | $15.3 \%$ |
| Half board | $19.2 \%$ | $19.5 \%$ |
| Full board | $2.1 \%$ | $3.2 \%$ |
| All inclusive | $30.9 \%$ | $33.8 \%$ |
|  |  |  |

$30.6 \%$ of tourists book room only.
(Canary Islands: 28.1\%)

Other expenses $\bigcirc$

|  | Travel guides | Total |
| :--- | ---: | ---: |
| Restaurants or cafes | $69.6 \%$ | $66.9 \%$ |
| Supermarkets | $59.6 \%$ | $55.6 \%$ |
| Car rental | $55.5 \%$ | $37.3 \%$ |
| Organized excursions | $32.8 \%$ | $23.7 \%$ |
| Taxi, transfer, chauffeur service | $42.0 \%$ | $46.0 \%$ |
| Theme Parks | $9.9 \%$ | $8.6 \%$ |
| Sport activities | $9.8 \%$ | $9.3 \%$ |
| Museums | $11.0 \%$ | $4.7 \%$ |
| Flights between islands | $10.6 \%$ | $6.3 \%$ |
|  |  |  |
| Activities in the Canary Islands |  | र一个 |


| Outdoor time per day | Travel guides | Total |
| :--- | ---: | ---: |
| 0 hours | $1.2 \%$ | $2.4 \%$ |
| $1-2$ hours | $6.0 \%$ | $10.0 \%$ |
| $3-6$ hours | $28.5 \%$ | $30.1 \%$ |
| $7-12$ hours | $56.2 \%$ | $47.1 \%$ |
| More than 12 hours | $8.2 \%$ | $10.5 \%$ |

## TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



|  | Travel guides | Total |
| :--- | ---: | ---: |
| Activities in the Canary Islands | $81.6 \%$ | $72.2 \%$ |
| Walk, wander | $80.5 \%$ | $75.1 \%$ |
| Exph | $73.3 \%$ | $52.5 \%$ |
| Swimming pool, hotel facilities | $56.3 \%$ | $57.5 \%$ |
| Swim | $51.2 \%$ | $38.8 \%$ |
| Hiking | $41.0 \%$ | $22.5 \%$ |
| Taste Canarian gastronomy | $40.8 \%$ | $30.2 \%$ |
| Museums / exhibitions | $23.2 \%$ | $10.7 \%$ |
| Sea excursions / whale watching | $19.6 \%$ | $13.5 \%$ |
| Organized excursions | $19.3 \%$ | $16.0 \%$ |
| Wineries / markets / popular festivals | $17.5 \%$ | $10.0 \%$ |
| Other Nature Activities | $16.3 \%$ | $9.5 \%$ |
| Theme parks | $13.1 \%$ | $12.2 \%$ |
| Nightlife / concerts / shows | $9.1 \%$ | $12.3 \%$ |
| Running | $7.8 \%$ | $7.6 \%$ |
| Practice other sports | $6.8 \%$ | $5.9 \%$ |
| Surf | $6.6 \%$ | $4.8 \%$ |
| Scuba Diving | $6.1 \%$ | $4.2 \%$ |
| Astronomical observation | $5.8 \%$ | $4.2 \%$ |
| Beauty and health treatments | $5.5 \%$ | $5.6 \%$ |
| Cycling / Mountain bike | $4.4 \%$ | $4.2 \%$ |
| Golf | $1.6 \%$ | $2.3 \%$ |
| Windsurf / Kitesurf | $1.4 \%$ | $1.5 \%$ |
| *Multi-choise question |  |  |

Which island do they choose?
:.ós

| Tourist > 15 years old | Canary Islands | Lanzarote | Fuerteventura | Gran Canaria | Tenerife | La Palma |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Travel guides and magazines | 407,225 | 75,416 | 60,964 | 82,430 | 169,169 | 11,461 |
| - Share by islands | 100\% | 18.5\% | 15.0\% | 20.2\% | 41.5\% | 2.8\% |
| Total tourists | 5,827,892 | 963,331 | 843,805 | 1,545,237 | 2,320,313 | 102,576 |
| - Share by islands | 100\% | 16.5\% | 14.5\% | 26.5\% | 39.8\% | 1.8\% |
| \% Travel guides and magazines | 7.0\% | 7.8\% | 7.2\% | 5.3\% | 7.3\% | 11.2\% |

How many islands do they visit during their trip?

|  | Travel guides | Total |
| :--- | ---: | ---: |
| One island | $85.9 \%$ | $90.9 \%$ |
| Two islands | $11.3 \%$ | $7.8 \%$ |
| Three or more islands | $2.8 \%$ | $1.3 \%$ |

Health safety

|  | Travel guides | Total |
| :--- | ---: | ---: |
| Planning the trip: Importance | 7.99 | 7.99 |
| Average rating (scale 0-10) |  |  |
|  | Travel guides | Total |
| During the stay: Rate | 8.57 | 8.42 |

HEALTH SAFETY MEASURES (RATE)

\% TOURISTS BY ISLAND OF STAY


How do they rate the Canary Islands?

| Satisfaction (scale 0-10) | Travel guides | Total |
| :---: | :---: | :---: |
| Average rating | 8.87 | 8.86 |
| Experience in the Canary Islands | Travel guides | Total |
| Worse or much worse than expected | 2.4\% | 2.7\% |
| Lived up to expectations | 48.6\% | 51.4\% |
| Better or much better than expected | 49.0\% | 45.9\% |
| Future intentions (scale 1-10) | Travel guides | Total |
| Return to the Canary Islands | 8.56 | 8.86 |
| Recommend visiting the Canary Islands | 9.06 | 9.10 |
|  |  | $0$ |
| Experience in the Canary Islands |  | nary |

How many are loyal to the Canary Islands?
$\stackrel{8}{8}$

|  | Travel guides | Total |
| :--- | ---: | ---: |
| Repeat tourists | $\mathbf{5 6 . 4 \%}$ | $\mathbf{6 8 . 0 \%}$ |
| Repeat tourists (last 5 years) | $48.8 \%$ | $61.9 \%$ |
| Repeat tourists (last 5 years) (5 or more visit: | $6.8 \%$ | $15.0 \%$ |
| At least 10 previous visits | $\mathbf{7 . 7 \%}$ | $\mathbf{1 8 . 3 \%}$ |

LATTUDE OFLFE

## Where are they from?

|  | \% | Absolute |
| :---: | :---: | :---: |
| Germany | 26.7\% | 108,711 |
| United Kingdom | 14.0\% | 56,997 |
| France | 13.7\% | 55,615 |
| Spanish Mainland | 13.4\% | 54,476 |
| Poland | 6.5\% | 26,355 |
| Netherlands | 4.5\% | 18,503 |
| Belgium | 4.2\% | 17,124 |
| Italy | 4.0\% | 16,105 |
| Switzerland | 1.7\% | 7,044 |
| Czech Republic | 1.7\% | 6,916 |
| Ireland | 1.4\% | 5,515 |
| Sweden | 1.3\% | 5,147 |
| Denmark | 1.2\% | 5,001 |
| Austria | 1.0\% | 3,967 |
| Luxembourg | 0.9\% | 3,719 |
| Norway | 0.4\% | 1,672 |
| Finland | 0.4\% | 1,609 |
| Others | 3.1\% | 12,750 |
|  | United <br> Kingdom |  |

Who do they come with? 袖

|  | Travel guides | Total |
| :---: | :---: | :---: |
| Unaccompanied | 7.0\% | 13.5\% |
| Only with partner | 54.0\% | 48.2\% |
| Only with children (<13 years old) | 3.3\% | 3.9\% |
| Partner + children (<13 years old) | 4.9\% | 4.9\% |
| Other relatives | 9.2\% | 8.4\% |
| Friends | 8.5\% | 8.5\% |
| Work colleagues | 0.2\% | 0.8\% |
| Organized trip | 0.2\% | 0.2\% |
| Other combinations (1) | 12.7\% | 11.5\% |
| (1) Different situations have been isolated |  |  |
| Tourists with children | 11.4\% | 12.5\% |
| - Between 0 and 2 years old | 0.5\% | 1.2\% |
| - Between 3 and 12 years old | 10.2\% | 10.2\% |
| - Between 0-2 and 3-12 years | 0.7\% | 1.0\% |
| Tourists without children | 88.6\% | 87.5\% |
| Group composition: |  |  |
| - 1 person | 9.1\% | 16.5\% |
| - 2 people | 64.1\% | 56.7\% |
| - 3 people | 10.8\% | 10.7\% |
| - 4 or 5 people | 13.2\% | 13.6\% |
| - 6 or more people | 2.8\% | 2.5\% |
| Average group size: | 2.45 | 2.37 |

*People who share the main expenses of the trip

Who are they?

|  | Travel guides | Total |
| :---: | :---: | :---: |
| Gender |  |  |
| Men | 47.8\% | 49.6\% |
| Women | 52.2\% | 50.4\% |
| Age |  |  |
| Average age (tourist > 15 years old) | 42.4 | 43.3 |
| Standard deviation | 15.5 | 15.6 |
| Age range (> 15 years old) |  |  |
| 16-24 years old | 12.3\% | 11.9\% |
| 25-30 years old | 16.7\% | 14.8\% |
| 31-45 years old | 30.0\% | 30.2\% |
| 46-60 years old | 25.9\% | 26.6\% |
| Over 60 years old | 15.1\% | 16.4\% |
| Occupation |  |  |
| Salaried worker | 61.8\% | 57.8\% |
| Self-employed | 9.1\% | 11.1\% |
| Unemployed | 1.7\% | 1.7\% |
| Business owner | 7.9\% | 10.0\% |
| Student | 6.6\% | 5.9\% |
| Retired | 11.8\% | 12.2\% |
| Unpaid domestic work | 0.4\% | 0.5\% |
| Others | 0.7\% | 0.9\% |
| Annual household income level |  |  |
| Less than $€ 25,000$ | 16.0\% | 16.1\% |
| €25,000-€49,999 | 37.1\% | 37.0\% |
| € 50,000-€74,999 | 23.1\% | 23.4\% |
| More than €74,999 | 23.8\% | 23.5\% |
| Education level |  |  |
| No studies | 1.7\% | 2.2\% |
| Primary education | 1.2\% | 2.2\% |
| Secondary education | 14.1\% | 18.8\% |
| Higher education | 82.9\% | 76.9\% |



AVERAGE AGE
54\% ONLY WITH PARTNER


Pictures: Freepik.com

