PROFILE OF TOURIST BY COMPANIONS (2018) TOURISTS WITH CHILDREN



•?

How many are they and how much do they spend?



| | With children | Total |
|---------------------------------------|---------------|------------|
| TOURISTS | | |
| Tourist arrivals (FRONTUR) | n.d. | 15,559,787 |
| Tourist arrivals > 15 years old (EGT) | 2,598,124 | 13,485,651 |
| - book holiday package | 1,581,587 | 7,848,516 |
| - do not book holiday package | 1,016,538 | 5,637,135 |
| - % tourists who book holiday package | 60.9% | 58.2% |
| Share of total tourist | 10.39/ | 100% |

TOURISTS BY QUARTER: WITH CHILDREN



| Expenditure per tourist (€) | 1,617 | 1,196 |
|--------------------------------------|-------|--------|
| - book holiday package | 1,732 | 1,309 |
| - holiday package | 1,454 | 1,064 |
| - others | 278 | 246 |
| - do not book holiday package | 1,438 | 1,037 |
| - flight | 460 | 288 |
| - accommodation | 511 | 350 |
| - others | 466 | 399 |
| Average lenght of stay | 8.76 | 9.32 |
| - book holiday package | 8.32 | 8.66 |
| - do not book holiday package | 9.44 | 10.23 |
| Average daily expenditure (€) | 198.9 | 143.6 |
| - book holiday package | 219.2 | 159.8 |
| - do not book holiday package | 167.4 | 121.0 |
| Total turnover (> 15 years old) (€m) | 4,200 | 16,124 |
| - book holiday package | 2,739 | 10,277 |
| - do not book holiday package | 1,461 | 5,848 |
| | | |



EXPENDITURE PER TOURIST (€)



Importance of each factor in the destination choice

| | With children | Total |
|----------------------|---------------|-------|
| Climate | 79.8% | 78.1% |
| Safety | 56.3% | 51.4% |
| Accommodation supply | 44.7% | 41.7% |
| Tranquility | 42.8% | 46.2% |
| Sea | 41.9% | 43.3% |
| Price | 38.6% | 36.5% |
| Beaches | 37.6% | 37.1% |
| European belonging | 35.3% | 35.8% |
| Effortless trip | 33.7% | 34.8% |
| Environment | 30.0% | 30.6% |
| Fun possibilities | 28.4% | 20.7% |
| Landscapes | 27.4% | 31.6% |
| Gastronomy | 19.8% | 22.6% |
| Authenticity | 18.2% | 19.1% |
| Exoticism | 10.8% | 10.5% |
| Shopping | 8.5% | 9.6% |
| Culture | 6.9% | 7.3% |
| Historical heritage | 6.3% | 7.1% |
| Hiking trail network | 6.0% | 9.0% |
| Nightlife | 4.2% | 7.5% |

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")
% of tourists who indicate that the factor is "very important" in their choice.

What is the main motivation for their holidays?



| | With children | Total |
|-------------------------|---------------|-------|
| Rest | 36.2% | 55.1% |
| Enjoy family time | 41.8% | 14.7% |
| Have fun | 7.4% | 7.8% |
| Explore the destination | 13.1% | 18.5% |
| Practice their hobbies | 0.7% | 1.8% |
| Other reasons | 0.8% | 2.1% |

ENJOY FAMILY TIME



The same day
Between 1 and 30 days
Between 1 and 2 months

Between 3 and 6 months

ith children

otal

14.7%

1

32.4%

20.7%

How far in advance do they book their trip?

| With children | Total |
|---------------|-------|
| 0.5% | 0.7% |
| 16.1% | 23.2% |
| 18.0% | 23.0% |

34.5%

More than 6 months 30.9%

% TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE

WITH CHILDREN 30.9%



TOTAL **20.7%**

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who visited Canary Islands with children.

PROFILE OF TOURIST BY COMPANIONS (2018) TOURISTS WITH CHILDREN



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What channels did they use to get information about the trip? Q

| | With children | Total |
|---------------------------------------|---------------|-------|
| Previous visits to the Canary Islands | 51.6% | 50.9% |
| Friends or relatives | 29.7% | 27.8% |
| Internet or social media | 59.7% | 56.1% |
| Mass Media | 1.7% | 1.7% |
| Travel guides and magazines | 9.0% | 9.5% |
| Travel Blogs or Forums | 5.9% | 5.4% |
| Travel TV Channels | 0.6% | 0.7% |
| Tour Operator or Travel Agency | 25.9% | 24.7% |
| Public administrations or similar | 0.2% | 0.4% |
| Others | 1.8% | 2.3% |

* Multi-choise question

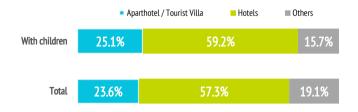
With whom did they book their flight and accommodation?

| | With children | Total |
|-----------------------------------|---------------|-------|
| Flight | | |
| - Directly with the airline | 37.5% | 39.5% |
| - Tour Operator or Travel Agency | 62.5% | 60.5% |
| Accommodation | | |
| - Directly with the accommodation | 28.9% | 28.8% |
| - Tour Operator or Travel Agency | 71.1% | 71.2% |

Where do they stay?

| | With children | Total |
|---|---------------|-------|
| 1-2-3* Hotel | 12.5% | 12.8% |
| 4* Hotel | 38.2% | 37.7% |
| 5* Hotel / 5* Luxury Hotel | 8.5% | 6.8% |
| Aparthotel / Tourist Villa | 25.1% | 23.6% |
| House/room rented in a private dwelling | 4.7% | 5.3% |
| Private accommodation (1) | 4.8% | 7.0% |
| Others (Cottage, cruise, camping,) | 6.2% | 6.8% |
| | | |

⁽¹⁾ Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



What do they book?

| | With children | Total |
|-------------------|---------------|-------|
| Room only | 24.8% | 28.8% |
| Bed and Breakfast | 7.4% | 11.7% |
| Half board | 17.2% | 22.4% |
| Full board | 3.5% | 3.0% |
| All inclusive | 47.0% | 34.1% |

47% of tourists book all inclusive.

(Canary Islands: 34.1%)

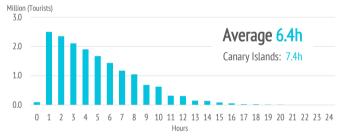
Other expenses

| | With children | Total |
|-----------------------------------|---------------|-------|
| Restaurants or cafes | 56.8% | 63.2% |
| Supermarkets | 57.1% | 55.9% |
| Car rental | 30.6% | 26.6% |
| Organized excursions | 26.4% | 21.8% |
| Taxi, transfer, chauffeur service | 52.8% | 51.7% |
| Theme Parks | 18.7% | 8.8% |
| Sport activities | 8.0% | 6.4% |
| Museums | 4.8% | 5.0% |
| Flights between islands | 4.6% | 4.8% |
| | | |

Activities in the Canary Islands

| Outdoor time per day | With children | Total |
|----------------------|---------------|-------|
| 0 hours | 3.7% | 2.2% |
| 1 - 2 hours | 15.2% | 10.0% |
| 3 - 6 hours | 36.0% | 32.6% |
| 7 - 12 hours | 39.5% | 46.5% |
| More than 12 hours | 5.7% | 8.7% |

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



| Activities in the Canary Islands | With children | Total |
|--|---------------|-------|
| Swimming pool, hotel facilities | 77.1% | 58.9% |
| Beach | 76.9% | 68.0% |
| Walk, wander | 69.0% | 71.0% |
| Explore the island on their own | 45.2% | 46.5% |
| Theme parks | 31.2% | 15.5% |
| Taste Canarian gastronomy | 21.3% | 25.4% |
| Organized excursions | 18.4% | 17.9% |
| Sport activities | 15.6% | 14.3% |
| Sea excursions / whale watching | 15.2% | 11.3% |
| Activities at sea | 10.5% | 9.8% |
| Wineries / markets / popular festivals | 10.4% | 12.0% |
| Museums / exhibitions | 9.6% | 9.8% |
| Nightlife / concerts / shows | 8.8% | 15.5% |
| Nature activities | 8.7% | 10.0% |
| Beauty and health treatments | 5.0% | 5.7% |
| Astronomical observation | 2.8% | 3.4% |

^{*} Multi-choise question

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| | WITH CHILDREN | TOTAL |
|-------------------------------------|---------------|-------|
| SWIMMING POOL / HOTEL FACILITIES | 77.1% | 58.9% |
| | | |
| THEME PARKS | 31.2% | 15.5% |





PROFILE OF TOURIST BY COMPANIONS (2018)

TOURISTS WITH CHILDREN



Which island do they choose?

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|---|---|---|
| | | |

| Tourist > 15 years old | Canarias | Lanzarote | Fuerteventura | Gran Canaria | Tenerife | La Palma |
|-------------------------------------|------------|-----------|---------------|--------------|-----------|----------|
| Tourists travelling with children | 2,598,124 | 558,964 | 299,057 | 631,906 | 1,058,843 | 34,885 |
| - Share by islands | 100% | 21.5% | 11.5% | 24.3% | 40.8% | 1.3% |
| Total tourists | 13,485,651 | 2,457,120 | 1,856,705 | 3,825,110 | 4,991,173 | 249,069 |
| - Share by islands | 100% | 18.2% | 13.8% | 28.4% | 37.0% | 1.8% |
| % Tourists travelling with children | 19.3% | 22.7% | 16.1% | 16.5% | 21.2% | 14.0% |

How many islands do they visit during their trip?



| | With children | Total |
|-----------------------|---------------|-------|
| One island | 92.4% | 90.9% |
| Two islands | 6.8% | 7.7% |
| Three or more islands | 0.8% | 1.4% |

Internet usage during their trip



—Canary Islands average

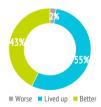


| | With children | Total |
|-------------------------|---------------|-------|
| Research | | |
| - Tourist package | 17.4% | 15.4% |
| - Flights | 14.4% | 13.0% |
| - Accommodation | 19.5% | 17.7% |
| - Transport | 15.7% | 15.6% |
| - Restaurants | 26.9% | 27.0% |
| - Excursions | 29.1% | 26.3% |
| - Activities | 34.6% | 31.0% |
| Book or purchase | | |
| - Tourist package | 38.7% | 38.1% |
| - Flights | 63.9% | 64.4% |
| - Accommodation | 55.8% | 54.5% |
| - Transport | 49.2% | 44.7% |
| - Restaurants | 11.6% | 10.5% |
| - Excursions | 13.3% | 11.4% |
| - Activities | 15.5% | 12.5% |
| * Multi-choise question | | |

| Internet usage in the Canary Islands | With children | Total |
|--------------------------------------|---------------|-------|
| Did not use the Internet | 6.9% | 9.8% |
| Used the Internet | 93.1% | 90.2% |
| - Own Internet connection | 38.7% | 36.5% |
| - Free Wifi connection | 42.6% | 41.1% |
| Applications* | | |
| - Search for locations or maps | 63.2% | 60.7% |
| - Search for destination info | 51.0% | 44.7% |
| - Share pictures or trip videos | 57.4% | 55.6% |
| - Download tourist apps | 6.8% | 6.5% |
| - Others | 21.7% | 23.9% |
| * Multi-choise question | | |



| How do they rate the Canary Isla | g de | |
|---------------------------------------|---------------|-------|
| Satisfaction (scale 0-10) | With children | Total |
| Average rating | 8.63 | 8.58 |
| | | |
| Experience in the Canary Islands | With children | Total |
| Worse or much worse than expected | 2.5% | 2.9% |
| Lived up to expectations | 54.8% | 57.4% |
| Better or much better than expected | 42.8% | 39.7% |
| | | |
| Future intentions (scale 1-10) | With children | Total |
| Return to the Canary Islands | 8.64 | 8.60 |
| Recommend visiting the Canary Islands | 8.88 | 8.86 |





Experience in Return to the the Canary Canary Islands Recommend visiting the Canary Islands

How many are loyal to the Canary Islands?



| | With children | Total |
|---|---------------|-------|
| Repeat tourists | 70.9% | 71.0% |
| Repeat tourists (last 5 years) | 62.5% | 64.6% |
| Repeat tourists (last 5 years) (5 or more visits) | 12.3% | 18.4% |
| At least 10 previous visits | 11.5% | 17.8% |

57.4% of tourists share pictures or trip videos during their stay in the Canary Islands

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(Canary Islands: 55.6%)







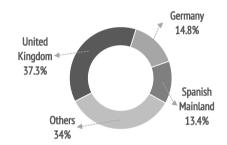
PROFILE OF TOURIST BY COMPANIONS (2018) TOURISTS WITH CHILDREN



Where are they from?

| APR |
|-----|
| |

| | % | Absolute |
|------------------|-------|----------|
| United Kingdom | 37.3% | 970,362 |
| Germany | 14.8% | 385,498 |
| Spanish Mainland | 13.4% | 348,666 |
| Sweden | 4.3% | 110,568 |
| Ireland | 4.0% | 104,170 |
| France | 3.4% | 88,158 |
| Netherlands | 3.1% | 79,500 |
| Poland | 2.6% | 67,406 |
| Italy | 2.5% | 64,531 |
| Denmark | 2.4% | 61,439 |
| Belgium | 2.3% | 59,408 |
| Norway | 1.7% | 45,011 |
| Finland | 1.7% | 44,800 |
| Switzerland | 1.3% | 32,581 |
| Russia | 0.8% | 21,252 |
| Austria | 0.5% | 12,462 |
| Czech Republic | 0.4% | 11,017 |
| Others | 3.5% | 91,296 |



Who do they come with?

| | | a | | | |
|--|--|----|---|---|--|
| | | 41 | т | T | |

| | With children | Total |
|---|---------------|-------|
| Unaccompanied | 0.0% | 8.9% |
| Only with partner | 2.5% | 47.4% |
| Only with children (< 13 years old) | 30.8% | 5.9% |
| Partner + children (< 13 years old) | 37.4% | 7.2% |
| Other relatives | 12.2% | 9.0% |
| Friends | 0.9% | 6.3% |
| Work colleagues | 0.0% | 0.5% |
| Organized trip | 0.1% | 0.2% |
| Other combinations (1) | 16.1% | 14.6% |
| (1) Different situations have been isolated | | |
| Tourists with children | 100.0% | 19.3% |
| - Between 0 and 2 years old | 9.4% | 1.8% |
| - Between 3 and 12 years old | 82.2% | 15.8% |
| - Between 0 -2 and 3-12 years | 8.4% | 1.6% |
| Tourists without children | 0.0% | 80.7% |
| Group composition: | | |
| - 1 person | 0.0% | 12.4% |
| - 2 people | 3.9% | 54.1% |
| - 3 people | 31.4% | 12.6% |
| - 4 or 5 people | 51.2% | 17.1% |
| - 6 or more people | 13.5% | 3.8% |
| Average group size: | 4.20 | 2.58 |

Who are they?

| п | m | |
|---|---|--|
| × | ň | |
| | | |

| | With children | Total |
|--------------------------------------|---------------|-------|
| Gender | | |
| Men | 48.6% | 48.2% |
| Women | 51.4% | 51.8% |
| Age | | |
| Average age (tourist > 15 years old) | 42.2 | 46.7 |
| Standard deviation | 9.3 | 15.3 |
| Age range (> 15 years old) | | |
| 16 - 24 years old | 1.9% | 7.7% |
| 25 - 30 years old | 5.2% | 10.8% |
| 31 - 45 years old | 63.9% | 28.6% |
| 46 - 60 years old | 23.8% | 31.3% |
| Over 60 years old | 5.2% | 21.5% |
| Occupation | | |
| Salaried worker | 64.7% | 55.5% |
| Self-employed | 13.4% | 11.0% |
| Unemployed | 0.9% | 1.1% |
| Business owner | 12.0% | 9.2% |
| Student | 2.1% | 4.2% |
| Retired | 4.6% | 17.3% |
| Unpaid domestic work | 1.7% | 0.9% |
| Others | 0.5% | 0.8% |
| Annual household income level | | |
| Less than €25,000 | 12.1% | 17.0% |
| €25,000 - €49,999 | 32% | 36.5% |
| €50,000 - €74,999 | 27.1% | 25.0% |
| More than €74,999 | 28.9% | 21.5% |
| Education level | | |
| No studies | 5.8% | 4.8% |
| Primary education | 1.8% | 2.8% |
| Secondary education | 19.1% | 23.1% |
| Higher education | 73.3% | 69.3% |
| | | |



Pictures: Freepik.com