#### How many are they and how much do they spend?

	Only with partner	Total
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	15,110,866
Tourist arrivals > 15 years old (EGT)	6,385,815	13,271,035
<ul> <li>book holiday package</li> </ul>	3,916,806	7,426,022
<ul> <li>do not book holiday package</li> </ul>	2,469,009	5,845,014
- % tourists who book holiday package	61.3%	56.0%
Share of total tourist	48.1%	100%

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#### TOURISTS BY QUARTER: ONLY WITH PARTNER

do not book holiday package book holiday package



Expenditure per tourist (€)	1,085	1,136
<ul> <li>book holiday package</li> </ul>	1,171	1,268
<ul> <li>holiday package</li> </ul>	938	1,031
- others	234	237
<ul> <li>do not book holiday package</li> </ul>	947	967
- flight	227	263
- accommodation	328	321
- others	392	383
Average lenght of stay	9.48	9.09
<ul> <li>book holiday package</li> </ul>	8.97	8.64
<ul> <li>do not book holiday package</li> </ul>	10.28	9.68
Average daily expenditure (€)	126.5	138.9
<ul> <li>book holiday package</li> </ul>	138.2	155.4
<ul> <li>do not book holiday package</li> </ul>	107.9	117.9
Total turnover (> 15 years old) (€m)	6,927	15,070
<ul> <li>book holiday package</li> </ul>	4,588	9,416
- do not book holiday package	2,339	5,655

AVERAGE LENGHT OF STAY (nights)



Only with partner

Total

EXPENDITURE PER TOURIST (€)



Source: Encuesta sobre el Gasto Turístico (ISTAC). Profile of tourist who visited Canary Islands only with partner.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.



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## Importance of each factor in the destination choice

	Only with partner	Total
Climate	79.7%	78.4%
Safety	52.3%	51.9%
Tranquility	50.1%	47.6%
Accommodation supply	45.6%	42.9%
Sea	44.1%	44.4%
Price	37.3%	37.4%
European belonging	37.1%	36.1%
Effortless trip	36.2%	35.2%
Beaches	36.2%	37.7%
Landscapes	33.8%	33.1%
Environment	33.7%	33.2%
Gastronomy	24.0%	23.2%
Authenticity	19.5%	20.3%
Fun possibilities	17.0%	21.1%
Exoticism	10.6%	11.4%
Hiking trail network	10.4%	9.6%
Shopping	8.8%	9.4%
Historical heritage	8.0%	8.2%
Culture	7.5%	8.0%
Nightlife	6.8%	8.0%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

### What is the main motivation for their holidays?

	Only with partner	Total
Rest	64.7%	55.5%
Enjoy family time	4.3%	14.4%
Have fun	7.1%	8.6%
Explore the destination	20.7%	17.8%
Practice their hobbies	1.5%	1.9%
Other reasons	1.7%	1.8%



64.7% Only with partner

How far in advance do they book their trip?

	Out with months on	Tetel
	Only with partner	Total
The same day	0.4%	0.7%
Between 1 and 30 days	23.3%	23.8%
Between 1 and 2 months	24.5%	22.8%
Between 3 and 6 months	33.7%	32.7%
More than 6 months	18.1%	20.0%

#### % TOURISTS BOOKING BETWEEN 1 AND 2 MOTNHS IN ADVANCE

**ONLY WITH PARTNER** 

24.5%



TOTAL 22.8%





## What channels did they use to get information about the trip? ${\sf Q}$

	Only with partner	Total
Previous visits to the Canary Islands	54.6%	51.9%
Friends or relatives	22.6%	27.1%
Internet or social media	56.5%	54.7%
Mass Media	1.6%	1.6%
Travel guides and magazines	9.2%	8.4%
Travel Blogs or Forums	6.1%	5.7%
Travel TV Channels	0.8%	0.8%
Tour Operator or Travel Agency	24.0%	22.6%
Public administrations or similar	0.4%	0.4%
Others * Multi-choise question	1.9%	2.4%

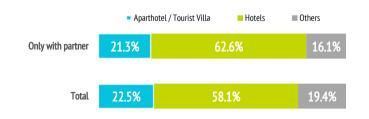
#### With whom did they book their flight and accommodation? •

	Only with partner	Total
<u>Flight</u>		
- Directly with the airline	39.5%	42.9%
- Tour Operator or Travel Agency	60.5%	57.1%
Accommodation		
- Directly with the accommodation	29.2%	31.5%
- Tour Operator or Travel Agency	70.8%	68.5%

#### Where do they stay?

	Only with partner	Total
1-2-3* Hotel	11.0%	11.5%
4* Hotel	41.9%	37.6%
5* Hotel / 5* Luxury Hotel	9.8%	9.0%
Aparthotel / Tourist Villa	21.3%	22.5%
House/room rented in a private dwelling	5.3%	5.9%
Private accommodation (1)	4.7%	7.2%
Others (Cottage, cruise, camping,)	6.1%	6.3%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



What do they book?		101
	Only with partner	Total
Room only	26.1%	27.9%
Bed and Breakfast	13.3%	12.4%
Half board	24.9%	21.2%
Full board	3.2%	3.6%
All inclusive	32.6%	34.9%

# 24.9% of tourists book half board.

(Canary Islands: 21.2%)



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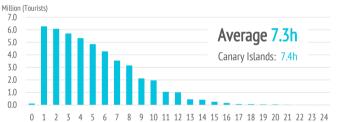
#### 0 Other expenses Only with partner Total Restaurants or cafes 60.6% 59.1% Supermarkets 50.7% 52.1% Car rental 27.3% 26.3% Organized excursions 19.9% 20.6% Taxi, transfer, chauffeur service 50.0% 53.4% Theme Parks 5.5% 7.5% Sport activities 5.7% 4.6% Museums 4.6% 5.1% Flights between islands 4.3% 4.4%

#### Activities in the Canary Islands

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Outdoor time per day	Only with partner	Total
0 hours	1.7%	2.1%
1 - 2 hours	9.0%	9.8%
3 - 6 hours	33.8%	32.6%
7 - 12 hours	48.4%	47.1%
More than 12 hours	7.1%	8.4%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Hours

Activities in the Canary Islands	Only with partner	Total
Walk, wander	72.7%	69.8%
Beach	63.1%	66.3%
Swimming pool, hotel facilities	56.0%	58.2%
Explore the island on their own	46.8%	45.2%
Taste Canarian gastronomy	25.1%	24.2%
Organized excursions	17.6%	16.9%
Nightlife / concerts / shows	14.6%	15.5%
Wineries / markets / popular festivals	12.3%	11.6%
Sport activities	11.3%	13.4%
Nature activities	10.9%	10.4%
Sea excursions / whale watching	10.3%	11.1%
Museums / exhibitions	10.3%	10.1%
Theme parks	10.2%	14.1%
Activities at sea	9.0%	10.0%
Beauty and health treatments	5.1%	5.4%
Astronomical observation * Multi-choise question	3.6%	3.5%

#### TOTAL **ONLY WITH PARTNER**

WALK / WANDER

69.8%



EXPLORE THE ISLAND ON THEIR OWN

46.8%

72.7%

45.2%





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#### Which island do they choose?

Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Tourists travelling only with partner	6,385,815	1,248,248	843,585	1,705,809	2,390,323	137,029
- Share by islands	100%	19.5%	13.2%	26.7%	37.4%	2.1%
Total tourists	13,271,035	2,521,668	1,659,115	3,698,127	5,040,382	235,409
- Share by islands	100%	19.0%	12.5%	27.9%	38.0%	1.8%
% Tourists travelling only with partner	48.1%	49.5%	50.8%	46.1%	47.4%	58.2%

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### How many islands do they visit during their trip?

	Only with partner	Total
One island	91.8%	91.4%
Two islands	6.8%	7.2%
Three or more islands	1.4%	1.4%

#### Internet usage during their trip

	Only with partner	Total
Research		
- Tourist package	15.1%	14.8%
- Flights	12.9%	13.0%
- Accommodation	17.5%	16.9%
- Transport	15.0%	15.7%
- Restaurants	29.8%	28.4%
- Excursions	26.3%	26.2%
- Activities	30.0%	30.1%
Book or purchase		
- Tourist package	43.0%	39.4%
- Flights	65.7%	66.7%
- Accommodation	58.4%	57.3%
- Transport	49.1%	47.6%
- Restaurants	12.0%	12.1%
- Excursions	12.8%	13.0%
- Activities	13.3%	14.7%
* Multi-choise question		

Internet usage in the Canary Islands	Only with partner	Total
Did not use the Internet	9.3%	8.3%
Used the Internet	90.7%	91.7%
- Own Internet connection	34.2%	37.4%
- Free Wifi connection	42.0%	39.5%
Applications*		
- Search for locations or maps	61.2%	61.7%
- Search for destination info	45.0%	44.8%
- Share pictures or trip videos	54.2%	56.0%
- Download tourist apps	7.2%	7.0%
- Others	22.9%	22.6%
* Multi-choise question	<b>99</b>	

# 61.2% of tourists search for locations or maps during their stay in the Canary Islands

(Canary Islands: 61.7%)



#### % TOURISTS BY ISLAND OF STAY

-Canary Islands average



How do they rate the Canary Islands?		y de
Satisfaction (scale 0-10)	Only with partner	Total
Average rating	8.72	8.70
Experience in the Canary Islands	Only with partner	Total
Worse or much worse than expected	2.2%	2.3%
Lived up to expectations	56.7%	55.6%
Better or much better than expected	41.1%	42.1%
Future intentions (scale 1-10)	Only with partner	Total
Return to the Canary Islands	8.76	8.73
Recommend visiting the Canary Islands	8.99	8.95



#### How many are loyal to the Canary Islands?

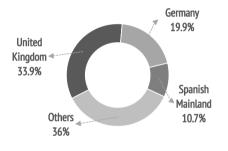
	Only with partner	Total
Repeat tourists	73.7%	72.2%
Repeat tourists (last 5 years)	68.8%	66.7%
Repeat tourists (last 5 years) (5 or more visits)	20.9%	19.5%
At least 10 previous visits	19.9%	18.6%

## PROFILE OF TOURIST BY COMPANIONS (2019) ONLY WITH PARTNER



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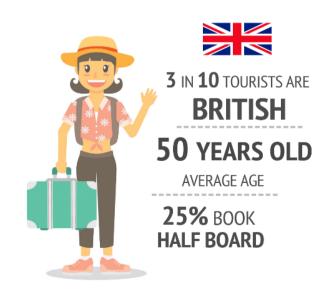
Where are they from?		
	%	Absolute
United Kingdom	33.9%	2,164,721
Germany	19.9%	1,267,706
Spanish Mainland	10.7%	681,721
Netherlands	4.4%	278,891
France	3.9%	251,109
Ireland	3.7%	237,026
Sweden	3.4%	216,656
Belgium	3.2%	202,179
Italy	3.0%	191,089
Norway	2.9%	182,993
Poland	2.1%	132,001
Denmark	1.7%	108,526
Switzerland	1.6%	103,411
Finland	1.6%	101,102
Austria	0.6%	41,113
Portugal	0.4%	24,783
Russia	0.4%	24,060
Others	2.8%	176,728



### Who do they come with?

	Only with partner	Total
Unaccompanied		9.6%
Only with partner	100.0%	48.1%
Only with children (< 13 years old)		5.6%
Partner + children (< 13 years old)		6.5%
Other relatives		9.3%
Friends		6.4%
Work colleagues		0.5%
Organized trip		0.3%
Other combinations (1)		0.0%
(1) Different situations have been isolated		
Tourists with children		17.7%
- Between 0 and 2 years old		1.6%
- Between 3 and 12 years old		14.8%
- Between 0 -2 and 3-12 years		1.4%
Tourists without children	100.0%	82.3%
Group composition:		
- 1 person		13.2%
- 2 people		55.1%
- 3 people		12.0%
- 4 or 5 people		16.3%
- 6 or more people		3.5%
Average group size:	2.00	2.54

		-
	Only with partner	Total
Gender		
Men	50.0%	48.6%
Women	50.0%	51.4%
Age		
Average age (tourist > 15 years old)	50.5	47.1
Standard deviation	16.3	15.4
Age range (> 15 years old)		
16 - 24 years old	6.6%	7.3%
25 - 30 years old	11.5%	10.9%
31 - 45 years old	17.5%	28.0%
46 - 60 years old	32.4%	31.8%
Over 60 years old	32.1%	22.1%
<u>Occupation</u>		
Salaried worker	51.4%	55.0%
Self-employed	10.3%	11.5%
Unemployed	1.0%	1.1%
Business owner	8.0%	9.4%
Student	2.3%	3.5%
Retired	25.8%	17.9%
Unpaid domestic work	0.5%	0.8%
Others	0.8%	0.8%
Annual household income level		
Less than €25,000	17.5%	17.5%
€25,000 - €49,999	39%	37.5%
€50,000 - €74,999	22.3%	22.8%
More than €74,999	21.2%	22.2%
Education level		
No studies	4.8%	5.0%
Primary education	2.8%	2.6%
Secondary education	26.2%	23.6%
Higher education	66.1%	68.9%



Pictures: Freepik.com

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Who are they?

Source: Encuesta sobre el Gasto Turístico (ISTAC). Profile of tourist who visited Canary Islands only with partner.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.