How many are they and how much do they spend?

	Unaccompanied	Total
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	15,559,787
Tourist arrivals > 15 years old (EGT)	1,193,687	13,485,651
 book holiday package 	337,709	7,848,516
 do not book holiday package 	855,978	5,637,135
- % tourists who book holiday package	28.3%	58.2%
Share of total tourist	8.9%	100%

•€

TOURISTS BY QUARTER: UNACCOMPANIED

do not book holiday package book holiday package



Expenditure per tourist (€)	1,102	1,196
 book holiday package 	1,528	1,309
 holiday package 	1,210	1,064
- others	318	246
 do not book holiday package 	933	1,037
- flight	281	288
- accommodation	224	350
- others	427	399
Average lenght of stay	10.68	9.32
 book holiday package 	9.25	8.66
 do not book holiday package 	11.25	10.23
Average daily expenditure (€)	133.8	143.6
 book holiday package 	180.6	159.8
 do not book holiday package 	115.3	121.0
Total turnover (> 15 years old) (€m)	1,315	16,124
- book holiday package	516	10,277
- do not book holiday package	799	5,848

AVERAGE LENGHT OF STAY (nights)



EXPENDITURE PER TOURIST (€)



Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who visited Canary Islands unaccompanied.

Unaccompanied

Total

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.



? Importance of each factor in the destination choice

	Unaccompanied	Total
Climate	69.6%	78.1%
Sea	47.8%	43.3%
Tranquility	45.1%	46.2%
Safety	44.7%	51.4%
Beaches	41.4%	37.1%
Landscapes	38.5%	31.6%
European belonging	35.9%	35.8%
Environment	33.8%	30.6%
Effortless trip	33.1%	34.8%
Price	30.3%	36.5%
Accommodation supply	28.0%	41.7%
Authenticity	22.9%	19.1%
Gastronomy	21.6%	22.6%
Fun possibilities	20.0%	20.7%
Hiking trail network	14.7%	9.0%
Nightlife	13.1%	7.5%
Exoticism	11.8%	10.5%
Shopping	10.1%	9.6%
Culture	9.5%	7.3%
Historical heritage	8.5%	7.1%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

What is the main motivation for their holidays?

	Unaccompanied	Total
Rest	46.7%	55.1%
Enjoy family time	18.4%	14.7%
Have fun	9.1%	7.8%
Explore the destination	15.4%	18.5%
Practice their hobbies	4.8%	1.8%
Other reasons	5.6%	2.1%

ENIOY FAMILY TIME

/ 18.4% Unaccompanied



/////// 14.7%

Ě

How far in advance do they book their trip?

	بنا

	Unaccompanied	Total
The same day	1.8%	0.7%
Between 1 and 30 days	44.2%	23.2%
Between 1 and 2 months	25.4%	23.0%
Between 3 and 6 months	20.4%	32.4%
More than 6 months	8.2%	20.7%

% TOURISTS BOOKING BETWEEN 1 AND 30 DAYS IN ADVANCE

UNACCOMPANIED 44.2%



TOTAL 23.2%



What channels did they use to get information about the trip? ${\sf Q}$

	Unaccompanied	Total
Previous visits to the Canary Islands	47.9%	50.9%
Friends or relatives	36.1%	27.8%
Internet or social media	43.7%	56.1%
Mass Media	1.5%	1.7%
Travel guides and magazines	6.8%	9.5%
Travel Blogs or Forums	3.4%	5.4%
Travel TV Channels	0.8%	0.7%
Tour Operator or Travel Agency	14.3%	24.7%
Public administrations or similar	1.0%	0.4%
Others * Multi-choise question	4.7%	2.3%

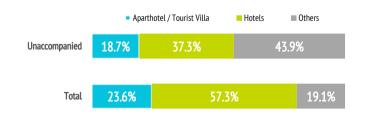
With whom did they book their flight and accommodation? •

	Unaccompanied	Total
Flight		
- Directly with the airline	61.1%	39.5%
- Tour Operator or Travel Agency	38.9%	60.5%
Accommodation		
- Directly with the accommodation	39.7%	28.8%
- Tour Operator or Travel Agency	60.3%	71.2%

	Unaccompanied	Total
1-2-3* Hotel	12.1%	12.8%
4* Hotel	22.1%	37.7%
5* Hotel / 5* Luxury Hotel	3.1%	6.8%
Aparthotel / Tourist Villa	18.7%	23.6%
House/room rented in a private dwelling	6.8%	5.3%
Private accommodation (1)	28.5%	7.0%
Others (Cottage, cruise, camping,)	8.6%	6.8%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.

Where do they stay?



What do they book?	101	
	Unaccompanied	Total
Room only	41.2%	28.8%
Bed and Breakfast	18.0%	11.7%
Half board	19.5%	22.4%
Full board	3.7%	3.0%
All inclusive	17.6%	34.1%

??

41.2% of tourists book room only.

(Canary Islands: 28.8%)



大卡

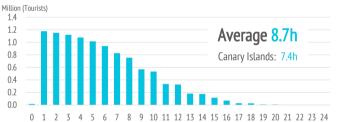
0 Other expenses Unaccompanied Total Restaurants or cafes 67.8% 63.2% Supermarkets 59.1% 55.9% Car rental 16.8% 26.6% Organized excursions 13.2% 21.8% Taxi, transfer, chauffeur service 36.4% 51.7% Theme Parks 3.4% 8.8% Sport activities 6.2% 6.4% Museums 5.0% 4.1% Flights between islands 5.7% 4.8%

Activities in the Canary Islands

Ħ

Outdoor time per day	Unaccompanied	Total
0 hours	1.4%	2.2%
1 - 2 hours	4.7%	10.0%
3 - 6 hours	24.6%	32.6%
7 - 12 hours	54.1%	46.5%
More than 12 hours	15.2%	8.7%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



0	10	**	12	-
		Н	ours	

Activities in the Canary Islands	Unaccompanied	Total
Walk, wander	65.4%	71.0%
Beach	63.0%	68.0%
Explore the island on their own	40.2%	46.5%
Swimming pool, hotel facilities	31.3%	58.9%
Taste Canarian gastronomy	24.6%	25.4%
Nightlife / concerts / shows	21.7%	15.5%
Sport activities	17.1%	14.3%
Wineries / markets / popular festivals	10.6%	12.0%
Nature activities	10.4%	10.0%
Museums / exhibitions	9.8%	9.8%
Organized excursions	9.8%	17.9%
Activities at sea	9.4%	9.8%
Theme parks	6.6%	15.5%
Sea excursions / whale watching	6.2%	11.3%
Beauty and health treatments	6.2%	5.7%
Astronomical observation * Multi-choise question	3.3%	3.4%

UNACCOMPANIED TOTAL NIGHTLIFE/CONCERTS 21.7% 15.5%

17.1%

SPORT ACTIVITIES

100	10	
	-	
6		
4	X	_
	2	

14.3%



Which island do they choose?

Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Tourists travelling unaccompanied	1,193,687	115,862	149,751	493,208	404,724	20,219
- Share by islands	100%	9.7%	12.5%	41.3%	33.9%	1.7%
Total tourists	13,485,651	2,457,120	1,856,705	3,825,110	4,991,173	249,069
- Share by islands	100%	18.2%	13.8%	28.4%	37.0%	1.8%
% Tourists travelling unaccompanied	8.9%	4.7%	8.1%	12.9%	8.1%	8.1%

Å

How many islands do they visit during their trip?

	Unaccompanied	Total
One island	88.2%	90.9%
Two islands	9.8%	7.7%
Three or more islands	2.0%	1.4%

Internet usage during their trip

	Unaccompanied	Total
Research		
- Tourist package	10.1%	15.4%
- Flights	8.8%	13.0%
- Accommodation	10.8%	17.7%
- Transport	16.5%	15.6%
- Restaurants	22.5%	27.0%
- Excursions	17.1%	26.3%
- Activities	22.4%	31.0%
Book or purchase		
- Tourist package	24.3%	38.1%
- Flights	73.0%	64.4%
- Accommodation	46.1%	54.5%
- Transport	30.8%	44.7%
- Restaurants	7.8%	10.5%
- Excursions	8.2%	11.4%
- Activities	10.1%	12.5%
* Multi-choise question		

Internet usage in the Canary Islands	Unaccompanied	Total
Did not use the Internet	12.0%	9.8%
Used the Internet	88.0%	90.2%
- Own Internet connection	44.8%	36.5%
- Free Wifi connection	29.9%	41.1%
Applications*		
- Search for locations or maps	56.1%	60.7%
- Search for destination info	33.5%	44.7%
- Share pictures or trip videos	51.2%	55.6%
- Download tourist apps	5.1%	6.5%
- Others	27.9%	23.9%
* Multi-choise question	? ?	

51.2% of tourists share pictures or trip videos during their stay in the Canary Islands

(Canary Islands: 55.6%)

% TOURISTS BY ISLAND OF STAY



How do they rate the Canary Islands?		r#r
Satisfaction (scale 0-10)	Unaccompanied	Total
Average rating	8.52	8.58
Experience in the Canary Islands	Unaccompanied	Total
Worse or much worse than expected	3.1%	2.9%
Lived up to expectations	60.3%	57.4%
Better or much better than expected	36.7%	39.7%
Future intentions (scale 1-10)	Unaccompanied	Total
Return to the Canary Islands	8.86	8.60
Recommend visiting the Canary Islands	8.95	8.86



How many are loyal to the Canary Islands?

	Unaccompanied	Total
Repeat tourists	74.7%	71.0%
Repeat tourists (last 5 years)	70.3%	64.6%
Repeat tourists (last 5 years) (5 or more visits)	29.8%	18.4%
At least 10 previous visits	29.8%	17.8%

1.4.1

•

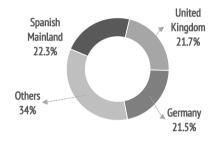
~

. . ..

. . ~



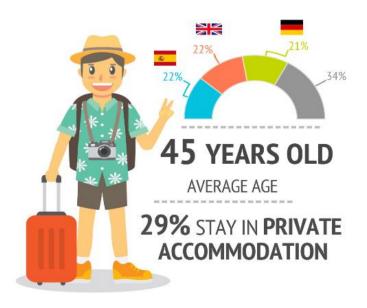
Where are they from?		
	%	Absolute
Spanish Mainland	22.3%	266,546
United Kingdom	21.7%	259,209
Germany	21.5%	256,285
Italy	4.8%	57,700
Norway	3.1%	36,995
France	2.8%	33,771
Netherlands	2.7%	32,479
Belgium	2.7%	32,245
Switzerland	2.5%	29,980
Sweden	2.4%	28,797
Ireland	2.3%	27,448
Finland	1.3%	15,723
Austria	1.2%	13,742
Denmark	1.1%	13,377
Poland	1.0%	11,552
Russia	0.5%	6,488
Czech Republic	0.4%	4,624
Others	5.6%	66,726



Who do they come	with?	擜

	Unaccompanied	Total
Unaccompanied	100%	8.9%
Only with partner		47.4%
Only with children (< 13 years old)		5.9%
Partner + children (< 13 years old)		7.2%
Other relatives		9.0%
Friends		6.3%
Work colleagues		0.5%
Organized trip		0.2%
Other combinations (1)		14.6%
(1) Different situations have been isolated		
Tourists with children		19.3%
- Between 0 and 2 years old		1.8%
- Between 3 and 12 years old		15.8%
- Between 0 -2 and 3-12 years		1.6%
Tourists without children	100%	80.7%
Group composition:		
- 1 person	100%	12.4%
- 2 people		54.1%
- 3 people		12.6%
- 4 or 5 people		17.1%
- 6 or more people		3.8%
Average group size:	1.00	2.58

Who are they?		ů.
	Unaccompanied	Tota
<u>Gender</u>		
Men	58.3%	48.2%
Women	41.7%	51.8%
Age		
Average age (tourist > 15 years old)	45.2	46.7
Standard deviation	15.7	15.3
Age range (> 15 years old)		
16 - 24 years old	8.5%	7.7%
25 - 30 years old	14.4%	10.8%
31 - 45 years old	28.6%	28.6%
46 - 60 years old	28.8%	31.3%
Over 60 years old	19.7%	21.5%
<u>Occupation</u>		
Salaried worker	54.2%	55.5%
Self-employed	13.6%	11.0%
Unemployed	2.1%	1.19
Business owner	8.0%	9.2%
Student	5.7%	4.29
Retired	15.1%	17.3%
Unpaid domestic work	0.3%	0.9%
Others	1.0%	0.8%
Annual household income level		
Less than €25,000	27.0%	17.0%
€25,000 - €49,999	39%	36.5%
€50,000 - €74,999	19.5%	25.0%
More than €74,999	14.3%	21.5%
Education level		
No studies	2.6%	4.8%
Primary education	2.8%	2.8%
Secondary education	20.5%	23.19
Higher education	74.2%	69.3%



Pictures: Freepik.com

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who visited Canary Islands unaccompanied.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.