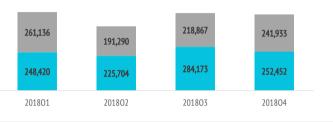
**•**€



|   | Sport activities | Total      |
|---|------------------|------------|
| TOURISTS  |                  |            |
| Tourist arrivals (FRONTUR)                      | n.d.             | 15,559,787 |
| Tourist arrivals > 15 years old (EGT)           | 1,923,975        | 13,485,651 |
| <ul> <li>book holiday package</li> </ul>        | 1,010,749        | 7,848,516  |
| <ul> <li>do not book holiday package</li> </ul> | 913,226          | 5,637,135  |
| - % tourists who book holiday package           | 52.5%            | 58.2%      |
| Share of total tourist                          | 14.3%            | 100%       |

#### TOURISTS BY QUARTER: SPORT ACTIVITIES

do not book holiday package book holiday package



| Expenditure per tourist (€)              | 1,302 | 1,196  |
|--|-------|--------|
| <ul> <li>book holiday package</li> </ul> | 1,428 | 1,309  |
| - holiday package                        | 1,157 | 1,064  |
| - others                                 | 272   | 246    |
| - do not book holiday package            | 1,162 | 1,037  |
| - flight                                 | 325   | 288    |
| - accommodation                          | 383   | 350    |
| - others                                 | 454   | 399    |
| Average lenght of stay                   | 9.80  | 9.32   |
| <ul> <li>book holiday package</li> </ul> | 8.82  | 8.66   |
| - do not book holiday package            | 10.89 | 10.23  |
| Average daily expenditure (€)            | 150.5 | 143.6  |
| <ul> <li>book holiday package</li> </ul> | 171.3 | 159.8  |
| - do not book holiday package            | 127.4 | 121.0  |
| Total turnover (> 15 years old) (€m)     | 2,504 | 16,124 |
| - book holiday package                   | 1,444 | 10,277 |
| - do not book holiday package            | 1,061 | 5,848  |

AVERAGE LENGHT OF STAY (nights)



Sport activities

Total





Canary Islands LATITUDE of LIFE

#### Importance of each factor in the destination choice

|                      | Sport activities | Total |
|----------------------|------------------|-------|
| Climate              | 78.5%            | 78.1% |
| Safety               | 50.1%            | 51.4% |
| Sea                  | 49.6%            | 43.3% |
| Tranquility          | 45.5%            | 46.2% |
| Beaches              | 41.0%            | 37.1% |
| Accommodation supply | 39.5%            | 41.7% |
| Effortless trip      | 35.1%            | 34.8% |
| European belonging   | 34.9%            | 35.8% |
| Price                | 34.7%            | 36.5% |
| Landscapes           | 33.3%            | 31.6% |
| Environment          | 32.1%            | 30.6% |
| Fun possibilities    | 27.8%            | 20.7% |
| Gastronomy           | 22.9%            | 22.6% |
| Authenticity         | 20.8%            | 19.1% |
| Exoticism            | 12.2%            | 10.5% |
| Hiking trail network | 11.6%            | 9.0%  |
| Shopping             | 8.4%             | 9.6%  |
| Nightlife            | 7.5%             | 7.5%  |
| Culture              | 7.4%             | 7.3%  |
| Historical heritage  | 6.7%             | 7.1%  |

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

#### What is the main motivation for their holidays?

|                           |                  | Sport activities                              | Total           |
|---------------------------|------------------|---|-----------------|
| Rest                      |                  | 43.8%   | 55.1%           |
| Enjoy family time         |                  | 17.2%   | 14.7%           |
| Have fun                  |                  | 10.4%   | 7.8%            |
| Explore the destination   |                  | 16.8%   | 18.5%           |
| Practice their hobbies    |                  | 8.6%  | 1.8%            |
| Other reasons             |                  | 3.2%  | 2.1%            |
| PRACTICE THEIR<br>HOBBIES | Sport activities | <b>%</b> //////////////////////////////////// | 8.6%            |
|                           | Total            |   | 1.8%            |
| How far in advanc         | e do they b      | ook thair trin?                               | 1 <sup>mm</sup> |

|                        | Sport activities | Total |
|------------------------|------------------|-------|
| The same day           | 1.0%             | 0.7%  |
| Between 1 and 30 days  | 24.0%            | 23.2% |
| Between 1 and 2 months | 23.6%            | 23.0% |
| Between 3 and 6 months | 31.3%            | 32.4% |
| More than 6 months     | 20.1%            | 20.7% |

% TOURISTS BOOKING BETWEEN 1 AND 30 DAYS IN ADVANCE

SPORT ACTIVITIES 24.0%





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Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who answer that one of the activities carried out in the Canary Island was sport activities.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.



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#### What channels did they use to get information about the trip? ${\sf Q}$

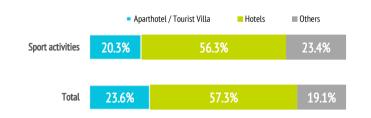
|                                       | Sport activities | Total |
|---------------------------------------|------------------|-------|
| Previous visits to the Canary Islands | 52.0%            | 50.9% |
| Friends or relatives                  | 30.9%            | 27.8% |
| Internet or social media              | 59.5%            | 56.1% |
| Mass Media                            | 2.0%             | 1.7%  |
| Travel guides and magazines           | 9.8%             | 9.5%  |
| Travel Blogs or Forums                | 6.2%             | 5.4%  |
| Travel TV Channels                    | 0.7%             | 0.7%  |
| Tour Operator or Travel Agency        | 21.3%            | 24.7% |
| Public administrations or similar     | 0.5%             | 0.4%  |
| Others<br>* Multi-choise question     | 2.8%             | 2.3%  |

#### With whom did they book their flight and accommodation? •

|                                   | Sport activities | Total |
|-----------------------------------|------------------|-------|
| Flight                            |                  |       |
| - Directly with the airline       | 44.9%            | 39.5% |
| - Tour Operator or Travel Agency  | 55.1%            | 60.5% |
| Accommodation                     |                  |       |
| - Directly with the accommodation | 33.2%            | 28.8% |
| - Tour Operator or Travel Agency  | 66.8%            | 71.2% |
|                                   |                  |       |
| Where do they stay?               |                  | Ħ     |

|   | Sport activities | Total |
|---|------------------|-------|
| 1-2-3* Hotel                            | 12.5%            | 12.8% |
| 4* Hotel                                | 35.9%            | 37.7% |
| 5* Hotel / 5* Luxury Hotel              | 8.0%             | 6.8%  |
| Aparthotel / Tourist Villa              | 20.3%            | 23.6% |
| House/room rented in a private dwelling | 6.9%             | 5.3%  |
| Private accommodation (1)               | 8.1%             | 7.0%  |
| Others (Cottage, cruise, camping,)      | 8.3%             | 6.8%  |

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



|                  | 101                    |
|------------------|------------------------|
| Sport activities | Total                  |
| 29.6%            | 28.8%                  |
| 11.6%            | 11.7%                  |
| 23.7%            | 22.4%                  |
| 3.2%             | 3.0%                   |
| 31.9%            | 34.1%                  |
|                  | 11.6%<br>23.7%<br>3.2% |

## **31.9%** of tourists book all inclusive.

(Canary Islands: 34.1%)

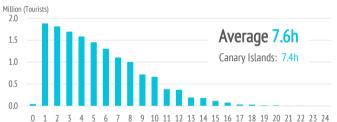
#### Other expenses

|                                   | Sport activities | Total |
|-----------------------------------|------------------|-------|
| Restaurants or cafes              | 65.1%            | 63.2% |
| Supermarkets                      | 60.7%            | 55.9% |
| Car rental                        | 30.1%            | 26.6% |
| Organized excursions              | 21.5%            | 21.8% |
| Taxi, transfer, chauffeur service | 49.4%            | 51.7% |
| Theme Parks                       | 10.0%            | 8.8%  |
| Sport activities                  | 28.7%            | 6.4%  |
| Museums                           | 6.1%             | 5.0%  |
| Flights between islands           | 5.5%             | 4.8%  |
|                                   |                  |       |

#### Activities in the Canary Islands

| Outdoor time per day | Sport activities | Total |
|----------------------|------------------|-------|
| 0 hours              | 2.2%             | 2.2%  |
| 1 - 2 hours          | 9.7%             | 10.0% |
| 3 - 6 hours          | 30.7%            | 32.6% |
| 7 - 12 hours         | 47.4%            | 46.5% |
| More than 12 hours   | 10.0%            | 8.7%  |

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Hours

| Activities in the Canary Islands                 | Sport activities | Total |
|--|------------------|-------|
| Sport activities                                 | 100%             | 14.3% |
| Beach  | 76.5%            | 68.0% |
| Walk, wander                                     | 71.4%            | 71.0% |
| Swimming pool, hotel facilities                  | 62.6%            | 58.9% |
| Explore the island on their own                  | 53.7%            | 46.5% |
| Taste Canarian gastronomy                        | 30.6%            | 25.4% |
| Activities at sea                                | 24.7%            | 9.8%  |
| Nightlife / concerts / shows                     | 19.6%            | 15.5% |
| Nature activities                                | 19.3%            | 10.0% |
| Theme parks                                      | 18.1%            | 15.5% |
| Organized excursions                             | 17.9%            | 17.9% |
| Wineries / markets / popular festivals           | 14.3%            | 12.0% |
| Sea excursions / whale watching                  | 14.2%            | 11.3% |
| Museums / exhibitions                            | 12.3%            | 9.8%  |
| Beauty and health treatments                     | 9.3%             | 5.7%  |
| Astronomical observation * Multi-choise question | 5.8%             | 3.4%  |

SPORT TOTAL

| BEACH             | 76.5% | 68.0% |  |
|-------------------|-------|-------|--|
| ACTIVITIES AT SEA | 24.7% | 9.8%  |  |





#### Which island do they choose?

| Tourist > 15 years old | Canarias   | Lanzarote | Fuerteventura | Gran Canaria | Tenerife  | La Palma |
|------------------------|------------|-----------|---------------|--------------|-----------|----------|
| Sport activities       | 1,923,975  | 388,848   | 363,364       | 490,668      | 630,334   | 35,803   |
| - Share by islands     | 100%       | 20.2%     | 18.9%         | 25.5%        | 32.8%     | 1.9%     |
| Total tourists         | 13,485,651 | 2,457,120 | 1,856,705     | 3,825,110    | 4,991,173 | 249,069  |
| - Share by islands     | 100%       | 18.2%     | 13.8%         | 28.4%        | 37.0%     | 1.8%     |
| % Sport activities     | 14.3%      | 15.8%     | 19.6%         | 12.8%        | 12.6%     | 14.4%    |

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#### How many islands do they visit during their trip?

|                       | Sport activities | Total |
|-----------------------|------------------|-------|
| One island            | 90.3%            | 90.9% |
| Two islands           | 8.1%             | 7.7%  |
| Three or more islands | 1.6%             | 1.4%  |

#### Internet usage during their trip

|                         | Sport activities | Total |
|-------------------------|------------------|-------|
| Research                |                  |       |
| - Tourist package       | 14.8%            | 15.4% |
| - Flights               | 12.3%            | 13.0% |
| - Accommodation         | 16.6%            | 17.7% |
| - Transport             | 15.7%            | 15.6% |
| - Restaurants           | 28.8%            | 27.0% |
| - Excursions            | 27.3%            | 26.3% |
| - Activities            | 34.1%            | 31.0% |
| Book or purchase        |                  |       |
| - Tourist package       | 36.9%            | 38.1% |
| - Flights               | 68.4%            | 64.4% |
| - Accommodation         | 57.2%            | 54.5% |
| - Transport             | 46.7%            | 44.7% |
| - Restaurants           | 11.6%            | 10.5% |
| - Excursions            | 13.9%            | 11.4% |
| - Activities            | 20.4%            | 12.5% |
| * Multi-choise question |                  |       |

| Internet usage in the Canary Islands | Sport activities | Total |
|--------------------------------------|------------------|-------|
| Did not use the Internet             | 6.8%             | 9.8%  |
| Used the Internet                    | 93.2%            | 90.2% |
| - Own Internet connection            | 39.2%            | 36.5% |
| - Free Wifi connection               | 41.4%            | 41.1% |
| Applications*                        |                  |       |
| - Search for locations or maps       | 66.3%            | 60.7% |
| - Search for destination info        | 50.6%            | 44.7% |
| - Share pictures or trip videos      | 59.2%            | 55.6% |
| - Download tourist apps              | 8.9%             | 6.5%  |
| - Others                             | 24.1%            | 23.9% |
| * Multi-choise question              | <b>)</b>         |       |

# 59.2% of tourists share pictures or trip videos during their stay in the Canary Islands

(Canary Islands: 55.6%)

#### SPORT ACTIVITIES



The data refers to % of tourists who carried out sport activities during their stay in the Canary Islands.

| How do they rate the Canary Isla      | a de             |       |
|---------------------------------------|------------------|-------|
| Satisfaction (scale 0-10)             | Sport activities | Total |
| Average rating                        | 8.63             | 8.58  |
|                                       |                  |       |
| Experience in the Canary Islands      | Sport activities | Total |
| Worse or much worse than expected     | 2.4%             | 2.9%  |
| Lived up to expectations              | 56.2%            | 57.4% |
| Better or much better than expected   | 41.4%            | 39.7% |
|                                       |                  |       |
| Future intentions (scale 1-10)        | Sport activities | Total |
| Return to the Canary Islands          | 8.65             | 8.60  |
| Recommend visiting the Canary Islands | 8.88             | 8.86  |



#### How many are loyal to the Canary Islands?

|   | Sport activities | Total |
|---|------------------|-------|
| Repeat tourists                                   | 71.3%            | 71.0% |
| Repeat tourists (last 5 years)                    | 65.3%            | 64.6% |
| Repeat tourists (last 5 years) (5 or more visits) | 18.4%            | 18.4% |
| At least 10 previous visits                       | 16.8%            | 17.8% |

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### PROFILE OF TOURIST BY ACTIVITIES CARRIED OUT IN THE CANARY ISLANDS (2018) SPORT ACTIVITIES

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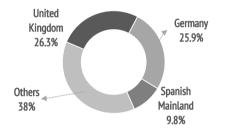
| Where are they from? |       |          |
|----------------------|-------|----------|
|                      | %     | Absolute |
| United Kingdom       | 26.3% | 506,409  |
| Germany              | 25.9% | 498,767  |
| Spanish Mainland     | 9.8%  | 188,154  |
| France               | 4.6%  | 89,082   |
| Sweden               | 3.9%  | 75,154   |
| Switzerland          | 3.4%  | 66,147   |
| Ireland              | 3.0%  | 58,592   |
| Netherlands          | 3.0%  | 58,252   |
| Italy                | 3.0%  | 56,759   |
| Belgium              | 2.8%  | 53,322   |
| Poland               | 2.5%  | 49,047   |
| Denmark              | 2.0%  | 38,912   |
| Norway               | 1.9%  | 36,968   |
| Finland              | 1.8%  | 35,268   |
| Austria              | 1.2%  | 22,232   |
| Russia               | 0.8%  | 15,757   |
| Czech Republic       | 0.5%  | 9,723    |
| Others               | 3.4%  | 65,429   |

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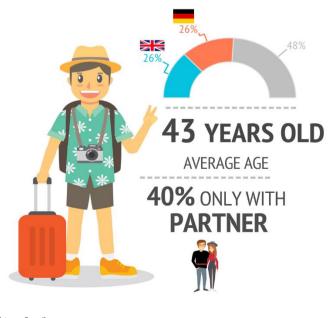
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| Who do they come | with? |  | лл: |
|------------------|-------|--|-----|
|                  |       |  |     |

|   | Sport activities | Total |
|---|------------------|-------|
| Unaccompanied                               | 10.6%            | 8.9%  |
| Only with partner                           | 39.6%            | 47.4% |
| Only with children (< 13 years old)         | 6.7%             | 5.9%  |
| Partner + children (< 13 years old)         | 7.4%             | 7.2%  |
| Other relatives                             | 9.3%             | 9.0%  |
| Friends                                     | 7.6%             | 6.3%  |
| Work colleagues                             | 0.6%             | 0.5%  |
| Organized trip                              | 0.4%             | 0.2%  |
| Other combinations <sup>(1)</sup>           | 17.8%            | 14.6% |
| (1) Different situations have been isolated |                  |       |
| Tourists with children                      | 21.1%            | 19.3% |
| - Between 0 and 2 years old                 | 1.3%             | 1.8%  |
| - Between 3 and 12 years old                | 18.4%            | 15.8% |
| - Between 0 -2 and 3-12 years               | 1.4%             | 1.6%  |
| Tourists without children                   | 78.9%            | 80.7% |
| Group composition:                          |                  |       |
| - 1 person                                  | 15.0%            | 12.4% |
| - 2 people                                  | 46.9%            | 54.1% |
| - 3 people                                  | 12.3%            | 12.6% |
| - 4 or 5 people                             | 21.1%            | 17.1% |
| - 6 or more people                          | 4.7%             | 3.8%  |
| Average group size:                         | 2.69             | 2.58  |

| Who are they?                        |                  | ă.    |
|--------------------------------------|------------------|-------|
|                                      | Sport activities | Total |
| <u>Gender</u>                        |                  |       |
| Men                                  | 55.0%            | 48.2% |
| Women                                | 45.0%            | 51.8% |
| Age                                  |                  |       |
| Average age (tourist > 15 years old) | 42.6             | 46.7  |
| Standard deviation                   | 14.3             | 15.3  |
| Age range (> 15 years old)           |                  |       |
| 16 - 24 years old                    | 10.8%            | 7.7%  |
| 25 - 30 years old                    | 14.1%            | 10.8% |
| 31 - 45 years old                    | 32.4%            | 28.6% |
| 46 - 60 years old                    | 30.8%            | 31.3% |
| Over 60 years old                    | 11.9%            | 21.5% |
| <u>Occupation</u>                    |                  |       |
| Salaried worker                      | 57.1%            | 55.5% |
| Self-employed                        | 12.5%            | 11.0% |
| Unemployed                           | 1.1%             | 1.1%  |
| Business owner                       | 12.0%            | 9.2%  |
| Student                              | 5.9%             | 4.2%  |
| Retired                              | 10.2%            | 17.3% |
| Unpaid domestic work                 | 0.5%             | 0.9%  |
| Others                               | 0.6%             | 0.8%  |
| Annual household income level        |                  |       |
| Less than €25,000                    | 15.4%            | 17.0% |
| €25,000 - €49,999                    | 33.2%            | 36.5% |
| €50,000 - €74,999                    | 24.7%            | 25.0% |
| More than €74,999                    | 26.7%            | 21.5% |
| Education level                      |                  |       |
| No studies                           | 4.4%             | 4.8%  |
| Primary education                    | 2.1%             | 2.8%  |
| Secondary education                  | 18.4%            | 23.1% |
| Higher education                     | 75.1%            | 69.3% |



Pictures: Freepik.com

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who answer that one of the activities carried out in the Canary Island was sport activities.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.