

#### How many are they and how much do they spend?

# **i**•€

# Importance of each factor in the destination choice



	Wineries/Markets/	Total
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	15,559,787
Tourist arrivals > 15 years old (EGT)	1,617,110	13,485,651
- book holiday package	846,393	7,848,516
- do not book holiday package	770,717	5,637,135
- % tourists who book holiday package	52.3%	58.2%
Share of total tourist	12.0%	100%

#### TOURISTS BY QUARTER: WINERIES / MARKETS / POPULAR FESTIVALS



201802

201801

201803

201804

Expenditure per tourist (€)	1,246	1,196
- book holiday package	1,308	1,309
- holiday package	1,020	1,064
- others	287	246
- do not book holiday package	1,178	1,037
- flight	308	288
- accommodation	371	350
- others	499	399
Average lenght of stay	10.83	9.32
- book holiday package	9.20	8.66
- do not book holiday package	12.63	10.23
Average daily expenditure (€)	133.4	143.6
- book holiday package	152.1	159.8
- do not book holiday package	112.8	121.0
Total turnover (> 15 years old) (€m)	2,015	16,124
- book holiday package	1,107	10,277
- do not book holiday package	908	5,848



EXPENDITURE F	PER TOURIST	Γ (€)						
					■ Wi	neries/M	arkets/	■ Total
8	1,246	1,196		1,308	1,309		1,178	
€								1,037
	To	tal	t	ook holid	ay package	do n	ot book ho	oliday package

	Wineries/Markets/	Total
Climate	75.2%	78.1%
Safety	50.0%	51.4%
Tranquility	46.5%	46.2%
Sea	44.7%	43.3%
Landscapes	41.9%	31.6%
Environment	38.1%	30.6%
Accommodation supply	36.8%	41.7%
Beaches	35.8%	37.1%
Effortless trip	34.3%	34.8%
Price	33.3%	36.5%
European belonging	33.1%	35.8%
Gastronomy	28.1%	22.6%
Authenticity	24.7%	19.1%
Fun possibilities	20.7%	20.7%
Exoticism	12.6%	10.5%
Historical heritage	12.0%	7.1%
Hiking trail network	11.4%	9.0%
Culture	11.4%	7.3%
Shopping	10.7%	9.6%
Nightlife	7.5%	7.5%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

#### What is the main motivation for their holidays?



	Wineries/Markets/	Total
Rest	44.3%	55.1%
Enjoy family time	15.2%	14.7%
Have fun	7.2%	7.8%
Explore the destination	30.3%	18.5%
Practice their hobbies	0.9%	1.8%
Other reasons	2.2%	2.1%

**EXPLORE THE** DESTINATION







#### How far in advance do they book their trip?



	Wineries/Markets/	Total
The same day	0.7%	0.7%
Between 1 and 30 days	21.1%	23.2%
Between 1 and 2 months	23.3%	23.0%
Between 3 and 6 months	33.9%	32.4%
More than 6 months	21.1%	20.7%

% TOURISTS BOOKING BETWEEN 3 AND 6 MONTHS IN ADVANCE

WINERIES / MARKETS/... 33.9%



TOTAL 32.4%



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# What channels did they use to get information about the trip? ${\sf Q}$

	Wineries/Markets/	Total
Previous visits to the Canary Islands	49.9%	50.9%
Friends or relatives	33.7%	27.8%
Internet or social media	60.3%	56.1%
Mass Media	2.2%	1.7%
Travel guides and magazines	14.0%	9.5%
Travel Blogs or Forums	8.3%	5.4%
Travel TV Channels	1.0%	0.7%
Tour Operator or Travel Agency	24.7%	24.7%
Public administrations or similar	0.8%	0.4%
Others	2.4%	2.3%

#### \* Multi-choise question

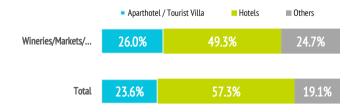
## With whom did they book their flight and accommodation?

	Wineries/Markets/	Total
Flight		
- Directly with the airline	43.1%	39.5%
- Tour Operator or Travel Agency	56.9%	60.5%
Accommodation		
- Directly with the accommodation	31.0%	28.8%
- Tour Operator or Travel Agency	69.0%	71.2%

## Where do they stay?

	Wineries/Markets/	Total
1-2-3* Hotel	11.7%	12.8%
4* Hotel	32.6%	37.7%
5* Hotel / 5* Luxury Hotel	5.0%	6.8%
Aparthotel / Tourist Villa	26.0%	23.6%
House/room rented in a private dwelling	7.4%	5.3%
Private accommodation (1)	9.1%	7.0%
Others (Cottage, cruise, camping,)	8.2%	6.8%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



#### What do they book?

	Wineries/Markets/	Total
Room only	35.2%	28.8%
Bed and Breakfast	12.3%	11.7%
Half board	20.8%	22.4%
Full board	2.9%	3.0%
All inclusive	28.8%	34.1%

35.2% of tourists book room only.

(Canary Islands: 28.8%)

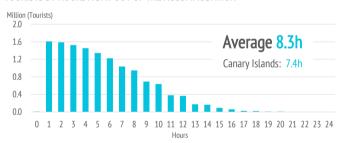
#### Other expenses

	Wineries/Markets/	Total
Restaurants or cafes	71.0%	63.2%
Supermarkets	64.0%	55.9%
Car rental	40.1%	26.6%
Organized excursions	30.9%	21.8%
Taxi, transfer, chauffeur service	47.1%	51.7%
Theme Parks	10.8%	8.8%
Sport activities	6.9%	6.4%
Museums	12.5%	5.0%
Flights between islands	7.2%	4.8%

#### Activities in the Canary Islands

Outdoor time per day	Wineries/Markets/	Total
0 hours	0.6%	2.2%
1 - 2 hours	5.1%	10.0%
3 - 6 hours	30.2%	32.6%
7 - 12 hours	53.3%	46.5%
More than 12 hours	10.8%	8.7%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	Wineries/Markets/	Total
Wineries / markets / popular festivals	100.0%	12.0%
Walk, wander	86.3%	71.0%
Beach	78.8%	68.0%
Explore the island on their own	70.9%	46.5%
Swimming pool, hotel facilities	60.1%	58.9%
Taste Canarian gastronomy	53.8%	25.4%
Organized excursions	27.7%	17.9%
Museums / exhibitions	27.2%	9.8%
Nightlife / concerts / shows	22.1%	15.5%
Theme parks	20.5%	15.5%
Sport activities	17.0%	14.3%
Nature activities	16.6%	10.0%
Sea excursions / whale watching	15.5%	11.3%
Activities at sea	13.6%	9.8%
Beauty and health treatments	9.8%	5.7%
Astronomical observation  * Multi-choise question	7.3%	3.4%

Multi-choise question

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	WINERIES/MARKETS/	TOTAL
EXPLORE THE ISLAND ON THEIR OWN	70.9%	46.5%
TASTE CANARIAN GASTRONOMY	53.8%	25.4%







## Which island do they choose?

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Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Wineries / markets / popular festivals	1,617,110	492,203	174,793	415,175	466,884	53,318
- Share by islands	100%	30.4%	10.8%	25.7%	28.9%	3.3%
Total tourists	13,485,651	2,457,120	1,856,705	3,825,110	4,991,173	249,069
- Share by islands	100%	18.2%	13.8%	28.4%	37.0%	1.8%
% Wineries / markets / popular festivals	12.0%	20.0%	9.4%	10.9%	9.4%	21.4%

## How many islands do they visit during their trip?



	Wineries/Markets/	Total
One island	87.9%	90.9%
Two islands	10.2%	7.7%
Three or more islands	1.9%	1.4%

#### Internet usage during their trip



—Canary Islands average

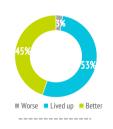


	Wineries/Markets/	Total
Research		
- Tourist package	14.5%	15.4%
- Flights	11.9%	13.0%
- Accommodation	16.8%	17.7%
- Transport	15.9%	15.6%
- Restaurants	31.3%	27.0%
- Excursions	31.2%	26.3%
- Activities	36.0%	31.0%
Book or purchase		
- Tourist package	34.0%	38.1%
- Flights	67.8%	64.4%
- Accommodation	55.9%	54.5%
- Transport	49.8%	44.7%
- Restaurants	13.0%	10.5%
- Excursions	13.8%	11.4%
- Activities	14.3%	12.5%
* Multi-choise question		

Internet usage in the Canary Islands	Wineries/Markets/	Total
Did not use the Internet	8.4%	9.8%
Used the Internet	91.6%	90.2%
- Own Internet connection	41.6%	36.5%
- Free Wifi connection	38.6%	41.1%
Applications*		
- Search for locations or maps	72.6%	60.7%
- Search for destination info	54.7%	44.7%
- Share pictures or trip videos	61.8%	55.6%
- Download tourist apps	9.7%	6.5%
- Others	19.7%	23.9%
* Multi-choise question	<b>77</b>	



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Satisfaction (scale 0-10)	Wineries/Markets/	Total
Average rating	8.67	8.58
Experience in the Canary Islands	Wineries/Markets/	Total
Worse or much worse than expected	2.7%	2.9%
Lived up to expectations	52.7%	57.4%
Better or much better than expected	44.6%	39.7%
Future intentions (scale 1-10)	Wineries/Markets/	Total
Return to the Canary Islands	8.69	8.60
Recommend visiting the Canary Islands	9.01	8.86







8.69/10

9.01/10

Experience in Return to the the Canary Salands

Recommend visiting the Canary Islands

# How many are loyal to the Canary Islands?



w	ineries/Markets/	Total
Repeat tourists	70.8%	71.0%
Repeat tourists (last 5 years)	64.3%	64.6%
Repeat tourists (last 5 years) (5 or more visits)	18.2%	18.4%
At least 10 previous visits	16.8%	17.8%

61.8% of tourists share pictures or trip videos during their stay in the Canary Islands

(Canary Islands: 55.6%)







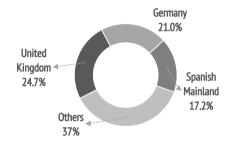
How do they rate the Canary Islands?



#### Where are they from?



	%	Absolute
United Kingdom	24.7%	399,755
Germany	21.0%	339,733
Spanish Mainland	17.2%	277,448
Sweden	5.3%	85,742
France	5.1%	81,674
Italy	4.5%	72,855
Ireland	3.0%	48,600
Norway	2.6%	41,918
Netherlands	2.5%	40,734
Poland	2.0%	31,906
Switzerland	1.9%	30,532
Belgium	1.8%	28,446
Finland	1.4%	23,348
Denmark	1.3%	21,719
Russia	0.9%	13,996
Austria	0.6%	9,591
Czech Republic	0.4%	5,905
Others	3.9%	63,209



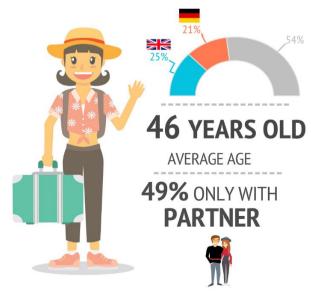
# Who do they come with?

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	Wineries/Markets/	Total
Unaccompanied	7.9%	8.9%
Only with partner	48.7%	47.4%
Only with children (< 13 years old)	4.7%	5.9%
Partner + children (< 13 years old)	6.7%	7.2%
Other relatives	8.9%	9.0%
Friends	5.8%	6.3%
Work colleagues	0.4%	0.5%
Organized trip	0.2%	0.2%
Other combinations (1)	16.7%	14.6%
(1) Different situations have been isolated		
Tourists with children	16.7%	19.3%
- Between 0 and 2 years old	1.3%	1.8%
- Between 3 and 12 years old	14.1%	15.8%
- Between 0 -2 and 3-12 years	1.2%	1.6%
Tourists without children	83.3%	80.7%
Group composition:		
- 1 person	11.2%	12.4%
- 2 people	55.1%	54.1%
- 3 people	11.5%	12.6%
- 4 or 5 people	18.4%	17.1%
- 6 or more people	3.8%	3.8%
Average group size:	2.61	2.58

#### Who are they?

	Wineries/Markets/	Total
<u>Gender</u>		
Men	46.5%	48.2%
Women	53.5%	51.8%
Age		
Average age (tourist > 15 years old)	46.1	46.7
Standard deviation	15.6	15.3
Age range (> 15 years old)		
16 - 24 years old	8.8%	7.7%
25 - 30 years old	12.0%	10.8%
31 - 45 years old	27.2%	28.6%
46 - 60 years old	31.2%	31.3%
Over 60 years old	20.8%	21.5%
Occupation		
Salaried worker	54.4%	55.5%
Self-employed	10.3%	11.0%
Unemployed	1.3%	1.1%
Business owner	8.7%	9.2%
Student	5.3%	4.2%
Retired	18.5%	17.3%
Unpaid domestic work	0.8%	0.9%
Others	0.8%	0.8%
Annual household income level		
Less than €25,000	18.6%	17.0%
€25,000 - €49,999	37.5%	36.5%
€50,000 - €74,999	25.2%	25.0%
More than €74,999	18.7%	21.5%
Education level		
No studies	3.3%	4.8%
Primary education	2.9%	2.8%
Secondary education	22.6%	23.1%
Higher education	71.1%	69.3%



Pictures: Freepik.com