n.d.

930.950

535,275

395,675

57.5%

16.0%

1.233

1,360

1,064

296

225

416

419

8.61

8.28

9.06

152.8

169.5

130.3

1,147

728

420

Organized excursions

9.06

■ Organized excursions
■ Total

1.060

do not book holiday package

do not book holiday package

1,060

Organized excursions



How many are they and how much do they spend?

TOURISTS

Tourist arrivals (FRONTUR)

- book holiday package

Expenditure per tourist (€)

- book holiday package

- holiday package

- do not book holiday package

- accommodation

Share of total tourist

- others

- flight

- others

Average lenght of stay

- book holiday package

- book holiday package

- book holiday package

- do not book holiday package

- do not book holiday package

- do not book holiday package

AVERAGE LENGHT OF STAY

(nights)

EXPENDITURE PER TOURIST (€)

Total turnover (> 15 years old) (€m)

Average daily expenditure (€)

Tourist arrivals > 15 years old (EGT)

- do not book holiday package

- % tourists who book holiday package



Total

6,697,165

5,827,892

2,549,012

3,278,880

43.7%

100%

1.206

1,415

1,135

280

1,044

248

369

427

9.54

8.59

10.28

144.0

172.8

121.6

7.028

3,606

3,422

■ Total

10.28

1,044

Importance of each factor	in the destination choice
	Organized excursions



	Organized excursions	Total
Climate	73.3%	76.0%
Sea	50.4%	52.0%
Safety	48.6%	49.0%
Tranquility	47.4%	48.5%
Beaches	43.9%	44.6%
Landscapes	43.5%	39.1%
European belonging	41.0%	40.2%
Accommodation supply	40.4%	37.8%
Environment	37.3%	34.7%
Price	33.4%	32.4%
Effortless trip	31.8%	34.9%
Authenticity	27.2%	24.4%
Fun possibilities	25.8%	22.4%
Gastronomy	24.9%	27.9%
Exoticism	18.7%	14.5%
Historical heritage	11.2%	9.1%
Hiking trail network	11.1%	12.1%
Culture	10.8%	8.7%
Shopping	9.3%	8.8%
Nightlife	8.9%	8.4%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")
% of tourists who indicate that the factor is "very important" in their choice.

What is the main motivation for their holidays?



	Organized excursions	Total
Rest	43.9%	50.7%
Enjoy family time	9.5%	14.0%
Have fun	9.3%	7.3%
Explore the destination	34.5%	23.3%
Practice their hobbies	1.1%	2.6%
Other reasons	1.5%	2.1%

EXPLORE THE DESTINATION



Organized excursions 34.50

Total

23.3%

1

Where did they spend their main holiday last year?*

9.54

1.206

8.28

8.59

book holiday package

1,360 1,415

book holiday package

8.61

1,233

Total

Total

	Organized excursions	Total
Didn't have holidays	38.7%	35.7%
Canary Islands	10.5%	17.6%
Other destination	50.8%	46.8%

What other destinations do they consider for this trip?*

	Organized excursions	Total
None	19.5%	29.4%
Canary Islands (other island)	26.4%	25.4%
Other destination	54.1%	45.1%
*Percentage of valid answers		

How far in advance do they book their trip?

	Organized excursions	Total
The same day	0.6%	1.0%
Between 1 and 30 days	41.7%	42.5%
Between 1 and 2 months	28.4%	26.7%
Between 3 and 6 months	19.6%	18.7%
More than 6 months	9.7%	11.1%

% TOURISTS BOOKING WITH LESS THAN 1 MONTH IN ADVANCE

ORGANIZED EXCURSIONS

42.3%



TOTAL **43.5%**

Source: Encuesta sobre el Gasto Turístico (ISTAC). Profile of tourist who answer that one of the activities carried out in the Canary Island was organized excursions



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What channels did they use to get information about the trip? Q

	Organized excursions	Total
Previous visits to the Canary Islands	31.9%	45.7%
Friends or relatives	31.6%	30.9%
Internet or social media	61.9%	53.5%
Mass Media	2.7%	2.3%
Travel guides and magazines	8.4%	7.0%
Travel Blogs or Forums	11.6%	8.4%
Travel TV Channels	0.8%	0.5%
Tour Operator or Travel Agency	30.2%	19.4%
Public administrations or similar	2.0%	1.9%
Others	2.3%	2.9%

* Multi-choise question

With whom did they book their flight and accommodation?

	Organized excursions	Total
<u>Flight</u>		
- Directly with the airline	39.6%	52.8%
- Tour Operator or Travel Agency	60.4%	47.2%
Accommodation		
- Directly with the accommodation	30.3%	39.9%
- Tour Operator or Travel Agency	69.7%	60.1%

Where do they stay?

	Organized excursions	Total
1-2-3* Hotel	12.4%	11.5%
4* Hotel	49.6%	39.4%
5* Hotel / 5* Luxury Hotel	10.6%	10.9%
Aparthotel / Tourist Villa	13.8%	14.8%
House/room rented in a private dwelling	4.4%	6.9%
Private accommodation (1)	2.4%	9.9%
Others (Cottage, cruise, camping,)	6.7%	6.6%

 $(1) \ \ Own\ property\ / House\ of\ friends\ or\ relatives\ /\ Free\ housing\ exchange\ /\ Other\ private\ accommodation.$



What do they book?

	Organized excursions	Total
Room only	19.7%	28.1%
Bed and Breakfast	14.1%	15.3%
Half board	21.7%	19.5%
Full board	3.9%	3.2%
All inclusive	40.7%	33.8%

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41% of tourists book all inclusive

(Canary Islands: 34%)

Other expenses

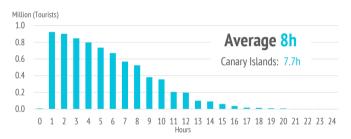
	Organized excursions	Total
Restaurants or cafes	62.9%	66.9%
Supermarkets	52.6%	55.6%
Car rental	34.0%	37.3%
Organized excursions	72.9%	23.7%
Taxi, transfer, chauffeur service	58.6%	46.0%
Theme Parks	13.4%	8.6%
Sport activities	11.7%	9.3%
Museums	5.1%	4.7%
Flights between islands	9.9%	6.3%

Activities in the Canary Islands

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Outdoor time per day	Organized excursions	Total
0 hours	0.9%	2.4%
1 - 2 hours	8.1%	10.0%
3 - 6 hours	29.9%	30.1%
7 - 12 hours	50.1%	47.1%
More than 12 hours	10.9%	10.5%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	Organized excursions	Total
Organized excursions	100%	16.0%
Beach	85.4%	75.1%
Walk, wander	82.9%	72.2%
Swimming pool, hotel facilities	73.2%	57.5%
Explore the island on their own	55.9%	52.5%
Swim	48.7%	38.8%
Sea excursions / whale watching	38.5%	13.5%
Taste Canarian gastronomy	35.3%	30.2%
Hiking	26.8%	22.5%
Theme parks	21.5%	12.2%
Wineries / markets / popular festivals	16.5%	10.0%
Nightlife / concerts / shows	15.7%	12.3%
Museums / exhibitions	15.4%	10.7%
Other Nature Activities	11.7%	9.5%
Beauty and health treatments	8.0%	5.6%
Running	7.7%	7.6%
Astronomical observation	7.4%	4.2%
Practice other sports	7.0%	5.9%
Scuba Diving	6.6%	4.2%
Cycling / Mountain bike	4.8%	4.2%
Surf	4.5%	4.8%
Golf	2.6%	2.3%
Windsurf / Kitesurf	1.1%	1.5%

^{*} Multi-choise question



Which island do they choose?

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Tourist > 15 years old	Canary Islands	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Organized excursions	930,950	190,262	120,999	162,673	428,262	17,610
- Share by islands	100%	20.4%	13.0%	17.5%	46.0%	1.9%
Total tourists	5,827,892	963,331	843,805	1,545,237	2,320,313	102,576
- Share by islands	100%	16.5%	14.5%	26.5%	39.8%	1.8%
% Organized excursions	16.0%	19.8%	14.3%	10.5%	18.5%	17.2%

How many islands do they visit during their trip?

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	Organized excursions	Total
One island	83.9%	90.9%
Two islands	13.7%	7.8%
Three or more islands	2.4%	1.3%

Health safety

Planning the trip: Importance	Organized excursions	Total
Average rating (scale 0-10)	8.05	7.99
During the stay: Rate	Organized excursions	Total
Average rating (scale 0-10)	8.38	8.42

% TOURISTS BY ISLAND OF STAY

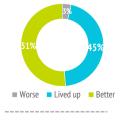
—Canary Islands average



How do they rate the Canary Islands?

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Satisfaction (scale 0-10)	Organized excursions	Total
Average rating	8.78	8.86
Experience in the Canary Islands	Organized excursions	Total
Worse or much worse than expected	3.4%	2.7%
Lived up to expectations	45.3%	51.4%
Better or much better than expected	51.3%	45.9%
Future intentions (scale 1-10)	Organized excursions	Total
Return to the Canary Islands	8.52	8.86
Recommend visiting the Canary Islands	8.96	9.10



8 52/10



Experience in the Canary Islands

Return to the Canary Islands

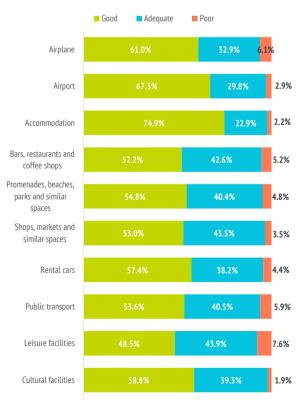
Recommend visiting the Canary Islands

How many are loyal to the Canary Islands?

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Or	ganized excursions	Total
Repeat tourists	54.3%	68.0%
Repeat tourists (last 5 years)	47.3%	61.9%
Repeat tourists (last 5 years) (5 or more visits	4.9%	15.0%
At least 10 previous visits	6.4%	18.3%

HEALTH SAFETY MEASURES (RATE)

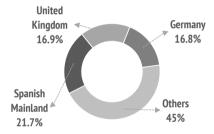




Where are they from?



	%	Absolute
Spanish Mainland	21.7%	202,213
United Kingdom	16.9%	156,936
Germany	16.8%	156,024
France	9.3%	86,869
Poland	7.0%	65,526
Italy	6.0%	55,431
Netherlands	5.8%	54,378
Belgium	3.6%	33,074
Ireland	2.0%	18,895
Denmark	1.5%	14,244
Switzerland	1.5%	13,563
Czech Republic	1.2%	11,177
Finland	0.9%	8,699
Sweden	0.8%	7,913
Austria	0.8%	7,003
Luxembourg	0.7%	6,624
Portugal	0.6%	5,237
Others	2.9%	27,142



Who do they come with?

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	Organized excursions	Total
Unaccompanied	6.9%	13.5%
Only with partner	50.1%	48.2%
Only with children (< 13 years old)	4.2%	3.9%
Partner + children (< 13 years old)	5.0%	4.9%
Other relatives	10.4%	8.4%
Friends	9.7%	8.5%
Work colleagues	0.4%	0.8%
Organized trip	0.5%	0.2%
Other combinations (1)	12.8%	11.5%
(1) Different situations have been isolated		
Tourists with children	12.9%	12.5%
- Between 0 and 2 years old	1.2%	1.2%
- Between 3 and 12 years old	11.0%	10.2%
- Between 0 -2 and 3-12 years	0.7%	1.0%
Tourists without children	87.1%	87.5%
Group composition:		
- 1 person	9.8%	16.5%
- 2 people	61.8%	56.7%
- 3 people	11.7%	10.7%
- 4 or 5 people	14.2%	13.6%
- 6 or more people	2.6%	2.5%
Average group size:	2.47	2.37
Average group size.	2.47	

^{*}People who share the main expenses of the trip

Who are they?

	Organized excursions	Total
Gender		
Men	45.1%	49.6%
Women	54.9%	50.4%
Age		
Average age (tourist > 15 years old)	39.7	43.3
Standard deviation	15.1	15.6
Age range (> 15 years old)		
16 - 24 years old	16.8%	11.9%
25 - 30 years old	18.7%	14.8%
31 - 45 years old	30.5%	30.2%
46 - 60 years old	22.2%	26.6%
Over 60 years old	11.8%	16.4%
Occupation		
Salaried worker	61.5%	57.8%
Self-employed	11.0%	11.1%
Unemployed	1.6%	1.7%
Business owner	9.0%	10.0%
Student	7.0%	5.9%
Retired	8.9%	12.2%
Unpaid domestic work	0.4%	0.5%
Others	70.0%	0.9%
Annual household income level		
Less than €25,000	18.5%	16.1%
€25,000 - €49,999	41.2%	37.0%
€50,000 - €74,999	20.4%	23.4%
More than €74,999	20.0%	23.5%
Education level		
No studies	1.9%	2.2%
Primary education	2.1%	2.2%
Secondary education	19.4%	18.8%
Higher education	76.5%	76.9%



Pictures: Freepik.com