### PROFILE OF TOURIST BY ACTIVITIES CARRIED OUT IN THE CANARY ISLANDS (2018) **BEACH**



#### How many are they and how much do they spend?

#### **i**•€

#### Importance of each factor in the destination choice



	Beach	Total
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	15,559,787
Tourist arrivals > 15 years old (EGT)	9,165,066	13,485,651
- book holiday package	5,338,358	7,848,516
- do not book holiday package	3,826,708	5,637,135
- % tourists who book holiday package	58.2%	58.2%
Share of total tourist	68.0%	100%

#### **TOURISTS BY QUARTER: BEACH**

■ do not book holiday package ■ book holiday package



Expenditure per tourist (€)	1,205	1,196
- book holiday package	1,308	1,309
- holiday package	1,056	1,064
- others	253	246
- do not book holiday package	1,060	1,037
- flight	296	288
- accommodation	354	350
- others	410	399
Average lenght of stay	9.41	9.32
- book holiday package	8.72	8.66
- do not book holiday package	10.38	10.23
Average daily expenditure (€)	142.6	143.6
- book holiday package	158.8	159.8
- do not book holiday package	119.9	121.0
Total turnover (> 15 years old) (€m)	11,042	16,124
- book holiday package	6,985	10,277
- do not book holiday package	4,058	5,848
AVERAGE LENGHT OF STAY		



#### EXPENDITURE PER TOURIST (€)



	Beach	Total
Climate	78.4%	78.1%
Safety	52.1%	51.4%
Sea	50.9%	43.3%
Tranquility	46.5%	46.2%
Beaches	46.4%	37.1%
Accommodation supply	40.5%	41.7%
Price	36.8%	36.5%
European belonging	35.9%	35.8%
Effortless trip	34.8%	34.8%
Landscapes	33.6%	31.6%
Environment	31.2%	30.6%
Gastronomy	22.5%	22.6%
Fun possibilities	22.1%	20.7%
Authenticity	20.1%	19.1%
Exoticism	11.5%	10.5%
Shopping	10.0%	9.6%
Hiking trail network	8.7%	9.0%
Nightlife	8.0%	7.5%
Culture	7.7%	7.3%
Historical heritage	7.5%	7.1%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

#### What is the main motivation for their holidays?



	Beach	Total
Rest	52.9%	55.1%
Enjoy family time	15.5%	14.7%
Have fun	8.5%	7.8%
Explore the destination	19.8%	18.5%
Practice their hobbies	1.5%	1.8%
Other reasons	1.9%	2.1%

**EXPLORE THE** DESTINATION

#### How far in advance do they book their trip?

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	Beach	Total
The same day	0.7%	0.7%
Between 1 and 30 days	23.3%	23.2%
Between 1 and 2 months	23.5%	23.0%
Between 3 and 6 months	32.3%	32.4%
More than 6 months	20.3%	20.7%

% TOURISTS BOOKING BETWEEN 1 AND 2 MONTHS IN ADVANCE

**BEACH** 

23.5%



**TOTAL** 23.0%

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#### What channels did they use to get information about the trip? Q

	Beach	Total
Previous visits to the Canary Islands	48.9%	50.9%
Friends or relatives	29.7%	27.8%
Internet or social media	58.3%	56.1%
Mass Media	1.9%	1.7%
Travel guides and magazines	10.1%	9.5%
Travel Blogs or Forums	6.1%	5.4%
Travel TV Channels	0.8%	0.7%
Tour Operator or Travel Agency	24.4%	24.7%
Public administrations or similar	0.4%	0.4%
Others	2.1%	2.3%

<sup>\*</sup> Multi-choise question

#### With whom did they book their flight and accommodation?

	Beach	Total
Flight		
- Directly with the airline	39.5%	39.5%
- Tour Operator or Travel Agency	60.5%	60.5%
Accommodation		
- Directly with the accommodation	28.8%	28.8%
- Tour Operator or Travel Agency	71.2%	71.2%

#### Where do they stay?

	Beach	Total
1-2-3* Hotel	13.3%	12.8%
4* Hotel	36.9%	37.7%
5* Hotel / 5* Luxury Hotel	5.8%	6.8%
Aparthotel / Tourist Villa	24.8%	23.6%
House/room rented in a private dwelling	5.8%	5.3%
Private accommodation (1)	7.0%	7.0%
Others (Cottage, cruise, camping,)	6.5%	6.8%

<sup>(1)</sup> Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



#### What do they book?

	Beach	Total
Room only	29.8%	28.8%
Bed and Breakfast	10.6%	11.7%
Half board	22.4%	22.4%
Full board	2.8%	3.0%
All inclusive	34.4%	34.1%

34.4% of tourists book all inclusive.

(Canary Islands: 34.1%)

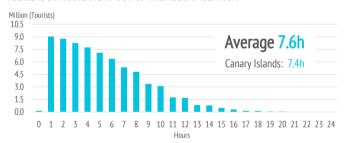
#### Other expenses

	Beach	Total
Restaurants or cafes	63.7%	63.2%
Supermarkets	59.0%	55.9%
Car rental	29.4%	26.6%
Organized excursions	24.3%	21.8%
Taxi, transfer, chauffeur service	51.5%	51.7%
Theme Parks	10.3%	8.8%
Sport activities	7.5%	6.4%
Museums	5.5%	5.0%
Flights between islands	5.5%	4.8%

#### Activities in the Canary Islands

Outdoor time per day	Beach	Total
0 hours	1.5%	2.2%
1 - 2 hours	8.4%	10.0%
3 - 6 hours	31.8%	32.6%
7 - 12 hours	49.2%	46.5%
More than 12 hours	9.1%	8.7%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	Beach	Total
Beach	100.0%	68.0%
Walk, wander	75.8%	71.0%
Swimming pool, hotel facilities	64.1%	58.9%
Explore the island on their own	53.2%	46.5%
Taste Canarian gastronomy	28.8%	25.4%
Organized excursions	19.9%	17.9%
Theme parks	18.6%	15.5%
Nightlife / concerts / shows	17.7%	15.5%
Sport activities	16.1%	14.3%
Wineries / markets / popular festivals	13.9%	12.0%
Sea excursions / whale watching	13.7%	11.3%
Activities at sea	12.7%	9.8%
Museums / exhibitions	11.3%	9.8%
Nature activities	11.2%	10.0%
Beauty and health treatments	6.5%	5.7%
Astronomical observation * Multi-choise question	4.0%	3.4%

TOTAL **BEACH** SWIMMING POOL/ 64.1% 58.9%

**HOTEL FACILITIES** 

ON THEIR OWN

EXPLORE THE ISLAND 53.2% 46.5%





## PROFILE OF TOURIST BY ACTIVITIES CARRIED OUT IN THE CANARY ISLANDS (2018)

#### **BEACH**



#### Which island do they choose?

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Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Beach	9,165,066	1,579,987	1,539,390	2,751,950	3,104,967	138,668
- Share by islands	100%	17.2%	16.8%	30.0%	33.9%	1.5%
Total tourists	13,485,651	2,457,120	1,856,705	3,825,110	4,991,173	249,069
- Share by islands	100%	18.2%	13.8%	28.4%	37.0%	1.8%
% Beach	68.0%	64.3%	82.9%	71.9%	62.2%	55.7%

#### How many islands do they visit during their trip?



	Beach	Total
One island	90.5%	90.9%
Two islands	8.2%	7.7%
Three or more islands	1.2%	1.4%

#### Internet usage during their trip

%	TOURIST	S RV IS	SI AND (	OF STAY
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—Canary Islands average



	Beach	Total
Research		
- Tourist package	15.9%	15.4%
- Flights	13.2%	13.0%
- Accommodation	18.1%	17.7%
- Transport	16.5%	15.6%
- Restaurants	28.9%	27.0%
- Excursions	28.9%	26.3%
- Activities	33.8%	31.0%
Book or purchase		
- Tourist package	37.8%	38.1%
- Flights	64.7%	64.4%
- Accommodation	55.1%	54.5%
- Transport	45.3%	44.7%
- Restaurants	10.6%	10.5%
- Excursions	12.0%	11.4%
- Activities	13.2%	12.5%
* Multi-choise question		

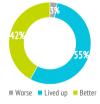
Internet usage in the Canary Islands	Beach	Total
Did not use the Internet	8.4%	9.8%
Used the Internet	91.6%	90.2%
- Own Internet connection	39.0%	36.5%
- Free Wifi connection	39.9%	41.1%
Applications*		
- Search for locations or maps	64.6%	60.7%
- Search for destination info	47.8%	44.7%
- Share pictures or trip videos	58.1%	55.6%
- Download tourist apps	7.0%	6.5%
- Others	21.4%	23.9%
* Multi-choise question		

	02.770		=4.004				
64.3%			71.9%		62.2%		CO 00/
					021270	55.7%	68.0%
Lanzarote	Fuerteventu	ra G	ran Canari	ia	Tenerife	La Palma	

#### How do they rate the Canary Islands?



Satisfaction (scale 0-10)	Beach	Total
Average rating	8.60	8.58
<b>Experience in the Canary Islands</b>	Beach	Total
Worse or much worse than expected	2.9%	2.9%
Lived up to expectations	55.1%	57.4%
Better or much better than expected	42.1%	39.7%
Future intentions (scale 1-10)	Beach	Total
Return to the Canary Islands	8.61	8.60
Recommend visiting the Canary Islands	8.87	8.86



Experience in Return to the the Canary Canary Islands Recommend visiting the Canary Islands

#### How many are loyal to the Canary Islands?



	Beach	Total
Repeat tourists	69.0%	71.0%
Repeat tourists (last 5 years)	62.5%	64.6%
Repeat tourists (last 5 years) (5 or more visits)	16.5%	18.4%
At least 10 previous visits	15.8%	17.8%

58.1% of tourists share pictures or trip videos during their stay in the Canary Islands

(Canary Islands: 55.6%)







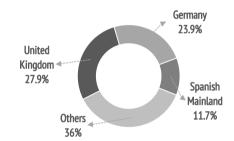
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#### Where are they from?

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	%	Absolute
United Kingdom	27.9%	2,557,392
Germany	23.9%	2,189,843
Spanish Mainland	11.7%	1,074,527
Italy	4.0%	367,288
France	3.8%	350,932
Netherlands	3.7%	343,636
Sweden	3.6%	332,998
Ireland	3.3%	303,587
Norway	2.5%	230,819
Poland	2.5%	226,551
Switzerland	2.3%	208,883
Belgium	2.1%	191,682
Denmark	1.5%	136,139
Finland	1.4%	129,768
Austria	1.0%	87,773
Russia	0.7%	60,764
Czech Republic	0.6%	51,952
Others	3.5%	320,531



#### Who do they come with?

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	Beach	Total
Unaccompanied	8.2%	8.9%
Only with partner	44.9%	47.4%
Only with children (< 13 years old)	6.7%	5.9%
Partner + children (< 13 years old)	8.4%	7.2%
Other relatives	9.2%	9.0%
Friends	6.6%	6.3%
Work colleagues	0.3%	0.5%
Organized trip	0.1%	0.2%
Other combinations (1)	15.6%	14.6%
(1) Different situations have been isolated		
Tourists with children	21.8%	19.3%
- Between 0 and 2 years old	2.0%	1.8%
- Between 3 and 12 years old	18.0%	15.8%
- Between 0 -2 and 3-12 years	1.8%	1.6%
Tourists without children	78.2%	80.7%
Group composition:		
- 1 person	11.5%	12.4%
- 2 people	52.0%	54.1%
- 3 people	13.6%	12.6%
- 4 or 5 people	18.9%	17.1%
- 6 or more people	4.0%	3.8%
Average group size:	2.65	2.58

#### Who are they?

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	Beach	Total
Gender		
Men	47.9%	48.2%
Women	52.1%	51.8%
Age		
Average age (tourist > 15 years old)	44.5	46.7
Standard deviation	14.8	15.3
Age range (> 15 years old)		
16 - 24 years old	9.1%	7.7%
25 - 30 years old	12.5%	10.8%
31 - 45 years old	31.4%	28.6%
46 - 60 years old	30.5%	31.3%
Over 60 years old	16.5%	21.5%
Occupation		
Salaried worker	57.9%	55.5%
Self-employed	11.4%	11.0%
Unemployed	1.2%	1.1%
Business owner	9.4%	9.2%
Student	4.9%	4.2%
Retired	13.4%	17.3%
Unpaid domestic work	0.9%	0.9%
Others	0.7%	0.8%
Annual household income level		
Less than €25,000	17.7%	17.0%
€25,000 - €49,999	37.1%	36.5%
€50,000 - €74,999	25.0%	25.0%
More than €74,999	20.2%	21.5%
Education level		
No studies	4.4%	4.8%
Primary education	2.8%	2.8%
Secondary education	22.5%	23.1%
Higher education	70.2%	69.3%



Pictures: Freepik.com