PROFILE OF TOURIST BY ACTIVITIES CARRIED OUT IN THE CANARY ISLANDS (2018) **EXPLORE THE ISLAND ON THEIR OWN**



How many are they and how much do they spend?

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Importance of each factor in the destination choice

| | Explore the island | Total |
|---------------------------------------|--------------------|------------|
| TOURISTS | | |
| Tourist arrivals (FRONTUR) | n.d. | 15,559,787 |
| Tourist arrivals > 15 years old (EGT) | 6,276,060 | 13,485,651 |
| - book holiday package | 3,291,039 | 7,848,516 |
| - do not book holiday package | 2,985,021 | 5,637,135 |
| - % tourists who book holiday package | 52.4% | 58.2% |
| Share of total tourist | 46.5% | 100% |

TOURISTS BY QUARTER: EXPLORE THE ISLAND ON THEIR OWN





| Expenditure per tourist (€) | 1 100 | 1 100 |
|--------------------------------------|-------|--------|
| - book holiday package | 1,160 | 1,196 |
| · · · - | 1,279 | 1,309 |
| - holiday package | 1,011 | 1,064 |
| - others | 268 | 246 |
| - do not book holiday package | 1,029 | 1,037 |
| - flight | 284 | 288 |
| - accommodation | 334 | 350 |
| - others | 412 | 399 |
| Average lenght of stay | 9.60 | 9.32 |
| - book holiday package | 8.68 | 8.66 |
| - do not book holiday package | 10.61 | 10.23 |
| Average daily expenditure (€) | 136.3 | 143.6 |
| - book holiday package | 155.7 | 159.8 |
| - do not book holiday package | 115.0 | 121.0 |
| Total turnover (> 15 years old) (€m) | 7,279 | 16,124 |
| - book holiday package | 4,208 | 10,277 |
| - do not book holiday package | 3,071 | 5,848 |
| | | |



| | | - (() | | | ■ Ex | plore the | e island | ■ Total | |
|---|-------|---------|---|------------|------------|-----------|-----------|----------------|-----|
| 8 | 1,160 | 1,196 | | 1,279 | 1,309 | | | | |
| € | 2,200 | | | | | | 1,029 | 1,037 | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | otal | | ook bolid | av packago | don | at book b | oliday pack | 200 |
| | - 1 | otal | [| JUUK MULIU | ay package | do n | OF DOOK U | oliday pack | aye |

EXPENDITURE PER TOURIST (€)

| | Explore the island | Total |
|----------------------|--------------------|-------|
| Climate | 76.2% | 78.1% |
| Safety | 48.3% | 51.4% |
| Sea | 45.6% | 43.3% |
| Tranquility | 45.4% | 46.2% |
| Landscapes | 41.2% | 31.6% |
| Beaches | 37.6% | 37.1% |
| Accommodation supply | 36.3% | 41.7% |
| European belonging | 34.4% | 35.8% |
| Environment | 34.1% | 30.6% |
| Price | 33.7% | 36.5% |
| Effortless trip | 31.9% | 34.8% |
| Gastronomy | 22.1% | 22.6% |
| Authenticity | 22.1% | 19.1% |
| Fun possibilities | 19.7% | 20.7% |
| Exoticism | 12.0% | 10.5% |
| Hiking trail network | 11.8% | 9.0% |
| Historical heritage | 9.0% | 7.1% |
| Shopping | 8.7% | 9.6% |
| Culture | 8.5% | 7.3% |
| Nightlife | 6.3% | 7.5% |

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

What is the main motivation for their holidays?



| | Explore the island | Total |
|-------------------------|--------------------|-------|
| Rest | 45.4% | 55.1% |
| Enjoy family time | 13.7% | 14.7% |
| Have fun | 7.9% | 7.8% |
| Explore the destination | 29.2% | 18.5% |
| Practice their hobbies | 1.7% | 1.8% |
| Other reasons | 2.1% | 2.1% |

EXPLORE THE DESTINATION

Explore the island 29.2%





How far in advance do they book their trip?

| | 1 | |
|---|---|--|
| _ | | |

| | Explore the island | Total |
|------------------------|--------------------|-------|
| The same day | 0.8% | 0.7% |
| Between 1 and 30 days | 23.4% | 23.2% |
| Between 1 and 2 months | 24.6% | 23.0% |
| Between 3 and 6 months | 32.4% | 32.4% |
| More than 6 months | 18.9% | 20.7% |

% TOURISTS BOOKING BETWEEN 1 AND 2 MONTHS IN ADVANCE

EXPLORE THE ISLAND

24.6%



TOTAL 23.2%

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who answer that one of the activities carried out in the Canary Island was explore the island on their own. Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

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What channels did they use to get information about the trip? Q

| | Explore the island | Total |
|---------------------------------------|--------------------|-------|
| Previous visits to the Canary Islands | 47.2% | 50.9% |
| Friends or relatives | 30.8% | 27.8% |
| Internet or social media | 62.2% | 56.1% |
| Mass Media | 2.2% | 1.7% |
| Travel guides and magazines | 13.2% | 9.5% |
| Travel Blogs or Forums | 7.9% | 5.4% |
| Travel TV Channels | 0.8% | 0.7% |
| Tour Operator or Travel Agency | 22.6% | 24.7% |
| Public administrations or similar | 0.6% | 0.4% |
| Others | 2.3% | 2.3% |

* Multi-choise question

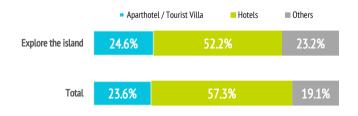
With whom did they book their flight and accommodation?

| | Explore the island | Total |
|-----------------------------------|--------------------|-------|
| Flight | | |
| - Directly with the airline | 43.6% | 39.5% |
| - Tour Operator or Travel Agency | 56.4% | 60.5% |
| Accommodation | | |
| - Directly with the accommodation | 32.1% | 28.8% |
| - Tour Operator or Travel Agency | 67.9% | 71.2% |

Where do they stay?

| Explore the island | Total |
|--------------------|---|
| 12.6% | 12.8% |
| 34.0% | 37.7% |
| 5.6% | 6.8% |
| 24.6% | 23.6% |
| 7.5% | 5.3% |
| 7.8% | 7.0% |
| 8.0% | 6.8% |
| | 12.6% 34.0% 5.6% 24.6% 7.5% 7.8% |

 $^{(1) \ \} Own\ property\ / House\ of\ friends\ or\ relatives\ /\ Free\ housing\ exchange\ /\ Other\ private\ accommodation.$



What do they book?

| | Explore the island | Total |
|-------------------|--------------------|-------|
| Room only | 33.1% | 28.8% |
| Bed and Breakfast | 12.8% | 11.7% |
| Half board | 23.3% | 22.4% |
| Full board | 2.7% | 3.0% |
| All inclusive | 28.1% | 34.1% |

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33.1% of tourists book room only.

(Canary Islands: 28.8%)

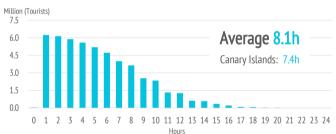
Other expenses

| | Explore the island | Total |
|-----------------------------------|--------------------|-------|
| Restaurants or cafes | 69.0% | 63.2% |
| Supermarkets | 61.8% | 55.9% |
| Car rental | 45.1% | 26.6% |
| Organized excursions | 25.1% | 21.8% |
| Taxi, transfer, chauffeur service | 44.3% | 51.7% |
| Theme Parks | 11.6% | 8.8% |
| Sport activities | 7.7% | 6.4% |
| Museums | 8.9% | 5.0% |
| Flights between islands | 6.5% | 4.8% |
| | | |

Activities in the Canary Islands

| Outdoor time per day | Explore the island | Total |
|----------------------|--------------------|-------|
| 0 hours | 0.6% | 2.2% |
| 1 - 2 hours | 5.7% | 10.0% |
| 3 - 6 hours | 30.0% | 32.6% |
| 7 - 12 hours | 53.9% | 46.5% |
| More than 12 hours | 9.8% | 8.7% |

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



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|--|--------------------|-------|
| Activities in the Canary Islands | Explore the island | Total |
| Explore the island on their own | 100.0% | 46.5% |
| Walk, wander | 82.1% | 71.0% |
| Beach | 77.6% | 68.0% |
| Swimming pool, hotel facilities | 57.2% | 58.9% |
| Taste Canarian gastronomy | 36.7% | 25.4% |
| Theme parks | 19.9% | 15.5% |
| Wineries / markets / popular festivals | 18.3% | 12.0% |
| Organized excursions | 17.4% | 17.9% |
| Museums / exhibitions | 17.2% | 9.8% |
| Sport activities | 16.4% | 14.3% |
| Nightlife / concerts / shows | 16.4% | 15.5% |
| Nature activities | 16.3% | 10.0% |
| Sea excursions / whale watching | 14.0% | 11.3% |
| Activities at sea | 12.5% | 9.8% |
| Beauty and health treatments | 6.5% | 5.7% |
| Astronomical observation | 5.0% | 3.4% |
| | | |

^{*} Multi-choise question

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| rata choise question | EXPLORE THE ISLAND ON THER OWN | TOTAL |
|------------------------------|--------------------------------|-------|
| WALK / WANDER | 82.1% | 71.0% |
| TASTE CANARIAN GASTRONOMY | 36.7% | 25.4% |





PROFILE OF TOURIST BY ACTIVITIES CARRIED OUT IN THE CANARY ISLANDS (2018) **EXPLORE THE ISLAND ON THEIR OWN**



Which island do they choose?

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|---|-----|---|
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| Tourist > 15 years old | Canarias | Lanzarote | Fuerteventura | Gran Canaria | Tenerife | La Palma |
|-----------------------------------|------------|-----------|---------------|--------------|-----------|----------|
| Explore the island on their own | 6,276,060 | 1,215,069 | 811,404 | 1,690,125 | 2,311,155 | 186,205 |
| - Share by islands | 100% | 19.4% | 12.9% | 26.9% | 36.8% | 3.0% |
| Total tourists | 13,485,651 | 2,457,120 | 1,856,705 | 3,825,110 | 4,991,173 | 249,069 |
| - Share by islands | 100% | 18.2% | 13.8% | 28.4% | 37.0% | 1.8% |
| % Explore the island on their own | 46.5% | 49.5% | 43.7% | 44.2% | 46.3% | 74.8% |

How many islands do they visit during their trip?



| | Explore the island | Total |
|-----------------------|--------------------|-------|
| One island | 88.9% | 90.9% |
| Two islands | 9.4% | 7.7% |
| Three or more islands | 1.7% | 1.4% |

Internet usage during their trip





| | Explore the island | Total |
|-------------------------|--------------------|-------|
| Research | | |
| - Tourist package | 15.3% | 15.4% |
| - Flights | 11.7% | 13.0% |
| - Accommodation | 16.4% | 17.7% |
| - Transport | 16.1% | 15.6% |
| - Restaurants | 31.0% | 27.0% |
| - Excursions | 30.3% | 26.3% |
| - Activities | 36.2% | 31.0% |
| Book or purchase | | |
| - Tourist package | 35.1% | 38.1% |
| - Flights | 69.0% | 64.4% |
| - Accommodation | 58.5% | 54.5% |
| - Transport | 51.0% | 44.7% |
| - Restaurants | 11.3% | 10.5% |
| - Excursions | 13.5% | 11.4% |
| - Activities | 14.6% | 12.5% |
| * Multi-choise question | | |

| Internet usage in the Canary Islands | Explore the island | Total |
|--------------------------------------|--------------------|-------|
| Did not use the Internet | 7.1% | 9.8% |
| Used the Internet | 92.9% | 90.2% |
| - Own Internet connection | 42.6% | 36.5% |
| - Free Wifi connection | 38.2% | 41.1% |
| Applications* | | |
| - Search for locations or maps | 75.2% | 60.7% |
| - Search for destination info | 54.1% | 44.7% |
| - Share pictures or trip videos | 58.1% | 55.6% |
| - Download tourist apps | 7.9% | 6.5% |
| - Others | 18.3% | 23.9% |
| * Multi-choise question |) | |

58.1% of tourists share pictures or trip videos during their stay in the Canary Islands

(Canary Islands: 55.6%)







How do they rate the Canary Islands?

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|----|
| |

| How do they rate the Canary Islands? | |
|--------------------------------------|---|
| Explore the island | Total |
| 8.60 | 8.58 |
| | |
| Explore the island | Total |
| 2.9% | 2.9% |
| 54.4% | 57.4% |
| 42.7% | 39.7% |
| | |
| Explore the island | Total |
| 8.55 | 8.60 |
| 8.89 | 8.86 |
| | Explore the island 8.60 Explore the island 2.9% 54.4% 42.7% Explore the island 8.55 |



Experience in the Canary

Return to the Canary Islands Recommend visiting the Canary Islands

How many are loyal to the Canary Islands?



| | Explore the island | Total |
|---|--------------------|-------|
| Repeat tourists | 67.5% | 71.0% |
| Repeat tourists (last 5 years) | 60.8% | 64.6% |
| Repeat tourists (last 5 years) (5 or more visits) | 15.1% | 18.4% |
| At least 10 previous visits | 13.9% | 17.8% |

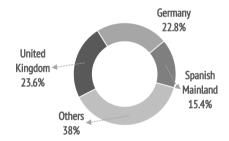
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Where are they from?



| | % | Absolute |
|------------------|-------|-----------|
| United Kingdom | 23.6% | 1,480,670 |
| Germany | 22.8% | 1,432,478 |
| Spanish Mainland | 15.4% | 964,396 |
| France | 4.7% | 297,081 |
| Italy | 4.3% | 271,165 |
| Netherlands | 4.2% | 265,380 |
| Sweden | 2.8% | 176,583 |
| Poland | 2.7% | 166,339 |
| Belgium | 2.6% | 161,142 |
| Denmark | 2.5% | 159,530 |
| Ireland | 2.3% | 143,482 |
| Switzerland | 2.2% | 135,811 |
| Norway | 2.1% | 134,066 |
| Finland | 1.6% | 100,447 |
| Austria | 1.0% | 64,204 |
| Russia | 0.8% | 50,905 |
| Czech Republic | 0.6% | 35,108 |
| | | |



3.8%

Who do they come with?

Others

| | - 41 | т | T |
|--|------|---|---|

237,272

| | Explore the island | Total |
|---|--------------------|-------|
| Unaccompanied | 7.6% | 8.9% |
| Only with partner | 49.3% | 47.4% |
| Only with children (< 13 years old) | 5.6% | 5.9% |
| Partner + children (< 13 years old) | 7.5% | 7.2% |
| Other relatives | 8.1% | 9.0% |
| Friends | 6.1% | 6.3% |
| Work colleagues | 0.4% | 0.5% |
| Organized trip | 0.1% | 0.2% |
| Other combinations (1) | 15.2% | 14.6% |
| (1) Different situations have been isolated | | |
| Tourists with children | 18.7% | 19.3% |
| - Between 0 and 2 years old | 1.8% | 1.8% |
| - Between 3 and 12 years old | 15.5% | 15.8% |
| - Between 0 -2 and 3-12 years | 1.4% | 1.6% |
| Tourists without children | 81.3% | 80.7% |
| Group composition: | | |
| - 1 person | 10.9% | 12.4% |
| - 2 people | 55.8% | 54.1% |
| - 3 people | 12.6% | 12.6% |
| - 4 or 5 people | 17.1% | 17.1% |
| - 6 or more people | 3.6% | 3.8% |
| Average group size: | 2.58 | 2.58 |

Who are they?

| п | m | |
|---|---|--|
| × | ň | |
| | | |

| | Explore the island | Total |
|--------------------------------------|--------------------|-------|
| <u>Gender</u> | | |
| Men | 49.5% | 48.2% |
| Women | 50.5% | 51.8% |
| Age | | |
| Average age (tourist > 15 years old) | 44.6 | 46.7 |
| Standard deviation | 14.9 | 15.3 |
| Age range (> 15 years old) | | |
| 16 - 24 years old | 9.0% | 7.7% |
| 25 - 30 years old | 13.4% | 10.8% |
| 31 - 45 years old | 30.3% | 28.6% |
| 46 - 60 years old | 30.3% | 31.3% |
| Over 60 years old | 17.1% | 21.5% |
| Occupation | | |
| Salaried worker | 56.8% | 55.5% |
| Self-employed | 11.3% | 11.0% |
| Unemployed | 1.3% | 1.1% |
| Business owner | 9.7% | 9.2% |
| Student | 4.9% | 4.2% |
| Retired | 14.6% | 17.3% |
| Unpaid domestic work | 0.7% | 0.9% |
| Others | 0.7% | 0.8% |
| Annual household income level | | |
| Less than €25,000 | 18.0% | 17.0% |
| €25,000 - €49,999 | 37.1% | 36.5% |
| €50,000 - €74,999 | 24.7% | 25.0% |
| More than €74,999 | 20.1% | 21.5% |
| Education level | | |
| No studies | 3.6% | 4.8% |
| Primary education | 2.5% | 2.8% |
| Secondary education | 21.1% | 23.1% |
| Higher education | 72.9% | 69.3% |
| | | |



Pictures: Freepik.com