# Tourist profile according to type of airline (2016)

# **Traditional airlines**



# How many are they and how much do they spend?



# How do they book?



	Traditional	Total
Tourist arrivals (> 16 years old)	6,346,941	13,114,359
Average daily expenditure (€)	141.75	135.94
. in their place of residence	107.07	98.03
. in the Canary Islands	34.68	37.90
Average lenght of stay	9.6	9.4
Turnover per tourist (€)	1,237	1,141
Total turnover (€, millions)	7,848	14,957
Share of total turnover	52.5%	100%
Share of total tourist	51.3%	100%
Expenditure in the Canary Islands per touris	t and trip <sup>(*)</sup>	
Accommodation (**):	41.25	47.11
- Accommodation	33.80	40.52
- Additional accommodation expenses	7.45	6.60
Transport:	23.43	26.03
- Public transport	3.99	5.14
- Taxi	6.45	6.94
- Car rental	12.99	13.93
Food and drink:	138.79	148.33
- Food purchases at supermarkets	56.62	63.46
- Restaurants	82.17	84.87
Souvenirs:	58.97	53.88
Leisure:	33.28	34.52
- Organized excursions	16.50	14.9
- Leisure, amusement	4.30	4.5
- Trip to other islands	1.51	1.85
- Sporting activities	4.49	5.13
- Cultural activities	1.92	2.0
- Discos and disco-pubs	4.56	6.03
Others:	14.42	13.9
- Wellness	3.26	3.23
- Medical expenses	1.52	1.69
- Other expenses	9.63	8.99

Accommodation booking		
	Traditional	Total
Tour Operator	49.6%	42.3%
- Tour Operator's website	75.4%	78.8%
Accommodation	9.6%	14.7%
- Accommodation's website	80.0%	83.5%
Travel agency (High street)	25.9%	20.5%
Online Travel Agency (OTA)	11.2%	16.5%
No need to book accommodation	3.7%	6.0%

Flight booking		
	Traditional	Total
Tour Operator	52.2%	44.6%
- Tour Operator's website	72.0%	76.3%
Airline	14.5%	24.8%
- Airline's website	92.7%	96.2%
Travel agency (High street)	24.5%	19.1%
Online Travel Agency (OTA)	8.8%	11.5%

### Where do they stay?



	Traditional	Total
5* Hotel	7.6%	7.1%
4* Hotel	46.0%	39.6%
1-2-3* Hotel	15.1%	14.6%
Apartment	26.2%	31.5%
Property (privately-owned,friends,family)	2.7%	4.6%
Others	2.5%	2.6%

#### Who are they?



Gender	Traditional	Total
Percentage of men	48.0%	48.5%
Percentage of women	52.0%	51.5%
Age		
Average age (tourists > 16 years old)	48.4	46.3
Standard deviation	15.2	15.3
Age range (> 16 years old)		
16-24 years old	6.6%	8.2%
25-30 years old	9.0%	11.1%
31-45 years old	26.9%	29.1%
46-60 years old	33.2%	30.9%
Over 60 years old	24.3%	20.7%
Occupation		
Business owner or self-employed	20.0%	23.1%
Upper/Middle management employee	37.7%	36.1%
Auxiliary level employee	15.6%	15.5%
Students	4.1%	5.1%
Retired	20.7%	18.0%
Unemployed / unpaid dom. work	1.9%	2.2%
Annual household income level		
€12,000 - €24,000	15.3%	17.8%
€24,001 - €36,000	18.8%	19.4%
€36,001 - €48,000	17.2%	16.9%
€48,001 - €60,000	15.2%	14.6%
€60,001 - €72,000	9.9%	9.5%
€72,001 - €84,000	6.4%	6.0%
More than €84,000	17.1%	15.8%

### How far in advance do they book their trip?



	Traditional	Total
The same day they leave	0.4%	0.6%
Between 2 and 7 days	5.7%	6.3%
Between 8 and 15 days	7.3%	7.9%
Between 16 and 30 days	13.6%	14.7%
Between 31 and 90 days	33.2%	34.3%
More than 90 days	39.8%	36.2%

# What do they book at their place of residence?



	Traditional	Total
Flight only	5.3%	8.8%
Flight and accommodation (room only)	19.8%	25.7%
Flight and accommodation (B&B)	8.0%	8.0%
Flight and accommodation (half board)	24.0%	20.4%
Flight and accommodation (full board)	4.5%	4.3%
Flight and accommodation (all inclusive)	38.4%	32.8%
% Tourists using low-cost airlines	0.0%	48.7%
Other expenses in their place of residence:		
- Car rental	10.1%	11.8%
- Sporting activities	5.4%	5.3%
- Excursions	5.4%	5.7%
- Trip to other islands	1.7%	1.6%

<sup>(\*)</sup> Expense is prorated among all the tourists (even those who have not spent in destination).

 $<sup>(**) \</sup> Accommodation \ expenses \ may \ seem \ low \ because \ most \ tour ists \ pay \ the \ accommodation \ before \ traveling.$ 

# **Traditional airlines**



**Traditional** 

91 4%

40.3%

34.9%

22.0%

14.6%

13.4%

10.1%

8.7%

7.6%

5.7%

4.4%

2.9%

2.9%

2.7%

2.5%

2.0%

#### Which island do they choose?



Tourists (> 16 years old) Tourists travelling in traditional airlines	Canary Islands 6,346,941	<b>Lanzarote</b> 1,075,604	Fuerteventura 953,887	<b>Gran Canaria</b> 2,025,244	<b>Tenerife</b> 2,114,562	<b>La Palma</b> 125,610
- Share by islands	100%	16.9%	15.0%	31.9%	33.3%	2.0%
Total tourists	13,114,359	2,328,674	1,914,107	3,654,806	4,885,901	221,541
- Share by islands	100%	17.8%	14.6%	27.9%	37.3%	1.7%
% Tourists travelling in traditional airlines	51.3%	47.5%	52.1%	58.6%	46.8%	60.6%

## Who do they come with?



## Why do they choose the Canary Islands?

Aspects influencing the choice

Tranquillity/rest/relaxation

Visiting new places

Climate/sun

Beaches Scenery

Security

Price



Total

89.8%

36.6% 34.5%

21.9%

14.6%

11.1%

12.7%

8.9%

7.5%

6.5%

5.1%

3 8%

2.6%

3.0%

2.6%

2.2%

	Traditional	Tota
Unaccompanied	7.6%	9.1%
Only with partner	50.9%	47.6%
Only with children (under the age of 13)	1.4%	1.5%
Partner + children (under the age of 13)	11.5%	11.8%
Other relatives	5.7%	6.0%
Friends	5.0%	6.1%
Work colleagues	0.3%	0.3%
Other combinations (1)	17.6%	17.5%

<sup>\*</sup> Multi-choise question (different situations have been isolated)

#### How do they rate the destination?



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Impression of their stay		
	Traditional	Total
Good or very good (% tourists)	94.2%	94.1%
Average rating (scale 1-10)	8.89	8.90

**Traditional** 

79.9%

17.3%

# How many are loyal to the destination?

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## Ease of travel Suitable destination for children Quality of the environment Active tourism Nightlife/fun Shopping Theme parks

Culture

# In love (at least 10 previous visits) Where are they from?

Repeat tourists

Repeat tourists of the Canary Islands



Total

77.3%

16.1%

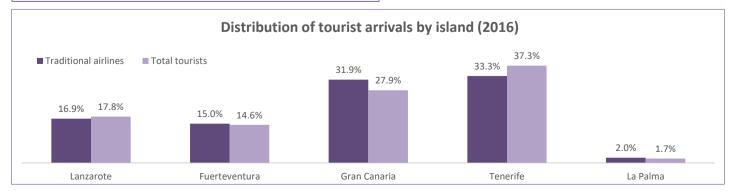
Ten main source markets				
	Share	Absoluto		
Germany	28.6%	1,812,962		
United Kingdom	25.5%	1,616,867		
Spanish Mainland	8.5%	539,710		
Sweden	5.8%	368,478		
Neherlands	4.9%	311,144		
Belgium	3.5%	221,899		
Norway	3.4%	217,633		
Denmark	2.8%	175,959		
France	2.6%	165,057		
Finland	2.5%	158.934		

#### What did motivate them to come?



Aspects motivating the choice						
	Traditional	Total				
Previous visits to the Canary Islands	67.4%	64.1%				
Recommendation by friends or relatives	30.5%	34.5%				
The Canary Islands television channel	0.3%	0.3%				
Other television or radio channels	0.8%	0.8%				
Information in the press/magazines/books	3.5%	3.8%				
Attendance at a tourism fair	0.5%	0.5%				
Tour Operator's brochure or catalogue	10.7%	8.0%				
Recommendation by Travel Agency	12.6%	9.7%				
Information obtained via the Internet	24.1%	25.8%				
Senior Tourism programme	0.2%	0.2%				
Others	5.2%	6.1%				

<sup>\*</sup> Multi-choise auestion



Nautical activities \* Multi-choise auestion