

## Tourist profile by quarter of trip (2017)

### GERMANY

#### How many are they and how much do they spend?



	Q1	Q2	Q3	Q4	Total
Tourist arrivals (FRONTUR) (thousands)	778	730	732	884	<b>3,124</b>
Tourist arrivals (> 16 years old) (thousands)	721	646	620	824	<b>2,810</b>
Average daily expenditure (€)	143.69	133.24	131.63	148.90	<b>140.16</b>
. in their place of residence	113.38	102.50	104.33	118.90	<b>110.50</b>
. in the Canary Islands	30.30	30.74	27.30	30.00	<b>29.65</b>
Average length of stay	10.92	10.51	10.32	10.09	<b>10.45</b>
Turnover per tourist (€)	1,384	1,257	1,245	1,382	<b>1,324</b>
Total turnover (€m)	1,078	918	911	1,221	<b>4,135</b>
Tourist arrivals: share by quarter	24.9%	23.4%	23.4%	28.3%	<b>100%</b>
Turnover: share by quarter	26.1%	22.2%	22.0%	29.5%	<b>100%</b>

#### % tourists who pay in the Canary Islands:

##### Accommodation:

- Accommodation	12.0%	9.6%	7.8%	9.6%	<b>9.8%</b>
- Additional accommodation expenses	5.7%	6.2%	7.2%	5.3%	<b>6.0%</b>

##### Transport:

- Public transport	15.9%	11.3%	12.7%	12.2%	<b>13.1%</b>
- Taxi	13.7%	12.5%	13.9%	12.5%	<b>13.1%</b>
- Car rental	23.8%	21.1%	22.9%	23.2%	<b>22.8%</b>

##### Food and drink:

- Food purchases at supermarkets	46.2%	45.4%	50.9%	48.1%	<b>47.6%</b>
- Restaurants	48.9%	50.4%	47.3%	51.8%	<b>49.8%</b>

<b>Souvenirs:</b>	49.1%	53.1%	60.9%	50.5%	<b>53.0%</b>
-------------------	-------	-------	-------	-------	--------------

##### Leisure:

- Organized excursions	14.8%	18.3%	27.4%	19.9%	<b>19.9%</b>
- Leisure, amusement	5.9%	6.9%	10.3%	8.4%	<b>7.8%</b>
- Trip to other islands	2.5%	1.3%	2.4%	1.8%	<b>2.0%</b>
- Sporting activities	5.6%	6.8%	8.1%	7.8%	<b>7.1%</b>
- Cultural activities	5.0%	4.5%	4.0%	5.8%	<b>4.9%</b>
- Discos and disco-pubs	3.1%	4.0%	4.1%	2.6%	<b>3.4%</b>

##### Others:

- Wellness	6.7%	5.8%	6.4%	5.5%	<b>6.1%</b>
- Medical expenses	5.6%	4.4%	5.6%	4.4%	<b>5.0%</b>
- Other expenses	10.8%	14.0%	12.9%	9.6%	<b>11.7%</b>

2017



**+3%**  
TOURISTS  
3,124,223



**+1%**  
TRAVEL EXPENSES  
€1,324



**+5%**  
TURNOVER  
€4,135 MILL

#### What do they book at their place of residence?



	Q1	Q2	Q3	Q4	Total
Flight only	7.6%	5.4%	5.7%	5.1%	<b>5.9%</b>
Flight and accommodation (room only)	15.9%	13.9%	9.5%	15.0%	<b>13.8%</b>
Flight and accommodation (B&B)	6.5%	5.0%	5.1%	6.2%	<b>5.8%</b>
Flight and accommodation (half board)	29.1%	31.5%	28.4%	28.3%	<b>29.3%</b>
Flight and accommodation (full board)	4.6%	4.0%	3.2%	5.4%	<b>4.4%</b>
Flight and accommodation (all inclusive)	36.3%	40.1%	48.1%	40.1%	<b>40.9%</b>
% Tourists using low-cost airlines	36.1%	30.6%	29.5%	35.0%	<b>33.0%</b>
<b>Other expenses in their place of residence:</b>					
- Car rental	18.8%	16.3%	13.6%	18.7%	<b>17.0%</b>
- Sporting activities	8.3%	7.6%	8.8%	8.7%	<b>8.4%</b>
- Excursions	8.2%	9.5%	10.5%	9.5%	<b>9.4%</b>
- Trip to other islands	3.6%	2.3%	1.7%	3.0%	<b>2.7%</b>

#### How do they book?



Accommodation booking	Q1	Q2	Q3	Q4	Total
<b>Tour Operator</b>	39.6%	42.1%	37.3%	38.6%	<b>39.4%</b>
- Tour Operator's website	61.5%	69.3%	64.0%	65.2%	65.0%
<b>Accommodation</b>	9.0%	4.8%	4.0%	5.5%	<b>5.9%</b>
- Accommodation's website	76.8%	80.9%	78.2%	77.6%	78.0%
<b>Travel agency (High street)</b>	28.9%	31.0%	38.0%	34.1%	<b>33.0%</b>
<b>Online Travel Agency (OTA)</b>	18.0%	17.6%	15.9%	17.7%	<b>17.3%</b>
<b>No need to book accommodation</b>	4.6%	4.4%	4.9%	4.1%	<b>4.5%</b>

Flight booking	Q1	Q2	Q3	Q4	Total
<b>Tour Operator</b>	40.9%	42.3%	40.9%	40.0%	<b>41.0%</b>
- Tour Operator's website	56.0%	63.1%	61.5%	59.0%	59.8%
<b>Airline</b>	15.4%	9.3%	7.9%	12.9%	<b>11.6%</b>
- Airline's website	96.3%	93.5%	93.8%	94.2%	94.7%
<b>Travel agency (High street)</b>	26.8%	29.7%	35.4%	31.3%	<b>30.7%</b>
<b>Online Travel Agency (OTA)</b>	16.9%	18.7%	15.7%	15.8%	<b>16.7%</b>

#### How far in advance do they book their trip?



	Q1	Q2	Q3	Q4	Total
The same day they leave	0.3%	0.1%	0.3%	0.2%	0.2%
Between 2 and 7 days	4.7%	5.0%	3.9%	3.3%	4.2%
Between 8 and 15 days	6.0%	5.0%	8.1%	5.2%	6.0%
Between 16 and 30 days	15.6%	11.4%	12.3%	9.9%	12.2%
Between 31 and 90 days	35.9%	35.4%	25.9%	31.7%	32.3%
More than 90 days	37.4%	43.1%	49.5%	49.7%	45.0%

#### Who are they?



Gender	Q1	Q2	Q3	Q4	Total
Men	50.2%	49.6%	47.1%	49.6%	<b>49.2%</b>
Women	49.8%	50.4%	52.9%	50.4%	<b>50.8%</b>

##### Age

Average age (tourists > 16 years old)	51.8	49.2	40.9	50.5	<b>48.4</b>
Standard deviation	16.0	16.0	14.8	15.2	<b>16.0</b>

##### Age range (> 16 years old)

16-24 years old	5.5%	7.0%	17.5%	4.4%	<b>8.2%</b>
25-30 years old	7.6%	11.0%	14.2%	9.4%	<b>10.4%</b>
31-45 years old	18.9%	19.8%	28.0%	21.0%	<b>21.7%</b>
46-60 years old	35.9%	35.0%	29.7%	37.5%	<b>34.8%</b>
Over 60 years old	32.1%	27.3%	10.7%	27.7%	<b>25.0%</b>

##### Occupation

Business owner or self-employed	18.2%	11.9%	12.3%	14.3%	<b>14.3%</b>
Upper/Middle management employee	40.4%	49.0%	51.1%	48.5%	<b>47.1%</b>
Auxiliary level employee	8.1%	11.3%	16.6%	10.0%	<b>11.3%</b>
Students	5.9%	4.0%	11.1%	3.9%	<b>6.0%</b>
Retired	25.5%	22.5%	7.9%	21.7%	<b>19.8%</b>
Unemployed / unpaid dom. work	1.9%	1.3%	1.0%	1.5%	<b>1.4%</b>

##### Annual household income level

€12,000 - €24,000	14.1%	13.8%	20.2%	10.3%	<b>14.2%</b>
€24,001 - €36,000	16.0%	18.0%	17.6%	16.3%	<b>16.9%</b>
€36,001 - €48,000	16.1%	17.0%	15.8%	16.3%	<b>16.3%</b>
€48,001 - €60,000	15.3%	18.0%	17.5%	17.6%	<b>17.1%</b>
€60,001 - €72,000	11.0%	10.6%	9.3%	11.5%	<b>10.7%</b>
€72,001 - €84,000	7.5%	7.5%	5.6%	8.3%	<b>7.3%</b>
More than €84,000	20.0%	15.2%	13.9%	19.7%	<b>17.5%</b>

## Tourist profile by quarter of trip (2017)

### GERMANY

#### Which island do they choose?

Tourists (> 16 years old)	Q1	Q2	Q3	Q4	Total
- Lanzarote	78,313	68,712	65,213	92,661	<b>304,899</b>
- Fuerteventura	187,807	189,269	191,782	220,226	<b>789,085</b>
- Gran Canaria	224,651	200,557	186,334	254,660	<b>866,202</b>
- Tenerife	182,238	157,696	152,315	218,804	<b>711,052</b>
- La Palma	29,511	19,479	16,106	27,716	<b>92,813</b>

#### Where do they stay?

	Q1	Q2	Q3	Q4	Total
5* Hotel	5.1%	4.9%	3.6%	4.9%	<b>4.7%</b>
4* Hotel	43.4%	47.6%	50.6%	43.8%	<b>46.1%</b>
1-2-3* Hotel	15.1%	17.2%	18.7%	16.8%	<b>16.9%</b>
Apartment	23.9%	22.5%	20.9%	23.6%	<b>22.8%</b>
Property (privately-owned, friends, family)	3.7%	3.3%	4.0%	3.0%	<b>3.5%</b>
Others	8.6%	4.5%	2.2%	8.0%	<b>6.1%</b>

#### Who do they come with?

	Q1	Q2	Q3	Q4	Total
Unaccompanied	10.8%	9.7%	6.6%	7.4%	<b>8.6%</b>
Only with partner	58.2%	64.0%	46.8%	55.2%	<b>56.2%</b>
Only with children (under the age of 13)	0.9%	0.5%	2.0%	1.4%	<b>1.2%</b>
Partner + children (under the age of 13)	7.5%	5.3%	14.4%	8.1%	<b>8.7%</b>
Other relatives	4.3%	4.2%	4.1%	5.1%	<b>4.5%</b>
Friends	5.4%	6.2%	5.0%	5.6%	<b>5.6%</b>
Work colleagues	0.3%	0.1%	0.2%	0.2%	<b>0.2%</b>
Other combinations <sup>(1)</sup>	12.6%	10.0%	20.9%	17.2%	<b>15.2%</b>

\* Multi-choice question (different situations have been isolated)

#### How do they rate the Canary Islands?

Impression of their stay	Q1	Q2	Q3	Q4	Total
Good or very good (% tourists)	92.7%	94.0%	93.3%	93.5%	<b>93.4%</b>
Average rating (scale 1-10)	8.66	8.84	8.76	8.77	<b>8.76</b>

#### How many are loyal to the Canary Islands?

Repeat tourists	Q1	Q2	Q3	Q4	Total
At least 1 previous visit	83.7%	79.2%	67.0%	79.8%	<b>77.8%</b>
At least 10 previous visits	21.1%	20.8%	10.2%	18.6%	<b>17.9%</b>

#### Where does the flight come from?

Tourists (> 16 years old)	Q1	Q2	Q3	Q4	Total
Germany	93.7%	94.7%	90.7%	89.8%	<b>92.1%</b>
Spanish Mainland	2.9%	2.6%	4.8%	6.2%	<b>4.2%</b>
Switzerland	2.6%	1.7%	3.3%	1.7%	<b>2.3%</b>
Netherlands	0.0%	0.1%	0.2%	0.7%	<b>0.3%</b>
Belgium	0.0%	0.3%	0.1%	0.3%	<b>0.2%</b>
United Kingdom	0.2%	0.1%	0.2%	0.0%	<b>0.1%</b>
Austria	0.1%	0.1%	0.0%	0.3%	<b>0.1%</b>
Poland	0.1%	0.1%	0.0%	0.1%	<b>0.1%</b>
France	0.0%	0.0%	0.0%	0.1%	<b>0.0%</b>
Others	0.4%	0.2%	0.6%	0.7%	<b>0.5%</b>

Share (%)	Q1	Q2	Q3	Q4	Total
- Lanzarote	11.1%	10.8%	10.7%	11.4%	<b>11.0%</b>
- Fuerteventura	26.7%	29.8%	31.3%	27.1%	<b>28.5%</b>
- Gran Canaria	32.0%	31.5%	30.5%	31.3%	<b>31.3%</b>
- Tenerife	25.9%	24.8%	24.9%	26.9%	<b>25.7%</b>
- La Palma	4.2%	3.1%	2.6%	3.4%	<b>3.4%</b>

#### Why do they choose the Canary Islands?

Aspects influencing the choice	Q1	Q2	Q3	Q4	Total
Climate/sun	94.7%	93.7%	92.1%	95.5%	<b>94.1%</b>
Beaches	37.7%	48.0%	56.3%	46.0%	<b>46.6%</b>
Tranquility/rest/relaxation	41.0%	45.7%	46.8%	44.3%	<b>44.3%</b>
Scenery	36.8%	32.2%	24.4%	32.0%	<b>31.6%</b>
Security	14.5%	13.9%	13.3%	11.7%	<b>13.3%</b>
Visiting new places	12.1%	12.2%	16.1%	12.5%	<b>13.1%</b>
Active tourism	9.6%	5.9%	4.6%	8.6%	<b>7.4%</b>
Ease of travel	7.7%	5.0%	2.9%	6.7%	<b>5.7%</b>
Price	4.0%	5.1%	7.1%	2.9%	<b>4.6%</b>
Suitable destination for children	3.8%	3.3%	6.2%	4.5%	<b>4.4%</b>
Quality of the environment	4.4%	3.4%	2.6%	3.2%	<b>3.4%</b>
Nautical activities	3.0%	2.9%	2.8%	2.9%	<b>2.9%</b>
Culture	2.3%	1.4%	2.7%	1.7%	<b>2.0%</b>
Theme parks	0.5%	2.0%	2.9%	1.0%	<b>1.5%</b>
Rural tourism	1.4%	1.0%	1.3%	1.3%	<b>1.3%</b>
Shopping	0.7%	1.4%	1.5%	1.1%	<b>1.2%</b>

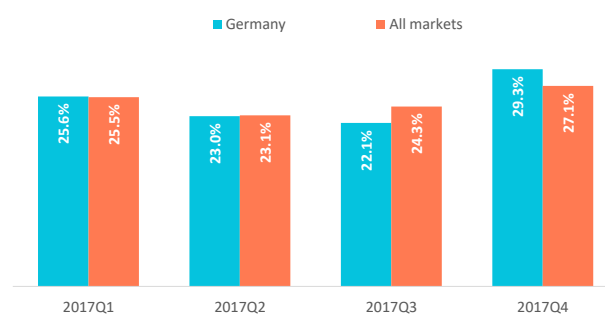
\* Multi-choice question

#### What did motivate them to come?

Prescription sources	Q1	Q2	Q3	Q4	Total
Previous visits to the Canary Islands	70.9%	67.2%	56.3%	67.6%	<b>65.9%</b>
Recommendation by friends/relatives	29.9%	30.1%	35.1%	32.0%	<b>31.7%</b>
The Canary Islands television channel	0.7%	0.8%	0.7%	0.4%	<b>0.7%</b>
Other television or radio channels	1.4%	1.7%	1.4%	1.8%	<b>1.6%</b>
Information in press/magazines/books	3.9%	4.1%	3.5%	3.5%	<b>3.8%</b>
Attendance at a tourism fair	0.3%	0.4%	0.7%	0.4%	<b>0.4%</b>
Tour Operator's brochure or catalogue	6.8%	7.0%	9.7%	7.5%	<b>7.7%</b>
Recommendation by Travel Agency	11.6%	16.1%	24.7%	15.4%	<b>16.6%</b>
Information obtained via the Internet	20.4%	24.1%	30.0%	21.3%	<b>23.6%</b>
Senior Tourism programme	0.0%	0.1%	0.1%	0.1%	<b>0.1%</b>
Others	7.1%	4.6%	2.9%	5.3%	<b>5.1%</b>

\* Multi-choice question

#### Share of tourist arrivals by quarters



Tourists over 16 years old.

Source: Encuesta sobre el Gasto Turístico (ISTAC). (1) Combination of some groups previously analyzed.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.