## PROFILE OF TOURIST BY ASPECTS INFLUENCING THE DESTINATION CHOICE (2021) **AUTHENTICITY**

Authenticity

n.d.

1,372,268

504,351

867,918

36.8%

24.4%

1,168

1,376

1,081

1.047

294

244

355

447

9.97

8.61

10.75

135.9

168.1

117.1

1,602

694

908

Authenticity

Authenticity



### How many are they and how much do they spend?

**TOURISTS** 

Tourist arrivals (FRONTUR)

- book holiday package

Expenditure per tourist (€)

- book holiday package

- holiday package

- do not book holiday package

- accommodation

Share of total tourist

- others

- flight

- others

Average lenght of stay

- book holiday package

- book holiday package

- book holiday package

- do not book holiday package

- do not book holiday package

- do not book holiday package

**AVERAGE LENGHT OF STAY** 

(nights)

EXPENDITURE PER TOURIST (€)

Didn't have holidays

Canary Islands

Other destination

9.97

9.54

Total

1,168 1,206

Total

Where did they spend their main holiday last year?\*

8.61

1,376

8.59

1,415

Authenticity

31.7%

20.0%

48.4%

book holiday package

book holiday package

Total turnover (> 15 years old) (€m)

Average daily expenditure (€)

Tourist arrivals > 15 years old (EGT)

- do not book holiday package

- % tourists who book holiday package



6,697,165

5,827,892

2,549,012

3,278,880

43.7%

100%

1,206

1,415

1.135

1.044

248

369

427

9.54

8.59

10.28

144.0

172.8

121.6

7,028

3,606

3,422

Total

35.7%

17.6%

46.8%

■ Total

10 28

10.75

1,047

do not book holiday package

do not book holiday package

■ Total

1,044

280

Total

### Importance of each factor in the destination choice



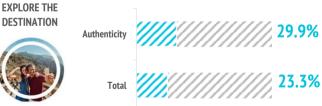
	Authenticity	Total
Authenticity	100.0%	24.4%
Climate	82.4%	76.0%
Tranquility	74.2%	48.5%
Safety	71.1%	49.0%
Sea	66.9%	52.0%
Landscapes	66.7%	39.1%
Environment	61.3%	34.7%
European belonging	59.7%	40.2%
Beaches	59.2%	44.6%
Price	54.2%	32.4%
Effortless trip	51.8%	34.9%
Gastronomy	48.8%	27.9%
Accommodation supply	48.5%	37.8%
Exoticism	45.7%	14.5%
Fun possibilities	35.4%	22.4%
Historical heritage	24.8%	9.1%
Culture	23.4%	8.7%
Hiking trail network	23.2%	12.1%
Shopping	18.0%	8.8%
Nightlife	15.4%	8.4%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")
% of tourists who indicate that the factor is "very important" in their choice.

### What is the main motivation for their holidays?



	Authenticity	Total
Rest	44.2%	50.7%
Enjoy family time	14.2%	14.0%
Have fun	6.9%	7.3%
Explore the destination	29.9%	23.3%
Practice their hobbies	2.4%	2.6%
Other reasons	2.4%	2.1%



### How far in advance do they book their trip?



	Authenticity	Total
The same day	1.3%	1.0%
Between 1 and 30 days	41.4%	42.5%
Between 1 and 2 months	27.6%	26.7%
Between 3 and 6 months	18.7%	18.7%
More than 6 months	11.0%	11.1%

### What other destinations do they consider for this trip?\*

	Authenticity	Total
None	28.9%	29.4%
Canary Islands (other island)	26.0%	25.4%
Other destination	45.1%	45.1%
*Percentage of valid answers		

### % TOURISTS BOOKING BETWEEN 1 AND 2 MONTHS IN ADVANCE

AUTHENTICITY 27.6%



TOTAL **26.7%** 

### PROFILE OF TOURIST BY ASPECTS INFLUENCING THE DESTINATION CHOICE (2021)





### What channels did they use to get information about the trip?

	Authenticity	Total
Previous visits to the Canary Islands	44.1%	45.7%
Friends or relatives	33.7%	30.9%
Internet or social media	52.2%	53.5%
Mass Media	3.1%	2.3%
Travel guides and magazines	8.2%	7.0%
Travel Blogs or Forums	11.5%	8.4%
Travel TV Channels	0.7%	0.5%
Tour Operator or Travel Agency	17.0%	19.4%
Public administrations or similar	1.8%	1.9%
Others	2.7%	2.9%

	Authenticity	Total
Flight		
- Directly with the airline	59.3%	52.8%
- Tour Operator or Travel Agency	40.7%	47.2%
Accommodation		
- Directly with the accommodation	45.0%	39.9%
- Tour Operator or Travel Agency	55.0%	60.1%

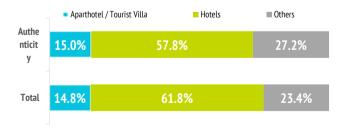
With whom did they book their flight and accommodation?

### Where do they stay?

\* Multi-choise question

	Authenticity	Total
1-2-3* Hotel	11.2%	11.5%
4* Hotel	36.0%	39.4%
5* Hotel / 5* Luxury Hotel	10.6%	10.9%
Aparthotel / Tourist Villa	15.0%	14.8%
House/room rented in a private dwelling	8.1%	6.9%
Private accommodation (1)	13.2%	9.9%
Others (Cottage, cruise, camping,)	5.9%	6.6%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



### What do they book?



31.3% of tourists book room only.

(Canary Islands: 28.1%)

### Other expenses

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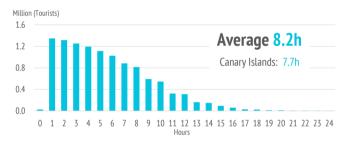
	Authenticity	Total
Restaurants or cafes	67.6%	66.9%
Supermarkets	57.4%	55.6%
Car rental	43.5%	37.3%
Organized excursions	26.2%	23.7%
Taxi, transfer, chauffeur service	39.0%	46.0%
Theme Parks	8.6%	8.6%
Sport activities	9.0%	9.3%
Museums	6.1%	4.7%
Flights between islands	7.4%	6.3%

### Activities in the Canary Islands

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Outdoor time per day	Authenticity	Total
0 hours	1.8%	2.4%
1 - 2 hours	6.9%	10.0%
3 - 6 hours	26.8%	30.1%
7 - 12 hours	52.7%	47.1%
More than 12 hours	11.8%	10.5%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	Authenticity	Total
Beach	78.4%	75.1%
Walk, wander	74.9%	72.2%
Explore the island on their own	60.1%	52.5%
Swimming pool, hotel facilities	55.8%	57.5%
Swim	40.7%	38.8%
Taste Canarian gastronomy	35.9%	30.2%
Hiking	26.2%	22.5%
Organized excursions	18.2%	16.0%
Sea excursions / whale watching	14.7%	13.5%
Museums / exhibitions	14.7%	10.7%
Wineries / markets / popular festivals	14.1%	10.0%
Other Nature Activities	13.3%	9.5%
Nightlife / concerts / shows	13.2%	12.3%
Theme parks	12.9%	12.2%
Running	7.7%	7.6%
Practice other sports	6.4%	5.9%
Beauty and health treatments	6.1%	5.6%
Astronomical observation	5.9%	4.2%
Surf	5.8%	4.8%
Scuba Diving	5.0%	4.2%
Cycling / Mountain bike	4.3%	4.2%
Golf	1.9%	2.3%
Windsurf / Kitesurf	1.4%	1.5%
* A 4. Iki ali alia a musakian		

<sup>\*</sup> Multi-choise question

# PROFILE OF TOURIST BY ASPECTS INFLUENCING THE DESTINATION CHOICE (2021) **AUTHENTICITY**



### Which island do they choose?

### 1.4.5

Tourist > 15 years old	Canary Islands	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Tourists motivated by authenticity	1,372,268	264,452	202,087	308,184	547,213	37,248
- Share by islands	100%	19.3%	14.7%	22.5%	39.9%	2.7%
Total tourists	5,827,892	963,331	843,805	1,545,237	2,320,313	102,576
- Share by islands	100%	16.5%	14.5%	26.5%	39.8%	1.8%
% Tourists motivated by authenticity	24.4%	28.0%	24.4%	21.1%	24.5%	39.9%

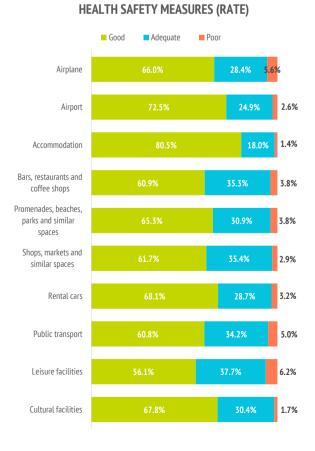
### How many islands do they visit during their trip?

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	Authenticity	Total
One island	89.2%	90.9%
Two islands	9.2%	7.8%
Three or more islands	1.6%	1.3%

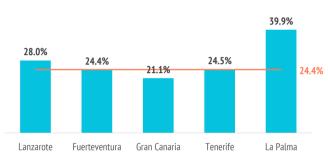
### Health safety

Planning the trip: Importance	Authenticity	Total
Average rating (scale 0-10)	8.40	7.99
During the stay: Rate	Authenticity	Total
Average rating (scale 0-10)	8.74	8.42



### % TOURISTS BY ISLAND OF STAY

—Canary Islands average

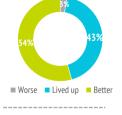


### How do they rate the Canary Islands?

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Satisfaction (scale 0-10)	Authenticity	Total
Average rating	9.20	8.86
<b>Experience in the Canary Islands</b>	Authenticity	Total
Worse or much worse than expected	2.6%	2.7%
Lived up to expectations	43.0%	51.4%
Better or much better than expected	54.4%	45.9%

Future intentions (scale 1-10)	Authenticity	Total
Return to the Canary Islands	9.18	8.86
Recommend visiting the Canary Islands	9.41	9.10



Experience in the

Canary Islands



Canary Islands



Lived up Better 9.18/10

Return to the

Recommend visiting the Canary

Islands

### How many are loyal to the Canary Islands?

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4	D

	Authenticity	Total
Repeat tourists	65.2%	68.0%
Repeat tourists (last 5 years)	59.9%	61.9%
Repeat tourists (last 5 years) (5 or more visits	16.9%	15.0%
At least 10 previous visits	18.9%	18.3%

## PROFILE OF TOURIST BY ASPECTS INFLUENCING THE DESTINATION CHOICE (2021) **AUTHENTICITY**



### Where are they from?

	%	Absolute
Spanish Mainland	27.6%	379,145
Germany	15.9%	218,813
United Kingdom	15.5%	212,415
France	10.0%	137,631
Poland	5.6%	77,498
Italy	5.3%	72,218
Belgium	3.4%	46,236
Ireland	3.1%	42,870
Netherlands	2.0%	27,650
Sweden	1.5%	21,133
Switzerland	1.3%	17,720
Denmark	1.3%	17,719
Czech Republic	1.2%	16,480
Austria	0.7%	9,731
Portugal	0.7%	9,111
Norway	0.6%	8,804
Luxembourg	0.6%	7,578
Others	3.6%	49,516



### Who do they come with?

	Authenticity	Total
Unaccompanied	14.3%	13.5%
Only with partner	49.3%	48.2%
Only with children (< 13 years old)	4.0%	3.9%
Partner + children (< 13 years old)	4.0%	4.9%
Other relatives	8.7%	8.4%
Friends	8.5%	8.5%
Work colleagues	0.3%	0.8%
Organized trip	0.1%	0.2%
Other combinations (1)	10.9%	11.5%
(1) Different situations have been isolated		
Tourists with children	11.4%	12.5%
- Between 0 and 2 years old	1.2%	1.2%
- Between 3 and 12 years old	9.5%	10.2%
- Between 0 -2 and 3-12 years	0.7%	1.0%
Tourists without children	88.6%	87.5%
Group composition:		
- 1 person	17.6%	16.5%
- 2 people	57.6%	56.7%
- 3 people	10.7%	10.7%
- 4 or 5 people	12.0%	13.6%
- 6 or more people	2.1%	2.5%
Average group size:	2.30	2.37

<sup>\*</sup>People who share the main expenses of the trip

### Who are they?

all in

	Authenticity	Total
Gender		
Men	46.1%	49.6%
Women	53.9%	50.4%
Age		
Average age (tourist > 15 years old)	41.9	43.3
Standard deviation	15.2	15.6
Age range (> 15 years old)		
16 - 24 years old	13.2%	11.9%
25 - 30 years old	16.5%	14.8%
31 - 45 years old	30.8%	30.2%
46 - 60 years old	25.6%	26.6%
Over 60 years old	13.9%	16.4%
Occupation		
Salaried worker	56.3%	57.8%
Self-employed	12.4%	11.1%
Unemployed	2.6%	1.7%
Business owner	10.0%	10.0%
Student	7.2%	5.9%
Retired	10.3%	12.2%
Unpaid domestic work	0.4%	0.5%
Others	0.9%	0.9%
Annual household income level		
Less than €25,000	20.5%	16.1%
€25,000 - €49,999	38.9%	37.0%
€50,000 - €74,999	21.7%	23.4%
More than €74,999	18.9%	23.5%
Education level		
No studies	1.8%	2.2%
Primary education	2.7%	2.2%
Secondary education	17.1%	18.8%
Higher education	78.3%	76.9%



Pictures: Freepik.com