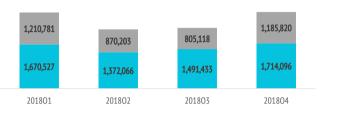
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How many are they and how much do they spend?

	Climate	Total
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	15,559,787
Tourist arrivals > 15 years old (EGT)	10,320,044	13,485,651
 book holiday package 	6,248,122	7,848,516
 do not book holiday package 	4,071,922	5,637,135
- % tourists who book holiday package	60.5%	58.2%
Share of total tourist	78.1%	100%

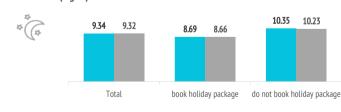
TOURISTS MOTIVATED BY CLIMATE

do not book holiday package book holiday package



Expenditure per tourist (€)	1,229	1,196
 book holiday package 	1,321	1,309
- holiday package	1,077	1,064
- others	245	246
 do not book holiday package 	1,089	1,037
- flight	295	288
- accommodation	387	350
- others	406	399
Average lenght of stay	9.34	9.32
- book holiday package	8.69	8.66
- do not book holiday package	10.35	10.23
Average daily expenditure (€)	146.4	143.6
- book holiday package	160.8	159.8
- do not book holiday package	124.3	121.0
Total turnover (> 15 years old) (€m)	12,688	16,124
- book holiday package	8,255	10,277
- do not book holiday package	4,433	5,848

AVERAGE LENGHT OF STAY (nights)



Climate

Total





Importance of each factor in the destination choice

	Climate	Total
Climate	100%	78.1%
Safety	56.1%	51.4%
Tranquility	50.9%	46.2%
Sea	49.8%	43.3%
Accommodation supply	46.7%	41.7%
Beaches	44.0%	37.1%
Price	40.6%	36.5%
European belonging	39.6%	35.8%
Effortless trip	38.9%	34.8%
Landscapes	33.9%	31.6%
Environment	33.5%	30.6%
Gastronomy	24.8%	22.6%
Fun possibilities	22.4%	20.7%
Authenticity	20.4%	19.1%
Exoticism	11.4%	10.5%
Shopping	10.7%	9.6%
Hiking trail network	9.3%	9.0%
Nightlife	8.3%	7.5%
Culture	7.6%	7.3%
Historical heritage	7.4%	7.1%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")

% of tourists who indicate that the factor is "very important" in their choice.

What is the main motivation for their holidays?

	Climate	Total
Rest	57.8%	55.1%
Enjoy family time	14.3%	14.7%
Have fun	7.6%	7.8%
Explore the destination	16.7%	18.5%
Practice their hobbies	1.6%	1.8%
Other reasons	2.0%	2.1%



Climate Total 55.1%



57.8%

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How far in advance do they book their trip? 1

	Climate	Total
The same day	0.6%	0.7%
Between 1 and 30 days	22.3%	23.2%
Between 1 and 2 months	22.7%	23.0%
Between 3 and 6 months	32.9%	32.4%
More than 6 months	21.5%	20.7%

% TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE

TOTAL CLIMATE 21.5% 20.7% Picture: Freepik.con

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who indicate that climate is "very important" in their choice.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

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What channels did they use to get information about the trip? ${\sf Q}$

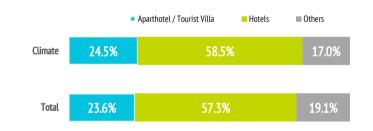
	Climate	Total
Previous visits to the Canary Islands	53.8%	50.9%
Friends or relatives	26.4%	27.8%
Internet or social media	57.5%	56.1%
Mass Media	1.7%	1.7%
Travel guides and magazines	9.5%	9.5%
Travel Blogs or Forums	5.3%	5.4%
Travel TV Channels	0.7%	0.7%
Tour Operator or Travel Agency	25.3%	24.7%
Public administrations or similar	0.3%	0.4%
Others * Multi-choise question	1.8%	2.3%

With whom did they book their flight and accommodation? •

	Climate	Total
<u>Flight</u>		
- Directly with the airline	38.2%	39.5%
- Tour Operator or Travel Agency	61.8%	60.5%
Accommodation		
- Directly with the accommodation	28.3%	28.8%
- Tour Operator or Travel Agency	71.7%	71.2%
Where do they stay?		Ħ

	Climate	Total
1-2-3* Hotel	12.7%	12.8%
4* Hotel	38.6%	37.7%
5* Hotel / 5* Luxury Hotel	7.2%	6.8%
Aparthotel / Tourist Villa	24.5%	23.6%
House/room rented in a private dwelling	4.9%	5.3%
Private accommodation (1)	5.6%	7.0%
Others (Cottage, cruise, camping,)	6.4%	6.8%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



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Climate	Total
28.3%	28.8%
11.1%	11.7%
22.6%	22.4%
2.8%	3.0%
35.2%	34.1%
	28.3% 11.1% 22.6% 2.8%

99 35.2% of tourists book all inclusive.

(Canary Islands: 34.1%)

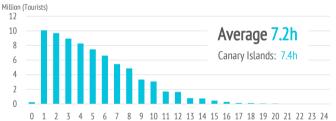
Other expenses

	Climate	Total
Restaurants or cafes	62.7%	63.2%
Supermarkets	56.4%	55.9%
Car rental	25.8%	26.6%
Organized excursions	21.7%	21.8%
Taxi, transfer, chauffeur service	53.9%	51.7%
Theme Parks	8.8%	8.8%
Sport activities	6.5%	6.4%
Museums	4.7%	5.0%
Flights between islands	4.6%	4.8%

Activities in the Canary Islands

Outdoor time per day	Climate	Total
0 hours	2.4%	2.2%
1 - 2 hours	10.9%	10.0%
3 - 6 hours	33.8%	32.6%
7 - 12 hours	45.1%	46.5%
More than 12 hours	7.8%	8.7%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Hours

Activities in the Canary Islands	Climate	Total
Walk, wander	71.9%	71.0%
Beach	69.0%	68.0%
Swimming pool, hotel facilities	61.8%	58.9%
Explore the island on their own	45.8%	46.5%
Taste Canarian gastronomy	24.5%	25.4%
Organized excursions	17.7%	17.9%
Nightlife / concerts / shows	15.7%	15.5%
Theme parks	15.4%	15.5%
Sport activities	14.1%	14.3%
Wineries / markets / popular festivals	11.7%	12.0%
Sea excursions / whale watching	11.1%	11.3%
Activities at sea	9.7%	9.8%
Nature activities	9.5%	10.0%
Museums / exhibitions	9.1%	9.8%
Beauty and health treatments	6.0%	5.7%
Astronomical observation * Multi-choise question	3.2%	3.4%

 CLIMATE
 TOTAL

 BEACH
 69.0%
 68.0%

58.9%

61.8%

SWIMMING POOL/

HOTEL FACILITIES





Which island do they choose?

Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Tourists motivated by climate	10,320,044	1,883,029	1,465,573	2,952,084	3,766,803	178,657
- Share by islands	100%	18.2%	14.2%	28.6%	36.5%	1.7%
Total tourists	13,485,651	2,457,120	1,856,705	3,825,110	4,991,173	249,069
- Share by islands	100%	18.2%	13.8%	28.4%	37.0%	1.8%
% Tourists motivated by climate	78.1%	77.5%	80.0%	79.9%	76.8%	72.9%

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How many islands do they visit during their trip?

	Climate	Total
One island	91.5%	90.9%
Two islands	7.3%	7.7%
Three or more islands	1.2%	1.4%

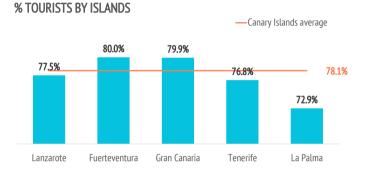
Internet usage during their trip

	Climate	Total
Research		
- Tourist package	15.8%	15.4%
- Flights	13.1%	13.0%
- Accommodation	18.0%	17.7%
- Transport	15.3%	15.6%
- Restaurants	27.1%	27.0%
- Excursions	26.5%	26.3%
- Activities	31.4%	31.0%
Book or purchase		
- Tourist package	39.9%	38.1%
- Flights	64.7%	64.4%
- Accommodation	56.0%	54.5%
- Transport	46.1%	44.7%
- Restaurants	10.9%	10.5%
- Excursions	11.6%	11.4%
- Activities	12.5%	12.5%
* Multi-choise question		

Internet usage in the Canary Islands	Climate	Total
Did not use the Internet	9.4%	9.8%
Used the Internet	90.6%	90.2%
- Own Internet connection	35.7%	36.5%
- Free Wifi connection	42.6%	41.1%
Applications*		
- Search for locations or maps	60.4%	60.7%
- Search for destination info	45.8%	44.7%
- Share pictures or trip videos	56.6%	55.6%
- Download tourist apps	6.6%	6.5%
- Others	24.2%	23.9%
* Multi-choise question)	

56.6% of tourists share pictures or trip videos during their stay in the Canary Islands

(Canary Islands: 55.6%)



r¢. How do they rate the Canary Islands? Satisfaction (scale 0-10) Climate Total Average rating 8.65 8.58 Climate **Experience in the Canary Islands** Total 2.9% Worse or much worse than expected 2.8% Lived up to expectations 57.4% 57.4% 39.9% Better or much better than expected 39.7% Future intentions (scale 1-10) Climate Total Return to the Canary Islands 8.70 8.60 Recommend visiting the Canary Islands 8.94 8.86



Return to the Recommend visiting Canary Islands the Canary Islands

8.94/10

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How many are loyal to the Canary Islands?

	Climate	Total
Repeat tourists	73.1%	71.0%
Repeat tourists (last 5 years)	66.7%	64.6%
Repeat tourists (last 5 years) (5 or more visits)	18.9%	18.4%
At least 10 previous visits	18.2%	17.8%

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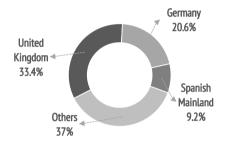
PROFILE OF TOURIST BY ASPECTS INFLUENCING THE DESTINATION CHOICE (2018) CLIMATE

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Where are they from?		
	%	Absolute
United Kingdom	33.4%	3,444,208
Germany	20.6%	2,124,503
Spanish Mainland	9.2%	944,923
Sweden	4.2%	435,560
Netherlands	4.0%	409,823
France	3.9%	403,233
Ireland	3.6%	373,706
Italy	3.1%	324,889
Norway	3.1%	323,204
Belgium	2.6%	271,545
Poland	2.1%	211,935
Switzerland	2.0%	208,172
Denmark	2.0%	206,782
Finland	1.7%	179,812
Austria	0.8%	81,833
Russia	0.5%	52,161
Czech Republic	0.4%	38,184
Others	2.8%	285,571



Who do they come with?	

	Climate	Total
Unaccompanied	7.1%	8.9%
Only with partner	48.9%	47.4%
Only with children (< 13 years old)	6.1%	5.9%
Partner + children (< 13 years old)	7.5%	7.2%
Other relatives	9.1%	9.0%
Friends	6.1%	6.3%
Work colleagues	0.2%	0.5%
Organized trip	0.2%	0.2%
Other combinations (1)	14.9%	14.6%
(1) Different situations have been isolated		
Tourists with children	20.0%	19.3%
- Between 0 and 2 years old	1.9%	1.8%
- Between 3 and 12 years old	16.5%	15.8%
- Between 0 -2 and 3-12 years	1.6%	1.6%
Tourists without children	80.0%	80.7%
Group composition:		
- 1 person	10.3%	12.4%
- 2 people	55.5%	54.1%
- 3 people	12.7%	12.6%
- 4 or 5 people	17.5%	17.1%
- 6 or more people	4.0%	3.8%
Average group size:	2.62	2.58

Who are they?		ě
	Climate	Total
<u>Gender</u>		
Men	46.7%	48.2%
Women	53.3%	51.8%
Age		
Average age (tourist > 15 years old)	47.2	46.7
Standard deviation	15.2	15.3
Age range (> 15 years old)		
16 - 24 years old	7.2%	7.7%
25 - 30 years old	10.2%	10.8%
31 - 45 years old	28.3%	28.6%
46 - 60 years old	32.1%	31.3%
Over 60 years old	22.2%	21.5%
Occupation		
Salaried worker	56.1%	55.5%
Self-employed	10.8%	11.0%
Unemployed	1.0%	1.1%
Business owner	8.8%	9.2%
Student	3.7%	4.2%
Retired	17.9%	17.3%
Unpaid domestic work	0.9%	0.9%
Others	0.8%	0.8%
Annual household income level		
Less than €25,000	15.9%	17.0%
€25,000 - €49,999	36.3%	36.5%
€50,000 - €74,999	25.6%	25.0%
More than €74,999	22.3%	21.5%
Education level		
No studies	4.9%	4.8%
Primary education	2.6%	2.8%
Secondary education	22.9%	23.1%
Higher education	69.6%	69.3%



Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who indicate that climate is "very important" in their choice.

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Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.