# Tourist profile according to aspects influencing the destination choice (2017) **CULTURE**



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### How many are they and how much do they spend?

<b>⋒</b> €	How	do	they	book?

	Culture	Total
Tourist arrivals (> 16 years old)	369,713	13,852,616
Average daily expenditure (€)	141.10	140.18
. in their place of residence	96.62	101.15
. in the Canary Islands	44.48	39.03
Average lenght of stay	9.18	9.17
Turnover per tourist (€)	1,151	1,155
Total turnover (> 16 years old) (€m)	425	15,999
Share of total tourist	2.7%	100%
Share of total turnover	2.7%	100%
% tourists who pay in the Canary Islands:		
Accommodation:		
- Accommodation	15.7%	13.5%

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Accommodation:		
- Accommodation	15.7%	13.5%
- Additional accommodation expenses	6.4%	6.3%
Transport:		
- Public transport	16.7%	14.5%
- Taxi	21.6%	21.2%
- Car rental	21.1%	19.4%
Food and drink:		
- Food purchases at supermarkets	60.4%	55.0%
- Restaurants	60.4%	57.3%

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Souvenirs:	56.3%	53.3%
Leisure:		
- Organized excursions	18.0%	17.7%
- Leisure, amusement	7.1%	8.4%
- Trip to other islands	3.4%	2.3%
- Sporting activities	4.0%	6.1%
- Cultural activities	13.3%	4.4%
- Discos and disco-pubs	6.9%	6.1%
Others:		
- Wellness	4.9%	4.9%



- Medical expenses

- Other expenses





-0.1% TRAVEL EXPENSES €1,151



4.5%

+7% TURNOVER €425 MILL

## What do they book at their place of residence?



4.0%

9.6%

	Culture	Total
Flight only	10.8%	9.3%
Flight and accommodation (room only)	32.3%	26.9%
Flight and accommodation (B&B)	10.0%	8.3%
Flight and accommodation (half board)	18.0%	19.3%
Flight and accommodation (full board)	3.7%	4.4%
Flight and accommodation (all inclusive)	25.1%	31.9%
% Tourists using low-cost airlines	56.2%	50.8%
Other expenses in their place of residence:		
- Car rental	13.1%	12.6%
- Sporting activities	5.0%	5.1%
- Excursions	7.6%	6.2%
- Trip to other islands	1.8%	1.5%

* Tourists over 16 years	old.
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Accommodation booking	Culture	Total
Tour Operator	40.4%	42.4%
- Tour Operator's website	82.1%	80.6%
Accommodation	17.2%	14.6%
- Accommodation's website	86.4%	84.0%
Travel agency (High street)	14.8%	19.3%
Online Travel Agency (OTA)	20.0%	17.3%
No need to book accommodation	7.7%	6.4%

Flight booking	Culture	Total
Tour Operator	46.0%	44.8%
- Tour Operator's website	81.7%	78.6%
Airline	29.3%	25.8%
- Airline's website	98.3%	97.3%
Travel agency (High street)	13.9%	18.0%
Online Travel Agency (OTA)	10.8%	11.4%

### How far in advance do they book their trip?

	Culture	Total
The same day they leave	0.8%	0.5%
Between 2 and 7 days	6.4%	5.9%
Between 8 and 15 days	6.4%	7.4%
Between 16 and 30 days	12.9%	13.4%
Between 31 and 90 days	32.9%	34.6%
More than 90 days	40.6%	38.3%

### Who are they?



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### Which island do they choose?

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Tourists (> 16 years old)	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Tourists motivated by culture	369,713	103,857	24,385	93,191	140,504	4,978
- Share by islands	100%	28.1%	6.6%	25.2%	38.0%	1.3%
Total tourists	13,852,616	2,488,213	1,938,908	3,900,824	5,144,415	277,952
- Share by islands	100%	18.0%	14.0%	28.2%	37.1%	2.0%
% Tourists motivated by culture	2.7%	4.2%	1.3%	2.4%	2.7%	1.8%

### Where do they stay?

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Why do they	choose	the	Cana	ry Islands	?



	Culture	Total
5* Hotel	5.9%	6.8%
4* Hotel	34.2%	38.4%
1-2-3* Hotel	13.2%	14.4%
Apartment	36.8%	32.4%
Property (privately-owned, friends, family)	5.4%	4.8%
Others	4.6%	3.2%

### Who do they come with?

	Culture	Total
Unaccompanied	8.8%	8.7%
Only with partner	46.0%	46.8%
Only with children (under the age of 13)	1.1%	1.7%
Partner + children (under the age of 13)	8.8%	11.9%
Other relatives	7.4%	6.0%
Friends	6.9%	6.1%
Work colleagues	0.3%	0.3%
Other combinations (1)	20.7%	18.5%

<sup>\*</sup> Multi-choise question (different situations have been isolated)

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Aspects influencing the choice	Culture	Total
Culture	100.0%	2.7%
Climate/sun	82.0%	89.8%
Tranquillity/rest/relaxation	22.3%	37.2%
Beaches	21.7%	35.1%
Scenery	20.1%	22.9%
Visiting new places	10.8%	14.7%
Quality of the environment	5.6%	6.5%
Price	5.3%	12.2%
Ease of travel	4.6%	8.9%
Security	3.6%	9.7%
Suitable destination for children	3.3%	7.6%
Active tourism	2.9%	5.4%
Nightlife/fun	2.5%	3.8%
Theme parks	1.9%	3.1%
Shopping	1.9%	2.5%
Rural tourism	1.6%	1.1%

<sup>\*</sup> Multi-choise question

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0.2%

0.4%

Prescription sources	Culture	Total
Previous visits to the Canary Islands	62.8%	64.9%
Recommendation by friends/relatives	37.3%	35.0%
The Canary Islands television channel	0.5%	0.4%
Other television or radio channels	1.4%	1.0%
Information in press/magazines/books	4.5%	3.8%
Attendance at a tourism fair	1.2%	0.5%
Tour Operator's brochure or catalogue	6.6%	7.2%
Recommendation by Travel Agency	7.8%	9.3%
Information obtained via the Internet	25.7%	25.5%

<sup>\*</sup> Multi-choise question

Others

Senior Tourism programme

### How do they rate the Canary Islands?

Opinion on their stay	Culture	Total
Good or very good (% tourists)	95.0%	94.0%
Average rating (scale 1-10)	9.06	8.92

### How many are loyal to the Canary Islands?

Repeat tourists	Culture	Total
At least 1 previous visit	74.3%	77.3%
At least 10 previous visits	16.5%	16.9%

### Where are they from?

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	Share	Absolute
United Kingdom	44.6%	164,742
Germany	15.1%	55,739
Spanish Mainland	9.1%	33,526
Netherlands	5.2%	19,062
Ireland	2.9%	10,748
Italy	2.4%	8,815
Sweden	2.1%	7,674
France	2.0%	7,245
Denmark	2.0%	7,224
Others	14.9%	54,937

### Share of tourists > 16 years old by islands

What did motivate them to come?

