

擜

å

# How many are they and how much do they spend?

	Q1	Q2	Q3	Q4	Total
Tourist arrivals (FRONTUR)	2,257,845	2,094,605	2,459,411		
Tourist arrivals (> 16 years old)	2,014,678	1,789,714	2,012,414		
Average daily expenditure (€)	140.72	144.15	157.04		
Average lenght of stay (estimation)	8.6	8.1	9.0		
Turnover per tourist (€)	1,204	1,163	1,408		
Total turnover (€m) (estimation)	2,717	2,435	3,463		
Share of total tourists					
Share of total turnover					
Turnover per tourist (€)					
Package:	918	892	1,091		
Accommodation:	8.4	5.8	8.9		
- Accommodation					
- Additional accommodation expenses	8.4	5.8	8.9		
Transport:	22	26	25		
- National/international transport					
- Local transport	22	26	25		
Food and drink:	172	141	161		
- Food purchases at supermarkets	61	46	59		
- Restaurants / cafes	111	94	102		
Leisure, culture and sports:	35	46	63		
Shopping:	39	45	49		
Others:	10	6.7	10		

### Main source markets: Tourist arrivals



#### What is the main motivation for their holidays?

	Q1	Q2	Q3	Q4	Total
Rest	60.8%	53.6%	46.5%		
Explore the destination	18.4%	21.3%	22.7%		
Other reasons	20.4%	24.5%	30.5%		

# How far in advance do they book their trip?

	Q1	Q2	Q3	Q4	Total
Between 0 and 30 days	23.7%	21.5%	24.0%		
Between 1 and 2 months	24.7%	21.0%	17.7%		
More than 3 months	51.6%	57.5%	58.2%		
What do they book?					Ō
	Q1	Q2	Q3	Q4	Total
Room only / B&B	45.7%	36.8%	36.3%		
Half board / Full board	22.0%	24.3%	23.0%		
All inclusive	32.3%	38.9%	40.7%		

Source: Encuesta sobre el Gasto Turístico (ISTAC). Note: Tourists under 16 years old are excluded.

What channels do they use to plan their trip?					
	Q1	Q2	Q3	Q4	Total
Previous visits to the Canary Islands	56.8%	48.6%	40.3%		
Friends / relatives	21.2%	21.1%	25.9%		
Internet or social media	59.2%	57.7%	63.1%		
Tour Operator or Travel Agency	33.7%	39.0%	38.2%		
Others	14.4%	20.2%	25.2%		
* Multi-choise question					

### Where do they stay?

•€

	Q1	Q2	Q3	Q4	Total
5* Hotel / 5* Luxury Hotel	1.0%	2.2%	1.7%		
4* Hotel	18.9%	19.6%	21.2%		
1-2-3* Hotel	5.0%	6.1%	6.3%		
Aparthotel / Tourist Villa	70.0%	68.5%	68.0%		
Other collective accommodation (1)	4.4%	2.9%	2.3%		
House/room rented in a private dwelling	0.6%	0.7%	0.6%		
Private accommodation (2)	0.0%	0.0%	0.0%		
(1) Cottage, cruise camping, etc.					

(2) Own property /House of friend or relative / Free housing exchange / Other private accommodation.

# Who do they come with?

	01	0.2	03	04	Tetal
	Q1	Q2	Q3	Q4	Total
Unaccompanied	3.6%	5.1%	3.5%		
Partner	61.2%	53.1%	47.9%		
Children	15.9%	22.3%	28.1%		
Friends or acquaintances	7.7%	7.5%	7.3%		
Other relatives	10.6%	11.5%	12.7%		
Others	0.9%	0.5%	0.5%		
Tourists with children	15.4%	20.0%	29.4%		
- Between 0 and 2 years old	12.8%	7.8%	4.8%		
- Between 3 and 12 years old	74.1%	84.5%	87.0%		
- Between 0 -2 and 3-12 years old	13.1%	7.8%	8.3%		
Tourists without children	84.6%	80.0%	70.6%		

#### Who are they?

ř

1

Gender	Q1	Q2	Q3	Q4	Total
Men	45.9%	46.2%	47.1%		
Women	54.1%	53.8%	52.9%		
Age range (> 16 years old)					
16-44 years old	31.1%	45.9%	58.4%		
Over 44 years old	68.9%	54.1%	41.6%		
Educational level					
No studies or primary education	9.5%	7.6%	9.5%		
Secondary education	28.7%	25.6%	26.3%		
Higher education	61.8%	66.9%	64.2%		
Occupation					
Salaried worker / paid internship	48.0%	59.4%	64.5%		
Entrepreneur without employees	17.4%	17.4%	16.5%		
Student /unemployed / housework	4.3%	5.6%	10.4%		
Retired, pre-retired or has ceased work	29.8%	16.6%	8.1%		
Other type of inactivity	0.5%	1.1%	0.4%		
Annual household income level					
Less than €25,000	12.8%	19.4%	19.1%		
€25,000 - €49,999	40.7%	36.6%	40.9%		
€50,000 - €74,999	27.8%	28.3%	23.7%		
More than €74,999	18.7%	15.7%	16.3%		

#### Which island do they choose?

Tourists (> 16 years old)	Q1	Q2	Q3	Q4	Total
- Lanzarote	360,708	337,582	373,054		
- Fuerteventura	340,011	337,413	381,231		
- Gran Canaria	568,281	437,416	558,933		
- Tenerife	653,792	637,146	665,704		
- La Palma	45,968	24,601	27,648		

# How many islands do they visit during their trip?

	Q1	Q2	Q3	Q4	Total
One island	91.6%	93.7%	91.6%		
Two islands	5.9%	5.5%	7.9%		
Three or more islands	2.5%	0.8%	0.5%		

#### Internet use during their trip

	Q1	Q2	Q3	Q4	Total
Did not use the Internet	12.9%	11.8%	8.2%		
Used the Internet	87.1%	88.2%	91.8%		
- Own Internet connection	35.0%	42.7%	45.0%		
- Free Wifi connection	50.2%	43.3%	41.3%		
- Both connections	3.7%	4.5%	7.0%		
- Without specifying	11.1%	9.5%	6.7%		
Applications					
Search for maps, locations or routes	54.5%	57.3%	64.5%		
Search for destination information and activi	40.7%	40.9%	52.2%		
Share information, pictures or videos	50.5%	56.5%	59.9%		
Others	33.4%	30.8%	27.7%		
* Multi-choise question					

#### How do they rate the Canary Islands?

Opinion on their stay	Q1	Q2	Q3	Q4	Total
Average rating (scale 1-10)	8.44	8.56	8.48		
Lived up/better than expected (% tourists) Future intentions (scale 1-10)	97.7%	96.8%	95.7%		
Return to the Canary Islands	8.58	8.52	8.33		
Recommend visiting the Canary Islands	8.81	8.82	8.76		

#### How many are loyal to the Canary Islands?

	Q1	Q2	Q3	Q4	Total
Repeat tourists	77.4%	67.9%	59.1%		
Five or more visits	40.5%	30.6%	22.9%		

# Where are they from?

Tourists (> 16 years old)	Q1	Q2	Q3	Q4	Total
United Kingdom	28.5%	34.6%	34.8%		
Germany	25.5%	26.8%	25.6%		
Spanish Mainland	4.0%	8.6%	9.3%		
Netherlands	4.7%	4.8%	5.4%		
France	3.2%	5.0%	4.7%		
Nordics	22.4%	4.7%	3.0%		
Belgium	2.3%	2.5%	3.0%		
Ireland	1.6%	2.6%	2.5%		
Switzerland	1.4%	1.8%	2.0%		
Others	6.3%	8.7%	9.6%		



# 2.00

疜

Share (%)	Q1	Q2	Q3	Q4	Total
- Lanzarote	18.3%	19.0%	18.6%		
- Fuerteventura	17.3%	19.0%	19.0%		
- Gran Canaria	28.9%	24.7%	27.9%		
- Tenerife	33.2%	35.9%	33.2%		
- La Palma	2.3%	1.4%	1.4%		

# Importance of each factor in the destination choice

1

r¢.

•

٢

% tourists	Q1	Q2	Q3	Q4	Total
Climate	96.6%	96.6%	96.5%		
Security	86.7%	89.9%	89.5%		
Tranquility	85.5%	86.3%	84.6%		
Accommodation supply	81.2%	83.7%	84.5%		
Price	78.5%	84.5%	83.6%		
Sea	73.3%	77.7%	79.9%		
Beaches	65.9%	70.8%	76.0%		
Effortless trip	74.5%	77.1%	74.3%		
Environment	71.2%	72.5%	71.8%		
Fun possibilities	49.6%	60.0%	69.2%		
Landscapes	66.7%	64.9%	68.5%		
Authenticity	51.2%	57.9%	60.0%		
European belonging	65.0%	66.1%	59.9%		
Gastronomy	61.3%	60.3%	57.4%		
Exoticism	30.8%	36.7%	43.0%		
Culture	28.3%	29.5%	38.5%		
Shopping	35.9%	33.9%	36.9%		
Historical heritage	27.9%	28.0%	32.2%		
Nightlife	18.7%	22.4%	26.7%		
Hiking trail network	26.6%	18.7%	16.0%		

\*% of tourists who indicate that the factor is "enough" or "very important" in their choice.

\*\* Each aspect is valued individually (100% distribution in each of them).

#### Activities in the Canary Islands

Outdoor time per day	Q1	Q2	Q3	Q4	Total
0 - 3 hours	13.0%	16.9%	18.4%		
4 - 8 hours	55.4%	46.9%	46.4%		
9 - 12 hours	24.8%	27.4%	25.0%		
More than 12 hours	6.8%	8.8%	10.2%		
Activities carried out in the Canary Islands					
Beach	64.5%	73.2%	81.7%		
Swimming pool, hotel facilities	54.6%	64.2%	72.0%		
Walk, wander	77.6%	69.1%	66.6%		
Explore the island on their own	46.4%	46.2%	45.1%		
Organized excursions	19.0%	23.0%	30.4%		
Theme parks	13.9%	17.5%	26.3%		
Taste Canarian gastronomy	24.6%	24.0%	25.4%		
Sea excursions / whale watching	8.0%	13.5%	19.2%		
Nightlife / concerts / shows	14.8%	16.6%	18.1%		
Sporting activities	11.5%	11.3%	14.4%		
Sea excursions / whale watching	7.6%	7.9%	14.3%		
Wineries / markets / popular festivals	12.4%	10.7%	11.9%		
Museums / exhibitions	7.3%	7.4%	10.2%		
Nature activities	10.1%	8.0%	9.3%		
Beauty and health treatments	4.7%	4.3%	4.4%		
Astronomical observation	3.1%	3.8%	3.1%		
* Multi-choise question					