

#### How many are they and how much do they spend?



	LZ	FUE	GC	TFE	LP
TOURISTS					
Tourist arrivals (FRONTUR) (*)	1.12	0.97	1.76	2.68	0.11
Tourist arrivals > 15 years old (EGT) (*)	0.96	0.84	1.55	2.32	0.10
- book holiday package (*)	0.37	0.52	0.72	0.88	0.03
- do not book holiday package (*)	0.59	0.32	0.83	1.44	0.08
- % tourists who book holiday package	38.5%	61.9%	46.5%	38.1%	26.0%
(*) Million of tourists					











1.12M

0.97M

GC	
1.76M	

0.11M 2.68M

% T(	URI	STS	WHC	BO	OK	HOL	IDAY	PA	CKA	GE
zarote	A	0	0	0	8	8	8	9	8	0

Luniamote	4	T	T	T	T	T	T	4	T	'L'	30/0
Fuerteventura		0	0	8	0		ê	ê	0	8	62%
Gran Canaria						8			ê	ê	47%
Tenerife		0	0	8	8	å	0	8	ê	ê	38%
La Palma		0	6	ê	ê	ê	0	ê	8	ê	26%

	LZ	FUE	GC	TFE	LP
Expenditure per tourist (€)	1,172	1,303	1,235	1,169	1,008
- book holiday package	1,399	1,441	1,466	1,360	1,224
- holiday package	1,103	1,184	1,192	1,064	954
- others	296	257	274	296	270
- do not book holiday package	1,029	1,078	1,033	1,052	932
- flight	222	249	251	255	256
- accommodation	374	461	349	362	314
- others	433	367	433	435	362
Average lenght of stay	9.03	9.18	10.25	9.39	8.62
- book holiday package	8.58	8.93	8.97	8.04	8.46
- do not book holiday package	9.32	9.58	11.36	10.23	8.67
Average daily expenditure (€)	140.6	153.2	142.0	143.5	141.1
- book holiday package	169.2	170.9	172.1	175.9	163.9
- do not book holiday package	122.6	124.5	115.8	123.5	133.1
Total turnover (> 15 years old) (€m)	1,129	1,099	1,908	2,713	103
- book holiday package	519	753	1,054	1,202	33
- do not book holiday package	610	346	854	1,511	71

## Where did they spend their main holiday last year?\*

	LZ	FUE	GC	TFE	LP
Didn't have holidays	37.5%	33.9%	37.0%	35.5%	16.3%
Canary Islands	16.8%	16.3%	21.3%	15.8%	19.0%
Other dectination	15 7%	10 8%	<b>/11 6%</b>	18 7%	64.8%

## What other destinations do they consider for this trip?\*

	LZ	FUE	GC	TFE	LP
None	31.8%	24.4%	31.0%	29.0%	38.0%
Canary Islands (other island)	24.7%	27.2%	27.3%	23.9%	23.3%
Other destination	43.5%	48.4%	41.7%	47.1%	38.6%

<sup>\*</sup>Percentage of valid answers Source: Encuesta sobre el Gasto Turístico (ISTAC).

#### Importance of each factor in the destination choice

	LZ	FUE	GC	TFE	LP
Climate	73.2%	79.8%	77.7%	75.8%	56.1%
Sea	48.6%	69.5%	53.1%	46.9%	38.1%
Safety	51.5%	53.6%	47.2%	47.7%	44.2%
Tranquility	49.0%	56.4%	47.3%	45.7%	54.5%
Beaches	40.5%	67.2%	48.0%	37.1%	21.7%
European belonging	39.5%	44.5%	40.6%	39.0%	36.6%
Landscapes	41.2%	30.6%	33.3%	43.5%	71.8%
Accommodation supply	38.2%	43.7%	39.0%	35.6%	20.9%
Effortless trip	35.1%	40.3%	34.9%	33.2%	24.7%
Environment	40.2%	28.1%	29.0%	37.4%	56.1%
Price	34.9%	32.3%	31.4%	33.0%	18.4%
Gastronomy	28.0%	24.3%	27.7%	29.2%	30.1%
Authenticity	28.0%	24.4%	21.1%	24.5%	39.9%
Fun possibilities	19.4%	20.5%	25.5%	23.1%	12.4%
Exoticism	14.2%	12.8%	14.0%	15.6%	16.2%
Hiking trail network	9.5%	7.0%	10.6%	14.1%	45.6%
Historical heritage	11.0%	5.8%	9.2%	9.2%	10.0%
Shopping	8.4%	6.5%	10.8%	8.9%	4.9%
Culture	11.1%	5.2%	8.7%	9.2%	5.5%
Nightlife	7.3%	4.4%	13.2%	7.4%	5.5%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very import % of tourists who indicate that the factor is "very important" in their choice.

#### % TOURISTS WHO CHOOSE BEACHES



Lanzarote ///////////// 41% Fuerteventura Gran Canaria Tenerife ////// 22% La Palma

#### What is the main motivation for their holidays?



	LZ	FUE	GC	TFE	LP
Rest	47.2%	61.7%	55.5%	46.6%	18.0%
Enjoy family time	12.4%	8.8%	16.0%	15.7%	7.3%
Have fun	6.2%	4.5%	9.7%	7.6%	2.5%
Explore the destination	29.2%	19.0%	14.9%	25.8%	61.9%
Practice their hobbies	3.1%	4.4%	1.6%	2.2%	3.2%
Other reasons	1.8%	1.6%	2.4%	2.1%	7.1%

### How far in advance do they book their trip?



	LZ	FUE	GC	TFE	LP
The same day	0.9%	0.7%	1.3%	0.9%	1.3%
Between 1 and 30 days	36.2%	44.6%	44.8%	42.7%	47.9%
Between 1 and 2 months	27.8%	25.0%	24.9%	27.7%	30.9%
Between 3 and 6 months	20.6%	18.7%	18.7%	18.1%	14.2%
More than 6 months	14.4%	11.0%	10.3%	10.6%	5.8%



## What channels did they use to get information about the trip? Q

	LZ	FUE	GC	TFE	LP
Previous visits to the Canary Islands	49.2%	46.5%	47.0%	43.9%	29.5%
Friends or relatives	29.2%	22.8%	29.6%	35.8%	27.7%
Internet or social media	58.5%	57.9%	46.9%	53.9%	58.8%
Mass Media	2.6%	1.6%	2.1%	2.5%	5.1%
Travel guides and magazines	7.8%	7.2%	5.3%	7.3%	11.2%
Travel Blogs or Forums	9.9%	8.4%	5.0%	9.7%	16.4%
Travel TV Channels	0.7%	0.6%	0.4%	0.5%	1.2%
Tour Operator or Travel Agency	16.7%	28.5%	19.0%	17.6%	13.0%
Public administrations or similar	2.3%	1.0%	1.6%	2.3%	2.2%
Others	2.5%	1.7%	3.3%	2.9%	9.0%

<sup>\*</sup> Multi-choise auestion

## With whom did they book their flight and accommodation? •

	LZ	FUE	GC	TFE	LP
Flight					
- Directly with the airline	59.2%	36.8%	49.0%	58.6%	59.6%
- Tour Operator or Travel Agency	40.8%	63.2%	51.0%	41.4%	40.4%
Accommodation					
- Directly with the accommodation	46.0%	27.9%	36.3%	43.9%	54.4%
- Tour Operator or Travel Agency	54.0%	72.1%	63.7%	56.1%	45.6%

Where	do	they	stay?
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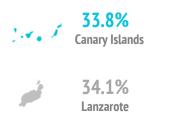
LZ	FUE	GC	TFE	LP
10.4%	18.1%	14.2%	8.2%	6.6%
34.3%	56.7%	36.5%	36.9%	62.7%
13.3%	4.2%	10.9%	12.9%	0.0%
20.5%	10.7%	13.4%	14.6%	15.8%
7.3%	3.8%	5.8%	8.8%	3.9%
8.2%	3.2%	12.2%	11.7%	6.1%
6.1%	3.3%	6.9%	7.0%	5.0%
	10.4% 34.3% 13.3% 20.5% 7.3% 8.2%	10.4% 18.1% 34.3% 56.7% 13.3% 4.2% 20.5% 10.7% 7.3% 3.8% 8.2% 3.2%	10.4%     18.1%     14.2%       34.3%     56.7%     36.5%       13.3%     4.2%     10.9%       20.5%     10.7%     13.4%       7.3%     3.8%     5.8%       8.2%     3.2%     12.2%	10.4%     18.1%     14.2%     8.2%       34.3%     56.7%     36.5%     36.9%       13.3%     4.2%     10.9%     12.9%       20.5%     10.7%     13.4%     14.6%       7.3%     3.8%     5.8%     8.8%       8.2%     3.2%     12.2%     11.7%

<sup>(1)</sup> Own property /House of friends or relatives / Free housing exchange / Other private accommodation.

#### What do they book?

	LZ	FUE	GC	TFE	LP
Room only	33.1%	16.2%	30.1%	29.4%	26.8%
Bed and Breakfast	13.3%	5.9%	15.8%	19.5%	24.2%
Half board	17.7%	15.8%	19.1%	22.0%	27.4%
Full board	1.7%	5.5%	3.0%	3.1%	1.9%
All inclusive	34.1%	56.6%	32.0%	26.0%	19.6%

#### **ALL INCLUSIVE**





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26.0% Tenerife

32.0% Gran Canaria



19.6% La Palma

#### Other expenses

Sport activities

Flights between islands

Museums

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101

	LZ	FUE	GC	TFE	LP
Restaurants or cafes	74.0%	46.9%	65.5%	71.7%	77.8%
Supermarkets	57.2%	49.0%	56.6%	56.4%	61.8%
Car rental	41.3%	32.9%	24.4%	44.4%	72.0%
Organized excursions	30.3%	19.9%	15.0%	27.9%	26.1%
Taxi, transfer, chauffeur service	41.6%	52.4%	51.5%	42.4%	27.0%
Theme Parks	4.2%	2.9%	4.2%	15.8%	1.2%

12.3%

12.4%

9.8%

11.2%

2.0%

7.7%

6.7%

3.6%

3.3%

## **Activities in the Canary Islands**

/ \	

4.4%

9.6% 5.6% 12.3%

六卡

9.2%

3.1%

Outdoor time per day	LZ	FUE	GC	TFE	LP
0 hours	2.3%	4.7%	1.8%	2.0%	0.8%
1 - 2 hours	8.6%	14.2%	11.2%	8.6%	2.0%
3 - 6 hours	32.6%	32.8%	30.2%	28.4%	19.2%
7 - 12 hours	48.4%	40.4%	45.8%	49.3%	57.5%
More than 12 hours	8.2%	7.9%	11.0%	11.7%	20.5%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

■ 0 hours ■ More than 1 hour ■ More than 3 hours ■ More than 7 hours ■ More than 12 hours



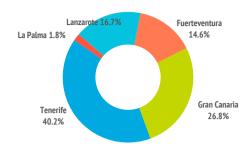
Australia to the Community					
Activities in the Canary Islands	LZ	FUE	GC	TFE	LP
Walk, wander	78.1%	63.8%	65.7%	77.7%	68.2%
Beach	75.5%	88.9%	73.5%	72.2%	60.7%
Swimming pool, hotel facilities	60.9%	58.1%	52.1%	61.1%	39.0%
Explore the island on their own	57.1%	50.0%	44.9%	55.4%	75.4%
Swim	39.0%	47.7%	35.5%	38.5%	24.4%
Taste Canarian gastronomy	32.8%	23.4%	26.5%	33.1%	48.9%
Hiking	20.7%	17.5%	18.6%	25.6%	58.6%
Theme parks	6.4%	5.7%	8.5%	20.0%	2.6%
Sea excursions / whale watching	8.4%	11.1%	9.2%	19.2%	15.6%
Organized excursions	19.8%	14.3%	10.5%	18.5%	17.2%
Nightlife / concerts / shows	12.1%	7.6%	16.8%	11.6%	2.0%
Other Nature Activities	10.6%	7.1%	7.2%	11.1%	18.5%
Museums / exhibitions	24.2%	5.2%	9.0%	7.8%	18.0%
Wineries / markets / popular festiv	23.3%	5.3%	7.5%	7.6%	14.8%
Running	9.8%	7.0%	7.8%	7.0%	4.9%
Beauty and health treatments	5.0%	5.3%	5.0%	6.6%	1.7%
Practice other sports	6.5%	8.0%	5.6%	5.2%	3.5%
Astronomical observation	2.5%	4.2%	3.4%	4.8%	17.7%
Scuba Diving	5.0%	4.3%	3.7%	4.1%	4.0%
Surf	6.5%	8.3%	3.6%	4.0%	0.4%
Golf	1.6%	2.0%	2.4%	2.8%	0.0%
Cycling / Mountain bike	10.1%	4.7%	2.7%	2.5%	3.4%
Windsurf / Kitesurf	1.4%	4.2%	0.7%	1.1%	0.1%

<sup>\*</sup> Multi-choise question



#### Which island do they choose?

## 1.4.5



#### How many islands do they visit during their trip?

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	LZ	FUE	GC	TFE	LP
One island	90.7%	90.7%	93.7%	91.5%	75.4%
Two islands	8.1%	8.7%	5.2%	7.6%	22.3%
Three or more islands	1.1%	0.7%	1.1%	0.9%	2.3%

#### Health safety

Planning the trip: Importance	LZ	FUE	GC	TFE	LP
Average rating (scale 0-10)	8.22	8.21	7.98	7.84	7.53
During the stay: Rate	LZ	FUE	GC	TFE	LP
Average rating (scale 0-10)	8.56	8.54	8.35	8.36	8.39

#### **HEALTH SAFETY MEASURES (RATE)**



#### Which is the most visited place in each island?

#### LANZAROTE



44% MONTAÑA DEL FUEGO

#### **FUERTEVENTURA**



49% PLAYAS DE JANDÍA

#### **GRAN CANARIA**



52% LAS PALMAS DE GRAN CANARIA

**TENERIFE** 



47% PARQUE NACIONAL DEL TEIDE

LA PALMA



71% SANTA CRUZ DE LA PALMA

The data refers to % of tourists on each island who have visited the place.

#### How do they rate the Canary Islands?

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LZ	FUE	GC	TFE	LP
8.99	8.86	8.79	8.86	8.85
LZ	FUE	GC	TFE	LP
2.6%	2.4%	3.4%	2.5%	2.0%
49.2%	55.8%	54.5%	48.6%	47.7%
48.2%	41.8%	42.0%	48.9%	50.3%
LZ	FUE	GC	TFE	LP
9.04	8.86	8.80	8.81	9.03
9.27	9.07	8.99	9.10	9.25
	8.99 LZ 2.6% 49.2% 48.2% LZ	8.99 8.86  LZ FUE 2.6% 2.4% 49.2% 55.8% 48.2% 41.8%  LZ FUE 9.04 8.86	8.99 8.86 8.79  LZ FUE GC  2.6% 2.4% 3.4%  49.2% 55.8% 54.5%  48.2% 41.8% 42.0%  LZ FUE GC  9.04 8.86 8.80	8.99 8.86 8.79 8.86  LZ FUE GC TFE  2.6% 2.4% 3.4% 2.5%  49.2% 55.8% 54.5% 48.6%  48.2% 41.8% 42.0% 48.9%  LZ FUE GC TFE  9.04 8.86 8.80 8.81

#### How many are loyal to the Canary Islands?

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	LZ	FUE	GC	TFE	LP
Repeat tourists of the island	62.8%	62.1%	65.6%	58.2%	56.5%
At least 10 previous visits	10.6%	8.5%	15.2%	9.8%	3.7%
Repeat tourists	71.1%	69.7%	72.5%	63.1%	66.0%
At least 10 previous visits	18.8%	16.9%	22.8%	16.0%	12.0%

# REPEAT TOURIST OF EACH ISLAND



65.6% Gran Canaria



62.8% Lanzarote



58.2% Tenerife



62.1% Fuerteventura



56.5% La Palma



## Where are they from?



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#### Who are they?



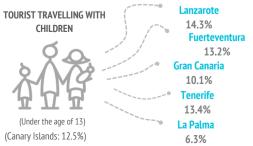
	LZ	FUE	GC	TFE	LP
Spanish Mainland	24.7%	13.9%	21.9%	21.0%	65.5%
Germany	11.2%	39.5%	23.4%	13.1%	16.6%
United Kingdom	29.5%	12.9%	10.2%	22.7%	2.1%
France	9.8%	7.9%	3.9%	7.5%	2.2%
Netherlands	3.7%	2.9%	7.2%	4.4%	2.0%
Italy	3.6%	6.6%	2.9%	5.4%	0.8%
Belgium	2.2%	1.2%	3.3%	5.8%	2.1%
Poland	0.9%	6.5%	2.6%	4.6%	3.2%
Ireland	7.4%	1.2%	1.3%	2.3%	0.0%
Sweden	0.7%	1.5%	5.3%	1.2%	0.0%
Denmark	2.0%	1.9%	3.2%	1.5%	0.4%
Switzerland	1.0%	1.3%	1.6%	1.7%	2.6%
Norway	0.0%	0.0%	4.5%	0.4%	0.1%
Czech Republic	0.1%	0.9%	1.1%	1.4%	0.0%
Finland	0.2%	0.2%	2.1%	0.7%	0.1%
Luxembourg	0.9%	0.4%	1.1%	0.6%	0.0%
Austria	0.2%	0.3%	0.8%	0.9%	0.6%
Others	1.9%	1.0%	3.7%	4.9%	1.5%

with?
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	LZ	FUE	GC	TFE	LP
Unaccompanied	10.7%	10.9%	19.8%	11.3%	15.5%
Only with partner	48.1%	52.1%	44.4%	49.3%	44.3%
Only with children (< 13 years old)	4.6%	4.4%	3.3%	4.0%	1.9%
Partner + children (< 13 years old)	5.5%	5.2%	3.9%	5.4%	3.4%
Other relatives	10.2%	7.0%	7.5%	8.9%	6.1%
Friends	7.6%	7.6%	9.1%	8.9%	7.2%
Work colleagues	0.3%	0.4%	1.1%	0.8%	5.3%
Organized trip	0.3%	0.2%	0.1%	0.2%	0.9%
Other combinations (1)	12.6%	12.1%	10.8%	11.2%	15.4%
(1) Different situations have been isolated					
Tourists with children	14.3%	13.2%	10.1%	13.4%	6.3%
- Between 0 and 2 years old	1.1%	1.7%	1.1%	1.2%	0.6%
- Between 3 and 12 years old	12.1%	10.6%	8.2%	11.0%	5.2%
- Between 0 -2 and 3-12 years	1.1%	0.9%	0.8%	1.2%	0.4%
Tourists without children	85.7%	86.8%	89.9%	86.6%	93.7%
Group composition:					
- 1 person	14.8%	14.3%	23.1%	13.3%	21.7%
- 2 people	54.4%	59.7%	53.5%	58.6%	55.5%
- 3 people	11.8%	10.1%	10.3%	10.8%	9.2%
- 4 or 5 people	15.8%	14.1%	10.9%	14.6%	11.2%
- 6 or more people	3.1%	1.9%	2.2%	2.8%	2 50/
-	5.1%	1.5/0	2.270	2.070	2.5%

<sup>\*</sup>People who share the main expenses of the trip

Average group size:



2.48

2.36

2.23

2.44

2.24

	LZ	FUE	GC	TFE	LP
Gender					
Men	50.9%	51.0%	53.3%	46.3%	46.0%
Women	49.1%	49.0%	46.7%	53.7%	54.0%
Age					
Average age (tourist > 15 years old)	44.8	43.8	44.3	41.6	44.7
Standard deviation	15.5	15.3	16.2	15.3	13.2
Age range (> 15 years old)					
16 - 24 years old	9.7%	10.1%	12.9%	13.4%	6.1%
25 - 30 years old	13.6%	14.8%	12.5%	17.1%	10.4%
31 - 45 years old	29.0%	30.2%	28.5%	32.0%	32.3%
46 - 60 years old	29.2%	29.2%	27.1%	23.5%	40.6%
Over 60 years old	18.6%	15.6%	19.1%	14.1%	10.6%
Occupation					
Salaried worker	56.8%	59.0%	55.2%	59.3%	65.7%
Self-employed	10.5%	11.8%	10.6%	11.5%	9.9%
Unemployed	1.9%	1.2%	1.7%	1.7%	2.1%
Business owner	7.7%	10.8%	11.1%	9.9%	10.5%
Student	6.2%	5.2%	6.2%	6.0%	3.2%
Retired	15.1%	11.0%	13.9%	10.3%	7.6%
Unpaid domestic work	0.8%	0.4%	0.3%	0.5%	0.0%
Others	1.0%	0.6%	1.1%	0.8%	1.0%
Annual household income level					
Less than €25,000	16.5%	13.9%	15.7%	17.1%	17.1%
€25,000 - €49,999	35.9%	37.7%	36.9%	37.2%	39.0%
€50,000 - €74,999	23.6%	23.8%	23.9%	22.6%	25.1%
More than €74,999	24.1%	24.6%	23.5%	23.0%	18.8%
Education level					
No studies	3.4%	1.6%	1.4%	2.6%	0.2%
Primary education	2.7%	1.8%	2.7%	1.7%	2.1%
Secondary education	16.9%	18.3%	22.6%	17.4%	14.3%
Higher education	77.0%	78.3%	73.3%	78.3%	83.3%

