## TOURIST PROFILE BY QUARTER OF TRIP (2018) DENMARK



#### How many are they and how much do they spend?

**∳**€

	2018Q1	2018Q2	2018Q3	2018Q4	2018
TOURISTS					
Tourist arrivals (FRONTUR) (*)	148.7	35.3	33.2	103.4	320.7
Tourist arrivals > 15 years old (EGT) $(*)$	124.7	29.6	26.4	87.1	267.9
- book holiday package (*)	87.8			65.1	195.9
- do not book holiday package (*)	36.9			22.0	71.9
- % tourists who book holiday package	70.4%			74.7%	73.1%

(\*) Thousand of tourists

RANKING POSITION BY NUMBER OF TOURISTS

RANKING POSITION BY TURNOVER

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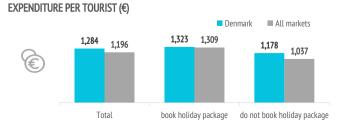




48% of Danes travel to Gran Canaria.

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Expenditure per tourist (€)	1,294			1,257	1,284
- book holiday package	1,293			1,356	1,323
- holiday package	1,065			1,115	1,064
- others	228			242	259
- do not book holiday package	1,297			963	1,178
- flight	363			241	327
- accommodation	442			352	398
- others	493			370	453
Average lenght of stay	8.23			8.58	8.42
- book holiday package	7.99			8.32	8.16
- do not book holiday package	8.80			9.33	9.10
Average daily expenditure (€)	168.5			157.1	162.1
- book holiday package	168.5			172.9	168.7
- do not book holiday package	168.5			110.4	143.9
Total turnover (> 15 years old) (€m)	161			109	344
- book holiday package	113			88	259
- do not book holiday package	48			21	85





Importance of each factor in the destination choice

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	2018Q1	2018Q2	2018Q3	2018Q4	2018
Climate	81.6%			81.6%	78.8%
Tranquility	38.2%			33.4%	34.7%
Safety	30.9%			34.8%	33.2%
Accommodation supply	36.8%			29.4%	32.1%
Sea	30.6%			37.4%	31.4%
European belonging	28.0%			29.7%	28.2%
Beaches	28.1%			29.3%	27.1%
Price	27.0%			28.5%	26.6%
Environment	17.5%			27.1%	21.1%
Landscapes	17.5%			22.2%	19.7%
Fun possibilities	18.7%			12.8%	18.5%
Gastronomy	21.2%			14.0%	16.9%
Exoticism	12.4%			12.9%	12.6%
Authenticity	9.3%			10.4%	11.4%
Hiking trail network	5.9%			7.8%	6.5%
Shopping	3.6%			8.9%	6.3%
Effortless trip	6.8%			5.1%	6.2%
Culture	2.9%			3.5%	3.5%
Historical heritage	2.3%			2.7%	3.4%
Nightlife	1.4%			3.8%	2.7%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very import % of tourists who indicate that the factor is "very important" in their choice.

#### % TOURISTS WHO CHOOSE EXOTICISM

DENMARK 12.6%



ALL MARKETS 10.5%

#### What is the main motivation for their holidays?

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	2018Q1	2018Q2	2018Q3	2018Q4	2018
Rest	65.8%			62.3%	61.8%
Enjoy family time	22.4%			22.7%	23.6%
Have fun	1.9%			3.7%	3.2%
Explore the destination	8.7%			7.5%	8.0%
Practice their hobbies	0.0%			1.3%	1.8%
Other reasons	1.1%			2.4%	1.6%

#### **ENJOY FAMILY TIME**

Denmark

23.6%



All markets

#### How far in advance do they book their trip?

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	2018Q1	2018Q2	2018Q3	2018Q4	2018
The same day	0.6%			0.0%	0.5%
Between 1 and 30 days	19.9%			27.5%	22.9%
Between 1 and 2 months	26.3%			18.1%	21.4%
Between 3 and 6 months	36.8%			28.7%	34.1%
More than 6 months	16.5%			25.7%	21.2%

# TOURIST PROFILE BY QUARTER OF TRIP (2018) **DENMARK**



#### What channels did they use to get information about the trip? Q

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Previous visits to the Canary Islands	52.8%			54.7%	54.5%
Friends or relatives	24.6%			16.7%	20.5%
Internet or social media	58.5%			58.1%	58.0%
Mass Media	2.7%			1.7%	2.2%
Travel guides and magazines	9.9%			5.9%	7.5%
Travel Blogs or Forums	4.1%			1.1%	2.8%
Travel TV Channels	0.7%			0.2%	0.4%
Tour Operator or Travel Agency	31.2%			27.2%	28.2%
Public administrations or similar	0.7%			0.1%	0.4%
Others	4.7%			2.8%	3.6%

<sup>\*</sup> Multi-choise question

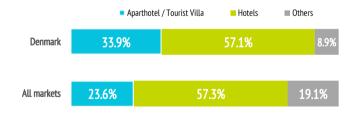
#### With whom did they book their flight and accommodation?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Flight					
- Directly with the airline	22.3%			17.9%	20.7%
- Tour Operator or Travel Agency	77.7%			82.1%	79.3%
Accommodation					
- Directly with the accommodation	20.5%			19.2%	20.1%
- Tour Operator or Travel Agency	79.5%			80.8%	79.9%

#### Where do they stay?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
1-2-3* Hotel	20.9%			26.0%	25.4%
4* Hotel	33.8%			22.4%	28.5%
5* Hotel / 5* Luxury Hotel	2.3%			5.0%	3.2%
Aparthotel / Tourist Villa	33.8%			39.0%	33.9%
House/room rented in a private dwelli	3.5%			1.0%	2.8%
Private accommodation (1)	2.1%			0.7%	1.4%
Others (Cottage, cruise, camping,)	3.4%			6.0%	4.7%

 $(1) \ \ Own\ property\ / House\ of\ friends\ or\ relatives\ /\ Free\ housing\ exchange\ /\ Other\ private\ accommodation.$ 



#### What do they book?

		•			
	2018Q1	2018Q2	2018Q3	2018Q4	2018
Room only	29.7%			33.0%	33.8%
Bed and Breakfast	13.8%			16.2%	14.9%
Half board	11.6%			11.7%	13.0%
Full board	3.0%			3.2%	2.9%
All inclusive	41.8%			35.9%	35.4%

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35.4% of Danes book all inclusive.

(Canary Islands: 34.1%)

#### Other expenses

	2018Q1	2018Q2	2018Q3	2018Q4	TOTAL
Restaurants or cafes	60.4%			60.6%	62.0%
Supermarkets	47.7%			47.2%	51.6%
Car rental	23.1%			14.3%	19.8%
Organized excursions	13.4%			16.0%	14.2%
Taxi, transfer, chauffeur service	49.5%			64.7%	53.8%
Theme Parks	5.9%			4.0%	4.9%
Sport activities	4.3%			2.2%	5.1%
Museums	3.0%			3.4%	2.8%
Flights between islands	2.1%			1.4%	2.1%

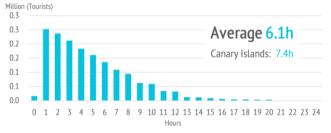
#### Activities in the Canary Islands

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Outdoor time per day	2018Q1	2018Q2	2018Q3	2018Q4	2018
0 hours	2.2%			9.7%	5.8%
1 - 2 hours	16.5%			13.3%	15.1%
3 - 6 hours	42.2%			35.2%	38.5%
7 - 12 hours	34.6%			37.3%	35.9%
More than 12 hours	4.6%			4.5%	4.7%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	2018Q1	201802	2018Q3	2018Q4	2018
•					
Walk, wander	77.6%	80.0%	67.2%	66.3%	73.2%
Swimming pool, hotel facilities	60.9%	70.0%	81.1%	60.2%	63.7%
Explore the island on their own	65.0%	53.3%	58.2%	54.3%	59.6%
Beach	49.3%	54.8%	49.4%	52.1%	50.8%
Taste Canarian gastronomy	21.9%	26.0%	21.0%	20.6%	21.9%
Organized excursions	17.1%	16.6%	15.0%	14.1%	15.8%
Sport activities	9.3%	22.1%	40.2%	11.6%	14.5%
Nature activities	14.3%	12.0%	4.9%	10.0%	11.7%
Theme parks	11.2%	5.3%	10.2%	11.5%	10.5%
Sea excursions / whale watching	10.9%	9.6%	7.0%	8.1%	9.4%
Wineries/markets/popular festival	9.5%	6.7%	10.3%	6.0%	8.1%
Nightlife / concerts / shows	7.5%	9.4%	11.2%	4.5%	7.1%
Activities at sea	6.6%	8.2%	8.4%	6.6%	6.9%
Museums / exhibitions	7.9%	2.4%	4.9%	7.0%	6.7%
Beauty and health treatments	4.9%	7.1%	6.9%	4.8%	5.3%
Astronomical observation	1.8%	2.2%	1.1%	4.4%	2.6%

<sup>\*</sup> Multi-choise question



### **TOURIST PROFILE BY QUARTER OF TRIP (2018)**

#### **DENMARK**



#### Which island do they choose?

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Tourists (> 15 years old)	2018Q1	2018Q2	2018Q3	2018Q4	2018	Share by isla
Lanzarote	10,175			10,846	29,891	Lanzarote
Fuerteventura	13,328			2,136	23,324	Fuerteventur
Gran Canaria	58,116			45,517	127,539	Gran Canaria
Tenerife	38,877			24,702	77,529	Tenerife
La Palma	3,428			3,004	7,850	La Palma

Share by islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Lanzarote	8.2%			12.6%	11.2%
Fuerteventura	10.8%			2.5%	8.8%
Gran Canaria	46.9%			52.8%	47.9%
Tenerife	31.4%			28.7%	29.1%
La Palma	2.8%			3.5%	2.9%

#### How many islands do they visit during their trip?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
One island	96.1%			95.7%	95.8%
Two islands	3.9%			3.6%	3.9%
Three or more islands	0.0%			0.7%	0.2%

### • MOST VISITED PLACES IN EACH ISLAND •





25%

21%

PLAYAS DE JANDÍA

49% PUERTO DE MOGÁN

MONTAÑA DEL FUEGO

LANZAROTE

**TENERIFE** 

LA PALMA

PARQUE NACIONAL 29% **DEL TEIDE** 

SANTA CRUZ DE LA PALMA

The data refers to % of tourists on each island who have visited the place.

### Internet usage during their trip

- Search for locations or maps

- Share pictures or trip videos

- Search for destination info

- Download tourist apps

\* Multi-choise question

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Research					
- Tourist package	15.7%			17.2%	16.5%
- Flights	5.7%			11.3%	7.9%
- Accommodation	7.1%			11.8%	9.0%
- Transport	11.4%			14.5%	12.1%
- Restaurants	18.9%			20.0%	19.9%
- Excursions	21.8%			21.2%	21.2%
- Activities	25.2%			25.6%	24.8%
Book or purchase					
- Tourist package	12.3%			12.8%	13.0%
- Flights	77.4%			65.7%	73.4%
- Accommodation	72.8%			57.6%	66.5%
- Transport	56.3%			49.7%	54.9%
- Restaurants	8.4%			12.2%	9.9%
- Excursions	9.8%			8.0%	9.2%
- Activities	8.1%			11.0%	10.4%
* Multi-choise question					
Internet usage in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Did not use the Internet	6.8%		-	4.8%	6.6%
Used the Internet	93.2%			95.2%	93.4%
- Own Internet connection	38.3%			31.6%	33.5%
- Free Wifi connection	43.6%			47.6%	47.1%
Applications*					

How do	they	rate	the	Canary	Islands?

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Satisfaction (scale 0-10)	2018Q1	2018Q2	2018Q3	2018Q4	2018
Average rating	8.35			8.61	8.51
Experience in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Worse or much worse than expected	2.0%			1.1%	1.4%
Lived up to expectations	68.4%			64.4%	65.3%
Better or much better than expected	29.6%			34.6%	33.3%
Future intentions (scale 1-10)	2018Q1	2018Q2	2018Q3	2018Q4	2018
Return to the Canary Islands	8.25			8.77	8.54



Recommend visiting the Canary Islands





Experience in the Canary Islands

Return to the Canary Islands

Recommend visiting to the Canary Islands

### 47.2% of Danes search for information during their stay in the Canary Islands

56.8%

52.1%

9.1%

34.2%

(Canary Islands: 44.7%)



53.4%

50.5%

57.2%

9.4%

32.2%

55.3%

54.5%

9.9%

33.4%

#### How many are loyal to the Canary Islands?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Repeat tourists	76.7%			76.9%	77.3%
Repeat tourists (last 5 years)	65.9%			72.2%	68.5%
Repeat tourists (last 5 years)(5 or more visits)	21.5%			21.3%	21.0%
At least 10 previous visits	18.2%			24.1%	21.7%

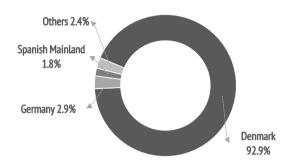
# TOURIST PROFILE BY QUARTER OF TRIP (2018) DENMARK



#### Where does the flight come from?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Denmark	95.1%			91.3%	92.9%
Germany	2.0%			4.4%	2.9%
Spanish Mainland	0.5%			2.9%	1.8%
Others	2.4%			1.4%	2.4%



#### Who do they come with?

	204004	201062	201002	201001	2040
	2018Q1	2018Q2	2018Q3	2018Q4	2018
Unaccompanied	5.1%			6.5%	5.0%
Only with partner	46.8%			39.0%	44.0%
Only with children (< 13 years old)	5.0%			4.8%	5.2%
Partner + children (< 13 years old)	7.8%			6.5%	7.7%
Other relatives	12.0%			14.4%	12.2%
Friends	2.7%			2.0%	2.8%
Work colleagues	0.0%			1.0%	0.3%
Organized trip	0.3%			0.3%	0.4%
Other combinations (1)	20.2%			25.4%	22.4%
(1) Different situations have been isolated					
Tourists with children	22.5%			21.6%	22.9%
- Between 0 and 2 years old	2.6%			2.6%	2.9%
- Between 3 and 12 years old	16.2%			15.0%	15.9%
- Between 0 -2 and 3-12 years	3.7%			4.1%	4.2%
Tourists without children	77.5%			78.4%	77.1%
Group composition:					
- 1 person	7.2%			10.2%	8.1%
- 2 people	52.7%			48.9%	50.4%
- 3 people	12.8%			12.7%	13.5%
- 4 or 5 people	19.3%			16.5%	18.3%
- 6 or more people	8.0%			11.6%	9.7%
Average group size:	2.97			3.15	3.04





# 22.9% of Danes travel witch children.

(under the age of 13)

#### Who are they?

avi

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Gender					
Men	47.1%			44.4%	46.8%
Women	52.9%			55.6%	53.2%
Age					
Average age (tourist > 15 years old)	51.1			53.2	51.1
Standard deviation	14.7			13.6	14.9
Age range (> 15 years old)					
16 - 24 years old	5.7%			2.4%	5.6%
25 - 30 years old	4.8%			4.9%	5.8%
31 - 45 years old	25.8%			20.8%	24.3%
46 - 60 years old	32.4%			36.9%	32.6%
Over 60 years old	31.2%			35.0%	31.7%
<u>Occupation</u>					
Salaried worker	57.4%			54.5%	55.3%
Self-employed	7.3%			6.2%	6.9%
Unemployed	2.0%			0.3%	1.4%
Business owner	7.6%			12.6%	9.3%
Student	1.0%			1.6%	2.4%
Retired	24.0%			24.7%	24.1%
Unpaid domestic work	0.6%			0.0%	0.5%
Others	0.0%			0.0%	0.0%
Annual household income level					
Less than €25,000	5.6%			13.7%	10.1%
€25,000 - €49,999	21.0%			13.5%	17.4%
€50,000 - €74,999	25.0%			36.5%	29.0%
More than €74,999	48.4%			36.3%	43.5%
Education level					
No studies	2.6%			1.6%	2.1%
Primary education	4.7%			2.8%	3.9%
Secondary education	10.5%			8.9%	10.4%
Higher education	82.2%			86.7%	83.6%

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# 8 IN 10 ARE REPEATERS

**51** YEARS OLD

**AVERAGE AGE** 

44% ONLY WITH PARTNER



Pictures: Freepik.com