

How many are they and how much do they spend?

. €

Importance of each factor in the destination choice

| | Young adult | Total |
|---------------------------------------|-------------|------------|
| TOURISTS | | |
| Tourist arrivals (FRONTUR) | n.d. | 15,110,866 |
| Tourist arrivals > 15 years old (EGT) | 3,714,894 | 13,271,035 |
| - book holiday package | 1,874,232 | 7,426,022 |
| - do not book holiday package | 1,840,663 | 5,845,014 |
| - % tourists who book holiday packagε | 50.5% | 56.0% |
| Share of total tourist | 28.0% | 100% |

| Total | |
|--------|---|
| | C |
| 10,866 | S |
| 71,035 | Т |
| 26,022 | S |
| 45,014 | В |
| 56.0% | A |
| 100% | P |
| | E |
| | Е |

| | Young adult | Total |
|----------------------------------------|-------------|-------|
| Climate | 78.6% | 78.4% |
| Safety | 53.0% | 51.9% |
| Tranquility | 46.8% | 47.6% |
| Sea | 45.5% | 44.4% |
| Beaches | 40.6% | 37.7% |
| Accommodation supply | 40.1% | 42.9% |
| Price | 38.6% | 37.4% |
| European belonging | 35.9% | 36.1% |
| Effortless trip | 34.2% | 35.2% |
| Environment | 34.1% | 33.2% |
| Landscapes | 34.1% | 33.1% |
| Fun possibilities | 25.1% | 21.1% |
| Gastronomy | 23.0% | 23.2% |
| Authenticity | 21.6% | 20.3% |
| Exoticism | 13.1% | 11.4% |
| Hiking trail network | 9.1% | 9.6% |
| Shopping | 8.7% | 9.4% |
| Culture | 8.7% | 8.0% |
| Historical heritage | 8.6% | 8.2% |
| A 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | 7.60/ | 0.00/ |

Nightlife 7.6% 8.0% Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

YOUNG ADULT TOURISTS

Expenditure per tourist (€)





1,203 1,136 - book holiday package 1,385 1,268 - holiday package 1,031 1,135 250 237 - do not book holiday package 1,018 967 - flight 284 263 - accommodation 350 321 - others 385 383 Average lenght of stay 8.22 9.09 - book holiday package 8.00 8.64 - do not book holiday package 8.44 9.68 Average daily expenditure (€) 157.4 138.9 - book holiday package 180.4 155.4 - do not book holiday package 134.1 117.9 Total turnover (> 15 years old) (€m)





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| | Young adult | Total |
|-------------------------|-------------|-------|
| Rest | 45.2% | 55.5% |
| Enjoy family time | 24.6% | 14.4% |
| Have fun | 8.9% | 8.6% |
| Explore the destination | 17.6% | 17.8% |
| Practice their hobbies | 1.9% | 1.9% |
| Other reasons | 1.6% | 1.8% |



- do not book holiday package

- book holiday package



4.471

2.597

1,874

Young adult

15.070

9.416

5,655

■ Total

ENJOY FAMILY TIME



EXPENDITURE PER TOURIST (€)



How far in advance do they book their trip?

| | Young adult | Total |
|------------------------|-------------|-------|
| The same day | 0.8% | 0.7% |
| Between 1 and 30 days | 25.1% | 23.8% |
| Between 1 and 2 months | 22.6% | 22.8% |
| Between 3 and 6 months | 32.0% | 32.7% |
| More than 6 months | 19.4% | 20.0% |

% TOURISTS BOOKING LESS THAN 1 MONTH IN ADVANCE

YOUNG ADULT 26%



TOTAL 24%

PROFILE OF TOURIST BY AGE RANGE (2019) YOUNG ADULT (31 - 45 YEARS OLD)



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What channels did they use to get information about the trip? Q

| | Young adult | Total |
|---------------------------------------|-------------|-------|
| Previous visits to the Canary Islands | 45.6% | 51.9% |
| Friends or relatives | 31.1% | 27.1% |
| Internet or social media | 59.4% | 54.7% |
| Mass Media | 1.7% | 1.6% |
| Travel guides and magazines | 8.3% | 8.4% |
| Travel Blogs or Forums | 7.8% | 5.7% |
| Travel TV Channels | 0.6% | 0.8% |
| Tour Operator or Travel Agency | 19.9% | 22.6% |
| Public administrations or similar | 0.3% | 0.4% |
| Others | 2.4% | 2.4% |

^{*} Multi-choise question

With whom did they book their flight and accommodation?

| | Young adult | Total |
|-----------------------------------|-------------|-------|
| Flight | | |
| - Directly with the airline | 46.5% | 42.9% |
| - Tour Operator or Travel Agency | 53.5% | 57.1% |
| Accommodation | | |
| - Directly with the accommodation | 35.1% | 31.5% |
| - Tour Operator or Travel Agency | 64.9% | 68.5% |

Where do they stay?

| | Young adult | Total |
|-----------------------------------------|-------------|-------|
| 1-2-3* Hotel | 11.7% | 11.5% |
| 4* Hotel | 36.1% | 37.6% |
| 5* Hotel / 5* Luxury Hotel | 9.9% | 9.0% |
| Aparthotel / Tourist Villa | 22.5% | 22.5% |
| House/room rented in a private dwelling | 6.6% | 5.9% |
| Private accommodation (1) | 7.3% | 7.2% |
| Others (Cottage, cruise, camping,) | 5.9% | 6.3% |
| | | |

 $^{(1) \ \} Own\ property\ / House\ of\ friends\ or\ relatives\ /\ Free\ housing\ exchange\ /\ Other\ private\ accommodation.$



What do they book?

| | Young adult | Total |
|-------------------|-------------|-------|
| Room only | 27.4% | 27.9% |
| Bed and Breakfast | 12.6% | 12.4% |
| Half board | 18.5% | 21.2% |
| Full board | 3.9% | 3.6% |
| All inclusive | 37.7% | 34.9% |

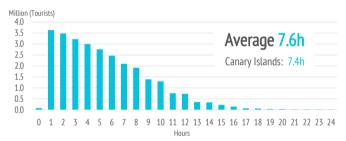
Other expenses

| | Young adult | Total |
|-----------------------------------|-------------|-------|
| Restaurants or cafes | 58.1% | 59.1% |
| Supermarkets | 54.5% | 52.1% |
| Car rental | 32.2% | 26.3% |
| Organized excursions | 22.9% | 20.6% |
| Taxi, transfer, chauffeur service | 45.3% | 50.0% |
| Theme Parks | 11.4% | 7.5% |
| Sport activities | 6.5% | 5.7% |
| Museums | 5.0% | 4.6% |
| Flights between islands | 5.0% | 4.4% |
| | | |

Activities in the Canary Islands

| Outdoor time per day | Young adult | Total |
|----------------------|-------------|-------|
| 0 hours | 2.1% | 2.1% |
| 1 - 2 hours | 11.2% | 9.8% |
| 3 - 6 hours | 30.1% | 32.6% |
| 7 - 12 hours | 46.9% | 47.1% |
| More than 12 hours | 9.6% | 8.4% |

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



| Activities in the Canary Islands | Young adult | Total |
|----------------------------------------|-------------|-------|
| Beach | 73.0% | 66.3% |
| Walk, wander | 69.1% | 69.8% |
| Swimming pool, hotel facilities | 61.5% | 58.2% |
| Explore the island on their own | 49.1% | 45.2% |
| Taste Canarian gastronomy | 25.2% | 24.2% |
| Theme parks | 20.6% | 14.1% |
| Organized excursions | 16.2% | 16.9% |
| Nightlife / concerts / shows | 15.2% | 15.5% |
| Sport activities | 14.9% | 13.4% |
| Sea excursions / whale watching | 13.3% | 11.1% |
| Wineries / markets / popular festivals | 11.1% | 11.6% |
| Nature activities | 10.6% | 10.4% |
| Museums / exhibitions | 10.6% | 10.1% |
| Activities at sea | 10.3% | 10.0% |
| Beauty and health treatments | 5.5% | 5.4% |
| Astronomical observation | 3.8% | 3.5% |

^{*} Multi-choise question

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| | YOUNG ADULT | TOTAL |
|-------------|-------------|-------|
| BEACH | 73.0% | 66.3% |
| | | |
| THEME PARKS | 20.6% | 14.1% |





PROFILE OF TOURIST BY AGE RANGE (2019) YOUNG ADULT (31 - 45 YEARS OLD)



Which island do they choose?



| Tourist > 15 years old | Canarias | Lanzarote | Fuerteventura | Gran Canaria | Tenerife | La Palma |
|------------------------|------------|-----------|---------------|--------------|-----------|----------|
| Young adult tourists | 3,714,894 | 650,767 | 435,075 | 1,013,606 | 1,537,615 | 52,101 |
| - Share by islands | 100% | 17.5% | 11.7% | 27.3% | 41.4% | 1.4% |
| Total tourists | 13,271,035 | 2,521,668 | 1,659,115 | 3,698,127 | 5,040,382 | 235,409 |
| - Share by islands | 100% | 19.0% | 12.5% | 27.9% | 38.0% | 1.8% |
| % Young adult tourists | 28.0% | 25.8% | 26.2% | 27.4% | 30.5% | 22.1% |

How many islands do they visit during their trip?

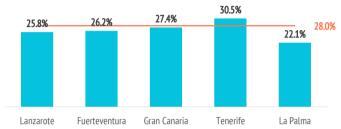


| | Young adult | Total |
|-----------------------|-------------|-------|
| One island | 90.8% | 91.4% |
| Two islands | 7.7% | 7.2% |
| Three or more islands | 1.4% | 1.4% |

Internet usage during their trip

% TOURISTS BY ISLANDS

—Canary Islands average



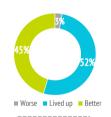
| | Young adult | Total |
|-------------------------|-------------|-------|
| Research | | |
| - Tourist package | 14.6% | 14.8% |
| - Flights | 12.9% | 13.0% |
| - Accommodation | 16.5% | 16.9% |
| - Transport | 16.4% | 15.7% |
| - Restaurants | 31.2% | 28.4% |
| - Excursions | 28.7% | 26.2% |
| - Activities | 33.1% | 30.1% |
| Book or purchase | | |
| - Tourist package | 37.0% | 39.4% |
| - Flights | 69.3% | 66.7% |
| - Accommodation | 60.9% | 57.3% |
| - Transport | 50.7% | 47.6% |
| - Restaurants | 13.8% | 12.1% |
| - Excursions | 14.8% | 13.0% |
| - Activities | 18.2% | 14.7% |
| * Multi-choise question | | |

| Internet usage in the Canary Islands | Young adult | Total |
|--------------------------------------|-------------|-------|
| Did not use the Internet | 4.7% | 8.3% |
| Used the Internet | 95.3% | 91.7% |
| - Own Internet connection | 45.6% | 37.4% |
| - Free Wifi connection | 34.8% | 39.5% |
| Applications* | | |
| - Search for locations or maps | 69.6% | 61.7% |
| - Search for destination info | 50.7% | 44.8% |
| - Share pictures or trip videos | 58.2% | 56.0% |
| - Download tourist apps | 7.0% | 7.0% |
| - Others | 18.2% | 22.6% |
| * Multi-choise question | | |

(Canary Islands: 61.7%)



| Satisfaction (scale 0-10) | Young adult | Total |
|---------------------------------------|-------------|-------|
| Average rating | 8.70 | 8.70 |
| | | |
| Experience in the Canary Islands | Young adult | Total |
| Worse or much worse than expected | 2.9% | 2.3% |
| Lived up to expectations | 51.6% | 55.6% |
| Better or much better than expected | 45.5% | 42.1% |
| | | |
| Future intentions (scale 1-10) | Young adult | Total |
| Return to the Canary Islands | 8.72 | 8.73 |
| Recommend visiting the Canary Islands | 8.95 | 8.95 |







8.72/10

8.95/10

Experience in the Canary

Return to the Canary Islands

Recommend visiting the Canary Islands

69.6% of young adult seach for locations or maps

during their stay in the Canary Islands

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How many are loyal to the Canary Islands?

| | Young adult | Total |
|---------------------------------------------------|-------------|-------|
| Repeat tourists | 67.2% | 72.2% |
| Repeat tourists (last 5 years) | 60.7% | 66.7% |
| Repeat tourists (last 5 years) (5 or more visits) | 13.9% | 19.5% |
| At least 10 previous visits | 12 1% | 18 6% |



How do they rate the Canary Islands?

PROFILE OF TOURIST BY AGE RANGE (2019) YOUNG ADULT (31 - 45 YEARS OLD)



Where are they from?

| A | DA. |
|----|-----|
| 44 | 144 |

| | % | Absolute |
|------------------|-------|-----------|
| United Kingdom | 29.4% | 1,091,220 |
| Spanish Mainland | 19.2% | 714,478 |
| Germany | 15.5% | 576,331 |
| France | 3.9% | 143,962 |
| Ireland | 3.8% | 140,996 |
| Poland | 3.5% | 129,166 |
| Italy | 3.3% | 122,831 |
| Netherlands | 2.8% | 105,226 |
| Sweden | 2.3% | 85,073 |
| Belgium | 2.2% | 81,686 |
| Switzerland | 1.9% | 71,617 |
| Norway | 1.8% | 65,601 |
| Finland | 1.5% | 55,839 |
| Denmark | 1.4% | 51,576 |
| Russia | 1.0% | 37,648 |
| Portugal | 0.9% | 31,625 |
| Austria | 0.6% | 23,110 |
| Others | 5.0% | 186,910 |



Who do they come with?

| 000 | |
|-----|--|
| 100 | |

| | Young adult | Total |
|---------------------------------------------|-------------|-------|
| Unaccompanied | 10.3% | 9.6% |
| Only with partner | 30.1% | 48.1% |
| Only with children (< 13 years old) | 12.9% | 5.6% |
| Partner + children (< 13 years old) | 16.2% | 6.5% |
| Other relatives | 8.7% | 9.3% |
| Friends | 5.7% | 6.4% |
| Work colleagues | 0.8% | 0.5% |
| Organized trip | 0.2% | 0.3% |
| Other combinations (1) | 15.1% | 13.7% |
| (1) Different situations have been isolated | | |
| Tourists with children | 40.2% | 17.7% |
| - Between 0 and 2 years old | 3.6% | 1.6% |
| - Between 3 and 12 years old | 32.9% | 14.8% |
| - Between 0 -2 and 3-12 years | 3.6% | 1.4% |
| Tourists without children | 59.8% | 82.3% |
| Group composition: | | |
| - 1 person | 13.2% | 13.2% |
| - 2 people | 36.6% | 55.1% |
| - 3 people | 17.8% | 12.0% |
| - 4 or 5 people | 27.1% | 16.3% |
| - 6 or more people | 5.2% | 3.5% |
| Average group size: | 2.93 | 2.54 |

Who are they?

| | | Ġ |) |
|--|---|---|---|
| | ı | 8 | 9 |
| | | | |

| | Young adult | Total |
|--------------------------------------|-------------|-------|
| Gender | | |
| Men | 50.3% | 48.6% |
| Women | 49.7% | 51.4% |
| Age | | |
| Average age (tourist > 15 years old) | 38.4 | 47.1 |
| Standard deviation | 4.3 | 15.4 |
| Age range (> 15 years old) | | |
| 16 - 24 years old | | 7.3% |
| 25 - 30 years old | | 10.9% |
| 31 - 45 years old | 100% | 28.0% |
| 46 - 60 years old | | 31.8% |
| Over 60 years old | | 22.1% |
| Occupation | | |
| Salaried worker | 67.4% | 55.0% |
| Self-employed | 13.7% | 11.5% |
| Unemployed | 1.4% | 1.1% |
| Business owner | 11.7% | 9.4% |
| Student | 1.6% | 3.5% |
| Retired | 2.5% | 17.9% |
| Unpaid domestic work | 1.2% | 0.8% |
| Others | 0.5% | 0.8% |
| Annual household income level | | |
| Less than €25,000 | 15.6% | 17.5% |
| €25,000 - €49,999 | 37.3% | 37.5% |
| €50,000 - €74,999 | 24.4% | 22.8% |
| More than €74,999 | 22.7% | 22.2% |
| Education level | | |
| No studies | 4.6% | 5.0% |
| Primary education | 1.9% | 2.6% |
| Secondary education | 19.4% | 23.6% |
| Higher education | 74.0% | 68.9% |
| | | |



Pictures: Freepik.com

Source: Encuesta sobre el Gasto Turístico (ISTAC). Profile of tourist who answered that his/her age was between 31 and 45.