### **PROFILE OF TOURIST BY AGE RANGE (2019) ADULT (46 - 60 YEARS OLD)**



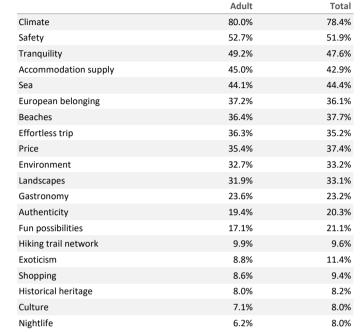
#### How many are they and how much do they spend?

#### **•**•€

#### Importance of each factor in the destination choice

	Adult	Total
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	15,110,866
Tourist arrivals > 15 years old (EGT)	4,214,723	13,271,035
- book holiday package	2,443,626	7,426,022
- do not book holiday package	1,771,097	5,845,014
- % tourists who book holiday package	58.0%	56.0%
Share of total tourist	31.8%	100%

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Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

#### **ADULT TOURISTS**



Expenditure per tourist (€)	1,191	1,136
- book holiday package	1,284	1,268
- holiday package	1,039	1,031
- others	245	237
- do not book holiday package	1,062	967
- flight	280	263
- accommodation	362	321
- others	421	383
Average lenght of stay	8.72	9.09
- book holiday package	8.34	8.64
- do not book holiday package	9.23	9.68
Average daily expenditure (€)	149.0	138.9
- book holiday package	161.7	155.4
- do not book holiday package	131.5	117.9
Total turnover (> 15 years old) (€m)	5,020	15,070
- book holiday package	3,138	9,416
- do not book holiday package	1,881	5,655
AVERAGE LENGHT OF STAY		

#### What is the main motivation for their holidays?



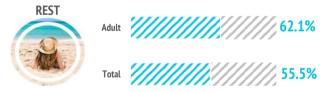
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	Adult	Total
Rest	62.1%	55.5%
Enjoy family time	12.4%	14.4%
Have fun	4.9%	8.6%
Explore the destination	16.9%	17.8%
Practice their hobbies	2.0%	1.9%
Other reasons	1.7%	1.8%



Adult

**■** Total



#### EXPENDITURE PER TOURIST (€)



#### How far in advance do they book their trip?

	Adult	Total
The same day	0.5%	0.7%
Between 1 and 30 days	22.1%	23.8%
Between 1 and 2 months	22.5%	22.8%
Between 3 and 6 months	33.5%	32.7%
More than 6 months	21.5%	20.0%

% TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE

**ADULT TOURISTS** 21.5%



TOTAL 20.0%

# PROFILE OF TOURIST BY AGE RANGE (2019) ADULT (46 - 60 YEARS OLD)



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#### What channels did they use to get information about the trip? ${\sf Q}$

	Adult	Total
Previous visits to the Canary Islands	57.5%	51.9%
Friends or relatives	22.3%	27.1%
Internet or social media	54.0%	54.7%
Mass Media	1.6%	1.6%
Travel guides and magazines	8.2%	8.4%
Travel Blogs or Forums	4.4%	5.7%
Travel TV Channels	0.9%	0.8%
Tour Operator or Travel Agency	23.1%	22.6%
Public administrations or similar	0.3%	0.4%
Others	2.2%	2.4%

<sup>\*</sup> Multi-choise question

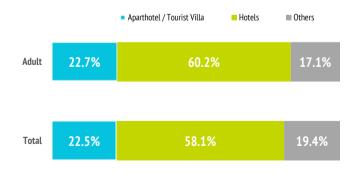
#### With whom did they book their flight and accommodation? •

	Adult	Total
Flight		
- Directly with the airline	40.7%	42.9%
- Tour Operator or Travel Agency	59.3%	57.1%
Accommodation		
- Directly with the accommodation	30.6%	31.5%
- Tour Operator or Travel Agency	69.4%	68.5%

#### Where do they stay?

	Adult	Total
1-2-3* Hotel	11.4%	11.5%
4* Hotel	39.0%	37.6%
5* Hotel / 5* Luxury Hotel	9.8%	9.0%
Aparthotel / Tourist Villa	22.7%	22.5%
House/room rented in a private dwelling	5.0%	5.9%
Private accommodation (1)	6.1%	7.2%
Others (Cottage, cruise, camping,)	6.0%	6.3%

<sup>(1)</sup> Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



#### What do they book?

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	Adult	Total
Room only	27.3%	27.9%
Bed and Breakfast	13.5%	12.4%
Half board	22.3%	21.2%
Full board	3.4%	3.6%
All inclusive	33.5%	34.9%

#### Other expenses

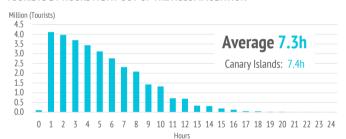
	Adult	Total
Restaurants or cafes	60.1%	59.1%
Supermarkets	51.6%	52.1%
Car rental	26.1%	26.3%
Organized excursions	18.9%	20.6%
Taxi, transfer, chauffeur service	51.8%	50.0%
Theme Parks	5.7%	7.5%
Sport activities	5.5%	5.7%
Museums	5.0%	4.6%
Flights between islands	4.1%	4.4%

#### **Activities in the Canary Islands**

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Outdoor time per day	Adult	Total
0 hours	2.4%	2.1%
1 - 2 hours	9.9%	9.8%
3 - 6 hours	32.7%	32.6%
7 - 12 hours	47.0%	47.1%
More than 12 hours	7.9%	8.4%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	Adult	Total
Walk, wander	69.9%	69.8%
Beach	65.6%	66.3%
Swimming pool, hotel facilities	58.7%	58.2%
Explore the island on their own	43.8%	45.2%
Taste Canarian gastronomy	24.3%	24.2%
Organized excursions	15.4%	16.9%
Sport activities	13.1%	13.4%
Nightlife / concerts / shows	13.0%	15.5%
Wineries / markets / popular festivals	11.5%	11.6%
Theme parks	10.5%	14.1%
Museums / exhibitions	10.2%	10.1%
Nature activities	9.8%	10.4%
Sea excursions / whale watching	9.7%	11.1%
Activities at sea	9.4%	10.0%
Beauty and health treatments	5.9%	5.4%
Astronomical observation  * Multi-choise question	3.2%	3.5%

#### ADULT TOURISTS TOTAL

TASTE CANARIAN GASTRONOMY	24.3%	24.2%
BEAUTY AND HEALTH TREATMENTS	5.9%	5.4%





# **PROFILE OF TOURIST BY AGE RANGE (2019)**

### **ADULT (46 - 60 YEARS OLD)**



#### Which island do they choose?

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Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Adult tourists	4,214,723	823,575	562,378	1,185,651	1,501,703	96,312
- Share by islands	100%	19.5%	13.3%	28.1%	35.6%	2.3%
Total tourists	13,271,035	2,521,668	1,659,115	3,698,127	5,040,382	235,409
- Share by islands	100%	19.0%	12.5%	27.9%	38.0%	1.8%
% Adult tourists	31.8%	32.7%	33.9%	32.1%	29.8%	40.9%

#### How many islands do they visit during their trip?



	Adult	Total
One island	91.9%	91.4%
Two islands	6.7%	7.2%
Three or more islands	1.3%	1.4%

#### Internet usage during their trip

—Canary Islands average



	Adult	Total
Research		
- Tourist package	14.8%	14.8%
- Flights	12.9%	13.0%
- Accommodation	17.5%	16.9%
- Transport	14.3%	15.7%
- Restaurants	25.3%	28.4%
- Excursions	24.1%	26.2%
- Activities	26.9%	30.1%
Book or purchase		
- Tourist package	43.0%	39.4%
- Flights	65.7%	66.7%
- Accommodation	56.9%	57.3%
- Transport	48.4%	47.6%
- Restaurants	11.7%	12.1%
- Excursions	11.9%	13.0%
- Activities	12.5%	14.7%
* Multi-choise question		

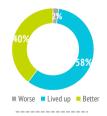
Internet usage in the Canary Islands	Adult	Total
Did not use the Internet	7.5%	8.3%
Used the Internet	92.5%	91.7%
- Own Internet connection	32.6%	37.4%
- Free Wifi connection	45.0%	39.5%
Applications*		
- Search for locations or maps	59.5%	61.7%
- Search for destination info	43.7%	44.8%
- Share pictures or trip videos	54.0%	56.0%
- Download tourist apps	7.7%	7.0%
- Others	24.5%	22.6%
* Multi-choise question		

% TOURISTS BY ISLANDS

#### How do they rate the Canary Islands?



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Satisfaction (scale 0-10)	Adult	Total
Average rating	8.70	8.70
Experience in the Canary Islands	Adult	Total
Worse or much worse than expected	2.3%	2.3%
Lived up to expectations	58.0%	55.6%
Better or much better than expected	39.7%	42.1%
Future intentions (scale 1-10)	Adult	Total
Return to the Canary Islands	8.79	8.73
Recommend visiting the Canary Islands	8.97	8.95







Experience in Return to the the Canary Canary Islands Recommend visiting the Canary Islands

## 54% of adul tourists share pictures or trip videos during their stay in the Canary Islands

99

(Canary Islands: 56%)







#### How many are loyal to the Canary Islands?

72.29
Tota

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	Adult	Total
Repeat tourists	78.1%	72.2%
Repeat tourists (last 5 years)	72.3%	66.7%
Repeat tourists (last 5 years) (5 or more visits)	21.3%	19.5%
At least 10 previous visits	20.2%	18.6%

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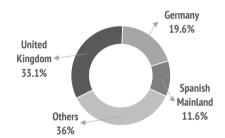


#### Where are they from?

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	%	Absolute
United Kingdom	33.1%	1,394,916
Germany	19.6%	826,442
Spanish Mainland	11.6%	488,337
Netherlands	4.4%	184,045
France	4.0%	170,378
Ireland	3.8%	161,125
Sweden	3.5%	149,499
Italy	3.5%	146,280
Belgium	2.9%	124,130
Norway	2.7%	115,730
Denmark	2.0%	84,673
Finland	1.8%	77,500
Switzerland	1.7%	70,960
Poland	1.3%	52,797
Austria	0.6%	24,643
Portugal	0.4%	17,024
Russia	0.4%	16,269
Others	2.6%	109,979



#### Who do they come with?

Adult	Total
8.9%	9.6%
49.1%	48.1%
4.8%	5.6%
4.5%	6.5%
8.1%	9.3%
4.8%	6.4%
0.4%	0.5%
0.2%	0.3%
19.1%	13.7%
13.5%	17.7%
0.5%	1.6%
12.6%	14.8%
0.5%	1.4%
86.5%	82.3%
12.2%	13.2%
55.3%	55.1%
13.1%	12.0%
16.4%	16.3%
3.0%	3.5%
2.52	2.54
	49.1% 4.8% 4.5% 8.1% 4.8% 0.4% 0.2% 19.1%  13.5% 0.5% 12.6% 0.5% 86.5%  12.2% 55.3% 13.1% 16.4% 3.0%

#### Who are they?

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	Adult	Total
Gender		
Men	48.1%	48.6%
Women	51.9%	51.4%
Age		
Average age (tourist > 15 years old)	52.8	47.1
Standard deviation	4.3	15.4
Age range (> 15 years old)		
16 - 24 years old		7.3%
25 - 30 years old		10.9%
31 - 45 years old		28.0%
46 - 60 years old	100%	31.8%
Over 60 years old		22.1%
Occupation		
Salaried worker	63.3%	55.0%
Self-employed	13.9%	11.5%
Unemployed	0.8%	1.1%
Business owner	11.5%	9.4%
Student	1.2%	3.5%
Retired	7.6%	17.9%
Unpaid domestic work	0.9%	0.8%
Others	0.8%	0.8%
Annual household income level		
Less than €25,000	11.9%	17.5%
€25,000 - €49,999	34.9%	37.5%
€50,000 - €74,999	25.7%	22.8%
More than €74,999	27.5%	22.2%
Education level		
No studies	5.4%	5.0%
Primary education	2.6%	2.6%
Secondary education	26.7%	23.6%
Higher education	65.3%	68.9%



Pictures: Freepik.com