

#### How many are they and how much do they spend?

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### Importance of each factor in the destination choice

	Senior	Total
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	15,110,866
Tourist arrivals > 15 years old (EGT)	2,933,367	13,271,035
- book holiday package	1,921,876	7,426,022
- do not book holiday package	1,011,491	5,845,014
- % tourists who book holiday package	65.5%	56.0%
Share of total tourist	22.1%	100%

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	Senior	Total
Climate	80.1%	78.4%
Safety	51.9%	51.9%
Tranquility	49.0%	47.6%
Accommodation supply	47.1%	42.9%
Sea	41.9%	44.4%
European belonging	38.8%	36.1%
Effortless trip	37.0%	35.2%
Price	34.6%	37.4%
Environment	32.4%	33.2%
Beaches	31.7%	37.7%
Landscapes	30.9%	33.1%
Gastronomy	23.5%	23.2%
Authenticity	17.1%	20.3%
Fun possibilities	11.7%	21.1%
Hiking trail network	10.5%	9.6%
Shopping	8.7%	9.4%
Historical heritage	8.2%	8.2%
Culture	7.2%	8.0%
Exoticism	6.8%	11.4%
Nightlife	4.7%	8.0%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

#### **SENIOR TOURISTS**



Expenditure per tourist (€)	1,206	1,136
- book holiday package	1,291	1,268
- holiday package	1,064	1,031
- others	228	237
- do not book holiday package	1,043	967
- flight	280	263
- accommodation	341	321
- others	423	383
Average lenght of stay	11.69	9.09
- book holiday package	10.27	8.64
- do not book holiday package	14.39	9.68
Average daily expenditure (€)	119.2	138.9
- book holiday package	134.1	155.4
- do not book holiday package	91.0	117.9
Total turnover (> 15 years old) (€m)	3,537	15,070
- book holiday package	2,481	9,416
- do not book holiday package	1,055	5,655

## What is the main motivation for their holidays?



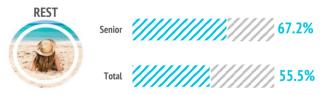
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	Senior	Total
Rest	67.2%	55.5%
Enjoy family time	7.8%	14.4%
Have fun	3.6%	8.6%
Explore the destination	17.4%	17.8%
Practice their hobbies	1.6%	1.9%
Other reasons	2.3%	1.8%



Senior

**■** Total



#### **EXPENDITURE PER TOURIST (€)**

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#### How far in advance do they book their trip?

	Senior	Total
The same day	0.3%	0.7%
Between 1 and 30 days	21.0%	23.8%
Between 1 and 2 months	20.8%	22.8%
Between 3 and 6 months	34.5%	32.7%
More than 6 months	23.4%	20.0%

% TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE

**SENIOR** 23.4%



TOTAL 20.0%



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## What channels did they use to get information about the trip? ${\sf Q}$

	Senior	Total
Previous visits to the Canary Islands	66.5%	51.9%
Friends or relatives	16.8%	27.1%
Internet or social media	45.0%	54.7%
Mass Media	1.1%	1.6%
Travel guides and magazines	8.8%	8.4%
Travel Blogs or Forums	1.7%	5.7%
Travel TV Channels	0.9%	0.8%
Tour Operator or Travel Agency	28.0%	22.6%
Public administrations or similar	0.4%	0.4%
Others	2.3%	2.4%

<sup>\*</sup> Multi-choise question

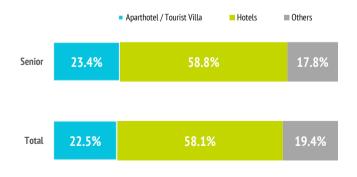
#### With whom did they book their flight and accommodation? •

	Senior	Total
Flight		
- Directly with the airline	37.3%	42.9%
- Tour Operator or Travel Agency	62.7%	57.1%
Accommodation		
- Directly with the accommodation	26.0%	31.5%
- Tour Operator or Travel Agency	74.0%	68.5%

#### Where do they stay?

	Senior	Total
1-2-3* Hotel	11.3%	11.5%
4* Hotel	39.6%	37.6%
5* Hotel / 5* Luxury Hotel	7.9%	9.0%
Aparthotel / Tourist Villa	23.4%	22.5%
House/room rented in a private dwelling	4.6%	5.9%
Private accommodation (1)	6.3%	7.2%
Others (Cottage, cruise, camping,)	6.9%	6.3%

<sup>(1)</sup> Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



#### What do they book?

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	Senior	Total
Room only	27.1%	27.9%
Bed and Breakfast	10.1%	12.4%
Half board	26.1%	21.2%
Full board	4.3%	3.6%
All inclusive	32.4%	34.9%

#### Other expenses

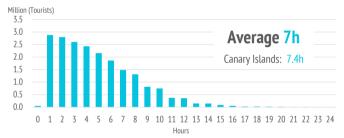
	Senior	Total
Restaurants or cafes	57.5%	59.1%
Supermarkets	46.2%	52.1%
Car rental	18.6%	26.3%
Organized excursions	17.2%	20.6%
Taxi, transfer, chauffeur service	55.5%	50.0%
Theme Parks	2.2%	7.5%
Sport activities	2.5%	5.7%
Museums	4.2%	4.6%
Flights between islands	3.1%	4.4%

#### **Activities in the Canary Islands**

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Senior	Total
1.8%	2.1%
9.5%	9.8%
38.1%	32.6%
45.5%	47.1%
5.2%	8.4%
	1.8% 9.5% 38.1% 45.5%

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	Senior	Total
Walk, wander	68.3%	69.8%
Swimming pool, hotel facilities	51.3%	58.2%
Beach	50.3%	66.3%
Explore the island on their own	34.9%	45.2%
Taste Canarian gastronomy	19.6%	24.2%
Organized excursions	15.4%	16.9%
Wineries / markets / popular festivals	11.2%	11.6%
Nature activities	9.5%	10.4%
Nightlife / concerts / shows	9.3%	15.5%
Museums / exhibitions	8.9%	10.1%
Sport activities	8.2%	13.4%
Activities at sea	7.7%	10.0%
Sea excursions / whale watching	5.6%	11.1%
Theme parks	4.5%	14.1%
Beauty and health treatments	4.0%	5.4%
Astronomical observation  * Multi-choise question	2.0%	3.5%

	SENIOR	TOTAL
WALK / WANDER	68.3%	69.8%

WINERIES / MARKETS / POPULAR FESTIVALS 11.2% 11.6%







#### Which island do they choose?

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Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Senior tourists	2,933,367	688,825	427,186	826,070	896,112	65,296
- Share by islands	100%	23.5%	14.6%	28.2%	30.5%	2.2%
Total tourists	13,271,035	2,521,668	1,659,115	3,698,127	5,040,382	235,409
- Share by islands	100%	19.0%	12.5%	27.9%	38.0%	1.8%
% Senior tourists	22.1%	27.3%	25.7%	22.3%	17.8%	27.7%

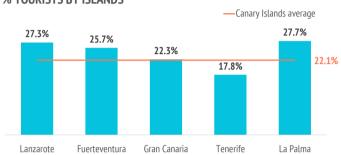
#### How many islands do they visit during their trip?



	Senior	Total
One island	92.5%	91.4%
Two islands	6.1%	7.2%
Three or more islands	1.4%	1.4%

#### Internet usage during their trip

%	TOURISTS	BY ISI	AN



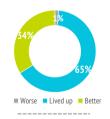
	Senior	Total
Research		
- Tourist package	15.0%	14.8%
- Flights	13.1%	13.0%
- Accommodation	18.3%	16.9%
- Transport	12.1%	15.7%
- Restaurants	18.7%	28.4%
- Excursions	17.8%	26.2%
- Activities	18.5%	30.1%
Book or purchase		
- Tourist package	44.1%	39.4%
- Flights	60.2%	66.7%
- Accommodation	48.6%	57.3%
- Transport	42.3%	47.6%
- Restaurants	9.4%	12.1%
- Excursions	8.3%	13.0%
- Activities	7.1%	14.7%
* Multi-choise question		

Internet usage in the Canary Islands	Senior	Total
Did not use the Internet	17.4%	8.3%
Used the Internet	82.6%	91.7%
- Own Internet connection	20.5%	37.4%
- Free Wifi connection	46.7%	39.5%
Applications*		
- Search for locations or maps	44.1%	61.7%
- Search for destination info	32.4%	44.8%
- Share pictures or trip videos	45.5%	56.0%
- Download tourist apps	6.6%	7.0%
- Others	33.2%	22.6%
* Multi-choise question	<b>77</b>	

## How do they rate the Canary Islands?



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Satisfaction (scale 0-10)	Senior	Total
Average rating	8.69	8.70
Experience in the Canary Islands	Senior	Total
Worse or much worse than expected	1.5%	2.3%
Lived up to expectations	64.6%	55.6%
Better or much better than expected	33.9%	42.1%
Future intentions (scale 1-10)	Senior	Total
Return to the Canary Islands	8.84	8.73
Recommend visiting the Canary Islands	8.98	8.95







Experience in the Canary

Return to the Canary Islands Recommend visiting the Canary Islands

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# 45.5% of senior tourists share pictures or trip videos during their stay in the Canary Islands

(Canary Islands: 56%)







#### How many are loyal to the Canary Islands?

	Senior	Total
Repeat tourists	86.4%	72.2%
Repeat tourists (last 5 years)	82.5%	66.7%
Repeat tourists (last 5 years) (5 or more visits)	33.2%	19.5%
At least 10 previous visits	33.1%	18.6%

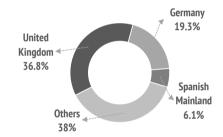


#### Where are they from?

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	%	Absolute
United Kingdom	36.8%	1,078,893
Germany	19.3%	567,532
Spanish Mainland	6.1%	178,908
Sweden	6.0%	175,770
Norway	5.2%	153,715
Netherlands	4.4%	129,126
Belgium	3.6%	104,835
Ireland	3.5%	103,410
France	3.4%	100,322
Denmark	2.6%	76,322
Italy	2.1%	61,854
Finland	1.9%	55,736
Switzerland	1.4%	41,187
Poland	0.8%	23,969
Austria	0.6%	17,276
Czech Republic	0.4%	10,740
Luxembourg	0.3%	9,444
Others	1.5%	44,330



### Who do they come with?

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	Senior	Total
Unaccompanied	7.8%	9.6%
Only with partner	69.8%	48.1%
Only with children (< 13 years old)	0.9%	5.6%
Partner + children (< 13 years old)	0.3%	6.5%
Other relatives	6.8%	9.3%
Friends	4.7%	6.4%
Work colleagues	0.1%	0.5%
Organized trip	0.3%	0.3%
Other combinations (1)	9.2%	13.7%
(1) Different situations have been isolated		
Tourists with children	3.9%	17.7%
- Between 0 and 2 years old	0.3%	1.6%
- Between 3 and 12 years old	3.3%	14.8%
- Between 0 -2 and 3-12 years	0.3%	1.4%
Tourists without children	96.1%	82.3%
Group composition:		
- 1 person	11.3%	13.2%
- 2 people	74.6%	55.1%
- 3 people	4.7%	12.0%
- 4 or 5 people	6.8%	16.3%
- 6 or more people	2.6%	3.5%
Average group size:	2.23	2.54

#### Who are they?

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	Senior	Total
Gender		
Men	49.5%	48.6%
Women	50.5%	51.4%
Age		
Average age (tourist > 15 years old)	68.2	47.1
Standard deviation	5.0	15.4
Age range (> 15 years old)		
16 - 24 years old		7.3%
25 - 30 years old		10.9%
31 - 45 years old		28.0%
46 - 60 years old		31.8%
Over 60 years old	100.0%	22.1%
Occupation		
Salaried worker	19.9%	55.0%
Self-employed	7.6%	11.5%
Unemployed	0.4%	1.1%
Business owner	5.0%	9.4%
Student	0.5%	3.5%
Retired	65.0%	17.9%
Unpaid domestic work	0.3%	0.8%
Others	1.2%	0.8%
Annual household income level		
Less than €25,000	17.4%	17.5%
€25,000 - €49,999	40.0%	37.5%
€50,000 - €74,999	21.7%	22.8%
More than €74,999	20.9%	22.2%
Education level		
No studies	4.5%	5.0%
Primary education	4.1%	2.6%
Secondary education	28.5%	23.6%
Higher education	62.9%	68.9%



Pictures: Freepik.com