

### Importance of each factor in the destination choice

	Gran Canaria	Canary Islands
Climate	79.9%	78.0%
Safety	50.2%	51.7%
Sea	48.8%	46.1%
Tranquility	47.0%	48.4%
Beaches	43.0%	38.0%
Accommodation supply	39.7%	39.4%
European belonging	39.0%	37.6%
Effortless trip	34.5%	34.0%
Landscapes	30.6%	35.5%
Environment	30.3%	33.2%
Price	30.2%	32.9%
Gastronomy	26.6%	25.5%
Authenticity	19.2%	21.6%
Fun possibilities	18.8%	18.4%
Hiking trail network	13.0%	12.9%
Shopping	10.8%	9.1%
Exoticism	10.2%	11.1%
Nightlife	9.2%	7.6%
Historical heritage	9.0%	9.3%
Culture	8.9%	8.7%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") % of tourists who indicate that the factor is "very important" in their choice.

#### % TOURISTS WHO CHOOSE BEACHES

**GRAN CANARIA** 43%



: CANARY 38%

### What is the main motivation for their holidays?

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	<b>Gran Canaria</b>	<b>Canary Islands</b>
Rest	57.4%	54.9%
Enjoy family time	16.1%	13.6%
Have fun	7.0%	6.9%
Explore the destination	14.2%	19.3%
Practice their hobbies	2.0%	2.4%
Other reasons	3.3%	2.8%

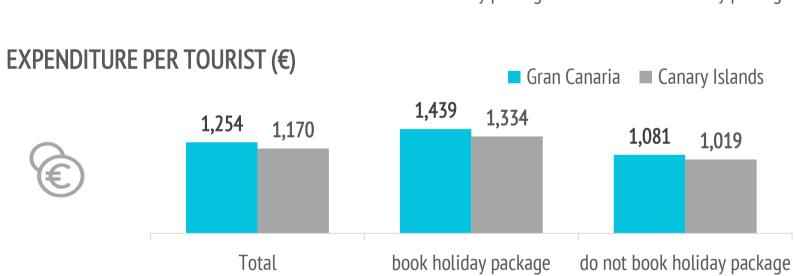


### How far in advance do they book their trip?

<b>Gran Canaria</b>	<b>Canary Islands</b>
1.1%	1.0%
33.0%	32.6%
24.7%	24.2%
25.0%	25.3%
16.2%	16.9%
	1.1% 33.0% 24.7% 25.0%

How many are they and how much do they spend		!?	<b>∳</b> €
	Gran Canaria	C	Canary Islands
TOURISTS			
Tourist arrivals (FRONTUR)	1,301,368		4,631,803
Tourist arrivals > 15 years old (EGT)	1,158,660		4,110,955
- book holiday package	559,615		1,970,658
- do not book holiday package	599,045		2,140,297
- % tourists who book holiday package	48.3%		47.9%
Share of total tourist	28.1%		100%
Expenditure per tourist (€)	1,254		1,170
- book holiday package	1,439		1,334
- holiday package	1,161		1,093
- others	277		241
- do not book holiday package	1,081		1,019
- flight	281		260
- accommodation	381		363
- others	419		396
Average lenght of stay	10.67		10.14
- book holiday package	9.27		8.86
- do not book holiday package	11.97		11.32
Average daily expenditure (€)	140.1		135.3
- book holiday package	165.8		160.6
- do not book holiday package	116.1		112.0
Total turnover (> 15 years old) (€m)	1,453		4,809
- book holiday package	805		2,629
- do not book holiday package	648		2,180
AVERAGE LENGHT OF STAY (nights)	■ Gran Canaria	■ Car <b>11.97</b>	nary Islands 11.32





### Where did they spend their main holiday last year?\*

	<b>Gran Canaria</b>	<b>Canary Islands</b>
Don't have holiday	8.6%	8.8%
Canary Islands	27.9%	29.0%
Other destination	63.4%	62.2%

### What other destinations do they consider for this trip?\*

	Gran Canaria	Canary Islands
None	34.8%	39.2%
Canary Islands	26.4%	31.1%
Other destination	38.9%	29.7%

<sup>\*</sup>available data for the second half of 2020. Percentage of valid answers

Source: Encuesta sobre el Gasto Turístico (ISTAC). Due to the pandemic situation, no data was collected in the second quarter of 2020.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.



### What channels did they use to get information about the trip !!

	Gran Canaria	Canary Islands
Previous visits to the Canary Islands	53.8%	52.2%
Friends or relatives	26.2%	26.3%
Internet or social media	47.0%	50.7%
Mass Media	2.0%	2.3%
Travel guides and magazines	6.5%	7.4%
Travel Blogs or Forums	4.1%	5.7%
Travel TV Channels	0.5%	0.5%
Tour Operator or Travel Agency	19.8%	19.8%
Public administrations or similar	0.6%	0.9%
Others * Multi-choise question	3.1%	2.6%

### With whom did they book their flight and accommodation?

	Gran Canaria	Canary Islands
<u>Flight</u>		
- Directly with the airline	48.0%	50.4%
- Tour Operator or Travel Agency	52.0%	49.6%
<u>Accommodation</u>		
- Directly with the accommodation	35.6%	37.4%
- Tour Operator or Travel Agency	64.4%	62.6%

### Where do they stay?

	Gran Canaria	<b>Canary Islands</b>
1-2-3* Hotel	14.4%	11.7%
4* Hotel	32.2%	37.7%
5* Hotel / 5* Luxury Hotel	9.3%	9.7%
Aparthotel / Tourist Villa	20.1%	19.1%
House/room rented in a private dwelling	6.4%	6.5%
Private accommodation (1)	11.9%	9.5%
Others (Cottage, cruise, camping,)	5.6%	5.8%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



### What do they book?

	Gran Canaria	Canary Islands
Room only	34.2%	29.0%
Bed and Breakfast	16.7%	14.5%
Half board	19.2%	20.3%
Full board	2.9%	3.3%
All inclusive	27.0%	32.8%

### Other expenses

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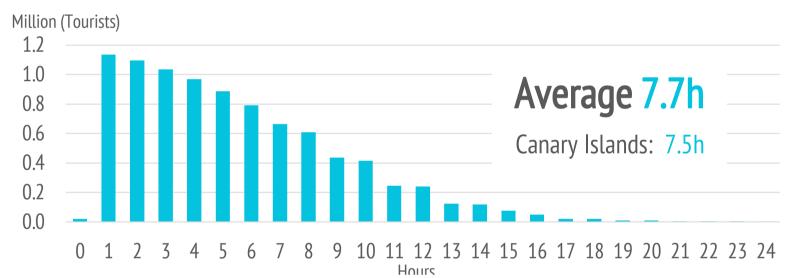
	<b>Gran Canaria</b>	<b>Canary Islands</b>
Restaurants or cafes	71.4%	63.7%
Supermarkets	61.4%	54.6%
Car rental	25.2%	31.7%
Organized excursions	13.3%	18.4%
Taxi, transfer, chauffeur service	51.0%	43.6%
Theme Parks	3.5%	4.5%
Sport activities	5.7%	6.1%
Museums	3.7%	4.4%
Flights between islands	3.1%	5.2%

### Activities in the Canary Islands

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Outdoor time per day	Gran Canaria	Canary Islands
0 hours	1.8%	2.0%
1 - 2 hours	8.9%	8.9%
3 - 6 hours	32.0%	33.2%
7 - 12 hours	46.6%	47.3%
More than 12 hours	10.6%	8.6%

### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	Gran Canaria	<b>Canary Islands</b>
Walk, wander	70.6%	72.6%
Beach	70.4%	66.5%
Swimming pool, hotel facilities	50.7%	53.3%
Explore the island on their own	45.7%	49.7%
Swim	29.5%	30.4%
Taste Canarian gastronomy	26.1%	27.0%
Hiking	19.5%	19.8%
Nightlife / concerts / shows	14.6%	11.8%
Wineries / markets / popular festivals	9.8%	11.1%
Museums / exhibitions	9.3%	10.2%
Organized excursions	9.2%	12.5%
Running	7.7%	7.2%
Sea excursions / whale watching	7.3%	9.3%
Theme parks	7.1%	8.1%
Other Nature Activities	6.3%	7.9%
Beauty and health treatments	5.1%	5.2%
Practice other sports	4.9%	4.7%
Astronomical observation	3.6%	4.1%
Cycling / Mountain bike	3.2%	3.9%
Golf	2.5%	2.2%
Scuba Diving	2.4%	2.8%
Surg	2.2%	2.8%
Windsurf / Kitesurf	0.6%	1.3%
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<sup>\*</sup> Multi-choise question

GRAN CANARIA CANARY ISLANDS

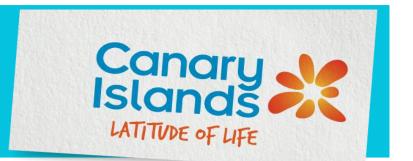
BEACH 70.4%

66.5%



34.2% of tourists book room only

(Canary Islands: 29%)



### Which places do they visit in Gran Canaria?

%	Absolute
50.5%	589,601
46.4%	542,267
39.9%	465,701
22.8%	266,628
21.6%	251,808
16.0%	186,308
14.8%	172,371
13.7%	159,525
7.3%	84,685
	50.5% 46.4% 39.9% 22.8% 21.6% 16.0% 14.8% 13.7%

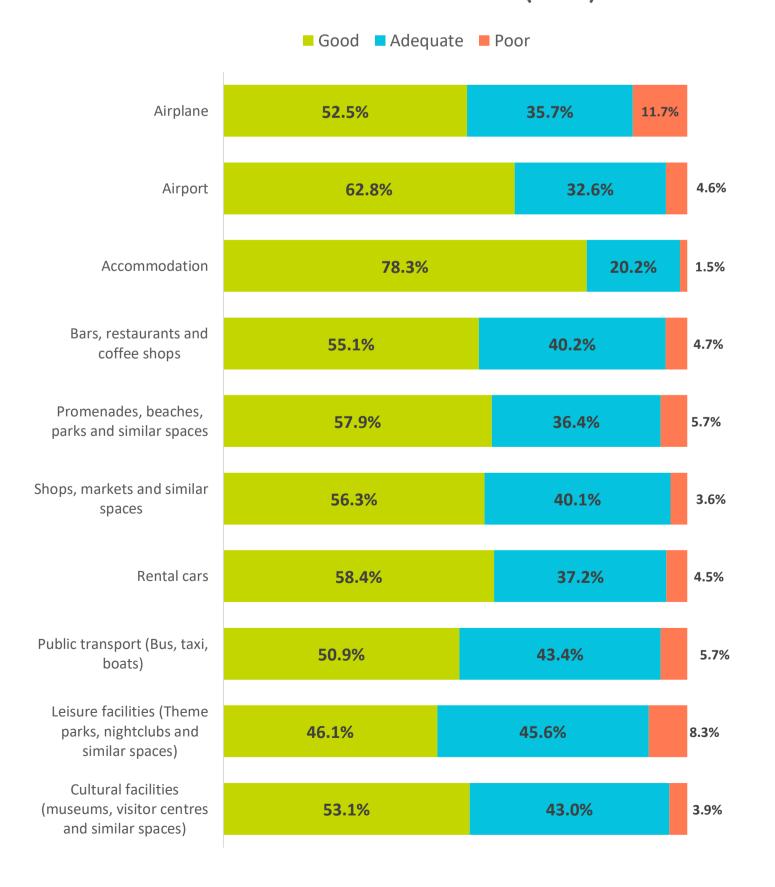
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# 5 in 10 tourists in Gran Canaria visit Maspalomas Dunes nature reserve

### Health safety\*

Planning the trip: Importance	Gran Canaria	Canary Islands
Average rating (scale 0-10)	8.09	8.19
During the stay: Rate	Gran Canaria	<b>Canary Islands</b>
Average rating (scale 0-10)	8.39	8.53

### **HEALTH SAFETY MEASURES (RATE)**



### How many islands do they visit during their trip?

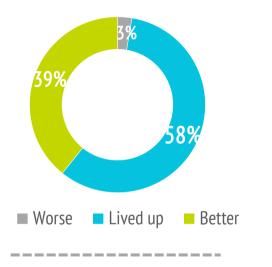
	Gran Canaria	<b>Canary Islands</b>
One island	93.5%	90.8%
Two islands	5.3%	7.2%
Three or more islands	1.2%	2.0%

### How do they rate the Canary Islands?

Satisfaction (scale 0-10)	Gran Canaria	Canary Islands
Average rating	8.64	8.70

<b>Experience in the Canary Islands</b>	Gran Canaria	Canary Islands
Worse or much worse than expected	2.6%	2.9%
Lived up to expectations	58.1%	56.1%
Better or much better than expected	39.2%	41.0%

Future intentions (scale 1-10)	<b>Gran Canaria</b>	<b>Canary Islands</b>
Return to the Canary Islands	8.78	8.82
Recommend visiting the Canary Islands	8.91	8.99







Experience in the Canary Islands

Gran Canaria: Repeat tourists

Canary Islands: Repeat tourists

Gran Canaria: At least 10 previous visits

Canary Islands: At least 10 previous visits

Return to the Canary Islands

Recommend visiting the Canary Islands

22.2%

### How many are loyal to the Canary Islands?

 on Gran Canaria
 in the Canary Islands

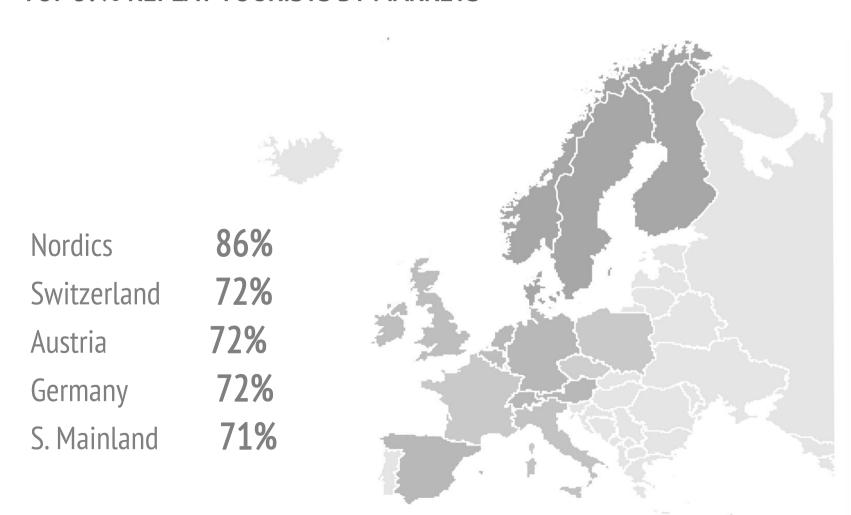
 73.0%
 48.6%

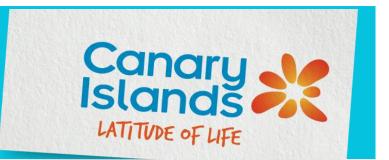
 18.1%
 6.7%

 78.9%
 75.2%

27.7%

#### **TOP 5: % REPEAT TOURISTS BY MARKETS**

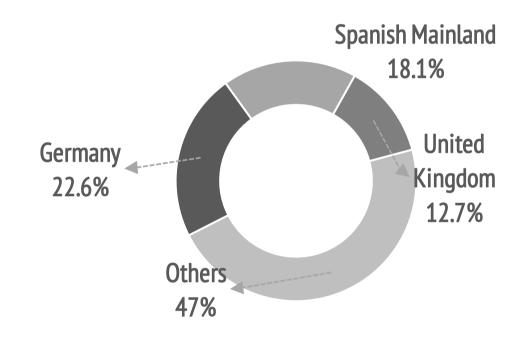




### Where are they from?

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	%	Absolute
Germany	22.6%	261,379
Spanish Mainland	18.1%	209,216
United Kingdom	12.7%	147,378
Sweden	8.9%	103,407
Norway	7.5%	87,196
Netherlands	5.4%	62,077
Finland	3.6%	42,193
Denmark	3.5%	40,104
Belgium	2.4%	27,982
Italy	2.3%	26,959
France	2.3%	26,101
Switzerland	2.0%	22,974
Poland	1.6%	18,863
Ireland	1.4%	15,943
Austria	0.8%	9,705
Czech Republic	0.6%	6,547
Luxembourg	0.4%	4,562
Others	4.0%	46,073



### Who do they come with?

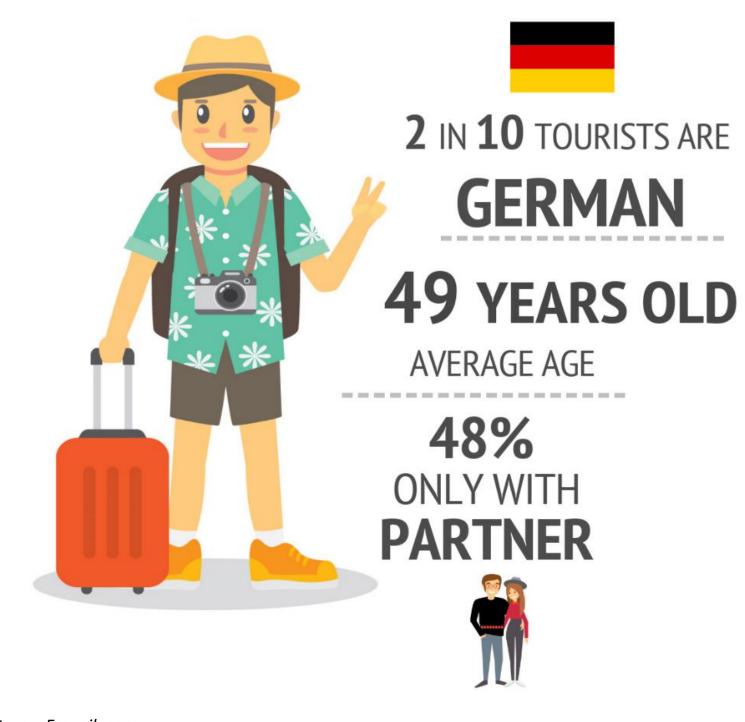
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	<b>Gran Canaria</b>	<b>Canary Islands</b>
Unaccompanied	15.8%	12.0%
Only with partner	48.5%	50.3%
Only with children (< 13 years old)	4.4%	4.8%
Partner + children (< 13 years old)	3.8%	5.1%
Other relatives	6.5%	7.6%
Friends	7.5%	6.7%
Work colleagues	1.1%	0.7%
Organized trip	0.3%	0.4%
Other combinations (1)	12.1%	12.4%
(1) Different situations have been isolated		
Tourists with children	11.8%	13.9%
- Between 0 and 2 years old	1.2%	1.4%
- Between 3 and 12 years old	9.7%	11.5%
- Between 0 -2 and 3-12 years	0.9%	1.1%
Tourists without children	88.2%	86.1%
Group composition:		
- 1 person	18.4%	15.4%
- 2 people	58.0%	57.7%
- 3 people	8.9%	10.2%
- 4 or 5 people	12.0%	13.8%
- 6 or more people	2.8%	2.9%
Average group size:	2.33	2.40

### Who are they?



	Gran Canaria	<b>Canary Islands</b>
<u>Gender</u>		
Men	51.0%	49.8%
Women	49.0%	50.2%
<u>Age</u>		
Average age (tourist > 15 years old)	49.0	47.8
Standard deviation	15.8	15.8
Age range (> 15 years old)		
16 - 24 years old	7.1%	7.6%
25 - 30 years old	8.9%	10.3%
31 - 45 years old	25.4%	26.6%
46 - 60 years old	31.8%	31.4%
Over 60 years old	26.9%	24.1%
Occupation		
Salaried worker	48.8%	50.9%
Self-employed	10.9%	12.0%
Unemployed	1.6%	1.4%
Business owner	11.5%	10.4%
Student	3.6%	3.8%
Retired	21.7%	19.8%
Unpaid domestic work	0.5%	0.5%
Others	1.4%	1.2%
Annual household income level		
Less than €25,000	13.7%	15.3%
€25,000 - €49,999	36.5%	37.6%
€50,000 - €74,999	25.2%	23.7%
More than €74,999	24.6%	23.4%
Education level		
No studies	2.2%	3.7%
Primary education	3.2%	2.4%
Secondary education	24.9%	21.8%
Higher education	69.7%	72.1%



Pictures: Freepik.com