

How many are they and how much do they spend?



	LZ	FUE	GC	TFE	LP
TOURISTS					
Tourist arrivals (FRONTUR) (*)	291	37	82	150	0.3
Tourist arrivals > 15 years old (EGT) (*)	236	34	65	124	0.4
- book holiday package (*)	81	10	31	42	
- do not book holiday package (*)	155	24	34	82	
- % tourists who book holiday package	34.3%	29.6%	47.8%	34.1%	
(*) Thousands of tourists					











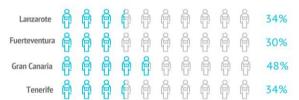
GC FUE 36,707 81,890

149,762

LP TFF

337

% TOURISTS WHO BOOK HOLIDAY PACKAGE



	LZ	FUE	GC	TFE	LP
Expenditure per tourist (€)	1,214	1,094	1,183	1,206	
- book holiday package	1,214	1,160	1,097	1,342	
- holiday package	893	743	811	878	
- others	357	417	286	464	
- do not book holiday package	1,195	1,066	1,262	1,135	
- flight	324	244	311	279	
- accommodation	441	389	482	418	
- others	429	434	469	438	
Average lenght of stay	8.25	8.69	8.48	8.46	
- book holiday package	7.95	7.94	7.94	8.49	
- do not book holiday package	8.40	9.00	8.97	8.44	
Average daily expenditure (€)	151.7	137.8	150.8	155.3	
- book holiday package	161.5	147.8	144.4	168.2	
- do not book holiday package	146.6	133.6	156.7	148.7	
Total turnover (> 15 years old) (€m)	286	38	77	149	
- book holiday package	101	12	34	57	
- do not book holiday package	185	26	43	93	
AVERAGE LENGHT					
OF STAY 8.25	8.69	8	3.48	8.46	
inights)					



1,214 1,206 1,183 1,094

FUE Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports.

LZ

Importance of each factor in the destination choice

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	LZ	FUE	GC	TFE	LP
Climate	83.4%	76.6%	74.6%	84.4%	0.0%
Safety	73.8%	65.6%	71.9%	67.5%	55.6%
Accommodation supply	63.9%	60.5%	57.6%	57.3%	55.6%
Price	57.3%	55.9%	53.0%	59.8%	55.6%
Tranquility	56.4%	58.3%	53.7%	47.6%	55.6%
Effortless trip	49.8%	48.6%	49.2%	48.2%	0.0%
European belonging	45.2%	42.5%	46.0%	42.8%	55.6%
Sea	36.7%	39.2%	46.1%	37.7%	0.0%
Beaches	34.1%	38.7%	38.8%	36.4%	0.0%
Environment	33.3%	36.3%	34.1%	35.7%	55.6%
Fun possibilities	26.8%	17.1%	34.5%	42.2%	0.0%
Gastronomy	32.9%	25.6%	27.2%	28.6%	0.0%
Authenticity	21.5%	18.6%	22.0%	20.3%	55.6%
Landscapes	18.0%	17.7%	21.1%	23.2%	55.6%
Shopping	13.8%	10.5%	17.2%	18.2%	0.0%
Nightlife	10.5%	2.2%	22.6%	16.1%	0.0%
Exoticism	8.6%	8.1%	10.1%	11.5%	55.6%
Culture	7.5%	10.2%	7.6%	8.3%	0.0%
Historical heritage	5.6%	8.3%	4.2%	4.5%	0.0%
Hiking trail network	4.7%	4.1%	3.7%	6.2%	55.6%

Each aspect is rated individually ("Not important", "Somewhat", "Quite", "Very important")

% of tourists who indicate that the factor is "very important" in their choice.

% TOURISTS WHO CHOOSE FUN POSSIBILITIES



What is the main motivation for their holidays?

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	LZ	FUE	GC	TFE	LP
Rest	70.9%	71.3%	70.1%	61.9%	
Enjoy family time	16.1%	14.2%	17.4%	14.8%	
Have fun	5.6%	2.6%	7.7%	14.7%	
Explore the destination	5.6%	8.7%	2.5%	5.3%	
Practice their hobbies	0.2%	0.5%	0.0%	1.1%	
Other reasons	1.8%	2.6%	2.3%	2.3%	

How far in advance do they book their trip?

LZ	FUE	GC	TFE	LP
0.2%	0.0%	0.0%	0.6%	

	LZ	FUE	GC	TFE	LP
The same day	0.2%	0.0%	0.0%	0.6%	
Between 1 and 30 days	15.4%	22.9%	15.2%	21.4%	
Between 1 and 2 months	20.3%	31.1%	20.4%	22.4%	
Between 3 and 6 months	36.3%	32.6%	39.6%	34.4%	
More than 6 months	27.8%	13.4%	24.8%	21.2%	

GC

TFE



What channels did they use to get information about the trip? Q

	LZ	FUE	GC	TFE	LP
Previous visits to the Canary Islands	67.0%	67.6%	54.9%	62.6%	
Friends or relatives	29.9%	18.2%	26.7%	30.0%	
Internet or social media	57.8%	57.5%	47.6%	55.5%	
Mass Media	0.3%	0.7%	1.9%	0.6%	
Travel guides and magazines	5.0%	4.7%	5.6%	5.0%	
Travel Blogs or Forums	5.8%	5.7%	4.7%	4.1%	
Travel TV Channels	0.3%	1.2%	1.2%	1.3%	
Tour Operator or Travel Agency	19.8%	9.7%	22.0%	10.2%	
Public administrations or similar	0.3%	0.0%	0.3%	0.6%	
Others	1.3%	2.5%	3.7%	2.9%	

^{*} Multi-choise question

With whom did they book their flight and accommodation? •

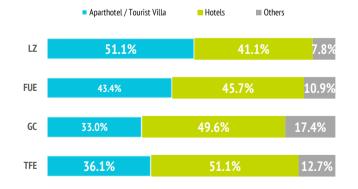
	LZ	FUE	GC	TFE	LP
Flight					
- Directly with the airline	65.9%	62.8%	53.6%	72.3%	
- Tour Operator or Travel Agency	34.1%	37.2%	46.4%	27.7%	
Accommodation					
- Directly with the accommodation	54.7%	54.1%	40.7%	57.5%	
- Tour Operator or Travel Agency	45.3%	45.9%	59.3%	42.5%	

Where do they stay?					Ħ
	LZ	FUE	GC	TFE	LP
1-2-3* Hotel	7.7%	17.1%	14.3%	12.8%	
4* Hotel	27.1%	24.2%	28.4%	28.6%	
5* Hotel / 5* Luxury Hotel	6.3%	4.5%	6.9%	9.7%	
Aparthotel / Tourist Villa	51.1%	43.4%	33.0%	36.1%	
House/room rented in a private dwelling	3.9%	3.5%	5.4%	4.9%	
Private accommodation (1)	1 5%	5.5%	5.5%	5.0%	

2.5%

6.5%

⁽¹⁾ Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



What do they book?

Others (Cottage, cruise, camping,..)

	LZ	FUE	GC	TFE	LP
Room only	47.4%	53.2%	50.9%	48.4%	
Bed and Breakfast	16.9%	11.0%	11.7%	19.2%	
Half board	17.9%	14.4%	16.8%	14.4%	
Full board	2.3%	0.6%	1.7%	2.4%	
All inclusive	15.5%	20.8%	18.9%	15.6%	

Other expenses

Sport activities

	LZ	FUE	GC	TFE	LF
Restaurants or cafes	79.3%	71.2%	71.3%	64.5%	
Supermarkets	68.9%	65.8%	63.4%	69.0%	-
Car rental	15.5%	22.6%	10.1%	11.2%	-
Organized excursions	19.4%	22.8%	16.6%	21.0%	
Taxi, transfer, chauffeur service	57.5%	46.9%	56.1%	43.8%	
Theme Parks	8.3%	7.9%	8.6%	11.5%	

9.5%

10.3%

5.6%

8.7%

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Museums 4.3% 2.9% 2.3% 0.7% Flights between islands 7.3% 4.7% 3.2% 6.3%

Activities in the Canary Islands

Outdoor time per day	LZ	FUE	GC	TFE	LP
0 hours	0.9%	0.0%	1.0%	1.1%	
1 - 2 hours	7.8%	7.0%	12.7%	5.8%	
3 - 6 hours	35.5%	39.2%	35.1%	33.6%	
7 - 12 hours	47.3%	45.3%	42.3%	53.4%	
More than 12 hours	8.5%	8.5%	8.9%	6.1%	

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

■ 0 hours ■ More than 1 hour ■ More than 3 hours ■ More than 7 hours ■ More than 12 hours



Activities in the Canary Islands	LZ	FUE	GC	TFE	LP
Walk, wander	84.2%	79.4%	71.6%	74.7%	
Swimming pool, hotel facilities	76.2%	63.4%	73.2%	75.3%	
Beach	66.8%	64.3%	69.1%	63.6%	
Explore the island on their own	32.1%	37.7%	28.5%	28.9%	
Nightlife / concerts / shows	28.8%	19.5%	37.7%	28.4%	
Taste Canarian gastronomy	24.7%	25.6%	18.7%	17.9%	
Theme parks	12.5%	19.1%	15.6%	25.5%	
Organized excursions	15.6%	17.0%	11.1%	19.0%	
Sport activities	13.6%	15.4%	10.0%	11.9%	
Wineries / markets / popular festivals	11.8%	14.3%	9.9%	7.5%	
Sea excursions / whale watching	6.0%	6.2%	14.7%	13.7%	
Beauty and health treatments	6.8%	11.9%	12.0%	10.9%	
Activities at sea	8.0%	9.4%	7.7%	8.3%	
Museums / exhibitions	6.1%	3.4%	5.3%	4.0%	
Nature activities	3.0%	4.5%	5.5%	6.3%	
Astronomical observation	1.2%	1.0%	1.5%	0.9%	

CANARY ISLANDS

* Multi-choise question

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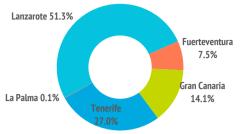


Which island do they choose?

1.4.5

Which is the most visited place in each island?

LANZAROTE



How many islands do they visit during their trip?



22%



FUERTEVENTURA

33% **DUNAS DE** CORRALEJO

À

ΙP

TEE

21%
PARQUE NACIONAL
DEL TEIDE





The data refers to % of tourists on each island who have visited the place.

One island	91.4%	93.6%	93.8%	91.7%	
Two islands	8.4%	6.0%	5.7%	8.3%	
Three or more islands	0.2%	0.5%	0.6%	0.0%	

% TOURISTS VISITNG MORE THAN ONE ISLAND

17

FUE

GC



Internet usage during their trip

* Multi-choise question

* Multi-choise question

	LZ	FUE	GC	TFE	LP
Research					
- Tourist package	15.2%	11.7%	16.9%	17.1%	
- Flights	13.1%	15.7%	9.6%	17.1%	
- Accommodation	16.1%	19.8%	15.8%	17.0%	
- Transport	16.8%	24.0%	18.0%	19.4%	
- Restaurants	33.6%	27.8%	31.7%	32.9%	
- Excursions	24.4%	26.5%	30.7%	30.2%	
- Activities	32.1%	32.0%	34.6%	42.2%	
Book or purchase					
- Tourist package	29.9%	35.0%	35.9%	33.1%	
- Flights	71.5%	68.3%	77.9%	73.3%	
- Accommodation	67.4%	63.3%	69.2%	70.0%	
- Transport	42.2%	53.0%	56.3%	49.8%	
- Restaurants	11.8%	18.4%	11.3%	15.7%	
- Excursions	10.5%	14.8%	8.9%	13.0%	
- Activities	9.8%	13.5%	9.5%	13.3%	

Internet usage in the Canary Islands	LZ	FUE	GC	TFE	LP
Did not use the Internet	10.9%	8.6%	12.8%	7.0%	
Used the Internet	89.1%	91.4%	87.2%	93.0%	
- Own Internet connection	33.7%	33.4%	30.9%	34.3%	
- Free Wifi connection	44.0%	47.4%	42.6%	38.9%	
Applications*					
- Search for locations or maps	54.2%	56.4%	53.5%	59.3%	
- Search for destination info	49.9%	42.1%	40.2%	50.3%	
- Share pictures or trip videos	49.3%	54.0%	48.7%	49.5%	
- Download tourist apps	5.9%	5.2%	6.1%	5.2%	
- Others	24 9%	21 2%	22 9%	21.4%	

How do they rate the Canary Islands?						
Satisfaction (scale 0-10)	LZ	FUE	GC	TFE	LP	
Average rating	8.75	8.67	8.71	8.47		
Experience in the Canary Islands	LZ	FUE	GC	TFE	LP	
Worse or much worse than expected	1.8%	1.3%	4.1%	4.1%		
Lived up to expectations	55.5%	66.3%	50.0%	49.4%		
Better or much better than expected	42.7%	32.4%	45.9%	46.5%		
Future intentions (scale 1-10)	LZ	FUE	GC	TFE	LP	
Return to the Canary Islands	8.95	9.15	8.76	8.60		
Recommend visiting the Canary Islanc	9.13	9.12	8.86	8.82		

BETTER OR MUCH BETTER EXPERIENCE THAN EXPECTED

Lanzarote //////// 42.7% Tenerife /////////// 46.5%

How many are loyal to the Canary Islands?



	LZ	FUE	GC	TFE	LP
Repeat tourists of the island	79.2%	70.0%	70.2%	71.0%	
At least 10 previous visits	15.9%	12.2%	14.1%	5.3%	
Repeat tourists	84.3%	93.3%	79.9%	79.0%	
At least 10 previous visits	26.5%	21.1%	26.7%	17.0%	

REPEAT TOURIST OF EACH ISLAND



79.2%

Lanzarote



Gran Canaria





Fuerteventura

Tenerife



Where does the flight come from?



	LZ	FUE	GC	TFE	LP
Ireland	92.7%	93.6%	91.4%	91.8%	
United Kingdom	6.4%	5.1%	1.4%	6.7%	
Spanish Mainland	0.6%	0.9%	3.8%	1.0%	
Norway	0.2%	0.0%	2.5%	0.3%	
Germany	0.0%	0.5%	0.0%	0.0%	
Others	0.0%	0.0%	1.0%	0.2%	

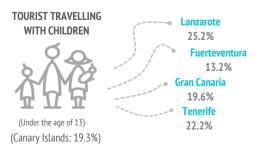
SHARE OF TOURIST BY ORIGIN OF THE FLIGHT



Who do they come with?

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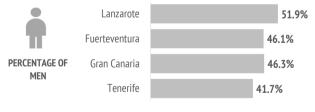
	LZ	FUE	GC	TFE	LI
Unaccompanied	4.1%	7.0%	11.6%	5.9%	-
Only with partner	46.1%	53.8%	48.5%	42.8%	-
Only with children (< 13 years old)	5.7%	6.7%	5.6%	7.7%	-
Partner + children (< 13 years old)	8.7%	1.9%	5.6%	5.8%	-
Other relatives	17.4%	14.0%	15.4%	16.1%	-
Friends	4.0%	4.9%	4.9%	7.8%	-
Work colleagues	0.0%	0.0%	0.5%	0.2%	-
Organized trip	0.4%	0.0%	0.5%	0.3%	-
Other combinations (1)	13.7%	11.8%	7.3%	13.2%	-
(1) Different situations have been isolated					
Tourists with children	25.2%	13.2%	19.6%	22.2%	-
- Between 0 and 2 years old	2.5%	0.0%	1.7%	1.8%	-
- Between 3 and 12 years old	21.5%	12.1%	15.9%	17.9%	-
- Between 0 -2 and 3-12 years	1.3%	1.1%	2.0%	2.5%	-
Tourists without children	74.8%	86.8%	80.4%	77.8%	-
Group composition:					
- 1 person	7.4%	12.0%	16.3%	10.5%	-
- 2 people	49.4%	57.7%	51.0%	50.3%	-
- 3 people	11.6%	10.7%	12.4%	11.2%	-
- 4 or 5 people	26.4%	16.7%	17.4%	23.4%	-
- 6 or more people	5.2%	2.9%	2.8%	4.6%	-
Average group size:	2.90	2.51	2.52	2.78	-



Who are they?



	LZ	FUE	GC	TFE	LP
Gender					
Men	51.9%	46.1%	46.3%	41.7%	
Women	48.1%	53.9%	53.7%	58.3%	
Age					
Average age (tourist > 15 years old)	48.8	52.3	48.0	42.9	
Standard deviation	14.2	13.6	15.3	15.3	
Age range (> 15 years old)					
16 - 24 years old	4.5%	2.2%	7.3%	12.3%	
25 - 30 years old	6.6%	4.6%	8.1%	11.8%	
31 - 45 years old	30.0%	22.7%	29.0%	35.4%	
46 - 60 years old	34.6%	39.9%	31.3%	25.6%	
Over 60 years old	24.3%	30.5%	24.3%	14.9%	
Occupation					
Salaried worker	61.6%	54.0%	57.9%	60.7%	
Self-employed	10.5%	9.3%	9.2%	12.7%	
Unemployed	0.4%	0.0%	2.9%	1.2%	
Business owner	3.7%	11.7%	7.3%	6.4%	
Student	1.9%	1.4%	2.9%	4.1%	
Retired	19.0%	23.6%	15.8%	12.1%	
Unpaid domestic work	2.1%	0.0%	2.5%	2.3%	
Others	0.8%	0.0%	1.6%	0.3%	
Annual household income level					
Less than €25,000	11.1%	6.5%	13.5%	12.0%	
€25,000 - €49,999	30.7%	35.2%	33.0%	38.0%	
€50,000 - €74,999	28.5%	35.5%	28.9%	22.6%	
More than €74,999	29.7%	22.8%	24.5%	27.4%	
Education level					
No studies	3.8%	2.3%	4.5%	4.0%	
Primary education	1.7%	0.3%	2.0%	1.4%	
Secondary education	20.9%	23.5%	20.0%	16.8%	
Higher education	73.6%	73.8%	73.5%	77.9%	
0					





% OF TOURISTS TRAVELLING ONLY WITH PARTNER

