

How many are they and how much do they spend?



	2019Q1	2019Q2	2019Q3	2019Q4	2019
TOURISTS					
Tourist arrivals (FRONTUR) (*)	123	158	178	127	585
Tourist arrivals > 15 years old (EGT) (*)	104	131	139	114	487
book holiday package (*)	31	49	56	41	177
do not book holiday package (*)	73	82	83	73	310
- % tourists who book holiday package	29.9%	37.4%	40.4%	35.8%	36.3%

(*) Thousand of tourists

TOURISTS









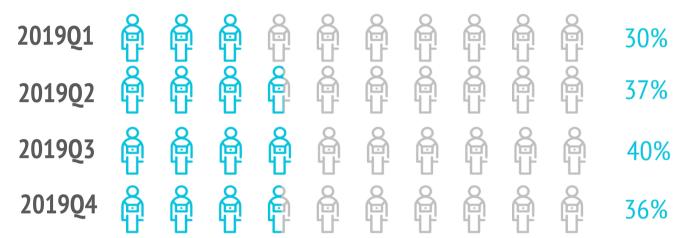
103,634

130,558

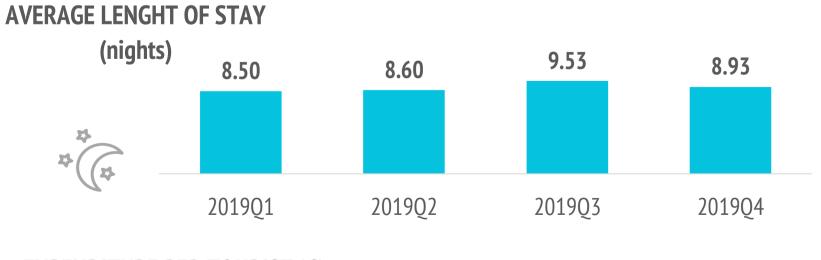
139,022

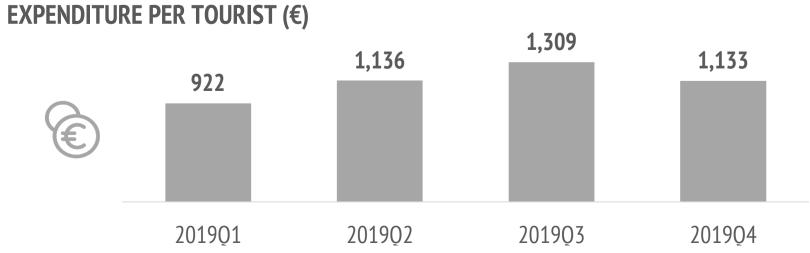
2019Q4 114,056

% TOURISTS WHO BOOK HOLIDAY PACKAGE



	2019Q1	2019Q2	2019Q3	2019Q4	2019
Expenditure per tourist (€)	922	1,136	1,309	1,133	1,139
- book holiday package	930	1,198	1,251	1,046	1,133
- holiday package	654	811	855	712	775
- others	276	387	396	334	358
- do not book holiday package	919	1,100	1,348	1,181	1,143
- flight	176	300	343	315	286
- accommodation	353	380	514	419	419
- others	391	419	492	447	438
Average lenght of stay	8.50	8.60	9.53	8.93	8.92
- book holiday package	7.01	8.01	8.52	7.61	7.91
- do not book holiday package	9.13	8.95	10.21	9.66	9.50
Average daily expenditure (€)	121.2	146.3	150.1	144.2	141.5
- book holiday package	132.6	154.4	152.9	142.3	147.3
- do not book holiday package	116.3	141.4	148.1	145.3	138.2
Total turnover (> 15 years old) (€m)	96	148	182	129	555
- book holiday package	29	59	70	43	200
- do not book holiday package	67	90	112	86	355





Importance of each factor in the destination choice

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	2019Q1	2019Q2	2019Q3	2019Q4	2019
Climate	79.7%	81.2%	81.0%	82.4%	81.1%
Safety	63.4%	70.8%	69.5%	65.7%	67.6%
Accommodation supply	54.2%	62.8%	65.1%	60.3%	61.0%
Price	60.0%	58.5%	59.2%	54.5%	58.1%
Tranquility	55.7%	55.1%	56.0%	52.1%	54.8%
European belonging	50.3%	43.4%	43.5%	46.6%	45.6%
Effortless trip	42.4%	46.3%	45.2%	45.5%	45.0%
Sea	39.8%	40.1%	38.8%	41.6%	40.0%
Beaches	34.0%	38.5%	37.1%	39.4%	37.4%
Environment	33.7%	35.1%	38.6%	35.6%	35.9%
Fun possibilities	20.5%	30.9%	38.8%	24.8%	29.5%
Gastronomy	25.2%	27.7%	25.8%	29.0%	26.9%
Authenticity	20.8%	21.0%	22.7%	22.7%	21.8%
Landscapes	21.1%	21.2%	19.9%	15.2%	19.4%
Shopping	11.1%	18.2%	18.3%	11.2%	15.1%
Nightlife	8.1%	11.8%	17.0%	14.1%	13.0%
Exoticism	8.6%	11.4%	13.2%	8.9%	10.7%
Culture	9.9%	8.0%	10.3%	7.8%	9.0%
Historical heritage	6.5%	7.8%	7.5%	5.8%	7.0%
Hiking trail network	6.8%	2.7%	1.6%	5.3%	3.9%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important" of tourists who indicate that the factor is "very important" in their choice.

% TOURISTS WHO CHOOSE GASTRONOMY

 2019Q1
 2019Q3

 25%
 26%

 2019Q2
 2019Q4

 28%
 29%

What is the main motivation for their holidays?



	2019Q1	2019Q2	2019Q3	2019Q4	2019
Rest	77.3%	68.9%	61.3%	71.6%	69.1%
Enjoy family time	7.4%	17.2%	21.8%	10.5%	14.8%
Have fun	8.3%	9.6%	12.6%	10.5%	10.4%
Explore the destination	5.4%	3.0%	3.4%	6.3%	4.4%
Practice their hobbies	0.1%	0.5%	0.2%	0.5%	0.3%
Other reasons	1.5%	0.8%	0.7%	0.7%	0.9%

How far in advance do they book their trip?

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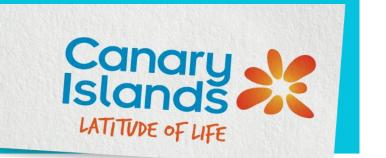
	2019Q1	2019Q2	2019Q3	2019Q4	2019
The same day	0.0%	0.6%	0.0%	0.3%	0.2%
Between 1 and 30 days	25.6%	18.6%	15.0%	20.2%	19.4%
Between 1 and 2 months	27.3%	19.3%	18.5%	24.7%	22.0%
Between 3 and 6 months	36.7%	42.6%	36.9%	38.8%	38.8%
More than 6 months	10.5%	18.9%	29.7%	16.1%	19.5%

% TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE



2019Q1	///////////////////////////////////////
2019Q2	///////////////////////////////////////
2019Q3	
2019Q4	///////////////////////////////////////

Picture: Freepik.com



11%

2019Q4

What channels did they use to get information about the trip?

	2019Q1	2019Q2	2019Q3	2019Q4	2019
Previous visits to the Canary Islands	64.1%	65.0%	65.5%	62.4%	64.4%
Friends or relatives	27.5%	31.0%	29.8%	26.3%	28.8%
Internet or social media	56.1%	52.3%	55.7%	53.8%	54.4%
Mass Media	1.3%	1.5%	1.3%	1.1%	1.3%
Travel guides and magazines	5.0%	4.6%	3.8%	6.3%	4.9%
Travel Blogs or Forums	3.2%	3.1%	6.2%	3.3%	4.1%
Travel TV Channels	0.7%	0.7%	0.4%	0.9%	0.7%
Tour Operator or Travel Agency	17.3%	16.3%	16.8%	12.6%	15.8%
Public administrations or similar	0.0%	0.0%	0.4%	0.2%	0.2%
Others	0.7%	2.4%	1.4%	1.9%	1.6%

With whom did they book their flight and accommodation?

	2019Q1	2019Q2	2019Q3	2019Q4	2019
Flight					
- Directly with the airline	71.8%	65.3%	61.0%	64.1%	65.2%
- Tour Operator or Travel Agency	28.2%	34.7%	39.0%	35.9%	34.8%
Accommodation					
- Directly with the accommodation	50.4%	50.0%	51.3%	51.1%	50.7%
- Tour Operator or Travel Agency	49.6%	50.0%	48.7%	48.9%	49.3%

Where do they stay?

* Multi-choise question

	2019Q1	2019Q2	2019Q3	2019Q4	2019
1-2-3* Hotel	7.6%	10.8%	7.0%	5.5%	7.8%
4* Hotel	31.5%	30.8%	30.0%	31.8%	31.0%
5* Hotel / 5* Luxury Hotel	5.9%	9.2%	6.6%	7.8%	7.4%
Aparthotel / Tourist Villa	39.3%	37.2%	48.6%	40.8%	41.8%
House/room rented in a private dwelling	6.9%	3.9%	3.0%	5.9%	4.7%
Private accommodation (1)	4.4%	4.4%	1.9%	4.4%	3.7%
Others (Cottage, cruise, camping,)	4.4%	3.7%	2.8%	3.8%	3.6%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.

What do they book?

	2019Q1	2019Q2	2019Q3	2019Q4	2019
Room only	43.1%	38.5%	45.8%	47.2%	43.6%
Bed and Breakfast	18.0%	20.9%	18.3%	21.2%	19.6%
Half board	19.4%	15.6%	14.6%	16.8%	16.4%
Full board	6.3%	3.3%	1.8%	1.5%	3.1%
All inclusive	13.1%	21.7%	19.5%	13.3%	17.3%

43.6% of Irish book all inclusive.

43.1%
2019Q1







47.2% 2019Q4

2019Q3

Other expenses

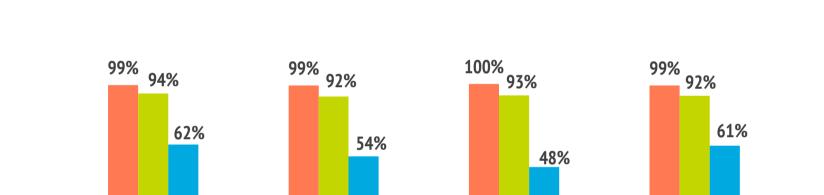
	2019Q1	2019Q2	2019Q3	2019Q4	TOTAL
Restaurants or cafes	74.0%	68.4%	73.9%	77.2%	73.2%
Supermarkets	62.5%	56.3%	66.4%	60.4%	61.4%
Car rental	15.7%	12.3%	15.6%	11.8%	13.9%
Organized excursions	15.1%	20.3%	21.2%	18.3%	19.0%
Taxi, transfer, chauffeur service	51.1%	53.7%	54.1%	52.9%	53.1%
Theme Parks	5.7%	10.7%	15.5%	6.8%	10.1%
Sport activities	5.8%	7.1%	12.8%	3.8%	7.7%
Museums	3.4%	3.4%	3.3%	5.3%	3.8%
Flights between islands	6.5%	6.2%	5.4%	6.4%	6.1%

Activities in the Canary Islands

Outdoor time per da	y 2019Q1	2019Q2	2019Q3	2019Q4	2019
0 hours	0.9%	1.1%	0.2%	1.1%	0.8%
1 - 2 hours	5.1%	7.1%	7.1%	6.4%	6.5%
3 - 6 hours	32.3%	37.6%	45.1%	31.5%	37.2%
7 - 12 hours	52.2%	48.0%	39.9%	50.4%	47.1%
More than 12 hours	9.5%	6.3%	7.8%	10.6%	8.4%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

2019Q2



2019Q3

■ 0 hours ■ More than 1 hour ■ More than 3 hours ■ More than 7 hours ■ More than 12 hours

Activities in the Canary Islands	2019Q1	2019Q2	2019Q3	2019Q4	2019
Walk, wander	81.0%	75.1%	76.1%	80.9%	78.0%
Swimming pool, hotel facilities	62.4%	75.9%	82.4%	69.1%	73.3%
Beach	66.7%	68.1%	70.5%	67.1%	68.2%
Explore the island on their own	39.2%	30.9%	32.9%	31.5%	33.4%
Nightlife / concerts / shows	26.0%	29.3%	34.4%	32.0%	30.7%
Taste Canarian gastronomy	24.5%	23.1%	22.2%	22.8%	23.1%
Organized excursions	13.8%	13.9%	20.0%	15.7%	16.0%
Theme parks	5.9%	16.3%	23.9%	13.9%	15.7%
Sport activities	11.7%	13.1%	17.4%	11.1%	13.6%
Beauty and health treatments	11.2%	9.1%	10.1%	14.1%	11.0%
Sea excursions / whale watching	8.7%	11.2%	12.9%	9.5%	10.8%
Wineries / markets / popular festiva	10.0%	9.0%	11.4%	12.0%	10.6%
Activities at sea	9.0%	9.4%	13.4%	7.5%	10.0%
Museums / exhibitions	10.0%	8.8%	8.1%	6.9%	8.4%
Nature activities	8.2%	3.7%	4.9%	6.2%	5.6%
Astronomical observation	0.9%	1.8%	1.7%	1.9%	1.6%

* Multi-choise question

1%

2019Q1





Which island do they choose?



Tourists (> 15 years old)	2019Q1	2019Q2	2019Q3	2019Q4	2019
Lanzarote	51,056	72,068	75,452	56,952	255,528
Fuerteventura	7,021	10,116	6,893	7,797	31,826
Gran Canaria	15,006	14,187	17,171	16,440	62,805
Tenerife	30,177	34,187	39,507	32,866	136,737
La Palma	0	0	0	0	0

Share by islands 2019Q1 2019Q2 2019Q3 2019Q4 2019 49.9% **52.5%** 55.2% 54.3% Lanzarote 49.4% 6.8% 5.0% 6.8% **6.5%** 7.7% Fuerteventura 14.4% **12.9% Gran Canaria** 12.4% 14.5% 10.9% Tenerife 28.8% **28.1%** 29.2% 26.2% 28.4% La Palma 0.0% 0.0% 0.0% 0.0% **0.0%**

How many islands do they visit during their trip?

% TOURISTS BY ISLAND AND QUARTER OF TRIP

2019Q1

22%

32%

22%

24%

Fuerteventura

	2019Q1	2019Q2	2019Q3	2019Q4	2019
One island	92.0%	92.2%	92.2%	90.9%	91.8%
Two islands	7.4%	7.1%	7.4%	8.3%	7.5%
Three or more islands	0.5%	0.7%	0.5%	0.8%	0.6%

24%

23%

27%

26%

Gran Canaria

2019Q2



FUERTEVENTURA



MOST VISITED PLACES IN EACH ISLAND

LANZAROTE



25% **DUNAS DE CORRALEJO**

2019Q4

22%

25%

29%

24%

Tenerife

2019Q3

23% PARQUE NACIONAL

DEL TEIDE





44% **PUERTO DE** MOGÁN

Internet usage during their trip

20%

28%

30%

22%

Lanzarote

La Palma

The data refers to % of tourists on each island who have visited the place.

	2019Q1	2019Q2	2019Q3	2019Q4	2019
Research					
- Tourist package	15.5%	19.0%	18.3%	15.6%	17.3%
- Flights	10.6%	18.0%	16.2%	12.6%	14.7%
- Accommodation	12.3%	19.7%	17.2%	14.0%	16.1%
- Transport	14.9%	18.6%	20.7%	14.4%	17.5%
- Restaurants	29.9%	33.7%	36.9%	33.9%	33.9%
- Excursions	25.8%	25.5%	29.5%	23.3%	26.3%
- Activities	29.4%	31.7%	32.7%	26.8%	30.4%
Book or purchase					
- Tourist package	36.1%	31.9%	34.0%	34.6%	34.0%
- Flights	75.4%	69.5%	74.3%	77.8%	74.0%
- Accommodation	70.7%	65.4%	71.1%	72.1%	69.7%
- Transport	46.6%	40.6%	42.5%	48.5%	44.3%
- Restaurants	18.4%	18.4%	13.1%	14.5%	15.9%
- Excursions	11.3%	15.5%	11.8%	12.5%	12.8%
- Activities	13.6%	18.9%	17.6%	18.1%	17.2%
* Multi-choise question					

How do they rate the Canary Islands?

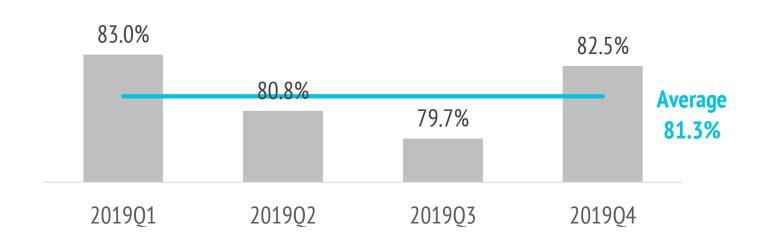
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Satisfaction (scale 0-10)	2019Q1	2019Q2	2019Q3	2019Q4	2019
Average rating	8.82	8.80	8.85	8.78	8.82
Experience in the Canary Islands	2019Q1	2019Q2	2019Q3	2019Q4	2019
Worse or much worse than expected	0.7%	2.5%	2.2%	1.5%	1.8%
Lived up to expectations	56.0%	55.9%	53.6%	61.7%	56.6%
Better or much better than expected	43.4%	41.6%	44.2%	36.8%	41.6%
Future intentions (scale 1-10)	2019Q1	2019Q2	2019Q3	2019Q4	2019
Return to the Canary Islands	9.22	8.87	8.86	9.06	8.98
Recommend visiting the Canary Islands	9.21	9.05	9.11	9.16	9.13

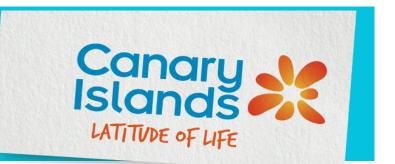
How many are loyal to the Canary Islands?

	2019Q1	2019Q2	2019Q3	2019Q4	2019
Repeat tourists	83.0%	80.8%	79.7%	82.5%	81.3%
Repeat tourists (last 5 years)	74.7%	75.8%	73.3%	79.0%	75.6%
Repeat tourists (last 5 years)(5 or more visits)	29.8%	25.1%	21.1%	27.1%	25.4%
At least 10 previous visits	25.4%	23.0%	20.4%	23.4%	22.9%

REPEAT TOURISTS



Internet usage in the Canary Islands	2019Q1	2019Q2	2019Q3	2019Q4	2019
Did not use the Internet	7.5%	6.8%	3.2%	7.3%	6.0%
Used the Internet	92.5%	93.2%	96.8%	92.7%	94.0%
- Own Internet connection	37.9%	37.7%	35.4%	33.3%	36.1%
- Free Wifi connection	43.0%	37.6%	44.0%	42.0%	41.6%
Applications*					
- Search for locations or maps	59.5%	52.6%	55.5%	55.6%	55.6%
- Search for destination info	44.1%	40.5%	47.4%	44.7%	44.3%
- Share pictures or trip videos	44.6%	53.7%	57.0%	49.3%	51.8%
- Download tourist apps	4.6%	7.9%	4.8%	5.3%	5.7%
- Others	28.7%	27.7%	22.2%	21.0%	24.8%
* Multi-choise question					

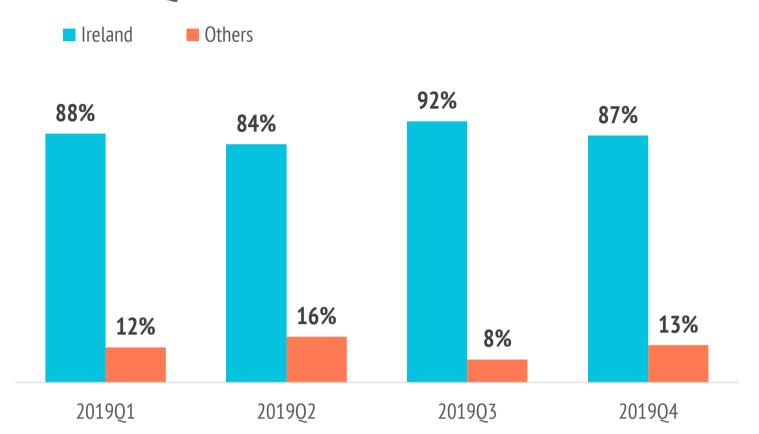


Where does the flight come from?



	2019Q1	2019Q2	2019Q3	2019Q4	2019
Ireland	87.6%	83.8%	91.9%	86.8%	87.6%
United Kigndom	9.2%	14.6%	6.9%	8.9%	9.9%
Spanish Mainland	1.2%	0.4%	1.2%	2.6%	1.3%
Others	2.0%	1.1%	0.0%	1.6%	1.1%

% TOURISTS BY QUARTER OF TRIP



Who do they come with?

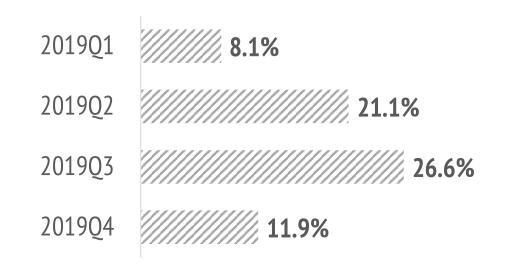
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	2019Q1	2019Q2	2019Q3	2019Q4	2019
Unaccompanied	8.1%	6.6%	3.2%	6.0%	5.8%
Only with partner	55.6%	42.3%	42.4%	57.1%	48.6%
Only with children (< 13 years old)	2.8%	5.0%	6.9%	4.1%	4.9%
Partner + children (< 13 years old)	2.5%	6.8%	8.3%	4.4%	5.8%
Other relatives	12.6%	19.6%	18.2%	13.7%	16.3%
Friends	9.7%	6.7%	5.7%	5.1%	6.7%
Work colleagues	0.0%	0.0%	0.0%	0.0%	0.0%
Organized trip	0.9%	0.6%	0.0%	0.0%	0.3%
Other combinations (1)	7.8%	12.4%	15.2%	9.7%	11.6%
(1) Different situations have been isolated					
Tourists with children	8.1%	21.1%	26.6%	11.9%	17.8%
- Between 0 and 2 years old	1.2%	1.3%	1.7%	0.6%	1.2%
- Between 3 and 12 years old	5.9%	18.4%	23.8%	11.3%	15.6%
- Between 0 -2 and 3-12 years (1.0%	1.3%	1.1%	0.0%	0.9%
Tourists without children	91.9%	78.9%	73.4%	88.1%	82.2%
Group composition:					
- 1 person	15.2%	11.3%	5.5%	9.6%	10.1%
- 2 people	62.2%	51.2%	48.3%	60.4%	54.9%
- 3 people	8.2%	13.4%	13.8%	10.7%	11.8%
- 4 or 5 people	13.0%	21.3%	26.4%	17.2%	20.0%
- 6 or more people	1.4%	2.7%	5.9%	2.1%	3.2%
Average group size:	2.33	2.66	3.01	2.48	2.65

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17.8% of Irish travel with children.

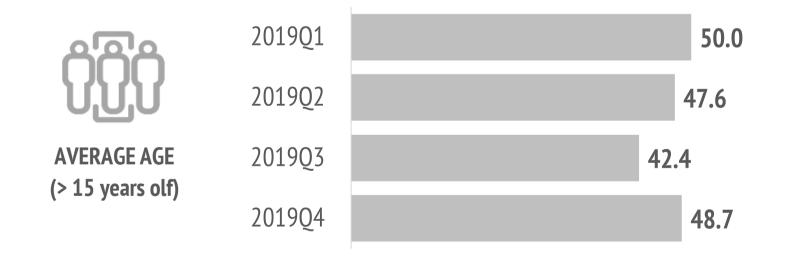




Who are they?

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	2019Q1	2019Q2	2019Q3	2019Q4	2019
Gender					
Men	45.6%	48.6%	44.5%	46.7%	46.4%
Women	54.4%	51.4%	55.5%	53.3%	53.6%
Age					
Average age (tourist > 15 years old)	50.0	47.6	42.4	48.7	46.9
Standard deviation	15.0	15.1	14.2	13.8	14.8
Age range (> 15 years old)					
16 - 24 years old	6.8%	7.7%	14.5%	4.7%	8.7%
25 - 30 years old	6.8%	7.0%	10.8%	7.1%	8.0%
31 - 45 years old	23.0%	32.8%	31.2%	27.2%	28.9%
46 - 60 years old	34.5%	28.8%	30.7%	39.5%	33.1%
Over 60 years old	28.9%	23.8%	12.8%	21.5%	21.2%
Occupation					
Salaried worker	49.3%	52.6%	66.9%	57.0%	57.0%
Self-employed	18.1%	13.3%	12.6%	12.2%	13.9%
Unemployed	0.2%	1.0%	0.5%	0.8%	0.7%
Business owner	3.2%	8.6%	3.8%	8.2%	6.0%
Student	3.0%	3.4%	4.8%	1.9%	3.4%
Retired	24.7%	19.5%	8.2%	17.2%	16.9%
Unpaid domestic work	0.6%	1.2%	3.1%	2.4%	1.9%
Others	0.9%	0.5%	0.0%	0.2%	0.4%
Annual household income level					
Less than €25,000	10.8%	11.1%	11.9%	8.2%	10.6%
€25,000 - €49,999	36.3%	32.8%	36.5%	40.8%	36.4%
€50,000 - €74,999	27.2%	29.1%	27.0%	21.2%	26.3%
More than €74,999	25.7%	27.0%	24.6%	29.8%	26.7%
Education level					
No studies	2.2%	2.5%	3.1%	5.3%	3.3%
Primary education	1.1%	2.3%	0.9%	0.3%	1.2%
Secondary education	22.2%	28.4%	20.6%	23.7%	23.8%
Higher education	74.5%	66.8%	75.3%	70.7%	71.8%





2019Q2





27%



25%



% SALARIED WORKED TOURISTS

2019Q4

