

TOURIST PROFILE BY QUARTER OF TRIP (2018)

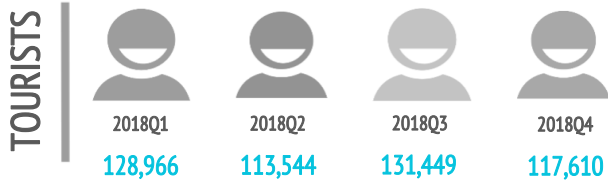
ITALY

How many are they and how much do they spend?

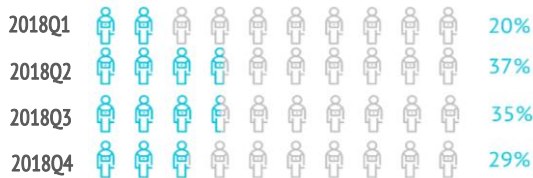


	2018Q1	2018Q2	2018Q3	2018Q4	2018
TOURISTS					
Tourist arrivals (FRONTUR) (*)	129.0	113.5	131.4	117.6	491.6
Tourist arrivals > 15 years old (EGT) (*)	115.8	102.7	115.2	108.7	442.4
- book holiday package (*)	23.5	37.5	39.9	31.9	132.9
- do not book holiday package (*)	92.3	65.2	75.3	76.8	309.5
- % tourists who book holiday package	20.3%	36.6%	34.7%	29.3%	30.0%

(*) Thousand of tourists

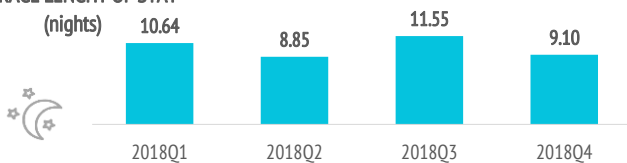


% TOURISTS WHO BOOK HOLIDAY PACKAGE

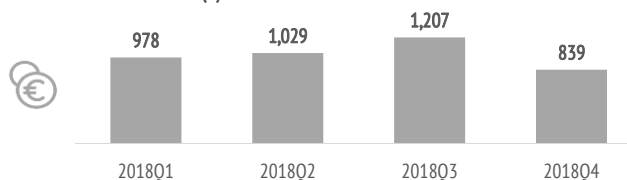


	2018Q1	2018Q2	2018Q3	2018Q4	2018
Expenditure per tourist (€)	978	1,029	1,207	839	1,015
- book holiday package	1,208	1,187	1,234	978	1,155
- holiday package	946	998	988	783	934
- others	261	189	246	194	220
- do not book holiday package	920	937	1,192	782	955
- flight	244	272	335	196	260
- accommodation	296	285	406	243	307
- others	380	379	450	343	388
Average length of stay	10.64	8.85	11.55	9.10	10.08
- book holiday package	8.52	7.80	8.84	7.18	8.09
- do not book holiday package	11.18	9.46	12.99	9.90	10.94
Average daily expenditure (€)	112.6	129.9	119.2	113.9	118.6
- book holiday package	151.4	158.1	145.2	140.4	148.8
- do not book holiday package	102.7	113.6	105.5	102.9	105.7
Total turnover (> 15 years old) (€m)	113	106	139	91	449
- book holiday package	28	45	49	31	153
- do not book holiday package	85	61	90	60	296

AVERAGE LENGTH OF STAY (nights)



EXPENDITURE PER TOURIST (€)



Importance of each factor in the destination choice



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Climate	79.3%	68.7%	71.9%	82.1%	75.6%
Tranquility	52.1%	55.2%	53.2%	58.1%	54.6%
Environment	53.0%	51.4%	57.1%	52.7%	53.7%
Landscapes	53.2%	49.9%	55.2%	54.8%	53.4%
Sea	47.0%	50.5%	58.4%	47.7%	51.0%
Beaches	43.8%	48.7%	53.6%	46.2%	48.1%
Safety	46.7%	41.8%	42.2%	45.2%	44.0%
European belonging	43.6%	36.4%	35.7%	47.0%	40.7%
Price	34.5%	31.6%	33.4%	35.2%	33.7%
Effortless trip	35.7%	29.9%	29.2%	33.8%	32.2%
Accommodation supply	24.9%	33.0%	30.0%	27.1%	28.6%
Authenticity	23.1%	24.6%	23.7%	27.2%	24.6%
Fun possibilities	18.6%	17.0%	21.9%	26.0%	20.9%
Hiking trail network	20.7%	14.7%	20.8%	25.4%	20.5%
Gastronomy	16.9%	21.7%	20.9%	18.8%	19.5%
Shopping	14.1%	11.7%	13.9%	15.7%	13.9%
Exoticism	12.6%	15.1%	11.3%	10.9%	12.4%
Nightlife	10.1%	11.4%	13.4%	13.4%	12.1%
Historical heritage	8.3%	9.4%	9.7%	12.8%	10.0%
Culture	7.5%	8.1%	9.8%	11.7%	9.3%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important") of tourists who indicate that the factor is "very important" in their choice.

% TOURISTS WHO CHOOSE BEACHES



What is the main motivation for their holidays?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Rest	51.1%	44.1%	51.2%	51.4%	49.6%
Enjoy family time	9.1%	16.6%	10.5%	12.5%	12.0%
Have fun	9.0%	6.7%	8.2%	7.5%	7.9%
Explore the destination	25.0%	29.4%	25.0%	26.4%	26.3%
Practice their hobbies	3.7%	1.6%	2.4%	1.4%	2.3%
Other reasons	2.1%	1.5%	2.7%	0.9%	1.8%

How far in advance do they book their trip?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
The same day	0.4%	0.2%	0.8%	0.4%	0.4%
Between 1 and 30 days	26.9%	21.3%	20.8%	22.4%	22.9%
Between 1 and 2 months	34.8%	31.1%	26.5%	31.3%	30.9%
Between 3 and 6 months	28.6%	37.4%	37.5%	37.4%	35.1%
More than 6 months	9.3%	10.0%	14.4%	8.5%	10.6%

% TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE



Picture: Freepik.com

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

TOURIST PROFILE BY QUARTER OF TRIP (2018)

ITALY



What channels did they use to get information about the trip? 🔍

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Previous visits to the Canary Islands	37.1%	29.7%	28.4%	37.5%	33.2%
Friends or relatives	32.9%	27.8%	33.9%	29.9%	31.2%
Internet or social media	49.9%	55.4%	52.5%	47.2%	51.2%
Mass Media	2.1%	1.7%	2.2%	1.5%	1.9%
Travel guides and magazines	6.4%	9.0%	6.6%	8.3%	7.5%
Travel Blogs or Forums	5.4%	6.9%	5.0%	6.9%	6.0%
Travel TV Channels	0.6%	0.5%	0.9%	0.4%	0.6%
Tour Operator or Travel Agency	12.5%	17.6%	17.8%	14.7%	15.6%
Public administrations or similar	0.0%	0.3%	0.0%	0.5%	0.2%
Others	2.2%	2.9%	1.2%	0.0%	1.6%

* Multi-choice question

With whom did they book their flight and accommodation? 👁

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Flight					
- Directly with the airline	70.3%	57.6%	58.5%	60.8%	62.0%
- Tour Operator or Travel Agency	29.7%	42.4%	41.5%	39.2%	38.0%
Accommodation					
- Directly with the accommodation	56.4%	43.7%	46.6%	51.4%	49.6%
- Tour Operator or Travel Agency	43.6%	56.3%	53.4%	48.6%	50.4%

Where do they stay? 🏠

	2018Q1	2018Q2	2018Q3	2018Q4	2018
1-2-3* Hotel	10.0%	12.2%	14.3%	7.1%	11.0%
4* Hotel	25.3%	29.7%	22.8%	26.2%	25.9%
5* Hotel / 5* Luxury Hotel	4.2%	7.6%	4.6%	4.1%	5.1%
Aparthotel / Tourist Villa	25.4%	23.5%	26.0%	26.0%	25.3%
House/room rented in a private dwelling	14.1%	9.9%	11.8%	10.2%	11.6%
Private accommodation ⁽¹⁾	14.2%	12.5%	12.7%	15.1%	13.6%
Others (Cottage, cruise, camping,...)	6.8%	4.6%	7.7%	11.4%	7.6%

(1) Own property / House of friends or relatives / Free housing exchange / Other private accommodation.

What do they book? 🏠

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Room only	50.5%	39.0%	48.0%	45.6%	45.9%
Bed and Breakfast	12.2%	9.8%	9.9%	15.2%	11.8%
Half board	17.1%	22.4%	17.1%	15.4%	17.9%
Full board	3.9%	5.7%	7.6%	5.4%	5.6%
All inclusive	16.2%	23.1%	17.5%	18.3%	18.7%



45.9% of Italians book room only.



50.5%
2018Q1



48.0%
2018Q3



39.0%
2018Q2



45.6%
2018Q4

Other expenses 📍

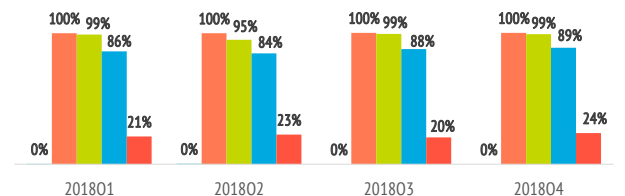
	2018Q1	2018Q2	2018Q3	2018Q4	TOTAL
Restaurants or cafes	68.4%	63.6%	67.4%	65.6%	66.3%
Supermarkets	63.6%	53.8%	65.1%	52.7%	59.0%
Car rental	41.8%	43.3%	47.8%	30.3%	40.9%
Organized excursions	19.9%	24.4%	27.5%	22.7%	23.6%
Taxi, transfer, chauffeur service	23.1%	29.4%	25.6%	21.2%	24.8%
Theme Parks	8.4%	7.0%	7.0%	7.7%	7.5%
Sport activities	5.7%	4.7%	5.3%	4.9%	5.2%
Museums	8.5%	7.2%	8.4%	5.8%	7.5%
Flights between islands	14.0%	5.0%	6.0%	8.8%	8.6%

Activities in the Canary Islands 🏖

Outdoor time per day	2018Q1	2018Q2	2018Q3	2018Q4	2018
0 hours	0.2%	0.3%	0.0%	0.0%	0.1%
1 - 2 hours	1.1%	4.9%	0.7%	1.0%	1.9%
3 - 6 hours	12.7%	10.4%	11.6%	10.3%	11.3%
7 - 12 hours	64.8%	61.8%	67.2%	65.0%	64.8%
More than 12 hours	21.1%	22.5%	20.4%	23.7%	21.9%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

0 hours More than 1 hour More than 3 hours More than 7 hours More than 12 hours



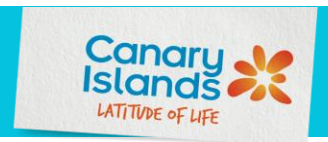
Activities in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Beach	81.0%	85.7%	91.7%	73.5%	83.0%
Walk, wander	74.8%	71.6%	66.6%	68.1%	70.3%
Explore the island on their own	61.4%	62.2%	64.5%	56.9%	61.3%
Swimming pool, hotel facilities	42.4%	50.1%	47.9%	33.3%	43.4%
Taste Canarian gastronomy	33.2%	31.9%	29.4%	28.2%	30.7%
Organized excursions	15.0%	18.3%	21.1%	17.9%	18.1%
Nightlife / concerts / shows	16.4%	17.2%	19.2%	16.1%	17.2%
Wineries/markets/popular festival:	16.8%	15.6%	18.1%	15.2%	16.5%
Theme parks	11.9%	16.3%	15.7%	15.1%	14.7%
Museums / exhibitions	13.9%	13.7%	13.8%	14.3%	13.9%
Sport activities	16.9%	12.4%	11.5%	10.3%	12.8%
Sea excursions / whale watching	8.1%	13.1%	13.7%	8.7%	10.9%
Nature activities	8.8%	7.9%	5.9%	5.8%	7.1%
Activities at sea	5.5%	6.6%	7.9%	5.4%	6.3%
Beauty and health treatments	8.1%	6.5%	4.3%	2.3%	5.3%
Astronomical observation	2.3%	1.8%	2.0%	1.5%	1.9%

* Multi-choice question



TOURIST PROFILE BY QUARTER OF TRIP (2018)

ITALY



Which island do they choose?

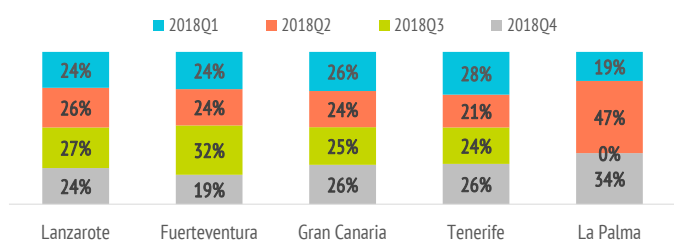
Tourists (> 15 years old)	2018Q1	2018Q2	2018Q3	2018Q4	2018
Lanzarote	15,256	16,883	17,288	15,408	64,835
Fuerteventura	20,929	20,438	27,762	16,581	85,710
Gran Canaria	24,211	22,388	23,322	24,321	94,242
Tenerife	54,799	41,953	46,841	51,582	195,175
La Palma	311	773	0	548	1,632

Share by islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Lanzarote	13.2%	16.5%	15.0%	14.2%	14.7%
Fuerteventura	18.1%	20.0%	24.1%	15.3%	19.4%
Gran Canaria	21.0%	21.9%	20.2%	22.4%	21.3%
Tenerife	47.4%	41.0%	40.7%	47.6%	44.2%
La Palma	0.3%	0.8%	0.0%	0.5%	0.4%

How many islands do they visit during their trip?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
One island	81.3%	85.6%	85.4%	86.7%	84.7%
Two islands	17.3%	12.6%	12.6%	13.0%	13.9%
Three or more islands	1.4%	1.8%	2.0%	0.3%	1.4%

% TOURISTS BY ISLAND AND QUARTER OF TRIP



• MOST VISITED PLACES IN EACH ISLAND •



Internet usage during their trip

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Research					
- Tourist package	6.8%	10.9%	14.4%	12.7%	11.3%
- Flights	6.6%	7.9%	9.3%	10.6%	8.6%
- Accommodation	8.9%	9.3%	11.4%	12.0%	10.4%
- Transport	13.1%	12.3%	20.5%	15.5%	15.6%
- Restaurants	28.3%	32.1%	28.9%	28.7%	29.5%
- Excursions	26.6%	29.7%	35.4%	33.3%	31.3%
- Activities	30.3%	31.6%	36.7%	34.9%	33.4%
Book or purchase					
- Tourist package	22.5%	21.9%	23.0%	26.1%	23.3%
- Flights	82.2%	76.5%	72.2%	80.1%	77.7%
- Accommodation	64.8%	65.6%	61.4%	67.2%	64.6%
- Transport	51.8%	52.7%	47.6%	54.6%	51.4%
- Restaurants	14.0%	10.9%	10.4%	18.0%	13.1%
- Excursions	12.9%	12.4%	7.0%	12.7%	11.0%
- Activities	11.8%	12.9%	11.1%	11.6%	11.8%

* Multi-choice question

Internet usage in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Did not use the Internet	10.6%	4.0%	3.8%	9.5%	7.0%
Used the Internet	89.4%	96.0%	96.2%	90.5%	93.0%
- Own Internet connection	48.8%	54.5%	63.0%	51.1%	54.4%
- Free Wifi connection	26.0%	31.5%	23.0%	23.7%	25.9%
Applications*					
- Search for locations or maps	76.8%	72.5%	74.9%	73.8%	74.5%
- Search for destination info	31.1%	36.1%	33.3%	31.1%	32.9%
- Share pictures or trip videos	56.8%	57.3%	56.2%	57.9%	57.0%
- Download tourist apps	7.1%	8.9%	7.8%	9.0%	8.2%
- Others	11.3%	11.4%	9.7%	8.9%	10.3%

* Multi-choice question

The data refers to % of tourists on each island who have visited the place.

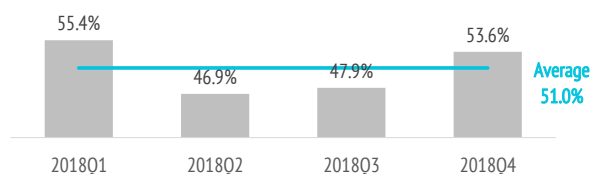
How do they rate the Canary Islands?

Satisfaction (scale 0-10)	2018Q1	2018Q2	2018Q3	2018Q4	2018
Average rating	8.37	8.42	8.51	8.51	8.45
Experience in the Canary Islands					
Worse or much worse than expected	4.7%	4.1%	5.6%	4.0%	4.6%
Lived up to expectations	53.8%	51.9%	46.2%	48.4%	50.1%
Better or much better than expected	41.5%	44.0%	48.2%	47.6%	45.3%
Future intentions (scale 1-10)					
Return to the Canary Islands	8.65	8.63	8.53	8.73	8.63
Recommend visiting the Canary Islands	8.81	8.81	8.83	8.89	8.83

How many are loyal to the Canary Islands?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Repeat tourists	55.4%	46.9%	47.9%	53.6%	51.0%
Repeat tourists (last 5 years)	53.3%	44.5%	43.0%	50.9%	48.0%
Repeat tourists (last 5 years)(5 or more visits)	12.4%	10.2%	8.1%	8.9%	9.9%
At least 10 previous visits	9.9%	5.6%	4.7%	9.1%	7.4%

REPEAT TOURISTS



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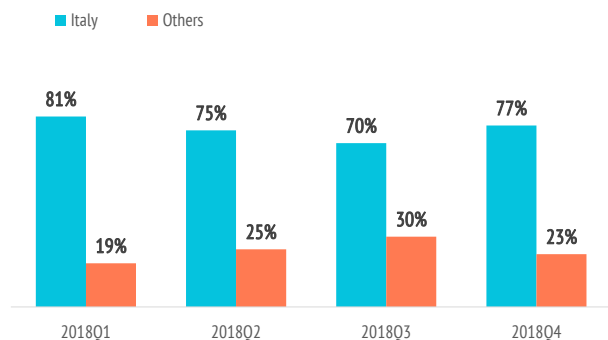
ITALY

Where does the flight come from?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Italy	81.4%	75.4%	70.0%	77.5%	76.1%
Spanish Mainland	16.0%	20.8%	23.8%	19.5%	20.0%
Germany	0.0%	1.9%	2.4%	1.4%	1.4%
United Kingdom	1.3%	0.6%	1.5%	0.4%	1.0%
Others	1.4%	1.2%	2.2%	1.2%	1.5%

% TOURISTS BY QUARTER OF TRIP



Who do they come with?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Unaccompanied	12.2%	11.2%	10.9%	18.0%	13.0%
Only with partner	48.2%	44.7%	45.7%	43.2%	45.5%
Only with children (< 13 years old)	6.5%	8.9%	6.4%	6.5%	7.0%
Partner + children (< 13 years old)	3.4%	6.5%	4.8%	3.0%	4.4%
Other relatives	5.1%	5.5%	5.2%	5.9%	5.4%
Friends	12.8%	8.1%	9.8%	10.0%	10.2%
Work colleagues	1.2%	0.9%	0.3%	0.0%	0.6%
Organized trip	0.0%	0.2%	0.0%	0.4%	0.1%
Other combinations ⁽¹⁾	10.7%	14.0%	17.0%	13.0%	13.7%

(1) Different situations have been isolated

Tourists with children	2018Q1	2018Q2	2018Q3	2018Q4	2018
- Between 0 and 2 years old	0.9%	2.1%	1.2%	2.5%	1.6%
- Between 3 and 12 years old	11.3%	14.4%	10.9%	9.0%	11.4%
- Between 0 -2 and 3-12 years	0.7%	3.8%	1.1%	0.9%	1.6%

Tourists without children	2018Q1	2018Q2	2018Q3	2018Q4	2018
Tourists without children	87.1%	79.7%	86.8%	87.6%	85.4%
Group composition:					
- 1 person	21.1%	17.3%	14.8%	23.3%	19.1%
- 2 people	54.1%	47.3%	53.5%	50.4%	51.4%
- 3 people	12.2%	13.8%	17.0%	11.6%	13.7%
- 4 or 5 people	9.9%	19.5%	12.9%	13.9%	13.9%
- 6 or more people	2.8%	2.1%	1.8%	0.8%	1.9%
Average group size:	2.29	2.49	2.41	2.22	2.35



14.6% of Italians travel with children.



Who are they?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Gender					
Men	46.4%	52.3%	55.4%	54.0%	52.0%
Women	53.6%	47.7%	44.6%	46.0%	48.0%
Age					
Average age (tourist > 15 years old)	44.5	43.9	41.9	44.4	43.6
Standard deviation	14.6	13.5	15.1	14.9	14.6
Age range (> 15 years old)					
16 - 24 years old	7.0%	8.1%	13.6%	10.1%	9.7%
25 - 30 years old	14.9%	10.3%	17.2%	14.1%	14.2%
31 - 45 years old	31.8%	37.5%	29.8%	27.1%	31.4%
46 - 60 years old	30.0%	31.9%	24.5%	32.2%	29.6%
Over 60 years old	16.3%	12.3%	14.9%	16.5%	15.1%
Occupation					
Salaried worker	40.7%	43.1%	41.4%	40.0%	41.3%
Self-employed	21.9%	21.7%	23.2%	25.0%	22.9%
Unemployed	5.7%	2.4%	4.8%	5.0%	4.5%
Business owner	10.6%	12.0%	6.1%	9.9%	9.6%
Student	4.2%	7.7%	13.1%	7.7%	8.2%
Retired	15.6%	11.8%	9.2%	11.5%	12.0%
Unpaid domestic work	0.9%	0.8%	1.2%	0.6%	0.9%
Others	0.5%	0.3%	1.0%	0.4%	0.6%
Annual household income level					
Less than €25,000	34.8%	24.4%	33.3%	27.9%	30.3%
€25,000 - €49,999	44.4%	48.5%	45.0%	47.3%	46.2%
€50,000 - €74,999	12.6%	15.4%	10.6%	8.5%	11.7%
More than €74,999	8.2%	11.6%	11.2%	16.3%	11.8%
Education level					
No studies	0.6%	0.4%	1.5%	0.4%	0.7%
Primary education	4.1%	3.5%	2.2%	3.4%	3.3%
Secondary education	21.1%	16.4%	14.9%	12.6%	16.3%
Higher education	74.2%	79.8%	81.4%	83.6%	79.7%



AVERAGE AGE (> 15 years old)



% OF TOURISTS WITH INCOMES OVER €74,999



% SALARIED WORKED TOURISTS



Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.