How many are they and how much do they spend? **أ**€

	2018Q1	2018Q2	2018Q3	2018Q4	2018
TOURISTS					
Tourist arrivals (FRONTUR) (*)	0.69	0.71	0.75	0.72	2.88
Tourist arrivals > 15 years old (EGT) (*)	0.62	0.59	0.60	0.65	2.46
- book holiday package <i>(*)</i>	0.34	0.32	0.36	0.34	1.36
 do not book holiday package (*) 	0.28	0.27	0.24	0.31	1.09
- % tourists who book holiday package	54.9%	54.2%	60.1%	52.8%	55.5%

(*) Million of tourists

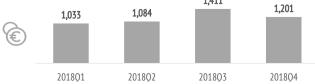


% TOURISTS WHO BOOK HOLIDAY PACKAGE

2018Q1	ê	ê	ê	ê	ê	ê	Å	Å	ê	ê	55%
2018Q2	Å	Å	Å	Å	ê	ê	Å	Å	Å	Å	54%
2018Q3	ê	ê	ê	ê	ê	ê	ê	ê	Å	ê	60%
2018Q4	Å	Å	Å	Å	Å	ê	Å	Å	Å	Å	53%

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Expenditure per tourist (€)	1,033	1,084	1,411	1,201	1,182
 book holiday package 	1,066	1,183	1,521	1,358	1,287
 holiday package 	859	956	1,257	1,146	1,060
- others	207	227	263	211	228
 do not book holiday package 	992	967	1,245	1,026	1,051
- flight	223	273	365	293	286
- accommodation	420	353	444	398	402
- others	349	341	437	334	362
Average lenght of stay	9.09	8.68	9.23	8.25	8.80
 book holiday package 	8.23	8.51	8.86	7.89	8.38
 do not book holiday package 	10.13	8.87	9.79	8.65	9.33
Average daily expenditure (€)	126.6	135.6	162.7	158.3	146.0
 book holiday package 	134.4	147.2	177.5	181.0	160.6
 do not book holiday package 	117.0	121.9	140.4	132.9	127.8
Total turnover (> 15 years old) (€m)	636	640	848	781	2,904
 book holiday package 	360	378	550	466	1,754
- do not book holiday package	275	262	298	315	1,150





Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.



? Importance of each factor in the destination choice

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Climate	79.4%	75.5%	73.0%	81.5%	77.5%
Safety	52.1%	52.6%	57.9%	54.4%	54.3%
Tranquility	46.4%	47.5%	47.6%	48.9%	47.6%
Accommodation supply	42.6%	47.6%	50.8%	45.2%	46.5%
Price	36.0%	38.4%	41.7%	37.3%	38.3%
Sea	33.7%	34.7%	41.5%	38.3%	37.1%
Effortless trip	35.8%	35.7%	34.3%	38.6%	36.1%
European belonging	37.0%	34.8%	29.9%	38.6%	35.2%
Environment	31.5%	33.9%	34.7%	32.6%	33.1%
Landscapes	29.9%	28.7%	31.3%	30.8%	30.2%
Beaches	24.3%	28.1%	37.8%	29.8%	30.0%
Gastronomy	22.4%	20.6%	20.3%	22.1%	21.4%
Authenticity	20.2%	19.1%	22.3%	19.1%	20.2%
Fun possibilities	12.3%	16.2%	25.0%	15.5%	17.2%
Exoticism	7.2%	9.6%	11.2%	6.9%	8.6%
Historical heritage	8.0%	7.1%	9.2%	8.5%	8.2%
Culture	7.4%	8.2%	8.7%	7.8%	8.0%
Shopping	5.5%	7.9%	8.7%	6.3%	7.1%
Hiking trail network	6.6%	5.3%	4.2%	7.4%	5.9%
Nightlife	4.4%	4.9%	6.0%	3.9%	4.8%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very import

% of tourists who indicate that the factor is "very important" in their choice.

% TOURISTS WHO CHOOSE ACCOMMODATION SUPLLY



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What is the main motivation for their holidays?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Rest	66.3%	60.4%	52.4%	58.4%	59.4%
Enjoy family time	6.5%	11.8%	19.4%	17.4%	13.8%
Have fun	3.6%	4.7%	6.4%	4.0%	4.7%
Explore the destination	18.7%	20.5%	19.2%	17.3%	18.9%
Practice their hobbies	1.9%	1.8%	1.7%	1.7%	1.7%
Other reasons	3.0%	0.8%	0.8%	1.2%	1.5%

How far in advance do they book their trip?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
The same day	0.4%	0.4%	0.7%	0.1%	0.4%
Between 1 and 30 days	22.0%	15.8%	19.5%	15.9%	18.3%
Between 1 and 2 months	27.6%	22.7%	17.5%	22.6%	22.7%
Between 3 and 6 months	31.4%	37.8%	30.9%	34.0%	33.5%
More than 6 months	18.5%	23.4%	31.5%	27.3%	25.2%

% TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE



2018Q2 23.4% 2018Q4 27.3%



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What channels did they use to get information about the trip? ${\sf Q}$

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Previous visits to the Canary Islands	62.1%	55.8%	51.8%	61.8%	58.0%
Friends or relatives	23.4%	26.7%	31.3%	25.3%	26.6%
Internet or social media	64.1%	62.8%	65.5%	62.2%	63.6%
Mass Media	1.6%	0.6%	1.2%	1.6%	1.2%
Travel guides and magazines	11.9%	10.4%	8.9%	10.6%	10.5%
Travel Blogs or Forums	5.9%	7.3%	8.0%	6.7%	7.0%
Travel TV Channels	0.5%	0.6%	0.6%	0.6%	0.6%
Tour Operator or Travel Agency	23.4%	25.6%	27.2%	26.5%	25.7%
Public administrations or similar	0.2%	0.2%	0.3%	0.5%	0.3%
Others	0.9%	2.5%	1.6%	1.6%	1.7%
* Multi-choise question					

With whom did they book their flight and accommodation?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
<u>Flight</u>					
- Directly with the airline	43.5%	43.3%	38.8%	43.4%	42.3%
- Tour Operator or Travel Agency	56.5%	56.7%	61.2%	56.6%	57.7%
Accommodation					
- Directly with the accommodation	32.4%	31.4%	27.4%	31.9%	30.8%
- Tour Operator or Travel Agency	67.6%	68.6%	72.6%	68.1%	69.2%

Where do they stay?					Ħ
	2018Q1	2018Q2	2018Q3	2018Q4	2018
1-2-3* Hotel	11.4%	10.5%	9.1%	7.3%	9.5%
4* Hotel	41.4%	37.8%	35.6%	36.9%	37.9%
5* Hotel / 5* Luxury Hotel	5.0%	6.1%	6.9%	10.1%	7.1%
Aparthotel / Tourist Villa	30.1%	30.3%	34.7%	27.9%	30.7%
House/room rented in a private dwelli	4.7%	4.0%	4.4%	5.6%	4.7%
Private accommodation ⁽¹⁾	3.2%	3.7%	4.1%	4.4%	3.9%
Others (Cottage, cruise, camping,)	4.3%	7.5%	5.3%	7.7%	6.2%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.

What do they book?					101
	2018Q1	2018Q2	2018Q3	2018Q4	2018
Room only	29.3%	29.4%	30.0%	32.2%	30.3%
Bed and Breakfast	10.6%	12.3%	8.1%	9.7%	10.2%
Half board	22.8%	19.6%	18.2%	18.5%	19.8%
Full board	2.6%	2.0%	2.3%	2.0%	2.2%
All inclusive	34.6%	36.6%	41.3%	37.6%	37.5%

37.5% of tourists book all inclusive.



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41.0% 2018Q2





43.7%

2018Q3

Other expenses

	2018Q1	2018Q2	2018Q3	2018Q4	TOTAL
Restaurants or cafes	67.6%	67.8%	66.6%	68.2%	67.6%
Supermarkets	56.0%	59.3%	59.0%	59.1%	58.3%
Car rental	34.9%	34.5%	33.7%	30.3%	33.3%
Organized excursions	23.9%	25.4%	32.4%	24.2%	26.4%
Taxi, transfer, chauffeur service	56.8%	55.3%	57.6%	53.1%	55.7%
Theme Parks	3.5%	4.6%	9.8%	5.1%	5.7%
Sport activities	6.2%	7.7%	8.3%	5.7%	6.9%
Museums	14.5%	12.2%	13.0%	13.2%	13.2%
Flights between islands	5.5%	7.5%	7.5%	6.0%	6.6%

Activities in the Canary Islands

Outdoor time per day	2018Q1	2018Q2	2018Q3	2018Q4	2018
0 hours	1.3%	1.9%	2.3%	2.0%	1.8%
1 - 2 hours	10.1%	10.3%	13.9%	12.4%	11.7%
3 - 6 hours	36.7%	36.2%	35.3%	36.7%	36.2%
7 - 12 hours	45.5%	43.9%	40.5%	43.0%	43.2%
More than 12 hours	6.4%	7.8%	8.1%	6.0%	7.0%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

■ 0 hours ■ More than 1 hour ■ More than 3 hours ■ More than 7 hours ■ More than 12 hours



Activities in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Walk, wander	80.3%	80.2%	72.4%	76.3%	77.3%
Beach	53.1%	65.2%	76.3%	63.0%	64.3%
Swimming pool, hotel facilities	53.0%	68.0%	76.4%	60.4%	64.3%
Explore the island on their own	50.4%	50.1%	48.2%	49.1%	49.5%
Taste Canarian gastronomy	27.2%	29.6%	27.6%	26.2%	27.6%
Wineries/markets/popular festival	20.0%	19.7%	22.2%	18.4%	20.0%
Organized excursions	18.9%	19.3%	23.6%	17.7%	19.8%
Museums / exhibitions	21.2%	18.3%	19.1%	18.9%	19.4%
Sport activities	14.8%	15.5%	18.1%	14.9%	15.8%
Nightlife / concerts / shows	12.2%	13.6%	15.1%	11.3%	13.0%
Activities at sea	6.6%	7.9%	12.7%	8.8%	9.0%
Theme parks	4.9%	7.5%	13.9%	6.9%	8.3%
Nature activities	8.2%	7.3%	6.8%	7.5%	7.5%
Sea excursions / whale watching	3.6%	6.4%	11.1%	5.7%	6.7%
Beauty and health treatments	6.1%	6.0%	4.9%	4.6%	5.4%
Astronomical observation	1.7%	1.3%	2.8%	2.0%	2.0%

* Multi-choise question

Taste Canarian gastronomy Activities at sea Sport activities Wineries/markets Swimping pool Sea excursions Explore the island

Which places do they visit in Lanzarote?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Montaña del Fuego	36.4%	36.4%	37.8%	32.7%	35.7%
Arrecife	31.9%	28.7%	28.5%	30.0%	29.8%
Jameos del agua	27.9%	27.6%	30.4%	24.5%	27.6%
Mirador del Río	26.3%	24.8%	26.3%	23.1%	25.1%
Cueva de los Verdes	19.8%	22.0%	25.2%	18.6%	21.4%
Mercadillo de Teguise	22.2%	20.4%	23.4%	19.3%	21.3%
Jardín de Cactus	19.5%	20.1%	17.2%	16.5%	18.3%
Fundación César Manrique	18.2%	15.3%	13.5%	15.6%	15.7%
Monumento al Campesino	11.3%	10.1%	10.6%	10.0%	10.5%
Isla de La Graciosa	6.2%	7.8%	9.3%	6.1%	7.3%
Castillo de San José	4.2%	4.0%	4.3%	3.8%	4.1%

4 in 10 tourists in Lanzarote visit Montaña del Fuego (Ruta de los Volcanes)



2018Q1 36.4% 2018Q2 36.4% 2018Q3 37.8% 2018Q4 32.7%

Internet usage during their trip

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Research					
- Tourist package	15.2%	17.1%	17.8%	15.6%	16.4%
- Flights	14.6%	12.7%	14.9%	12.9%	13.8%
- Accommodation	19.8%	16.6%	19.7%	17.7%	18.4%
- Transport	13.6%	12.7%	17.0%	13.3%	14.2%
- Restaurants	25.6%	27.4%	32.5%	26.8%	28.2%
- Excursions	23.9%	28.9%	33.3%	24.5%	27.8%
- Activities	30.0%	33.7%	37.7%	28.8%	32.6%
Book or purchase					
- Tourist package	39.5%	34.8%	37.7%	38.5%	37.6%
- Flights	65.6%	69.3%	66.5%	67.7%	67.3%
- Accommodation	58.9%	60.9%	58.7%	60.6%	59.8%
- Transport	47.4%	52.1%	50.3%	49.6%	49.9%
- Restaurants	8.1%	9.1%	10.4%	11.2%	9.7%
- Excursions	7.5%	8.6%	12.5%	8.7%	9.5%
- Activities	7.4%	9.4%	12.2%	10.5%	10.0%
* Multi-choise question					
Internet usage in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Did not use the Internet	11.9%	10.3%	6.6%	7.8%	9.1%
Used the Internet	88.1%	89.7%	93.4%	92.2%	90.9%
- Own Internet connection	30.6%	32.5%	36.1%	32.4%	32.9%
- Free Wifi connection	48.1%	48.7%	46.7%	48.4%	48.0%
Applications*					
- Search for locations or maps	55.7%	59.9%	61.3%	61.2%	59.6%
- Search for destination info	46.2%	44.1%	50.5%	47.3%	47.1%
- Share pictures or trip videos	53.0%	54.3%	60.4%	54.4%	55.6%
- Download tourist apps	5.5%	7.6%	7.7%	6.9%	6.9%
- Others	29.5%	26.3%	21.1%	26.3%	25.7%
* Multi-choise question					

LATITUDE OF LIFE How many islands do they visit during their trip?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
One island	91.9%	90.5%	91.3%	91.7%	91.4%
Two islands	7.5%	8.8%	7.8%	7.9%	8.0%
Three or more islands	0.6%	0.7%	0.9%	0.3%	0.6%

% TOURISTS VISITING MORE THAN ONE ISLAND

2018Q1	_	<u>`</u>	2018Q3
8.1%		$\phi \neq \phi$	 8.7%
2018Q2		1	 2018Q4
9.5%			 8.3%

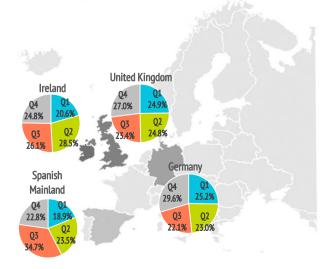
How do they rate the Canary Islands?

Satisfaction (scale 0-10)	2018Q1	2018Q1	2018Q1	2018Q1	2018Q1
Average rating	8.67	8.66	8.78	8.69	8.70
Experience in the Canary Islands	2018Q1	2018Q1	2018Q1	2018Q1	2018Q1
Worse or much worse than expected	2.8%	3.3%	2.3%	2.4%	2.7%
Lived up to expectations	63.1%	58.5%	51.3%	59.4%	58.1%
Better or much better than expected	34.1%	38.2%	46.4%	38.2%	39.2%
Future intentions (scale 1-10)	2018Q1	2018Q1	2018Q1	2018Q1	2018Q1
Return to the Canary Islands	8.73	8.68	8.67	8.84	8.73
Recommend visiting the Canary Islands	8.97	8.95	9.00	9.02	8.98

How many are loyal to the Canary Islands?

	2018Q1	2018Q1	2018Q1	2018Q1	2018Q1
Repeat tourists	72.5%	66.8%	66.8%	72.3%	69.7%
Repeat tourists (last 5 years)	10.9%	8.6%	6.5%	11.5%	9.4%
Repeat tourists (last 5 years)(5 or more visits)	79.3%	73.7%	73.3%	79.2%	76.5%
At least 10 previous visits	22.1%	65.8%	13.6%	24.1%	20.0%

LANZAROTE: MAIN MARKETS % TOURISTS BY QUARTER OF TRIP





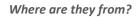
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	2018Q1	2018Q2	2018Q3	2018Q4	2018
United Kingdom	47.0%	48.8%	45.3%	48.2%	47.3%
Germany	12.0%	11.4%	10.8%	13.3%	11.9%
Ireland	7.9%	11.4%	10.2%	9.0%	9.6%
Spanish Mainland	6.8%	8.8%	12.7%	7.7%	9.0%
France	5.2%	5.8%	5.3%	3.7%	5.0%
Netherlands	4.7%	3.3%	3.8%	3.7%	3.9%
Italy	2.5%	2.9%	2.9%	2.4%	2.6%
Belgium	1.8%	1.6%	2.1%	1.9%	1.9%
Poland	2.0%	1.8%	1.8%	1.3%	1.7%
Switzerland	1.6%	1.2%	1.2%	1.9%	1.5%
Denmark	1.7%	0.4%	1.1%	1.7%	1.2%
Sweden	2.4%	0.3%	0.0%	1.2%	1.0%
Norway	1.4%	0.1%	0.1%	1.3%	0.8%
Finland	1.5%	0.2%	0.1%	0.9%	0.7%
Austria	0.2%	0.4%	0.4%	0.3%	0.3%
Czech Republic	0.2%	0.2%	0.5%	0.2%	0.3%
Russia	0.0%	0.0%	0.1%	0.1%	0.0%
Others	1.2%	1.4%	1.6%	1.3%	1.4%

Who do they come with?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Unaccompanied	6.0%	5.6%	2.8%	4.5%	4.7%
Only with partner	63.6%	52.7%	33.6%	44.9%	48.7%
Only with children (< 13 years old)	3.1%	5.1%	9.9%	6.3%	6.1%
Partner + children (< 13 years old)	4.2%	6.8%	14.6%	10.2%	9.0%
Other relatives	7.2%	10.2%	13.6%	11.7%	10.7%
Friends	5.3%	5.2%	3.9%	4.3%	4.7%
Work colleagues	0.1%	0.1%	0.1%	0.1%	0.1%
Organized trip	0.3%	0.2%	0.1%	0.3%	0.2%
Other combinations (1)	10.3%	14.0%	21.4%	17.6%	15.8%
(1) Different situations have been isolated					
Tourists with children	10.3%	18.1%	37.0%	25.5%	22.7%
- Between 0 and 2 years old	1.7%	1.3%	2.0%	1.2%	1.6%
- Between 3 and 12 years old	8.0%	15.5%	32.3%	22.6%	19.6%
- Between 0 -2 and 3-12 years	0.6%	1.4%	2.7%	1.7%	1.6%
Tourists without children	89.7%	81.9%	63.0%	74.5%	77.3%
Group composition:					
- 1 person	8.9%	7.9%	4.4%	7.3%	7.1%
- 2 people	69.1%	57.3%	38.2%	48.4%	53.2%
- 3 people	8.2%	12.0%	19.2%	14.7%	13.5%
- 4 or 5 people	12.0%	19.0%	30.8%	23.3%	21.3%
- 6 or more people	1.9%	3.7%	7.4%	6.3%	4.8%
Average group size:	2.34	2.66	3.23	2.94	2.79

22.7% of tourists travel with children.

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2018Q1 10.3% 2018Q2 18.1% 37.0% 2018Q3 2018Q4 25.5%

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

		ISLANDS - C					
Who are they?					¢		
	2018Q1	2018Q2	2018Q3	2018Q4	2018		
Gender							
Men	51.6%	49.6%	52.2%	51.4%	51.2%		
Women	48.4%	50.4%	47.8%	48.6%	48.8%		
Age							
Average age (tourist > 15 years old)	53.0	49.6	44.0	50.4	49.3		
Standard deviation	14.7	15.0	13.2	14.1	14.6		
Age range (> 15 years old)							
16 - 24 years old	2.7%	4.8%	7.9%	3.5%	4.7%		
25 - 30 years old	7.2%	9.1%	10.4%	5.5%	8.0%		
31 - 45 years old	19.7%	25.6%	36.3%	27.8%	27.3%		
46 - 60 years old	34.0%	33.8%	32.8%	37.7%	34.6%		
Over 60 years old	36.4%	26.6%	12.6%	25.6%	25.4%		
Occupation							
Salaried worker	46.0%	55.5%	65.5%	56.3%	55.8%		
Self-employed	10.4%	9.6%	10.5%	12.4%	10.8%		
Unemployed	0.8%	0.6%	1.2%	0.4%	0.7%		
Business owner	8.0%	8.0%	7.1%	6.7%	7.4%		
Student	1.6%	2.7%	5.5%	1.5%	2.8%		
Retired	32.0%	22.8%	8.8%	21.0%	21.2%		
Unpaid domestic work	0.7%	0.3%	1.1%	1.3%	0.8%		
Others	0.6%	0.5%	0.3%	0.4%	0.5%		
Annual household income level							
Less than €25,000	14.9%	13.9%	15.1%	12.1%	14.0%		
€25,000 - €49,999	39.7%	36.0%	36.1%	34.0%	36.4%		
€50,000 - €74,999	23.0%	27.4%	27.1%	26.4%	25.9%		
More than €74,999	22.5%	22.7%	21.8%	27.5%	23.7%		
Education level							
No studies	6.9%	7.8%	6.5%	6.1%	6.8%		
Primary education	2.5%	1.7%	1.3%	1.6%	1.8%		
Secondary education	24.5%	18.7%	19.8%	20.6%	20.9%		
Higher education	66.2%	71.8%	72.4%	71.8%	70.5%		
2018Q1				53.	0		





% OF TOURISTS WITH INCOMES OVER €74,999							
•	2018Q1	•	2018Q3				
•	2018Q2	•	2018Q4				



49.6

50.4

44.0

% SALARIED WORKED TOURISTS

2018Q1	ê	Å	ê	ê	ê	ê	Å	ŝ	ê	ê	46%
2018Q2	Å	Å	Å	Å	ê	ê	Å	Å	Å	ê	56%
2018Q3	Å	Å	Å	Å	Å	Å	ê	Å	Å	Å	66%
2018Q4	Å	Å	Å	Å	Å	ê	Å	Å	Å	ê	56%

