

TOURIST PROFILE BY SOURCE MARKETS (2021)

CANARY ISLANDS: MAIN SOURCE MARKETS

How many are they and how much do they spend?



	UK	Germany	Nordics	Spanish M.	TOTAL
TOURISTS					
Tourist arrivals (FRONTUR) (M)	1.29	1.30	0.45	1.42	6.70
Tourist arrivals > 15 years old (EGT) (M)	1.08	1.15	0.38	1.26	5.83
- book holiday package (M)	0.61	0.71	0.28	0.17	2.55
- do not book holiday package (M)	0.48	0.45	0.10	1.08	3.28
- % tourists who book holiday package	56.0%	61.3%	74.6%	13.8%	43.7%



	UK	Germany	Nordics	Spanish M.	TOTAL
Expenditure per tourist (€)	1,241	1,480	1,499	797	1,206
- book holiday package	1,367	1,595	1,515	1,038	1,415
- holiday package	1080	1,308	1,195	781	1,135
- others	287	287	320	257	280
- do not book holiday package	1,081	1,297	1,452	759	1,044
- flight	228	321	421	174	248
- accommodation	410	489	397	273	369
- others	443	487	634	311	427
Average length of stay	9.00	11.30	10.36	7.57	9.54
- book holiday package	8.23	9.78	8.67	6.70	8.59
- do not book holiday package	9.96	13.71	15.31	7.70	10.28
Average daily expenditure (€)	151.4	152.5	172.4	123.3	144.0
- book holiday package	171.5	175.3	185.9	165.8	172.8
- do not book holiday package	125.9	116.5	133.1	116.5	121.6
Total turnover (> 15 years old) (€m)	1,346	1,706	570	1,001	7,028
- book holiday package	830	1,128	430	180	3,606
- do not book holiday package	516	578	140	821	3,422

Where did they spend their main holiday last year?*

	UK	Germany	Nordics	Spanish M.	TOTAL
Didn't have holidays	50.4%	33.3%	57.0%	19.5%	35.7%
Canary Islands	20.8%	19.2%	16.5%	18.9%	17.6%
Other destination	28.8%	47.5%	26.5%	61.6%	46.8%

What other destinations do they consider for this trip?*

	UK	Germany	Nordics	Spanish M.	TOTAL
None	29.2%	28.7%	40.2%	36.0%	29.4%
Canary Islands (other island)	24.7%	27.6%	24.4%	23.8%	25.4%
Other destination	46.0%	43.7%	35.5%	40.2%	45.1%

*Percentage of valid answers

Source: Encuesta sobre el Gasto Turístico (ISTAC).

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

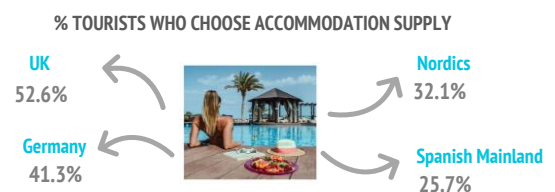
Importance of each factor in the destination choice



	UK	Germany	Nordics	Spanish M.	TOTAL
Climate	82.8%	78.6%	84.7%	63.2%	76.0%
Sea	41.7%	66.8%	43.7%	49.3%	52.0%
Safety	61.8%	54.2%	40.2%	40.3%	49.0%
Tranquility	48.5%	51.3%	35.6%	52.8%	48.5%
Beaches	37.6%	54.3%	38.1%	45.1%	44.6%
European belonging	32.5%	43.3%	35.7%	42.2%	40.2%
Landscapes	24.3%	34.6%	21.0%	53.2%	39.1%
Accommodation supply	52.6%	41.3%	32.1%	25.7%	37.8%
Effortless trip	48.7%	46.7%	22.7%	27.0%	34.9%
Environment	35.3%	24.3%	27.3%	43.5%	34.7%
Price	43.5%	25.8%	26.7%	29.9%	32.4%
Gastronomy	29.9%	28.5%	21.5%	30.1%	27.9%
Authenticity	19.7%	19.2%	14.4%	33.9%	24.4%
Fun possibilities	26.4%	19.2%	16.5%	24.1%	22.4%
Exoticism	8.7%	7.0%	10.8%	19.4%	14.5%
Hiking trail network	5.2%	11.7%	11.6%	15.5%	12.1%
Historical heritage	6.6%	6.6%	4.5%	14.8%	9.1%
Shopping	9.6%	8.5%	8.7%	7.4%	8.8%
Culture	9.4%	7.0%	4.9%	11.3%	8.7%
Nightlife	11.3%	5.5%	6.0%	8.8%	8.4%

Each aspect is rated individually ("Not important", "Somewhat", "Quite", "Very important")

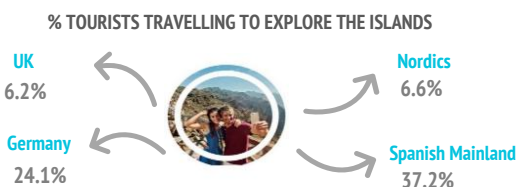
% of tourists who indicate that the factor is "very important" in their choice.



What is the main motivation for their holidays?



	UK	Germany	Nordics	Spanish M.	TOTAL
Rest	69.6%	52.4%	58.6%	30.8%	50.7%
Enjoy family time	12.2%	10.9%	25.4%	20.6%	14.0%
Have fun	8.9%	6.6%	4.7%	7.0%	7.3%
Explore the destination	6.2%	24.1%	6.6%	37.2%	23.3%
Practice their hobbies	1.1%	3.8%	3.1%	1.9%	2.6%
Other reasons	2.0%	2.2%	1.6%	2.5%	2.1%



How far in advance do they book their trip?



	UK	Germany	Nordics	Spanish M.	TOTAL
The same day	0.7%	0.7%	0.6%	1.4%	1.0%
Between 1 and 30 days	35.6%	43.7%	33.4%	44.3%	42.5%
Between 1 and 2 months	24.2%	23.9%	26.0%	31.1%	26.7%
Between 3 and 6 months	19.2%	19.8%	25.0%	18.6%	18.7%
More than 6 months	20.3%	11.9%	15.0%	4.6%	11.1%

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What channels did they use to get information about the trip? 🔍

	UK	Germany	Nordics	Spanish M.	TOTAL
Previous visits to the Canary Islands	65.3%	47.0%	57.1%	34.3%	45.7%
Friends or relatives	29.0%	24.1%	22.0%	40.5%	30.9%
Internet or social media	52.8%	55.5%	46.4%	52.1%	53.5%
Mass Media	1.7%	2.9%	1.5%	2.3%	2.3%
Travel guides and magazines	5.3%	9.4%	3.5%	4.3%	7.0%
Travel Blogs or Forums	4.8%	6.0%	2.3%	11.7%	8.4%
Travel TV Channels	0.6%	0.8%	0.2%	0.4%	0.5%
Tour Operator or Travel Agency	23.1%	25.9%	23.1%	8.8%	19.4%
Public administrations or similar	4.5%	0.4%	1.2%	1.7%	1.9%
Others	2.4%	1.7%	2.2%	4.9%	2.9%

* Multi-choise question

With whom did they book their flight and accommodation? 👁

	UK	Germany	Nordics	Spanish M.	TOTAL
Flight					
- Directly with the airline	53.1%	35.2%	27.9%	73.2%	52.8%
- Tour Operator or Travel Agency	46.9%	64.8%	72.1%	26.8%	47.2%
Accommodation					
- Directly with the accommodation	38.7%	25.3%	22.5%	58.6%	39.9%
- Tour Operator or Travel Agency	61.3%	74.7%	77.5%	41.4%	60.1%

Where do they stay? 🏠

	UK	Germany	Nordics	Spanish M.	TOTAL
1-2-3* Hotel	9.8%	14.0%	19.7%	10.0%	11.5%
4* Hotel	41.2%	45.0%	35.2%	37.9%	39.4%
5* Hotel / 5* Luxury Hotel	15.0%	10.6%	4.9%	10.6%	10.9%
Aparthotel / Tourist Villa	17.1%	10.1%	19.6%	13.8%	14.8%
House/room rented in a private dwelling	3.4%	7.4%	4.5%	7.2%	6.9%
Private accommodation (1)	7.6%	7.3%	5.6%	17.0%	9.9%
Others (Cottage, cruise, camping,...)	5.9%	5.6%	10.6%	3.6%	6.6%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.

What do they book? 📖

	UK	Germany	Nordics	Spanish M.	TOTAL
Room only	23.6%	19.3%	34.9%	34.7%	28.1%
Bed and Breakfast	14.3%	9.1%	20.2%	21.3%	15.3%
Half board	18.0%	24.7%	11.6%	20.9%	19.5%
Full board	1.5%	3.6%	3.3%	3.4%	3.2%
All inclusive	42.6%	43.3%	30.0%	19.7%	33.8%

33.8% of tourists book all inclusive.



42.6%
UK



30.0%
Nordics



43.3%
Germany



19.7%
Spanish
Mainland

Other expenses 📍

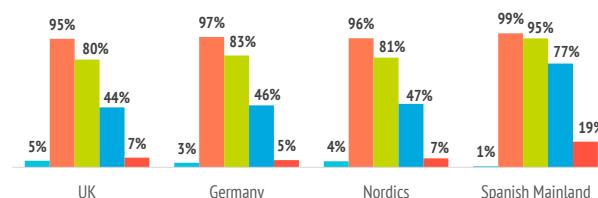
	UK	Germany	Nordics	Spanish M.	TOTAL
Restaurants or cafes	66.5%	56.5%	68.2%	76.1%	66.9%
Supermarkets	54.0%	53.7%	61.1%	53.9%	55.6%
Car rental	18.1%	36.8%	20.7%	52.6%	37.3%
Organized excursions	17.2%	22.7%	12.4%	26.8%	23.7%
Taxi, transfer, chauffeur service	62.9%	56.1%	63.4%	20.3%	46.0%
Theme Parks	9.2%	7.2%	4.7%	8.5%	8.6%
Sport activities	9.3%	10.8%	9.2%	7.0%	9.3%
Museums	2.1%	4.4%	2.6%	7.3%	4.7%
Flights between islands	3.3%	4.7%	2.1%	10.2%	6.3%

Activities in the Canary Islands 🚶

Outdoor time per day	UK	Germany	Nordics	Spanish M.	TOTAL
0 hours	4.8%	3.4%	4.4%	0.7%	2.4%
1 - 2 hours	15.3%	13.8%	14.3%	3.8%	10.0%
3 - 6 hours	35.4%	36.9%	34.2%	18.6%	30.1%
7 - 12 hours	37.3%	40.6%	40.4%	58.0%	47.1%
More than 12 hours	7.2%	5.4%	6.6%	19.0%	10.5%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

■ 0 hours ■ More than 1 hour ■ More than 3 hours ■ More than 7 hours ■ More than 12 hours



Activities in the Canary Islands	UK	Germany	Nordics	Spanish M.	TOTAL
Beach	65.7%	84.2%	65.2%	75.1%	75.1%
Walk, wander	78.8%	55.5%	77.2%	76.2%	72.2%
Swimming pool, hotel facilities	73.5%	43.3%	66.0%	48.8%	57.5%
Explore the island on their own	34.4%	51.7%	44.2%	65.5%	52.5%
Swim	39.9%	50.1%	34.2%	26.2%	38.8%
Taste Canarian gastronomy	24.7%	34.2%	17.2%	45.6%	30.2%
Hiking	8.2%	20.4%	22.1%	27.9%	22.5%
Organized excursions	14.5%	13.5%	9.4%	16.1%	16.0%
Sea excursions / whale watching	12.1%	13.1%	8.4%	12.1%	13.5%
Nightlife / concerts / shows	20.1%	8.1%	11.6%	11.5%	12.3%
Theme parks	12.1%	10.8%	6.6%	12.8%	12.2%
Museums / exhibitions	5.7%	8.6%	6.1%	16.9%	10.7%
Wineries / markets / popular festiv	7.4%	8.1%	6.9%	15.8%	10.0%
Other Nature Activities	3.5%	10.1%	6.3%	13.8%	9.5%
Running	6.1%	3.6%	10.7%	7.4%	7.6%
Practice other sports	3.8%	7.4%	10.3%	6.3%	5.9%
Beauty and health treatments	6.7%	4.7%	6.6%	3.8%	5.6%
Surf	3.1%	5.1%	2.6%	4.9%	4.8%
Astronomical observation	1.8%	6.3%	4.5%	5.0%	4.2%
Cycling / Mountain bike	4.0%	5.1%	5.3%	2.5%	4.2%
Scuba Diving	2.1%	5.8%	2.6%	4.4%	4.2%
Golf	3.1%	2.1%	3.5%	1.1%	2.3%
Windsurf / Kitesurf	0.9%	2.0%	1.2%	0.9%	1.5%

* Multi-choise question

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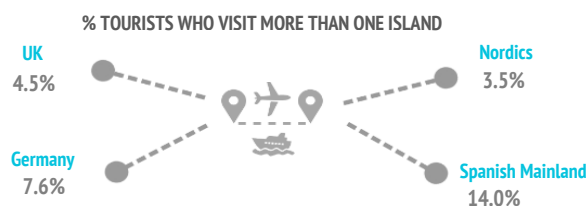
Which island do they choose?

Tourists (> 15 years old)	UK	Germany	Nordics	Spanish M.	TOTAL
Lanzarote	284,634	107,543	28,175	237,618	963,331
Fuerteventura	108,647	333,335	30,788	117,343	843,805
Gran Canaria	157,403	361,424	231,766	339,140	1,545,237
Tenerife	527,673	303,546	86,991	486,868	2,320,313
La Palma	2,198	17,024	668	67,151	102,576

Share by islands	UK	Germany	Nordics	Spanish M.	TOTAL
Lanzarote	26.3%	9.6%	7.4%	19.0%	16.7%
Fuerteventura	10.1%	29.7%	8.1%	9.4%	14.6%
Gran Canaria	14.6%	32.2%	61.3%	27.2%	26.8%
Tenerife	48.8%	27.0%	23.0%	39.0%	40.2%
La Palma	0.2%	1.5%	0.2%	5.4%	1.8%

How many islands do they visit during their trip?

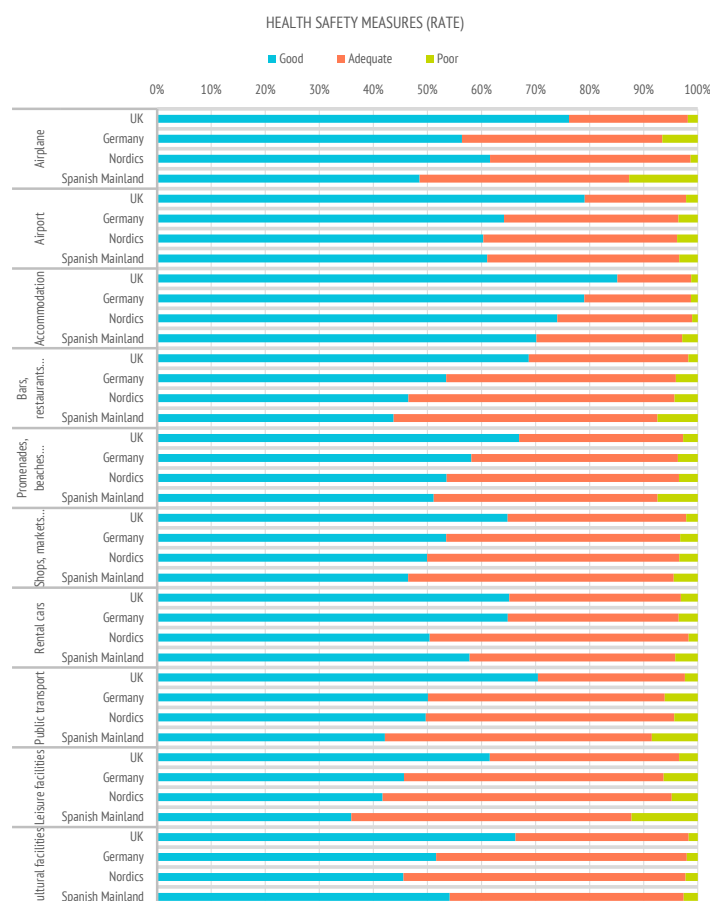
	UK	Germany	Nordics	Spanish M.	TOTAL
One island	95.5%	92.4%	96.5%	86.0%	90.9%
Two islands	3.9%	5.7%	3.2%	12.3%	7.8%
Three or more islands	0.6%	1.9%	0.3%	1.7%	1.3%



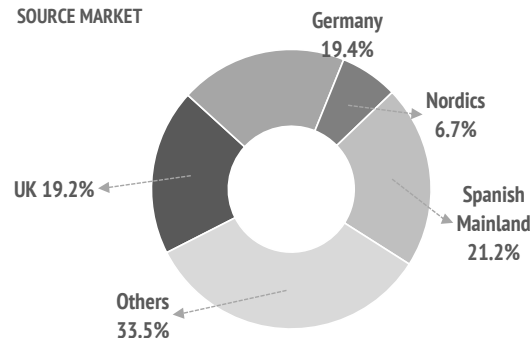
Health safety

Planning the trip: Importance	UK	Germany	Nordics	Spanish M.	TOTAL
Average rating (scale 0-10)	8.63	8.03	7.87	7.58	7.99

During the stay: Rate	UK	Germany	Nordics	Spanish M.	TOTAL
Average rating (scale 0-10)	8.93	8.41	8.43	7.87	8.42



SHARE OF TOURISTS BY SOURCE MARKET



How do they rate the Canary Islands?

Satisfaction (scale 0-10)	UK	Germany	Nordics	Spanish M.	TOTAL
Average rating	9.12	8.82	8.75	8.82	8.86

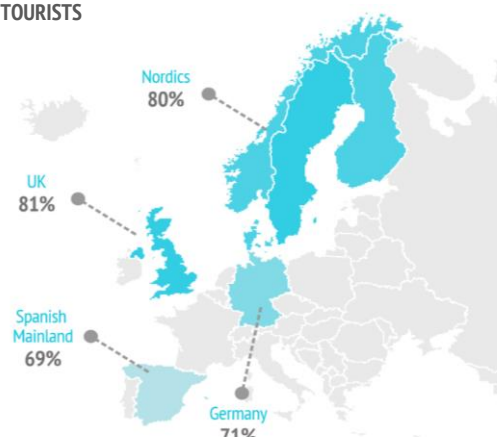
Experience in the Canary Islands	UK	Germany	Nordics	Spanish M.	TOTAL
Worse or much worse than expected	2.0%	1.3%	2.6%	3.4%	2.7%
Lived up to expectations	49.5%	54.1%	58.4%	48.1%	51.4%
Better or much better than expected	48.5%	44.6%	38.9%	48.5%	45.9%

Future intentions (scale 1-10)	UK	Germany	Nordics	Spanish M.	TOTAL
Return to the Canary Islands	9.20	8.83	8.82	9.11	8.86
Recommend visiting the Canary Islands	9.31	9.07	8.95	9.25	9.10

How many are loyal to the Canary Islands?

	UK	Germany	Nordics	Spanish M.	TOTAL
Repeat tourists	81.0%	70.9%	79.5%	69.0%	68.0%
Repeat tourists (last 5 years)	73.4%	65.6%	71.8%	62.1%	61.9%
Repeat tourists (last 5 years) (5 or more visits)	18.7%	14.5%	16.5%	17.7%	15.0%
At least 10 previous visits	25.0%	19.4%	26.3%	18.7%	18.3%

REPEAT TOURISTS



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Where does the flight come from?



	UK	Germany	Nordics	Spanish M.	TOTAL
Spanish Mainland	0.8%	2.4%	1.0%	99.1%	25.7%
Germany	0.2%	94.0%	1.4%	0.1%	19.9%
United Kingdom	97.6%	0.2%	0.5%	0.2%	18.8%
France	0.0%	0.0%	0.0%	0.0%	4.5%
Netherlands	0.1%	0.1%	0.1%	0.0%	4.1%
Italy	0.1%	0.1%	0.0%	0.1%	3.9%
Belgium	0.0%	0.1%	0.1%	0.0%	3.6%
Poland	0.0%	0.0%	0.1%	0.0%	3.6%
Ireland	0.9%	0.2%	0.0%	0.0%	2.7%
Sweden	0.0%	0.1%	32.1%	0.0%	2.2%
Denmark	0.0%	0.1%	30.9%	0.0%	2.1%
Switzerland	0.0%	1.3%	0.1%	0.0%	2.0%
Norway	0.0%	0.0%	20.0%	0.0%	1.3%
Portugal	0.1%	0.7%	0.2%	0.3%	1.2%
Luxembourg	0.0%	0.5%	0.0%	0.0%	1.1%
Finland	0.0%	0.0%	13.4%	0.0%	0.9%
Czech Republic	0.0%	0.0%	0.0%	0.0%	0.8%
Others	0.0%	0.3%	0.1%	0.1%	1.7%

Who do they come with?

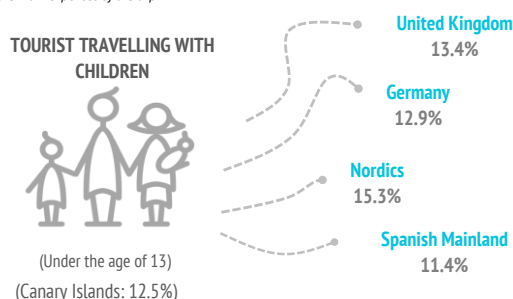


	UK	Germany	Nordics	Spanish M.	TOTAL
Unaccompanied	11.0%	12.6%	11.7%	19.8%	13.5%
Only with partner	53.6%	50.3%	46.5%	41.5%	48.2%
Only with children (< 13 years old)	3.4%	5.0%	4.6%	3.5%	3.9%
Partner + children (< 13 years old)	5.1%	5.0%	5.6%	5.4%	4.9%
Other relatives	10.3%	6.0%	9.1%	7.2%	8.4%
Friends	6.9%	7.5%	7.8%	9.1%	8.5%
Work colleagues	0.0%	0.5%	0.2%	2.6%	0.8%
Organized trip	0.1%	0.3%	0.1%	0.2%	0.2%
Other combinations (1)	9.5%	12.9%	14.4%	10.6%	11.5%

(1) Different situations have been isolated

Tourists with children	13.4%	12.9%	15.3%	11.4%	12.5%
- Between 0 and 2 years old	1.3%	1.0%	0.8%	1.3%	1.2%
- Between 3 and 12 years old	10.8%	10.9%	12.8%	9.3%	10.2%
- Between 0 -2 and 3-12 years old	1.3%	1.0%	1.6%	0.8%	1.0%
Tourists without children	86.6%	87.1%	84.7%	88.6%	87.5%
Group composition:					
- 1 person	13.3%	14.8%	13.7%	23.8%	16.5%
- 2 people	60.5%	59.4%	56.8%	48.9%	56.7%
- 3 people	9.3%	11.1%	9.7%	11.0%	10.7%
- 4 or 5 people	14.1%	12.8%	14.6%	13.7%	13.6%
- 6 or more people	2.8%	1.9%	5.1%	2.5%	2.5%
Average group size:	2.41	2.33	2.58	2.31	2.37

*People who share the main expenses of the trip



Source: Encuesta sobre el Gasto Turístico (ISTAC).

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

Who are they?



	UK	Germany	Nordics	Spanish M.	TOTAL
Gender					
Men	44.7%	51.9%	47.5%	51.3%	49.6%
Women	55.3%	48.1%	52.5%	48.7%	50.4%
Age					
Average age (tourist > 15 years old)	46.8	44.8	50.2	39.4	43.3
Standard deviation	15.9	16.1	16.3	13.3	15.6
Age range (> 15 years old)					
16 - 24 years old	9.3%	11.6%	9.3%	13.1%	11.9%
25 - 30 years old	11.7%	12.4%	5.8%	18.5%	14.8%
31 - 45 years old	25.9%	28.4%	22.3%	36.3%	30.2%
46 - 60 years old	29.9%	28.5%	31.1%	24.4%	26.6%
Over 60 years old	23.2%	19.1%	31.5%	7.7%	16.4%
Occupation					
Salaried worker	60.8%	58.7%	48.7%	61.1%	57.8%
Self-employed	9.8%	8.2%	7.9%	12.2%	11.1%
Unemployed	0.8%	0.7%	1.5%	3.7%	1.7%
Business owner	4.7%	11.7%	13.4%	9.0%	10.0%
Student	3.3%	6.2%	4.8%	7.3%	5.9%
Retired	19.0%	12.9%	22.4%	5.7%	12.2%
Unpaid domestic work	1.2%	0.3%	0.0%	0.3%	0.5%
Others	0.5%	1.2%	1.2%	0.6%	0.9%
Annual household income level					
Less than €25,000	11.1%	11.8%	5.8%	24.3%	16.1%
€25,000 - €49,999	34.4%	32.8%	26.4%	45.2%	37.0%
€50,000 - €74,999	23.6%	27.4%	28.7%	19.2%	23.4%
More than €74,999	30.8%	28.0%	39.0%	11.4%	23.5%
Education level					
No studies	0.0%	0.0%	0.0%	0.0%	0.0%
Primary education	8.7%	0.3%	1.8%	0.5%	2.2%
Secondary education	0.9%	2.5%	4.1%	2.8%	2.2%
Higher education	71.9%	78.7%	68.1%	81.5%	76.9%



AVERAGE AGE
(TOURISTS > 15)



% OF TOURISTS WITH
INCOMES OVER €74,999



% OF TOURISTS WITH HIGHER EDUCATION

