

# PROFILE OF TOURIST BY MAIN MOTIVATION FOR THEIR HOLIDAYS (2018)

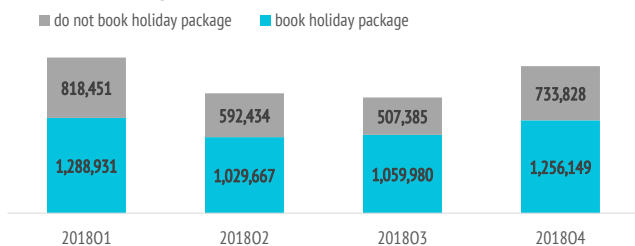
## REST



### How many are they and how much do they spend?

	Rest	Total
<b>TOURISTS</b>		
<b>Tourist arrivals (FRONTUR)</b>	<b>n.d.</b>	<b>15,559,787</b>
<b>Tourist arrivals &gt; 15 years old (EGT)</b>	<b>7,286,826</b>	<b>13,485,651</b>
- book holiday package	4,634,728	7,848,516
- do not book holiday package	2,652,098	5,637,135
- % tourists who book holiday package	63.6%	58.2%
Share of total tourist	54.0%	100%

### TOURISTS BY QUARTER: REST



	Rest	Total
<b>Expenditure per tourist (€)</b>	<b>1,186</b>	<b>1,196</b>
- book holiday package	1,268	1,309
- holiday package	1,037	1,064
- others	231	246
- do not book holiday package	1,042	1,037
- flight	274	288
- accommodation	385	350
- others	383	399
<b>Average length of stay</b>	<b>9.23</b>	<b>9.32</b>
- book holiday package	8.70	8.66
- do not book holiday package	10.17	10.23
<b>Average daily expenditure (€)</b>	<b>141.8</b>	<b>143.6</b>
- book holiday package	153.2	159.8
- do not book holiday package	121.8	121.0
<b>Total turnover (&gt; 15 years old) (€m)</b>	<b>8,640</b>	<b>16,124</b>
- book holiday package	5,876	10,277
- do not book holiday package	2,764	5,848

### AVERAGE LENGTH OF STAY (nights)



### EXPENDITURE PER TOURIST (€)



### Importance of each factor in the destination choice

	Rest	Total
Climate	81.9%	78.1%
Safety	54.1%	51.4%
Tranquility	51.1%	46.2%
Accommodation supply	46.8%	41.7%
Sea	42.5%	43.3%
Price	38.7%	36.5%
European belonging	38.0%	35.8%
Effortless trip	38.0%	34.8%
Beaches	37.7%	37.1%
Environment	28.1%	30.6%
Landscapes	24.7%	31.6%
Gastronomy	23.4%	22.6%
Fun possibilities	17.4%	20.7%
Authenticity	17.1%	19.1%
Shopping	9.3%	9.6%
Exoticism	9.2%	10.5%
Nightlife	6.8%	7.5%
Hiking trail network	6.2%	9.0%
Culture	5.7%	7.3%
Historical heritage	5.4%	7.1%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")

% of tourists who indicate that the factor is "very important" in their choice.

### % TOURISTS WHO CHOOSE ACCOMMODATION SUPPLY

REST  
46.8%



TOTAL  
41.7%

### What is the main motivation for their holidays?

	Rest	Total
Rest	100%	55.1%
Enjoy family time	--	14.7%
Have fun	--	7.8%
Explore the destination	--	18.5%
Practice their hobbies	--	1.8%
Other reasons	--	2.1%

### How far in advance do they book their trip?

	Rest	Total
The same day	0.6%	0.7%
Between 1 and 30 days	23.1%	23.2%
Between 1 and 2 months	23.1%	23.0%
Between 3 and 6 months	32.4%	32.4%
More than 6 months	20.8%	20.7%

### % TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE

REST  
20.8%



TOTAL  
20.7%

Picture: Freepik.com

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who indicate that rest was the main motivation for their holidays.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

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## REST



### What channels did they use to get information about the trip?

	Rest	Total
Previous visits to the Canary Islands	56.4%	50.9%
Friends or relatives	22.9%	27.8%
Internet or social media	55.8%	56.1%
Mass Media	1.4%	1.7%
Travel guides and magazines	7.5%	9.5%
Travel Blogs or Forums	4.3%	5.4%
Travel TV Channels	0.6%	0.7%
Tour Operator or Travel Agency	26.0%	24.7%
Public administrations or similar	0.2%	0.4%
Others	2.0%	2.3%

\* Multi-choice question

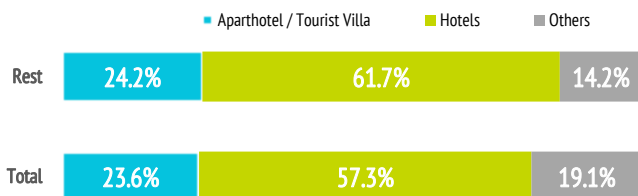
### With whom did they book their flight and accommodation?

	Rest	Total
<b>Flight</b>		
- Directly with the airline	36.0%	39.5%
- Tour Operator or Travel Agency	64.0%	60.5%
<b>Accommodation</b>		
- Directly with the accommodation	26.8%	28.8%
- Tour Operator or Travel Agency	73.2%	71.2%

### Where do they stay?

	Rest	Total
1-2-3* Hotel	12.5%	12.8%
4* Hotel	41.1%	37.7%
5* Hotel / 5* Luxury Hotel	8.0%	6.8%
Aparthotel / Tourist Villa	24.2%	23.6%
House/room rented in a private dwelling	3.8%	5.3%
Private accommodation (1)	4.3%	7.0%
Others (Cottage, cruise, camping,...)	6.1%	6.8%

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



### What do they book?

	Rest	Total
Room only	26.5%	28.8%
Bed and Breakfast	11.0%	11.7%
Half board	22.9%	22.4%
Full board	2.7%	3.0%
All inclusive	36.9%	34.1%

**36.9%** of tourists book all inclusive.  
(Canary Islands: 34.1%)

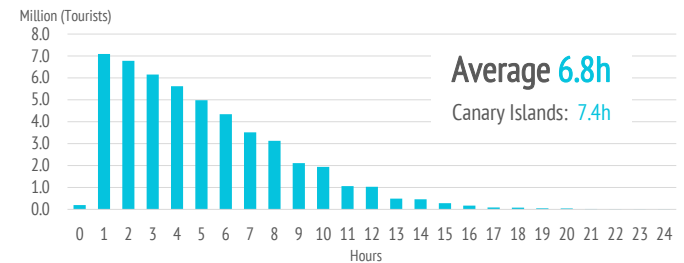
### Other expenses

	Rest	Total
Restaurants or cafes	60.9%	63.2%
Supermarkets	53.8%	55.9%
Car rental	19.8%	26.6%
Organized excursions	19.2%	21.8%
Taxi, transfer, chauffeur service	57.5%	51.7%
Theme Parks	6.4%	8.8%
Sport activities	4.8%	6.4%
Museums	3.3%	5.0%
Flights between islands	3.9%	4.8%

### Activities in the Canary Islands

Outdoor time per day	Rest	Total
0 hours	2.7%	2.2%
1 - 2 hours	12.9%	10.0%
3 - 6 hours	36.2%	32.6%
7 - 12 hours	41.5%	46.5%
More than 12 hours	6.7%	8.7%

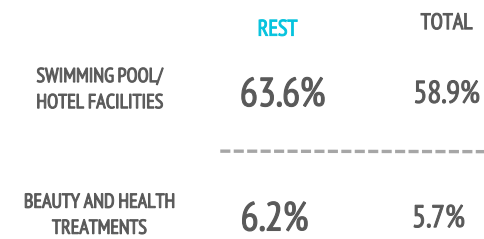
### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



### Activities in the Canary Islands

	Rest	Total
Walk, wander	71.0%	71.0%
Beach	65.8%	68.0%
Swimming pool, hotel facilities	63.6%	58.9%
Explore the island on their own	38.6%	46.5%
Taste Canarian gastronomy	21.1%	25.4%
Organized excursions	16.3%	17.9%
Nightlife / concerts / shows	15.3%	15.5%
Theme parks	11.4%	15.5%
Sport activities	11.1%	14.3%
Wineries / markets / popular festivals	9.7%	12.0%
Sea excursions / whale watching	9.3%	11.3%
Activities at sea	7.9%	9.8%
Museums / exhibitions	6.5%	9.8%
Nature activities	6.3%	10.0%
Beauty and health treatments	6.2%	5.7%
Astronomical observation	2.7%	3.4%

\* Multi-choice question



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## REST



### Which island do they choose?

Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Rest	7,286,826	1,443,374	1,127,290	2,054,290	2,550,584	72,677
- Share by islands	100%	19.8%	15.5%	28.2%	35.0%	1.0%
Total tourists	13,485,651	2,457,120	1,856,705	3,825,110	4,991,173	249,069
- Share by islands	100%	18.2%	13.8%	28.4%	37.0%	1.8%
% Rest	54.0%	58.7%	60.7%	53.7%	51.1%	29.2%

### How many islands do they visit during their trip?

	Rest	Total
One island	92.8%	90.9%
Two islands	6.3%	7.7%
Three or more islands	0.9%	1.4%

### Internet usage during their trip

	Rest	Total
<b>Research</b>		
- Tourist package	15.9%	15.4%
- Flights	14.3%	13.0%
- Accommodation	19.0%	17.7%
- Transport	15.5%	15.6%
- Restaurants	25.7%	27.0%
- Excursions	24.2%	26.3%
- Activities	27.9%	31.0%
<b>Book or purchase</b>		
- Tourist package	42.1%	38.1%
- Flights	61.9%	64.4%
- Accommodation	54.0%	54.5%
- Transport	43.0%	44.7%
- Restaurants	10.3%	10.5%
- Excursions	9.6%	11.4%
- Activities	9.9%	12.5%

\* Multi-choice question

Internet usage in the Canary Islands	Rest	Total
<b>Did not use the Internet</b>	<b>10.7%</b>	<b>9.8%</b>
<b>Used the Internet</b>	<b>89.3%</b>	<b>90.2%</b>
- Own Internet connection	32.4%	36.5%
- Free Wifi connection	44.4%	41.1%
<b>Applications*</b>		
- Search for locations or maps	54.4%	60.7%
- Search for destination info	41.2%	44.7%
- Share pictures or trip videos	54.3%	55.6%
- Download tourist apps	5.9%	6.5%
- Others	27.3%	23.9%

\* Multi-choice question

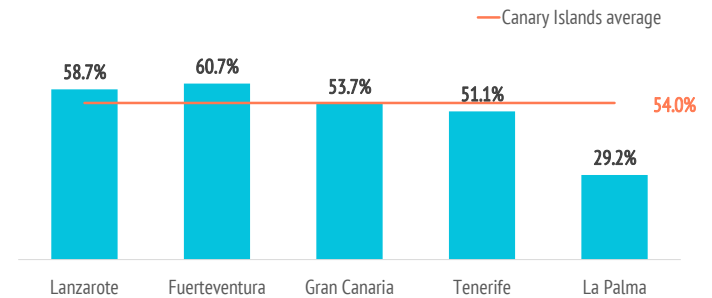


**54.3%** of tourists share pictures or trip videos during their stay in the Canary Islands

(Canary Islands: 55.6%)



### % TOURISTS BY ISLAND OF STAY

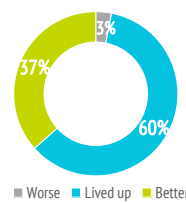


### How do they rate the Canary Islands?

Satisfaction (scale 0-10)	Rest	Total
Average rating	8.59	8.58

Experience in the Canary Islands	Rest	Total
Worse or much worse than expected	3.1%	2.9%
Lived up to expectations	60.3%	57.4%
Better or much better than expected	36.6%	39.7%

Future intentions (scale 1-10)	Rest	Total
Return to the Canary Islands	8.64	8.60
Recommend visiting the Canary Islands	8.85	8.86



Experience in the Canary



8.64/10

Return to the Canary Islands



8.85/10

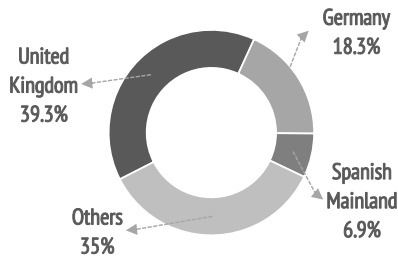
Recommend visiting the Canary Islands

### How many are loyal to the Canary Islands?

	Rest	Total
<b>Repeat tourists</b>	<b>75.2%</b>	<b>71.0%</b>
Repeat tourists (last 5 years)	68.7%	64.6%
Repeat tourists (last 5 years) (5 or more visits)	21.0%	18.4%
<b>At least 10 previous visits</b>	<b>20.5%</b>	<b>17.8%</b>

Where are they from?

	%	Absolute
United Kingdom	39.3%	2,865,896
Germany	18.3%	1,334,615
Spanish Mainland	6.9%	505,506
Ireland	4.3%	312,190
Netherlands	4.0%	291,723
Norway	3.4%	244,360
Sweden	3.1%	227,333
Italy	2.9%	213,081
Belgium	2.7%	197,323
France	2.6%	191,606
Denmark	2.2%	161,980
Poland	2.2%	158,528
Finland	2.1%	152,758
Switzerland	1.8%	128,200
Russia	0.6%	43,600
Austria	0.6%	42,919
Czech Republic	0.4%	27,118
Others	2.6%	188,088



Who do they come with?

	Rest	Total
Unaccompanied	6.7%	8.9%
Only with partner	56.8%	47.4%
Only with children (< 13 years old)	3.9%	5.9%
Partner + children (< 13 years old)	4.5%	7.2%
Other relatives	9.1%	9.0%
Friends	5.9%	6.3%
Work colleagues	0.1%	0.5%
Organized trip	0.1%	0.2%
Other combinations <sup>(1)</sup>	12.9%	14.6%

(1) Different situations have been isolated

<b>Tourists with children</b>	<b>6.9%</b>	<b>19.3%</b>
- Between 0 and 2 years old	0.7%	1.8%
- Between 3 and 12 years old	5.8%	15.8%
- Between 0 -2 and 3-12 years	0.5%	1.6%
<b>Tourists without children</b>	<b>93.1%</b>	<b>80.7%</b>
<b>Group composition:</b>		
- 1 person	10.0%	12.4%
- 2 people	63.3%	54.1%
- 3 people	11.1%	12.6%
- 4 or 5 people	12.9%	17.1%
- 6 or more people	2.7%	3.8%
<b>Average group size:</b>	<b>2.43</b>	<b>2.58</b>

Who are they?

	Rest	Total
<b>Gender</b>		
Men	47.1%	48.2%
Women	52.9%	51.8%
<b>Age</b>		
Average age (tourist > 15 years old)	49.0	46.7
Standard deviation	15.4	15.3
<b>Age range (&gt; 15 years old)</b>		
16 - 24 years old	6.5%	7.7%
25 - 30 years old	9.3%	10.8%
31 - 45 years old	23.6%	28.6%
46 - 60 years old	34.6%	31.3%
Over 60 years old	26.0%	21.5%
<b>Occupation</b>		
Salaried worker	53.9%	55.5%
Self-employed	11.2%	11.0%
Unemployed	0.9%	1.1%
Business owner	8.6%	9.2%
Student	3.2%	4.2%
Retired	20.5%	17.3%
Unpaid domestic work	0.9%	0.9%
Others	0.8%	0.8%
<b>Annual household income level</b>		
Less than €25,000	15.8%	17.0%
€25,000 - €49,999	36.6%	36.5%
€50,000 - €74,999	25.6%	25.0%
More than €74,999	22.0%	21.5%
<b>Education level</b>		
No studies	5.8%	4.8%
Primary education	2.8%	2.8%
Secondary education	24.5%	23.1%
Higher education	66.9%	69.3%

**4 IN 10 TOURISTS ARE BRITISH**

**49 YEARS OLD**  
AVERAGE AGE

**57% ONLY WITH PARTNER**

Pictures: Freepik.com