i€



•?

Ě

1

How many are they and how much do they spend?

Importance of each factor in the destination choice

| | _ | |
|---|-----------|-------------|
| | Rest | Total |
| TOURISTS | | |
| Tourist arrivals (FRONTUR) | n.d. | 6,697,165 |
| Tourist arrivals > 15 years old (EGT) | 2,844,887 | 5,827,892 |
| book holiday package | 1,580,373 | 2,549,012 |
| do not book holiday package | 1,264,514 | 3,278,880 |
| % tourists who book holiday package | 55.6% | 43.7% |
| Share of total tourist | 48.8% | 100% |
| | | |
| Expenditure per tourist (€) | 1,279 | 1,206 |
| book holiday package | 1,392 | 1,415 |
| holiday package | 1,146 | 1,135 |
| - others | 246 | 280 |
| do not book holiday package | 1,138 | 1,044 |
| - flight | 257 | 248 |
| - accommodation | 449 | 369 |
| - others | 432 | 427 |
| Average lenght of stay | 9.48 | 9.54 |
| - book holiday package | 8.66 | 8.59 |
| - do not book holiday package | 10.51 | 10.28 |
| Average daily expenditure (€) | 150.5 | 144.0 |
| - book holiday package | 168.0 | 172.8 |
| - do not book holiday package | 128.5 | 121.6 |
| Total turnover (> 15 years old) (€m) | 3,639 | 7,028 |
| - book holiday package | 2,200 | 3,606 |
| do not book holiday package | 1,438 | 3,422 |
| AVERAGE LENGHT OF STAY (nights) | Rest | Total |
| 9.48 9.54 g | 3.66 8.59 | 10.51 10.28 |

| | Rest | Total |
|----------------------|-------|-------|
| Climate | 81.4% | 76.0% |
| Tranquility | 54.5% | 48.5% |
| Safety | 54.4% | 49.0% |
| Sea | 53.0% | 52.0% |
| Beaches | 47.4% | 44.6% |
| Accommodation supply | 45.3% | 37.8% |
| European belonging | 41.7% | 40.2% |
| Effortless trip | 39.5% | 34.9% |
| Price | 35.1% | 32.4% |
| Environment | 30.8% | 34.7% |
| Landscapes | 30.4% | 39.1% |
| Gastronomy | 27.7% | 27.9% |
| Authenticity | 21.3% | 24.4% |
| Fun possibilities | 20.3% | 22.4% |
| Exoticism | 12.0% | 14.5% |
| Shopping | 9.2% | 8.8% |
| Hiking trail network | 8.0% | 12.1% |
| Nightlife | 7.7% | 8.4% |
| Culture | 7.1% | 8.7% |
| Historical heritage | 6.9% | 9.1% |

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")

% of tourists who indicate that the factor is "very important" in their choice.

% TOURISTS WHO CHOOSE ACCOMMODATION SUPPLY

| REST | A TATAL | TOTAL |
|-------|---------|-------|
| 45.3% | | 37.8% |

What is the main motivation for their holidays?

| | Rest | Total |
|-------------------------|------|-------|
| Rest | 100% | 50.7% |
| Enjoy family time | | 14.0% |
| Have fun | | 7.3% |
| Explore the destination | | 23.3% |
| Practice their hobbies | | 2.6% |
| Other reasons | | 2.1% |

How far in advance do they book their trip?

| | Rest | Total |
|------------------------|-------|-------|
| The same day | 0.8% | 1.0% |
| Between 1 and 30 days | 41.3% | 42.5% |
| Between 1 and 2 months | 26.0% | 26.7% |
| Between 3 and 6 months | 18.9% | 18.7% |
| More than 6 months | 13.0% | 11.1% |

% TOURISTS BOOKING WITH MORE THAN 6 MONTHS IN ADVANCE





total **11.1%**

Where did they spend their main holiday last year?*

Total

1,279 1,206

Total

EXPENDITURE PER TOURIST (€)

£

| | Rest | Total |
|----------------------|-------|-------|
| Didn't have holidays | 40.4% | 35.7% |
| Canary Islands | 18.3% | 17.6% |
| Other destination | 41.4% | 46.8% |

book holiday package

1.392 1,415

book holiday package

Rest

do not book holiday package

🔳 Total

1,138 1 044

do not book holiday package

What other destinations do they consider for this trip?*

| | Rest | Total |
|-------------------------------|-------|-------|
| None | 28.3% | 29.4% |
| Canary Islands (other island) | 25.7% | 25.4% |
| Other destination | 46.0% | 45.1% |
| *Percentage of valid answers | | |

Source: Encuesta sobre el Gasto Turístico (ISTAC). Profile of tourist who indicate that rest was the main motivation for their holidays.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.



| | Rest | Total |
|---------------------------------------|-------|-------|
| Previous visits to the Canary Islands | 52.9% | 45.7% |
| Friends or relatives | 25.1% | 30.9% |
| Internet or social media | 51.5% | 53.5% |
| Mass Media | 1.8% | 2.3% |
| Travel guides and magazines | 5.3% | 7.0% |
| Travel Blogs or Forums | 5.3% | 8.4% |
| Travel TV Channels | 0.5% | 0.5% |
| Tour Operator or Travel Agency | 23.7% | 19.4% |
| Public administrations or similar | 1.8% | 1.9% |
| Others * Multi-choise question | 2.1% | 2.9% |

With whom did they book their flight and accommodation?

| | Rest | Total |
|--|-------------------------|-------------------------|
| Flight | | |
| - Directly with the airline | 44.9% | 52.8% |
| - Tour Operator or Travel Agency | 55.1% | 47.2% |
| Accommodation | | |
| - Directly with the accommodation | 34.4% | 39.9% |
| - Tour Operator or Travel Agency | 65.6% | 60.1% |
| | | |
| | | |
| Where do they stay? | | E |
| Where do they stay? | | Ħ |
| Where do they stay? | Rest | H Total |
| Where do they stay? 1-2-3* Hotel | Rest 11.7% | Total |
| | | |
| 1-2-3* Hotel | 11.7% | 11.5% |
| 1-2-3* Hotel 4* Hotel | 11.7% 44.7% | 11.5% 39.4% |
| 1-2-3* Hotel 4* Hotel 5* Hotel / 5* Luxury Hotel | 11.7% 44.7% 13.7% | 11.5% 39.4% 10.9% |

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.

Others (Cottage, cruise, camping,..)



5.9%

6.6%

| What do they book? | | 101 |
|--------------------|-------|-------|
| | Rest | Total |
| De auto auto | | |
| Room only | 21.1% | 28.1% |
| Bed and Breakfast | 13.1% | 15.3% |
| Half board | 21.1% | 19.5% |
| Full board | 3.2% | 3.2% |
| All inclusive | 41.6% | 33.8% |



41.6% of tourists book all inclusive.

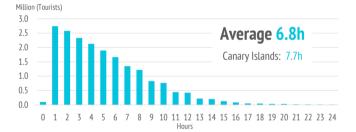
(Canary Islands: 33.8%)

| Other expenses | | Q |
|-----------------------------------|-------|----------|
| | Rest | Total |
| Restaurants or cafes | 61.5% | 66.9% |
| Supermarkets | 51.3% | 55.6% |
| Car rental | 27.6% | 37.3% |
| Organized excursions | 20.0% | 23.7% |
| Taxi, transfer, chauffeur service | 56.4% | 46.0% |
| Theme Parks | 6.4% | 8.6% |
| Sport activities | 6.9% | 9.3% |
| Museums | 2.6% | 4.7% |
| Flights between islands | 4.3% | 6.3% |
| Activities in the Canary Islands | | ¥† |
| Outdoor time per day | Rest | Total |
| 0 hours | 3.6% | 2.4% |
| 1 - 2 hours | 14.3% | 10.0% |
| 3 - 6 hours | 34.6% | 30.1% |
| 7 - 12 hours | 39.8% | 47.1% |
| More than 12 hours | 7.7% | 10.5% |

Canary

LATITUDE OF LIFE

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



| Activities in the Canary Islands | Rest | Total |
|--|-------|-------|
| Beach | 74.2% | 75.1% |
| Walk, wander | 70.6% | 72.2% |
| Swimming pool, hotel facilities | 65.3% | 57.5% |
| Explore the island on their own | 42.3% | 52.5% |
| Swim | 38.4% | 38.8% |
| Taste Canarian gastronomy | 23.9% | 30.2% |
| Hiking | 14.5% | 22.5% |
| Organized excursions | 14.2% | 16.0% |
| Nightlife / concerts / shows | 12.0% | 12.3% |
| Sea excursions / whale watching | 10.8% | 13.5% |
| Theme parks | 9.3% | 12.2% |
| Wineries / markets / popular festivals | 7.3% | 10.0% |
| Museums / exhibitions | 6.6% | 10.7% |
| Running | 6.6% | 7.6% |
| Beauty and health treatments | 6.4% | 5.6% |
| Other Nature Activities | 5.4% | 9.5% |
| Practice other sports | 4.5% | 5.9% |
| Cycling / Mountain bike | 3.5% | 4.2% |
| Astronomical observation | 3.4% | 4.2% |
| Scuba Diving | 3.1% | 4.2% |
| Surf | 2.9% | 4.8% |
| Golf | 2.3% | 2.3% |
| Windsurf / Kitesurf | 1.1% | 1.5% |
| * Multi-choise question | | |



1.4.5

Which island do they choose?

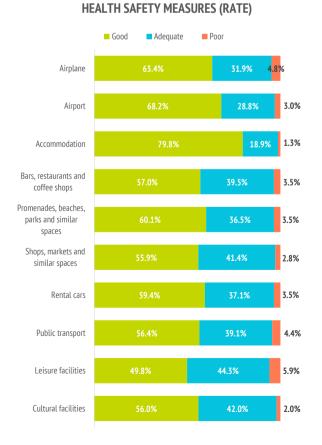
| Tourist > 15 years old | Canary Islands | Lanzarote | Fuerteventura | Gran Canaria | Tenerife | La Palma |
|------------------------|----------------|-----------|---------------|--------------|-----------|----------|
| Rest | 2,844,887 | 446,827 | 510,528 | 809,162 | 1,041,846 | 16,856 |
| - Share by islands | 100% | 15.7% | 17.9% | 28.4% | 36.6% | 0.6% |
| Total tourists | 5,827,892 | 963,331 | 843,805 | 1,545,237 | 2,320,313 | 102,576 |
| - Share by islands | 100% | 16.5% | 14.5% | 26.5% | 39.8% | 1.8% |
| % Rest | 50.7% | 47.2% | 61.7% | 55.5% | 46.6% | 18.0% |

How many islands do they visit during their trip?

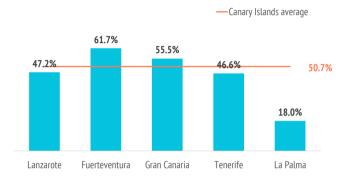
| | Rest | Total |
|-----------------------|-------|-------|
| One island | 93.8% | 90.9% |
| Two islands | 5.5% | 7.8% |
| Three or more islands | 0.7% | 1.3% |

Health safety

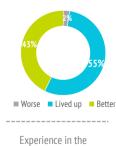
| Planning the trip: Importance | Rest | Total |
|-------------------------------|------|-------|
| Average rating (scale 0-10) | 8.28 | 7.99 |
| During the stay: Rate | Rest | Total |
| Average rating (scale 0-10) | 8.57 | 8.42 |



% TOURISTS BY ISLAND OF STAY



| How do they rate the Canary Islands? |) | r é r |
|---------------------------------------|-------|--------------|
| | | |
| Satisfaction (scale 0-10) | Rest | Total |
| Average rating | 8.88 | 8.86 |
| | | |
| Experience in the Canary Islands | Rest | Total |
| Worse or much worse than expected | 2.5% | 2.7% |
| Lived up to expectations | 54.7% | 51.4% |
| Better or much better than expected | 42.8% | 45.9% |
| | | |
| Future intentions (scale 1-10) | Rest | Total |
| Return to the Canary Islands | 8.89 | 8.86 |
| Recommend visiting the Canary Islands | 9.09 | 9.10 |



Canary Islands



8.89/10

Return to the Canary Islands 9.09/10

Recommend visiting the Canary Islands

.

How many are loyal to the Canary Islands?

| | Deat | Tatal |
|--|-------|-------|
| | Rest | Total |
| Repeat tourists | 72.8% | 68.0% |
| Repeat tourists (last 5 years) | 66.2% | 61.9% |
| Repeat tourists (last 5 years) (5 or more visits | 15.6% | 15.0% |
| At least 10 previous visits | 20.2% | 18.3% |

PROFILE OF TOURIST BY MAIN MOTIVATION FOR THEIR HOLIDAYS (2021) REST

Who are they?



Å.

| Where are they from? | | ۲ |
|----------------------|-------|----------|
| | % | Absolute |
| United Kingdom | 26.4% | 749,808 |
| Germany | 20.9% | 595,352 |
| Spanish Mainland | 12.1% | 345,245 |
| Netherlands | 5.5% | 156,152 |
| France | 4.9% | 139,016 |
| Poland | 4.5% | 128,686 |
| Belgium | 4.0% | 114,962 |
| Ireland | 3.6% | 103,728 |
| Italy | 3.6% | 103,611 |
| Denmark | 2.4% | 68,378 |
| Sweden | 2.0% | 57,475 |
| Norway | 2.0% | 56,906 |
| Switzerland | 1.5% | 42,863 |
| Finland | 1.2% | 35,094 |
| Luxembourg | 0.9% | 25,278 |
| Czech Republic | 0.8% | 23,660 |
| Iceland | 0.6% | 16,862 |
| Others | 2.9% | 81,810 |

. . . .



湔

| | | nnn |
|---|-------|-------|
| | Rest | Tota |
| Unaccompanied | 10.5% | 13.5% |
| Only with partner | 56.6% | 48.2% |
| Only with children (< 13 years old) | 3.0% | 3.9% |
| Partner + children (< 13 years old) | 3.6% | 4.9% |
| Other relatives | 8.1% | 8.4% |
| Friends | 7.6% | 8.5% |
| Work colleagues | 0.1% | 0.8% |
| Organized trip | 0.1% | 0.2% |
| Other combinations (1) | 10.2% | 11.5% |
| (1) Different situations have been isolated | | |
| Tourists with children | 9.4% | 12.5% |
| - Between 0 and 2 years old | 0.9% | 1.2% |
| - Between 3 and 12 years old | 7.8% | 10.2% |
| - Between 0 -2 and 3-12 years | 0.7% | 1.0% |
| Tourists without children | 90.6% | 87.5% |
| Group composition: | | |
| - 1 person | 12.9% | 16.5% |
| - 2 people | 64.7% | 56.7% |
| - 3 people | 9.4% | 10.7% |
| - 4 or 5 people | 10.9% | 13.6% |
| - 6 or more people | 2.0% | 2.5% |
| Average group size: | 2.30 | 2.37 |

| | Rest | Total |
|--------------------------------------|-------|-------|
| Gender | | |
| Men | 47.8% | 49.6% |
| Women | 52.2% | 50.4% |
| Age | | |
| Average age (tourist > 15 years old) | 45.9 | 43.3 |
| Standard deviation | 15.9 | 15.6 |
| Age range (> 15 years old) | | |
| 16 - 24 years old | 9.3% | 11.9% |
| 25 - 30 years old | 12.7% | 14.8% |
| 31 - 45 years old | 27.2% | 30.2% |
| 46 - 60 years old | 30.1% | 26.6% |
| Over 60 years old | 20.8% | 16.4% |
| <u>Occupation</u> | | |
| Salaried worker | 56.9% | 57.8% |
| Self-employed | 10.8% | 11.1% |
| Unemployed | 1.3% | 1.7% |
| Business owner | 9.8% | 10.0% |
| Student | 4.3% | 5.9% |
| Retired | 15.5% | 12.2% |
| Unpaid domestic work | 0.5% | 0.5% |
| Others | 0.9% | 0.9% |
| Annual household income level | | |
| Less than €25,000 | 13.7% | 16.1% |
| €25,000 - €49,999 | 35.9% | 37.0% |
| €50,000 - €74,999 | 24.4% | 23.4% |
| More than €74,999 | 25.9% | 23.5% |
| Education level | | |
| No studies | 3.0% | 2.2% |
| Primary education | 2.3% | 2.2% |
| Secondary education | 21.0% | 18.8% |
| Higher education | 73.6% | 76.9% |
| | | |



Pictures: Freepik.com

*People who share the main expenses of the trip

Who do they come with?

Source: Encuesta sobre el Gasto Turístico (ISTAC). Profile of tourist who indicate that rest was the main motivation for their holidays.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.