# PROFILE OF TOURIST BY MAIN MOTIVATION FOR THEIR HOLIDAYS (2018) EXPLORE THE DESTINATION



#### How many are they and how much do they spend?



|                                       | Explore the destination | Total      |
|---------------------------------------|-------------------------|------------|
| TOURISTS                              |                         |            |
| Tourist arrivals (FRONTUR)            | n.d.                    | 15,559,787 |
| Tourist arrivals > 15 years old (EGT) | 2,442,035               | 13,485,651 |
| - book holiday package                | 1,403,863               | 7,848,516  |
| - do not book holiday package         | 1,038,172               | 5,637,135  |
| - % tourists who book holiday package | e 57.5%                 | 58.2%      |
| Share of total tourist                | 18.1%                   | 100%       |

#### TOURISTS BY QUARTER: EXPLORE THE DESTINATION



| Expenditure per tourist (€)          |       |        |
|--------------------------------------|-------|--------|
|                                      | 1,129 | 1,196  |
| - book holiday package               | 1,233 | 1,309  |
| - holiday package                    | 981   | 1,064  |
| - others                             | 252   | 246    |
| - do not book holiday package        | 988   | 1,037  |
| - flight                             | 265   | 288    |
| - accommodation                      | 330   | 350    |
| - others                             | 394   | 399    |
| Average lenght of stay               | 9.26  | 9.32   |
| - book holiday package               | 8.79  | 8.66   |
| - do not book holiday package        | 9.90  | 10.23  |
| Average daily expenditure (€)        | 133.9 | 143.6  |
| - book holiday package               | 148.7 | 159.8  |
| - do not book holiday package        | 113.8 | 121.0  |
| Total turnover (> 15 years old) (€m) | 2,758 | 16,124 |
| - book holiday package               | 1,731 | 10,277 |
| - do not book holiday package        | 1,026 | 5,848  |
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#### EXPENDITURE PER TOURIST (€)



# Importance of each factor in the destination choice

|  | - |
|--|---|
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|                      | Explore the destination | Total |
|----------------------|-------------------------|-------|
| Climate              | 70.6%                   | 78.1% |
| Landscapes           | 56.8%                   | 31.6% |
| Safety               | 46.1%                   | 51.4% |
| Sea                  | 46.1%                   | 43.3% |
| Tranquility          | 42.5%                   | 46.2% |
| Environment          | 38.9%                   | 30.6% |
| European belonging   | 34.4%                   | 35.8% |
| Beaches              | 34.2%                   | 37.1% |
| Accommodation supply | 32.6%                   | 41.7% |
| Price                | 29.5%                   | 36.5% |
| Effortless trip      | 29.3%                   | 34.8% |
| Authenticity         | 26.4%                   | 19.1% |
| Gastronomy           | 21.8%                   | 22.6% |
| Hiking trail network | 17.6%                   | 9.0%  |
| Fun possibilities    | 15.6%                   | 20.7% |
| Exoticism            | 13.7%                   | 10.5% |
| Historical heritage  | 12.8%                   | 7.1%  |
| Culture              | 11.5%                   | 7.3%  |
| Shopping             | 8.4%                    | 9.6%  |
| Nightlife            | 4.3%                    | 7.5%  |

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")
% of tourists who indicate that the factor is "very important" in their choice.

#### % TOURISTS WHO CHOOSE LANDSCAPES

EXPLORE THE DESTINATION 56.8%



TOTAL 31.6%

#### What is the main motivation for their holidays?

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|------|
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| - 2  |
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|                         | Explore the destination | Total |
|-------------------------|-------------------------|-------|
| Rest                    |                         | 55.1% |
| Enjoy family time       |                         | 14.7% |
| Have fun                |                         | 7.8%  |
| Explore the destination | 100%                    | 18.5% |
| Practice their hobbies  |                         | 1.8%  |
| Other reasons           |                         | 2.1%  |

#### How far in advance do they book their trip?

|  | Ц | _ |
|--|---|---|
|  |   |   |
|  |   |   |

|                        | Explore the destination | Total |
|------------------------|-------------------------|-------|
| The same day           | 0.8%                    | 0.7%  |
| Between 1 and 30 days  | 23.3%                   | 23.2% |
| Between 1 and 2 months | 25.1%                   | 23.0% |
| Between 3 and 6 months | 33.9%                   | 32.4% |
| More than 6 months     | 17.0%                   | 20.7% |

% TOURISTS BOOKING BETWEEN 1 AND 2 MONTHS IN ADVANCE

**EXPLORE THE DESTINATION** 

25.1%



TOTAL 23.0%

Picture: Freepik.com

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# What channels did they use to get information about the trip? Q

|                                       | Explore the destination | Total |
|---------------------------------------|-------------------------|-------|
| Previous visits to the Canary Islands | 37.1%                   | 50.9% |
| Friends or relatives                  | 30.9%                   | 27.8% |
| Internet or social media              | 62.6%                   | 56.1% |
| Mass Media                            | 3.0%                    | 1.7%  |
| Travel guides and magazines           | 19.0%                   | 9.5%  |
| Travel Blogs or Forums                | 10.0%                   | 5.4%  |
| Travel TV Channels                    | 1.3%                    | 0.7%  |
| Tour Operator or Travel Agency        | 25.9%                   | 24.7% |
| Public administrations or similar     | 0.7%                    | 0.4%  |
| Others                                | 1.8%                    | 2.3%  |

#### \* Multi-choise question

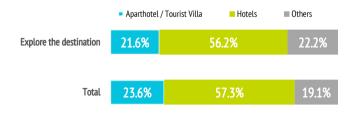
# With whom did they book their flight and accommodation?

|                                   | Explore the destination | Total |
|-----------------------------------|-------------------------|-------|
| Flight                            |                         |       |
| - Directly with the airline       | 38.4%                   | 39.5% |
| - Tour Operator or Travel Agency  | 61.6%                   | 60.5% |
| Accommodation                     |                         |       |
| - Directly with the accommodation | 28.9%                   | 28.8% |
| - Tour Operator or Travel Agency  | 71.1%                   | 71.2% |

# Where do they stay?

| e the destination | Total                                  |
|-------------------|--|
| 13.8%             | 12.8%                                  |
| 38.0%             | 37.7%                                  |
| 4.5%              | 6.8%                                   |
| 21.6%             | 23.6%                                  |
| 8.4%              | 5.3%                                   |
| 4.8%              | 7.0%                                   |
| 9.1%              | 6.8%                                   |
|                   | 38.0%<br>4.5%<br>21.6%<br>8.4%<br>4.8% |

<sup>(1)</sup> Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



#### What do they book?

|                   | Explore the destination | Total |
|-------------------|-------------------------|-------|
| Room only         | 28.9%                   | 28.8% |
| Bed and Breakfast | 12.5%                   | 11.7% |
| Half board        | 28.1%                   | 22.4% |
| Full board        | 3.4%                    | 3.0%  |
| All inclusive     | 27.1%                   | 34.1% |

# 28.1% of tourists book half board.

(Canary Islands: 22.4%)

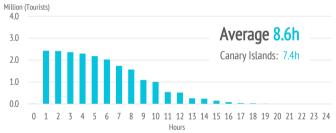
#### Other expenses

|                                   | Explore the destination | Total |
|-----------------------------------|-------------------------|-------|
| Restaurants or cafes              | 66.6%                   | 63.2% |
| Supermarkets                      | 57.9%                   | 55.9% |
| Car rental                        | 48.5%                   | 26.6% |
| Organized excursions              | 34.4%                   | 21.8% |
| Taxi, transfer, chauffeur service | 42.5%                   | 51.7% |
| Theme Parks                       | 11.3%                   | 8.8%  |
| Sport activities                  | 5.8%                    | 6.4%  |
| Museums                           | 12.0%                   | 5.0%  |
| Flights between islands           | 7.4%                    | 4.8%  |
|                                   |                         |       |

#### Activities in the Canary Islands

| Outdoor time per day | xplore the destination | Total |
|----------------------|------------------------|-------|
| 0 hours              | 0.5%                   | 2.2%  |
| 1 - 2 hours          | 2.8%                   | 10.0% |
| 3 - 6 hours          | 25.6%                  | 32.6% |
| 7 - 12 hours         | 60.6%                  | 46.5% |
| More than 12 hours   | 10.6%                  | 8.7%  |

#### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



| Activities in the Canary Islands                      | xplore the destination | Total |
|---|------------------------|-------|
| Walk, wander  | 76.1%                  | 71.0% |
| Explore the island on their own                       | 74.2%                  | 46.5% |
| Beach   | 73.5%                  | 68.0% |
| Swimming pool, hotel facilities                       | 46.2%                  | 58.9% |
| Taste Canarian gastronomy                             | 37.6%                  | 25.4% |
| Organized excursions                                  | 26.9%                  | 17.9% |
| Museums / exhibitions                                 | 22.3%                  | 9.8%  |
| Nature activities                                     | 20.4%                  | 10.0% |
| Wineries / markets / popular festivals                | 19.8%                  | 12.0% |
| Theme parks   | 19.0%                  | 15.5% |
| Sea excursions / whale watching                       | 16.4%                  | 11.3% |
| Sport activities                                      | 12.7%                  | 14.3% |
| Activities at sea                                     | 12.4%                  | 9.8%  |
| Nightlife / concerts / shows                          | 10.7%                  | 15.5% |
| Astronomical observation                              | 5.3%                   | 3.4%  |
| Beauty and health treatments  * Multi-choise question | 4.8%                   | 5.7%  |

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**EXPLORE THE** TOTAL **DESTINATION** EXPLORE THE ISLAND 74.2% 46.5% ON THEIR OWN MUSEUMS/ 22.3% 9.8% **EXHIBITIONS** 





# PROFILE OF TOURIST BY MAIN MOTIVATION FOR THEIR HOLIDAYS (2018) **EXPLORE THE DESTINATION**



# Which island do they choose?

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| Tourist > 15 years old    | Canarias   | Lanzarote | Fuerteventura | Gran Canaria | Tenerife  | La Palma |
|---------------------------|------------|-----------|---------------|--------------|-----------|----------|
| Explore the destination   | 2,442,035  | 459,659   | 330,791       | 564,568      | 926,685   | 118,357  |
| - Share by islands        | 100%       | 18.8%     | 13.5%         | 23.1%        | 37.9%     | 4.8%     |
| Total tourists            | 13,485,651 | 2,457,120 | 1,856,705     | 3,825,110    | 4,991,173 | 249,069  |
| - Share by islands        | 100%       | 18.2%     | 13.8%         | 28.4%        | 37.0%     | 1.8%     |
| % Explore the destination | 18.1%      | 18.7%     | 17.8%         | 14.8%        | 18.6%     | 47.5%    |

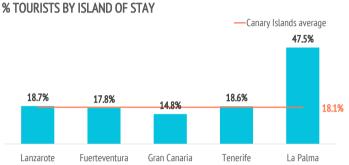
# How many islands do they visit during their trip?



|                       | Explore the destination | Total |
|-----------------------|-------------------------|-------|
| One island            | 85.5%                   | 90.9% |
| Two islands           | 11.6%                   | 7.7%  |
| Three or more islands | 2.9%                    | 1.4%  |

#### Internet usage during their trip





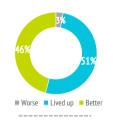
|                         | Explore the destination | Total |
|-------------------------|-------------------------|-------|
| Research                |                         |       |
| - Tourist package       | 15.5%                   | 15.4% |
| - Flights               | 11.2%                   | 13.0% |
| - Accommodation         | 16.6%                   | 17.7% |
| - Transport             | 16.4%                   | 15.6% |
| - Restaurants           | 31.2%                   | 27.0% |
| - Excursions            | 33.7%                   | 26.3% |
| - Activities            | 38.8%                   | 31.0% |
| Book or purchase        |                         |       |
| - Tourist package       | 33.4%                   | 38.1% |
| - Flights               | 63.4%                   | 64.4% |
| - Accommodation         | 56.2%                   | 54.5% |
| - Transport             | 48.6%                   | 44.7% |
| - Restaurants           | 10.0%                   | 10.5% |
| - Excursions            | 15.7%                   | 11.4% |
| - Activities            | 14.9%                   | 12.5% |
| * Multi-choise question |                         |       |

| Internet usage in the Canary Islands | plore the destination | Total |
|--------------------------------------|-----------------------|-------|
| Did not use the Internet             | 9.7%                  | 9.8%  |
| Used the Internet                    | 90.3%                 | 90.2% |
| - Own Internet connection            | 40.7%                 | 36.5% |
| - Free Wifi connection               | 37.4%                 | 41.1% |
| Applications*                        |                       |       |
| - Search for locations or maps       | 77.4%                 | 60.7% |
| - Search for destination info        | 54.6%                 | 44.7% |
| - Share pictures or trip videos      | 57.2%                 | 55.6% |
| - Download tourist apps              | 8.3%                  | 6.5%  |
| - Others                             | 14.1%                 | 23.9% |
| * Multi-choise question              | <b>77</b>             |       |

### How do they rate the Canary Islands?



| How do they rate the Canary Islanas? |  |
|--------------------------------------|--|
| Explore the destination              | Total  |
| 8.56                                 | 8.58   |
|                                      |  |
| Explore the destination              | Total  |
| 2.9%                                 | 2.9%   |
| 51.2%                                | 57.4%  |
| 45.9%                                | 39.7%  |
|                                      |  |
| Explore the destination              | Total  |
| 8.38                                 | 8.60   |
| 8.86                                 | 8.86   |
|                                      | Explore the destination 8.56  Explore the destination 2.9% 51.2% 45.9%  Explore the destination 8.38 |







Experience in Return to the Canary Islands the Canary

Recommend visiting the Canary Islands

# How many are loyal to the Canary Islands?



| Explore the                                       | he destination | Total |
|---|----------------|-------|
| Repeat tourists                                   | 56.5%          | 71.0% |
| Repeat tourists (last 5 years)                    | 50.8%          | 64.6% |
| Repeat tourists (last 5 years) (5 or more visits) | 9.6%           | 18.4% |
| At least 10 previous visits                       | 8.5%           | 17.8% |

# 77.4% of tourists search for locations or maps during their stay in the Canary Islands

(Canary Islands: 60.7%)



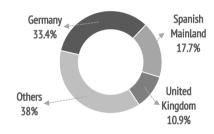
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#### Where are they from?

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|                  | %     | Absolute |
|------------------|-------|----------|
| Germany          | 33.4% | 815,961  |
| Spanish Mainland | 17.7% | 433,206  |
| United Kingdom   | 10.9% | 265,803  |
| France           | 9.2%  | 224,951  |
| Italy            | 4.6%  | 113,249  |
| Poland           | 3.5%  | 86,474   |
| Netherlands      | 3.5%  | 86,002   |
| Belgium          | 3.1%  | 74,954   |
| Switzerland      | 2.9%  | 70,286   |
| Austria          | 1.5%  | 35,715   |
| Sweden           | 1.3%  | 32,357   |
| Ireland          | 1.0%  | 24,282   |
| Norway           | 0.9%  | 21,266   |
| Denmark          | 0.9%  | 21,087   |
| Czech Republic   | 0.8%  | 18,340   |
| Russia           | 0.7%  | 16,392   |
| Finland          | 0.4%  | 9,284    |
| Others           | 3.8%  | 92,427   |



# Who do they come with?

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|-----|

|   | Explore the destination | Total |
|---|-------------------------|-------|
| Unaccompanied                               | 6.6%                    | 8.9%  |
| Only with partner                           | 55.9%                   | 47.4% |
| Only with children (< 13 years old)         | 4.5%                    | 5.9%  |
| Partner + children (< 13 years old)         | 5.7%                    | 7.2%  |
| Other relatives                             | 6.7%                    | 9.0%  |
| Friends                                     | 6.5%                    | 6.3%  |
| Work colleagues                             | 0.2%                    | 0.5%  |
| Organized trip                              | 0.3%                    | 0.2%  |
| Other combinations (1)                      | 13.7%                   | 14.6% |
| (1) Different situations have been isolated |                         |       |
| Tourists with children                      | 2.5%                    | 19.3% |
| - Between 0 and 2 years old                 | 0.2%                    | 1.8%  |
| - Between 3 and 12 years old                | 2.2%                    | 15.8% |
| - Between 0 -2 and 3-12 years               | 0.1%                    | 1.6%  |
| Tourists without children                   | 97.5%                   | 80.7% |
| Group composition:                          |                         |       |
| - 1 person                                  | 10.1%                   | 12.4% |
| - 2 people                                  | 62.8%                   | 54.1% |
| - 3 people                                  | 11.3%                   | 12.6% |
| - 4 or 5 people                             | 13.5%                   | 17.1% |
| - 6 or more people                          | 2.2%                    | 3.8%  |
| Average group size:                         | 2.42                    | 2.58  |

### Who are they?

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|                                      | Explore the destination | Total |
|--------------------------------------|-------------------------|-------|
| Gender                               |                         |       |
| Men                                  | 47.4%                   | 48.2% |
| Women                                | 52.6%                   | 51.8% |
| Age                                  |                         |       |
| Average age (tourist > 15 years old) | 46.5                    | 46.7  |
| Standard deviation                   | 15.6                    | 15.3  |
| Age range (> 15 years old)           |                         |       |
| 16 - 24 years old                    | 7.6%                    | 7.7%  |
| 25 - 30 years old                    | 13.4%                   | 10.8% |
| 31 - 45 years old                    | 26.4%                   | 28.6% |
| 46 - 60 years old                    | 30.1%                   | 31.3% |
| Over 60 years old                    | 22.4%                   | 21.5% |
| Occupation                           |                         |       |
| Salaried worker                      | 55.7%                   | 55.5% |
| Self-employed                        | 9.7%                    | 11.0% |
| Unemployed                           | 1.4%                    | 1.1%  |
| Business owner                       | 8.3%                    | 9.2%  |
| Student                              | 5.1%                    | 4.2%  |
| Retired                              | 18.5%                   | 17.3% |
| Unpaid domestic work                 | 0.5%                    | 0.9%  |
| Others                               | 0.7%                    | 0.8%  |
| Annual household income level        |                         |       |
| Less than €25,000                    | 19.3%                   | 17.0% |
| €25,000 - €49,999                    | 39.7%                   | 36.5% |
| €50,000 - €74,999                    | 24.7%                   | 25.0% |
| More than €74,999                    | 16.2%                   | 21.5% |
| Education level                      |                         |       |
| No studies                           | 1.6%                    | 4.8%  |
| Primary education                    | 3.3%                    | 2.8%  |
| Secondary education                  | 22.5%                   | 23.1% |
| Higher education                     | 72.6%                   | 69.3% |
|                                      |                         |       |



Pictures: Freepik.com