

Tourist profile by municipality

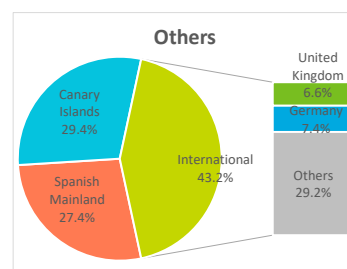
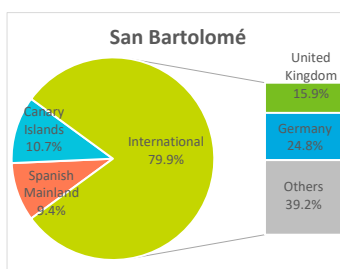
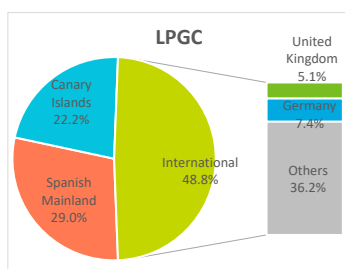
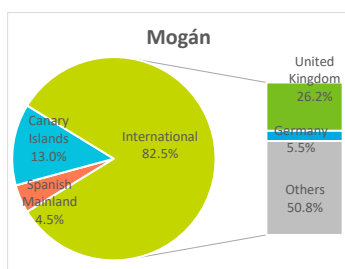
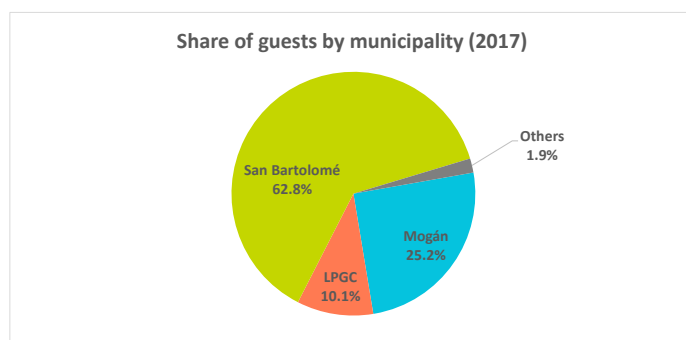
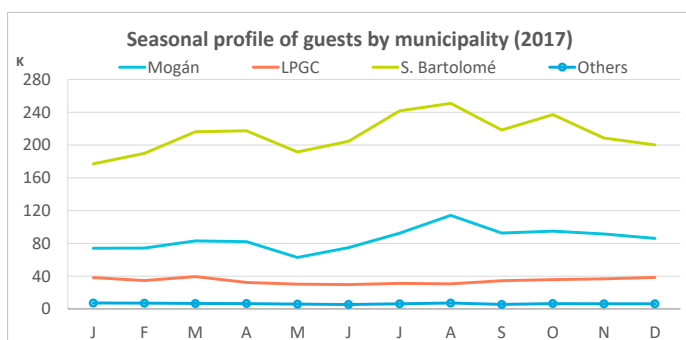
Gran Canaria (2017)



GUESTS IN ACCOMMODATION

Place of residence:	Municipality of stay				Gran Canaria	Accommodation type	
	Mogán	LPGC	San Bartolomé	Others		Hotel	Apartment
International	843,923	200,953	2,040,469	33,093	3,118,438	2,124,580	993,858
- United Kingdom	267,633	21,201	405,399	5,085	699,318	468,690	230,628
- Germany	56,375	30,529	633,814	5,673	726,391	562,073	164,318
Spanish Mainland	46,429	119,363	238,993	20,955	425,740	277,898	147,842
Canary Islands	132,683	91,649	274,377	22,476	521,185	261,217	259,968
Total	1,023,035	411,965	2,553,839	76,524	4,065,363	2,663,695	1,401,668

Place of residence:	Municipality of stay (%)				Gran Canaria	Accommodation type (%)	
	Mogán	LPGC	San Bartolomé	Others		Hotel	Apartment
International	82.5%	48.8%	79.9%	43.2%	76.7%	79.8%	70.9%
- United Kingdom	26.2%	5.1%	15.9%	6.6%	17.2%	17.6%	16.5%
- Germany	5.5%	7.4%	24.8%	7.4%	17.9%	21.1%	11.7%
Spanish Mainland	4.5%	29.0%	9.4%	27.4%	10.5%	10.4%	10.5%
Canary Islands	13.0%	22.2%	10.7%	29.4%	12.8%	9.8%	18.5%
Total	100%	100%	100%	100%	100%	100%	100%



Other indicators

	Municipality (%)				Gran Canaria	Accommodation type (%)	
	Mogán	LPGC	San Bartolomé	Others		Hotel	Apartment
Bednights							
International	7,581,228	968,943	18,743,987	108,971	27,403,129	17,664,432	9,738,697
- United Kingdom	2,254,502	95,171	3,459,289	15,259	5,824,221	3,779,972	2,044,249
- Germany	555,122	153,824	6,357,612	24,754	7,091,312	5,188,560	1,902,752
Spanish Mainland	318,050	369,601	1,581,156	56,080	2,324,887	1,291,286	1,033,601
Canary Islands	717,756	213,069	1,297,103	40,268	2,268,196	902,185	1,366,011
Total	8,617,034	1,551,613	21,622,246	205,319	31,996,212	19,857,903	12,138,309
Length of stay							
International	9.0	4.8	9.2	3.3	8.8	8.3	9.8
- United Kingdom	8.4	4.5	8.5	3.0	8.3	8.1	8.9
- Germany	9.9	5.0	10.0	4.4	9.8	9.2	11.6
Spanish Mainland	5.8	2.8	5.6	2.2	4.9	4.1	5.9
Canary Islands	5.4	2.3	4.7	1.8	4.4	3.5	5.3
Total	8.4	3.8	8.5	2.7	7.9	7.5	8.7
ADR (€)	67.9	69.7	86.1	63.4	80.4	95.3	55.7
RevPar (€)	53.4	51.1	69.6	44.8	64.1	82.5	39.2
Bed-space occupancy rate (%)	69.2	56.9	67.1	60.7	67.0	82.4	51.3
Occupancy rate per room/apart.(%)	78.6	73.3	80.8	70.7	79.6	86.6	70.2

Sources: Encuestas de alojamiento turístico hotelero y extrahotelero (ISTAC). Note 1: guests checking in as new arrivals. Note 2: Occupancy rate could be above 100% because of extra beds.

Tourist profile by municipality

Gran Canaria (2017)



Profile of tourist visiting Gran Canaria by municipality of stay

How many are they and how much do they spend?



	Mogán	LPGC	San Bartolomé	Gran Canaria
Tourist arrivals (> 16 years old)	593,146	970,591	2,212,558	3,900,824
Average daily expenditure (€)	160.58	134.14	147.83	145.42
. in their place of residence	103.27	93.67	109.01	103.06
. in the Canary Islands	57.31	40.48	38.81	42.35
Average length of stay	8.60	9.78	9.48	9.41
Turnover per tourist (€)	1,049	1,172	1,285	1,206
Total turnover (> 16 years old) (€m)	622	1,138	2,844	4,704
Share of total turnover	13.2%	24.2%	60.5%	100%
Share of total tourists	15.2%	24.9%	56.7%	100%

Where are they from?



	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Tourists (> 16 years old)</u>				
United Kingdom	57,308	282,260	388,185	742,202
Germany	129,354	64,520	652,023	866,202
Spanish Mainland	202,156	37,880	203,400	491,254
Others	204,328	585,930	968,950	1,801,166
<u>Share by place of residence (%)</u>				
United Kingdom	7.7%	38.0%	52.3%	100%
Germany	14.9%	7.4%	75.3%	100%
Spanish Mainland	41.2%	7.7%	41.4%	100%
Others	11.3%	32.5%	53.8%	100%

How do they book?



	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Flight booking</u>				
Tour Operator	30.1%	54.6%	48.8%	46.5%
Airline	38.1%	25.6%	17.9%	23.9%
Travel agency (High street)	18.3%	9.9%	22.5%	18.2%
Online Travel Agency (OTA)	13.6%	9.9%	10.9%	11.3%
<u>Accommodation booking</u>				
Tour Operator	31.6%	57.6%	48.8%	48.2%
Accommodation	20.9%	17.3%	10.9%	14.0%
Travel agency (High street)	19.4%	10.9%	24.9%	20.4%
Online Travel Agency (OTA)	28.1%	14.2%	15.3%	17.4%

What do they book at their place of residence?



	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Flight only</u>	24.1%	10.1%	4.8%	10.1%
Flight & accommodation (room only)	27.0%	41.7%	23.4%	28.8%
Flight & accommodation (B&B)	15.7%	6.6%	7.5%	8.5%
Flight & accommodation (half board)	5.1%	9.0%	26.9%	18.6%
Flight & accommodation (full board)	9.9%	2.4%	3.8%	4.3%
Flight & accommodation (all inclusive)	17.5%	29.3%	33.0%	29.1%
% Tourists using low-cost airlines	57.4%	43.8%	41.1%	45.0%
<u>Other expenses in their place of residence:</u>				
- Excursions	7.5%	3.9%	4.6%	4.9%
- Car rental	8.7%	7.9%	8.2%	8.9%
- Other expenses	14.8%	5.9%	6.7%	7.8%

What is their main reason for coming?



	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Trip reasons</u>				
Holidays	73.9%	97.2%	97.7%	93.1%
Professional or family reasons	24.6%	2.1%	1.8%	6.2%
Other reason	1.5%	0.7%	0.5%	0.7%

Who are they?



	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Gender</u>				
Percentage of men	54.7%	47.0%	49.3%	49.7%
Percentage of women	45.3%	53.0%	50.7%	50.3%
<u>Age range</u>				
16-44 years old	52.4%	40.3%	42.2%	43.9%
Over 44 years old	47.6%	59.7%	57.8%	56.1%
<u>Occupation</u>				
Active	74.4%	70.6%	71.9%	72.1%
Inactive	25.6%	29.4%	28.1%	27.9%
<u>Annual household income level</u>				
€12,000 - €48,000	59.4%	47.7%	53.1%	53.1%
More than €48,000	40.6%	52.3%	46.9%	46.9%

Who do they come with?



	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Partner</u>	45.0%	70.7%	67.8%	64.3%
Children	12.6%	27.7%	21.6%	21.4%
Other relatives	8.7%	14.5%	10.4%	11.1%
Others	12.8%	8.0%	10.9%	10.4%
With children (< 13 year old)	7.1%	21.9%	15.4%	15.5%

* Multi-choice question

Where do they stay?



	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Type of accommodation</u>				
All markets	100%	100%	100%	100%
- Hotel	44.1%	46.5%	62.6%	54.6%
- Apartment	16.9%	47.3%	34.5%	35.0%
- Other type of accommodation	39.0%	6.2%	2.9%	10.5%
German market	100%	100%	100%	100%
- Hotel	14.1%	66.9%	70.9%	60.8%
- Apartment	8.8%	22.5%	25.8%	23.6%
- Other type of accommodation	77.1%	10.6%	3.3%	15.5%
Spanish Mainland market	100%	100%	100%	100%
- Hotel	53.5%	55.0%	61.3%	54.2%
- Apartment	13.8%	36.8%	34.8%	25.1%
- Other type of accommodation	32.7%	8.2%	3.9%	20.7%
British market	100%	100%	100%	100%
- Hotel	48.0%	46.4%	61.9%	54.1%
- Apartment	19.6%	50.0%	35.1%	39.6%
- Other type of accommodation	32.5%	3.6%	3.0%	6.4%
Other markets	100%	100%	100%	100%
- Hotel	52.7%	43.8%	57.7%	51.8%
- Apartment	24.2%	49.4%	39.9%	41.2%
- Other type of accommodation	23.1%	6.8%	2.4%	6.9%
<u>Length of stay by type of accommodation</u>				
All markets				
- Hotel	6.0	8.5	8.7	8.3
- Apartment	13.1	10.3	10.6	10.6
- Other type of accommodation	9.6	15.4	13.5	11.2

How many islands did they visit in this trip?



	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Number of islands</u>				
One island	71.8%	93.3%	93.0%	89.8%
Two islands	9.0%	4.8%	4.6%	5.4%
Three or more islands	19.3%	1.8%	2.3%	4.8%

Tourist profile by municipality

Gran Canaria (2017)



What did motivate them to come?



	Mogán	LPGC	San Bartolomé	Gran Canaria
Previous visits to the Canary Islands	48.2%	73.3%	66.4%	64.8%
Recommendation by friends/rel	34.2%	34.8%	31.9%	33.2%
Tour Operator's brochure or call	4.2%	7.3%	8.6%	7.4%
Recommendation by Travel Age	4.9%	6.2%	13.0%	9.7%
Internet	21.6%	27.5%	26.6%	25.9%
Others	27.5%	10.5%	9.8%	13.3%

* Multi-choice question

Why do they choose Fuerteventura?



	Mogán	LPGC	San Bartolomé	Gran Canaria
Climate/sun	68.5%	94.7%	94.3%	89.7%
Beaches	35.1%	38.4%	44.0%	40.9%
Tranquillity/rest/relaxation	24.2%	46.4%	40.9%	39.2%
Scenery	21.3%	14.7%	17.2%	17.7%
Visiting new places	18.3%	10.7%	14.3%	14.0%
Security	7.4%	13.4%	13.6%	12.3%
Price	9.9%	13.5%	12.5%	12.2%
Culture	11.7%	7.1%	6.1%	7.5%
Ease of travel	4.8%	8.7%	7.3%	7.2%
Suitable destination for children	1.9%	9.8%	7.0%	6.7%
Quality of the environment	5.8%	4.1%	4.0%	4.5%
Sports	5.0%	3.8%	3.4%	3.8%
Others	32.6%	11.9%	15.3%	17.5%

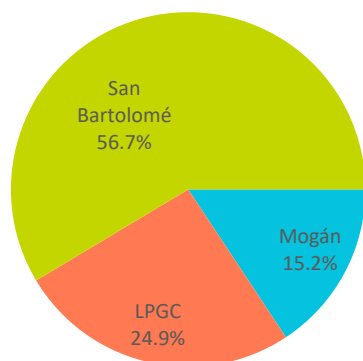
* Multi-choice question

How do they rate the destination?



	Mogán	LPGC	San Bartolomé	Gran Canaria
Impression of their stay				
Good or very good (% tourists)	92.4%	94.3%	93.1%	93.3%

Share of tourists by municipality (2017)



How do they rate the following features and services?



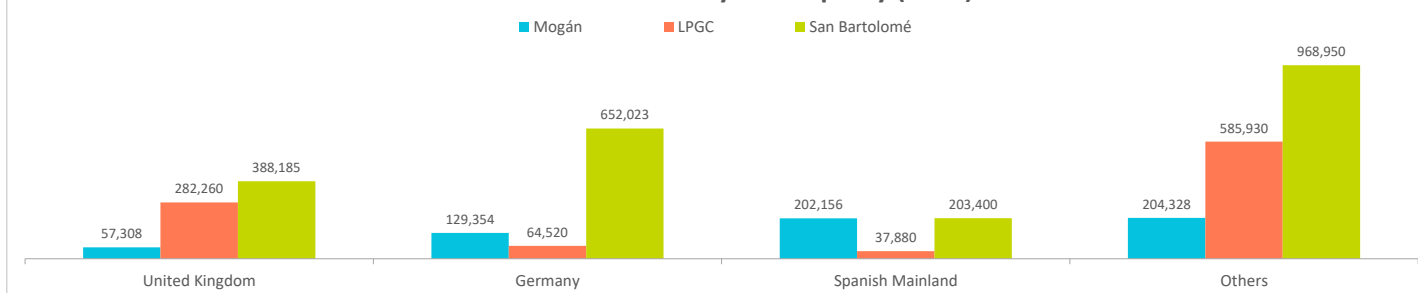
(Scale 1 - 10)	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Accommodation</u>	8.1	8.2	8.1	8.1
Quality of accommodation	8.4	8.5	8.4	8.4
Treatment at accommodation	8.0	8.2	8.1	8.1
Quality of the food	7.9	7.8	7.8	7.8
<u>Environmental</u>	8.1	8.3	8.2	8.2
Climate	8.3	9.1	8.8	8.8
Bathing areas	8.1	8.5	8.4	8.4
Tranquillity	8.4	8.1	8.0	8.1
Cleanliness	8.0	8.1	7.9	8.0
Quality of the environment	7.9	8.3	8.1	8.0
Scenery	8.1	8.0	7.9	7.9
<u>Restaurants</u>	7.9	7.7	7.8	7.8
Quality of restaurants	8.2	8.2	8.2	8.2
Treatment from restaurant staff	7.8	7.8	7.8	7.8
Prices	7.8	7.5	7.6	7.6
Local food and drink	7.8	7.4	7.4	7.5
<u>Leisure activities</u>	7.6	7.5	7.5	7.5
Cultural activities	7.7	7.3	7.6	7.6
Sporting activities	7.8	7.7	7.7	7.7
Health-related activities, wellness	7.6	7.6	7.7	7.7
Organized excursions	7.8	7.7	7.7	7.7
Recreational facilities for children	7.5	7.4	7.4	7.4
Theme parks	7.3	7.5	7.4	7.5
Golf	7.7	7.2	7.3	7.4
Nightlife, fun	7.0	7.3	7.3	7.3
<u>Services and infrastructures</u>	8.2	8.2	8.2	8.2
Bus services	8.3	8.6	8.6	8.6
Hospitality	8.7	8.6	8.6	8.6
Security	8.4	8.4	8.4	8.4
Taxi services	8.2	8.1	8.1	8.1
State of roads	7.9	8.1	8.0	8.0
Car rental	8.0	8.2	8.2	8.2
Quality and variety of shops	8.0	7.5	7.5	7.6
Total	8.0	8.1	8.0	8.0

How many are loyal to the destination?



	Mogán	LPGC	San Bartolomé	Gran Canaria
<u>Repeat tourists</u>	74.4%	84.0%	78.6%	79.2%
- Germany	69.0%	72.1%	77.2%	75.4%
- Spanish Mainland	84.9%	86.2%	81.8%	83.8%
- United Kingdom	73.1%	82.5%	81.6%	81.2%
- Others	67.4%	85.8%	77.7%	79.0%
<u>Repeater (more than 3 visits)</u>	30.6%	45.0%	37.4%	38.1%
- Germany	22.9%	27.8%	36.4%	33.5%
- Spanish Mainland	38.8%	50.2%	36.8%	39.1%
- United Kingdom	33.0%	42.8%	39.8%	40.4%
- Others	26.6%	47.7%	37.2%	39.1%

Tourist arrivals by municipality (2017)



Source: Encuesta sobre el Gasto Turístico (ISTAC).