## TOURIST PROFILE BY QUARTER OF TRIP (2018) NORWAY



### How many are they and how much do they spend?

**∳**€

	2018Q1	2018Q2	2018Q3	2018Q4	2018
TOURISTS					
Tourist arrivals (FRONTUR) (*)	186.9	42.1	49.9	162.5	441.3
Tourist arrivals > 15 years old (EGT) (*)	166.5	36.2	38.8	141.2	382.6
- book holiday package (*)	100.1			88.8	225.3
- do not book holiday package (*)	66.4			52.5	157.3
- % tourists who book holiday package	60.1%			62.8%	58.9%

(\*) Thousand of tourists

RANKING POSITION BY NUMBER OF TOURISTS

RANKING POSITION BY TURNOVER





76% of Norwegians travel to Gran Canaria.

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Expenditure per tourist (€)	1,409			1,313	1,400
- book holiday package	1,416			1,422	1,413
- holiday package	1,085			1,059	1,068
- others	331			363	345
- do not book holiday package	1,398			1,129	1,382
- flight	410			350	408
- accommodation	436			357	358
- others	553			422	616
Average lenght of stay	13.11			9.98	11.90
- book holiday package	11.13			9.15	10.03
- do not book holiday package	16.09			11.40	14.57
Average daily expenditure (€)	137.9			146.1	143.5
- book holiday package	150.2			165.2	157.7
- do not book holiday package	119.4			113.8	123.1
Total turnover (> 15 years old) (€m)	235			185	536
- book holiday package	142			126	318
- do not book holiday package	93			59	217



### EXPENDITURE PER TOURIST (€)



### Importance of each factor in the destination choice

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	2018Q1	2018Q2	2018Q3	2018Q4	2018
Climate	86.6%			86.5%	85.6%
Safety	44.3%			42.1%	42.7%
Sea	38.3%			41.0%	39.6%
Accommodation supply	38.2%			38.0%	38.8%
Beaches	36.6%			38.7%	38.1%
Tranquility	30.7%			35.1%	33.4%
Effortless trip	31.0%			35.0%	32.1%
European belonging	26.7%			31.5%	27.9%
Price	25.5%			25.9%	27.1%
Environment	17.4%			18.9%	19.1%
Gastronomy	20.0%			16.2%	18.7%
Landscapes	20.4%			16.4%	18.2%
Hiking trail network	20.0%			15.2%	16.4%
Fun possibilities	10.3%			12.2%	12.9%
Shopping	9.0%			6.0%	8.8%
Nightlife	7.2%			6.7%	7.6%
Authenticity	4.9%			8.0%	6.2%
Exoticism	4.7%			4.0%	4.9%
Culture	2.1%			4.9%	4.2%
Historical heritage	1.2%			5.4%	3.6%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very import % of tourists who indicate that the factor is "very important" in their choice.

### % TOURISTS WHO CHOOSE CLIMATE

NORWAY 85.6%



78.1%

### What is the main motivation for their holidays?

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	2018Q1	2018Q2	2018Q3	2018Q4	2018
Rest	69.0%			64.4%	64.7%
Enjoy family time	16.9%			21.2%	21.2%
Have fun	2.8%			3.8%	3.8%
Explore the destination	5.6%			6.7%	5.6%
Practice their hobbies	2.8%			2.9%	2.7%
Other reasons	3.0%			1.1%	1.9%

REST



How far in advance do they book their trip?



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	2018Q1	2018Q2	2018Q3	2018Q4	2018
The same day	1.7%			0.6%	1.4%
Between 1 and 30 days	29.0%			29.9%	29.2%
Between 1 and 2 months	23.7%			24.4%	22.7%
Between 3 and 6 months	24.3%			26.1%	26.4%
More than 6 months	21.3%			19.0%	20.2%

## TOURIST PROFILE BY QUARTER OF TRIP (2018) NORWAY



### What channels did they use to get information about the trip? Q

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Previous visits to the Canary Islands	62.6%			62.7%	61.7%
Friends or relatives	24.7%			25.5%	26.0%
Internet or social media	55.4%			48.7%	51.0%
Mass Media	0.7%			1.5%	1.0%
Travel guides and magazines	2.0%			2.1%	2.1%
Travel Blogs or Forums	0.8%			0.8%	0.6%
Travel TV Channels	0.0%			0.8%	0.3%
Tour Operator or Travel Agency	19.5%			20.9%	19.9%
Public administrations or similar	0.2%			0.0%	0.2%
Others	1.7%			2.4%	1.7%

<sup>\*</sup> Multi-choise question

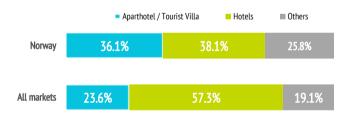
### With whom did they book their flight and accommodation?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Flight					
- Directly with the airline	35.2%			33.2%	36.9%
- Tour Operator or Travel Agency	64.8%			66.8%	63.1%
Accommodation					
- Directly with the accommodation	26.8%			22.5%	26.0%
- Tour Operator or Travel Agency	73.2%			77.5%	74.0%

### Where do they stay?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
1-2-3* Hotel	13.6%			12.2%	13.1%
4* Hotel	20.3%			24.7%	21.0%
5* Hotel / 5* Luxury Hotel	4.3%			2.9%	4.0%
Aparthotel / Tourist Villa	36.8%			37.6%	36.1%
House/room rented in a private dwelli	9.6%			7.5%	8.4%
Private accommodation (1)	11.7%			8.5%	10.9%
Others (Cottage, cruise, camping,)	3.8%			6.6%	6.5%

<sup>(1)</sup> Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



### What do they book?

		•			
	2018Q1	2018Q2	2018Q3	2018Q4	2018
Room only	48.5%			56.4%	52.8%
Bed and Breakfast	22.4%			17.0%	19.6%
Half board	9.9%			9.5%	9.7%
Full board	1.7%			2.6%	1.8%
All inclusive	17.4%			14.5%	16.2%

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52.8% of Norwegians book room only.

(Canary Islands: 28.8%)

### Other expenses

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	2018Q1	2018Q2	2018Q3	2018Q4	TOTAL
Restaurants or cafes	71.3%			76.9%	73.7%
Supermarkets	65.1%			63.8%	65.2%
Car rental	13.9%			13.1%	13.4%
Organized excursions	10.5%			12.0%	11.2%
Taxi, transfer, chauffeur service	52.6%			58.2%	55.2%
Theme Parks	5.5%			3.8%	5.4%
Sport activities	2.8%			1.1%	3.0%
Museums	3.7%			2.3%	3.1%
Flights between islands	4.5%			3.0%	3.8%

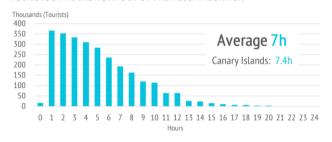
### **Activities in the Canary Islands**

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Outdoor time per day	2018Q1	2018Q2	2018Q3	2018Q4	
0 hours	3.3%			3.9%	4.4%
1 - 2 hours	6.3%			8.1%	8.2%
3 - 6 hours	43.0%			35.8%	36.9%
7 - 12 hours	41.2%			46.6%	43.6%
More than 12 hours	6.1%			5.5%	6.9%

### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Walk, wander	78.7%	78.7%	81.7%	77.3%	78.5%
Swimming pool, hotel facilities	60.2%	65.6%	69.6%	56.9%	60.4%
Beach	54.9%	60.7%	71.0%	63.7%	60.3%
Explore the island on their own	33.9%	39.3%	40.4%	33.8%	35.0%
Nightlife / concerts / shows	15.7%	19.0%	17.6%	16.3%	16.4%
Wineries/markets/popular festival	10.3%	8.3%	15.6%	11.1%	11.0%
Theme parks	11.4%	7.3%	19.4%	9.0%	10.9%
Sport activities	12.6%	11.7%	11.5%	5.2%	9.7%
Nature activities	11.2%	8.4%	9.7%	8.0%	9.6%
Beauty and health treatments	7.9%	9.5%	12.1%	7.8%	8.5%
Organized excursions	9.2%	6.2%	9.6%	7.6%	8.4%
Museums / exhibitions	6.3%	5.8%	7.1%	9.8%	7.6%
Taste Canarian gastronomy	6.5%	9.7%	8.2%	6.9%	7.1%
Sea excursions / whale watching	3.0%	2.7%	10.4%	5.2%	4.5%
Activities at sea	2.6%	4.1%	10.3%	2.8%	3.6%
Astronomical observation * Multi-choise question	1.6%	1.0%	1.4%	0.0%	0.9%

Swimming pool

Museums

Beauty and health treatments

Wineries/markets

Nightlife

Nature activities

Astronomical observation

Explore the island

### **TOURIST PROFILE BY QUARTER OF TRIP (2018)**

### **NORWAY**



### Which island do they choose?

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Tourists (> 15 years old)	2018Q1	2018Q2	2018Q3	2018Q4	2018	Sł
Lanzarote	8,860			8,510	18,855	La
Fuerteventura	3,758			544	5,369	Fu
Gran Canaria	122,888			106,187	288,572	G
Tenerife	27,937			25,660	66,428	Te
La Palma	2,623			320	2,943	La

Share by islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Lanzarote	5.3%			6.0%	4.9%
Fuerteventura	2.3%			0.4%	1.4%
Gran Canaria	74.0%			75.2%	75.5%
Tenerife	16.8%			18.2%	17.4%
La Palma	1.6%			0.2%	0.8%

### How many islands do they visit during their trip?



2018

5.6%

6.8%

7.0%

9.9%

23.9%

20.9%

23.1%

54.4%

80.2%

61.5%

50.6%

12.6%

10.2%

13.3%

2018

7.9%

92.1%

36.8%

37.8%

52.1%

40.8%

54.7%

6.3%

	2018Q1	2018Q2	2018Q3	2018Q4	2018
One island	94.5%			96.4%	95.1%
Two islands	5.5%			3.6%	4.8%
Three or more islands	0.0%			0.0%	0.1%

201801

5.9%

7.0%

6.4%

11.4%

23.2%

20.9%

24.2%

54.3%

79.4%

49.3%

13.7%

12.1%

14.5%

2018Q1

8.6%

91.4%

36.9%

36.3%

51.5%

41.3%

53.4%

5.9%

2018Q2

201802

### • MOST VISITED PLACES IN EACH ISLAND •





**TENERIFE** 

Internet usage during their trip

Research

- Flights

- Transport

- Excursions

- Activities

- Flights

- Transport

- Restaurants

- Excursions

\* Multi-choise question

**Used the Internet** 

Applications\*

Internet usage in the Canary Islands

Did not use the Internet

- Free Wifi connection

- Own Internet connection

- Search for locations or maps

- Share pictures or trip videos

- Search for destination info

- Download tourist apps

\* Multi-choise question

- Activities

- Restaurants

**Book or purchase** 

- Tourist package

- Accommodation

- Tourist package

- Accommodation

30%

**PUERTO DE** 

PARQUE NACIONAL DEL TEIDE

<b>37%</b>	ADDECII

MOGÁN

24%

201804

4.9%

8.9%

8.0%

9.0%

25.7%

20.6%

23.0%

57.6%

76.0%

61.4%

49.9%

10.3%

5.8%

6.4%

2018Q4

6.3%

93.7%

37.4%

38.6%

50.7%

34.0%

54.3%

6.1%

35.9%

2018Q3

201803

The data refers to % of tourists on each island who have visited the place.

### How do they rate the Canary Islands?

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Satisfaction (scale 0-10)	2018Q1	2018Q2	2018Q3	2018Q4	2018
Average rating	8.41			8.49	8.47
Experience in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Worse or much worse than expected	0.3%			0.6%	0.5%
Lived up to expectations	72.8%			66.4%	69.4%
Better or much better than expected	27.0%			32.9%	30.1%
Future intentions (scale 1-10)	2018Q1	2018Q2	2018Q3	2018Q4	2018
Return to the Canary Islands	8.83			8.71	8.79



Recommend visiting the Canary Islands



8.79



37.6%

Experience in the Canary Islands

Return to the Canary Islands

Recommend visiting to the Canary Islands

## 54.7% of Norwegians sahre pictures or trip videos during their stay in the Canary Islands







(Canary Islands: 55.6%)

### How many are loyal to the Canary Islands?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Repeat tourists	86.2%			89.8%	87.1%
Repeat tourists (last 5 years)	79.1%			84.6%	80.5%
Repeat tourists (last 5 years)(5 or more visits)	31.7%			30.0%	31.3%
At least 10 previous visits	30.5%			34.7%	32.2%

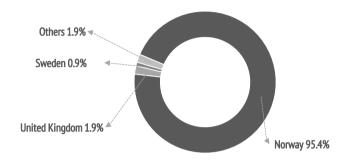
# TOURIST PROFILE BY QUARTER OF TRIP (2018) NORWAY



### Where does the flight come from?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Norway	95.5%			98.7%	95.4%
United Kingdom	0.9%			0.8%	1.9%
Sweden	1.2%			0.0%	0.9%
Others	2.5%			0.5%	1.9%



### Who do they come with?

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ALTER .

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Unaccompanied	6.6%			11.2%	9.7%
Only with partner	53.9%			52.8%	50.6%
Only with children (< 13 years old)	3.1%			1.5%	3.6%
Partner + children (< 13 years old)	4.5%			2.8%	3.9%
Other relatives	7.2%			8.9%	8.9%
Friends	8.1%			7.4%	7.3%
Work colleagues	1.0%			0.3%	0.7%
Organized trip	0.5%			0.0%	0.2%
Other combinations (1)	15.1%			15.1%	15.1%
(1) Different situations have been isolated					
Tourists with children	11.6%			7.8%	11.8%
- Between 0 and 2 years old	1.0%			0.7%	1.0%
- Between 3 and 12 years old	9.1%			6.9%	9.5%
- Between 0 -2 and 3-12 years	1.6%			0.3%	1.3%
Tourists without children	88.4%			92.2%	88.2%
Group composition:					
- 1 person	11.6%			16.1%	14.3%
- 2 people	65.1%			62.3%	61.3%
- 3 people	6.8%			6.4%	7.7%
- 4 or 5 people	13.5%			12.8%	13.5%
- 6 or more people	3.0%			2.5%	3.2%
Average group size:	2.40			2.31	2.41



11.8% of Norwegians travel witch children.

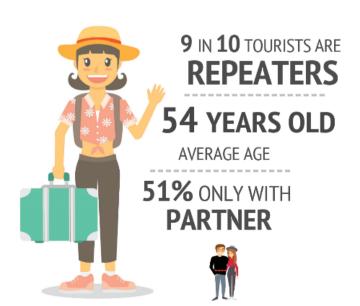
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(under the age of 13)

### Who are they?

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	2018Q1	2018Q2	2018Q3	2018Q4	2018
Gender					
Men	44.6%			52.7%	48.0%
Women	55.4%			47.3%	52.0%
Age					
Average age (tourist > 15 years old)	55.4			55.3	53.8
Standard deviation	15.8			14.6	15.8
Age range (> 15 years old)					
16 - 24 years old	5.7%			3.1%	5.8%
25 - 30 years old	3.4%			6.6%	5.9%
31 - 45 years old	17.3%			12.6%	16.9%
46 - 60 years old	27.6%			31.7%	29.5%
Over 60 years old	45.9%			45.9%	42.0%
<u>Occupation</u>					
Salaried worker	44.2%			53.8%	50.5%
Self-employed	5.8%			8.6%	6.6%
Unemployed	0.5%			0.0%	0.9%
Business owner	9.6%			7.5%	9.0%
Student	1.0%			1.7%	1.9%
Retired	36.5%			26.0%	28.7%
Unpaid domestic work	0.2%			0.2%	0.3%
Others	2.3%			2.2%	2.2%
Annual household income level					
Less than €25,000	4.2%			1.4%	3.9%
€25,000 - €49,999	19.6%			25.0%	21.3%
€50,000 - €74,999	35.4%			25.8%	32.9%
More than €74,999	40.8%			47.8%	42.0%
Education level					
No studies	1.3%			0.8%	1.1%
Primary education	4.6%			5.3%	4.5%
Secondary education	31.2%			29.8%	32.0%
Higher education	63.0%			64.1%	62.5%



Pictures: Freepik.com