

PROFILE OF TOURIST BY MEAL PLANS (2018)

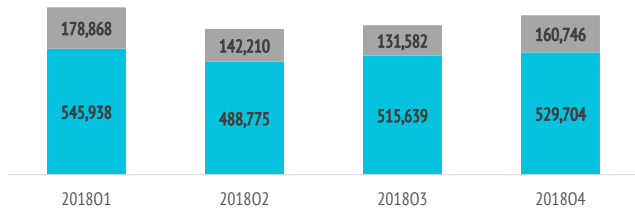
HALF BOARD

How many are they and how much do they spend?

	Half board	Total
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	15,559,787
Tourist arrivals > 15 years old (EGT)	2,693,462	13,485,651
- book holiday package	2,080,056	7,848,516
- do not book holiday package	613,406	5,637,135
- % tourists who book holiday package	77.2%	58.2%
Share of total tourist	20.0%	100%

TOURISTS WHO BOOK HALF BOARD

■ do not book holiday package ■ book holiday package



	Half board	Total
Expenditure per tourist (€)		
- book holiday package	1,337	1,196
- holiday package	1,372	1,309
- others	1,090	1,064
- do not book holiday package	283	246
- do not book holiday package	1,216	1,037
- flight	1,216	1,037
- accommodation	275	288
- others	606	350
- others	334	399
Average length of stay		
- book holiday package	8.61	9.32
- book holiday package	8.78	8.66
- do not book holiday package	8.03	10.23
Average daily expenditure (€)		
- book holiday package	163.4	143.6
- book holiday package	164.2	159.8
- do not book holiday package	160.4	121.0
Total turnover (> 15 years old) (€m)		
- book holiday package	3,600	16,124
- book holiday package	2,855	10,277
- do not book holiday package	746	5,848

AVERAGE LENGTH OF STAY (nights)

■ Half board ■ Total



EXPENDITURE PER TOURIST (€)

■ Half board ■ Total



Importance of each factor in the destination choice

	Half board	Total
Climate	79.4%	78.1%
Safety	53.3%	51.4%
Tranquility	48.4%	46.2%
Accommodation supply	45.9%	41.7%
Sea	44.6%	43.3%
European belonging	38.3%	35.8%
Beaches	37.2%	37.1%
Effortless trip	36.7%	34.8%
Price	32.4%	36.5%
Landscapes	31.9%	31.6%
Environment	28.6%	30.6%
Gastronomy	21.6%	22.6%
Authenticity	18.2%	19.1%
Fun possibilities	17.9%	20.7%
Exoticism	9.1%	10.5%
Shopping	8.8%	9.6%
Hiking trail network	8.5%	9.0%
Historical heritage	6.8%	7.1%
Culture	6.6%	7.3%
Nightlife	6.2%	7.5%

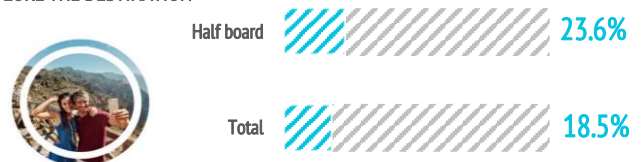
Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")

% of tourists who indicate that the factor is "very important" in their choice.

What is the main motivation for their holidays?

	Half board	Total
Rest	57.6%	55.1%
Enjoy family time	8.9%	14.7%
Have fun	6.2%	7.8%
Explore the destination	23.6%	18.5%
Practice their hobbies	1.9%	1.8%
Other reasons	1.8%	2.1%

EXPLORE THE DESTINATION



How far in advance do they book their trip?

	Half board	Total
The same day	0.5%	0.7%
Between 1 and 30 days	23.5%	23.2%
Between 1 and 2 months	24.0%	23.0%
Between 3 and 6 months	33.5%	32.4%
More than 6 months	18.5%	20.7%

% TOURISTS BOOKING BETWEEN 3 AND 6 MONTHS IN ADVANCE

HALF BOARD
33.5%



TOTAL
32.4%

Picture: Freepik.com

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who book half board.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

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HALF BOARD



What channels did they use to get information about the trip?

	Half board	Total
Previous visits to the Canary Islands	50.9%	50.9%
Friends or relatives	21.6%	27.8%
Internet or social media	55.4%	56.1%
Mass Media	1.9%	1.7%
Travel guides and magazines	11.4%	9.5%
Travel Blogs or Forums	5.7%	5.4%
Travel TV Channels	0.8%	0.7%
Tour Operator or Travel Agency	34.5%	24.7%
Public administrations or similar	0.4%	0.4%
Others	1.4%	2.3%

* Multi-choice question

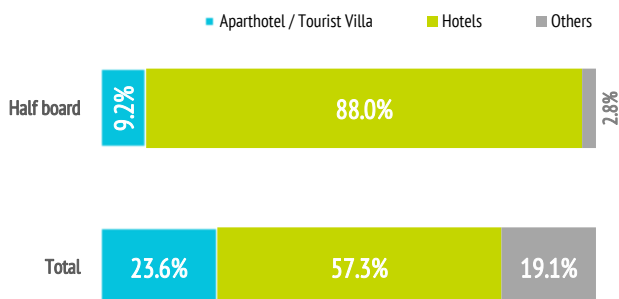
With whom did they book their flight and accommodation?

	Half board	Total
Flight		
- Directly with the airline	23.2%	39.5%
- Tour Operator or Travel Agency	76.8%	60.5%
Accommodation		
- Directly with the accommodation	19.5%	28.8%
- Tour Operator or Travel Agency	80.5%	71.2%

Where do they stay?

	Half board	Total
1-2-3* Hotel	12.8%	12.8%
4* Hotel	61.9%	37.7%
5* Hotel / 5* Luxury Hotel	13.2%	6.8%
Aparthotel / Tourist Villa	9.2%	23.6%
House/room rented in a private dwelling	0.0%	5.3%
Private accommodation (1)	0.0%	7.0%
Others (Cottage, cruise, camping,...)	2.8%	6.8%

(1) Own property / House of friends or relatives / Free housing exchange / Other private accommodation.



What do they book?

	Half board	Total
Room only	--	28.8%
Bed and Breakfast	--	11.7%
Half board	100.0%	22.4%
Full board	--	3.0%
All inclusive	--	34.1%

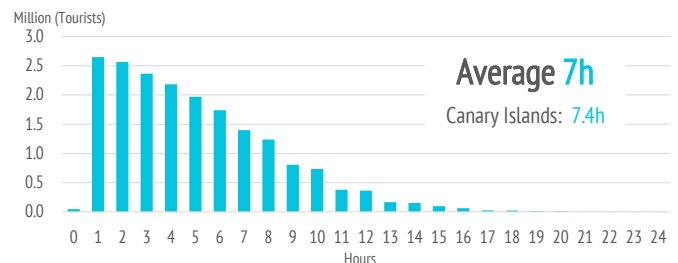
Other expenses

	Half board	Total
Restaurants or cafes	70.9%	63.2%
Supermarkets	55.4%	55.9%
Car rental	28.5%	26.6%
Organized excursions	26.8%	21.8%
Taxi, transfer, chauffeur service	60.4%	51.7%
Theme Parks	9.1%	8.8%
Sport activities	6.4%	6.4%
Museums	6.0%	5.0%
Flights between islands	4.4%	4.8%

Activities in the Canary Islands

Outdoor time per day	Half board	Total
0 hours	1.7%	2.2%
1 - 2 hours	10.5%	10.0%
3 - 6 hours	35.9%	32.6%
7 - 12 hours	45.8%	46.5%
More than 12 hours	6.1%	8.7%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	Half board	Total
Walk, wander	69.9%	71.0%
Beach	68.0%	68.0%
Swimming pool, hotel facilities	63.5%	58.9%
Explore the island on their own	47.7%	46.5%
Taste Canarian gastronomy	23.6%	25.4%
Organized excursions	22.0%	17.9%
Theme parks	16.1%	15.5%
Sport activities	14.9%	14.3%
Nightlife / concerts / shows	14.2%	15.5%
Sea excursions / whale watching	11.5%	11.3%
Wineries / markets / popular festivals	10.7%	12.0%
Nature activities	10.6%	10.0%
Museums / exhibitions	10.3%	9.8%
Activities at sea	9.8%	9.8%
Beauty and health treatments	7.0%	5.7%
Astronomical observation	3.2%	3.4%

* Multi-choice question

	HALF BOARD	TOTAL
SWIMMING POOL / HOTEL FACILITIES	63.5%	58.9%
ORGANIZED EXCURSIONS	22.0%	17.9%



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HALF BOARD

Which island do they choose?

Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
Tourists who book half board	2,693,462	438,677	356,877	742,542	1,087,612	55,377
- Share by islands	100%	16.3%	13.2%	27.6%	40.4%	2.1%
Total tourists	13,485,651	2,457,120	1,856,705	3,825,110	4,991,173	249,069
- Share by islands	100%	18.2%	13.8%	28.4%	37.0%	1.8%
% Tourists who book half board	20.4%	18.0%	19.5%	20.1%	22.2%	22.6%

How many islands do they visit during their trip?

	Half board	Total
One island	91.5%	90.9%
Two islands	7.4%	7.7%
Three or more islands	1.0%	1.4%

Internet usage during their trip

	Half board	Total
Research		
- Tourist package	17.9%	15.4%
- Flights	15.7%	13.0%
- Accommodation	22.6%	17.7%
- Transport	15.8%	15.6%
- Restaurants	24.3%	27.0%
- Excursions	28.7%	26.3%
- Activities	31.8%	31.0%
Book or purchase		
- Tourist package	42.5%	38.1%
- Flights	49.9%	64.4%
- Accommodation	46.7%	54.5%
- Transport	38.1%	44.7%
- Restaurants	7.9%	10.5%
- Excursions	11.6%	11.4%
- Activities	11.2%	12.5%

* Multi-choice question

Internet usage in the Canary Islands	Half board	Total
Did not use the Internet	10.7%	9.8%
Used the Internet	89.3%	90.2%
- Own Internet connection	29.1%	36.5%
- Free Wifi connection	48.0%	41.1%
Applications*		
- Search for locations or maps	60.0%	60.7%
- Search for destination info	44.7%	44.7%
- Share pictures or trip videos	54.3%	55.6%
- Download tourist apps	6.7%	6.5%
- Others	24.1%	23.9%

* Multi-choice question

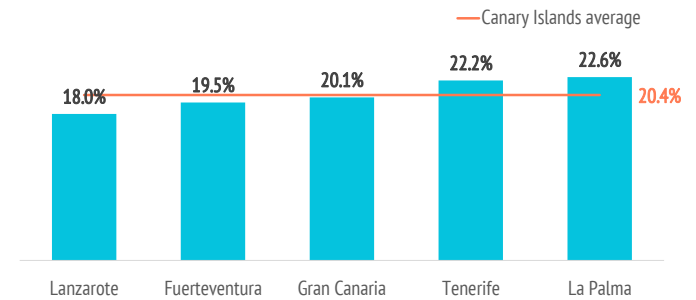


54.3% of tourists share pictures or trip videos during their stay in the Canary Islands

(Canary Islands:55.6%)



% TOURISTS BY ISLANDS

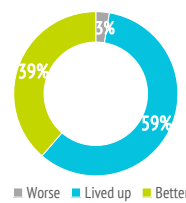


How do they rate the Canary Islands?

Satisfaction (scale 0-10)	Half board	Total
Average rating	8.54	8.58

Experience in the Canary Islands	Half board	Total
Worse or much worse than expected	2.7%	2.9%
Lived up to expectations	58.7%	57.4%
Better or much better than expected	38.6%	39.7%

Future intentions (scale 1-10)	Half board	Total
Return to the Canary Islands	8.50	8.60
Recommend visiting the Canary Islands	8.81	8.86



Experience in the Canary

8.50/10

Return to the Canary Islands



8.81/10

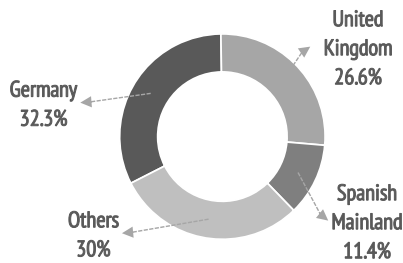
Recommend visiting the Canary Islands

How many are loyal to the Canary Islands?

	Half board	Total
Repeat tourists	71.0%	71.0%
Repeat tourists (last 5 years)	64.4%	64.6%
Repeat tourists (last 5 years) (5 or more visits)	15.2%	18.4%
At least 10 previous visits	15.0%	17.8%

Where are they from?

	%	Absolute
Germany	32.3%	869,270
United Kingdom	26.6%	715,677
Spanish Mainland	11.4%	307,675
Belgium	3.4%	92,852
Netherlands	3.4%	91,031
France	3.3%	88,664
Switzerland	3.2%	85,500
Ireland	2.5%	68,161
Italy	2.5%	66,601
Sweden	2.3%	61,763
Denmark	1.2%	33,365
Austria	1.2%	33,352
Norway	1.1%	30,714
Poland	1.1%	28,862
Finland	1.0%	26,369
Czech Republic	0.5%	13,340
Russia	0.5%	12,421
Others	2.5%	67,847



Who do they come with?

	Half board	Total
Unaccompanied	5.7%	8.9%
Only with partner	56.8%	47.4%
Only with children (< 13 years old)	5.1%	5.9%
Partner + children (< 13 years old)	5.9%	7.2%
Other relatives	8.2%	9.0%
Friends	5.1%	6.3%
Work colleagues	0.3%	0.5%
Organized trip	0.3%	0.2%
Other combinations ⁽¹⁾	12.6%	14.6%

(1) Different situations have been isolated

Tourists with children	15.2%	19.3%
- Between 0 and 2 years old	1.6%	1.8%
- Between 3 and 12 years old	12.4%	15.8%
- Between 0 -2 and 3-12 years	1.1%	1.6%
Tourists without children	84.8%	80.7%
Group composition:		
- 1 person	8.7%	12.4%
- 2 people	64.2%	54.1%
- 3 people	12.1%	12.6%
- 4 or 5 people	12.9%	17.1%
- 6 or more people	2.2%	3.8%
Average group size:	2.43	2.58

Who are they?

	Half board	Total
Gender		
Men	47.6%	48.2%
Women	52.4%	51.8%
Age		
Average age (tourist > 15 years old)	49.1	46.7
Standard deviation	15.7	15.3
Age range (> 15 years old)		
16 - 24 years old	6.6%	7.7%
25 - 30 years old	8.9%	10.8%
31 - 45 years old	25.3%	28.6%
46 - 60 years old	32.7%	31.3%
Over 60 years old	26.5%	21.5%
Occupation		
Salaried worker	54.0%	55.5%
Self-employed	10.0%	11.0%
Unemployed	0.8%	1.1%
Business owner	9.5%	9.2%
Student	3.3%	4.2%
Retired	20.7%	17.3%
Unpaid domestic work	0.8%	0.9%
Others	0.9%	0.8%
Annual household income level		
Less than €25,000	14.6%	17.0%
€25,000 - €49,999	36.0%	36.5%
€50,000 - €74,999	25.4%	25.0%
More than €74,999	24.1%	21.5%
Education level		
No studies	3.7%	4.8%
Primary education	3.2%	2.8%
Secondary education	23.3%	23.1%
Higher education	69.7%	69.3%

3 IN 10 TOURISTS ARE GERMAN

49 YEARS OLD
AVERAGE AGE

57% ONLY WITH PARTNER

Pictures: Freepik.com

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports. Profile of tourist who book half board.

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