

East of England (2017)

How many they are and how much do they spend?



	East of England	UK	Canary Islands
Tourist arrivals (> 16 years old)	463,786	4,531,021	13,852,616
Average daily expenditure (€)	131.0	134.4	140.2
. in their place of residence	95.7	96.1	101.2
. in the Canary Islands	35.3	38.3	39.0
Average length of stay	8.7	8.6	9.2
Turnover per tourist (€)	1,057	1,057	1,155
Total turnover (> 16 years old) (€m)	580	5,471	17,764
Share of British tourists	10.2%	100%	--
Share of British turnover	10.6%	100%	--

What do they book at their place of residence?



	East of England	UK	Canary Islands
Flight only	10.2%	8.1%	9.2%
Flight and accommodation (room only)	26.8%	32.0%	26.8%
Flight and accommodation (B&B)	7.2%	7.2%	8.3%
Flight and accommodation (half board)	15.7%	16.2%	19.2%
Flight and accommodation (full board)	1.6%	2.0%	4.4%
Flight and accommodation (all inclusive)	37.8%	33.9%	31.7%
% Tourists using low-cost airlines	61.7%	61.4%	48.4%

How do they book?



	East of England	UK	Canary Islands
Accommodation booking			
Tour Operator	47.6%	47.9%	39.2%
Accommodation	17.5%	16.1%	13.5%
Travel agency (High street)	8.2%	9.2%	17.9%
Online Travel Agency (OTA)	13.1%	13.5%	16.0%
No need to book accommodation	13.5%	13.3%	13.3%
Flight booking			
Tour Operator	53.5%	54.0%	44.8%
Airline	30.7%	28.9%	25.8%
Travel agency (High street)	8.4%	9.0%	18.0%
Online Travel Agency (OTA)	7.4%	8.2%	11.4%

Where do they stay?



	East of England	UK	Canary Islands
4-5* Hotel	45.7%	44.9%	45.2%
1-2-3* Hotel	13.5%	11.8%	14.4%
Apartment	31.9%	34.4%	32.4%
Others (privately-owned, friends, family)	8.8%	8.9%	8.0%

Who are they?



	East of England	UK	Canary Islands
Gender			
Percentage of men	41.2%	43.4%	48.1%
Percentage of women	58.8%	56.6%	51.9%
Age range			
16-44 years old	42.8%	41.5%	43.9%
Over 44 years old	57.2%	58.5%	56.1%
Occupation			
Business owner or self-employed	33.4%	32.4%	23.8%
Upper/Middle management employee	24.8%	25.1%	35.2%
Auxiliary level employee	15.9%	15.4%	15.3%
Unemployed/Students/unpaid dom.work	5.0%	5.4%	7.1%
Retired	20.9%	21.6%	18.6%
Annual household income level			
€12,000 - €36,000	31.0%	37.0%	37.2%
€36,001 - €60,000	33.9%	32.0%	31.1%
€60,001 - €84,000	16.6%	15.2%	15.6%
More than €84,000	18.5%	15.8%	16.0%

Which island do they choose?



Tourists (> 16 years old)	East of England	UK	Canary Islands
Lanzarote	27.7%	26.9%	18.0%
Fuerteventura	7.8%	10.8%	14.0%
Gran Canaria	17.5%	16.4%	28.2%
Tenerife	44.5%	44.6%	37.1%
La Palma	1.4%	0.8%	2.0%

How do they rate the destination?



Impression of their stay	East of England	UK	Canary Islands
Good or very good (% tourists)	84.7%	80.8%	80.5%

How many are loyal to the destination?

Repeat tourists of the Canary Islands	East of England	UK	Canary Islands
Repeat tourists	85.4%	83.7%	77.8%
At least 3 previous visits	49.8%	50.7%	43.1%

Why do they choose the Canary Islands?



Aspects influencing the choice	East of England	UK	Canary Islands
Climate/sun	91.7%	92.6%	89.8%
Tranquillity/rest/relaxation	33.0%	33.0%	37.2%
Beaches	25.8%	27.5%	35.1%
Price	18.7%	18.1%	12.2%
Ease of travel	17.9%	17.5%	8.9%
Scenery	14.0%	14.9%	22.9%
Visiting new places	13.8%	13.9%	14.7%
Quality of the environment	8.3%	8.4%	6.5%
Active tourism	2.9%	2.7%	5.4%

* Multi-choice question

What did motivate them to come?



Aspects motivating the choice	East of England	UK	Canary Islands
Previous visits to the Canary Islands	70.6%	70.7%	64.4%
Recommendation by friends or relative	34.8%	36.2%	34.7%
Tour Operator's brochure or catalogue	9.1%	8.4%	7.2%
Recommendation by Travel Agent	5.0%	5.6%	9.2%
Information obtained via the Internet	21.6%	23.5%	25.3%
Others	9.1%	8.9%	11.7%

* Multi-choice question

Main cities:

Basildon
Bedford
Cambridge
Chelmsford
Colchester
Ipswich
Luton
Norwich
Peterborough
Southend-on-Sea

Main airports:

Londres Luton
Londres Stansted
Norwich

