

# TOURIST PROFILE BY QUARTER OF TRIP (2018)

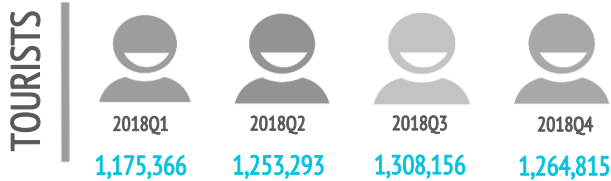
## UNITED KINGDOM

### How many are they and how much do they spend?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
<b>TOURISTS</b>					
Tourist arrivals (FRONTUR) (*)	1.18	1.25	1.31	1.26	5.00
Tourist arrivals > 15 years old (EGT) (*)	1.06	1.03	1.06	1.14	4.28
- book holiday package (*)	0.57	0.62	0.70	0.62	2.52
- do not book holiday package (*)	0.49	0.41	0.35	0.52	1.76
- % tourists who book holiday package	54.1%	60.3%	66.4%	54.7%	58.8%

(\*) Million of tourists

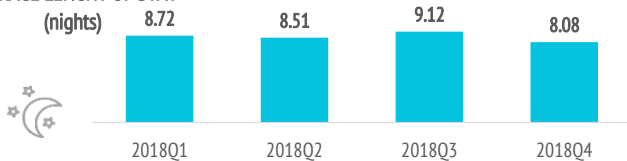


#### % TOURISTS WHO BOOK HOLIDAY PACKAGE

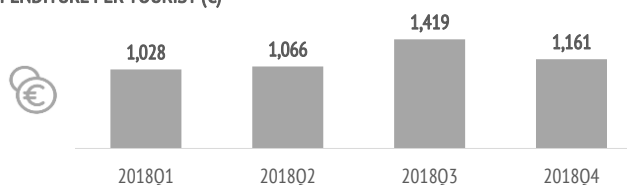


	2018Q1	2018Q2	2018Q3	2018Q4	2018
<b>Expenditure per tourist (€)</b>	1,028	1,066	1,419	1,161	1,169
- book holiday package	1,139	1,157	1,525	1,309	1,293
- holiday package	908	919	1,232	1,078	1,043
- others	231	239	292	231	250
- do not book holiday package	898	926	1,210	982	992
- flight	207	238	383	276	270
- accommodation	342	335	405	373	362
- others	348	353	422	333	360
<b>Average length of stay</b>	8.72	8.51	9.12	8.08	8.60
- book holiday package	8.00	8.15	8.74	7.76	8.18
- do not book holiday package	9.56	9.06	9.89	8.46	9.19
<b>Average daily expenditure (€)</b>	132.6	137.3	166.0	154.6	147.8
- book holiday package	149.6	150.2	182.2	175.0	165.1
- do not book holiday package	112.5	117.6	133.9	129.9	123.1
<b>Total turnover (&gt; 15 years old) (€m)</b>	1,087	1,094	1,498	1,321	5,001
- book holiday package	651	716	1,069	815	3,252
- do not book holiday package	436	378	429	506	1,749

#### AVERAGE LENGTH OF STAY (nights)



#### EXPENDITURE PER TOURIST (€)



### Importance of each factor in the destination choice



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Climate	82.4%	79.5%	80.0%	81.7%	80.9%
Safety	57.7%	58.7%	65.2%	58.6%	60.0%
Accommodation supply	49.6%	55.1%	58.7%	52.6%	54.0%
Price	48.5%	47.4%	52.8%	47.6%	49.1%
Tranquility	44.2%	44.4%	43.0%	45.5%	44.3%
Effortless trip	43.8%	41.1%	40.4%	42.7%	42.0%
European belonging	37.4%	32.2%	29.9%	37.5%	34.3%
Environment	32.2%	30.2%	36.4%	31.1%	32.5%
Sea	28.2%	28.9%	34.8%	31.4%	30.8%
Beaches	26.3%	28.1%	34.5%	28.5%	29.4%
Fun possibilities	18.5%	25.1%	35.2%	21.4%	25.0%
Gastronomy	25.3%	22.1%	19.8%	24.6%	23.0%
Landscapes	21.1%	18.9%	21.3%	21.2%	20.7%
Authenticity	16.0%	17.0%	19.4%	16.0%	17.1%
Shopping	9.0%	11.0%	12.0%	9.2%	10.3%
Nightlife	11.0%	10.5%	11.1%	8.2%	10.2%
Exoticism	6.6%	8.6%	9.5%	7.3%	8.0%
Culture	6.9%	6.8%	7.5%	7.5%	7.2%
Historical heritage	5.3%	4.7%	5.8%	5.9%	5.5%
Hiking trail network	4.2%	2.9%	2.2%	3.6%	3.2%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important" of tourists who indicate that the factor is "very important" in their choice.

#### % TOURISTS WHO CHOOSE ACCOMMODATION SUPPLY



### What is the main motivation for their holidays?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Rest	74.8%	70.7%	57.2%	66.9%	67.3%
Enjoy family time	7.3%	11.2%	23.6%	17.0%	14.8%
Have fun	6.2%	10.0%	12.3%	8.4%	9.2%
Explore the destination	8.3%	5.9%	5.4%	5.5%	6.2%
Practice their hobbies	1.0%	0.9%	0.6%	0.8%	0.8%
Other reasons	2.4%	1.4%	0.9%	1.4%	1.5%

### How far in advance do they book their trip?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
The same day	0.7%	0.4%	0.4%	0.5%	0.5%
Between 1 and 30 days	22.8%	16.2%	16.4%	17.4%	18.2%
Between 1 and 2 months	24.0%	19.9%	14.6%	19.7%	19.6%
Between 3 and 6 months	30.5%	36.5%	29.1%	31.5%	31.9%
More than 6 months	22.0%	27.0%	39.5%	30.8%	29.9%

#### % TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE



Picture: Freepik.com

Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.

# TOURIST PROFILE BY QUARTER OF TRIP (2018)

## UNITED KINGDOM



### What channels did they use to get information about the trip?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Previous visits to the Canary Islands	63.8%	60.4%	55.2%	63.1%	<b>60.7%</b>
Friends or relatives	27.6%	27.3%	32.0%	26.9%	<b>28.4%</b>
Internet or social media	61.2%	60.1%	61.2%	59.7%	<b>60.5%</b>
Mass Media	1.6%	0.9%	1.7%	1.4%	<b>1.4%</b>
Travel guides and magazines	7.5%	7.3%	8.6%	6.6%	<b>7.5%</b>
Travel Blogs or Forums	4.2%	4.7%	5.1%	5.5%	<b>4.9%</b>
Travel TV Channels	0.4%	0.6%	0.6%	0.5%	<b>0.5%</b>
Tour Operator or Travel Agency	22.3%	23.4%	24.9%	23.6%	<b>23.5%</b>
Public administrations or similar	0.2%	0.3%	0.4%	0.4%	<b>0.3%</b>
Others	2.0%	2.7%	3.1%	2.1%	<b>2.5%</b>

\* Multi-choice question

### With whom did they book their flight and accommodation?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
<b>Flight</b>					
- Directly with the airline	47.8%	41.9%	37.0%	45.1%	<b>43.0%</b>
- Tour Operator or Travel Agency	52.2%	58.1%	63.0%	54.9%	<b>57.0%</b>
<b>Accommodation</b>					
- Directly with the accommodation	34.2%	30.5%	24.8%	31.8%	<b>30.3%</b>
- Tour Operator or Travel Agency	65.8%	69.5%	75.2%	68.2%	<b>69.7%</b>

### Where do they stay?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
1-2-3* Hotel	10.4%	11.9%	10.6%	9.5%	<b>10.5%</b>
4* Hotel	39.8%	37.4%	36.8%	37.4%	<b>37.9%</b>
5* Hotel / 5* Luxury Hotel	8.0%	9.1%	8.9%	10.3%	<b>9.1%</b>
Aparthotel / Tourist Villa	26.7%	28.5%	30.3%	28.0%	<b>28.4%</b>
House/room rented in a private dwelling	4.8%	2.4%	3.1%	3.4%	<b>3.4%</b>
Private accommodation <sup>(1)</sup>	5.8%	4.4%	4.3%	4.5%	<b>4.7%</b>
Others (Cottage, cruise, camping,...)	4.6%	6.3%	6.0%	7.0%	<b>6.0%</b>

(1) Own property / House of friends or relatives / Free housing exchange / Other private accommodation.

### What do they book?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
Room only	30.4%	28.9%	29.5%	31.5%	<b>30.1%</b>
Bed and Breakfast	10.9%	10.4%	8.5%	10.0%	<b>10.0%</b>
Half board	21.7%	19.6%	15.9%	17.6%	<b>18.7%</b>
Full board	1.8%	1.9%	1.8%	2.1%	<b>1.9%</b>
All inclusive	35.2%	39.1%	44.4%	38.7%	<b>39.4%</b>

**39.4%** of British book all inclusive.



**35.2%**  
2018Q1



**44.4%**  
2018Q3



**39.1%**  
2018Q2



**38.7%**  
2018Q4

### Other expenses

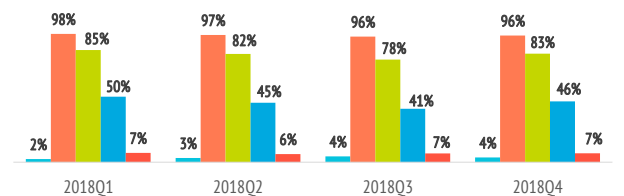
	2018Q1	2018Q2	2018Q3	2018Q4	TOTAL
Restaurants or cafes	67.0%	64.5%	61.3%	62.4%	<b>63.8%</b>
Supermarkets	56.4%	57.7%	56.9%	53.5%	<b>56.1%</b>
Car rental	14.1%	12.3%	12.2%	14.4%	<b>13.3%</b>
Organized excursions	13.9%	17.0%	20.3%	15.6%	<b>16.7%</b>
Taxi, transfer, chauffeur service	57.4%	62.4%	63.5%	55.3%	<b>59.5%</b>
Theme Parks	6.0%	8.3%	13.4%	8.5%	<b>9.0%</b>
Sport activities	4.8%	7.1%	8.9%	5.8%	<b>6.6%</b>
Museums	3.1%	2.8%	2.2%	2.4%	<b>2.6%</b>
Flights between islands	3.6%	4.3%	4.1%	2.8%	<b>3.7%</b>

### Activities in the Canary Islands

Outdoor time per day	2018Q1	2018Q2	2018Q3	2018Q4	2018
0 hours	2.4%	3.2%	4.4%	3.6%	<b>3.4%</b>
1 - 2 hours	12.2%	14.4%	17.5%	13.8%	<b>14.5%</b>
3 - 6 hours	35.5%	37.1%	37.4%	36.3%	<b>36.6%</b>
7 - 12 hours	42.8%	39.1%	34.0%	39.5%	<b>38.9%</b>
More than 12 hours	7.1%	6.2%	6.6%	6.8%	<b>6.7%</b>

### TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

0 hours More than 1 hour More than 3 hours More than 7 hours More than 12 hours



Activities in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Walk, wander	79.2%	78.0%	71.6%	75.7%	<b>76.1%</b>
Swimming pool, hotel facilities	60.2%	74.4%	82.9%	69.0%	<b>71.5%</b>
Beach	52.9%	58.7%	69.6%	58.1%	<b>59.8%</b>
Explore the island on their own	36.4%	34.3%	32.7%	35.0%	<b>34.6%</b>
Nightlife / concerts / shows	21.2%	22.2%	24.0%	18.4%	<b>21.4%</b>
Taste Canarian gastronomy	23.1%	21.9%	19.8%	19.9%	<b>21.1%</b>
Organized excursions	13.0%	16.4%	21.5%	15.6%	<b>16.6%</b>
Theme parks	9.2%	15.0%	24.2%	14.6%	<b>15.7%</b>
Sport activities	10.2%	11.0%	14.8%	11.4%	<b>11.8%</b>
Sea excursions / whale watching	7.3%	10.8%	17.8%	9.8%	<b>11.4%</b>
Wineries/markets/popular festival	10.3%	9.1%	9.2%	8.9%	<b>9.3%</b>
Activities at sea	5.0%	8.1%	12.4%	7.3%	<b>8.2%</b>
Museums / exhibitions	7.7%	5.6%	6.1%	6.5%	<b>6.5%</b>
Beauty and health treatments	5.9%	5.9%	6.0%	5.7%	<b>5.9%</b>
Nature activities	4.5%	4.2%	3.6%	3.8%	<b>4.0%</b>
Astronomical observation	1.6%	2.4%	2.9%	2.1%	<b>2.2%</b>

\* Multi-choice question



# TOURIST PROFILE BY QUARTER OF TRIP (2018)

## UNITED KINGDOM

### Which island do they choose?

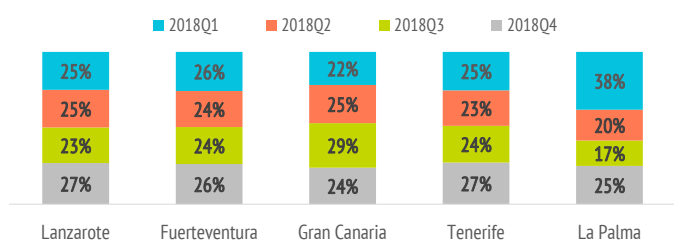
Tourists (> 15 years old)	2018Q1	2018Q2	2018Q3	2018Q4	2018
Lanzarote	289,193	287,992	272,187	313,701	<b>1,163,073</b>
Fuerteventura	115,303	106,174	109,201	118,471	<b>449,149</b>
Gran Canaria	151,200	174,984	203,710	167,397	<b>697,291</b>
Tenerife	483,802	447,394	461,908	525,284	<b>1,918,388</b>
La Palma	11,115	5,931	4,905	7,366	<b>29,317</b>

Share by islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
Lanzarote	27.5%	28.2%	25.9%	27.7%	<b>27.3%</b>
Fuerteventura	11.0%	10.4%	10.4%	10.5%	<b>10.6%</b>
Gran Canaria	14.4%	17.1%	19.4%	14.8%	<b>16.4%</b>
Tenerife	46.0%	43.8%	43.9%	46.4%	<b>45.1%</b>
La Palma	1.1%	0.6%	0.5%	0.7%	<b>0.7%</b>

### How many islands do they visit during their trip?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
One island	93.2%	93.7%	94.0%	94.9%	<b>94.0%</b>
Two islands	5.9%	5.5%	5.7%	4.3%	<b>5.3%</b>
Three or more islands	0.8%	0.7%	0.3%	0.7%	<b>0.7%</b>

### % TOURISTS BY ISLAND AND QUARTER OF TRIP



### Internet usage during their trip

	2018Q1	2018Q2	2018Q3	2018Q4	2018
<b>Research</b>					
- Tourist package	15.7%	15.8%	18.9%	16.6%	<b>16.8%</b>
- Flights	14.7%	15.6%	18.3%	15.0%	<b>15.9%</b>
- Accommodation	19.9%	20.0%	22.6%	18.8%	<b>20.3%</b>
- Transport	15.2%	14.2%	18.6%	17.1%	<b>16.3%</b>
- Restaurants	26.2%	27.8%	30.4%	29.1%	<b>28.5%</b>
- Excursions	18.7%	23.5%	29.4%	21.5%	<b>23.5%</b>
- Activities	24.5%	29.0%	33.8%	28.0%	<b>29.0%</b>
<b>Book or purchase</b>					
- Tourist package	42.5%	42.0%	41.3%	41.5%	<b>41.8%</b>
- Flights	66.9%	66.9%	65.8%	69.2%	<b>67.2%</b>
- Accommodation	57.1%	58.1%	57.0%	60.1%	<b>58.1%</b>
- Transport	45.6%	50.0%	47.0%	45.8%	<b>47.1%</b>
- Restaurants	10.3%	10.1%	10.7%	11.4%	<b>10.6%</b>
- Excursions	7.4%	8.8%	11.2%	8.8%	<b>9.1%</b>
- Activities	9.9%	10.9%	15.3%	12.0%	<b>12.2%</b>

\* Multi-choice question

Internet usage in the Canary Islands	2018Q1	2018Q2	2018Q3	2018Q4	2018
<b>Did not use the Internet</b>	<b>13.7%</b>	<b>12.0%</b>	<b>8.9%</b>	<b>11.6%</b>	<b>11.6%</b>
<b>Used the Internet</b>	<b>86.3%</b>	<b>88.0%</b>	<b>91.1%</b>	<b>88.4%</b>	<b>88.4%</b>
- Own Internet connection	29.0%	30.3%	32.3%	30.7%	30.6%
- Free Wifi connection	47.0%	47.0%	46.7%	46.7%	46.8%
<b>Applications*</b>					
- Search for locations or maps	49.3%	51.1%	53.4%	52.8%	51.7%
- Search for destination info	41.3%	40.2%	47.4%	43.6%	43.2%
- Share pictures or trip videos	54.6%	55.8%	58.6%	54.2%	55.8%
- Download tourist apps	5.0%	4.7%	5.7%	5.0%	5.1%
- Others	30.5%	27.9%	25.8%	27.7%	27.9%

\* Multi-choice question

### MOST VISITED PLACES IN EACH ISLAND



The data refers to % of tourists on each island who have visited the place.

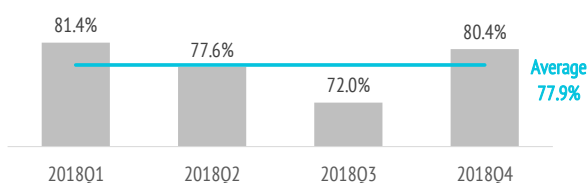
### How do they rate the Canary Islands?

Satisfaction (scale 0-10)	2018Q1	2018Q2	2018Q3	2018Q4	2018
Average rating	8.70	8.74	8.82	8.75	<b>8.75</b>
<b>Experience in the Canary Islands</b>					
Worse or much worse than expected	3.3%	2.9%	2.7%	2.9%	<b>2.9%</b>
Lived up to expectations	60.3%	58.1%	48.8%	57.0%	<b>56.1%</b>
Better or much better than expected	36.4%	39.0%	48.5%	40.2%	<b>41.0%</b>
<b>Future intentions (scale 1-10)</b>					
Return to the Canary Islands	8.88	8.83	8.74	8.89	<b>8.84</b>
Recommend visiting the Canary Islands	8.98	8.96	8.97	9.02	<b>8.98</b>

### How many are loyal to the Canary Islands?

	2018Q1	2018Q2	2018Q3	2018Q4	2018
<b>Repeat tourists</b>	<b>81.4%</b>	<b>77.6%</b>	<b>72.0%</b>	<b>80.4%</b>	<b>77.9%</b>
Repeat tourists (last 5 years)	71.1%	69.6%	64.4%	73.9%	<b>69.8%</b>
Repeat tourists (last 5 years)(5 or more visits)	23.2%	22.3%	13.1%	26.5%	<b>21.4%</b>
<b>At least 10 previous visits</b>	<b>23.1%</b>	<b>21.9%</b>	<b>14.3%</b>	<b>25.6%</b>	<b>21.3%</b>

### REPEAT TOURISTS



# TOURIST PROFILE BY QUARTER OF TRIP (2018)

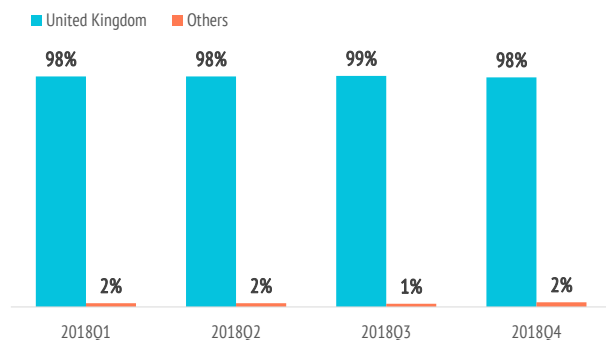
## UNITED KINGDOM

### Where does the flight come from?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
United Kingdom	98.4%	98.4%	98.7%	98.0%	<b>98.4%</b>
Spanish Mainland	0.7%	0.8%	0.5%	1.4%	<b>0.9%</b>
Ireland	0.4%	0.5%	0.6%	0.3%	<b>0.4%</b>
Others	0.4%	0.2%	0.2%	0.3%	<b>0.3%</b>

### % TOURISTS BY QUARTER OF TRIP



### Who do they come with?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
Unaccompanied	7.6%	6.0%	4.0%	6.6%	<b>6.1%</b>
Only with partner	59.5%	53.4%	31.4%	45.1%	<b>47.3%</b>
Only with children (< 13 years old)	2.7%	3.6%	9.1%	6.4%	<b>5.5%</b>
Partner + children (< 13 years old)	4.3%	6.2%	13.1%	9.2%	<b>8.2%</b>
Other relatives	8.5%	11.2%	16.7%	13.9%	<b>12.6%</b>
Friends	7.0%	8.3%	5.1%	4.6%	<b>6.2%</b>
Work colleagues	0.1%	0.1%	0.1%	0.1%	<b>0.1%</b>
Organized trip	0.1%	0.2%	0.0%	0.2%	<b>0.1%</b>
Other combinations <sup>(1)</sup>	10.2%	11.0%	20.6%	14.0%	<b>13.9%</b>

(1) Different situations have been isolated

Tourists with children	2018Q1	2018Q2	2018Q3	2018Q4	2018
- Between 0 and 2 years old	1.9%	2.1%	1.8%	1.0%	<b>1.7%</b>
- Between 3 and 12 years old	8.1%	12.5%	32.5%	22.4%	<b>19.0%</b>
- Between 0 -2 and 3-12 years	1.6%	1.7%	2.3%	2.3%	<b>2.0%</b>

Tourists without children	2018Q1	2018Q2	2018Q3	2018Q4	2018
	<b>88.4%</b>	<b>83.7%</b>	<b>63.4%</b>	<b>74.2%</b>	<b>77.3%</b>

Group composition:	2018Q1	2018Q2	2018Q3	2018Q4	2018
- 1 person	11.2%	9.5%	6.5%	9.0%	<b>9.1%</b>
- 2 people	65.7%	60.4%	36.9%	50.2%	<b>53.2%</b>
- 3 people	9.0%	11.7%	17.7%	13.3%	<b>12.9%</b>
- 4 or 5 people	11.7%	14.8%	30.3%	21.7%	<b>19.7%</b>
- 6 or more people	2.4%	3.6%	8.7%	5.8%	<b>5.1%</b>

Average group size:	2018Q1	2018Q2	2018Q3	2018Q4	2018
	<b>2.36</b>	<b>2.54</b>	<b>3.24</b>	<b>2.82</b>	<b>2.74</b>

### 22.7% of British travel with children.



### Who are they?



	2018Q1	2018Q2	2018Q3	2018Q4	2018
<b>Gender</b>					
Men	44.7%	43.3%	42.4%	44.7%	<b>43.8%</b>
Women	55.3%	56.7%	57.6%	55.3%	<b>56.2%</b>
<b>Age</b>					
Average age (tourist > 15 years old)	51.5	47.3	42.8	49.4	<b>47.8</b>
Standard deviation	15.5	16.1	13.9	14.6	<b>15.4</b>
<b>Age range (&gt; 15 years old)</b>					
16 - 24 years old	4.9%	9.3%	12.0%	5.2%	<b>7.8%</b>
25 - 30 years old	8.2%	10.9%	10.5%	6.8%	<b>9.0%</b>
31 - 45 years old	20.5%	24.3%	33.6%	27.6%	<b>26.5%</b>
46 - 60 years old	33.6%	31.2%	32.9%	35.2%	<b>33.3%</b>
Over 60 years old	32.9%	24.3%	10.9%	25.2%	<b>23.3%</b>
<b>Occupation</b>					
Salaried worker	49.6%	58.0%	68.6%	55.5%	<b>57.9%</b>
Self-employed	11.2%	10.4%	12.2%	14.2%	<b>12.1%</b>
Unemployed	0.6%	0.7%	0.7%	0.7%	<b>0.7%</b>
Business owner	5.1%	4.4%	3.9%	5.1%	<b>4.6%</b>
Student	1.0%	3.1%	4.9%	1.1%	<b>2.5%</b>
Retired	30.5%	21.2%	8.2%	21.3%	<b>20.3%</b>
Unpaid domestic work	1.4%	1.1%	1.1%	1.6%	<b>1.3%</b>
Others	0.5%	1.1%	0.5%	0.6%	<b>0.6%</b>
<b>Annual household income level</b>					
Less than €25,000	18.6%	17.3%	16.3%	13.2%	<b>16.3%</b>
€25,000 - €49,999	41.0%	34.6%	37.8%	33.7%	<b>36.8%</b>
€50,000 - €74,999	20.2%	28.0%	23.3%	26.8%	<b>24.6%</b>
More than €74,999	20.2%	20.1%	22.6%	26.3%	<b>22.4%</b>
<b>Education level</b>					
No studies	13.4%	13.6%	14.4%	11.7%	<b>13.2%</b>
Primary education	2.4%	0.6%	0.7%	0.4%	<b>1.0%</b>
Secondary education	22.6%	18.1%	16.9%	21.0%	<b>19.7%</b>
Higher education	61.6%	67.8%	68.1%	66.9%	<b>66.1%</b>



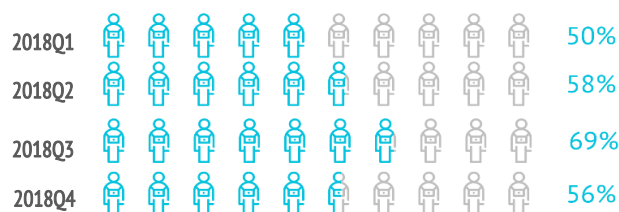
AVERAGE AGE (> 15 years old)



### % OF TOURISTS WITH INCOMES OVER €74,999



### % SALARIED WORKED TOURISTS



Source: Encuesta sobre el Gasto Turístico (ISTAC). The results are not comparable with previous years' reports.

Note: Tourists under 16 years old are excluded. In order to calculate percentages, "Not applicable" and "No answer" have been excluded.