PROFILE OF TOURIST BY FAMILY ANNUAL INCOME (2018) MORE THAN €75,000

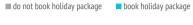


How many are they and how much do they spend?



	More than €75,000	Total
TOURISTS		
Tourist arrivals (FRONTUR)	n.d.	15,559,787
Tourist arrivals > 15 years old (EGT)	2,892,724	13,485,651
- book holiday package	1,653,488	7,848,516
- do not book holiday package	1,239,237	5,637,135
- % tourists who book holiday package	57.2%	58.2%
Share of total tourist	21.5%	100%

TOURISTS BY QUARTER: MORE THAN €75,000





Expenditure per tourist (€)	1,400	1,196
- book holiday package	1,493	1,309
- holiday package	1,221	1,064
- others	272	246
- do not book holiday package	1,275	1,037
- flight	344	288
- accommodation	475	350
- others	456	399
Average lenght of stay	9.21	9.32
- book holiday package	8.64	8.66
- do not book holiday package	9.97	10.23
Average daily expenditure (€)	168.8	143.6
- book holiday package	181.1	159.8
- do not book holiday package	152.4	121.0
Total turnover (> 15 years old) (€m)	4,049	16,124
- book holiday package	2,469	10,277
- do not book holiday package	1,580	5,848



EXPENDITURE PER TOURIST (€)



Importance of each factor in the destination choice

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	More than €75,000	Total
Climate	81.5%	78.1%
Safety	51.9%	51.4%
Tranquility	45.3%	46.2%
Accommodation supply	44.4%	41.7%
Sea	41.1%	43.3%
Effortless trip	36.5%	34.8%
European belonging	35.4%	35.8%
Beaches	34.1%	37.1%
Price	32.7%	36.5%
Environment	27.2%	30.6%
Landscapes	26.2%	31.6%
Gastronomy	23.4%	22.6%
Fun possibilities	19.4%	20.7%
Authenticity	16.8%	19.1%
Shopping	8.7%	9.6%
Hiking trail network	8.3%	9.0%
Exoticism	8.2%	10.5%
Culture	6.3%	7.3%
Nightlife	6.3%	7.5%
Historical heritage	5.7%	7.1%

Each aspect is rated individually ("Not important", "Somewhat important", "Quite important", "Very important")
% of tourists who indicate that the factor is "very important" in their choice.

What is the main motivation for their holidays?



	More than €75,000	Total
Rest	56.9%	55.1%
Enjoy family time	18.2%	14.7%
Have fun	6.5%	7.8%
Explore the destination	14.1%	18.5%
Practice their hobbies	2.4%	1.8%
Other reasons	2.0%	2.1%

ENJOY FAMILY TIME



More than €75,000

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How far in advance do they book their trip?



	More than €75,000	Total
The same day	0.6%	0.7%
Between 1 and 30 days	20.7%	23.2%
Between 1 and 2 months	22.3%	23.0%
Between 3 and 6 months	33.1%	32.4%
More than 6 months	23.3%	20.7%

% TOURISTS BOOKING MORE THAN 6 MONTHS IN ADVANCE

MORE THAN €75,000

23.3%



TOTAL **20.7%**

PROFILE OF TOURIST BY FAMILY ANNUAL INCOME (2018) MORE THAN €75,000



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What channels did they use to get information about the trip? Q

	More than €75,000	Total
Previous visits to the Canary Islands	55.8%	50.9%
Friends or relatives	24.9%	27.8%
Internet or social media	57.9%	56.1%
Mass Media	1.7%	1.7%
Travel guides and magazines	9.2%	9.5%
Travel Blogs or Forums	5.0%	5.4%
Travel TV Channels	0.7%	0.7%
Tour Operator or Travel Agency	23.4%	24.7%
Public administrations or similar	0.2%	0.4%
Others	2.1%	2.3%

* Multi-choise question

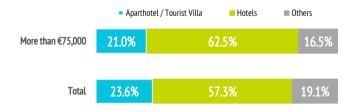
With whom did they book their flight and accommodation?

	More than €75,000	Total
Flight		
- Directly with the airline	40.9%	39.5%
- Tour Operator or Travel Agency	59.1%	60.5%
Accommodation		
- Directly with the accommodation	31.3%	28.8%
- Tour Operator or Travel Agency	68.7%	71.2%

Where do they stay?

	More than €75,000	Total
1-2-3* Hotel	11.6%	12.8%
4* Hotel	38.9%	37.7%
5* Hotel / 5* Luxury Hotel	12.1%	6.8%
Aparthotel / Tourist Villa	21.0%	23.6%
House/room rented in a private dwelling	5.1%	5.3%
Private accommodation (1)	5.1%	7.0%
Others (Cottage, cruise, camping,)	6.3%	6.8%

⁽¹⁾ Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



What do they book?

	More than €75,000	Total
Room only	26.6%	28.8%
Bed and Breakfast	14.8%	11.7%
Half board	24.7%	22.4%
Full board	3.0%	3.0%
All inclusive	30.8%	34.1%

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14.8% of tourists book Bed and Breakfast.

(Canary Islands: 11.7%)

Other expenses

	More than €75,000	Total
Restaurants or cafes	65.4%	63.2%
Supermarkets	55.5%	55.9%
Car rental	27.6%	26.6%
Organized excursions	19.2%	21.8%
Taxi, transfer, chauffeur service	52.0%	51.7%
Theme Parks	8.1%	8.8%
Sport activities	8.0%	6.4%
Museums	5.1%	5.0%
Flights between islands	4.3%	4.8%

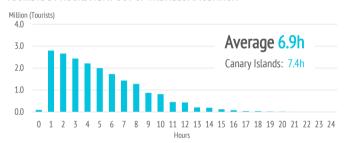
Activities in the Canary Islands

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Outdoor time per day	More than €75,000	Total
0 hours	3.2%	2.2%
1 - 2 hours	12.7%	10.0%
3 - 6 hours	34.7%	32.6%
7 - 12 hours	42.3%	46.5%
More than 12 hours	7.2%	8.7%

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION



Activities in the Canary Islands	More than €75,000	Total
Walk, wander	67.5%	71.0%
Beach	63.9%	68.0%
Swimming pool, hotel facilities	61.5%	58.9%
Explore the island on their own	43.6%	46.5%
Taste Canarian gastronomy	24.0%	25.4%
Sport activities	17.8%	14.3%
Organized excursions	14.6%	17.9%
Theme parks	14.3%	15.5%
Nightlife / concerts / shows	12.5%	15.5%
Wineries / markets / popular festivals	10.5%	12.0%
Sea excursions / whale watching	10.0%	11.3%
Museums / exhibitions	9.9%	9.8%
Activities at sea	9.6%	9.8%
Nature activities	9.5%	10.0%
Beauty and health treatments	6.2%	5.7%
Astronomical observation * Multi-choise question	3.0%	3.4%

MORE THAN €75,000

SWIMMING POOL/ HOTEL FACILITIES 61.5% 58.9%



SPORT ACTIVITIES

17.8%

14.3%

TOTAL



PROFILE OF TOURIST BY FAMILY ANNUAL INCOME (2018)

MORE THAN €75,000



Which island do they choose?

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Tourist > 15 years old	Canarias	Lanzarote	Fuerteventura	Gran Canaria	Tenerife	La Palma
More than €75,000	2,892,724	582,431	384,699	842,337	1,005,113	56,118
- Share by islands	100%	20.1%	13.3%	29.1%	34.7%	1.9%
Total tourists	13,485,651	2,457,120	1,856,705	3,825,110	4,991,173	249,069
- Share by islands	100%	18.2%	13.8%	28.4%	37.0%	1.8%
% More than €75,000	21.5%	23.7%	20.7%	22.0%	20.1%	22.5%

How many islands do they visit during their trip?

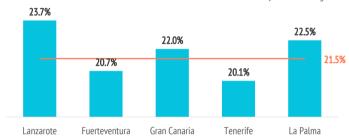


	More than €75,000	Total
One island	92.0%	90.9%
Two islands	6.7%	7.7%
Three or more islands	1.3%	1.4%

Internet usage during their trip



—Canary Islands average



	More than €75,000	Total
Research		
- Tourist package	14.2%	15.4%
- Flights	11.9%	13.0%
- Accommodation	17.2%	17.7%
- Transport	13.9%	15.6%
- Restaurants	27.4%	27.0%
- Excursions	25.2%	26.3%
- Activities	29.4%	31.0%
Book or purchase		
- Tourist package	39.9%	38.1%
- Flights	66.8%	64.4%
- Accommodation	57.2%	54.5%
- Transport	47.8%	44.7%
- Restaurants	12.4%	10.5%
- Excursions	12.0%	11.4%
- Activities	13.7%	12.5%
* Multi-choise question		

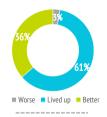
Internet usage in the Canary Islands	More than €75,000	Total
Did not use the Internet	7.2%	9.8%
Used the Internet	92.8%	90.2%
- Own Internet connection	34.1%	36.5%
- Free Wifi connection	46.3%	41.1%
Applications*		
- Search for locations or maps	61.1%	60.7%
- Search for destination info	48.3%	44.7%
- Share pictures or trip videos	53.7%	55.6%
- Download tourist apps	7.4%	6.5%
- Others	27.3%	23.9%
* Multi-choise auestion		

	20.7%		20.1%	21.5%
Lanzarote	Fuerteventura	a Gran Canaria	Tenerife	La Palma

How do they rate the Canary Islands?



Satisfaction (scale 0-10)	More than €75,000	Total
Average rating	8.56	8.58
Experience in the Canary Islands	More than €75,000	Total
Worse or much worse than expected	2.8%	2.9%
Lived up to expectations	60.8%	57.4%
Better or much better than expected	36.4%	39.7%
Future intentions (scale 1-10)	More than €75,000	Total
Return to the Canary Islands	8.58	8.60
Recommend visiting the Canary Islands	8.80	8.86







Experience in Return to the the Canary Canary Islands Recommend visiting the Canary Islands

How many are loyal to the Canary Islands?



	More than €75,000	Total
Repeat tourists	75.6%	71.0%
Repeat tourists (last 5 years)	68.1%	64.6%
Repeat tourists (last 5 years) (5 or more visits)	19.9%	18.4%
At least 10 previous visits	19.2%	17.8%

48.3% of tourists search for destination info during their stay in the Canary Islands

(Canary Islands: 44.7%)



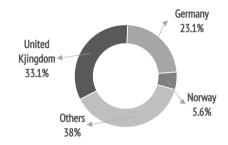
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Where are they from?

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	%	Absolute
United Kjingdom	33.1%	958,560
Germany	23.1%	668,088
Norway	5.6%	160,558
Spanish Mainland	5.2%	150,244
Switzerland	4.8%	139,974
Ireland	4.4%	127,860
Denmark	4.0%	116,498
Sweden	3.5%	101,344
Netherlands	3.3%	95,064
France	2.6%	75,096
Finland	1.9%	56,323
Italy	1.8%	52,052
Belgium	1.8%	51,111
Austria	0.6%	17,567
Poland	0.5%	14,925
Russia	0.4%	11,411
Czech Republic	0.2%	6,592
Others	3.1%	89,458



Who do they come with?

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	More than €75,000	Total
Unaccompanied	5.9%	8.9%
Only with partner	43.6%	47.4%
Only with children (< 13 years old)	7.3%	5.9%
Partner + children (< 13 years old)	10.6%	7.2%
Other relatives	9.3%	9.0%
Friends	4.4%	6.3%
Work colleagues	0.4%	0.5%
Organized trip	0.2%	0.2%
Other combinations (1)	18.2%	14.6%
(1) Different situations have been isolated		
Tourists with children	25.9%	19.3%
- Between 0 and 2 years old	2.0%	1.8%
- Between 3 and 12 years old	21.3%	15.8%
- Between 0 -2 and 3-12 years	2.6%	1.6%
Tourists without children	74.1%	80.7%
Group composition:		
- 1 person	8.5%	12.4%
- 2 people	48.6%	54.1%
- 3 people	13.3%	12.6%
- 4 or 5 people	24.2%	17.1%
- 6 or more people	5.5%	3.8%
Average group size:	2.88	2.58

Who are they?

Gender Men 54.1% 48.2% Women 45.9% 51.8% Age Average age (tourist > 15 years old) 48.0 46.7 Standard deviation 13.5 15.3 Age range (> 15 years old) 4.8% 7.7% 25 - 30 years old 4.8% 7.7% 25 - 30 years old 6.2% 10.8% 31 - 45 years old 31.4% 28.6%
Women 45.9% 51.8% Age Average age (tourist > 15 years old) 48.0 46.7 Standard deviation 13.5 15.3 Age range (> 15 years old) 51.8% 7.7% 16 - 24 years old 4.8% 7.7% 25 - 30 years old 6.2% 10.8% 31 - 45 years old 31.4% 28.6%
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31 - 45 years old 31.4% 28.6%
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46 - 60 years old 39.1% 31.3%
Over 60 years old 18.5% 21.5%
Occupation
Salaried worker 58.0% 55.5%
Self-employed 11.4% 11.0%
Unemployed 0.5% 1.1%
Business owner 14.3% 9.2%
Student 2.2% 4.2%
Retired 12.1% 17.3%
Unpaid domestic work 0.8% 0.9%
Others 0.5% 0.8%
Annual household income level
Less than €25,000 17.0%
€25,000 - €49,999 36.5%
€50,000 - €74,999 25.0%
More than €74,999 100% 21.5%
Education level
No studies 3.8% 4.8%
Primary education 2.0% 2.8%
Secondary education 15.5% 23.1%
Higher education 78.7% 69.3%



Pictures: Freepik.com