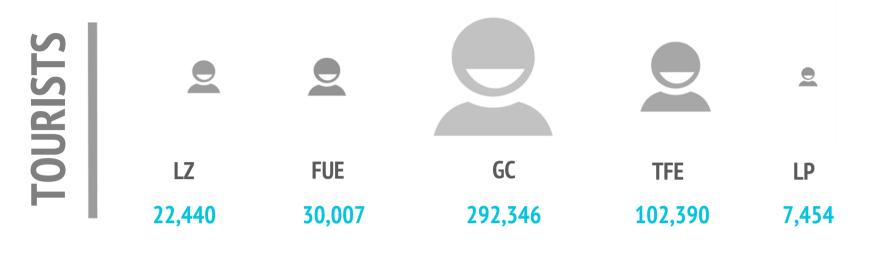


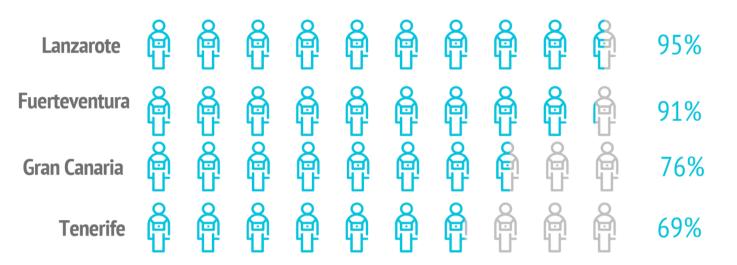
How many are they and how much do they spend?

| # |
|---|

| | LZ | FUE | GC | TFE | LP |
|---|--------|--------|---------|---------|-------|
| TOURISTS | | | | | |
| Tourist arrivals (FRONTUR) (*) | n.d. | n.d. | n.d. | n.d. | n.d. |
| Tourist arrivals > 15 years old (EGT) (*) | 22,440 | 30,007 | 292,346 | 102,390 | 7,454 |
| - book holiday package (*) | 21,356 | 27,161 | 222,402 | 70,484 | |
| do not book holiday package (*) | 1,084 | 2,847 | 69,944 | 31,906 | |
| - % tourists who book holiday package | 95.2% | 90.5% | 76.1% | 68.8% | |
| (*) Thousands of tourists | | | | | |



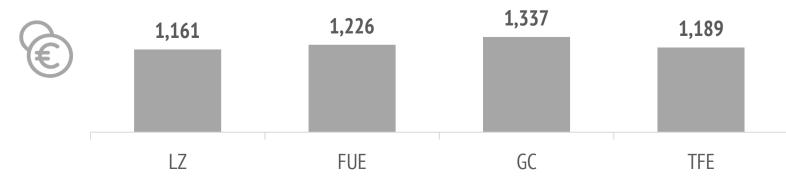
% TOURISTS WHO BOOK HOLIDAY PACKAGE



| | LZ | FUE | GC | TFE | LP |
|--------------------------------------|-------|-------|-------|-------|----|
| | | | | | |
| Expenditure per tourist (€) | 1,161 | 1,226 | 1,337 | 1,189 | |
| - book holiday package | 1,146 | 1,210 | 1,371 | 1,220 | |
| - holiday package | 933 | 1,034 | 1,105 | 1,005 | |
| - others | 213 | 176 | 267 | 215 | |
| - do not book holiday package | 1,462 | 1,381 | 1,227 | 1,119 | |
| - flight | 452 | 698 | 456 | 267 | |
| - accommodation | 331 | 435 | 351 | 453 | |
| - others | 680 | 249 | 420 | 399 | |
| Average lenght of stay | 7.96 | 8.15 | 9.67 | 9.82 | |
| - book holiday package | 7.86 | 8.18 | 8.79 | 8.69 | |
| - do not book holiday package | 9.96 | 7.88 | 12.47 | 12.32 | |
| Average daily expenditure (€) | 153.3 | 152.1 | 154.4 | 132.7 | |
| - book holiday package | 153.4 | 149.2 | 169.9 | 146.4 | |
| - do not book holiday package | 150.1 | 178.8 | 105.2 | 102.4 | |
| Total turnover (> 15 years old) (€m) | 26 | 37 | 391 | 122 | |
| - book holiday package | 24 | 33 | 305 | 86 | |
| - do not book holiday package | 2 | 4 | 86 | 36 | |
| AVEDACE LENGUE | | | | | |



EXPENDITURE PER TOURIST (€)



Source: Encuesta sobre el Gasto Turístico (ISTAC).

Importance of each factor in the destination choice

| | ? |
|---|---|
| 4 | |

| | LZ | FUE | GC | TFE | LP |
|----------------------|-------|-------|-------|-------|----|
| Climate | 88.6% | 85.0% | 89.4% | 87.3% | |
| Sea | 45.9% | 45.8% | 49.8% | 52.6% | |
| Safety | 30.8% | 35.4% | 39.5% | 38.7% | |
| Beaches | 30.5% | 39.3% | 41.1% | 34.8% | |
| Tranquility | 26.3% | 40.3% | 36.9% | 35.4% | |
| European belonging | 22.0% | 27.1% | 32.3% | 25.5% | |
| Accommodation supply | 28.7% | 27.6% | 28.0% | 27.7% | |
| Effortless trip | 23.3% | 24.3% | 30.0% | 25.7% | |
| Environment | 25.9% | 18.6% | 29.0% | 26.5% | |
| Price | 17.5% | 31.0% | 25.4% | 27.6% | |
| Landscapes | 11.6% | 10.7% | 17.2% | 24.7% | |
| Gastronomy | 18.6% | 15.5% | 18.6% | 19.3% | |
| Fun possibilities | 5.6% | 15.3% | 12.5% | 13.3% | |
| Authenticity | 9.6% | 8.7% | 11.9% | 11.2% | |
| Hiking trail network | 2.7% | 6.8% | 5.0% | 8.6% | |
| Exoticism | 2.6% | 2.4% | 5.1% | 4.8% | |
| Culture | 2.6% | 3.4% | 3.5% | 5.7% | |
| Nightlife | 1.3% | 2.3% | 4.7% | 2.4% | |
| Historical heritage | 2.9% | 4.0% | 3.0% | 5.3% | |
| Shopping | 2.5% | 2.4% | 3.3% | 4.3% | |

Each aspect is rated individually ("Not important", "Somewhat", "Quite", "Very important")

% of tourists who indicate that the factor is "very important" in their choice.

% TOURISTS WHO CHOOSE BEACHES



| Lanzarote | /////////////////////////////////////// |
|---------------|---|
| Fuerteventura | /////////////////////////////////////// |
| Gran Canaria | ////////////////////////////////////// |
| Tenerife | /////////////////////////////////////// |

What is the main motivation for their holidays?

Ť

| | LZ | FUE | GC | TFE | LP |
|-------------------------|-------|-------|-------|-------|----|
| Rest | 46.1% | 51.2% | 46.2% | 47.6% | |
| Enjoy family time | 38.3% | 33.0% | 39.0% | 35.5% | |
| Have fun | 8.2% | 0.7% | 5.0% | 4.3% | |
| Explore the destination | 4.8% | 3.8% | 5.6% | 9.6% | |
| Practice their hobbies | 1.8% | 10.0% | 1.6% | 2.2% | |
| Other reasons | 0.8% | 1.4% | 2.6% | 0.9% | |

How far in advance do they book their trip?



| | LZ | FUE | GC | TFE | LP |
|------------------------|-------|-------|-------|-------|----|
| The same day | 1.6% | 0.8% | 0.6% | 0.8% | |
| Between 1 and 30 days | 30.2% | 32.7% | 25.6% | 29.8% | |
| Between 1 and 2 months | 24.4% | 33.4% | 22.0% | 24.3% | |
| Between 3 and 6 months | 30.2% | 27.4% | 34.4% | 31.2% | |
| More than 6 months | 13.5% | 5.7% | 17.4% | 13.8% | |



What channels did they use to get information about the trip?

| | LZ | FUE | GC | TFE | LP |
|---------------------------------------|-------|-------|-------|-------|----|
| Previous visits to the Canary Islands | 68.8% | 43.6% | 64.4% | 56.1% | |
| Friends or relatives | 19.0% | 21.7% | 20.1% | 16.4% | |
| Internet or social media | 57.1% | 49.0% | 48.6% | 45.3% | |
| Mass Media | 3.4% | 0.8% | 2.0% | 2.2% | |
| Travel guides and magazines | 14.1% | 7.7% | 4.8% | 9.0% | |
| Travel Blogs or Forums | 0.0% | 0.9% | 3.0% | 1.3% | |
| Travel TV Channels | 0.0% | 0.3% | 0.3% | 0.0% | |
| Tour Operator or Travel Agency | 30.2% | 14.3% | 16.6% | 9.4% | |
| Public administrations or similar | 0.0% | 0.0% | 0.1% | 0.3% | |
| Others | 0.8% | 0.0% | 1.7% | 2.3% | |

With whom did they book their flight and accommodation?

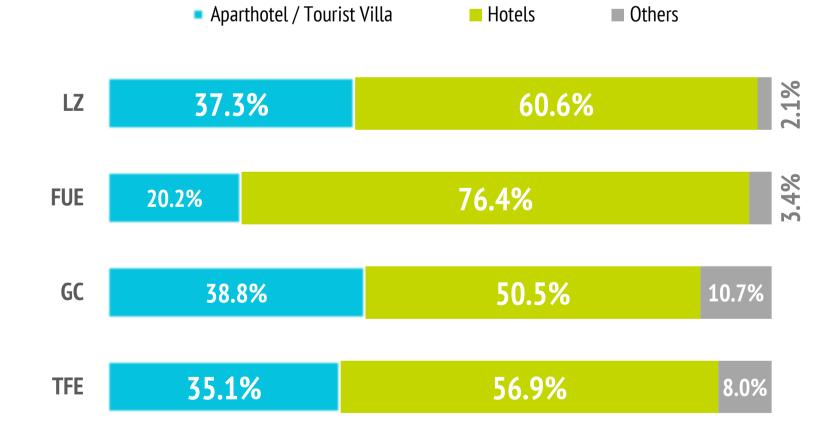
| | | _ | | | |
|-----------------------------------|-------|-------|-------|-------|----|
| | LZ | FUE | GC | TFE | LP |
| Flight | | | | | |
| - Directly with the airline | 17.7% | 16.1% | 34.6% | 46.0% | |
| - Tour Operator or Travel Agency | 82.3% | 83.9% | 65.4% | 54.0% | |
| <u>Accommodation</u> | | | | | |
| - Directly with the accommodation | 14.7% | 15.2% | 26.7% | 39.8% | |
| - Tour Operator or Travel Agency | 85.3% | 84.8% | 73.3% | 60.2% | |

Where do they stay?

* Multi-choise question

| | LZ | FUE | GC | TFE | LP |
|---|-------|-------|-------|-------|----|
| 1-2-3* Hotel | 11.1% | 14.7% | 18.2% | 12.4% | |
| 4* Hotel | 41.7% | 58.1% | 27.1% | 37.3% | |
| 5* Hotel / 5* Luxury Hotel | 7.9% | 3.6% | 5.1% | 7.3% | |
| Aparthotel / Tourist Villa | 37.3% | 20.2% | 38.8% | 35.1% | |
| House/room rented in a private dwelling | 0.0% | 1.0% | 2.5% | 2.4% | |
| Private accommodation (1) | 0.0% | 1.4% | 3.2% | 3.3% | |
| Others (Cottage, cruise, camping,) | 2.1% | 0.9% | 4.9% | 2.3% | |
| | | | | | |

(1) Own property /House of friends or relatives / Free housing exchange / Other private accommodation.



What do they book?

| | LZ | FUE | GC | TFE | LP |
|-------------------|-------|-------|-------|-------|----|
| Room only | 19.6% | 17.4% | 39.9% | 31.7% | |
| Bed and Breakfast | 11.4% | 10.5% | 13.9% | 17.2% | |
| Half board | 21.9% | 20.8% | 12.8% | 18.5% | |
| Full board | 6.9% | 9.2% | 2.0% | 1.6% | |
| All inclusive | 40.2% | 42.1% | 31.4% | 31.1% | |

Other expenses

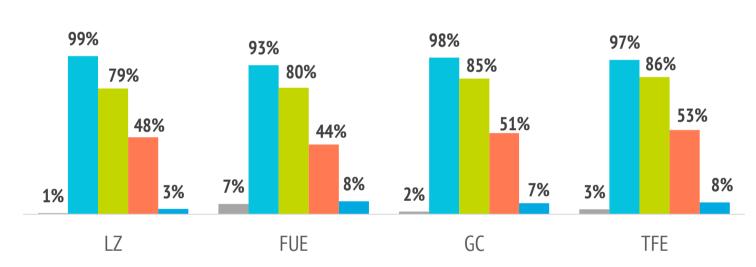
| | LZ | FUE | GC | TFE | LP |
|-----------------------------------|-------|-------|-------|-------|----|
| Restaurants or cafes | 49.5% | 47.4% | 64.9% | 49.4% | |
| Supermarkets | 63.0% | 49.9% | 62.8% | 45.5% | |
| Car rental | 26.8% | 17.9% | 13.7% | 13.3% | |
| Organized excursions | 22.9% | 8.4% | 17.5% | 11.0% | |
| Taxi, transfer, chauffeur service | 64.4% | 59.7% | 67.9% | 52.1% | |
| Theme Parks | 4.9% | 5.1% | 3.4% | 2.6% | |
| Sport activities | 4.4% | 10.4% | 4.5% | 1.6% | |
| Museums | 14.9% | 1.5% | 2.4% | 1.0% | |
| Flights between islands | 5.5% | 1.2% | 1.9% | 3.1% | |

Activities in the Canary Islands

| Outdoor time per day | LZ | FUE | GC | TFE | LP |
|-----------------------------|-------|-------|-------|-------|----|
| 0 hours | 0.8% | 6.6% | 1.7% | 3.1% | |
| 1 - 2 hours | 20.4% | 13.9% | 13.2% | 10.8% | |
| 3 - 6 hours | 30.6% | 35.7% | 34.2% | 33.2% | |
| 7 - 12 hours | 44.9% | 35.7% | 43.8% | 45.4% | |
| More than 12 hours | 3.3% | 8.1% | 7.1% | 7.5% | |

TOURISTS BY HOURS A DAY OUT OF THE ACCOMMODATION

■ 0 hours ■ More than 1 hour ■ More than 3 hours ■ More than 7 hours ■ More than 12 hours

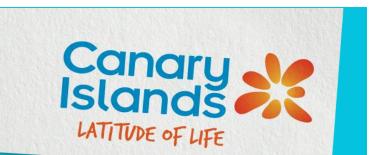


| Activities in the Canary Islands | LZ | FUE | GC | TFE | LP |
|---|-------|-------|-------|-------|----|
| Walk, wander | 79.3% | 59.8% | 76.8% | 66.1% | |
| Swimming pool, hotel facilities | 73.1% | 66.8% | 74.0% | 66.9% | |
| Beach | 71.7% | 66.5% | 69.0% | 56.1% | |
| Explore the island on their own | 43.2% | 38.0% | 36.0% | 35.4% | |
| Taste Canarian gastronomy | 19.6% | 15.1% | 20.5% | 19.5% | |
| Wineries / markets / popular festiva | 21.3% | 13.0% | 16.9% | 12.4% | |
| Sport activities | 23.8% | 35.0% | 12.4% | 10.2% | |
| Organized excursions | 19.8% | 7.8% | 10.1% | 12.4% | |
| Nightlife / concerts / shows | 3.1% | 5.0% | 11.4% | 10.0% | |
| Nature activities | 19.6% | 11.1% | 6.4% | 15.7% | |
| Sea excursions / whale watching | 2.9% | 0.9% | 7.9% | 4.4% | |
| Museums / exhibitions | 14.6% | 1.5% | 5.5% | 5.2% | |
| Beauty and health treatments | 6.1% | 5.2% | 4.6% | 6.0% | |
| Theme parks | 6.2% | 3.4% | 4.4% | 6.5% | |
| Activities at sea | 4.1% | 8.0% | 4.7% | 3.5% | |
| Astronomical observation | 3.1% | 1.7% | 0.7% | 1.8% | |

^{*} Multi-choise question

CANARY ISLANDS

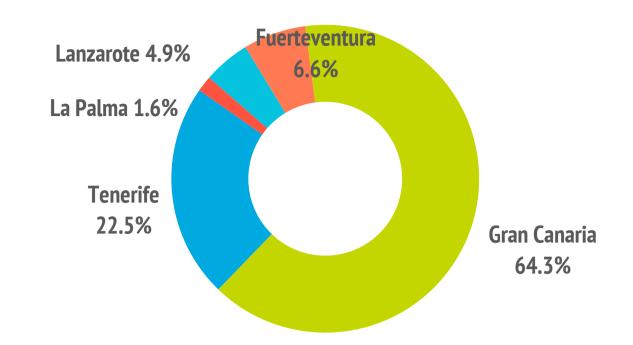




Which island do they choose?

1.4.5

Which is the most visited place in each island?



How many islands do they visit during their trip?



| | LZ | FUE | GC | TFE | LP |
|-----------------------|-------|-------|-------|-------|----|
| One island | 92.4% | 95.6% | 96.7% | 93.2% | |
| Two islands | 7.6% | 3.7% | 3.0% | 5.8% | |
| Three or more islands | 0.0% | 0.7% | 0.4% | 0.9% | |

% TOURISTS VISITNG MORE THAN ONE ISLAND



Internet usage during their trip

| | LZ | FUE | GC | TFE | LP |
|--------------------------------------|-------|-------|-------|-------|----|
| Research | | | | | |
| - Tourist package | 11.6% | 10.6% | 7.5% | 7.6% | |
| - Flights | 10.0% | 11.4% | 7.9% | 12.0% | |
| - Accommodation | 16.5% | 14.7% | 7.8% | 12.5% | |
| - Transport | 7.9% | 8.3% | 9.8% | 12.3% | |
| - Restaurants | 19.8% | 31.0% | 22.2% | 27.7% | |
| - Excursions | 25.9% | 29.8% | 22.7% | 26.5% | |
| - Activities | 25.7% | 35.5% | 24.3% | 28.2% | |
| Book or purchase | | | | | |
| - Tourist package | 73.1% | 64.4% | 59.0% | 58.2% | |
| - Flights | 71.0% | 72.2% | 78.4% | 74.8% | |
| - Accommodation | 66.0% | 70.0% | 71.4% | 69.3% | |
| - Transport | 68.3% | 68.5% | 63.4% | 61.9% | |
| - Restaurants | 15.9% | 15.3% | 18.1% | 13.5% | |
| - Excursions | 23.3% | 15.7% | 13.9% | 19.5% | |
| - Activities | 17.3% | 21.3% | 14.1% | 14.5% | |
| * Multi-choise question | | | | | |
| Internet usage in the Canary Islands | LZ | FUE | GC | TFE | LP |

| Internet usage in the Canary Islands | LZ | FUE | GC | TFE | LP |
|--------------------------------------|-------|-------|-------|-------|----|
| Did not use the Internet | 8.9% | 13.7% | 7.5% | 7.7% | |
| Used the Internet | 91.1% | 86.3% | 92.5% | 92.3% | |
| - Own Internet connection | 33.0% | 21.9% | 32.4% | 30.6% | |
| - Free Wifi connection | 52.0% | 48.8% | 44.6% | 39.0% | |
| Applications* | | | | | |
| - Search for locations or maps | 50.0% | 50.1% | 53.3% | 61.1% | |
| - Search for destination info | 50.6% | 48.1% | 50.7% | 54.3% | |
| - Share pictures or trip videos | 61.9% | 53.3% | 51.9% | 45.1% | |
| - Download tourist apps | 8.3% | 12.3% | 8.1% | 7.5% | |
| - Others | 27.9% | 44.2% | 33.7% | 23.7% | |
| * Multi chaica quaction | | | | | |

^{*} Multi-choise question

LANZAROTE FUERTEVENTURA GRAN CANARIA

19% ARRECIFE

21% PLAYAS DE JANDÍA

35% DUNAS DE MASPALOMAS





LA PALMA

27% PARQUE NACIONAL DEL TEIDE

57% SANTA CRUZ
DE LA PALMA

The data refers to % of tourists on each island who have visited the place.

How do they rate the Canary Islands?

| Satisfaction (scale 0-10) | LZ | FUE | GC | TFE | LP |
|---|-------|-------|-------|-------|----|
| Average rating | 8.58 | 8.48 | 8.60 | 8.40 | |
| | | | | | |
| Experience in the Canary Islands | LZ | FUE | GC | TFE | LP |
| Worse or much worse than expected | 0.6% | 3.6% | 1.5% | 2.2% | |
| Lived up to expectations | 50.9% | 40.0% | 57.6% | 57.7% | |
| Better or much better than expected | 48.5% | 56.4% | 40.9% | 40.1% | |
| | | | | | |
| Future intentions (scale 1-10) | LZ | FUE | GC | TFE | LP |
| Return to the Canary Islands | 8.61 | 8.34 | 8.38 | 8.10 | |
| Recommend visiting the Canary Islands | 8.87 | 8.72 | 8.82 | 8.51 | |

How many are loyal to the Canary Islands?

| | LZ | FUE | GC | TFE | LP |
|-------------------------------|-------|-------|-------|-------|----|
| Repeat tourists of the island | 73.8% | 62.6% | 78.4% | 67.7% | |
| At least 10 previous visits | 3.1% | 2.5% | 17.2% | 5.7% | |
| Repeat tourists | 86.5% | 73.1% | 82.9% | 79.1% | |
| At least 10 previous visits | 10.6% | 11.4% | 25.8% | 15.5% | |

REPEAT TOURIST OF EACH ISLAND



73.8%

78.4%

Lanzarote Gran Canaria



62.6%



67.7%

Fuerteventura

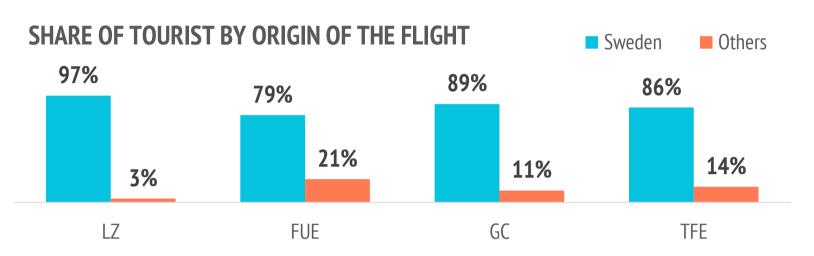
Tenerife



Where does the flight come from?



| | LZ | FUE | GC | TFE | LP |
|------------------|-------|-------|-------|-------|----|
| Sweden | 96.6% | 78.9% | 89.2% | 85.8% | |
| Denmark | 3.4% | 13.2% | 7.7% | 10.0% | |
| Norway | 0.0% | 2.6% | 1.7% | 1.3% | |
| Spanish Mainland | 0.0% | 0.0% | 0.6% | 0.7% | |
| Germany | 0.0% | 5.0% | 0.2% | 0.5% | |
| United Kingdom | 0.0% | 0.4% | 0.1% | 1.1% | |
| Italy | 0.0% | 0.0% | 0.2% | 0.0% | |
| Poland | 0.0% | 0.0% | 0.0% | 0.4% | |
| Swizerland | 0.0% | 0.0% | 0.1% | 0.2% | |
| Netherlands | 0.0% | 0.0% | 0.1% | 0.0% | |
| Portugal | 0.0% | 0.0% | 0.0% | 0.0% | |



0.0%

0.1%

0.0%

0.0%

| Who | do | thev | come | with? |
|-------|----|-------|--------|---------|
| VVIIU | uU | LIICY | COITIE | VVILII: |

Others

| | LZ | FUE | GC | TFE | LP |
|---|--------|--------|--------|--------|----|
| Unaccompanied | 3.3% | 5.1% | 8.8% | 4.2% | |
| Only with partner | 44.5% | 43.1% | 44.7% | 54.6% | |
| Only with children (< 13 years old) | 6.5% | 7.7% | 6.6% | 6.8% | |
| Partner + children (< 13 years old) | 6.9% | 12.6% | 8.7% | 3.7% | |
| Other relatives | 12.5% | 8.7% | 6.1% | 6.1% | |
| Friends | 1.5% | 4.4% | 6.1% | 7.1% | |
| Work colleagues | 0.0% | 0.0% | 0.5% | 0.2% | |
| Organized trip | 0.0% | 1.6% | 0.4% | 0.3% | |
| Other combinations (1) | 24.8% | 16.7% | 18.2% | 17.2% | |
| (1) Different situations have been isolated | | | | | |
| | 0= 00/ | 0= 00/ | 00.001 | 40.00/ | |

| Other combinations (1) | 24.8% | 16.7% | 18.2% | 17.2% | |
|---|----------------------|-----------------------|-----------------------|----------------------|----------|
| (1) Different situations have been isolated | | | | | |
| Tourists with children | 25.2% | 27.2% | 20.6% | 18.2% | |
| - Between 0 and 2 years old | 1.5% | 1.5% | 1.2% | 1.8% | |
| - Between 3 and 12 years old | 21.3% | 24.0% | 18.4% | 15.2% | |
| - Between 0 -2 and 3-12 years (| 2.4% | 1.7% | 1.0% | 1.2% | |
| | | | | | |
| Tourists without children | 74.8% | 72.8% | 79.4% | 81.8% | |
| Tourists without children Group composition: | 74.8% | 72.8% | 79.4% | 81.8% | |
| | 74.8% 3.3% | 72.8% 10.0% | 79.4% 11.4% | 81.8% 8.7% | |
| Group composition: | | | | | |
| Group composition: - 1 person | 3.3% | 10.0% | 11.4% | 8.7% | |
| Group composition: - 1 person - 2 people | 3.3% 53.5% | 10.0% 49.9% | 11.4% 54.0% | 8.7% 62.7% | |

11.7%

3.28

1.7%

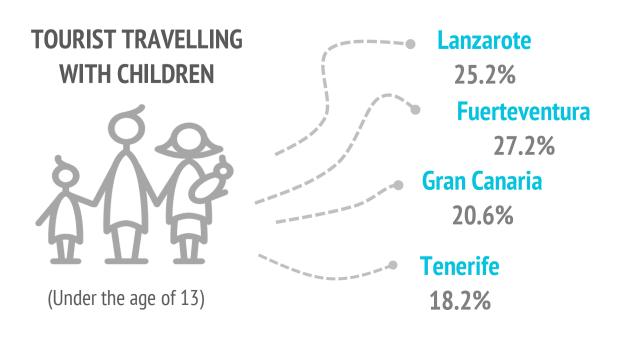
2.93

4.9%

2.74

4.2%

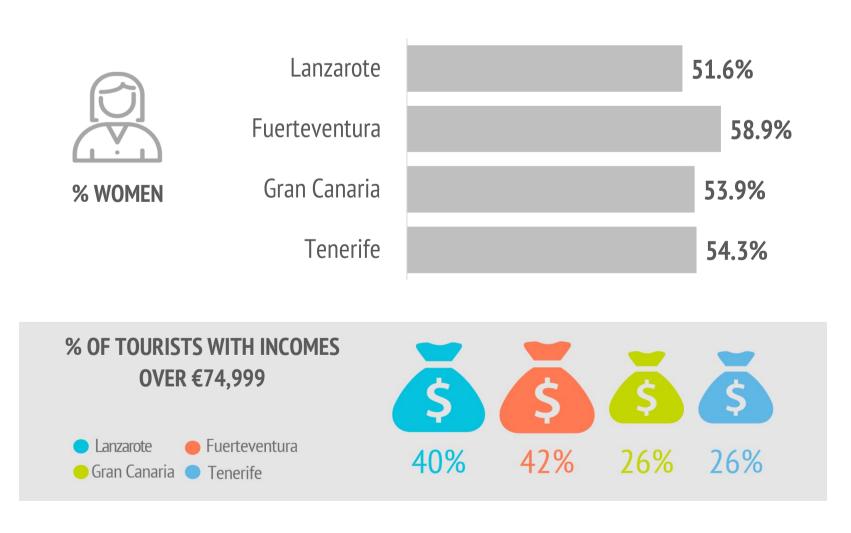
2.52



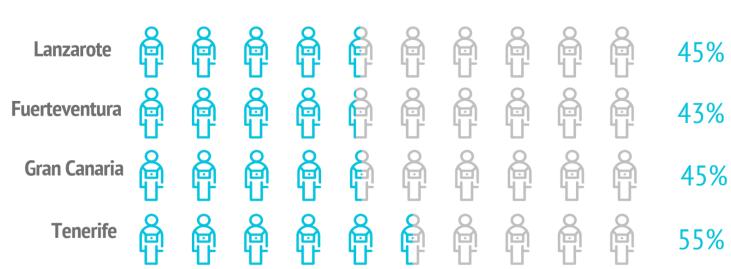
Who are they?



| | LZ | FUE | GC | TFE | LP |
|--------------------------------------|-------|-------|-------|-------|----|
| Gender | | | | | |
| Men | 48.4% | 41.1% | 46.1% | 45.7% | |
| Women | 51.6% | 58.9% | 53.9% | 54.3% | |
| Age | | | | | |
| Average age (tourist > 15 years old) | 54.0 | 52.8 | 53.7 | 52.8 | |
| Standard deviation | 13.0 | 15.0 | 15.4 | 15.9 | |
| Age range (> 15 years old) | | | | | |
| 16 - 24 years old | 3.0% | 2.8% | 5.1% | 4.6% | |
| 25 - 30 years old | 1.2% | 5.4% | 4.9% | 8.9% | |
| 31 - 45 years old | 17.6% | 25.3% | 19.3% | 16.3% | |
| 46 - 60 years old | 47.4% | 29.3% | 31.6% | 33.5% | |
| Over 60 years old | 30.8% | 37.1% | 39.2% | 36.7% | |
| Occupation | | | | | |
| Salaried worker | 36.7% | 34.0% | 35.9% | 40.2% | |
| Self-employed | 13.1% | 9.0% | 6.3% | 10.0% | |
| Unemployed | 0.0% | 1.2% | 0.4% | 0.5% | |
| Business owner | 10.5% | 13.7% | 15.4% | 13.1% | |
| Student | 0.6% | 3.6% | 3.8% | 2.4% | |
| Retired | 38.4% | 37.1% | 37.4% | 33.5% | |
| Unpaid domestic work | 0.0% | 1.5% | 0.7% | 0.3% | |
| Others | 0.7% | 0.0% | 0.1% | 0.0% | |
| Annual household income level | | | | | |
| Less than €25,000 | 2.8% | 7.4% | 9.1% | 13.2% | |
| €25,000 - €49,999 | 23.3% | 29.0% | 29.5% | 32.0% | |
| €50,000 - €74,999 | 34.3% | 21.5% | 34.9% | 28.7% | |
| More than €74,999 | 39.6% | 42.1% | 26.5% | 26.2% | |
| Education level | | | | | |
| No studies | 3.5% | 0.0% | 1.0% | 1.8% | |
| Primary education | 3.0% | 3.8% | 6.1% | 5.8% | |
| Secondary education | 34.9% | 29.2% | 36.7% | 37.5% | |
| Higher education | 58.5% | 67.0% | 56.2% | 54.9% | |
| | | | | | |







- 6 or more people

Average group size: